FRESNO REGIONAL
WORKFORCE DEVELOPMENT BOARD
Youth Council
February 16, 2017 @ 4:00 p.m.
Fresno Economic Opportunities Commission
1900 Mariposa Mall, First Floor / Innovation Room
Fresno, CA 93721

Mission Statement: To design, procure, and oversee Workforce Innovation and Opportunity Act youth services to ensure all available resources serve the needs of Fresno County youth.

PLEASE TURN OFF CELL PHONES OR PUT ON VIBRATE

ROLL CALL
AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS
ABSTENTIONS/RECUASLS/DISCLOSURES OF POTENTIAL CONFLICTS OF INTEREST
CHAIR/STAFF REPORT
PUBLIC COMMENTS

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Presented By</th>
<th>Enclosure</th>
<th>Action</th>
<th>Page #</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>August 18, 2016, Youth Council Meeting Minutes</td>
<td>Konczal</td>
<td>Yes</td>
<td>Approve</td>
<td>2</td>
</tr>
<tr>
<td>2.</td>
<td>Ratification of New Youth Council Member</td>
<td>Montalbano</td>
<td>Yes</td>
<td>Recommend to Ratify</td>
<td>6</td>
</tr>
<tr>
<td>3.</td>
<td>Manufacturing Update</td>
<td>Stogbauer</td>
<td>Yes</td>
<td>Information</td>
<td>7</td>
</tr>
<tr>
<td>4.</td>
<td>Second Quarter Local Performance Results Report for Program Year 2016-2017</td>
<td>Stogbauer</td>
<td>Yes</td>
<td>Recommend to Accept</td>
<td>8</td>
</tr>
<tr>
<td>5.</td>
<td>First and Second Quarters Youth Satisfaction Reports for Program Year 2016-2017</td>
<td>DeWitt</td>
<td>Yes</td>
<td>Recommend to Accept</td>
<td>14</td>
</tr>
<tr>
<td>6.</td>
<td>First and Second Quarters Providers of Services Monitoring Report for Program Year 2016-2017</td>
<td>DeWitt</td>
<td>Yes</td>
<td>Recommend to Accept</td>
<td>17</td>
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<td>7.</td>
<td>First and Second Quarters Youth Customer Complaint Report for Program Year 2016-2017</td>
<td>DeWitt</td>
<td>Yes</td>
<td>Recommend to Accept</td>
<td>20</td>
</tr>
<tr>
<td>8.</td>
<td>Fresno County Workforce Investment Act Youth Program Performance Report for Program Year 2015-2016</td>
<td>Giles</td>
<td>Yes</td>
<td>Recommend to Accept</td>
<td>21</td>
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<tr>
<td>9.</td>
<td>Fourth Quarter Youth Federal Mandated Performance Results Report for Program Year 2015-2016</td>
<td>Giles</td>
<td>Yes</td>
<td>Recommend to Accept</td>
<td>22</td>
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<td>10.</td>
<td>Second Quarter Youth Demographics Reports for Program Year 2016-2017</td>
<td>Giles</td>
<td>Yes</td>
<td>Information</td>
<td>26</td>
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<td>11.</td>
<td>Agenda Items for May 18, 2017, Meeting</td>
<td>Montalbano</td>
<td>No</td>
<td>Discussion</td>
<td>--</td>
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<tr>
<td>12.</td>
<td>Meeting Feedback</td>
<td>Konczal</td>
<td>No</td>
<td>Discussion</td>
<td>--</td>
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</tbody>
</table>

ACCOMMODATIONS FOR PERSONS WITH DISABILITIES
Disabled individuals who need special assistance to attend or participate in this meeting may request assistance by contacting the Fresno Regional Workforce Development Board, at 2125 Kern Street, Suite 208, Fresno, California, or by calling (559) 490-7100. Every effort will be made to reasonably accommodate individuals with disabilities by making meeting materials available in alternative forms. Requests for assistance should be made at least two (2) working days in advance of the meeting.
FRESNO REGIONAL
WORKFORCE DEVELOPMENT BOARD

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TO: Youth Council
FROM: Blake Konczal, Executive Director
SUBJECT: August 18, 2016, Youth Council Meeting Minutes

RECOMMENDATION:

Approve the attached minutes of the August 18, 2016, Youth Council meeting.

