

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Adult Council
May 21, 2020 @ 2:30 p.m.

SPECIAL MEETING

Per Executive Order N-29-20, which allows local and state legislative bodies to hold meetings via teleconference and to make meetings accessible electronically, this special meeting will be held via WebEx.

**To join this meeting, please visit our website for instructions.
www.frwddb.net/events**

**The public may participate in the meeting
as otherwise permitted under the Brown Act.**

Mission Statement: To procure, oversee, evaluate, and continuously improve a One-Stop system that provides employers with qualified job seekers and a means by which job seekers are able to achieve self-sufficiency.

PLEASE STATE YOUR NAME BEFORE PROVIDING COMMENTS OR MAKING A MOTION.

ROLL CALL

AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS

ABSTENTIONS/RECUSALS/DISCLOSURE OF POTENTIAL CONFLICTS OF INTEREST

COMMITTEE CHAIR/STAFF COMMENTS

PUBLIC COMMENTS

Item	Description	Presenter	Enclosure	Action	Page #
1.	October 24, 2019, Adult Council Meeting Minutes	Konczal	Yes	Approve	4
2.	Fresno Regional Workforce Development Board Outstanding Achievement Award	Varela	Yes	Information	10
3.	Workforce Innovation and Opportunity Act Adult and Dislocated Worker Funding Recommendation for Program Year 2020-2021	Konczal	Yes	Recommend to Approve	11
4.	California Department of Forestry and Fire Protection Central Valley Forestry Corps Project Funding	Stogbauer	Yes	Recommend to Approve	12
5.	Third Quarter Workforce Innovation and Opportunity Act Adult Participant Training Report for Program Year 2019-2020	Stogbauer	Yes	Recommend to Accept	13
6.	Third Quarter Local Performance Results Reports for Program Year 2019-2020	Stogbauer	Yes	Recommend to Accept	15
7.	Second and Third Quarters Providers of Services' Monitoring Report for Program Year 2019-2020	DeWitt	Yes	Recommend to Accept	21
8.	Second and Third Quarters Providers of Services' Customer Complaint Report for Program Year 2019-2020	DeWitt	Yes	Recommend to Accept	23

ACCOMMODATIONS FOR PERSONS WITH DISABILITIES

Disabled individuals and individuals who are limited English proficient who need special assistance to attend or participate in this meeting may request assistance by contacting the Fresno Regional Workforce Development Board, at 2125 Kern Street, Suite 208, Fresno, California, or by calling (559) 490-7100. Every effort will be made to reasonably accommodate individuals with disabilities or who are limited English proficient by making meeting materials available in alternative formats. Requests for assistance should be made at least three (3) working days in advance of the meeting.

Item	Description	Presenter	Enclosure	Action	Page #
9.	Second and Third Quarters Job Seeker Customer Satisfaction Report for Program Year 2019-2020	DeWitt	Yes	Recommend to Accept	25
10.	Program Year 2018-2019 Workforce Innovation and Opportunity Act Local Area Adult and Dislocated Worker Performance Results	Giles	Yes	Recommend to Accept	28
11.	Third Quarter Adult and Dislocated Worker Demographics Report for Program Year 2019-2020	Giles	Yes	Information	30
12.	America's Job Centers of California Usage Report	Giles	Yes	Information	37
13.	Agenda Items for July 23, 2020, Meeting	Konczal	No	Discussion	--
14.	Meeting Feedback	Konczal	No	Discussion	--

**Fresno Regional Workforce Development Board
Adult Council
2020 Attendance Roster**

	1/23/20	Rescheduled 4/23/20	Special 5/21/20	7/23/20	10/22/20
Bumatay	XX	XX			
Daniel	XX	XX			
Hensley*	XX	XX			
Mercer	XX	XX			
Olivares	XX	XX			
Rivinius	XX	XX			
Van Horn	XX	XX			
Watkins	XX	XX			

* = Chairperson

P = Present

A = Absent

-- = Not a Ratified Member at Time of Meeting

XX = Meeting Cancelled

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	1
MEETING DATE:	May 21, 2020
ACTION:	APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwddb.net

TO: Adult Council

FROM: Blake Konczal, Executive Director

SUBJECT: October 24, 2019, Adult Council Meeting Minutes

INFORMATION:

Approve the minutes of the October 24, 2019, Adult Council Meeting Minutes.

ATTACHMENT:

October 24, 2019, Adult Council Meeting Minutes

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

**Adult Council Meeting
October 24, 2019**

SUMMARY MINUTES

The meeting was called to order at 4:01 p.m.

ROLL CALL: PRESENT -	Jeff Hensley, David Mercer, Joe Olivares and Sherri Watkins
ABSENT -	Raine Bumatay, David Daniel and Stuart Van Horn
AGENDA CHANGES:	None
ABSTENTIONS/RECUSALS/ DISCLOSURES OF POTENTIAL CONFLICTS OF INTEREST:	Mercer – Item 7
CHAIR/STAFF REPORT:	None
PUBLIC COMMENTS:	None

Item	Description/Action Taken
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1. May 21, 2019, Special Adult Council Meeting Minutes

Blake Konczal, Executive Director, Fresno Regional Workforce Development Board (FRWDB), presented the May 21, 2019, meeting minutes for correction and/or approval.

MERCER/WATKINS – APPROVED THE MAY 21, 2019, SPECIAL ADULT COUNCIL MEETING MINUTES.

2. Update on High Speed Rail/Construction Pre-Apprenticeship Training

Mr. Konczal explained that a request was made at the May 21, 2019, Special Adult Council (Council) meeting by Director Hensley to provide the Council with an update on the High Speed Rail and Construction Pre-Apprenticeship Training. Mr. Konczal gave a brief report and added that in 2010, Applied Development Economics did a classic study on Agriculture, Manufacturing, Health Care and Infrastructure Construction for a sector analysis. The plan going forward is to redo the study in 2020 to collect current data and focus on public infrastructure and construction.

3. Fresno Regional Workforce Development Board Outstanding Achievement Award

Nuvia Varela, Adult/Youth Program Manager, FRWDB, presented a short video that revealed the FRWDB Outstanding Achievement Award for the Second Quarter of Program Year (PY) 2019-2020 had been awarded to Adriana Munoz. Ms. Munoz was nominated for the award because of her positive attitude, perseverance, and commitment while going through the Licensed Vocational Nurse and Certified Nursing Assistant programs. Ms. Munoz is currently working at PACE and plans to get her Registered Nurse certification.

This was an information item.

4. **Ratification of New Adult Council Member**

Mr. Konczal stated that Elizabeth Rivinius with United Food and Commercial Workers Local 8 had expressed interest in becoming a member of the Council. Chair Hensley requested that the Council vote to recommend that the FRWDB ratify the appointment.

MERCER/OLIVARES – RECOMMENDED THAT THE FRWDB RATIFY ELIZABETH RIVINIUS AS A NEW ADULT COUNCIL MEMBER (UNANIMOUS).

5. **Updated Procurement Policy**

Stephen DeWitt, Quality Systems Manager, FRWDB, stated that the California Employment Development Department (EDD) released an update to the Procurement of Equipment and Related Services, on July 23, 2019. FRWDB staff drafted an update to the local policy to reflect these changes. The main focus was to make the process easier for the procurements that fall under \$250,000. Mr. DeWitt added that Legal Counsel made last minute changes and a revised copy was given to the Council at the start of the meeting. Mr. DeWitt stated that changes were redlined and highlighted in yellow for convenience.

OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB ACCEPT THE UPDATED PROCUREMENT POLICY. (UNANIMOUS)

6. **Photocopy Machines Request for Proposals Award**

Mr. DeWitt presented for the Council's recommendation to the FRWDB, the approval of a contract for photocopy machines and associated Maintenance/Service Agreement for the America's Job Centers of California (AJCC) and the FRWDB Administrative Offices.

FRWDB staff released a Request for Proposals on August 30, 2019, and held a mandatory Bidders' Conference on September 10, 2019. Four (4) proposals were received by the deadline with three (3) qualified to move forward to the Evaluation Phase. Based on the final scores of the rating team, the recommended contract should go to the Ray Morgan Company.

MERCER/WATKINS – RECOMMENDED THAT THE FRWDB AWARD THE PHOTOCOPY MACHINES LEASE AND MAINTENANCE CONTRACT TO THE RAY MORGAN COMPANY. (UNANIMOUS)

7. **Workforce Innovation and Opportunity Act Adult and Dislocated Worker Carryover Funding Recommendations for Program Year 2019-2020**

Phyllis Stogbauer, Deputy Director of Program Services, FRWDB, stated that when the California EDD released the Workforce Innovation and Opportunity Act (WIOA) formula allocations for PY 2019-2020, the allocation was only an estimate. The Fiscal closeout for PY 2018-2019 had now been finalized and the WIOA Adult and Dislocated Worker (DW) programs have a total of \$4,904,098 of carryover funds, a difference of \$1,074,526 from the initial estimated amount.

The proposed unobligated carryover funds would increase PY 2020-2021 carryover from three percent (3%), to 11.65%. It would also increase Adult and DW sub-contractors by five percent (5%).

OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB APPROVE THE WORKFORCE INNOVATION AND OPPORTUNITY ACT ADULT AND DISLOCATED WORKER CARRYOVER FUNDING RECOMMENDATIONS FOR PROGRAM YEAR 2019-2020. (UNANIMOUS)

8. **Transfer of Dislocated Worker Program Funds to the Adult Program**

Ms. Stogbauer requested that the Council recommend that the FRWDB approve the transfer of \$1,887,000 of DW program funds to the Adult program. Ms. Stogbauer explained that the WIOA allows up to 100% of the funds to be transferred between the two (2) funding streams.

