FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Youth Council
February 20, 2020 @ 4:00 p.m.

Workforce Connection - Manchester Center
3302 N. Blackstone, Room 209
Fresno, CA 93726

Mission Statement: To design, procure, and oversee Workforce Innovation and Opportunity Act youth services to ensure all available resources serve the needs of Fresno County youth.

PLEASE TURN OFF CELL PHONES OR PUT ON VIBRATE

ROLL CALL
AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS
ABSTENTIONS/RECUASALS/DISCLOSURES OF POTENTIAL CONFLICTS OF INTEREST
CHAIR/STAFF REPORT
PUBLIC COMMENTS

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Presenter</th>
<th>Enclosure</th>
<th>Action</th>
<th>Page #</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>November 21, 2019, Youth Council Meeting Minutes</td>
<td>Konczal</td>
<td>Yes</td>
<td>Approve</td>
<td>4</td>
</tr>
<tr>
<td>2.</td>
<td>Fresno Regional Workforce Development Board Outstanding Achievement Awards</td>
<td>Stogbauer</td>
<td>Yes</td>
<td>Information</td>
<td>8</td>
</tr>
<tr>
<td>3.</td>
<td>Ratification of New Youth Council Member</td>
<td>Konczal</td>
<td>Yes</td>
<td>Recommend To Ratify</td>
<td>9</td>
</tr>
<tr>
<td>4.</td>
<td>Second Quarter Workforce Innovation and Opportunity Act Youth Participant Work Experience Report for Program Year 2019-2020</td>
<td>Stogbauer</td>
<td>Yes</td>
<td>Recommend to Accept</td>
<td>10</td>
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<tr>
<td>5.</td>
<td>Second Quarter Local Performance Results Report for Program Year 2019-2020</td>
<td>Stogbauer</td>
<td>Yes</td>
<td>Recommend to Accept</td>
<td>11</td>
</tr>
<tr>
<td>6.</td>
<td>Second Quarter Young Adult Satisfaction Report for Program Year 2019-2020</td>
<td>DeWitt</td>
<td>Yes</td>
<td>Recommend to Accept</td>
<td>16</td>
</tr>
<tr>
<td>7.</td>
<td>Second Quarter Providers of Services' Monitoring Report for Program Year 2019-2020</td>
<td>DeWitt</td>
<td>Yes</td>
<td>Recommend to Accept</td>
<td>18</td>
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<tr>
<td>8.</td>
<td>Second Quarter Providers of Services' Customer Complaint Report for Program Year 2019-2020</td>
<td>DeWitt</td>
<td>Yes</td>
<td>Recommend to Accept</td>
<td>20</td>
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<td>9.</td>
<td>Workforce Innovation and Opportunity Act Local Area Youth Performance Results for Program Year 2018-2019</td>
<td>Giles</td>
<td>Yes</td>
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<td>10.</td>
<td>Second Quarter Youth Demographics Reports for Program Year 2019-2020</td>
<td>Giles</td>
<td>Yes</td>
<td>Information</td>
<td>22</td>
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</tbody>
</table>

ACCOMMODATIONS FOR PERSONS WITH DISABILITIES

Disabled individuals and individuals who are limited English proficient who need special assistance to attend or participate in this meeting may request assistance by contacting the Fresno Regional Workforce Development Board, at 2125 Kern Street, Suite 208, Fresno, California, or by calling (559) 490-7100. Every effort will be made to reasonably accommodate individuals with disabilities or who are limited English proficient by making meeting materials available in alternative formats. Requests for assistance should be made at least three (3) working days in advance of the meeting.
11. Agenda Items for May 21, 2020, Meeting
   Konczal  No  Discussion  --