ATTACHMENT:

August 18, 2016, Youth Council Meeting Minutes
FRESNO REGIONAL
WORKFORCE DEVELOPMENT BOARD

Youth Council Meeting
August 18, 2016

SUMMARY MINUTES

The meeting was called to order at 4:02 p.m.

ROLL CALL: PRESENT – Tom Abshere, Paul Bauer, Katherine Martindale (arrived at 4:08 p.m.), Dennis Montalbano, Michelle Tutunjian and Rick Watson

ABSENT – Lacy Barnes and Valerie Vuicich

AGENDA CHANGES: None

ABSTENTIONS/RECUASLS/ DISCLOSURES OF POTENTIAL CONFLICTS OF INTEREST: None

CHAIR/STAFF None

PUBLIC COMMENTS: None

<table>
<thead>
<tr>
<th>Item</th>
<th>Description/Action Taken</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>May 19, 2016, Youth Council Meeting Minutes</td>
</tr>
<tr>
<td></td>
<td>ABSHERE/WATSON – APPROVED THE MAY 19, 2016, YOUTH COUNCIL MEETING MINUTES (UNANIMOUS).</td>
</tr>
<tr>
<td>2.</td>
<td>Items Referred by Other Committees</td>
</tr>
<tr>
<td></td>
<td>There were no items referred by other committees.</td>
</tr>
<tr>
<td>3.</td>
<td>Fresno Regional Workforce Development Board Outstanding Achievement Awards</td>
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<tr>
<td></td>
<td>Nuvia Varela, Youth Program Manager, Fresno Regional Workforce Development Board (FRWDB), presented a short video that highlighted the merits of the Third Quarter Outstanding Achievement Award winner – Lourdes Zavala. Ms. Zavala was born in El Salvador and moved to the United States when she was fifteen years old. Despite overcoming challenges, she continues to challenge herself and help others in the community.</td>
</tr>
<tr>
<td></td>
<td>Council Member Martindale arrived (4:08 p.m.)</td>
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<tr>
<td></td>
<td>Phyllis Stogbauer, Deputy Director of Program Services, FRWDB, added that after the fourth quarter winner is chosen, than an annual winner will be chosen. The annual award recipient will have the award presented to them at a Board of Supervisors meeting.</td>
</tr>
<tr>
<td></td>
<td>This was an informational item.</td>
</tr>
</tbody>
</table>
4. **All Youth One System Highlight Video**

Ms. Varela presented a video created by Youth Empowerment Studios to highlight youth participants in the All Youth One System. The video provided an overview of what services were provided once the youth clients were enrolled into the program.

Ms. Stogbauer added that the video would be great to add to the FRWDB website so anyone can click on the video, and learn more about youth services.

This was an information item.

5. **Manufacturing Internship Pilot Program**

Ms. Stogbauer explained that as part of the FRWDB’s ongoing commitment to meet the needs of business, a sector strategy targeting the manufacturing sector will be a major focus of the FRWDB’s ongoing business services. The Manufacturing Internship Pilot Program was created to get youth engaged in vocational training and internships. There were fifteen (15) students referred from the Fresno County Career Technical Education / ROP to the Manufacturing Internship Pilot Program. There are five (5) candidates who have successfully completed a paid work experience at either ADCO Manufacturing or Betts Spring Company while attending Reedley College, and earning one (1) credit toward their Certificate of Achievement in Manufacturing.

Blake Konczal, Executive Director, FRWDB, commented that other Workforce Development Board’s (WDB’s) are interested in replicating a similar pilot for their own WDBs after hearing about Fresno’s Manufacturing Internship Pilot Program.

This was an information item.

6. **Fourth Quarter Local Performance Results Report for Program Year 2015 - 2016**

Ms. Stogbauer presented the Fourth Quarter Local Performance Results Report for PY 2015-2016 for the Council’s recommendation to the FRWDB. Ms. Stogbauer explained that the comment section was moved from the chart section of the attachment, to the agenda item for easier readability. Ms. Stogbauer added that Provider staff continues to work on bringing in more Out-of-School youth to the program.