WATKINS/MERCER – RECOMMENDED THAT THE FRWDB APPROVE THE TRANSFER OF DISLOCATED WORKER PROGRAM FUNDS TO THE ADULT PROGRAM. (UNANIMOUS)

9. First Quarter Workforce Innovation and Opportunity Act Adult Participant Training Report for Program Year 2019-2020

Ms. Stogbauer presented the First Quarter WIOA Adult Participant Training Report for PY 2019-2020. Ms. Stogbauer stated that a request was made at the May 21, 2019, Special Council meeting to revise the On-the-Job Training reports. The reason for this was to include information on Vocational Training and Transitional Jobs. The report also included a table that provided year to date enrollment data for each of the workforce training services by provider.

The Council agreed the revised report was helpful and would like to see it on the agenda for future meetings. Mr. Konczal added that FRWDB staff will add a column that shows percentages for expenditures.

OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER WORKFORCE INNOVATION AND OPPORTUNITY ACT ADULT PARTICIPANT TRAINING REPORT FOR PROGRAM YEAR 2019-2020. (UNANIMOUS)

10. Fourth Quarter Local Performance Results Reports for Program Year 2018-2019

Ms. Stogbauer presented the Fourth Quarter Local Performance Results Report for PY 2018-2019. Ms. Stogbauer said that providers would continue to report on their Local Performance results.

Keith Bergthold, Partner, Central Labor Council Partnership (CLC-P), Forrest Jeffreys, North Area Manager, Proteus, Inc., and April Betterson, Program Manager, West Hills Community College District (WHCCD), took turns reporting on their sections of the graphs. Mr. Jeffreys introduced Maria Gonzalez as the new Area Manager for Proteus, Inc.

MERCER/WATKINS – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER LOCAL PERFORMANCE RESULTS REPORTS FOR PROGRAM YEAR 2018-2019. (UNANIMOUS)

11. First Quarter Local Performance Results Reports for Program Year 2019-2020

Ms. Stogbauer presented the First Quarter Local Performance Results Report for PY 2019-2020. Ms. Stogbauer stated that the expenditures were low due to the long process of hiring new staff in the rural areas. Ms. Betterson responded that instead of adding an Employment Readiness Specialist to their team, staff is now employed fulltime at the WHCCD location. Ms. Gonzalez stated that for Proteus, Inc. the expenditures were low due to a large underspent amount in the fringe benefits.

OLIVARES/MERCER – RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER LOCAL PERFORMANCE RESULTS REPORTS FOR PROGRAM YEAR 2019-2020. (UNANIMOUS)

12. Fourth Quarter Providers of Services' Monitoring Report for Program Year 2018-2019

Mr. DeWitt presented the Fourth Quarter Providers of Services' Monitoring Report for PY 2018-2019. Mr. DeWitt stated that for WHCCD there were two (2) findings closed and three (3) findings conditionally closed pending monthly follow-up reviews. For Proteus, Inc. there were two (2) findings closed and two (2) findings conditionally closed pending the next review. Mr. DeWitt added that for the fiscal monitoring there were no findings.

MERCER/WATKINS – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER PROVIDERS OF SERVICES' MONITORING REPORT FOR PROGRAM YEAR 2018-2019. (UNANIMOUS)

13. First Quarter Providers of Services' Monitoring Report for Program Year 2019-2020

Mr. DeWitt presented the First Quarter Providers of Services' Monitoring Report for PY 2019-2020. Mr. DeWitt stated that there were no issues and the monitoring team will be preparing to closeout PY 2018-2019 for the annual fiscal review.

MERCER/WATKINS – RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER PROVIDERS OF SERVICES' MONITORING REPORT FOR PROGRAM YEAR 2019-2020. (UNANIMOUS)

14. Fourth Quarter Providers of Services' Customer Complaint Report for Program Year 2018-2019

Mr. DeWitt presented the Fourth Quarter Providers of Services' Customer Complaint Report for PY 2018-2019. Mr. DeWitt reported that there was one (1) complainant that appealed a denial of waiver request to have their full training scholarship paid. Mr. DeWitt explained that the denial of the waiver was upheld because their training started prior to becoming enrolled in WIOA services.

WATKINS/MERCER – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER PROVIDERS OF SERVICES' CUSTOMER COMPLAINT REPORT FOR PROGRAM YEAR 2018-2019. (UNANIMOUS)

15. First Quarter Providers of Services' Customer Complaint Report for Program Year 2019-2020

Mr. DeWitt presented the First Quarter Providers of Services' Customer Complaint Report for PY 2019-2020. Mr. DeWitt reported that no complaints were received during the first quarter.

WATKINS/MERCER – RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER PROVIDERS OF SERVICES' CUSTOMER COMPLAINT REPORT FOR PROGRAM YEAR 2019-2020. (UNANIMOUS)

16. Fourth Quarter Job Seeker Customer Satisfaction Report for Program Year 2018-2019

Mr. DeWitt presented the Job Seeker Customer Satisfaction Report for the Fourth Quarter of PY 2018-2019. Mr. DeWitt commented that for the Basic Career Services, the survey approval rate remained fairly consistent with a 99.7% response rate.

WATKINS/MERCER – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER JOB SEEKER CUSTOMER SATISFACTION REPORT FOR PROGRAM YEAR 2018-2019. (UNANIMOUS)

17. First Quarter Job Seeker Customer Satisfaction Report for Program Year 2019-2020

Mr. DeWitt presented the Job Seeker Customer Satisfaction Report for the First Quarter of PY 2019-2020. Mr. DeWitt stated that staff had no concerns.

WATKINS/MERCER – RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER JOB SEEKER CUSTOMER SATISFACTION REPORT FOR PROGRAM YEAR 2019-2020. (UNANIMOUS)

18. Fourth Quarter Adult and Dislocated Worker Demographics Report for Program Year 2018-2019

Tim Giles, Deputy Director of Information Systems, FRWDB, presented the Fourth Quarter Adult and Dislocated Demographics Report for PY 2018-2019.

Mr. Giles stated that the report was broken down by enrollments based on gender, age, ethnicity and barriers to employment.

This was an information item.

19. First Quarter Adult and Dislocated Worker Demographics Report for Program Year 2019-2020

Mr. Giles presented the First Quarter Adult and Dislocated Demographics Report for PY 2019-2020.

This was an information item.

20. America's Job Centers of California Usage Report

Mr. Giles presented the America's Job Centers of California Usage Report. Mr. Giles explained that the report reflects the clients and visitors over a thirteen month period.

This was an information item.

21. Agenda Items for January 23, 2020, Meeting

Mr. Konczal reminded the Council that if they have any items to be added to the agenda for the January 23, 2020, meeting, to send their items to FRWDB staff at least two (2) weeks before the meeting.

22. Meeting Feedback

There was no meeting feedback.

The meeting was adjourned at 5:28 p.m.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	2
MEETING DATE:	May 21, 2020
ACTION:	INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Nuvia Varela, Adult/Youth Program Manager

SUBJECT: Fresno Regional Workforce Development Board Outstanding Achievement Award

INFORMATION:

The Fresno Regional Workforce Development Board Adult Participant Outstanding Achievement Award for the Fourth Quarter has been awarded to Reuben Macias. The video presentation can be viewed on YouTube: <https://youtu.be/vKSgsCpJmDI>.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	3
MEETING DATE:	May 21, 2020
ACTION:	RECOMMEND TO APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Blake Konczal, Executive Director

SUBJECT: Workforce Innovation and Opportunity Act Adult and Dislocated Worker Funding Recommendations for Program Year 2020-2021

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) approve Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker funding allocations for Program Year (PY) 2020-2021 as outlined in the attached budget allocation worksheet (Attachment I).

REASON FOR RECOMMENDATION:

The Employment Development Department (EDD), Workforce Services Division, released WIOA formula allocations for PY 2020-2021 on May 14, 2020 (Attachment II). These allocations are based on the allotment levels issued by the U.S. Department of Labor, Employment and Training Administration to the states on April 23, 2020.

The FRWDB received \$11,110,660 of Adult and Dislocated Worker funds, an overall increase of eight percent (8%) compared to last year's allocation of \$10,249,265. The projected carryover for the WIOA Adult program is \$5,637,583, which is a 15% increase compared to \$4,904,937 for PY 2019-2020. This brings the total available funding to \$16,748,243 which results in an overall net increase of 11%.

FRWDB staff recommends that the Adult Council approve the proposed budget allocations as outlined in Attachment I. Approval of the recommended funding allocations will result in the following:

- Maintain 11.65% carryover to PY 2021-2022;
- Allocate 30% of total award for training as mandated by the State of California in SB734. All training funds are allocated to the current plan year Training and Incumbent Worker Training pools;
- Allocate an increase of \$515,113 of anticipated unexpended training funds from PY 2019–2020 to ensure full expenditure of mandated training funds by June 30, 2021;
- Increase Adult and Dislocated Worker sub-contractors by five percent (5%);
- Maintain Supportive Service pools;
- Maintain Participant Workshop pool;
- Decrease \$70,000 (70%) funding for the Fresno County Public Defender's office for the Clean Slate program. This program assists job seekers in filing legal documents to assist them in

addressing legal barriers to employment, i.e., criminal record expungements and back child support payments;

- Maintain \$50,000 for community outreach;
- Maintain \$90,000 to VR Technical Services for Information Technology programming and maintenance;
- Maintain facility site budgets for Provider staff training such as Active Shooter, Customer Center Design, and for marketing and outreach.

