

### Youth Council February 21, 2019 @ 4:00 p.m.

Workforce Connection - Manchester Center 3302 N. Blackstone, Room 209 Fresno, CA 93726

Mission Statement: To design, procure, and oversee Workforce Innovation and Opportunity Act youth services to ensure all available resources serve the needs of Fresno County youth.

#### PLEASE TURN OFF CELL PHONES OR PUT ON VIBRATE

**ROLL CALL** 

AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS

ABSTENTIONS/RECUSALS/DISCLOSURES OF POTENTIAL CONFLICTS OF INTEREST

CHAIR/STAFF REPORT

**PUBLIC COMMENTS** 

Item	Description	Presenter	Enclosure	Action	Page #
1.	November 15, 2018, Youth Council Meeting Minutes	Konczal	Yes	Approve	3
2.	Fresno Regional Workforce Development Board Outstanding Achievement Awards	Varela	Yes	Information	8
3.	Ratification of New Youth Council Member	Konczal	Yes	Recommend To Ratify	9
4.	Board Approved Local Training Providers	Stogbauer	Yes	Recommend to Approve	10
5.	Youth Program Rebranding	Stogbauer	Yes	Recommend to Approve	26
6.	First Quarter Local Performance Results Report for Program Year 2018-2019	Varela	Yes	Recommend to Accept	27
7.	Second Quarter Local Performance Results Report for Program Year 2018-2019	Varela	Yes	Recommend to Accept	33
8.	Second Quarter Youth Satisfaction Report for Program Year 2018-2019	DeWitt	Yes	Recommend to Accept	39
9.	Second Quarter Providers of Services' Monitoring Report for Program Year 2018-2019	DeWitt	Yes	Recommend to Accept	41
10.	Second Quarter Providers of Services' Customer Complaint Report for Program Year 2018-2019	DeWitt	Yes	Recommend to Accept	43
11.	First Quarter Youth Demographics Reports for Program Year 2018-2019	Giles	Yes	Information	44
12.	Agenda Items for May 16, 2019, Meeting	Konczal	No	Discussion	in.e
13.	Meeting Feedback	Konczal	No	Discussion	8 <del>8</del> 7

#### ACCOMMODATIONS FOR PERSONS WITH DISABILITIES

Disabled individuals and individuals who are limited English proficient who need special assistance to attend or participate in this meeting may request assistance by contacting the Fresno Regional Workforce Development Board, at 2125 Kern Street, Suite 208, Fresno, California, or by calling (559) 490-7100. Every effort will be made to reasonably accommodate individuals with disabilities or who are limited English proficient by making meeting materials available in alternative formats. Requests for assistance should be made at least three (3) working days in advance of the meeting.

### Fresno Regional Workforce Development Board Youth Council 2018 Attendance Roster

	2/15/2018	5/17/2018	8/16/2018	11/15/2018
Barnes	Α	þ	XX	A
Bauer	Р	Р	XX	Р
Chambers	Р	Р	XX	Α
Holland		Α	XX	Á
Martindale	Α	Р	XX	Р
Montalbano*	Р	Α	XX	Р
Sotiropulos			XX	Р
Tutunjian	Р	Р	XX	Р
Vuicich	Р	Р	XX	Р
Watson	A	Α	XX	Р

<sup>\* =</sup> Chairperson

P = Present

A = Absent

-- = Not a Ratified Member at Time of Meeting

XX = Meeting Cancelled

AGENDA ITEM: 1

MEETING DATE: February 21, 2019

ACTION: APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Blake Konczal, Executive Director

**SUBJECT:** 

November 15, 2018, Youth Council Meeting Minutes

### **RECOMMENDATION:**

Approve the attached minutes of the November 15, 2018, Youth Council meeting.

### **ATTACHMENT**:

November 15, 2018, Youth Council Meeting Minutes



### Youth Council Meeting November 15, 2018

#### **SUMMARY MINUTES**

The meeting was called to order at 4:03 p.m.

ROLL CALL: PRESENT -

Paul Bauer (arrived at 4:31 p.m.), Katherine Martindale,

Dennis Montalbano, Vasili Sotiropulos (arrived at 4:15 p.m.), Michelle Tutunjian, Valerie Vuicich, and Rick

Watson

ABSENT -

Lacy Barnes, Brian Chambers, and Araceli Holland

AGENDA CHANGES:

None

ABSTENTIONS/RECUSALS/ DISCLOSURES OF POTENTIAL

CONFLICTS OF INTEREST:

None

CHAIR/STAFF REPORT:

None

PUBLIC COMMENTS:

None

#### Item Description/Action Taken

#### 1. May 17, 2018, Youth Council Meeting Minutes

Blake Konczal, Executive Director, Fresno Regional Workforce Development Board (FRWDB), presented the May 17, 2018, meeting minutes for correction and/or approval.

WATSON/MARTINDALE - APPROVED THE MAY 17, 2018, YOUTH COUNCIL MEETING MINUTES (UNANIMOUS).

#### 2. Youth Council Vice Chair

Mr. Konczal stated that due to the recent changes in the FRWDB bylaws, suggestions were made at the June 6, 2018, FRWDB meeting to develop protocols for running Council meetings in a Chair's absence. Mr. Konczal explained that if the Chair of the Council is absent, the present members will choose a member to chair the meeting.

#### 3. City of Fresno Youth Jobs Taskforce

Melissa Mendes, Career Technical Education Coordinator, FRWDB, introduced Jose Espinoza, Program Coordinator at the Youth Leadership Institute, and Jovan Mendez, Fresno State student and former Youth Commissioner for the City of Fresno. Mr. Espinoza and Mr. Mendez provided a presentation on research conducted for the City of Fresno Youth Jobs Taskforce. Mr. Espinoza explained that the research focused on federal, state, local, and private funding flowing into Fresno to train and employ local youth. The research also highlighted the best practices related to youth employment in other jurisdictions.

Director Sotiropulos arrived (4:15 p.m.)

Mr. Mendez stated that the top five (5) career choices for youth surveyed in Fresno are: Science, Technology, Engineering and Mathematics (STEM), Medical Health Care, Business, Clothing Design/Fashion, and Law Enforcement.

Although youth were being prepared for the workforce as a result of Workforce Innovation and Opportunity Act (WIOA) funding, at the end of training job opportunities are not always available.

Director Bauer arrived (4:31 p.m.)

Mr. Espinoza requested that the Council be more involved in supporting their ongoing research by attending an upcoming Youth Taskforce Meeting on November 20, 2018, at Fresno City Hall. Council Member Valerie Vuicich volunteered to attend the meeting.

Mr. Konczal thanked Mr. Espinoza and Mr. Mendez for a great presentation and invited them to return to another Council meeting once more data is collected.

### 4. Fresno Regional Workforce Development Board Outstanding Achievement Awards

Nuvia Varela, Adult/Youth Program Manager, FRWDB, presented a short video clip showcasing that the Outstanding Achievement Award for the Second Quarter of Program Year (PY) 2017-2018 was Ricardo Vasquez. Mr. Vasquez stated in the video that he was grateful for the training provided through Workforce Connection and is currently employed as a chef at Riley's Brew Pub.

#### 5. Manufacturing Internship Program

Ms. Varela presented an update on the Manufacturing Internship Program that was created through a partnership with the FRWDB, the Fresno County Career Technical Education / ROP, and the San Joaquin Valley Manufacturing Alliance. Ms. Varela stated that for Cohorts 1 & 2 there were twelve candidates that had successfully completed an in-depth screening process where they were pre-screened by manufacturing employers, evaluated on their soft skills, drug-screened and passed background checks. Ten (10) participants are currently working full-time at various manufacturing companies.

For Cohort 3 after completing an in-depth screening and initial career exploration paid work experience while attending Reedley or Fresno City College, ten (10) participants had started the Manufacturing Training fulltime. Once the candidates receive a Certificate of Achievement in Manufacturing, they will participate in another paid work experience that will hopefully lead to employment or additional training.

Ms. Varela stated that the FRWDB plans to add another internship program with automotive.

# 6. Workforce Innovation and Opportunity Act Youth Program Funds for Program Year 2017-2018 Carryover, and Funding Recommendations for Program Year 2018-2019

Phyllis Stogbauer, Deputy Director of Program Services, FRWDB, reminded the Council that when the California Employment Development Department (EDD) released the WIOA formula allocations for PY 2018-2019 presented at the May 17, 2018 Council meeting, the allocations were only an estimate.

On June 5, 2018, EDD released the revised allocations which increased the estimated award by \$182,292, bringing the total allocation of Youth funds for PY 2018-2019 to \$5,525,903. Ms. Stogbauer discussed with the Council the recommendations for the revised budget allocation.

BAUER/WATSON – RECOMMENDED THAT THE FRWDB APPROVE THE WORKFORCE INNOVATION AND OPPORTUNITY ACT YOUTH PROGRAM FUNDS FOR PY 2017-2018 CARRYOVER, AND FUNDING RECOMMENDATIONS FOR PY 2018-2019 (UNANIMOUS).