**BAUER/TUTUNJIAN – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER LOCAL PERFORMANCE RESULTS REPORT FOR PY 2015-2016 (UNANIMOUS).**

7. **Fourth Quarter Youth Satisfaction Reports for Program Year 2015 - 2016**

Stephen DeWitt, Quality Manager, FRWDB, presented the Fourth Quarter Youth Satisfaction Reports for Program Year (PY) 2015-2016. Mr. DeWitt stated that the report included a 68% survey response rate, and the participants’ comments continue to be mostly positive.

**ABSHARE/BAUER – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER YOUTH SATISFACTION REPORTS FOR PY 2015-2016 (UNANIMOUS).**

8. **Fourth Quarter Providers of Services Monitoring Report for Program Year 2015 - 2016**

Mr. DeWitt presented the Fourth Quarter Providers of Services Monitoring Report for PY 2015-2016. Mr. DeWitt incited that all findings have been addressed and FRWDB staff had no issues or concerns.

**MARTINDALE/WATSON – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER PROVIDERS OF SERVICES MONITORING REPORT FOR PY 2015-2016 (UNANIMOUS).**
9. **Fourth Quarter Youth Customer Complaint Report for Program Year 2015 - 2016**

Mr. DeWitt presented the Fourth Quarter Youth Customer Complaint Report for PY 2015-2016 for the Council’s recommendation to the FRWDB. Mr. DeWitt was pleased to report that no youth program complaints were received during the fourth quarter.

**MARTINDALE/ABSHERE – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER YOUTH CUSTOMER COMPLAINT REPORT FOR PY 2015-2016 (UNANIMOUS).**

10. **Third Quarter Youth Federal Mandated Performance Results Report for Program Year 2015 - 2016**

Tim Giles, Deputy Director of Information Systems, FRWDB, presented the Third Quarter Youth Federal Mandated Performance Results Report for PY 2015-2016 for the Council’s recommendation to the FRWDB. Mr. Giles reminded the Council that there is a lag time between the mandated reports and the real time reports. Mr. Giles stated that any youth clients found with basic skills deficiency had to increase their educational functional level by one (1), which is approximately equivalent to two (2) grade levels.

**MARTINDALE/WATSON – RECOMMENDED THAT THE FRWDB ACCEPT THE THIRD QUARTER YOUTH FEDERAL MANDATED PERFORMANCE RESULTS REPORT FOR PY 2015 - 2016 (UNANIMOUS).**

11. **Fourth Quarter Youth Demographics Reports for Program Year 2015 - 2016**

Mr. Giles presented the Fourth Quarter Youth Demographics Reports for PY 2015-2016 for the Council’s recommendation to the FRWDB. Mr. Giles stated that the report was broken down by enrollments based on gender, age, ethnicity and barriers to employment.

This was an information item.

12. **Referral of Agenda Items to Other Committees**

None.

13. **Agenda Items for November 17, 2016, Meeting**

None.

14. **Meeting Feedback**

Council Member Watson requested that a member of the Manufacturing Alliance attend a future Youth Council meeting to present information on the manufacturing program. Mr. Konczal agreed that would be a great idea, and that the FRWDB staff would work on making that happen.

15. **Provider Site Tour**

At the May 19, 2016, Youth Council meeting, there was a request to visit different locations so the Council can view where, and how services are provided. A short tour was provided at the conclusion of the meeting of the ResCare Workforce Services location in the Manchester Mall, Suite 202. Before the tour began, the Council agreed that it would be beneficial to hold the next Youth Council meeting at the Fresno Economic Opportunities Commission office.

Meeting adjourned at 4:54 p.m.
TO: Youth Council

FROM: Dennie Montalbano, Youth Council Chair

SUBJECT: Ratification of New Youth Council Member

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) ratify the appointment of Mr. Brian Chambers to the Youth Council.

REASON FOR RECOMMENDATION:

Mr. Chambers is the Staff Services Manager with the Department of Rehabilitation and has expressed interest in joining the Youth Council.