FISCAL IMPACT:

Approval of this item will allocate \$16,748,243 of WIOA Adult and Dislocated Worker funds, which will be allocated to FRWDB operational, sub-contracts and participant pools and allocates \$1,294,392 to carryover for PY 2021-2022.

ATTACHMENTS:

ATTACHMENT I: WIOA Adult and Dislocated Worker Allocations Worksheet for PY 2020-2021

ATTACHMENT II: EDD Information Notice WSIN19-45, WIOA Formula Allocations – PY 20-21

	A	B	C	D	E	F	G
1	WIOA ADULT AND DISLOCATED WORKER						
2	ALLOCATIONS FOR PROGRAM YEAR 2020-21						
3	Attachment I						
4							
5			Adult/DW	Adult/DW			
6			Allocation	Allocation	Increase/	%	
7			2019-20	2020-21	(Decrease)	Change	
8							
9							
10	Actual/Estimated Carryover		4,904,937	5,637,583	732,646	15%	
11	Award		10,249,265	11,110,660	861,395	8%	
12	Total Available		15,154,202	16,748,243	1,594,041	11%	
13							
14	Operational Costs						
15	One Stop/Facilities Sites Budget		1,742,203	1,742,203	0	0%	
16	FRWDB Admin Support		1,069,611	1,155,750	0	0%	
17	FRWDB Program Support		1,333,935	1,333,935	0	0%	
18	Assessment Materials		42,630	42,630	0	0%	
19	Employment Study		10,500	10,500	0	0%	
20	Program Income		(277,676)	(277,676)	0	0%	
21	Carryover to Following Year	11.65%	1,194,039	1,294,392	100,353	8%	
22	Total Operational Costs		5,115,242	5,301,734	100,353	2%	
23							
24	Contractors & Participant Pools						
25	CLC - Urban		2,838,731	2,980,668	141,937	5%	
26	Proteus, Inc. - East		562,394	590,514	28,120	5%	
27	West Hills Community College - West		563,745	591,932	28,187	5%	
28	Current Plan Year Training Pool		2,569,005	3,333,198	764,193	30%	
29	Prior Plan Year Training Reserve		2,484,887	3,000,000	515,113	21%	
30	Incumbent Worker Training (IWT) Pool		505,775	505,775	0	0%	
31	Supportive Services		119,483	119,483	0	0%	
32	Participant Workshop Pool		154,940	154,940	0	0%	
33	Pilot Public Defenders Project		100,000	30,000	(70,000)	-70%	
34	VRTS Programming & Maintenance		90,000	90,000	0	0%	
35	Community Outreach		50,000	50,000	0		
36	Business Services Sector Project Pool		0	0	0		
37	Total Contractors & Participant Pools		10,038,960	11,446,510	1,407,550	14%	
38							
39							
40	Total Allocations		15,154,202	16,748,243			
41			0	0			
42							
43			3,074,780	3,333,198			
44	Training Percentage		30%	30%			
45							
46							
47	Note: Due to spreadsheet formula rounding calculations, total(s) may be \$1.00 off.						
48	Prepared By: C. Beierschmitt						
49							



INFORMATION NOTICE

Date: May 14, 2020 Number: WSIN19-45

Expiration Date: 05/15/2022



WIOA FORMULA ALLOCATIONS – PY 20-21

The *Workforce Innovation and Opportunity Act* (WIOA) Title I formula fund allocations for each Local Workforce Development Area (Local Area), for Program Year (PY) 2020-21, have been released. These allocations (Adult, Youth, and Dislocated Worker (DW)) are based on the allotments issued by the U.S. Department of Labor (DOL), to the states per [Training and Employment Guidance Letter 16-19](#), dated April 23, 2020.

The WIOA prescribes a specific method to calculate sub-state hold harmless levels for DW Program funds. As a result, there is an alignment in the WIOA hold harmless provisions across the Youth, Adult, and DW programs. These hold harmless provisions were established to help mitigate year-to-year volatility in funding levels. Under the WIOA, hold harmless provisions ensure that each area receives no less than 90 percent of their average percentage share from the two prior years. The local areas that receive more than 100 percent of their average percentage share from the previous two years will be proportionately reduced by the amount of total funding necessary to ensure that all local areas receive at least 90 percent of their average percentage share from the two prior years.

Please be aware that this notice is being issued for planning and budgeting purposes only because the state has not yet received the federal Notice of Award (NOA) for any of the funding streams. Once the NOA has been received, Youth allocations will be released to Local Areas immediately. Youth allotments to the states will be issued in one sum with an effective date of April 1, 2020, under the grant code 301. The Adult and DW allocations will be released as soon as we receive federal and state spending authority for these funds.

The allotment to California and the amounts available for the formula allocation to the local areas are listed below. Attachment 1 reflects the total amount local areas will receive for each of the funding streams during the PY 20-21. Additionally, Attachment 2 provides a breakdown of how each of the three funding streams are allocated.

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

PY 20-21 Federal Allotment & Available Formula Allocation

PY 20-21 Title I	Total Federal Allotment	Amount Available for Formula Allocation
Youth Program	\$134,926,913	\$114,687,877
Adult Program	\$129,604,863	\$110,164,134
Dislocated Worker Program	\$142,073,567	\$85,244,141
Total	\$406,605,343	\$310,096,152

If you have any questions, please contact the Financial Management Unit at WSBFinancialManagementUnit@edd.ca.gov.

/s/ JAIME L. GUTIERREZ, Chief
Central Office Workforce Services Division

Attachments are available on the internet:

1. [Youth, Adult, and Dislocated Worker Allotments \(XSLX\)](#)
2. [WIOA Funding SFY 20-21 \(XLSX\)](#)

Workforce Innovation and Opportunity Act
Youth, Adult, and Dislocated Worker Program Activities Allocations
Program Year 2020-21

Display Name	Round 1			Round 2		Grand Total
	Youth	Adult	Dislocated Worker	Adult	Dislocated Worker	
Alameda	\$1,431,220	\$225,359	\$323,167	\$1,124,552	\$1,446,547	\$4,550,845
Anaheim City	\$687,133	\$110,688	\$99,248	\$552,336	\$444,250	\$1,893,655
Contra Costa	\$1,359,201	\$220,658	\$295,905	\$1,101,094	\$1,324,520	\$4,301,378
Foothill	\$501,323	\$86,586	\$91,830	\$432,066	\$411,044	\$1,522,849
Fresno	\$7,134,064	\$1,137,532	\$784,636	\$5,676,336	\$3,512,156	\$18,244,724
Golden Sierra	\$794,045	\$130,117	\$173,497	\$649,290	\$776,599	\$2,523,548
Humboldt	\$311,324	\$44,749	\$43,433	\$223,299	\$194,412	\$817,217
Imperial	\$3,573,342	\$585,084	\$417,248	\$2,919,594	\$1,867,667	\$9,362,935
Kern, Inyo, and Mono	\$6,771,532	\$1,092,408	\$743,565	\$5,451,165	\$3,328,317	\$17,386,987
Kings	\$981,804	\$176,038	\$110,893	\$878,437	\$496,376	\$2,643,548
Long Beach/Pacific Gateway	\$1,877,699	\$288,902	\$177,553	\$1,441,635	\$794,755	\$4,580,544
Los Angeles City	\$13,515,456	\$2,201,132	\$1,489,399	\$10,983,766	\$6,666,796	\$34,856,549
Los Angeles County	\$11,879,473	\$1,890,998	\$1,284,982	\$9,436,164	\$5,751,785	\$30,243,402
Madera	\$936,517	\$154,516	\$101,352	\$771,041	\$453,669	\$2,417,095
Merced	\$2,165,502	\$339,210	\$227,943	\$1,692,671	\$1,020,309	\$5,445,635
Mother Lode	\$348,703	\$67,387	\$58,751	\$336,263	\$262,981	\$1,074,085
Monterey	\$2,526,923	\$415,309	\$362,237	\$2,072,410	\$1,621,430	\$6,998,309
North Bay	\$820,510	\$143,091	\$167,877	\$714,030	\$751,444	\$2,596,952
North Central Counties Consortium	\$1,578,194	\$254,708	\$186,484	\$1,271,003	\$834,730	\$4,125,119
NoRTEC	\$2,707,849	\$450,718	\$332,286	\$2,249,103	\$1,487,367	\$7,227,323
NOVA	\$1,241,288	\$210,173	\$293,056	\$1,048,771	\$1,311,766	\$4,105,054
Oakland City	\$1,147,835	\$192,165	\$154,092	\$958,913	\$689,740	\$3,142,745
Orange	\$2,626,429	\$408,638	\$667,583	\$2,039,121	\$2,988,208	\$8,729,979
Richmond City	\$301,205	\$52,809	\$39,031	\$263,518	\$174,707	\$831,270
Riverside	\$6,470,699	\$1,027,658	\$969,580	\$5,128,059	\$4,339,994	\$17,935,990
Sacramento	\$3,530,244	\$569,971	\$535,544	\$2,844,183	\$2,397,182	\$9,877,124
Santa Ana City	\$828,120	\$135,838	\$81,518	\$677,840	\$364,886	\$2,088,202
Santa Barbara	\$1,339,117	\$161,925	\$171,227	\$808,015	\$766,439	\$3,246,723
San Benito	\$236,297	\$38,027	\$37,332	\$189,754	\$167,105	\$668,515
San Bernardino	\$5,654,633	\$896,733	\$746,749	\$4,474,738	\$3,342,567	\$15,115,420
South Bay	\$1,427,301	\$244,536	\$244,037	\$1,220,246	\$1,092,348	\$4,228,468
Santa Cruz	\$1,149,800	\$168,372	\$160,667	\$840,185	\$719,173	\$3,038,197
San Diego	\$6,189,744	\$969,615	\$1,010,031	\$4,838,421	\$4,521,063	\$17,528,874
SELACO	\$1,087,167	\$169,943	\$169,449	\$848,025	\$758,479	\$3,033,063
San Francisco	\$1,038,078	\$191,916	\$268,592	\$957,669	\$1,202,260	\$3,658,515
San Joaquin	\$3,660,249	\$585,357	\$432,238	\$2,920,960	\$1,934,767	\$9,533,571
San Jose - Silicon Valley	\$1,981,610	\$313,687	\$356,527	\$1,565,312	\$1,595,873	\$5,813,009
San Luis Obispo	\$532,711	\$68,577	\$68,874	\$342,200	\$308,291	\$1,320,653
Solano	\$982,411	\$169,890	\$167,529	\$847,760	\$749,885	\$2,917,475
Sonoma	\$756,936	\$119,549	\$132,331	\$596,553	\$592,337	\$2,197,706
Stanislaus	\$2,953,183	\$476,688	\$352,002	\$2,378,694	\$1,575,617	\$7,736,184
Tulare	\$4,571,373	\$730,517	\$493,406	\$3,645,314	\$2,208,563	\$11,649,173
Verdugo	\$783,399	\$140,656	\$125,024	\$701,879	\$559,627	\$2,310,585
Ventura	\$1,577,149	\$241,745	\$328,902	\$1,206,320	\$1,472,219	\$4,826,335
Yolo	\$719,085	\$91,027	\$88,800	\$454,227	\$397,484	\$1,750,623

