

# SUMMARY OF COMMENTS

## Draft Directive *Release of Confidential UI Information (WSDD-148)*

There were 4 comments to the draft version of this directive:

**Comment #1** – WIOA staff who have a CalJOBS<sup>SM</sup> staff ID should be able to log into UI Online<sup>SM</sup> and retrieve this information, so we do not have to fax or send in a request form, especially if we have to provide information/assist in applying for UI at the One-Stops then we should have this access.

**Resolution** – UI Online is designed for customers to easily access their own confidential UI information. Since, the EDD Unemployment Insurance (UI) Branch maintains the UI Online system, we will inform the UI/WSB WIOA collaboration workgroup regarding the recommendation to provide WIOA staff with access to UI Online.

**Comment #2** – If CalJOBS had a section that would disclose their UI status available for WIOA staff it would certainly make it easier and decrease the liability of WIOA staff having access to all UI confidential information and having to have it faxed. If the status could be printed it would be even better.

**Resolution** – Although, the EDD Workforce Services Branch maintains the CalJOBS system, we will inform the UI/WSB WIOA collaboration workgroup regarding the recommendation to disclose UI status on CalJOBS for WIOA staff.

**Comment #3** – Sentence on page 5: *“The confidential UI information obtained from customers by WIOA subrecipients with the DCAF process outlined in this directive should not be used for performance calculation(s) or as documentation for Dislocated Worker (DW) eligibility.”* The above sentence conflicts with the following sentence on page 3: *“WIOA subrecipients wishing to obtain UI client data to determine eligibility for a WIOA customer or potential customer or to evaluate how to best serve them, should first attempt to obtain all required UI eligibility information directly from their customer. Is it appropriate and acceptable to use data obtained from UI Online and/or the UI DCAF to determine eligibility for DW WIOA applicants?”*

**Resolution** – The UI claim data obtained from UI Online and WIOA UI-DCAF can be used to determine eligibility for a DW WIOA customer. However, WIOA UI-DCAF can be used as acceptable documentation for only the following DW eligibility criteria: *Is eligible for or has exhausted entitlement to unemployment compensation.* The sentence on page 5 of Draft Directive mentioned above has been modified to include language about the specific DW eligibility criteria for which a WIOA UI-DCAF can be used as an acceptable documentation.

**Comment #4** – *“For acceptable DW eligibility documentation, please refer to the appropriate WIOA Directive regarding eligibility.”* Please provide relevant, current WIOA Directive number regarding appropriate documentation for WIOA DW Eligibility.

**Resolution** – At this time, the State of California is waiting for instructions from the Department of Labor regarding acceptable Dislocated Worker (DW) eligibility documentation under WIOA. In the meantime, we have been instructed to use the acceptable DW eligibility documentation under WIA, Directive [WSD14-04 - WIA Title I Eligibility](#).