### 7. Workforce Innovation and Opportunity Act Regional/Local Plan Two Year Modification

Ms. Stogbauer stated that the WIOA required local boards to submit a comprehensive four (4) year regional and local plan to the state board.

The State Board made changes to the State Plan which requires that the Local Boards update their plans to keep them consistent with the policy direction. Ms. Stogbauer explained that the FRWDB was required to hold public meetings for stakeholders to ensure opportunities to provide feedback on the local and regional plan. The public forums were held in October and November 2018 and overall were successful with great attendance and feedback.

Ms. Stogbauer added that the local plan must be submitted to the State Board no later than March 15, 2019, and mandates that the draft plan be released for a 30 day public comment period. FRWDB staff will then submit the plan at the March 6, 2019, FRWDB meeting for final approval.

BAUER/WATSON - RECOMMENDED THAT THE FRWDB APPROVE THE WORKFORCE INNOVATION AND OPPORTUNITY ACT REGIONAL/LOCAL PLAN TWO YEAR MODIFICATION (UNANIMOUS).

## 8. <u>Fresno Regional Workforce Development Board Drug Screening Guidelines for Training-Level Services</u>

Ms. Stogbauer stated that FRWDB staff recently contacted legal counsel and conducted research regarding the ability of the FRWDB to impose drug screening practices for WIOA participants requesting funded training-level services. Once the research was completed, FRWDB staff drafted a formal Policy Bulletin for the implementation of a local drug screening policy.

Ms. Stogbauer explained that a survey will be conducted of at least five (5) employers in the occupational field to determine if that is a requirement before a mandate will be required to drug test for that occupation.

MARTINDALE/WATSON - RECOMMENDED THAT THE FRWDB APPROVE THE FRWDB DRUG SCREENING GUIDELINES FOR TRAINING-LEVEL SERVICES (UNANIMOUS).

### 9. Fourth Quarter Local Performance Results Report for Program Year 2017-2018

Ms. Varela presented the Fourth Quarter Local Performance Results for PY 2017-2018 for the Council's recommendation to the FRWDB. Ms. Varela reviewed the Youth Served, Youth Expenditures, Youth Placement, and Certificate of Attainment graphs.

WATSON/TUTUNJIAN - RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER LOCAL PERFORMANCE RESULTS REPORT FOR PY 2017-2018 (UNANIMOUS).

### 10. Fourth Quarter Youth Satisfaction Report for Program Year 2017-2018

Stephen DeWitt, Quality Systems Manager, FRWDB, presented the Fourth Quarter Youth Satisfaction Reports for PY 2017-2018 for the Council's recommendation to the FRWDB. Mr. DeWitt indicated that the surveys showed an 86.2% satisfied response rate. Mr. DeWitt also reviewed a sampling of the participants' comments and noted how positive they were.

TUTUNJIAN/MARTINDALE - RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER YOUTH SATISFACTION REPORTS FOR PY 2017-2018 (UNANIMOUS).

### 11. First Quarter Youth Satisfaction Report for Program Year 2018-2019

Mr. DeWitt presented the First Quarter Youth Satisfaction Reports for PY 2018-2019 for the Council's recommendation to the FRWDB. Mr. DeWitt indicated that the surveys showed a 100% response rate.

BAUER/MARTINDALE - RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER YOUTH SATISFACTION REPORTS FOR PY 2018-2019 (UNANIMOUS).

### 12. Fourth Quarter Providers of Services' Monitoring Report for Program Year 2017-2018

Mr. DeWitt presented the Fourth Quarter Providers of Services' Monitoring Report for PY 2017-2018 for the Council's recommendation to the FRWDB. Mr. DeWitt indicated that all findings had been addressed. FRWDB staff is working with Fresno Economic Opportunities Commission to conduct monthly reviews to make sure corrective actions are effectively implemented.

BAUER/WATSON - RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER PROVIDERS OF SERVICES' MONITORING REPORT FOR PY 2017-2018 (UNANIMOUS).

#### 13. First Quarter Providers of Services' Monitoring Report for Program Year 2018-2019

Mr. DeWitt presented the First Quarter Providers of Services' Monitoring Report for PY 2018-2019 for the Council's recommendation to the FRWDB. Mr. DeWitt indicated that all findings had been addressed and FRWDB staff had no issues or concerns.

MARTINDALE/WATSON - RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER PROVIDERS OF SERVICES' MONITORING REPORT FOR PY 2018-2019 (UNANIMOUS).

## 14. <u>Fourth Quarter Providers of Services' Customer Complaint Report for Program Year</u> 2017-2018

Mr. DeWitt presented the Fourth Quarter Youth Customer Complaint Report for PY 2017-2018 for the Council's recommendation to the FRWDB. Mr. DeWitt reported that no youth program complaints were received during the fourth quarter.

MARTINDALE/BAUER - RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER YOUTH CUSTOMER COMPLAINT REPORT FOR PY 2017-2018 (UNANIMOUS).

## 15. <u>First Quarter Providers of Services' Customer Complaint Report for Program Year 2018-</u> 2019

Mr. DeWitt presented the First Quarter Youth Customer Complaint Report for PY 2018-2019 for the Council's recommendation to the FRWDB. Mr. DeWitt reported that no youth program complaints were received during the first quarter.

MARTINDALE/WATSON – RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER YOUTH CUSTOMER COMPLAINT REPORT FOR PY 2018-2019 (UNANIMOUS).

#### 16. Fourth Quarter Youth Demographics Reports for Program Year 2017-2018

Tim Giles, Deputy Director of Information Systems, FRWDB, presented the Fourth Quarter Youth Demographics Reports for PY 2017-2018. Mr. Giles explained that the report was broken down by enrollments based on gender, age, ethnicity and barriers to employment.

#### 17. Agenda Items for February 21, 2019, Meeting

None.

#### 18. Meeting Feedback

Mr. Konczal invited the Council to the December 5, 2018, FRWDB meeting where the quarterly award winners and board members who have retired in the past year will be recognized. A Holiday Mixer will immediately follow the meeting at the Club One Casino Event Center.

The meeting was adjourned at 5:29 p.m.

AGENDA ITEM: 2

MEETING DATE: February 21, 2019

ACTION: INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.workforce-connection.com

TO:

Youth Council

FROM:

Nuvia Varela, Youth/Adult Program Manager

SUBJECT:

Fresno Regional Workforce Development Board Outstanding Achievement Awards

### **INFORMATION:**

The Fresno Regional Workforce Development Board Outstanding Achievement Award for the Third Quarter has been awarded to Cristian Robles.

A video presentation will be provided at the meeting.

AGENDA ITEM: 3

MEETING DATE: February 21, 2019

ACTION: RECOMMEND TO RATIFY

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.workforce-connection.com

TO:

Youth Council

FROM:

Blake Konczal, Executive Director

SUBJECT:

Ratification of New Youth Council Member

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) ratify the appointment of Ricardo Vasquez to the Youth Council.

#### **REASON FOR RECOMMENDATION:**

Mr. Vasquez is a Chef at Dave and Buster's and has expressed interest in joining the Youth Council.

Article VI "Committees" of the FRWDB Bylaws indicates that committee chairs shall designate their committee members and present them to the local board for ratification.

AGENDA ITEM: 4

MEETING DATE: February 21, 2019

ACTION: RECOMMEND TO APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Phyllis Stogbauer, Deputy Director of Program Services

SUBJECT:

**Board Approved Local Training Providers** 

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) approve The Water School and GRID Alternatives as locally approved training providers to the FRWDB.

#### **REASON FOR RECOMMENDATION:**

Under certain limited circumstances and conditions, the Workforce Innovation and Opportunity Act (WIOA) allows the local area to identify and approve training providers without being approved by the State for inclusion on the State Eligible Training Provider List (ETPL) on CalJOBS.

The requirements to allow this to happen include:

- The Local Board determines that it would be appropriate to contract with a non-ETPL training provider in order to facilitate the training of multiple (cohort) participants in the high demand occupation(s) in the local area;
- There is no eligible training provider in the local area providing the type of training required or as provided by the provider being recommended; and
- The training provider must have demonstrated the ability of the program(s) to meet the State Performance Requirements for Completion and Entered Employment in the field of training rates.

FRWDB staff have determined there is lacking sufficient training resources in the areas of Drinking Water Treatment, Wastewater Treatment and Solar Systems Installation for Fresno County WIOA participants.

#### **NEED FOR TRAINING:**

According to the California Employment Development Department's California Occupational Guides, in Fresno County, the number of Drinking Water and Wastewater Treatment Plant Workers is expected to grow faster than average growth rate for all occupations. Jobs for Drinking Water and Wastewater Treatment Plant Workers are expected to increase by 14.3 percent, or 30 jobs between 2014 and 2024 with a projected 70 job openings.

The Bureau of Labor Statistics project employment of Solar Photovoltaic Installers to grow 105 percent from 2016 to 2026, much faster than the average for all occupations in the United States. In California, the number of Solar Photovoltaic Installers is projected to increase 131 percent from 2016 to 2026 with projected annual job openings of 1,480.