Workforce Innovation and Opportunity Act
Youth, Adult, and Dislocated Worker Program Activities Allocations
Program Year 2020-21

Display Name	Round 1			Round 2		Grand Total
	Youth	Adult	Dislocated Worker	Adult	Dislocated Worker	
Alameda	\$1,431,220	\$225,359	\$323,167	\$1,124,552	\$1,446,547	\$4,550,845
Anaheim City	\$687,133	\$110,688	\$99,248	\$552,336	\$444,250	\$1,893,655
Contra Costa	\$1,359,201	\$220,658	\$295,905	\$1,101,094	\$1,324,520	\$4,301,378
Foothill	\$501,323	\$86,586	\$91,830	\$432,066	\$411,044	\$1,522,849
Fresno	\$7,134,064	\$1,137,532	\$784,636	\$5,676,336	\$3,512,156	\$18,244,724
Golden Sierra	\$794,045	\$130,117	\$173,497	\$649,290	\$776,599	\$2,523,548
Humboldt	\$311,324	\$44,749	\$43,433	\$223,299	\$194,412	\$817,217
Imperial	\$3,573,342	\$585,084	\$417,248	\$2,919,594	\$1,867,667	\$9,362,935
Kern, Inyo, and Mono	\$6,771,532	\$1,092,408	\$743,565	\$5,451,165	\$3,328,317	\$17,386,987
Kings	\$981,804	\$176,038	\$110,893	\$878,437	\$496,376	\$2,643,548
Long Beach/Pacific Gateway	\$1,877,699	\$288,902	\$177,553	\$1,441,635	\$794,755	\$4,580,544
Los Angeles City	\$13,515,456	\$2,201,132	\$1,489,399	\$10,983,766	\$6,666,796	\$34,856,549
Los Angeles County	\$11,879,473	\$1,890,998	\$1,284,982	\$9,436,164	\$5,751,785	\$30,243,402
Madera	\$936,517	\$154,516	\$101,352	\$771,041	\$453,669	\$2,417,095
Merced	\$2,165,502	\$339,210	\$227,943	\$1,692,671	\$1,020,309	\$5,445,635
Mother Lode	\$348,703	\$67,387	\$58,751	\$336,263	\$262,981	\$1,074,085
Monterey	\$2,526,923	\$415,309	\$362,237	\$2,072,410	\$1,621,430	\$6,998,309
North Bay	\$820,510	\$143,091	\$167,877	\$714,030	\$751,444	\$2,596,952
North Central Counties Consortium	\$1,578,194	\$254,708	\$186,484	\$1,271,003	\$834,730	\$4,125,119
NoRTEC	\$2,707,849	\$450,718	\$332,286	\$2,249,103	\$1,487,367	\$7,227,323
NOVA	\$1,241,288	\$210,173	\$293,056	\$1,048,771	\$1,311,766	\$4,105,054
Oakland City	\$1,147,835	\$192,165	\$154,092	\$958,913	\$689,740	\$3,142,745
Orange	\$2,626,429	\$408,638	\$667,583	\$2,039,121	\$2,988,208	\$8,729,979
Richmond City	\$301,205	\$52,809	\$39,031	\$263,518	\$174,707	\$831,270
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Sacramento	\$3,530,244	\$569,971	\$535,544	\$2,844,183	\$2,397,182	\$9,877,124
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South Bay	\$1,427,301	\$244,536	\$244,037	\$1,220,246	\$1,092,348	\$4,228,468
Santa Cruz	\$1,149,800	\$168,372	\$160,667	\$840,185	\$719,173	\$3,038,197
San Diego	\$6,189,744	\$969,615	\$1,010,031	\$4,838,421	\$4,521,063	\$17,528,874
SELACO	\$1,087,167	\$169,943	\$169,449	\$848,025	\$758,479	\$3,033,063
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Solano	\$982,411	\$169,890	\$167,529	\$847,760	\$749,885	\$2,917,475
Sonoma	\$756,936	\$119,549	\$132,331	\$596,553	\$592,337	\$2,197,706
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Verdugo	\$783,399	\$140,656	\$125,024	\$701,879	\$559,627	\$2,310,585
Ventura	\$1,577,149	\$241,745	\$328,902	\$1,206,320	\$1,472,219	\$4,826,335
Yolo	\$719,085	\$91,027	\$88,800	\$454,227	\$397,484	\$1,750,623

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	4
MEETING DATE:	May 21, 2020
ACTION:	RECOMMEND TO APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Phyllis Stogbauer, Deputy Director of Program Services

SUBJECT: California Department of Forestry and Fire Protection Central Valley Forestry Corps Project Funding

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) award \$1,675,125.92 of funds from the California Department of Forestry and Fire Protection (CalFire) Central Valley Forestry Corps program as outlined in this item.

REASON FOR RECOMMENDATION:

The FRWDB was awarded a grant in the amount of \$1,675,125.92 through the CalFire for the period of January 2, 2020, through June 1, 2022. The FRWDB, as the fiscal agent, will partner with Reedley Community College, Fresno Economic Opportunity Commissions' (EOC's) Local Conservation Corps, and the Associate California Loggers. The project continues the training program funded under the Workforce Accelerator Fund 7.0 project, providing Forestry Tech training to an additional 75 youth in the Central Valley. The Central Valley Forestry Corps will foster the health of our forest and address unprecedented tree mortality by engaging in fuel reduction and pest management.

FRWDB staff is requesting the Adult Council recommend the approval of the following funding allocations, as approved in the grant:

FRWDB Administrative/Program Oversight	\$167,519.99
Reedley College - Vocational Training	201,600.00
Reedley College - Equipment	749,925.93
Fresno EOC Local Conservation Corps - Case Management	150,000.00
Participant Pool - Paid Work Experience	252,000.00
Participant Pool - Supportive Service - Transportation	46,080.00
Associate California Loggers – Employer Outreach	60,000.00
Michael Bernick – Program Evaluation	48,000.00
Total Funding Allocations	<u>\$1,675,125.92</u>

FISCAL IMPACT:

Approval of this item will allocate \$1,675,200 of CalFire funding for program administration and direct program services.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	5
MEETING DATE:	May 21, 2020
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Phyllis Stogbauer, Deputy Director of Program Services

SUBJECT: Third Quarter Workforce Innovation and Opportunity Act Adult Participant Training Report for Program Year 2019-2020

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Third Quarter Workforce Innovation and Opportunity Act Adult (WIOA) Participant Training Report for Program Year (PY) 2019-2020.

REASON FOR RECOMMENDATION:

In 2012, the State of California passed Senate Bill (SB) 734, which mandated local workforce boards to a training expenditure requirement of their WIOA Adult and Dislocated Worker formula fund allocations for workforce training services. These workforce training services include: Vocational Skills Training, Transitional Jobs (paid work experience) and On-the-Job Training activities. This initially required local boards to expend a minimum of 25% of funding beginning in PY 2012-2013 and increase the mandated expenditure requirement to 30% in PY 2016-2017.

The WIOA formula funding has a two (2) year life cycle, and local areas are mandated to fully expend the required training funding by June 30th of the last program year, e.g., training funds allocated in PY 2017-2018 were required to be fully expended by June 30, 2019. The total training allocation for PY 2017-2018 was \$2,742,578. Final total expenditures as of June 30, 2019, were \$2,656,153, 29.05% of the total allocation, which is 0.95% below the mandated 30% expenditure requirement.

The total training allocation for PY 2018-2019 was \$2,934,887, and PY 2019-2020 was \$3,074,780. The following table provides training allocations and year to date expenditures by provider through March 31, 2020.