12. Meeting Feedback
   Konczal  No  Discussion  --
<table>
<thead>
<tr>
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<td>Barnes</td>
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<td>XX</td>
<td>A</td>
<td>XX</td>
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<td>XX</td>
<td>A</td>
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<tr>
<td>Holland</td>
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<tr>
<td>Martindale</td>
<td>P</td>
<td>XX</td>
<td>P</td>
<td>XX</td>
<td>P</td>
</tr>
<tr>
<td>Montalbano*</td>
<td>P</td>
<td>XX</td>
<td>P</td>
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<tr>
<td>Sotiropulos</td>
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<tr>
<td>Vasquez</td>
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<td>XX</td>
<td>P</td>
<td>XX</td>
<td>P</td>
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<tr>
<td>Vuicich</td>
<td>A</td>
<td>XX</td>
<td>P</td>
<td>XX</td>
<td>P</td>
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<tr>
<td>Watson</td>
<td>P</td>
<td>XX</td>
<td>P</td>
<td>XX</td>
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</tbody>
</table>

* = Chairperson  
P = Present  
A = Absent  
-- = Not a Ratified Member at Time of Meeting  
XX = Meeting Cancelled
TO: Youth Council

FROM: Blake Konczal, Executive Director

SUBJECT: November 21, 2019, Youth Council Meeting Minutes

RECOMMENDATION:

Approve the attached minutes of the November 21, 2019, Youth Council meeting.

ATTACHMENT:

November 21, 2019, Youth Council Meeting Minutes
Youth Council Meeting
November 21, 2019

SUMMARY MINUTES

The meeting was called to order at 4:01 p.m.

ROLL CALL: PRESENT - Lacy Barnes, Katherine Martindale (arrived at 4:04 p.m.), Dennis Montalbano, Vasili Sotiropulos, Michelle Tutunjian, Ricardo Vasquez, Valerie Vuicich, and Rick Watson

ABSENT - Paul Bauer and Brian Chambers

AGENDA CHANGES: Blake Konczal, Executive Director, Fresno Regional Workforce Development Board (FRWDB), requested that in order to keep the meeting running on time, to combine similar data reports for the fourth quarter of Program Year (PY) 2018-2019, and the first quarter of PY 2019-2020.

ABSTENTIONS/RECLUSALS/DISCLOSURES OF POTENTIAL CONFLICTS OF INTEREST: None

CHAIR/STAFF REPORT: None

PUBLIC COMMENTS: None

<table>
<thead>
<tr>
<th>Item</th>
<th>Description/Action Taken</th>
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</thead>
<tbody>
<tr>
<td>1.</td>
<td>May 21, 2019, Special Youth Council Meeting Minutes</td>
</tr>
<tr>
<td></td>
<td>Mr. Konczal presented the May 21, 2019, meeting minutes for correction and/or approval.</td>
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<td></td>
<td><strong>VUICICH/BARNES – APPROVED THE MAY 21, 2019, SPECIAL YOUTH COUNCIL MEETING MINUTES (UNANIMOUS).</strong></td>
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<td>2.</td>
<td>Fresno Regional Workforce Development Board Outstanding Achievement Awards</td>
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<td></td>
<td>Phyllis Stogbauer, Deputy Director of Program Services, FRWDB, presented a short video clip showcasing that the Outstanding Achievement Award for the Second Quarter of PY 2019-2020 was awarded to Matthew Zuniga.</td>
</tr>
<tr>
<td></td>
<td>Council Member Martindale arrived (4:04 p.m.)</td>
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<td></td>
<td>After completing two (2) semesters of the Manufacturing Program at Reedley College and two (2) work experience contracts, Mr. Zuniga obtained employment at Cencal CNC Inc. as a Computer Numerical Control (CNC) Operator. Fernanda Mendoza, Academic Career Advisor (ACA), Proteus Inc., nominated Mr. Zuniga for continuing with his education to get a career, and having the drive and determination to obtain his certification as a Machinist despite various barriers.</td>
</tr>
<tr>
<td></td>
<td>This was an information item.</td>
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<tr>
<td>3.</td>
<td>Fourth Quarter Local Performance Results Report for Program Year 2018-2019</td>
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<tr>
<td></td>
<td>Ms. Stogbauer presented the Fourth Quarter Local Performance Results for PY 2018-2019 for the Council's recommendation to the FRWDB.</td>
</tr>
</tbody>
</table>
Ms. Stogbauer reviewed the Youth Served, Youth Expenditures, Youth Placement, and Certificate of Attainment graphs.

