

Special Youth Council May 21, 2019 @ 4:00 p.m.

Workforce Connection - Manchester Center 3302 N. Blackstone, Room 209 Fresno, CA 93726

Mission Statement: To design, procure, and oversee Workforce Innovation and Opportunity Act youth services to ensure all available resources serve the needs of Fresno County youth.

#### PLEASE TURN OFF CELL PHONES OR PUT ON VIBRATE

**ROLL CALL** 

AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS

ABSTENTIONS/RECUSALS/DISCLOSURES OF POTENTIAL CONFLICTS OF INTEREST

CHAIR/STAFF REPORT

**PUBLIC COMMENTS** 

Item	Description	Presenter	Enclosure	Action	Page #
1.	February 21, 2019, Youth Council Meeting Minutes	Konczal	Yes	Approve	3
2.	Fresno Regional Workforce Development Board Outstanding Achievement Awards	Varela	Yes	Information	7
3.	Workforce Innovation and Opportunity Act Youth Funding Recommendations for Program Year 2019-2020	Konczal	Yes	Recommend to Approve	8
4.	Third Quarter Local Performance Results Report for Program Year 2018-2019	Varela	Yes	Recommend to Accept	14
5.	Third Quarter Youth Satisfaction Report for Program Year 2018-2019	DeWitt	Yes	Recommend to Accept	20
6.	Third Quarter Providers of Services' Monitoring Report for Program Year 2018-2019	DeWitt	Yes	Recommend to Accept	22
7.	Third Quarter Providers of Services' Customer Complaint Report for Program Year 2018-2019	DeWitt	Yes	Recommend to Accept	24
8.	Third Quarter Youth Demographics Reports for Program Year 2018-2019	Giles	Yes	Information	25
9.	Agenda Items for August 15, 2019, Meeting	Konczal	No	Discussion	:
10.	Meeting Feedback	Konczal	No	Discussion	

#### ACCOMMODATIONS FOR PERSONS WITH DISABILITIES

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### Fresno Regional Workforce Development Board Youth Council 2019 Attendance Roster

### Special Meeting

	2/21/2019	5/16/2019	5/21/2019	8/15/2019	11/21/2019
Barnes	Р	XX			
Bauer	Р	XX			
Chambers	Р	XX		V.	
Holland	Α	XX	4		
Martindale	Р	XX			
Montalbano*	Р	XX			
Sotiropulos	Р	XX		9	
Tutunjian	Р	XX			
Vuicich	Α	XX			
Watson	Р	XX			

<sup>\* =</sup> Chairperson

P = Present

A = Absent

-- = Not a Ratified Member at Time of Meeting

XX = Meeting Cancelled

AGENDA ITEM: 1

MEETING DATE: May 21, 2019

ACTION: APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Blake Konczal, Executive Director

SUBJECT:

February 21, 2019, Youth Council Meeting Minutes

### **RECOMMENDATION:**

Approve the attached minutes of the February 21, 2019, Youth Council meeting.

### **ATTACHMENT**:

February 21, 2019, Youth Council Meeting Minutes



### Youth Council Meeting February 21, 2019

### **SUMMARY MINUTES**

The meeting was called to order at 4:03 p.m.

ROLL CALL: PRESENT -

Paul Bauer, Lacy Barnes (arrived at 4:05 p.m.), Brian

Chambers, Katherine Martindale, Dennis Montalbano, Vasili Sotiropulos, Michelle Tutunjian, and Rick Watson

ABSENT -

Araceli Holland and Valerie Vuicich

AGENDA CHANGES:

None

ABSTENTIONS/RECUSALS/ DISCLOSURES OF POTENTIAL

CONFLICTS OF INTEREST:

None

CHAIR/STAFF REPORT:

None

**PUBLIC COMMENTS:** 

None

### Item Description/Action Taken

### 1. November 15, 2018, Youth Council Meeting Minutes

Blake Konczal, Executive Director, Fresno Regional Workforce Development Board (FRWDB), presented the November 15, 2018 meeting minutes for correction and/or approval.

BAUER/MARTINDALE - APPROVED THE NOVEMBER 15, 2018, YOUTH COUNCIL MEETING MINUTES (UNANIMOUS).

### 2. Fresno Regional Workforce Development Board Outstanding Achievement Awards

Nuvia Varela, Adult/Youth Program Manager, FRWDB, presented a short video clip showcasing that the Outstanding Achievement Award for the Third Quarter of Program Year (PY) 2017-2018 was Cristian Robles.

Director Barnes arrived (4:05 p.m.)

Mr. Robles currently works at Quality Concession Trailers while attending a two (2) year welding program at Fresno City College. On December 6, 2018, the Fresno City Council proclaimed the day Christian Robles Day.

This was an information item.

#### 3. Ratification of New Youth Council Member

Chair Montalbano stated that Ricardo Vasquez had expressed interest in becoming a member of the Youth Council (Council). Chair Montalbano requested that the Youth Council vote to recommend that the FRWDB ratify the appointment.

MARTINDALE/CHAMBERS - RECOMMENDED THAT THE FRWDB RATIFY RICARDO VASQUEZ AS A NEW YOUTH COUNCIL MEMBER. (UNANIMOUS)

### 4. Board Approved Local Training Providers

Phyllis Stogbauer, Deputy Director of Program Services, FRWDB, presented The Water School and GRID Alternatives as locally approved training providers for the Council's recommendation to the FRWDB.

Ms. Stogbauer explained that under certain circumstances and conditions, the Workforce Innovation and Opportunity Act (WIOA) allows the local area to identify and approve training providers without being approved by the State for inclusion on the State Eligible Training Provider List on CalJOBS. FRWDB staff determined there is a lack of sufficient training resources in the areas of Drinking Water Treatment, Wastewater Treatment and Solar Systems Installation for Fresno County WIOA participants. Once approved, FRWDB staff will be able to refer clients directly to the Water School and GRID Alternatives without having to do a procurement each time.