Training Expenditure Report			
Provider	Total Available Funds	YTD Expenditures	Percent of Total Available Funds
CLC	\$3,595,749.99	\$1,550,200.90	43%
Proteus, Inc.	\$712,370.15	\$338,717.73	48%
WHCCD	\$714,081.86	\$73,915.55	10%
*Total	\$5,022,202.00	\$1,962,834.18	39%

*Totals do not include Incumbent Worker training pools funds.

The following table provides year to date enrollment data for each of the workforce training services by provider:

Training Enrollment Report						
Provider	Vocational Training		Transitional Jobs		On-the-Job Training	
	YTD Enrolled	Completion Rate	YTD Enrolled	Completions	YTD Enrolled	Completion Rate
CLC	379	113/138	31	24/31	3	2/3
Proteus, Inc.	101	41/50	5	4/5	0	0
WHCCD	38	6/9	4	3/3	0	0

Staff has no concerns expending the total allocation by the June 30, 2020, deadline, if current expenditure rates are maintained through June.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	6
MEETING DATE:	May 21, 2020
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Phyllis Stogbauer, Deputy Director of Program Services

SUBJECT: Third Quarter Local Performance Results Reports for Program Year 2019-2020

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Adult and Dislocated Worker Program Providers of Services Local Performance Results Reports for the Third Quarter of Program Year 2019-2020.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

Performance issues for each provider are provided below:

CLC: Provider met performance goals for Adult/Dislocated Worker (DW) number served, Adult expenditures, Adult/DW placements, Adult/DW certificate of attainment, and Adult/DW median wage. Provider did not meet performance goals for DW expenditures.

Proteus, Inc.: Provider met performance goals for Adult/DW number served, DW placements, DW certificate of attainment and Adult median wage. Provider did not meet performance goals for Adult/DW expenditures, Adult placements, Adult certificate of attainment, and DW median wage.

WHCCD: Provider met performance goals for DW placement, Adult/DW certificate of attainment and Adult/DW median wage. Provider did not meet performance goals for Adult/DW number served, Adult/DW expenditures, and Adult placement.

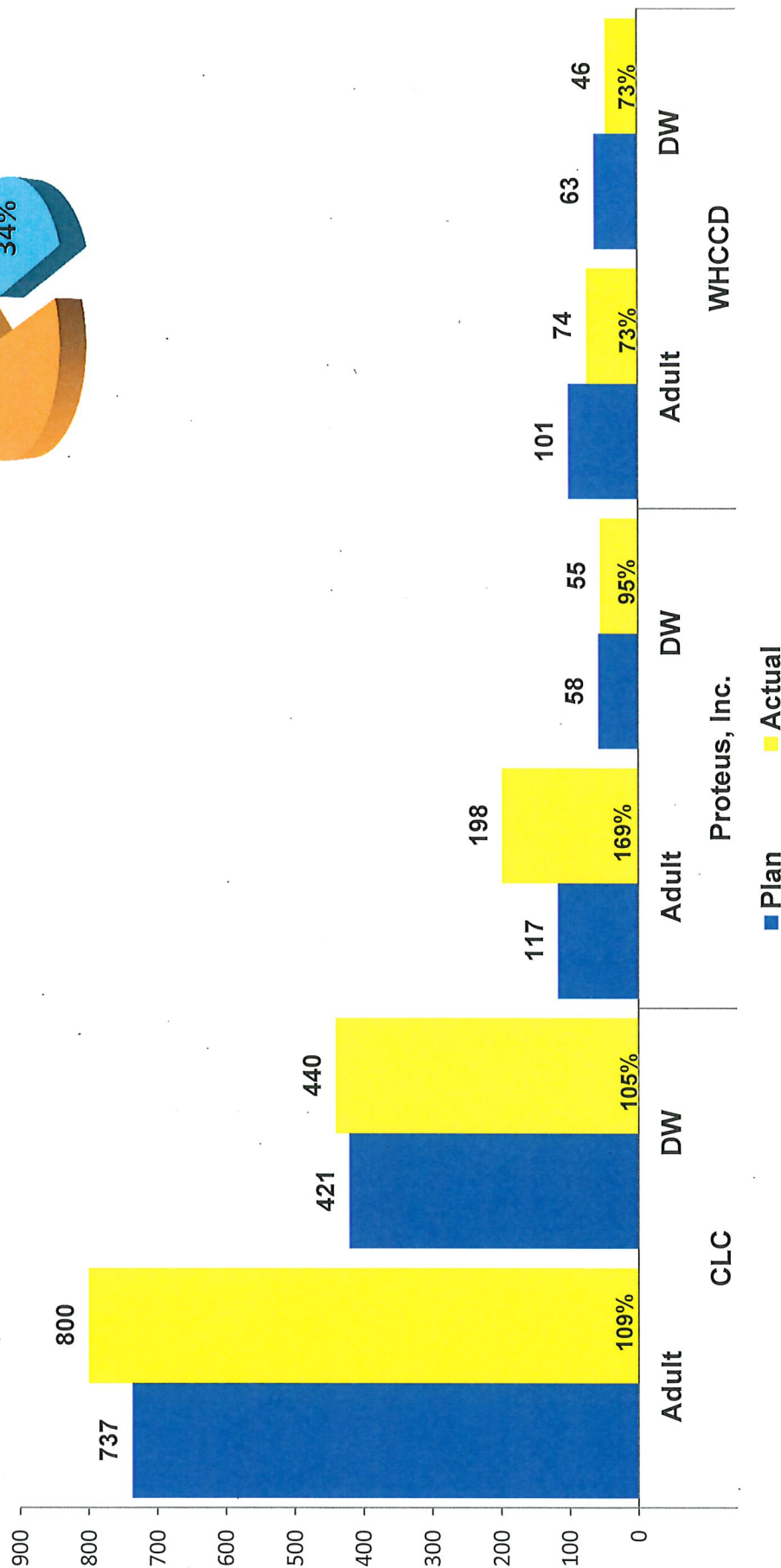
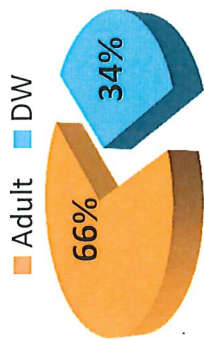
ATTACHMENT:

Adult and Dislocated Worker Program Providers of Services Local Performance Results Reports for the Third Quarter of Program Year 2019-2020

Adult/DW Served

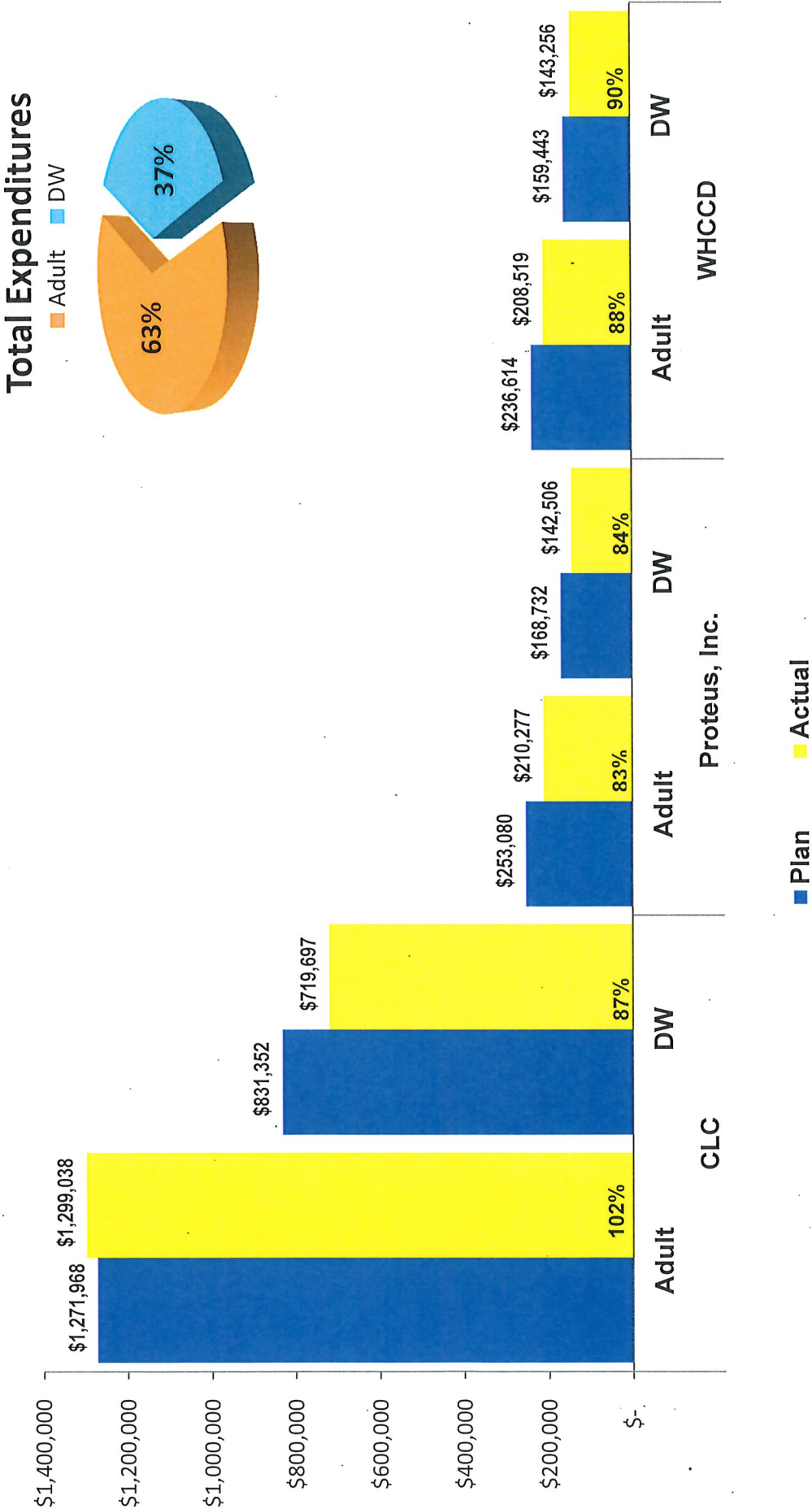
CLC- Central Labor Council
Proteus - Proteus, Inc.
WHCCD -West Hills Community College District

Total Served- 1613



Note: Adult/ DW number served goal is 95%.