#### **OVERVIEW OF TRAININGS:**

#### The Water School

#### **Drinking Water Operator Training:**

Drinking Water Training is a hybrid program available in facilitated and online training where participants will learn the knowledge and skills necessary to pass the State Water Resources Control Board State Exams for Water Distribution Operator 1 and 2, and Water Treatment Operator 1 and 2.

Facilitated trainings will be available during non-traditional hours to accommodate working participants. Participants will learn about the water distribution system operator; storage facilities; distribution system facilities; water quality considerations in distribution systems; distribution system operation and maintenance; disinfection; safety; distribution system administration; introduction to water treatment; source water, reservoir management, and intake structures; coagulation and flocculation; sedimentation; filtration; disinfection; corrosion control; taste and odor control; and laboratory procedures.

<u>Certificates Received:</u> Certificate of Completion; State Water Resources Control Board Drinking Water Distribution Operator 1 and 2 Certificates; and State Water Resources Control Board Drinking Water Treatment Operator 1 and 2 Certificates.

#### Wastewater Operator Training:

Wastewater Training is a hybrid program available in facilitated and online training where participants will learn the knowledge and skills necessary to pass the State Water Resources Control Board State Exams for Wastewater Operator-In-Training, Wastewater Operator 1 and 2. Facilitated trainings will be available during non-traditional hours to accommodate working participants. Participants will learn about basic safety practices; hazards encountered during wastewater treatment plant operations; sampling and simple analysis of wastewater constituents; operation and maintenance procedures in preliminary and primary treatment unit processes; anaerobic sludge digestion and disinfection; operation and maintenance of wastewater stabilization ponds; state regulations regarding the classification of wastewater treatment plants; operator certification; sludge handling; evaluation of wastewater unit processes as well as overall plant performance; and basic supervision responsibilities.

<u>Certificates Received:</u> Certificate of Completion; State Water Resources Control Board Operator-In-Training Certificate; and State Water Resources Control Board Wastewater Operator 1 and 2 Certificates.

#### **GRID Alternatives**

#### Solar Installation Basics Training

GRID's Solar Installation Basics Training course consists of formalized classroom settings coupled with hands-on training labs and a practical application of occupational skill sets in real world scenarios. Participants will gain safety certifications in OSHA-10 and CPR-First Aid. Participants will demonstrate safety and skills through hands-on installation of photovoltaic components on resident rooftops. Participants will train on the basics of installation of complete photovoltaic systems on mock rooftops. Participants will gain a firm understanding of relevant wire code and required techniques, as well as designing field-related resumes, interview skills, and industry tips. Participants will learn an array of installation basics including job site safety, fall protection, array layout, racking installation, microinverter installation, and module installation. Participants will learn electrical installation basics including electrical safety, electrical layout and mounting, conduit bending and installation, and electrical wiring. Participants will be prepared with the necessary skills to become entry-level installers within the solar industry.

<u>Certificates Received:</u> Installation Basics Training Certificate of Completion (verifies at least 96 hours of installation hours); OSHA-10 Safety Training; American Red Cross Adult First Aid and CPR/AED Certification.

#### **FISCAL IMPACT:**

The approval of this item, will allow FRWDB staff to identify all training costs associated with these programs as valid training expenses to fulfill the State mandated training expenditure rate of thirty percent (30%).

#### **ATTACHMENTS:**

ATTACHMENT I: Eligibility Package for The Water School ATTACHMENT II: Eligibility Package for GRID Alternatives



#### LOCAL BOARD APPROVED TRAINING PROVIDER ASSURANCES FORM

Submit completed form in PDF to your Local Eligible Training Provider List (ETPL) Coordinator by e-mail.

#### Part A

I certify the The Water School / H2O Baseline LLC

- (a) Is a legal entity, registered to do business in the state of California;
- (b) Has not been determined to be inelegible to receive federal funds;
- (c) Is in compliance with Workforce Innovation and Opportunity Act Section 188 and Title 29 CFR Part 38;
- (d) Has demonstrated effectiveness in operating occupational classroom or distance training program(s);
- (e) Agrees that training provider facilities, classroom instruction, relevant financial records, and attendance records may be reviewed by state, federal and/or local monitors or auditors to ensure compliance with funding requirements.

#### Part B

I certify the Steve Christianson

- (a) Have reviewed the annual student data reporting requirements for the Eligible Training Provider ETP
  Performance Report (ETP Report) established for training providers. Refer to the ETP Report Required
  Data list below;
- (b) Will begin collecting required student data elements that are not currently being collected; and
- (c) Will report and submit the ETP Report data for all students trained in each of my school/organization's training programs listed as Board Approved to the Fresno Regional Workforce Development Board by the due date.

I understand that my school/organization's application for Board Approval will not be processed without receiving this Eligible Training Provider Assurances Form.

Name of Training Provider (School/Organizatic The Water School		
Mailing Address 2855 Ardell Dr		
City, State, Zip Code Merced CA 95348		
Phone Number 559-760-0576		040
Print Name of School/Organization Represent: Steve Christianson		
Title of School/Organization Representative ExecutiveDirector	2-1-19	
Signature of School/Organization Representative	Date	



# LOCAL BOARD APPROVED TRAINING PROVIDER PERFORMANCE REPORT REQUIRED DATA

Reporting Year \_\_2013 to 2018\_\_\_\_\_

For ETP Provider Required Data Fields				
Institution Name	The Water School			
Board Approved Status	New Renewal			
Check all that apply to this institution:				
For-profit Institution Sole Proprietor  Limited Liability Corporation (LLC V Pu  Partnership Corporation Corporation	Non-profit Institution Institu			
Main Contact Name Steve Christianson				
Main Contact Phone Number 559-760-0576				
Social Security Number / Tax ID Number (TIN) 346-52-61	72			
Street Address 2855 Ardell Dr				
City, State, Zip Code Merced CA 95348	96			
Number of Satellite Locations				
#1 Satellite Location Full Address 1901 East Shields, Fres	no CA			
#2 Satellite Location Full Address 14195 Tuolumne Rd, S	onora CA			
#3 Satellite Location Full Address				
Institution accredited by accrediting agency / agencies recognized by the United States Department of Education?	☐ Yes ☑ No			
If your institution has specialized accreditation from a recognized United States Department of Education approved specialized/programmatic accreditor, list the accreditation.	·			
Has any accreditation agency taken any final	Yes			
disciplinary action against this institution?	If Yes, please submit a paper copy of the action.			
Is your institution receiving funds from the Workforce Innovation and Opportunity Act (WIOA) Program?	Yes . INO			
Does your institution participate in, or offer any other	☐ Yes ✓ No			
government or non-governmental financial aid programs? (i.e. vocational rehab, private grants/loans, institutional grants/loans).	If Yes, please provide the name of the financial aid program:			
Number of Diploma or Certificate Programs Offered	State Exam Test Preperation			

### 2 of 3+A69:J82AA69:J100

ATTACHMENT 3



## LOCAL BOARD APPROVED TRAINING PROVIDER PERFORMANCE REPORT REQUIRED DATA

Reporting Year \_\_\_\_\_2013 to 2018\_\_\_\_

For ETP Provider Required Data Fields	PLEASE FILL OUT FOR EACH PROGRAM
Program Training Title Drinking Water	
Location Address 1901 East Shields	
Location City, State, Zip Code Fresno CA	
This included Drinking Water Distribution grade 1 and 2 as Degree/Program Level Indicate the level of degree for the program (e.g., Masters, Bachelors, Associate, Diploma, Vocational	a a series of preparing for 4 state exams in the 2018 year. s well as Drinking Water Treatment grade 1 and 2.
Certificate, License)	Vocational certificate issued by the SWRCB
Program Length 12/13 month	* estimates, we are currently updating our data base.
Program Pre-Requisites	18 rears old and a GED or HS diploma
Total Program Costs (attach detailed program cost breakdown) per student, inclusive	\$6800 per student inclusive tuition
Number of Students Entered Into Training	70 (2013 to 2018)
Number of Successful Completions	54
Number of Placements in Employment	65
Number of Placements in Employment	00
Number of Placements in Training Related Employment	32 Many pending from 2018 completion

Time Period 2013 through 2018



# ANNUAL WIOA SECTION 188 REVIEW ELIGIBLE TRAINING PROVIDER (ETP)

Date:	February 1, 2019				
ETP Conta	ac Steve Christianson				
ETP Conta	act Phone Number:	559-760-0576			
ETP Contact Full Address: 2855 Ardell Dr, Mer		rced Ca 95348			
1	Does your organizati	on have non-discrimina	ation and equal opportunity policies		
			And the second s	VAS	No

1	Does your organization have non-discrimination and equal opportunity policies or procedures?	Yes	No
2	How do you communicate non-discrimination and equal opportunity policy or procedures to program participants? Disclosure form	Yes	No
3	Does your organization have the poster Equal Opportunity is the Law and What To Do If You Believe You Experienced Discrimination displayed prominently, centrally located and in plain sight? If you do, in which languages other than English?	Yes	No
4	Does your organization use the appropriate tagline indicating that WIOA Title-1 financially assisted program or activity is an equal opportunity empoyer/program and that auxiliary aids and services are available upon request for individuals with disabilities?	Yes	No
5	Does your organization develop and publish discrimination complaint policies and procedures?	Yes	☐ No
6	Does your organization ensure that all participants are informed of your discrimination complaint policies and procedures?	Yes	No
7	Does your organization keep a log of discrimination complaints?	Yes	☐ No
8	Does your organization have policies and procedures for serving people with disabilities?	Yes	☐ No
9	Is your organization training program accessible to visual, hearing, or speech impaired individuals?	Yes	No
10	Does your organization have reasonable accommodation policies or procedures?	√Yes	☐ No
11	Are your facilities accessible to people with disabilities?	✓Yes	☐ No
12	Does your organization have policies or procedures for serving program participants with limited English proficiency?	Yes	No



#### LOCAL BOARD APPROVED TRAINING PROVIDER ASSURANCES FORM

Submit completed form in PDF to your Local Eligible Training Provider List (ETPL) Coordinator by e-mail.