MARTINDALE/BARNES - RECOMMENDED THAT THE FRWDB APPROVE GRID ALTERNATIVES AND THE WATER SCHOOL AS BOARD APPROVED LOCAL TRAINING PROVIDERS. (UNANIMOUS)

#### 5. Youth Program Rebranding

Ms. Stogbauer stated that in 2006, the Youth Council and the FRWDB approved the youth system redesign recommendations, which included branding the youth services under the name of "All Youth One System – Pathways to Academic Excellence". Now that the program focuses on the older Out-of-School population, youth providers have needed to update their approach for outreach and marketing to attract this population.

Based on this, FRWDB staff is recommending that the WIOA youth program name "All Youth One System – Pathways to Academic Excellence" be changed to "Workforce Connection – Young Adult Services". Using the Workforce Connection name would assist in attracting the Out-of-School and older youth.

Council Member Martindale commented that simplifying is always the best direction to take.

BARNES/WATSON - RECOMMENDED THAT THE FRWDB APPROVE THE YOUTH PROGRAM REBRANDING. (UNANIMOUS)

### 6. First Quarter Local Performance Results Report for Program Year 2018-2019

Ms. Varela presented the First Quarter Local Performance Results for PY 2018-2019 for the Council's recommendation to the FRWDB. Ms. Varela reviewed the Youth Served, Youth Expenditures, Youth Placement, and Certificate of Attainment graphs. Ms. Varela stated that West Hills Community College District (WHCCD) continues to have staffing vacancies which affects the enrollments.

Director Barnes commented that after the July 24, 2018, Council visit to WHCCD, she understands better the difficulties WHCCD faces with enrollments.

BARNES/MARTINDALE - RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER LOCAL PERFORMANCE RESULTS REPORT FOR PY 2018-2019. (UNANIMOUS)

### 7. Second Quarter Local Performance Results Report for Program Year 2018-2019

Ms. Varela presented the Second Quarter Local Performance Results for PY 2018-2019 for the Council's recommendation to the FRWDB.

BARNES/WATSON - RECOMMENDED THAT THE FRWDB ACCEPT THE SECOND QUARTER LOCAL PERFORMANCE RESULTS REPORT FOR PY 2018-2019. (UNANIMOUS)

### 8. Second Quarter Youth Satisfaction Report for Program Year 2018-2019

Stephen DeWitt, Quality Systems Manager, FRWDB, presented the Second Quarter Youth Satisfaction Reports for PY 2018-2019 for the Council's recommendation to the FRWDB. Mr. DeWitt indicated that the surveys showed an ongoing trend of highly satisfied response rates.

After reviewing the comments section on the report, Council Member Watson asked about a comment that stated a client had to complete 120 hours of testing. Mr. Konczal explained that depending on what training the client is interested in, more extensive remediation may be required.

### MARTINDALE/WATSON - RECOMMENDED THAT THE FRWDB ACCEPT THE SECOND QUARTER YOUTH SATISFACTION REPORTS FOR PY 2018-2019. (UNANIMOUS)

### 9. Second Quarter Providers of Services' Monitoring Report for Program Year 2018-2019

Mr. DeWitt presented the Second Quarter Providers of Services' Monitoring Report for PY 2018-2019 for the Council's recommendation to the FRWDB. Mr. DeWitt indicated that all findings had been addressed. FRWDB staff continued to work with Fresno Economic Opportunities Commission to conduct monthly reviews to make sure corrective actions are effectively implemented.

Council Member Watson asked if the auditing was outsourced. Mr. DeWitt explained that the auditing is conducted internally by FRWDB staff.

MARTINDALE/BARNES -- RECOMMENDED THAT THE FRWDB ACCEPT THE SECOND QUARTER PROVIDERS OF SERVICES' MONITORING REPORT FOR PY 2018-2019. (UNANIMOUS).

### 10. <u>Second Quarter Providers of Services' Customer Complaint Report for Program Year</u> 2018-2019

Mr. DeWitt presented the Second Quarter Youth Customer Complaint Report for PY 2018-2019 for the Council's recommendation to the FRWDB. Mr. DeWitt reported that no youth program complaints were received during the second quarter.

MARTINDALE/WATSON - RECOMMENDED THAT THE FRWDB ACCEPT THE SECOND QUARTER YOUTH CUSTOMER COMPLAINT REPORT FOR PY 2018-2019 (UNANIMOUS).

### 11. First Quarter Youth Demographics Reports for Program Year 2018-2019

Tim Giles, Deputy Director of Information Systems, FRWDB, presented the First Quarter Youth Demographics Reports for PY 2018-2019. Mr. Giles explained that the report was broken down By enrollments based on gender, age, ethnicity and barriers to employment.

Mr. Giles noted that the ethnicity report section will look different now because data pulled comes directly from CalJOBS and there are less fields available to choose from when a client enters their information.

This was an information item.

### 12. Agenda Items for May 16, 2019, Meeting

None.

### 13. Meeting Feedback

None.

The meeting was adjourned at 4:57 p.m.

AGENDA ITEM: 2

MEETING DATE: May 21, 2019

ACTION: INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.workforce-connection.com

TO:

Youth Council

FROM:

Nuvia Varela, Youth/Adult Program Manager

**SUBJECT:** 

Fresno Regional Workforce Development Board Outstanding Achievement Awards

### **INFORMATION:**

The Fresno Regional Workforce Development Board Outstanding Achievement Award for the Fourth Quarter has been awarded to Maria Sanchez.

A video presentation will be provided at the meeting.