Director Barnes asked if the percentage of the Youth Certificate Attainment for West Hills Community College District (WHCCD) was particularly low. Ms. Stogbauer responded that it was low, but WHCCD recently changed their staff from part-time to full-time and that should help with managing their program going forward.

VUICICH/WATSON – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER LOCAL PERFORMANCE RESULTS REPORT FOR PY 2018-2019. (UNANIMOUS)

4. First Quarter Local Performance Results Report for Program Year 2019-2020

Ms. Stogbauer presented the First Quarter Local Performance Results for PY 2019-2020 for the Council’s recommendation to the FRWDB.

Council Member Watson asked if the goals for the reports would ever be increased. Ms. Stogbauer responded that the goals are negotiated with the State of California every couple of years, and it could either go up or down based on different factors for the area.


5. Fourth Quarter Youth Satisfaction Report for Program Year 2018-2019

Stephen DeWitt, Quality Systems Manager, FRWDB, presented the Fourth Quarter Youth Satisfaction Reports for PY 2018-2019 for the Council’s recommendation to the FRWDB. Mr. DeWitt indicated that the surveys showed a 97.6% response rate.

BARNES/TUTUNJIAN – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER YOUTH SATISFACTION REPORTS FOR PY 2018-2019. (UNANIMOUS)

6. First Quarter Youth Satisfaction Report for Program Year 2019-2020

Mr. DeWitt presented the First Quarter Youth Satisfaction Reports for PY 2019-2020 for the Council’s recommendation to the FRWDB.

Council Member Vuijich asked how the feedback is provided for the satisfaction reports. Mr. DeWitt responded that youth participants that have been identified for closure are contacted by their ACA and are given the five (5) questions to respond to, as well as the opportunity to provide comments.


7. Fourth Quarter Providers of Services’ Monitoring Report for Program Year 2018-2019

Mr. DeWitt presented the Fourth Quarter Providers of Services’ Monitoring Report for PY 2018-2019 for the Council’s recommendation to the FRWDB. Mr. DeWitt went over the findings for WHCCD, Fresno Economic Opportunities Commission, and Proteus, Inc.


8. First Quarter Providers of Services’ Monitoring Report for Program Year 2019-2020

Mr. DeWitt presented the First Quarter Providers of Services’ Monitoring Report for PY 2019-2020 for the Council’s recommendation to the FRWDB.
Mr. DeWitt stated that in November 2019, the youth program was monitored by four (4) state (EDD) auditors who visited three (3) out of four (4) youth sites. The auditors all came back with glowing reports for FRWDB staff as well as the providers. Mr. DeWitt added that Fresno is known as a training ground for new state auditors.

**MARTINDALE/WATSON – RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER PROVIDERS OF SERVICES’ MONITORING REPORT FOR PY 2019-2020. (UNANIMOUS).**

9. **Fourth Quarter Providers of Services’ Customer Complaint Report for Program Year 2018-2019**

Mr. DeWitt presented the Fourth Quarter Youth Customer Complaint Report for PY 2018-2019 for the Council’s recommendation to the FRWDB. Mr. DeWitt reported that no youth program complaints were received during the fourth quarter.

**BARNES/VASQUEZ – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER YOUTH CUSTOMER COMPLAINT REPORT FOR PY 2018-2019 (UNANIMOUS).**

10. **First Quarter Providers of Services’ Customer Complaint Report for Program Year 2019-2020**

Mr. DeWitt presented the First Quarter Youth Customer Complaint Report for PY 2019-2020 for the Council’s recommendation to the FRWDB. Mr. DeWitt reported that no youth program complaints were received during the first quarter.