#### Part A

I certify the The Water School / H2O Baseline LLC

- (a) Is a legal entity, registered to do business in the state of California;
- (b) Has not been determined to be inelegible to receive federal funds;
- (c) Is in compliance with Workforce Innovation and Opportunity Act Section 188 and Title 29 CFR Part 38;
- (d) Has demonstrated effectiveness in operating occupational classroom or distance training program(s); and
- (e) Agrees that training provider facilities, classroom instruction, relevant financial records, and attendance records may be reviewed by state, federal and/or local monitors or auditors to ensure compliance with funding requirements.

#### Part B

I certify the Steve Christianson

- (a) Have reviewed the annual student data reporting requirements for the Eligible Training Provider ETP Performance Report (ETP Report) established for training providers. Refer to the ETP Report Required Data list below;
- (b) Will begin collecting required student data elements that are not currently being collected; and
- (c) Will report and submit the ETP Report data for all students trained in each of my school/organization's training programs listed as Board Approved to the Fresno Regional Workforce Development Board by the due date.

I understand that my school/organization's application for Board Approval will not be processed without receiving this Eligible Training Provider Assurances Form.

Name of Training Provider (School/Organizatic The Water School		
Mailing Address 2855 Ardell Dr		
City, State, Zip Code Merced CA 95348		
Phone Number 559-760-0576		a a
Print Name of School/Organization Represent: Steve Christianson		
Title of School/Organization Representative ExecutiveDirector	2-1-19	
Signature of School/Organization Representative	Date	3.5



# LOCAL BOARD APPROVED TRAINING PROVIDER PERFORMANCE REPORT REQUIRED DATA

Reporting Year \_\_2013 to 2018\_\_\_\_\_

For ETP Provider Required Data Fields				
Institution Name	The Water School			
Board Approved Status	New Renewal			
Check all that apply to this institution:				
For-profit Institution Sole Proprietor  Limited Liability Corporation (LLC)  Partnership Corporation	Non-profit Institution lollicly Traded Institution lollicl			
Main Contact Name Steve Christianson				
Main Contact Phone Number 559-760-0576	2			
Social Security Number / Tax ID Number (TIN) 346-52-61	72			
Street Address 2855 Ardell Dr				
City, State, Zip Code Merced CA 95348				
Number of Satellite Locations				
#1 Satellite Location Full Address 1901 East Shields, Fres	no CA			
#2 Satellite Location Full Address 14195 Tuolumne Rd, S	onora CA			
#3 Satellite Location Full Address	-			
Institution accredited by accrediting agency / agencies recognized by the United States Department of Education?	Yes			
If your institution has specialized accreditation from a recognized United States Department of Education approved specialized/programmatic accreditor, list the accreditation.				
Has any accreditation agency taken any final disciplinary action against this institution?	Yes  If Yes, please submit a paper copy of the action.			
Is your institution receiving funds from the Workforce Innovation and Opportunity Act (WIOA) Program?	☐ Yes ✓ No			
Does your institution participate in, or offer any other government or non-governmental financial aid programs? (i.e. vocational rehab, private grants/loans, institutional grants/loans).	Yes No  If Yes, please provide the name of the financial aid program:			
Number of Diploma or Certificate Programs Offered	State Exam Test Preperation			



# LOCAL BOARD APPROVED TRAINING PROVIDER PERFORMANCE REPORT REQUIRED DATA

Reporting Year \_\_\_\_\_2013 to 2018\_\_\_\_

For ETP Provider Required Data Fields	PLEASE FILL OUT FOR EACH PROGRAM
Program Training Title Waste Water	
Location Address 1901 East Shields	
Location City, State, Zip Code Fresno CA	
Waste Water is a new program starting 3-9-2019. Over 1 water exams as well. During the time frame, with success hours of Operator in Training at a local Waste Water Plan	
Degree/Program Level Indicate the level of degree for the program (e.g., Masters, Bachelors, Associate, Diploma, Vocational Certificate, License)	Vocational certificate issued by the SWRCB
Program Length 12/13 month	
Program Pre-Requisites	18 rears old and a GED or HS diploma
Total Program Costs (attach detailed program cost breakdown) Inclusive Tuition	Program starts 3-9-19, cost: \$12500 per student tuition.
Number of Students Entered into Training	New Program, Minimum 15 students
Number of Successful Completions	
Number of Placements in Employment	
Number of Placements in Training Related Employment	



# ANNUAL WIOA SECTION 188 REVIEW ELIGIBLE TRAINING PROVIDER (ETP)

Date:	February 1, 2019		i#2	
ETP Conta	ac Steve Christianson			
ETP Conta	act Phone Number:	559-760-0576		
ETP Contact Full Address: 2855 Ardell Dr, Me		2855 Ardell Dr, Merced	d Ca 95348	

1	Does your organization have non-discrimination and equal opportunity policies or procedures?	Yes No
2	How do you communicate non-discrimination and equal opportunity policy or procedures to program participants? Disclosure form	Yes No
3	Does your organization have the poster <i>Equal Opportunity is the Law and What To Do If You Believe You Experienced Discrimination</i> displayed prominently, centrally located and in plain sight? If you do, in which languages other than English?	Yes No
4	Does your organization use the appropriate tagline indicating that WIOA Title-1 financially assisted program or activity is an equal opportunity empoyer/program and that auxiliary aids and services are available upon request for individuals with disabilities?	Yes No
5	Does your organization develop and publish discrimination complaint policies and procedures?	Yes No
6	Does your organization ensure that all participants are informed of your discrimination complaint policies and procedures?	Yes No
7	Does your organization keep a log of discrimination complaints?	Yes No
8	Does your organization have policies and procedures for serving people with disabilities?	✓ Yes
9	Is your organization training program accessible to visual, hearing, or speech impaired individuals?	Yes No
10	Does your organization have reasonable accommodation policies or procedures?	Yes No
11	Are your facilities accessible to people with disabilities?	Yes No
12	Does your organization have policies or procedures for serving program participants with limited English proficiency?	Yes No



I certify that \_\_\_\_\_ GRID Alternatives

Part A

### LOCAL BOARD APPROVED TRAINING PROVIDER ASSURANCES FORM

Submit completed form in PDF to your Local Eligible Training Provider List (ETPL) Coordinator by e-mail.

<ul><li>(a) Is a legal entity, registered to do business in the state of California;</li><li>(b) Has not been determined to be inelegible to receive federal funds;</li></ul>
(c) Is in compliance with Workforce Innovation and Opportunity Act Section 188 and Title 29 CFR Part 38; (d)
Has demonstrated effectiveness in operating occupational classroom or distance training program(s); and (e) Agrees that training provider facilities, classroom instruction, relevant financial records, and attendance records may be reviewed by state, federal and/or local monitors or auditors to ensure compliance with funding requirements.
Part B
certify that I:
<ul> <li>(a) Have reviewed the annual student data reporting requirements for the Eligible Training Provider ETP         Performance Report (ETP Report) established for training providers. Refer to the ETP Report Required         Data list below;</li> </ul>
(b) Will begin collecting required student data elements that are not currently being collected; and (c) Will report and submit the ETP Report data for all students trained in each of my school/organization's training programs listed as Board Approved to the Fresno Regional Workforce Development Board by the due date.
understand that my school/organization's application for Board Approval will not be processed without receiving this Eligible Training Provider Assurances Form.
Name of Training Provider (School/Organization) GRID Alternatives
Mailing Address 4140 N. Brawley Avenue #108
City, State, Zip Code Fresno, CA 93722
Phone Number (559) 490-2395
Print Name of School/Organization Representative GRID_Alternatives/Tom Esqueda
Fitle of School/Organization Representative GRID Alternatives/Tom Esqueda
Signature of School/Organization Representative Date: 1/30/2019



