

Fresno County Workforce Investment Board

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Blake G. Konczal, Director

LOCAL POLICY BULLETIN

FCWIB Policy Bulletin #	<u>01-04</u>	Date:	<u>March 31, 2004</u>
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TO: **All Fresno County Workforce Investment Board (FCWIB)
Providers of Service**

FROM: **Blake G. Konczal, Director**

EFFECTIVE DATE: **March 31, 2004**

SUBJECT: **Serving Former WIA and Co-Located Partner Staff**

Any WIA client, who is a former employee of any FCWIB Provider of Service, or employee of a partner that was co-located at a One-Stop site, may not receive services from the WIA agency and/or location where they were previously employed.

In the event of a termination of an employee, or if such a client comes to the One-Stop for services, the Self-Reliance Team (SRT) shall refer the client to the next most convenient One-Stop location.

Due to the sensitive relationship that may be present between a former employee or co-located partner's employee and the service provider, the FCWIB wishes to provide clients in this situation with the most comfortable environment possible for receiving WIA services without fear that they will be given biased service or need to reveal sensitive information to those with whom they have had a personal, and possibly contentious relationship.

FCWIB contracted providers of WIA services must ensure that all One-Stop system staff and partners are aware of the above policy and that a system is in place that ensures compliance with this Policy Bulletin.

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