Adult/ DW Expenditures

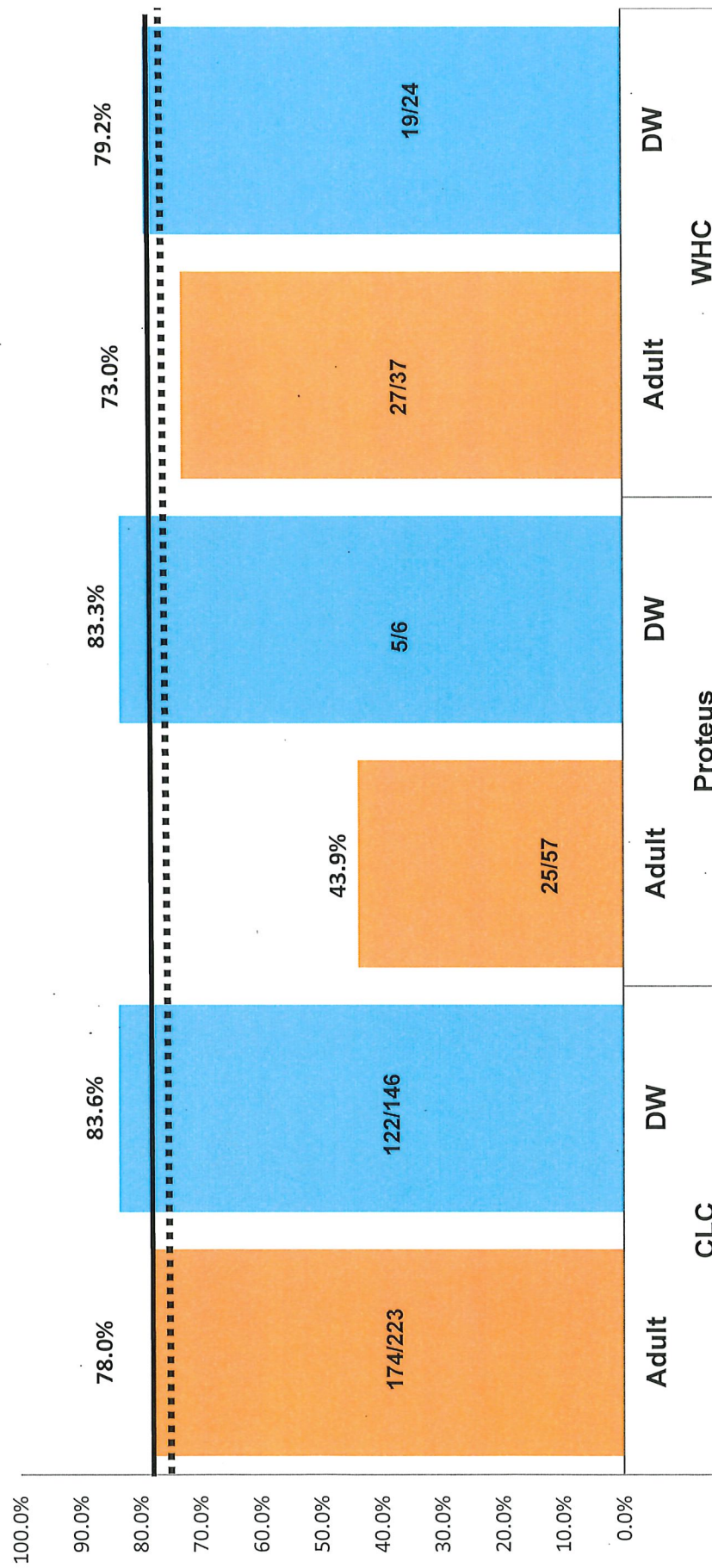


Note: Adult/DW Expenditures goal is 95% to 100%.