AGENDA ITEM: 3

MEETING DATE: May 21, 2019

ACTION: RECOMMEND TO APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Blake Konczal, Executive Director

SUBJECT:

Workforce Innovation and Opportunity Act Youth Funding Recommendations for Program

Year 2019-2020

### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) approve Workforce Innovation and Opportunity Act (WIOA) Youth funding allocations for Program Year (PY) 2019-2020 as outlined in the attached budget allocation worksheet.

### **REASON FOR RECOMMENDATION:**

The Employment Development Department (EDD), Workforce Services Division, released WIOA formula allocations for PY 2019-2020 on April 24, 2019 (Attachment I). These allocations are based on the allotment levels issued by the U.S. Department of Labor, Employment and Training Administration to the states on April 10, 2019.

The FRWDB received \$6,129,237 of WIOA Youth funds for PY 2019-2020, a 10.92% increase compared to last year's allocation of \$5,525,903. The estimated carryover is \$2,101,692, which is a 35.23% increase from PY 2018-2019; this brings the total available funding to \$8,230,929.

The WIOA regulations implemented on July 1, 2015, mandates that 20% of the total funds available for youth be reserved for Work Experience (WEX) opportunities, which is reflected in the recommended allocations.

FRWDB staff recommends that the Youth Council approve the proposed budget allocations as outlined in Attachment II. Approval of the recommended funding allocations will result in the following:

- Increases Youth sub-contracts by ten percent (10%) for PY 2019-2020;
- Increases the cost per participant for the Incarcerated Youth program from \$2,500 to \$4,951, resulting in an overall increase of \$163,365;
- Maintains three percent (3%) carryover to PY 2020-2021;
- Increases the current PY 2019-2020 WEX Pool for WIOA mandated 20% for WEX funding;
- Decreases the Prior Plan Year WEX reserve for PY 2018-2019 based on current estimated expenditures of the mandated WEX funds;
- Increases the Vocational Training Pool;

- Maintains funding for the Fresno County Public Defender's office for the Clean Slate program.
   This program assists Job Seekers in filing legal documents to assist them in addressing legal barriers to employment, i.e., criminal record expungements and back child support payments;
- Maintains supportive services pools;
- Allocates \$55,000 for AVi Soft Skills Upgrade Training;
- Allocates \$50,000 for Soft Skills Training Pool;
- Allocates \$50,000 for Community Outreach;
- Increases Facility Site Budgets for Provider Staff Training such as Active Shooter, Customer Center Design and for Marketing, Furniture and Equipment update; and
- Increases FRWDB Program Support for a FRWDB full-time youth staff position and a Business Services Center staff position.

### **FISCAL IMPACT:**

Approval of this item will allocate \$8,230,929 of WIOA Youth funds, which will be allocated to FRWDB operational, sub-contracts and participant pools. The \$183,877 will be allocated to carryover for PY 2019-2020.

### **ATTACHMENTS:**

ATTACHMENT I: EDD Information Notice WSIN18-32, WIOA Formula Allocations – PY 2019-2020 ATTACHMENT II: WIOA Adult and Dislocated Worker Allocations Worksheet for PY 2019-2020



### INFORMATION NOTICE

**Date:** April 24, 2019 **Number:** WSIN18-32 **Expiration Date:** 05/24/2021



### **WIOA FORMULA ALLOCATIONS – PY 19-20**

The Workforce Innovation and Opportunity Act (WIOA) Title I formula fund allocations for each Local Workforce Development Area (Local Area), for Program Year (PY) 2019-20, have been released. These allocations (Adult, Youth, and Dislocated Worker (DW)) are based on the allotments issued by the U.S. Department of Labor (DOL), to the states per Training and Employment Guidance Letter 16-18, dated April 10, 2019.

The WIOA prescribes a specific method to calculate sub-state hold harmless levels for DW Program funds. As a result, there is an alignment in the WIOA hold harmless provisions across the Youth, Adult, and DW programs. These hold harmless provisions were established to help mitigate year-to-year volatility in funding levels. Under the WIOA, hold harmless provisions ensure that each area receives no less than 90 percent of their average percentage share from the two prior years. The local areas that receive more than 100 percent of their average percentage share from the previous two years will be proportionately reduced by the amount of total funding necessary to ensure that all local areas receive at least 90 percent of their average percentage share from the two prior years.

Please be aware that this notice is being issued for planning and budgeting purposes only because the state has not yet received the federal Notice of Award (NOA) for any of the funding streams. Once the NOA has been received, Youth allocations will be released to Local Areas immediately. Youth allotments to the states will be issued in one sum with an effective date of April 1, 2019, under the grant code 301. The Adult and DW allocations will be released as soon as we receive federal and state spending authority for these funds.

The allotment to California and the amounts available for the formula allocation to the local areas are listed below. Attachment 1 reflects the total amount local areas will receive for each of the funding streams during the PY 19-20. Additionally, Attachment 2 provides a breakdown of how each of the three funding streams is allocated.

PY 19-20 Title I	Total Federal Allotment	Amount Available for Formula Allocation
Youth Program	\$119,017,698	\$101,165,044
Adult Program	\$114,617,248	\$97,424,661
Dislocated Worker Program	\$147,573,118	\$88,543,871
Total	\$381,208,064	\$287,133,576

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

69:76

If you have any questions, please contact the Financial Management Unit at WSBFinancialManagementUnit@edd.ca.gov.