**BARNES/VASQUEZ – RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER YOUTH CUSTOMER COMPLAINT REPORT FOR PY 2019-2020 (UNANIMOUS).**

11. **Fourth Quarter Youth Demographics Reports for Program Year 2018-2019**

Tim Giles, Deputy Director of Information Systems, FRWDB, presented the Fourth Quarter Youth Demographics Reports for PY 2018-2019. Mr. Giles explained that the report was broken down by enrollments based on gender, age, ethnicity and barriers to employment.

This was an information item.

12. **First Quarter Youth Demographics Reports for Program Year 2019-2020**

Mr. Giles presented the First Quarter Youth Demographics Reports for PY 2019-2020. Mr. Giles stated that the first quarter reports for PY 2019-2020 consisted of new and carryover enrollments.

This was an information item.

13. **Agenda Items for February 20, 2020, Meeting**

None.

14. **Meeting Feedback**

Council Member Tutunjian requested to see a separate report on the types of industries youth participants are getting placed into when they exit the program. Mr. Konczal stated that FRWDB staff would run a report for the 2019 calendar year that highlights that information and forward to the Council.

The meeting was adjourned at 4:50 p.m.
TO: Youth Council
FROM: Phyllis Stogbauer, Deputy Director of Program Services
SUBJECT: Fresno Regional Workforce Development Board Outstanding Achievement Awards

INFORMATION:

The Fresno Regional Workforce Development Board Outstanding Achievement Award for the Second Quarter of Program Year 2019-2020 has been awarded to Savannah Rodriguez.

A video presentation will be provided at the meeting.
TO: Youth Council
FROM: Blake Konczal, Executive Director
SUBJECT: Ratification of New Youth Council Member

RECOMMENDATION:
Recommend that the Fresno Regional Workforce Development Board (FRWDB) ratify the appointment of Edgar Blunt to the Youth Council.

REASON FOR RECOMMENDATION:
Mr. Blunt is the Chief Executive Officer of IMAGO and has expressed interest in joining the Youth Council.

Article VI "Committees" of the FRWDB Bylaws indicates that committee chairs shall designate their committee members and present them to the local board for ratification.
TO: Youth Council
FROM: Phyllis Stogbauer, Deputy Director of Program Services
SUBJECT: Second Quarter Workforce Innovation and Opportunity Act Youth Participant Work Experience Report for Program Year 2019-2020

RECOMMENDATION:
Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Second Quarter Workforce Innovation and Opportunity Act (WIOA) Youth Participant Work Experience Report for Program Year (PY) 2019-2020.

REASON FOR RECOMMENDATION:
The WIOA places a priority on providing youth with occupational learning opportunities through work experience. These work experiences include: paid work experience, pre-apprenticeship programs, job shadowing, and on-the-job training activities. Beginning July 1, 2015, local boards were required to begin implementing new Work Experience requirements, which included a mandated minimum expenditure requirement of 20%.

The WIOA formula funding has a two (2) year life cycle, and local areas are mandated to fully expend the required Work Experience funding by June 30th of the last program year, e.g., Work Experience funds allocated in PY 2017-2018 were required to be fully expended by June 30, 2019. The total Work Experience allocation for PY 2018-2019 was $997,704.54. Final total expenditures as of December 31, 2019, were 997,704.54. This was 20% of the total allocation and met the mandated expenditure requirement.

Total allocations for PY 2019-2020 is $1,106,526, which must be expended by June 30, 2021. The following table provides work experience allocations and year-to-date expenditures by provider through December 31, 2019.

