

Fresno Regional Workforce Development Board

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Blake Konczal, Executive Director

OPERATIONAL DIRECTIVE

FRWDB OD # 31-18

Date Released: November 2, 2018

To: All Fresno Regional Workforce Development Board Providers of Services

From: Blake Konczal, Executive Director

Effective Date: July 1, 2018

Subject: PY 2018-2019 Adult System Performance Goals

Applicable Program: Adult, Dislocated Worker

Revision History: Initial Release

This Operational Directive (OD) supersedes OD 04-18, PY 2017-2018 WIOA Adult System Performance Goals.

This OD documents the State Mandated and Local Adult Performance Goals for PY 2018-2019 as a result of negotiations with the California Workforce Development Board.

State Mandated Performance Goals for Fresno County

Adult Measure	State Requirement	Local Requirement
2 nd Quarter Post-Exit Employment Rate	72.6%	75.1%
4 th Quarter Post-Exit Employment Rate	68.0%	70.5%
2 nd Quarter Post-Exit Median Earnings	\$4,900	\$5,400
Credential Attainment Rate	63.2%	68.3%
Measurable Skills Gain	45.0%	45.0%

Dislocated Worker Measure	State Requirement	Local Requirement
2 nd Quarter Post-Exit Employment Rate	76.0%	78.5%
4 th Quarter Post-Exit Employment Rate	71.4%	73.9%
2 nd Quarter Post-Exit Median Earnings	\$6,400	\$6,900
Credential Attainment Rate	64.9%	70.0%
Measurable Skills Gain	45.0%	45.0%

Fresno County Local Performance Goals

Measure	Requirement
Number Served	95%
Training Completions	90%
Expenditures	95% to 100%
Training Expenditures	95% to 100%
Training Related Employment	70%

Refer to Operational Directive 14-18, Follow-up Process, for a further detailed description of these performance measures.

Provider of services will be held accountable for achieving the State Mandated, Local Requirement and the Fresno County Local Performance Goals at participant closure.

Additionally, when the final State reports are completed for each program year, the provider must also achieve the Local Requirement for the State Mandated goals. It is understood that there is a significant time lag from closure to the final report for a program year.

Definitions

- Number Served – The number served and the variance of actual to plan as defined in the provider’s Participant Plan. The provider will be held accountable for performance to plan.
- Training Completions – The number of adults enrolled in training (including OJTs) that successfully complete the training program. Individuals who do not complete their training due to circumstances beyond their control will be removed from the calculation. The provider will be held accountable for performance to requirement.
- Expenditures – Amount expended and the variance of actual to plan as defined in the provider’s annual expenditure plan. Provider will be held accountable for performance to plan.
- Training Expenditures – Amount expended and the variance of actual to plan as defined in the provider’s annual training expenditure plan. Provider will be held accountable for performance to plan.
- Training Related Employment – The number of participants who have successfully completed a WIOA funded training program compared to the total number of participants who were employed in a field related to their training at the time of exit.
- 2nd Quarter Post-Exit Employment Rate – Participants who are in unsubsidized employment during the 2nd quarter after exit from the program.
- 4th Quarter Post-Exit Employment Rate – Participants who are in unsubsidized employment during the 4th quarter after exit from the program.
- 2nd Quarter Post-Exit Median Earnings – The median earnings of participants who are in unsubsidized employment during the 2nd quarter after exit from the program.
- Credential Attainment Rate– participants enrolled in an education or training program (excluding OJT and customized training) who attain a recognized postsecondary credential, or a secondary school diploma or its recognized equivalent, during participation in or within 1 year after exit from program.

- Secondary School diploma/equivalent limitation - A participant who has attained a secondary school diploma or its recognized equivalent is included in the percentage of participants who have attained a secondary school diploma or recognized equivalent ONLY if the participant also is employed or is enrolled in an education or training program leading to a recognized postsecondary credential within 1 year from the program.
- Measurable Skills Gain - Participants who, during a program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving documented academic, technical, occupational, or other forms of progress.

Cost Per Participant

The total number of participants to be served in each area will be determined based on the approved cost per participant (CPP) for the Service Area and the total contract award for the provider. The following table provides the approved CPP max for each of the service areas.

Service Area	Adult	Dislocated Worker
Urban	\$2,250	\$2,500
Rural West	\$2,750	\$3,000
Rural East	\$2,750	\$3,000

To ensure full capacity of the WIOA system is maintained, providers will be required to manage enrollments and exits to ensure a linear enrollment of Adult and Dislocated Workers is maintained throughout the program year.

Corrective Action Process

FRWDB staff will request corrective action plans as needed, based on the initial Local Performance Goals Report after the completion of the first month of each quarter. Corrective action must include cause, actions to be taken and timeline to correct non-performance by the end of the quarter. The staff notes at the end of the quarter report will reflect the results (or lack thereof) of the corrective actions taken by the provider.

If there are any questions, please contact the FRWDB Program Manager.