/s/JAIME L. GUTIERREZ, Chief Central Office Workforce Services Division

Attachments are available on the internet:

- 1. Youth, Adult, and Dislocated Worker Allotments
- 2. WIOA Funding SFY 19-20

# Workforce Innovation and Opportunity Act Youth, Adult, and Dislocated Worker Program Activities Allocations Program Year 19-20

	Round 1		Rour			
			Dislocated		Dislocated	
Display Name	Youth	Adult	Worker	Adult	Worker	<b>Grand Total</b>
Alameda	\$1,345,950	\$201,553	\$331,796	\$1,071,377	\$1,573,124	\$4,523,800
Anaheim City	\$650,288	\$99,610	\$99,332	\$529,488	\$470,958	\$1,849,676
Contra Costa	\$1,267,176	\$196,938	\$298,528	\$1,046,847	\$1,415,395	\$4,224,884
Foothill	\$467,500	\$76,833	\$87,410	\$408,414	\$414,433	\$1,454,590
Fresno	\$6,129,237	\$931,120	\$760,929	\$4,949,469	\$3,607,747	\$16,378,502
Golden Sierra	\$751,263	\$117,066	\$171,320	\$622,275	\$812,270	\$2,474,194
Humboldt	\$291,982	\$40,180	\$40,193	\$213,582	\$190,563	\$776,500
Imperial	\$2,836,746	\$443,064	\$388,655	\$2,355,154	\$1,842,707	\$7,866,326
Kern, Inyo, and Mono	\$5,862,400	\$901,856	\$749,402	\$4,793,913	\$3,553,096	\$15,860,667
Kings	\$829,060	\$142,443	\$106,454	\$757,169	\$504,722	\$2,339,848
Long Beach/Pacific Gateway	\$1,574,448	\$229,123	\$174,978	\$1,217,927	\$829,615	\$4,026,091
Los Angeles City	\$11,292,058	\$1,745,242	\$1,454,036	\$9,277,008	\$6,893,941	\$30,662,285
Los Angeles County	\$10,082,549	\$1,524,719	\$1,276,689	\$8,104,802	\$6,053,089	\$27,041,848
Madera	\$808,437	\$127,531	\$98,318	\$677,906	\$466,150	\$2,178,342
Merced	\$1,829,755	\$273,654	\$219,426	\$1,454,636	\$1,040,352	\$4,817,823
Mother Lode	\$328,629	\$60,591	\$58,629	\$322,079	\$277,977	\$1,047,905
Monterey	\$2,123,260	\$333,878	\$347,848	\$1,774,764	\$1,649,232	\$6,228,982
North Bay	\$749,364	\$127,068	\$165,786	\$675,444	\$786,031	\$2,503,693
North Central Counties						
Consortium	\$1,337,339	\$204,749	\$178,726	\$1,088,367	\$847,385	\$3,656,566
NoRTEC	\$2,321,798	\$365,995	\$316,158	\$1,945,486	\$1,498,981	\$6,448,418
NOVA	\$1,174,350	\$189,125	\$308,923	\$1,005,313	\$1,464,677	\$4,142,388
Oakland City	\$1,087,625	\$172,182	\$157,147	\$915,253	\$745,071	\$3,077,278
Orange	\$2,485,219	\$367,716	\$663,826	\$1,954,634	\$3,147,358	\$8,618,753
Richmond City	\$285,632	\$47,618	\$38,395	\$253,120	\$182,040	\$806,805
Riverside	\$6,118,732	\$922,706	\$966,173	\$4,904,739	\$4,580,862	\$17,493,212
Sacramento	\$3,280,596	\$503,876	\$540,231	\$2,678,404	\$2,561,367	\$9,564,474
Santa Ana City	\$785,103	\$122,456	\$82,136	\$650,926	\$389,426	\$2,030,047
Santa Barbara	\$1,181,669	\$136,266	\$169,692	\$724,336	\$804,549	\$3,016,512
San Benito	\$209,597	\$32,039	\$34,617	\$170,306	\$164,126	\$610,685
San Bernardino	\$5,316,929	\$801,166	\$761,330	\$4,258,681	\$3,609,651	\$14,747,757
South Bay	\$1,293,656	\$211,811	\$237,717	\$1,125,902	\$1,127,076	\$3,996,162
Santa Cruz	\$993,386	\$138,277	\$155,942	\$735,027	\$739,357	\$2,761,989
San Diego	\$5,833,372	\$862,302	\$1,021,979	\$4,583,656	\$4,845,450	\$17,146,759
SELACO	\$837,186	\$126,597	\$148,902	\$672,940	\$705,978	\$2,491,603
San Francisco	\$982,197	\$172,657	\$277,373	\$917,779	\$1,315,091	\$3,665,097
San Joaquin	\$3,195,455	\$485,421	\$424,950	\$2,580,307	\$2,014,791	\$8,700,924
San Jose - Silicon Valley	\$1,874,095	\$282,088	\$372,888	\$1,499,469	\$1,767,952	\$5,796,492
San Luis Obispo	\$504,333	\$61,713	\$71,386	\$328,044	\$338,457	\$1,303,933
Solano	\$930,868	\$152,826	\$171,305	\$812,361	\$812,197	\$2,879,557
Sonoma	\$715,695	\$107,495	\$135,354	\$571,402	\$641,746	\$2,171,692
Stanislaus	\$2,649,575	\$407,606	\$348,968	\$2,166,673	\$1,654,541	\$7,227,363
Tulare	\$3,718,584	\$566,430	\$467,034	\$3,010,918	\$2,214,323	\$9,977,289
Verdugo	\$645,278	\$110,776	\$119,362	\$588,843	\$565,925	\$2,030,184
Ventura	\$1,506,029	\$219,526	\$333,713	\$1,166,914	\$1,582,214	\$4,808,396
Yolo	\$680,644	\$82,133	\$88,469	\$436,586	\$419,453	\$1,707,285