<table>
<thead>
<tr>
<th>Provider</th>
<th>Total Available Funds</th>
<th>YTD Expenditures</th>
<th>Percent of Total Available Funds</th>
</tr>
</thead>
<tbody>
<tr>
<td>FCEOC</td>
<td>$342,935</td>
<td>$45,618.24</td>
<td>13%</td>
</tr>
<tr>
<td>ResCare</td>
<td>$444,431</td>
<td>$84,650.27</td>
<td>19%</td>
</tr>
<tr>
<td>Proteus, Inc.</td>
<td>$192,047</td>
<td>$23,238.08</td>
<td>12%</td>
</tr>
<tr>
<td>WHCCD</td>
<td>$127,113</td>
<td>$7,788.95</td>
<td>6%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$1,106,526</strong></td>
<td><strong>$161,295.54</strong></td>
<td><strong>15%</strong></td>
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</table>

Staff has no concerns expending the total allocation by the June 30, 2021, deadline.
TO: Youth Council
FROM: Phyllis Stogbauer, Deputy Director of Program Services
SUBJECT: Second Quarter Local Performance Results Report for Program Year 2019-2020

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Youth Program Providers of Services Local Performance Results Report for the Second Quarter of Program Year (PY) 2019-2020.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

Performance issues for each provider are provided below:

**FEOC:** Provider met performance goals for In-School Youth (ISY)/Out of School Youth (OSY) numbers served, ISY/OSY Placements, and ISY/OSY Credential Rate. The ISY/OSY expenditures were below plan.

**ResCare:** Provider met performance goals for ISY/OSY numbers served, ISY/OSY Placements, and ISY/OSY Credential Rate. The ISY/OSY expenditures were below plan.

**Proteus, Inc.**: Provider met performance goals for OSY numbers served, ISY expenditures, ISY/OSY Placements, and ISY/OSY Credential Rate. The ISY numbers served and OSY expenditures were below plan.

**WHCCD:** Provider met performance goals for ISY numbers served, ISY Placements. OSY numbers served, ISY/OSY expenditures, OSY Placements, and ISY/OSY Credential Rates were below plan.

**Youth Offender Services (ResCare):** Provider met performance goals for ISY/OSY numbers served, ISY expenditures, ISY/OSY Placements, and ISY/OSY Credential Rate. The OSY expenditures were below plan.

Each Provider will present a performance report at the meeting.

ATTACHMENT:

Young Adult Services Providers of Services Local Performance Results Report for the Second Quarter of Program Year 2019-2020
Youth Served

Total Served: 1088

- In School: 849
- Out of School: 239

Note: Number served goal is 95%
Youth Expenditures

Total Expenditures

<table>
<thead>
<tr>
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<th>In School</th>
<th>Out of School</th>
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<tr>
<td>FEOC</td>
<td>$110,389</td>
<td>$96,056</td>
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<tr>
<td>ResCare</td>
<td>$111,304</td>
<td>$95,834</td>
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<td>Proteus</td>
<td>$61,824</td>
<td>$59,472</td>
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<tr>
<td>WHCCD</td>
<td>$51,144</td>
<td>$43,847</td>
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<td>Youth Offender Services</td>
<td>$153,442</td>
<td>$131,540</td>
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Note: WIOA mandates a minimum of 75% Out-of-School Expenditures and a maximum of 25% In-school Expenditures. The expenditures goal range is 95% to 100%.
Youth Placement in Employment or Education

Goals
Placement 65.5%

<table>
<thead>
<tr>
<th>Program Year 2019-2020</th>
<th>July 2019 - December 2019</th>
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<tbody>
<tr>
<td>FRWDB &quot;Young Adult Services&quot;</td>
<td>Year-to-Date Local Performance Results</td>
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<tr>
<th></th>
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<th>Out of School</th>
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<tbody>
<tr>
<td>FEOC</td>
<td>8/11</td>
<td>103/134</td>
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<tr>
<td>ResCare</td>
<td>12/12</td>
<td>74/81</td>
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<tr>
<td>Proteus, Inc.</td>
<td>13/16</td>
<td>20/24</td>
</tr>
<tr>
<td>WHCCD</td>
<td>12/15</td>
<td>13/23</td>
</tr>
<tr>
<td>Youth Offender Services</td>
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<td>14/15</td>
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- % Placement
- In School
- Out of School

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<th>Out of School</th>
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<td>72.7%</td>
<td>76.9%</td>
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<td></td>
<td>56.5%</td>
<td>93.3%</td>
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FRWDB "Young Adult Services"  
Year-to-Date Local Performance Results  
Program Year 2019-2020  
July 2019 - December 2019