Adult/DW Placement

Placement Goals

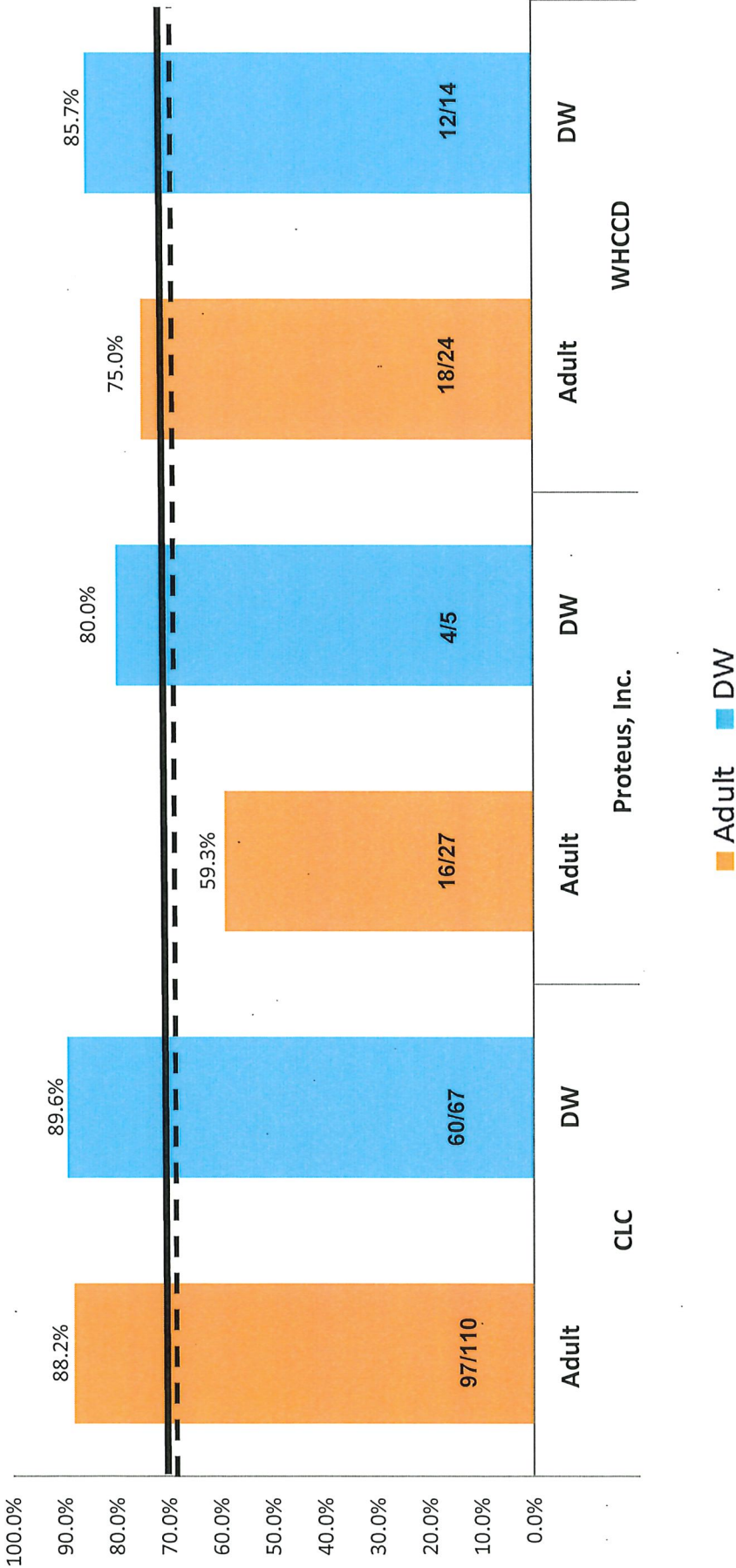
DW 78.5 %
Adult 75.1%



Adult DW

Certificate of Attainment Goal
DW 70% ———
Adult 68.3 % - - - -

Adult/DW Credential Rate

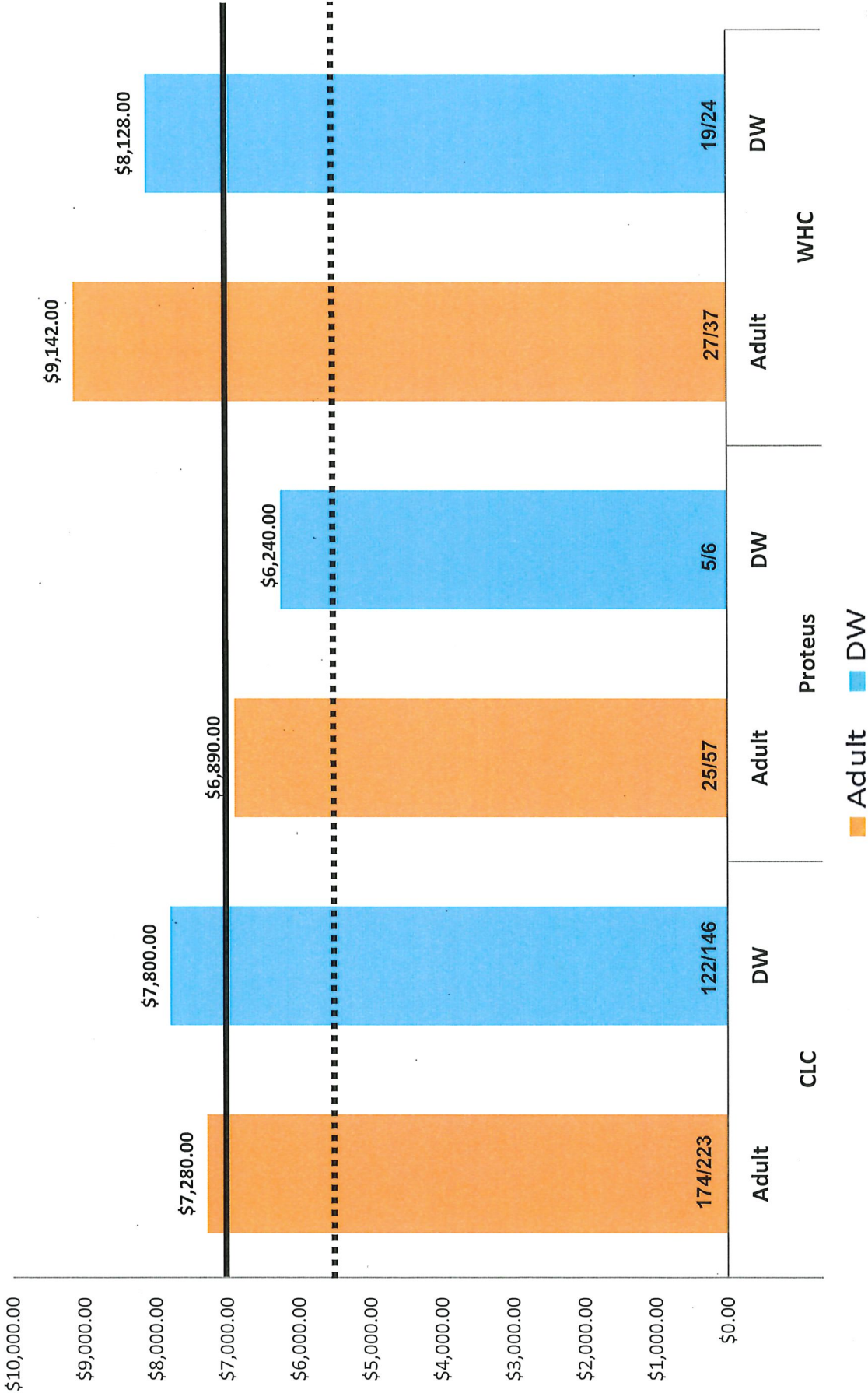


Placement Median Wage Earnings

Goals

DW \$ 6,900

Adult \$5,400



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	7
MEETING DATE:	May 21, 2020
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Stephen DeWitt, Quality Systems Manager

SUBJECT: Second and Third Quarters Providers of Services' Monitoring Report for Program Year 2019-2020

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Providers of Services' Monitoring Report for the Second and Third Quarters of Program Year 2019-2020.

REASON FOR RECOMMENDATION:

FRWDB staff conducts programmatic and fiscal monitoring of all contracts to ensure compliance with federal, state, and local regulations and/or policies.

ATTACHMENT:

Adult Provider of Services Monitoring Report – Second and Third Quarters, Program Year 2019-2020

Adult Providers of Services Monitoring Report
Second and Third Quarters, Program Year 2019-2020

Program Monitoring:

*Programmatic monitoring of the following sub-recipients was completed during the second and third quarter. **None***

Sub-Recipient	Contract # (s)	Results
Proteus, Inc. Program Year (PY) 2019-2020	243	1) Service Code usage issues; 2) Measurable Skills Gain reporting issues; 3) Fundable Activities processing issues Status: Finding 1 – Closed Finding 2 – Conditionally Closed Finding 3 - Open Monthly monitoring in process for the two findings and the conditionally closed PY 2018-2019 finding.

Programmatic monitoring of the following sub-recipients were in process as of the end of the third quarter:

Sub-Recipient	Contract # (s)
West Hills Community College District PY 2019-2020	250

Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was completed during the second & third quarters:

Sub-Recipient	Contract # (s)	Results
Proteus, Inc. PY 2018-2019 Fiscal Close-out	243, 243-800	No Findings
SER, Inc. PY 2019-2020 Fiscal Annual	730	No Findings
Central Labor Council Partnership PY 2019-2020 Fiscal Annual	213-201/501, 213 Pre-Apprenticeship	No Findings
West Hills Community College District PY 2018-2019 Fiscal Close-out	250, 250-800	No Findings

Fiscal monitoring of the following sub-recipients is in process as of the end of the third quarter:

Sub-Recipient	Contract # (s)
Proteus, Inc. PY 2019-2020 Fiscal Annual	243
West Hills Community College District	250

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	8
MEETING DATE:	May 21, 2020
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Stephen DeWitt, Quality Systems Manager

SUBJECT: Second and Third Quarters Providers of Services' Customer Complaint Report for Program Year 2019-2020

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Adult and Dislocated Worker Customer Complaint Report for the Second and Third Quarters of Program Year (PY) 2019-2020.

REASON FOR RECOMMENDATION:

Under the FRWDB Joint Powers Agreement, the FRWDB develops and manages systems to hear and resolve grievances brought by participants, vendors, or other interested parties, and to provide quarterly reports to the FRWDB regarding such grievances.

ATTACHMENT:

Adult/Dislocated Worker Customer Complaint Report – Second and Third Quarters, Program Year 2019-2020

Adult/Dislocated Worker Customer Complaint Report

Second and Third Quarters, Program Year 2019-2020

Date	Sub-Recipient	Summary of Customer Complaint	Action Taken	Date of Correction
No complaints received during Second Quarter				
Third Quarter				
19-01	CLC, FRWDB	Requesting reversal of FRWDB denied waiver request; Cosmetology training	Request Denied	3/20/2020
19-02	CLC, FRWDB	Requesting of FRWDB denied waiver request; third training	Investigation in process	

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	9
MEETING DATE:	May 21, 2020
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Stephen DeWitt, Quality Systems Manager

SUBJECT: Second and Third Quarter Job Seeker Customer Satisfaction Report for Program Year 2019-2020

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Second and Third Quarter Job Seeker Customer Satisfaction Reports for Program Year (PY) 2019-2020.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets plans. Additional administrative responsibilities and authorities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

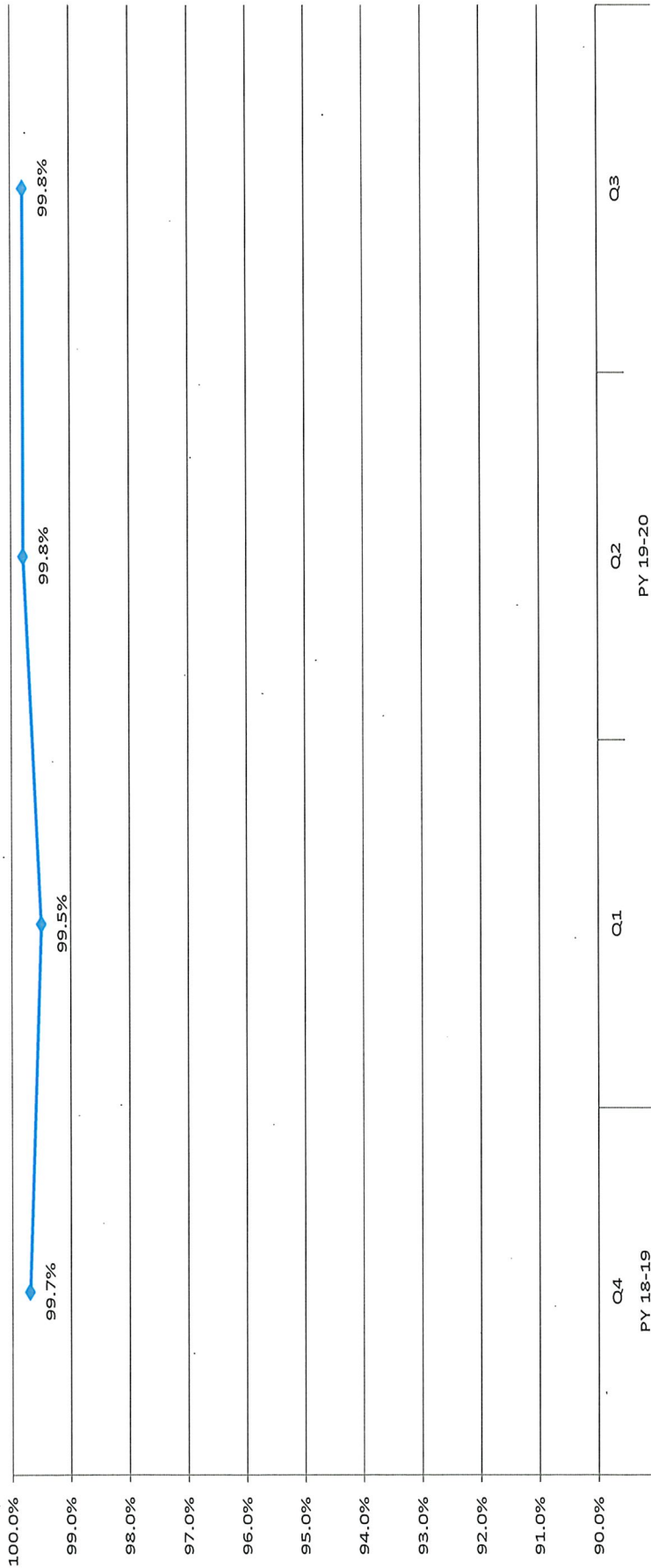
As part of this responsibility, FRWDB staff has implemented the Job Seeker Customer Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to staff on a monthly basis. The data is accumulated, analyzed and reviewed on a quarterly basis and reported to this Council.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level with our job seekers. These improvements are based on data collected through these satisfaction surveys, monitoring reviews, complaints and monthly operations meetings between provider and FRWDB staff.