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1	1 WIOA YOUTH ALLOCATIONS FOR							
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4					i			
5								
6		]						
7			Youth	Youth				
8			Allocation	Allocation	Increase/	%		
9			2018-19	2019-20	(Decrease)	Change		
10								
11								
12	Actual/Estimated Carryover		1,554,183	2,101,692	547,509	35.23%		
13	Award		5,525,903	6,129,237	603,334	10.92%		
14	Total Available		7,080,086	8,230,929	1,150,843	16.25%		
15								
16								
_	Operational Costs							
_	Facility/Site Budgets		276,513	460,513	184,000	66.54%		
_	FRWDB Admin Support		611,658	612,924	1,266	0.21%		
_	FRWDB Program Support		619,311	943,554	324,243	52.36%		
	Assessment Materials		50,031	55,494	5,463	10.92%		
22	Carryover to Following Year	3%	165,777	183,877	18,100	10.92%		
23	Total Operational Costs		1,723,290	2,256,362	533,072	30.93%		
24								
25	200.000 m to 1000/10 1 1.000 m to 1000/10 m							
	Contractors & Participant Pools							
	ResCare - Incarcerated Youth		163,365	326,730	163,365	100.00%		
-	ResCare - Urban North		1,003,605	1,103,966	100,361	10.00%		
-	Fresno EOC - Urban South		1,003,605	1,103,966	100,361	10.00%		
	Proteus - Rural East	Î	562,028	618,231	56,203	10.00%		
	West Hills Community College - Rural West		371,996	409,196	37,200	10.00%		
	Current Plan Year Work Experience Pool		994,663	1,103,263	108,600	10.92%		
	Prior Plan Year Work Experience Reserve		700,000	546,681	(153,319)	-21.90%		
	Vocational Training Pool		385,849	435,849	50,000	12.96%		
	Pilot Public Defenders Project		50,000	50,000	0	0.00%		
	AVi - Soft Skills Upgrade Training		0	55,000	55,000			
	Soft Skills Training Pool		0	50,000	50,000			
	Community Outreach		0	50,000	50,000			
	Supportive Services		121,685	121,685	0	0.00%		
40	Total Contractors & Participant Pools		5,356,796	5,974,567	617,771	11.53%		
41								
42	Total Allocations		7 000 000	0.020.000				
	Total Allocations		7,080,086	8,230,929				
44			<u> </u>	0				
45			004.000	4 400 000	-			
46	Mode Evnerience Training Descents		994,663	1,103,263				
	Work Experience Training Percentage		20%	20%				
48								
49	Note: Due to appendence formula varied in a							
	Note: Due to spreadsheet formula rounding	caiculatio	ווט, totai(s) m	iay be \$1.00 of	I.			
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53	Droporod By: C. Bojorochmit	- 1						
	Prepared By: C. Beierschmitt							
55								

AGENDA ITEM: 4

MEETING DATE: May 21, 2019

ACTION: RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Nuvia Varela, Adult/Youth Program Manager

SUBJECT:

Third Quarter Local Performance Results Report for Program Year 2018-2019

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Youth Program Providers of Services Local Performance Results Report for the Third Quarter of Program Year (PY) 2018-2019.

### **REASON FOR RECOMMENDATION:**

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

Staff comments on performance issues for each provider are provided below:

#### Youth Served:

**FEOC:** Staff has no concerns. Total enrollments are at 96%. Provider anticipates to be aligned with plan by next quarter.

ResCare: Staff has no concerns.

**Proteus, Inc.:** Total enrollments are at 84% of plan. Provider is below plan due to unanticipated staff on leave. Provider is fully staffed and anticipates to be aligned with plan by next quarter.

**WHCCD:** Total enrollments are at 75% of plan. Provider is below plan due to staff turnover. Provider has hired temporary staff to assist with the recruitment of eligible youth. Provider anticipates to be aligned with plan by next quarter.

Youth Offender Services (ResCare): Staff has no concerns.

### Youth Expenditures:

**FEOC:** Staff has no concerns. Expenditures are below plan caused by unanticipated staff savings due to the hiring process. All vacancies have been filled and provider submitted a Budget Modification to correct provider's under expenditures. Provider anticipates to be aligned with budget by next quarter.

**ResCare:** Expenditures are below plan caused by unanticipated staff savings due to the hiring process. Provider is fully staffed and anticipants to be aligned with plan by next quarter.

Proteus, Inc.: Staff has no concerns.

WHCCD: Expenditures are below plan caused by unanticipated staff savings. Provider has one (1) vacancy and anticipates hiring staff by the end of the fourth quarter. Provider has hired temp staff and adjusted staff schedules to expend additional staff salaries savings. Due to the WHCCD hiring process, provider does not anticipate expending all funds for PY 18/19.

Youth Offender Services (ResCare): Staff has no concerns; provider total expenditures are at 94% which is slightly below total plan.

### Youth Placement in Employment or Education:

**FEOC:** Staff has no concerns. **ResCare:** Staff has no concerns.

Proteus, Inc.: Staff has no concerns.

WHCCD: Provider is below plan due to staff shortages. Provider has to hire extra staff to assist with

Youth Placement in Employment or Education.

Youth Offender Services (ResCare): Staff has no concerns.

### Certificate of Attainment:

**FEOC:** Staff has no concerns.

ResCare: Staff has no concerns.