Youth Certificate of Attainment

Goals
Certificate of Attainment 65%

<table>
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<tr>
<th>Program</th>
<th>In School</th>
<th>Out of School</th>
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<tbody>
<tr>
<td>FEOC</td>
<td>72.7%</td>
<td>8/11</td>
</tr>
<tr>
<td>ResCare</td>
<td>91.7%</td>
<td>9/12</td>
</tr>
<tr>
<td>Proteus</td>
<td>100.0%</td>
<td>12/12</td>
</tr>
<tr>
<td>WHCCD</td>
<td>100.0%</td>
<td>15/17</td>
</tr>
<tr>
<td>Youth Offender Services</td>
<td>100.0%</td>
<td>3/3</td>
</tr>
</tbody>
</table>

In School | Out of School

Prepared by FRWDB Contracting Unit
TO: Youth Council

FROM: Stephen DeWitt, Quality Systems Manager

SUBJECT: Second Quarter Young Adult Satisfaction Report for Program Year 2019-2020

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Second Quarter Young Adult Program Satisfaction Report for Program Year (PY) 2019-2020.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

As part of this responsibility, FRWDB staff has implemented the Young Adult Program Satisfaction process and data collection system. The FRWDB’s sub-contracted providers of services submit their data to staff on a monthly basis. The data is aggregated, analyzed and reviewed on a quarterly basis and reported to this Council.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level with our youth and young adult participants. These improvements are based on data collected through these satisfaction surveys, monitoring reviews, complaints and monthly operations meetings between providers and FRWDB staff.

ATTACHMENT:

Young Adult Program Satisfaction Report for the Second Quarter of PY 2019-2020
Second Quarter Young Adult Customer Satisfaction Report for Program Year 2019 – 2020

- 1) Do you feel the Youth Program was helpful to you?
- 2) Was the staff helpful during your time in the program?
- 3) Did the Youth Program help you improve your reading and math skills?
- 4) Did the Youth Program provide you with the skills you need to continue your education and/or get and keep a job?
- 5) Did the Youth Program help you figure out what kind of work you want to do?

Survey Results:

- 16.2% avg. for 1 (Dissatisfied)
- 36% for 2 (Neutral)
- 36% for 3 (Satisfied)
- 41% for 4 (Extremely Satisfied)
- 48.8% avg.

Participant Comments:

This program is great; Don't change a thing; Helped me secure employment and additional training through my new employer; Thank you, I was hired by my work experience employer; Too many things to complete in order to receive a 120 hour work experience; With your assistance, I was able to receive my diploma and obtain employment; You should still give McDonald's gift cards; I have learned to be job ready, I feel confident that I will secure employment;
TO: Youth Council
FROM: Stephen DeWitt, Quality Systems Manager
SUBJECT: Second Quarter Providers of Services' Monitoring Report for Program Year 2019-2020

RECOMMENDATION:
Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Providers of Services' Monitoring Report for the Second Quarter of Program Year 2019-2020.

REASON FOR RECOMMENDATION:
FRWDB staff conducts programmatic and fiscal monitoring of all contracts to ensure compliance with federal, state and local regulations and/or policies. The attached is an overview of the Youth contracts that were monitored during the period of October 1, 2019, through December 31, 2019.

ATTACHMENT:
Young Adult Providers of Services' Monitoring Report Second Quarter, Program Year 2019-2020
Program Monitoring:

Program monitoring of the following sub-recipients was completed during the second quarter:

<table>
<thead>
<tr>
<th>Sub-Recipient</th>
<th>Contract #(s)</th>
<th>Results</th>
</tr>
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<tbody>
<tr>
<td>Rescare Workforce Services</td>
<td>320</td>
<td>1) Work Experience Issues</td>
</tr>
<tr>
<td>Program Year (PY) 2019-2020</td>
<td></td>
<td>2) Eligibility Issues</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3) Release of Information Issues</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4) Job Ready Preparation Issues</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5) Participant Plan Issues</td>
</tr>
<tr>
<td></td>
<td></td>
<td>6) Follow-up Issues</td>
</tr>
<tr>
<td></td>
<td></td>
<td>All findings closed</td>
</tr>
<tr>
<td>Rescare Workforce Services</td>
<td>324</td>
<td>No Findings</td>
</tr>
<tr>
<td>PY 2019-2020 – Youth Offender Services</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Program monitoring of the following sub-recipients was in process at the end of the second quarter:

<table>
<thead>
<tr>
<th>Sub-Recipient</th>
<th>Contract #(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Proteus, Inc.</td>
<td>333</td>
</tr>
<tr>
<td>PY 2019-2020</td>
<td></td>
</tr>
<tr>
<td>West Hills Community College District</td>
<td>243</td>
</tr>
<tr>
<td>PY 2018-2019</td>
<td></td>
</tr>
</tbody>
</table>

Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was completed during the second quarter:

<table>
<thead>
<tr>
<th>Sub-Recipient</th>
<th>Contract #(s)</th>
<th>Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Hills Community College District</td>
<td>390-301</td>
<td>No Findings</td>
</tr>
<tr>
<td>PY 2018-2019 Fiscal Closeout</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fresno Economic Opportunities Commission</td>
<td>310</td>
<td>No Findings</td>
</tr>
<tr>
<td>PY 2018-2019 Fiscal Closeout</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Fiscal monitoring of the following sub-recipients was in process at the end of the second quarter:

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<th>Sub-Recipient</th>
<th>Contract #(s)</th>
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</thead>
<tbody>
<tr>
<td>Proteus, Inc.</td>
<td>333</td>
</tr>
<tr>
<td>PY 2018-2019 Fiscal Close Out</td>
<td></td>
</tr>
</tbody>
</table>
TO: Youth Council
FROM: Stephen DeWitt, Quality Systems Manager
SUBJECT: Second Quarter Providers of Services' Customer Complaint Report for Program Year 2019-2020

RECOMMENDATION:
Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Young Adult Customer Complaint Report for the Second Quarter of Program Year (PY) 2019-2020.

REASON FOR RECOMMENDATION:
Under the FRWDB Joint Powers Agreement, the FRWDB develops and manages systems to hear and resolve grievances brought by participants, vendors, or other interested parties, and to provide quarterly reports to the FRWDB regarding such grievances.

No Young Adult program complaints were received during the Second Quarter of PY 2019-2020.
TO: Youth Council
FROM: Tim Giles, Deputy Director of Information Systems
SUBJECT: Workforce Innovation and Opportunity Act Local Area Youth Performance Results for Program Year 2018-2019

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Youth Local Area Performance Results for Program Year (PY) 2018-2019.

REASON FOR RECOMMENDATION:

The Workforce Innovation and Opportunity Act (WIOA) has six (6) primary indicators of performance: Employment Rate Second Quarter after Exit, Employment Rate Fourth Quarter after Exit, Median Earnings, Credential Attainment, Measurable Skill Gains, and Effectiveness in Serving Employers. Currently, the State of California has released negotiated goals for local areas for the first four (4) indicators. The last two (2) measures are new and as such are being phased in.

The State of California released WSIN19-24, Final Program Year 2018 WIOA Annual Performance Report on December 30, 2019. This Information Notice informs local areas of the availability of the Final PY 2018 WIOA Annual Performance Report as made available by the California Workforce Development Board. The report, for the first time, included local performance results.