# LOCAL BOARD APPROVED TRAINING PROVIDER PERFORMANCE REPORT REQUIRED DATA

Reporting Year \_2019\_\_\_\_

For ETP Provider Required Data Fields				
Institution Name	GRID Alternatives			
Board Approved Status	x New Renewal			
Check all that apply to this institution:				
For-profit Institution	Non-profit Institution Publicly Traded Institution			
Main Contact Name	Jesse Arrequin			
Main Contact Phone Number	(559) 261-4743			
Social Security Number / Tax ID Number (TIN)	260043353			
Street Address	4140 N. Brawley Avenue #108			
City, State, Zip Code	Fresno, CA 93722			
Number of Satellite Locations	0			
#1 Satellite Location Full Address				
#2 Satellite Location Full Address				
#3 Satellite Location Full Address				
Institution accredited by accrediting agency / agencies recognized by the United States Department of Education?	☐ Yes ■ No			
If your institution has specialized accreditation from a recognized United States Department of Education approved specialized/programmatic accreditor, list the accreditation.				
Has any accreditation agency taken any final disciplinary action against this institution?	Yes No If Yes, please submit a paper copy of the action.			
Is your institution receiving funds from the Workforce Innovation and Opportunity Act (WIOA) Program?	Yes No			
Does your institution participate in, or offer any other government or non-governmental financial aid programs? (i.e. vocational rehab, private grants/loans, institutional grants/loans).	Yes No  If Yes, please provide the name of the financial aid program: Community Based Training Grant			

2 of 3





## LOCAL BOARD APPROVED TRAINING PROVIDER PERFORMANCE REPORT REQUIRED DATA

Reporting Year \_\_2019\_\_\_\_

For ETP Provider Required Data Fields	PLEASE FILL OUT FOR EACH PROGRAM		
Program Training Title	Solar Installation Basic Training (IBT)		
Location Address	4140 N. Brawley Avenue #108		
Location City, State, Zip Code	Fresno, CA 93722		
	plication of occupational skill sets in real world scenarios. Students is demonstrate safety and skills through hands-on installation of in on the basics of installing complete photovoltaic systems on wire code and required techniques, as well as designing field-		
Degree/Program Level Indicate the level of degree for the program (e.g., Masters, Bachelors, Associate, Diploma, Vocational Certificate, License)	Certificate of Completion, OSHA-10, Red Cross CPR		
Program Length	5-Weeks		
Program Pre-Requisites			
Total Program Costs (attach detailed program cost breakdown)	\$3,298 per person		
Number of Students Entered into Training	12 per session		
Number of Successful Completions	15		
Number of Placements in Employment	11		
Number of Placements in Training Related Employment	11		
Number of Credentials Obtained	3		

### 3 of 3



# ANNUAL WIOA SECTION 188 REVIEW ELIGIBLE TRAINING PROVIDER (ETP)

Date:		A			
ETP Conta	ct: Jesse Arreguin				
ETP Conta	ct Phone Number: 559 490 2394			.*	
ETP Contact Full Address: 4140 N. Brawley Ave. #108 Fresno, CA 93722					
1	Does your organization have non-discrimination and equal opportunity policies or procedures?				
2	How do you communicate non-discrimination procedures to program participants?	n and equal opportunity policy or	Yes	No	
3	Does your organization have the poster <i>Equal Opportunity is the Law and What To Do If You Believe You Experienced Discrimination</i> displayed prominently, centrally located and in plain sight? If you do, in which languages other than English? No				
Does your organization use the appropriate tagline indicating that WIOA Title-1 financially assisted program or activity is an equal opportunity empoyer/program and that auxiliary aids and services are available upon request for individuals with disabilities?				No	
5	Does your organization develop and publish or procedures?	Yes	☐ No		
6	Does your organization ensure that all partici discrimination complaint policies and procedu		Yes	No	
7	Does your organization keep a log of discrimi	Yes	No		
8	Does your organization have policies and prodisabilities?	cedures for serving people with	Yes	☐ No	
9	Is your organization training program accessil impaired individuals?	Yes	□No		
10	Does your organization have reasonable acco	mmodation policies or procedures?	Yes	No	
11	Are your facilities accessible to people with d	isabilities?	Yes	No	

Does your organization have policies or procedures for serving program participants with limited English proficiency?

Yes No

	A	В	С	D	E
1	GRID Alternatives Central Valley			***************************************	
2	Installation Basics Training 5 Week Pr	ogram			
3					
4	Cost Per Person		\$ 3,298		
5	Cost for up to 80 Trainees		\$ 263,840		\$3,298 X 80 Trainees=\$263,840.00
6					
7	Personal	Base	Hours	Costs	Notes
8	Instructor	\$40.00	48		\$40/hrX48 hrs. = \$1920 Includes fringe, salary
9	Career Education/Workforce Instructor	\$103.75	8	\$830	Career readiness team of three members - interview prep workshop, resume building, mock interviews
10	Industry Guest Speaker	\$160.00	2	\$320	Guest Speaker with industry experience in residential, commercial and industrial solar experience
11					
12					
13	Subtotal			\$3,070	
14					
15					
_	Non-personnel				
17	CPR-First Aid Training	\$99.00		WATER STREET,	Certification for Red Cross - CPR & First Aid
18	Click Safety	\$89.00		\$89	Occupational Safety and Health Administration Certification (OSHA 10)
19	Personal Protective Equipment	\$40.00		\$40	Hard Hat, Safety Glasses and Gloves
20				7.	
21				17	
-				\$228	
	Subtotal Per Individual TOTAL PROPOSED BUDGET			\$3,298 \$263,840	

AGENDA ITEM: 5

MEETING DATE: February 21, 2019

ACTION: RECOMMEND TO APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Phyllis Stogbauer, Deputy Director of Program Services

SUBJECT:

Youth Program Rebranding

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) approve rebranding the "All Youth One System – Pathways to Academic Excellence" to "Workforce Connection – Young Adult Services".

#### **REASON FOR RECOMMENDATION:**

In 2006, the Youth Council and the FRWDB approved the youth system redesign recommendations, which included branding the youth services under the name of "All Youth One System – Pathways to Academic Excellence". Under the WIA model, the focus was to serve younger in-school youth, however under the Workforce Innovation and Opportunity Act (WIOA), the program focus changed to Out-of-School youth ages 16-24.

With the shift to an older Out-of-School population under WIOA, the service delivery model had to be refocused to ensure appropriate services were available to meet the needs of the older Out-of-School population. Even though the system is still focused on improving basic skills, the need to increase job readiness skills and vocational training is a major focus of the program. With the change in population, Youth providers have needed to change their approach for outreach and marketing to attract this very different population.

Based on this, FRWDB staff is recommending that the WIOA youth program name "All Youth One System – Pathways to Academic Excellence" be changed to Workforce Connection – Young Adult Services. Since the Workforce Connection name is already recognized in the community for job training and job placement services, using the Workforce Connection name would assist in attracting the out-of-school and older youth who are in need of training and whose focus is to start a career. Using one specific name would also create a savings in marketing materials.

#### **FISCAL IMPACT:**

None

AGENDA ITEM:	6
MEETING DATE:	February 21, 2019
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Nuvia Varela, Adult/Youth Program Manager

SUBJECT:

First Quarter Local Performance Results Report for Program Year 2018-2019

#### RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Youth Program Providers of Services Local Performance Results Report for the First Quarter of Program Year (PY) 2018-2019.

#### **REASON FOR RECOMMENDATION:**

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities and authorities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

Staff comments on performance issues for each provider are provided below:

#### Youth Served:

FEOC: Staff has no concerns. Total enrollments are at 99% of plan.

ResCare: Staff has no concerns. Total enrollments are at 94% of plan. Provider had outreach staff turnover during the first quarter. Provider staff is working diligently to increase Out-of-School Youth enrollments. Performance Management Plan modification will be revised next quarter.

**Proteus, Inc.:** Total enrollments are at 89% of plan. Provider is below plan due to eligibility staff being on medical leave during the first quarter. Provider is fully staffed and is actively outreaching to increase enrollments.

WHCCD: Total enrollments are at 87% of plan. Provider is below plan due to staffing turnover. Provider has hired temporary staff to assist with the recruitment of eligible youth. Provider will be submitting a Performance Management Plan modification.

Youth Offender Services (ResCare): Staff has no concerns.

#### Youth Expenditures:

**FEOC:** Expenditures are below plan caused by unanticipated staff savings due to the hiring process. Provider hired four (4) new staff during the first quarter of this program year which resulted in under expenditures. As of September 2018, all vacancies have been filled.

**ResCare:** Expenditures are below plan caused by unanticipated staff savings due to the hiring process. Provider hired one (1) staff during the first quarter and anticipates hiring another two (2) staff by the end of the second quarter to be fulling staffed.

Proteus, Inc.: Staff has no concerns.

**WHCCD:** Expenditures are below plan caused by unanticipated staff savings. Provider has vacancies and anticipates hiring staff by the end of the third quarter.

Youth Offender Services (ResCare): Expenditures are below plan caused by unanticipated staff savings. Provider anticipates to be aligned with budget by the third quarter.

#### Youth Placement in Employment or Education:

FEOC: Staff has no concerns.

ResCare: Staff has no concerns.

Proteus, Inc.: Staff has no concerns.

WHCCD: Staff has no concerns.

Youth Offender Services (ResCare): Staff has no concerns.

#### **Certificate of Attainment:**

FEOC: Staff has no concerns.

ResCare: Staff has no concerns.

Proteus, Inc.: Staff has no concerns.

WHCCD: Staff has no concerns.

Youth Offender Services (ResCare): Staff has no concerns.