Article VI "Committees" of the FRWDB Bylaws indicates that committee chairs shall designate their committee members and present them to the local board for ratification.
TO: Youth Council

FROM: Phyllis Stogbauer, Deputy Director of Program Services

SUBJECT: Manufacturing Update

INFORMATION:

Phyllis Stogbauer, Deputy Director of Program Services, Fresno Regional Workforce Development Board, will give an update on the Manufacturing Internship Pilot Program.
TO: Youth Council
FROM: Phyllie Stogbauer, Deputy Director of Program Services
SUBJECT: Second Quarter Local Performance Results Report for Program Year 2016-2017

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Youth Program Providers of Services Local Performance Results Report for the Second Quarter of Program Year (PY) 2016-2017.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities and authorities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

Staff comments on performance issues for each provider are provided below:

Youth Served:

FEOC: Staff has no concerns; in-school youth (ISY) enrollments are above plan due to Provider meeting their ISY enrollments for the year. Provider has frozen in-school enrollments and has ensured FRWDB staff that they will not exceed the maximum 25% in-school enrollments.

ResCare: Staff has no concerns; Provider is meeting mandated out-of-school enrollments.

Proteus, Inc.: Staff has no concerns; ISY enrollments are above plan due to Provider meeting their ISY enrollments for the year. Provider has frozen in-school enrollments and has ensured FRWDB staff that they will not exceed the maximum 25% in-school enrollments.

WHCCCD: Staff has no concerns; Provider is meeting mandated out-of-school enrollments.

Youth Offender Services: No comments.

Youth Expenditures:

FEOC: Staff has no concerns; expenditures are slightly below plan caused by unforeseen staff savings due to hiring process. Provider is fully staffed and is in the process of submitting a budget modification to correct under expenditures due to staff savings. Provider expects to be in line with the updated plan by the third quarter.
ResCare: Staff has no concerns; expenditures are below plan caused by staff savings due to a staff member on Leave of Absence. Provider is fully staffed and expects to be in line with plan by the third quarter.

Proteus, Inc.: Staff has no concerns; expenditures are below plan caused by unanticipated staff savings due to a staff member on Leave of Absence. Provider is adjusting staffing allocations and anticipates being in line with plan by the third quarter.

WHCCD: No Concerns.

Youth Offender Services (ResCare): Staff has no concerns; low expenditures are due to subcontractor not invoicing provider in a timely manner, staff savings and hiring process. Provider is in the process of working with subcontractor on collecting invoices in a timely manner, and is currently working on filling the position. Provider will be submitting a budget modification to correct under expenditures due to staff savings. Provider expects to be aligned by the third quarter.

Youth Placement / Certificate of Attainment:

FEOC: No concerns.

ResCare: Staff has no concerns; in-school placements are slightly below goal due to some participants no longer wanting to participate in the program. The Provider is working on different strategies to engage youth and anticipates reaching goal by the third quarter.

Proteus, Inc.: No concerns.

WHCCD: Out-of-School (OSY) Certificate of Attainment is below goal due to three (3) participants not wanting to continue receiving services. The Provider is working on engagement strategies, and anticipates reaching goal by the third quarter.

Youth Offender Services: No concerns.

Youth Literacy Attainment:

FEOC: Staff has no concerns; OSY reading attainment is slightly below goal. Provider anticipates being at goal by the third quarter.

ResCare: No concerns.

Proteus, Inc.: No concerns.

WHCCD: ISY and OSY Reading and Math attainments are below goal due to youth that were closed out of the program without obtaining literacy goals. The Provider is working diligently with youth to ensure that the youth increase the required grade levels in timely manner by working one on one with youth. Provider anticipates being in compliance by the third quarter.

Youth Offender Services: OSY Reading and Math attainments are below goal due to participant being disengaged. Staff is working on providing additional one-on-one tutorial in addition to online tutorial program to keep participants engaged and on track.

ATTACHMENT:

All Youth One System Providers of Services Local Performance Results Report for the Second Quarter of Program Year 2016-2017
FRWDB "All Youth One System"
Year-to-Date Local Performance Results

Program Year 2016-2017
July-December 2016

Youth Served

Total Served: 943

FEOC - Fresno Economic Opportunities Commission
ResCare - ResCare Workforce Services
Proteus - Proteus, Inc.
WHCCD - West Hills Community College District

In School  Out of School
In School  Out of School
In School  Out of School
In School  Out of School
In School  Out of School

Plan  Actual

Prepared by FRWDB Contracting Unit
FRWDB "All Youth One System"
Year-to-Date Local Performance Results

Youth Expenditures

Total Expenditures
- In School: 77%
- Out of School: 23%

Note: WIOA mandates a minimum of 75% Out-of-School Expenditures, and a maximum of 25% In-school Expenditures.
TO: Youth Council

FROM: Stephen DeWitt, Quality Systems Manager

SUBJECT: First and Second Quarters Youth Satisfaction Reports for Program Year 2016-2017

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Youth Customer Satisfaction Report for the First and Second Quarters of Program Year (PY) 2016-2017.