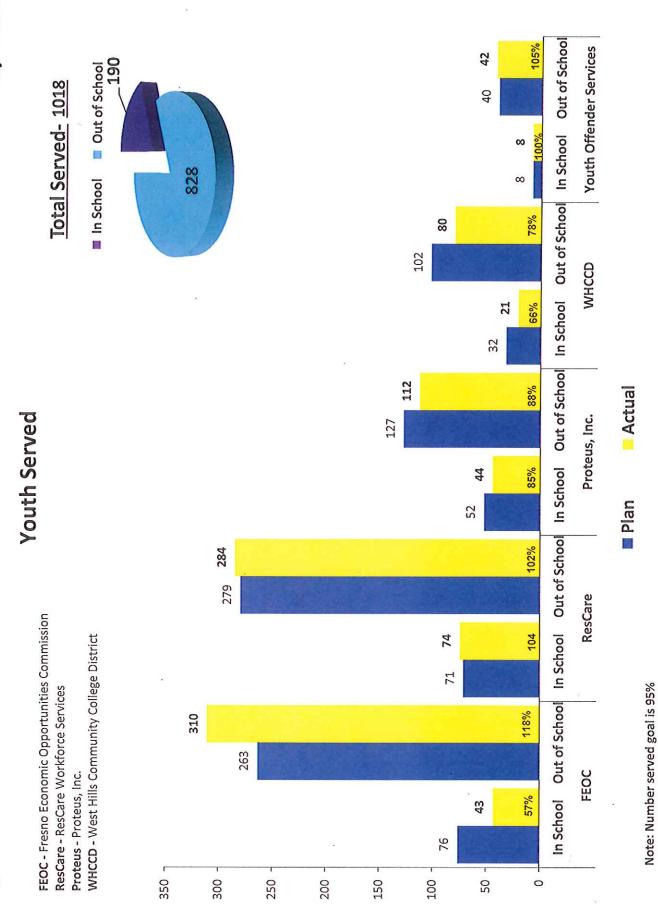
Proteus, Inc.: Staff has no concerns.

WHCCD: In-School is below plan due to three (3) youth not attaining their Certificate. Provider will continue to encourage youth during follow-up services to finish their Certificate goals. Provider anticipates to be aligned with plan by next quarter.

Youth Offender Services (ResCare): Staff has no concerns.

#### **ATTACHMENT:**

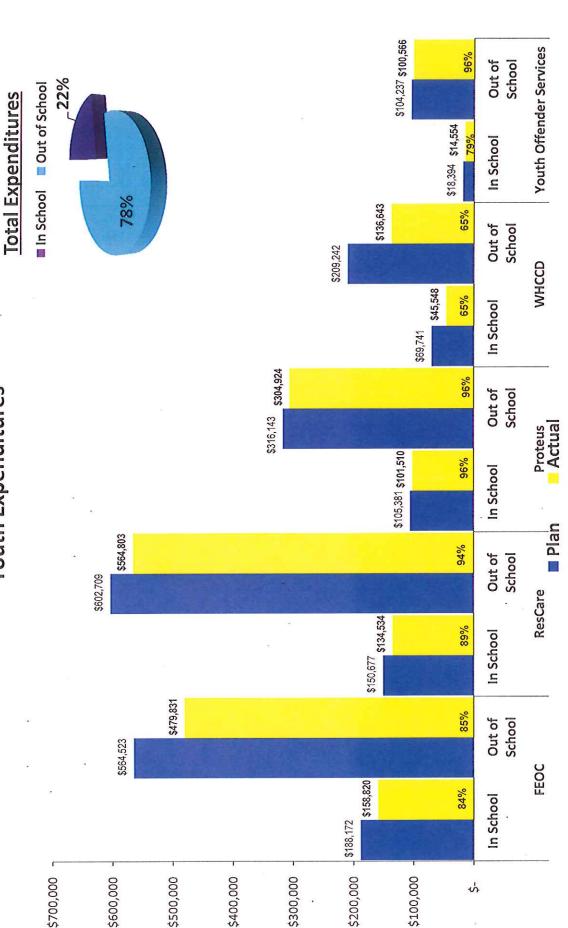
All Youth One System Providers of Services Local Performance Results Report for the Third Quarter of Program Year 2018-2019



Page 1 of 4

Prepared by FRWDB Contracting Unit

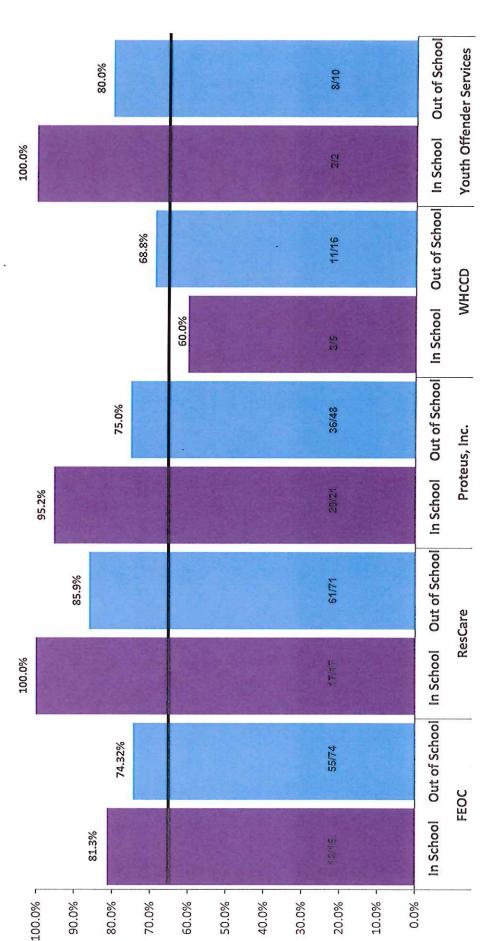




Note: WIOA mandates a minimum of 75% Out-of-School Expenditures and a maximum of 25% In-school Expenditures. The expenditures goal range is 95% to 100%.