#### **ATTACHMENT:**

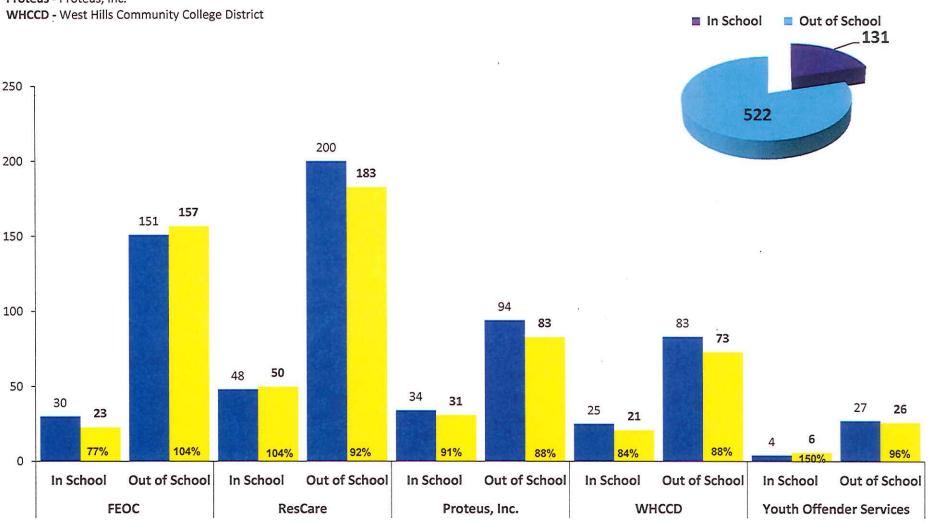
All Youth One System Providers of Services Local Performance Results Report for the First Quarter of Program Year 2018-2019

Total Served- 653

### Youth Served

**FEOC** - Fresno Economic Opportunities Commission **ResCare** - ResCare Workforce Services

Proteus - Proteus, Inc.

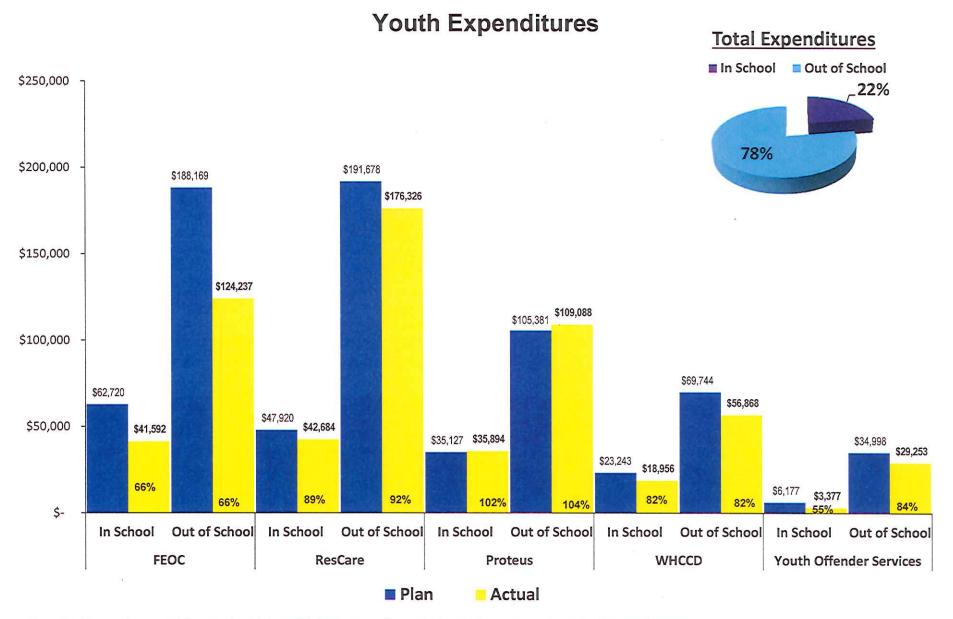


Note: Number served goal is 95%

29

Actual

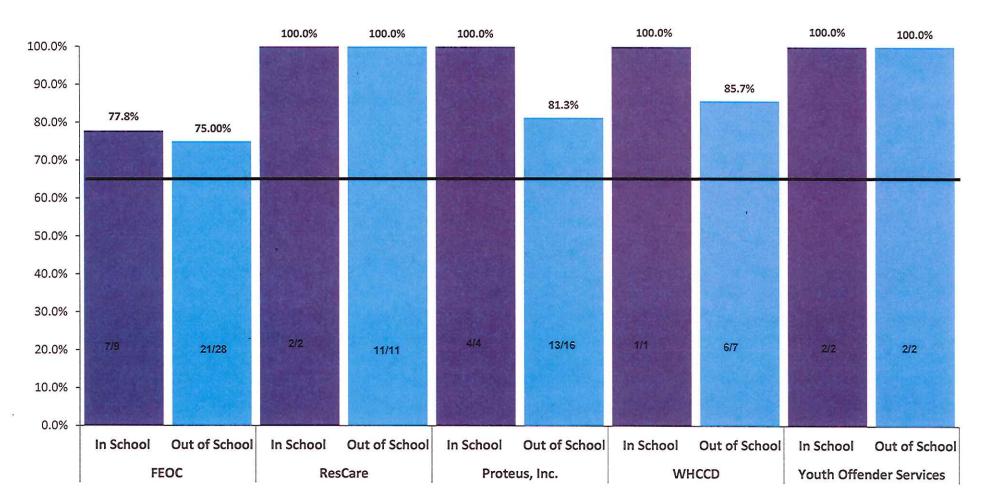
Plan



Note: WIOA mandates a minimum of 75% Out-of-School Expenditures and a maximum of 25% In-school Expenditures. The expenditures goal range is 95% to 100%.

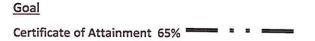
## Youth Placement in Employment or Education

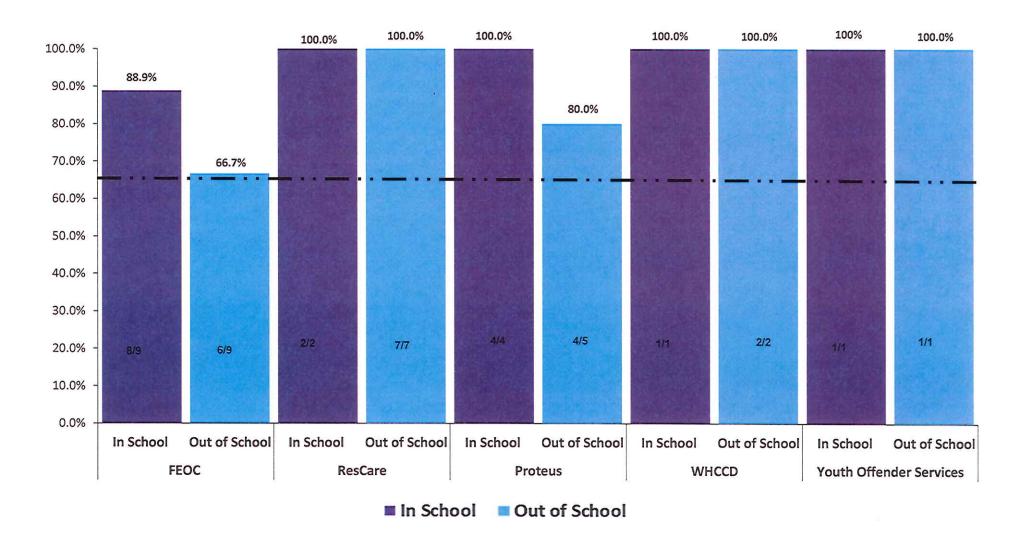
Goal
Placement 65.5%



■ In School ■ Out of School

Youth
Certificate of Attainment





AGENDA ITEM: 7

MEETING DATE: February 21, 2019

ACTION: RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Nuvia Varela, Adult/Youth Program Manager

SUBJECT:

Second Quarter Local Performance Results Report for Program Year 2018-2019

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Youth Program Providers of Services Local Performance Results Report for the Second Quarter of Program Year (PY) 2018-2019.

#### **REASON FOR RECOMMENDATION:**

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities and authorities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

Staff comments on performance issues for each provider are provided below:

#### Youth Served:

FEOC: Staff has no concerns. Total enrollments are at 99% of plan.

ResCare: Staff has no concerns.

Proteus, Inc.: Staff has no concerns.

**WHCCD:** Total enrollments are at 84% of plan. Provider is below plan due to staffing turnover. Provider has hired temporary staff to assist with the recruitment of eligible youth. Provider will be submitting a Performance Management Plan modification. Provider should be aligned by next quarter.

Youth Offender Services (ResCare): Staff has no concerns.

#### **Youth Expenditures:**

**FEOC:** Expenditures are below plan caused by unanticipated staff savings due to the hiring process. All vacancies have been filled and provider will be submitting a Budget Modification to correct provider's under expenditures. Provider anticipates to be aligned with budget by next quarter.

**ResCare:** Expenditures are below plan caused by unanticipated staff savings due to the hiring process. Provider is fully staffed and anticipants to be aligned with plan by next quarter.