REASON FOR RECOMMENDATION:

In the Five Year Plan, approved by the FRWDB at its meeting on June 5, 2013, the Youth Council had included the action that the FRWDB would develop and implement the measurement and reporting of our youth participants’ satisfaction beginning in PY 2013-2014.

The data collected is intended to provide additional insight into possible improvements to the All Youth One System program, as perceived by our participants.

In collaboration with the sub-contracted Youth Service Providers, FRWDB staff designed the tools and process that would be used. Since that time, the process, tools and reports have been updated to reflect input from the Youth Council and FRWDB.

ATTACHMENT:

First and Second Quarters Youth Customer Satisfaction Report for Program Year 2016 - 2017
First Quarter Youth Customer Satisfaction Report for Program Year 2016 – 2017

1) Do you feel the Youth Program was helpful to you?
2) Was the staff helpful during your time in the program?
3) Did the Youth Program help you improve your reading and math skills?
4) Did the Youth Program provide you with the skills you need to continue your education and/or get and keep a job?
5) Did the Youth Program help you figure out what kind of work you want to do?

Surveys Received | 127
Participants Closed | 189
Survey Response Rate | 67.2%

Participant Comments:
Great program and glad to be a part of it; program has helped me get my life back on track, I am no longer homeless; staff assisted me with career choice and to continue my education; program impacted my life in a good way; motivated me to move outside my comfort zone; my life has changed for the better as a result of this program; the process was a bit too long; there should be snacks because I get hungry when I'm working; should have a driver's training program; more work experience hours.
Second Quarter Youth Customer Satisfaction Report for Program Year 2016 – 2017

1) Do you feel the Youth Program was helpful to you?
2) Was the staff helpful during your time in the program?
3) Did the Youth Program help you improve your reading and math skills?
4) Did the Youth Program provide you with the skills you need to continue your education and/or get and keep a job?
5) Did the Youth Program help you figure out what kind of work you want to do?

Surveys Received: 69
Participants Closed: 89
Survey Response Rate: 77.5%

Participant Comments:
Thankful for all the assistance; Program was helpful; When I first came into the program, I thought it was a waste of time, but it really helped me; can you provide driver training; would like to have more employment opportunities in the rural area; would like to see a meet/greet with all WEX participants at a specific company to share experiences and new learning; tutorial was too long, expected to start WEX right away; great program; more WEX hours.
FRESNO REGIONAL
WORKFORCE DEVELOPMENT BOARD

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TO: Youth Council
FROM: Stephen DeWitt, Quality Systems Manager
SUBJECT: First and Second Quarters Providers of Services Monitoring Report for Program Year 2016-2017

RECOMMENDATION:
Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Providers of Services Monitoring Report for the First and Second Quarters of Program Year 2016-2017.

REASON FOR RECOMMENDATION:
FRWDB staff conducts programmatic and fiscal monitoring of all contracts to ensure compliance with federal, state and local regulations and/or policies. The attached is an overview of the Youth contracts that were monitored during the period of July 1, 2016, through December 31, 2016.

ATTACHMENT:
Youth Providers of Services Monitoring Report First and Second Quarters, Program Year 2016-2017
Youth Providers of Services Monitoring Report
First Quarter, Program Year 2016-2017

Program Monitoring:

Program monitoring of the following providers was completed: NONE

Program monitoring of the following providers are in process at the end of the first quarter: NONE

Fiscal Monitoring:

Fiscal monitoring of the following providers was completed:

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Contract #(s)</th>
<th>Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arbor Employment &amp; Training, LLC</td>
<td>320,324</td>
<td>No Findings</td>
</tr>
<tr>
<td>(dba Rescare Workforce Services)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program Year 2015-2016 Fiscal Closeout</td>
<td></td>
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Fiscal monitoring of the following providers is in process at the end of the first quarter:

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Contract #(s)</th>
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<tbody>
<tr>
<td>Proteus, Inc.</td>
<td>333</td>
</tr>
<tr>
<td>West Hills Community College District</td>
<td>390</td>
</tr>
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</table>
Youth Providers of Services Monitoring Report  
Second Quarter, Program Year 2016-2017