Youth Placement in Employment or Education



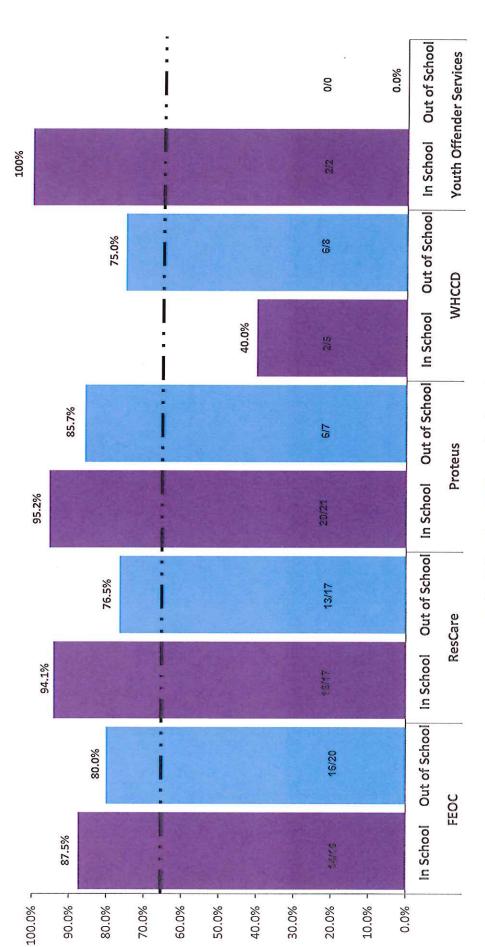


■ In School ■ Out of School

18

Youth

Certificate of Attainment 65%



■ In School ■ Out of School

AGENDA ITEM:	5
MEETING DATE:	May 21, 2019
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Stephen DeWitt, Quality Systems Manager

SUBJECT:

Third Quarter Youth Satisfaction Report for Program Year 2018-2019

### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Third Quarter Youth Program Satisfaction Report for Program Year (PY) 2018-2019.

### **REASON FOR RECOMMENDATION:**

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

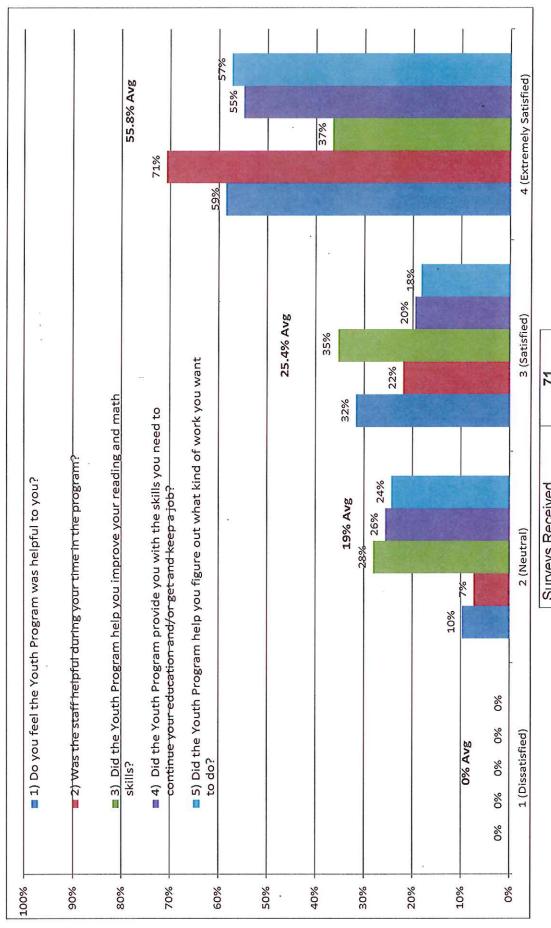
As part of this responsibility, FRWDB staff has implemented the Youth Program Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to staff on a monthly basis. The data is aggregated, analyzed and reviewed on a quarterly basis and reported to this Council.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level with our youth and young adult participants. These improvements are based on data collected through these satisfaction surveys, monitoring reviews, complaints and monthly operations meetings between providers and FRWDB staff.

### **ATTACHMENT:**

Youth Program Satisfaction Report for the Third Quarter of PY 2018-2019

Third Quarter Youth Customer Satisfaction Report for Program Year 2018 - 2019



Surveys Received	71
Participants Closed	71
Survey Response Rate	100%

# Participant Comments:

No changes; thanks for the support; thank you for going the extra mile; more work experience hours; refreshments would be nice; takes too long to start work; the program is amazing.

AGENDA ITEM: 6

MEETING DATE: May 21, 2019

ACTION: RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Stephen DeWitt, Quality Systems Manager

SUBJECT:

Third Quarter Providers of Services' Monitoring Report for Program Year 2018-2019

### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Providers of Services' Monitoring Report for the Third Quarter of Program Year 2018-2019.

### **REASON FOR RECOMMENDATION:**

FRWDB staff conducts programmatic and fiscal monitoring of all contracts to ensure compliance with federal, state and local regulations and/or policies. The attached is an overview of the Youth contracts that were monitored during the period of January 1, 2019, through March 31, 2019.

### **ATTACHMENT**:

Youth Providers of Services' Monitoring Report Third Quarter, Program Year 2018-2019

### Youth Providers of Services Monitoring Report Third Quarter, Program Year 2018-2019

### **Program Monitoring:**

Program monitoring of the following sub-recipients was completed during the third quarter:

Sub-Recipient	Contract #(s)	Results
Fresno Economic Opportunities Commission PY 16-17 Follow-up; PY 17-18 Follow-up	310	All previous conditionally closed findings have been formally closed; corrective actions taken verified effective.
Rescare Workforce Services Youth Offender Program PY 18-19	324	Participant Plan issues     Assessment issues     Work-based Learning issues     All Findings Closed

Program monitoring of the following sub-recipients was in process at the end of the third quarter:

Sub-Recipient	Contract #(s)
West Hills Community College District PY 18-19	390
Fresno Economic Opportunities Commission PY 18-19	310
Proteus, Inc. PY 18-19	333

### Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was completed during the third quarter:

Sub-Recipient	Contract #(s)	Results
Rescare Workforce Services	000 004	No Findings
PY 18-19 Fiscal Annual Review	320, 324	No Findings
Fresno Economic Opportunities Commission		
PY 18-19 Fiscal Annual Review	310	No Findings

Fiscal monitoring of the following sub-recipients was in process at the end of the third quarter:

Sub-Recipient	Contract #(s)
Proteus, Inc.	333
PY 18-19 Fiscal Annual Review	
West Hills Community College District	390
PY 18-19 Fiscal Annual Review	·

AGENDA ITEM: 7

MEETING DATE: May 21, 2019

ACTION: RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Stephen DeWitt, Quality Systems Manager

SUBJECT:

Third Quarter Providers of Services' Customer Complaint Report for Program Year

2018-2019

### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Youth Customer Complaint Report for the Third Quarter of Program Year (PY) 2018-2019.