This period of reporting is the first full year for which performance outcomes could be obtained for all WIOA measures. "Baseline" indicates no goals have been developed yet due to the measure being new. The cohort periods for the various indicators are as follows:

Employment/Education Rate Second Quarter (Q2): 07/01/2017 – 06/30/2018
Employment/Education Rate Fourth Quarter (Q4): 01/01/2017 – 12/31/2017
Median Earnings: 07/01/2017 – 06/30/2018
Credential Rate: 01/01/2017 – 12/31/2017
Measurable Skill Gains (MSG): 07/01/2018 – 06/30/2019 (real-time)

Youth Local Area WIOA performance results for PY 2018-2019 are as follows:

<table>
<thead>
<tr>
<th>Youth</th>
<th>2018 Final Goals</th>
<th>2018 Final Results</th>
<th>Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment/Education Q2</td>
<td>61.0%</td>
<td>79.4%</td>
<td>130%</td>
</tr>
<tr>
<td>Employment/Education Q4</td>
<td>59.5%</td>
<td>81.2%</td>
<td>135%</td>
</tr>
<tr>
<td>Median Earnings Q2</td>
<td></td>
<td>$3,324.00</td>
<td>Baseline</td>
</tr>
<tr>
<td>Credential Rate</td>
<td>58.7%</td>
<td>85.4%</td>
<td>145%</td>
</tr>
<tr>
<td>MSG</td>
<td></td>
<td>62.3%</td>
<td>Baseline</td>
</tr>
</tbody>
</table>
TO: Youth Council

FROM: Tim Giles, Deputy Director of Information Technology

SUBJECT: Second Quarter Youth Demographics Reports for Program Year 2019-2020

INFORMATION:

Per the Youth Council's direction, the Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's youth enrollments. Attached are the reports for the Second Quarter of Program Year 2019-2020.

ATTACHMENT:

Youth Demographics Second Quarter, Program Year 2019-2020
Youth Demographics
Second Quarter, Program Year 2019-2020

Youth Enrollments
Total - 1088

Did not Self-Identify
3 (0.3%)

Female
560 (51.5%)

Male
525 (48.2%)

Youth Ages
Total - 1088

14-18
539 (49.5%)

19-21
419 (38.5%)

>=22
130 (12.0%)
Youth Demographics
Second Quarter, Program Year 2019-2020

Youth Ethnicity
Total - 1119 (31 Mutiple Ethnicity)

- American Indian: 30 (2.7%)
- Asian: 30 (2.7%)
- Black/African American: 154 (13.8%)
- Hawaiian/Other Pacific Islander: 10 (0.8%)
- Caucasian: 181 (16.2%)
- No Response: 714 (63.8%)

Of Hispanic Origin
594 (54.6% of 1088 enrollments)

Youth Public Assistance
Total - 1088

- TANF: 1.4%
- GA, RCA, SSI: 0.6%
- Food Stamps: 0.6%
- UI Claimant: 32.6%
- UI Exhausted: 0.9%
- UI Exhausted: 0.6%

TANF - Temporary Assistance for Needy Families
GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income
UI - Unemployment Insurance
Youth Demographics
Second Quarter, Program Year 2019-2020

Youth Barriers
Total - 1088

Additional Assistance Barriers

1. Is at risk of dropping out of school
2. Gang Involved
3. Has experienced recent traumatic events, is a victim of abuse, or resides in an abusive environment
4. Has completed a substance abuse program
5. Poor Employment History (Older Youth ONLY)
6. Family Barriers (any one of the following):
   a. Has a family history of long term unemployment;
   b. During the past two years, parents/guardians have been unable to find and maintain full time stable employment;
   c. Has a family history of long-term public assistance
7. Resides in a non-traditional family setting (any one of the following):
   a. Being raised in a single parent household, without access to the financial and parenting support of another adult in the home;
   b. Being raised by a guardian, relative or non-parent responsible for youth’s care;
   c. Parent is currently in jail or in prison or has been in jail or in prison for six months of the past two years
Youth Demographics
Second Quarter, Program Year 2019-2020

Youth Education
Total - 1088

- Alternative school
  49 (4.5%)
- Student, HS or Less
  184 (16.9%)
- Student, Attending Post HS
  6 (0.5%)
- OS, Compulsory School Age
  12 (1.1%)
- OS, HS Grad
  560 (51.5%)
- OS, HS Dropout
  277 (25.5%)