Program Monitoring:

Program monitoring of the following providers was completed: NONE

Program monitoring of the following providers are in process at the end of the second quarter:

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Contract # (s)</th>
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</thead>
<tbody>
<tr>
<td>Arbor Employment &amp; Training, LLC</td>
<td>320</td>
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<tbody>
<tr>
<td>Proteus, Inc.</td>
<td>333</td>
<td>No Findings</td>
</tr>
<tr>
<td>PY 15-16 Fiscal Closeout</td>
<td></td>
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</tbody>
</table>

| West Hills Community College District                  | 390           | No Findings  |
| PY 15-16 Fiscal Closeout                              |               |              |

| Fresno Economic Opportunities Commission               | 310, 420      | No Findings  |
| PY 15-16 Fiscal Closeout                              |               |              |

Fiscal monitoring of the following providers is in process at the end of the second quarter: NONE
TO:       Youth Council
FROM:     Stephen DeWitt, Quality Systems Manager
SUBJECT:  First and Second Quarters Youth Customer Complaint Report for Program Year 2016-2017

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Youth Customer Complaint Report for the First and Second Quarters of Program Year (PY) 2016-2017.

REASON FOR RECOMMENDATION:

Under the FRWDB Joint Powers Agreement, the FRWDB develops and manages systems to hear and resolve grievances brought by participants, vendors, or other interested parties, and to provide quarterly reports to the FRWDB regarding such grievances.

No Youth program complaints were received during the First and Second Quarters of PY 2016-2017.
TO: Youth Council

FROM: Blake Konczal, Executive Director

SUBJECT: Fresno County Workforce Investment Act Youth Program Performance Report for Program Year 2015-2016

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Youth Program Year (PY) 2015-2016 final State of California performance results.

REASON FOR RECOMMENDATION:

Each PY, the State of California reports local workforce development area performance as mandated by the United States Department of Labor. The table below provides the final youth performance for PY 2015-2016 as reported on the California Workforce Development Board’s website in the PY 2015 Report Tables.

Each year, the required goals are reviewed by the State, and new goals are determined through a negotiation process. If a local area is below 80 percent for the goal achievement success rate for two (2) years in a row, corrective action may be taken by the State.

The results displayed below indicate that the Youth Council, FRWDB staff, and Service Providers have successfully achieved all goals for this period.

<table>
<thead>
<tr>
<th>Measure</th>
<th>Goal</th>
<th>Actual</th>
<th>Success Rate</th>
</tr>
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<tbody>
<tr>
<td>Placement in Employment or Education</td>
<td>60.0%</td>
<td>66.0%</td>
<td>110.0%</td>
</tr>
<tr>
<td>Credential Attainment</td>
<td>55.0%</td>
<td>70.0%</td>
<td>127.3%</td>
</tr>
<tr>
<td>Literacy/Numeracy</td>
<td>45.0%</td>
<td>65.0%</td>
<td>144.4%</td>
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</table>

It is important to note that data collection for performance for the Workforce Innovation and Opportunity Act began July 1, 2016. Due to the significant time lag built into the measures, the first full performance report will not be available until 2019.
FRESNO REGIONAL
WORKFORCE DEVELOPMENT BOARD

TO: Youth Council
FROM: Tim Giles, Deputy Director of Information Systems
SUBJECT: Fourth Quarter Youth Federal Mandated Performance Results Report for Program Year 2015-2016

RECOMMENDATION:
Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Workforce Innovation and Opportunity Act (WIOA), All Youth One System – Fourth Quarter Federal Mandated Performance Results Report for Program Year 2015-2016.

REASON FOR RECOMMENDATION:
The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the WIOA, including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities and authorities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. The FRWDB staff will submit both upon request, but not less often than every quarter.

ATTACHMENT:
Fourth Quarter Youth Federal Mandated Performance Results Report for Program Year 2015-2016.
Comments:

**Literacy and Numeracy**: The percentage of out-of-school basic skills deficient youth clients who increased one or more educational functional levels within their first to third participation years. The results displayed represent how the State reports Literacy/Numeracy as a rolling four(4) quarter report ending 03/31/2014. All providers are exceeding the goal for this measure.
Placement in Employment or Education: The percentage of youth clients who were found to be employed or enrolled in post-secondary education in the first quarter after exit. This quarter represents youth who exited between 10/01/2014 and 09/30/2015.

