

Fresno Regional Workforce Development Board

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OPERATIONAL DIRECTIVE

FRWDB OD # 07-19, Revision E

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To: All Fresno Regional Workforce Development Board Providers of Services

From: Blake Konczal, Executive Director

Effective Date: July 1, 2024

Subject: WIOA Adult System Performance Goals

Applicable Program: Adult, Dislocated Worker

Revision History: Initial Release – 10/24/19, Rev B – 7/1/20; Rev C – 7/8/2022, Rev D – 12/16/22

This Revision E updates State and Local Performance Goals for Program Year (PY) 2024 and PY 2025 as a result of negotiations with the California Employment Development Department.

State Mandated Performance Goals for Fresno County

Adult Measure	State Requirement	Local Requirement
2 nd Quarter Post-Exit Employment Rate	78.0%	80.0%
4 th Quarter Post-Exit Employment Rate	76.0%	78.0%
2 nd Quarter Post-Exit Median Earnings	\$8,200	\$8,500
Credential Attainment Rate	76.0%	80.0%
Measurable Skills Gain	80.0%	83.0%

Dislocated Worker Measure	State Requirement	Local Requirement
2 nd Quarter Post-Exit Employment Rate	80.0%	83.0%
4 th Quarter Post-Exit Employment Rate	78.0%	81.0%
2 nd Quarter Post-Exit Median Earnings	\$9,000	\$9,200
Credential Attainment Rate	80.0%	82.0%
Measurable Skills Gain	80.5%	83.0%

Fresno County Local Performance Goals

Measure	Requirement
Number Served	95%
Training Completions	90%
Expenditures	95% to 100%
Training Expenditures	95% to 100%
Training Related Employment	75%

Refer to Operational Directives 06-19, WIOA Performance Guidance and 09-17, Measurable Skills Gains for detailed descriptions of these performance measures.

Provider of services will be held accountable for achieving the State Mandated, Local Requirement and the Fresno County Local Performance Goals at participant closure.

Additionally, when the final State reports are completed for each program year, the provider must also achieve the Local Requirement for the State Mandated goals. It is understood that there is a significant time lag from closure to the final report for a program year.

Definitions

- Number Served – The number served and the variance of actual to plan as defined in the provider's Participant Plan. The provider will be held accountable for performance to plan.
- Training Completions – The number of adults enrolled in training (including OJTs) that successfully complete the training program. Individuals who do not complete their training due to circumstances beyond their control will be removed from the calculation. The provider will be held accountable for performance to requirement.
- Expenditures – Amount expended and the variance of actual to plan as defined in the provider's annual expenditure plan. The provider will be held accountable for performance to plan.
- Training Expenditures – Amount expended and the variance of actual to plan as defined in the provider's annual training expenditure plan. The provider will be held accountable for performance to plan.
- Training Related Employment – The number of participants who have successfully completed a WIOA funded training program compared to the total number of participants who were employed in a field related to their training at the time of exit.
- 2nd Quarter Post-Exit Employment Rate – Participants who are in unsubsidized employment during the 2nd quarter after exit from the program.
- 4th Quarter Post-Exit Employment Rate – Participants who are in unsubsidized employment during the 4th quarter after exit from the program.
- 2nd Quarter Post-Exit Median Earnings – The median earnings of participants who are in unsubsidized employment during the 2nd quarter after exit from the program.
- Credential Attainment Rate– participants enrolled in an education or training program (excluding OJT and customized training) who attain a recognized postsecondary credential, or a secondary school diploma or its recognized equivalent, during participation in or within 1 year after exit from program.
 - Secondary School diploma/equivalent limitation - A participant who has attained a secondary school diploma or its recognized equivalent is included in the percentage of participants who have attained a secondary school diploma or recognized equivalent ONLY if the participant also is employed or is enrolled in an education or training program leading to a recognized postsecondary credential within 1 year from the program.
- Measurable Skills Gain - Participants who, during a program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving documented academic, technical, occupational, or other forms of progress.

Cost Per Participant

The total number of participants to be served in each area will be determined based on the approved cost per participant (CPP) for the Service Area and the total contract award for the provider. The following table provides the approved CPP max for each of the service areas.

Adult 201	Dislocated Worker 501
\$2,573	\$2,373

To ensure full capacity of the WIOA system is maintained, providers will be required to manage enrollments and exits to ensure a linear enrollment of Adult and Dislocated Workers is maintained throughout the program year.

Corrective Action Process

FRWDB staff will request corrective action plans as needed, based on the initial Local Performance Goals Report after the completion of the first month of each quarter. Corrective action must include cause, actions to be taken and timeline to correct non-performance by the end of the quarter. The staff notes at the end of the quarter report will reflect the results (or lack thereof) of the corrective actions taken by the provider.

If there are any questions, please contact the FRWDB Program Coordinator.