Proteus, Inc.: Staff has no concerns.

WHCCD: Expenditures are below plan caused by unanticipated staff savings. Provider has vacancies and anticipates hiring staff by the end of the third quarter. Provider will be submitting a Budget Modification to correct provider's under expenditures.

Youth Offender Services (ResCare): Expenditures are below plan caused by unanticipated staff savings. Provider anticipates to be aligned with budget by the third quarter.

### Youth Placement in Employment or Education:

FEOC: Staff has no concerns.

ResCare: Staff has no concerns.

Proteus, Inc.: Staff has no concerns.

WHCCD: Staff has no concerns.

Youth Offender Services (ResCare): Staff has no concerns.

#### **Certificate of Attainment:**

FEOC: Staff has no concerns.

ResCare: Staff has no concerns.

Proteus, Inc.: Staff has no concerns.

WHCCD: Staff has no concerns.

Youth Offender Services (ResCare): Staff has no concerns.

#### **ATTACHMENT:**

All Youth One System Providers of Services Local Performance Results Report for the Second Quarter of Program Year 2018-2019

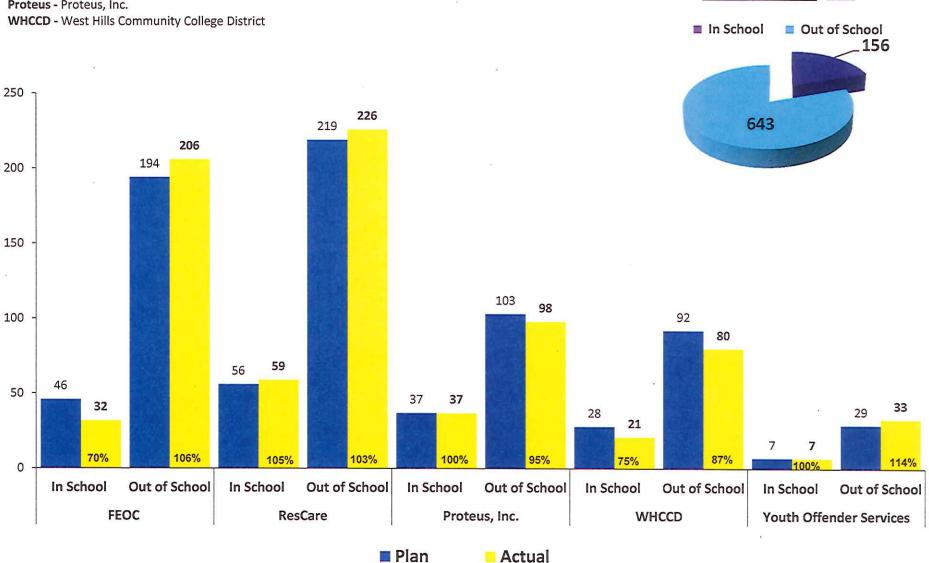
Total Served- 799

### Youth Served

FEOC - Fresno Economic Opportunities Commission

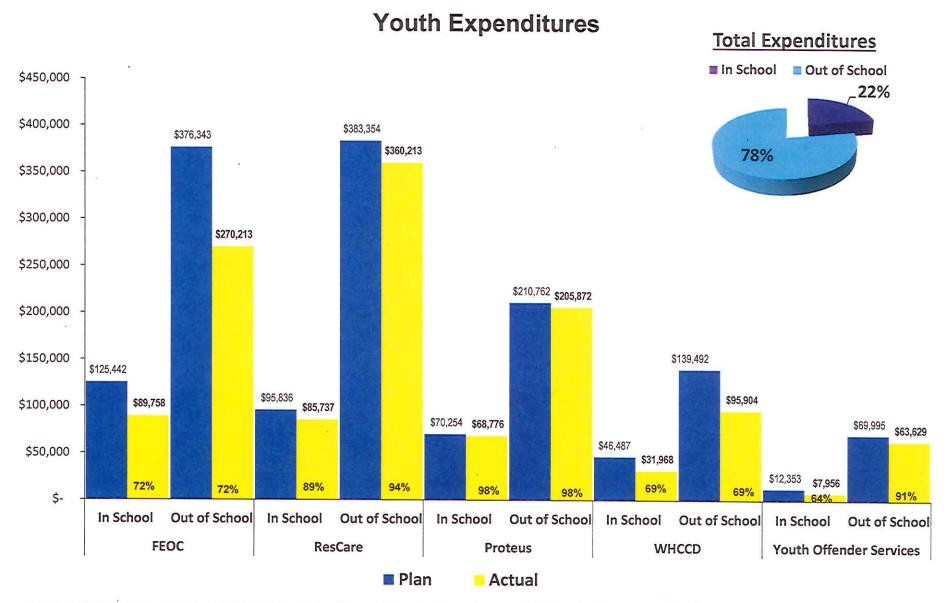
ResCare - ResCare Workforce Services

Proteus - Proteus, Inc.



Note: Number served goal is 95%

35

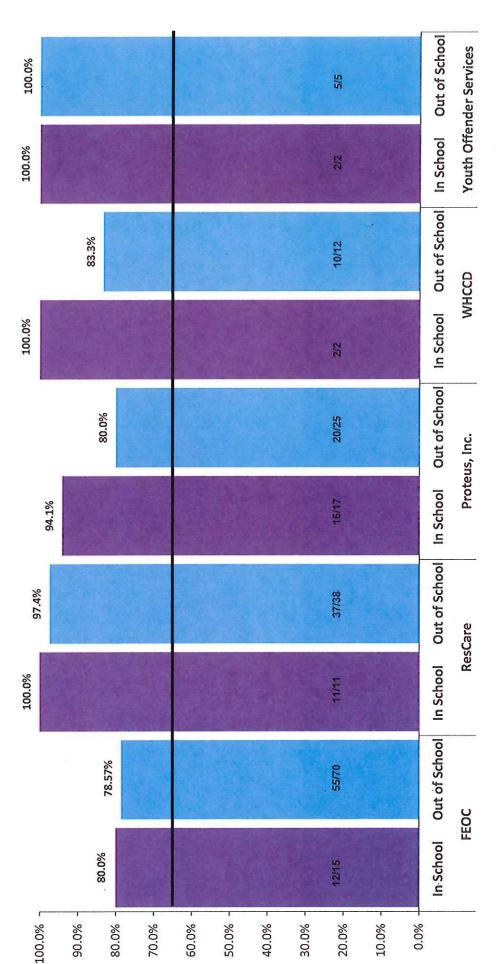


Note: WIOA mandates a minimum of 75% Out-of-School Expenditures and a maximum of 25% In-school Expenditures. The expenditures goal range is 95% to 100%.

July - December 2018

# **Employment or Education** Youth Placement in





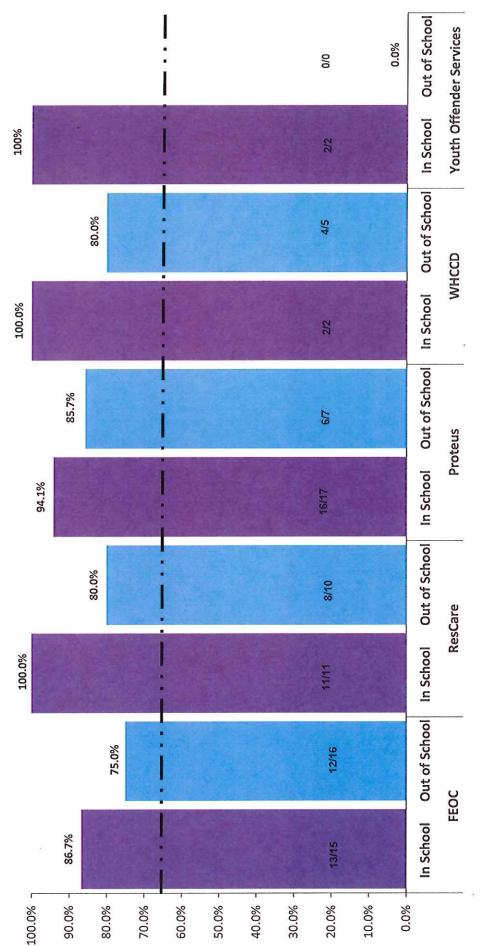
■ In School
■ Out of School

Program Year 2018-2019 July - December 2018





Goal



Out of School In School

Page 4of 4

AGENDA ITEM: 8

MEETING DATE: February 21, 2019

ACTION: RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Stephen DeWitt, Quality Systems Manager

SUBJECT:

Second Quarter Youth Satisfaction Report for Program Year 2018-2019

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Youth Customer Satisfaction Report for the Second Quarter of Program Year (PY) 2018-2019.

#### **REASON FOR RECOMMENDATION:**

In the Five Year Plan, approved by the FRWDB at its meeting on June 5, 2013, the Youth Council had included the action that the FRWDB would develop and implement the measurement and reporting of our youth participants' satisfaction beginning in PY 2013-2014.