#### **REASON FOR RECOMMENDATION:**

Under the FRWDB Joint Powers Agreement, the FRWDB develops and manages systems to hear and resolve grievances brought by participants, vendors, or other interested parties, and to provide quarterly reports to the FRWDB regarding such grievances.

No Youth program complaints were received during the Third Quarter of PY 2018-2019.

AGENDA ITEM: 8

MEETING DATE: May 21, 2019

ACTION: INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Youth Council

FROM:

Tim Giles, Deputy Director of Information Technology

SUBJECT:

Third Quarter Youth Demographics Reports for Program Year 2018-2019

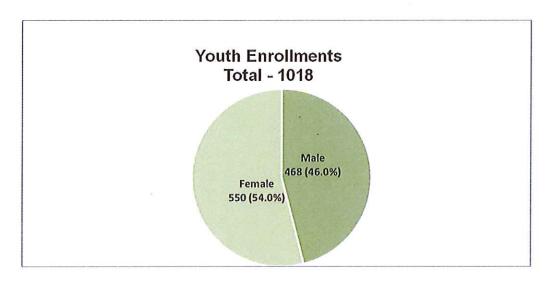
### **INFORMATION:**

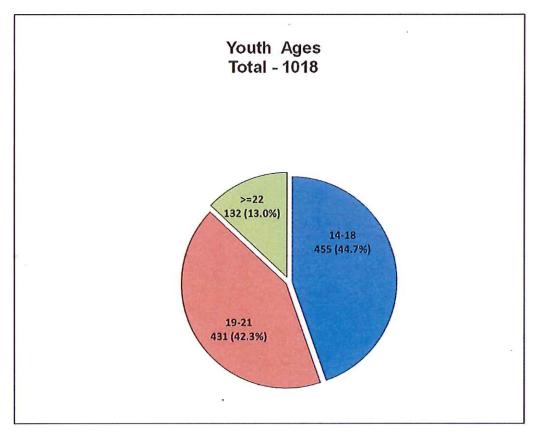
Per the Youth Council's direction, the Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's youth enrollments. Attached are the reports for the Third Quarter of Program Year 2018-2019.

### **ATTACHMENT:**

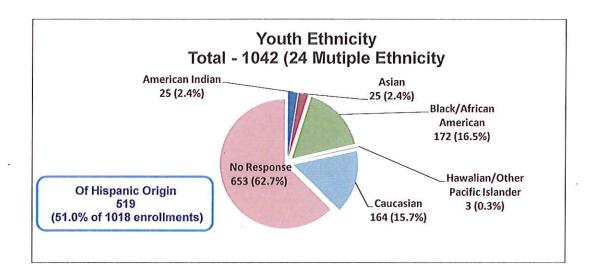
Youth Demographics Third Quarter, Program Year 2018-2019

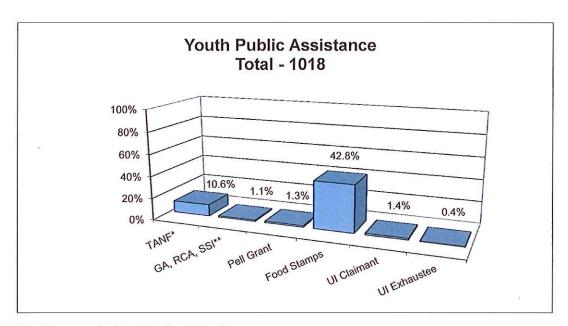










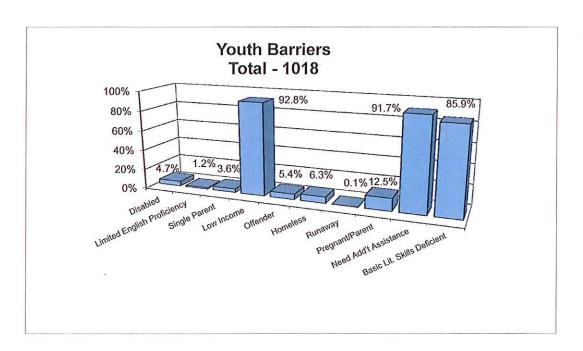


TANF - Temporary Assistance for Needy Families

GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income

UI - Unemployment Insurance





#### **Additional Assistance Barriers**

- 1. Is at risk of dropping out of school
- 2. Gang Involved
- 3. Has experienced recent traumatic events, is a victim of abuse, or resides in an abusive environment
- 4. Has completed a substance abuse program
- 5. Poor Employment History (Older Youth ONLY)
- 6. Family Barriers (any one of the following):
  - a. Has a family history of long term unemployment;
  - b. During the past two years, parents/guardians have been unable to find and maintain full time stable employment;
  - c. Has a family history of long-term public assistance
- 7. Resides in a non-traditional family setting (any one of the following):
  - a. Being raised in a single parent household, without access to the financial and parenting support of another adult in the home;
  - b. Being raised by a guardian, relative or non-parent responsible for youth's care;
  - c. Parent is currently in jail or in prison or has been in jail or in prison for six (6) months of the past two (2) years