FEOC - FEOC results have improved this quarter, and as a result are only slightly below goal. FRWDB program management continue to work with FEOC staff to assist in improving this outcome.
Degree or Certificate Attainment

- **Overall**: 71.9%, 312/434
- **FEOC**: 73.1%, 179/245
- **ResCare**: 58.6%, 40/68
- **Proteus**: 78.7%, 70/89
- **WHCCD**: 71.9%, 23/32

**Goal**: 55.0%

**Comments**: Degree or Certificate Attainment: The percentage of in-school youth clients who attained a diploma or certificate by the end of the third quarter after exit. This quarter represents youth who exited between 10/01/2014 and 09/30/2015. All providers are exceeding the goal for this measure.
TO: Youth Council
FROM: Tim Giles, Deputy Director of Information Technology
SUBJECT: Second Quarter Youth Demographics Reports for Program Year 2016-2017

INFORMATION:

Per the Youth Council's direction, the Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's youth enrollments. Attached are the reports for the Second Quarter of Program Year 2016-2017.

ATTACHMENT:

Youth Demographics Second Quarter, Program Year 2016-2017
Youth Demographics
Second Quarter, Program Year 2016-2017

Youth Enrollments
Total - 943

- Male: 435 (46.1%)
- Female: 508 (53.9%)

Youth Ages
Total - 943

- 14-18: 459 (48.7%)
- 19-21: 373 (39.5%)
- >=22: 111 (11.8%)
Youth Demographics
Second Quarter, Program Year 2016-2017

Youth Ethnicity
Total - 943

- Hispanic/Latino 669 (71.0%)
- American Indian 1 (0.1%)
- No Response 20 (2.1%)
- Asian 47 (5.0%)
- Black/African American 122 (12.9%)
- Hawaiian/Other Pacific Islander 2 (0.2%)
- Caucasian 82 (8.7%)

Youth Public Assistance
Total - 943

- TANF* 12.5%
- GA, RCA, SSI** 60.7%
- Food Stamps 2.3%
- Pell Grant 3.8%
- UI Claimant 0.5%
- UI Exhausted 0.2%

TANF - Temporary Assistance for Needy Families
GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income
UI - Unemployment Insurance
Additional Assistance Barriers

1. Is at risk of dropping out of school
2. Gang Involved
3. Has experienced recent traumatic events, is a victim of abuse, or resides in an abusive environment
4. Has completed a substance abuse program
5. Poor Employment History (Older Youth ONLY)
6. Family Barriers (any one of the following):
   a. Has a family history of long term unemployment;
   b. During the past two (2) years, parents/guardians have been unable to find and maintain full time stable employment;
   c. Has a family history of long-term public assistance
7. Resides in a non-traditional family setting (any one of the following):
   a. Being raised in a single parent household, without access to the financial and parenting support of another adult in the home;
   b. Being raised by a guardian, relative or non-parent responsible for youth's care;
   c. Parent is currently in jail or in prison or has been in jail or in prison for six (6) months of the past two (2) years
Youth Demographics
Second Quarter, Program Year 2016-2017

Youth High Grade Completed
Total - 943

- 12th Grade: 444 (47.1%)
- 11th Grade: 347 (36.8%)
- 10th Grade: 77 (8.2%)
- 9th Grade: 22 (2.3%)
- Middle School: 5 (0.5%)
- Some College: 24 (2.5%)
- More Than Two Years of College: 12 (1.3%)
- Two Years of College: 12 (1.3%)

Youth Education
Total - 943

- OS, HS Grad, No Employ Difficulty: 12 (1.3%)
- OS, HS Grad w/Employ Difficulty: 467 (49.5%)
- OS, HS Dropout: 234 (24.8%)
- Student, Attending Post HS: 3 (0.3%)
- Student, HS or Less: 219 (23.3%)
- Alternative school, 8 (0.8%)

OS, HS Grad - Out-of-School, High School Graduate
OS, HS Grad, No Employ Difficulty - Out-of-School, High School Graduate with no employment difficulty
OS, HS Grad w/Employ Difficulty - Out-of-School, High School Graduate with employment difficulty
OS, HS Dropout - Out-of-School, High School Dropout

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