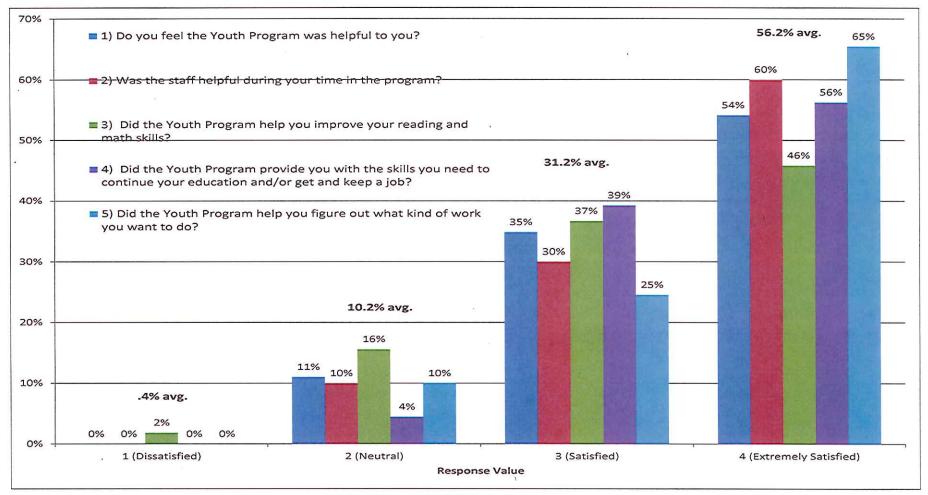
The data collected is intended to provide additional insight into possible improvements to the All Youth One System program, as perceived by our participants.

In collaboration with the sub-contracted Youth Service Providers, FRWDB staff designed the tools and process that would be used. Since that time, the process, tools and reports have been updated to reflect input from the Youth Council and FRWDB.

#### **ATTACHMENT:**

Second Quarter Youth Customer Satisfaction Report for Program Year 2018-2019

#### Second Quarter Youth Customer Satisfaction Report for Program Year 2018 - 2019



Surveys Received	82
Participants Closed	84
Survey Response Rate	97.6%

#### **Participant Comments:**

Program assisted me with acquiring new working skills and staff communicated with me the entire time I was in the program; thanks for the assistance and supportive staff; I would have liked to do more mock interviews and more one-on-one job search; too much testing (120 hours); more options for training schools.

AGENDA ITEM: 9

MEETING DATE: February 21, 2019

ACTION: RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Stephen DeWitt, Quality Systems Manager

SUBJECT:

Second Quarter Providers of Services' Monitoring Report for Program Year 2018-2019

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Providers of Services' Monitoring Report for the Second Quarter of Program Year 2018-2019.

#### **REASON FOR RECOMMENDATION:**

FRWDB staff conducts programmatic and fiscal monitoring of all contracts to ensure compliance with federal, state and local regulations and/or policies. The attached is an overview of the Youth contracts that were monitored during the period of October 31, 2018, through December 31, 2018.

#### **ATTACHMENT:**

Youth Providers of Services' Monitoring Report Second Quarter, Program Year 2018-2019

## Youth Providers of Services Monitoring Report Second Quarter, Program Year 2018-2019

#### **Program Monitoring:**

Program monitoring of the following sub-recipients was completed during the second quarter: None

#### **Program Monitoring:**

Program monitoring of the following sub-recipients was in process at the end of the second quarter:

Sub-Recipient	Contract #(s)
Fresno Economic Opportunities Commission	310
PY 16-17 Follow-up; PY 1-18 Follow-up	

#### Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was completed during the second quarter:

Sub-Recipient	Contract #(s)	Results
Fresno Economic Opportunities Commission PY 17-18 Fiscal Close out	210	No Findings
Proteus, Inc. PY17-18 Fiscal Closeout	333	No Findings
West Hills Community College District PY 17-18 Fiscal Closeout	390	No Findings

Fiscal monitoring of the following sub-recipients was in process at the end of the second quarter: None

AGENDA ITEM: 10

MEETING DATE: February 21, 2019

ACTION: RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Stephen DeWitt, Quality Systems Manager

SUBJECT:

Second Quarter Providers of Services' Customer Complaint Report for Program Year

2018-2019

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Youth Customer Complaint Report for the Second Quarter of Program Year (PY) 2018-2019.

#### **REASON FOR RECOMMENDATION:**

Under the FRWDB Joint Powers Agreement, the FRWDB develops and manages systems to hear and resolve grievances brought by participants, vendors, or other interested parties, and to provide quarterly reports to the FRWDB regarding such grievances.

No Youth program complaints were received during the Second Quarter of PY 2018-2019.

AGENDA ITEM: 11

MEETING DATE: February 21, 2019

ACTION: INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Tim Giles, Deputy Director of Information Technology

SUBJECT:

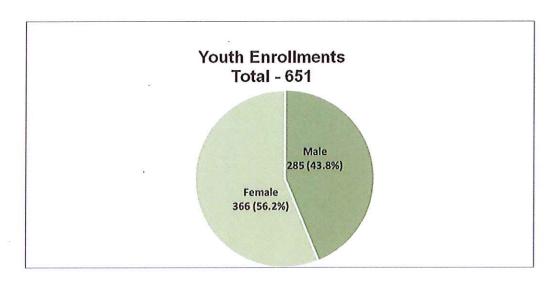
First Quarter Youth Demographics Reports for Program Year 2018-2019

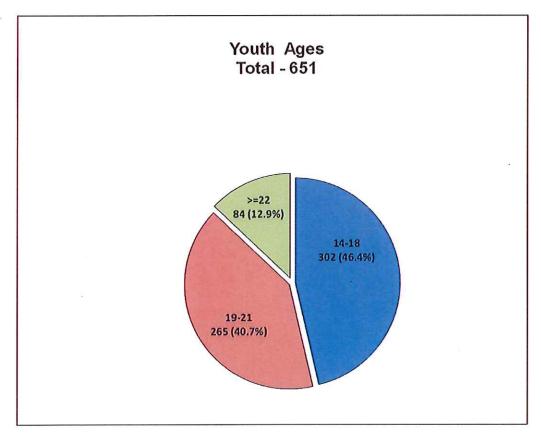
#### **INFORMATION:**

Per the Youth Council's direction, the Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's youth enrollments. Attached are the reports for the First Quarter of Program Year 2018-2019.

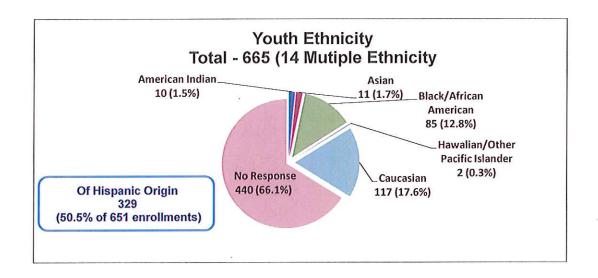
#### **ATTACHMENT:**

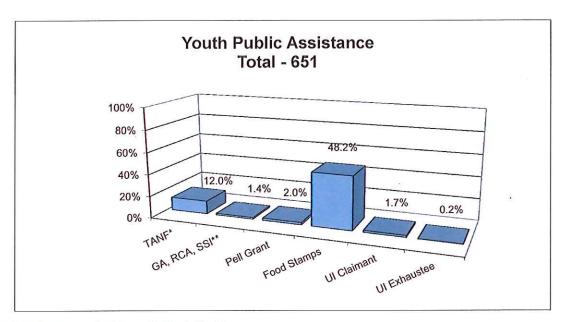
Youth Demographics First Quarter, Program Year 2018-2019







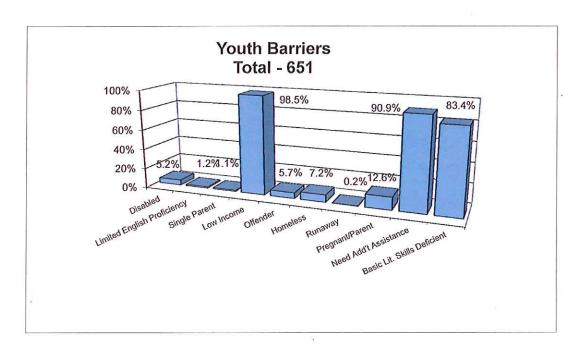




TANF - Temporary Assistance for Needy Families
GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income

UI - Unemployment Insurance





#### Additional Assistance Barriers

- 1. Is at risk of dropping out of school
- 2. Gang Involved
- 3. Has experienced recent traumatic events, is a victim of abuse, or resides in an abusive environment
- 4. Has completed a substance abuse program
- 5. Poor Employment History (Older Youth ONLY)
- 6. Family Barriers (any one of the following):
  - a. Has a family history of long term unemployment;
  - b. During the past two (2) years, parents/guardians have been unable to find and maintain full time stable employment;
  - c. Has a family history of long-term public assistance
- 7. Resides in a non-traditional family setting (any one of the following):
  - a. Being raised in a single parent household, without access to the financial and parenting support of another adult in the home;
  - b. Being raised by a guardian, relative or non-parent responsible for youth's care;
  - c. Parent is currently in jail or in prison or has been in jail or in prison for six (6) months of the past two (2) years