ATTACHMENTS:

ATTACHMENT I: Job Seeker Basic Career Services for the Second and Third Quarter of PY 2019-2020
ATTACHMENT II: Individual Career Services for the Second and Third Quarter of PY 2019-2020

Basic Career Services

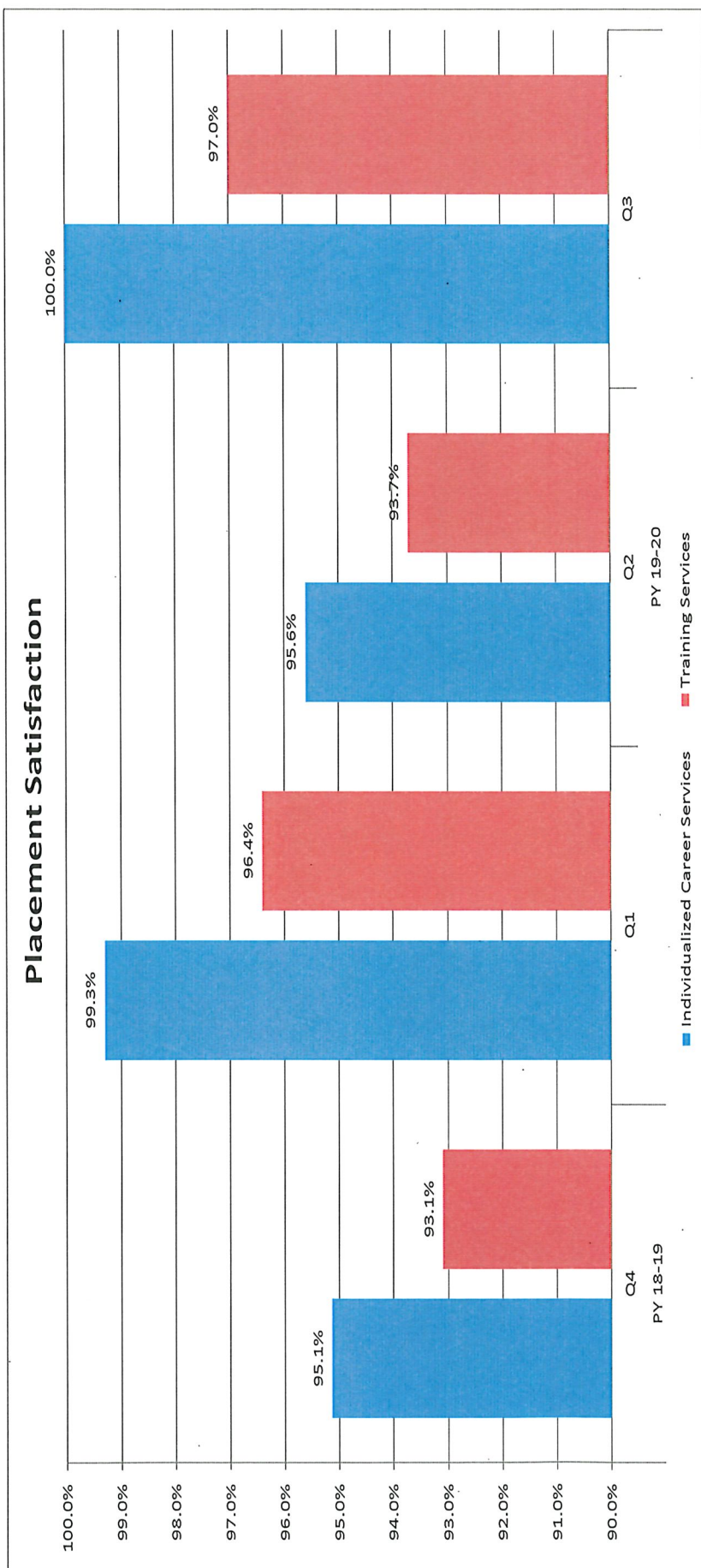


Staff Notes:

	PY 18-19		PY 19-20	
	Q4	Q1	Q2	Q3
Surveys Received	698	757	738	636
Number of Users	5,984	5,046	7815	8302
Survey Response Rate	11.7%	15.0%	9.4%	7.7%

Sample of User Comments:

Facilitator was very informative; I wish I had known about this a long time ago; very welcoming; I wish this assistance was like this in other states; Staff are very helpful; Should have Skype/Google Hangouts for long distance interviews with employers; Internet connection needs to be faster; Would like to see more information about services available for Native Americans; I never knew these services were available; Addressed a lot of my questions; Need to have a Spanish speaking facilitator for orientation; Staff kept the orientation lively; Thank you for the help; Staff talk too much (orientation); Our whole family has used Workforce Connection and are very thankful for the services; Surprised to learn of all the services available; A little overwhelming with all the services available; I wish I had known how long the appointments would be, so that I could arrange for sufficient childcare; Workforce is not flexible for persons who work fulltime; The 8 day workshop is not conducive to those who are employed.

**Staff Notes:**

	PY 18-19				PY 19-20			
	Q4		Q1		Q2		Q3	
Surveys Received by Type	Non-Training	Training	Non-Training	Training	Non-Training	Training	Non-Training	Training
Clients Closed & Placed by Type	45	65	28	52	41	44	41	75
Survey Response Rate	59	82	34	66	53	59	47	97
	76.3%	79.3%	82.3%	78.8%	77.4%	74.6%	87.2%	77.3

Participant Feedback:

Individualized Career Services: Used skills I already had; Assessments did not help me; Workshops were more for office jobs, not helpful for the type of career I was looking for; Workshops were helpful, Served as wake up call; I don't understand why I had to take assessments since I have a BS, they were of no use to me; Job referrals received were of no help, secured employment on my own; Staff was great; Have recommended WFC to others.

Training Services: Decided not to pursue trucking after training, needed an easier occupation; Not enough behind the wheel time; Found employment on my own; Disagreed with the results of the assessments; Did not secure employment in my training field after applying for multiple openings.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	10
MEETING DATE:	May 21, 2020
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Tim Giles, Deputy Director of Information Systems

SUBJECT: Program Year 2018-2019 Workforce Innovation and Opportunity Act Local Area Adult and Dislocated Worker Performance Results

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Adult and Dislocated Worker Workforce Innovation and Opportunity Act (WIOA) Local Area Performance Results for Program Year (PY) 2018-2019.

REASON FOR RECOMMENDATION:

The WIOA has six (6) primary indicators of performance: Employment Rate 2nd Quarter (Q2) after Exit, Employment Rate 4th Quarter (Q4) after Exit, Median Earnings, Credential Attainment, Measurable Skill Gains, and Effectiveness in Serving Employers. Currently, the State of California has released negotiated goals for local areas for the first four indicators. The last two measures are new and as such are being phased in.

The State of California released WSIN19-24, Final Program Year 2018 WIOA Annual Performance Report on December 30, 2019. This Information Notice informs local areas of the availability of the Final Program Year 2018 WIOA Annual Performance Report as made available by the California Workforce Development Board. The report, for the first time, included local performance results.

This period of reporting is the first full year for which performance outcomes could be obtained for all WIOA measures. "Baseline" indicates no goals have been developed yet due to the measure being new. The cohort periods for the various indicators are as follows:

Employment Rate Q2: 07/01/2017 - 06/30/2018
Employment Rate Q4: 01/01/2017 - 12/31/2017
Median Earnings: 07/01/2017 - 06/30/2018
Credential Rate: 01/01/2017 - 12/31/2017
Measurable Skill Gains (MSG): 07/01/2018 - 06/30/2019 (real-time)

Local Area WIOA performance results for PY 2018-2019 are as follows:

Adult	2018 Final Goals	2018 Final Results	Achieved
Employment Q2	72.6%	78.2%	108%
Employment Q4	68.0%	75.5%	111%
Median Earnings Q2	\$4,900	\$6,014	123%
Credential Rate	63.2%	84.4%	134%
MSG		62.3%	Baseline

Dislocated Worker	2018 Final Goals	2018 Final Results	Achieved
Employment Q2	76.0%	83.8%	110%
Employment Q4	71.4%	85.8%	120%
Median Earnings Q2	\$6,400	\$7,466	117%
Credential Rate	64.9%	88.1%	136%
MSG		61.7%	Baseline

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	11
MEETING DATE:	May 21, 2020
ACTION:	INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Tim Giles, Deputy Director of Information Systems

SUBJECT: Third Quarter Adult and Dislocated Worker Demographics Report for Program Year 2019-2020

INFORMATION:

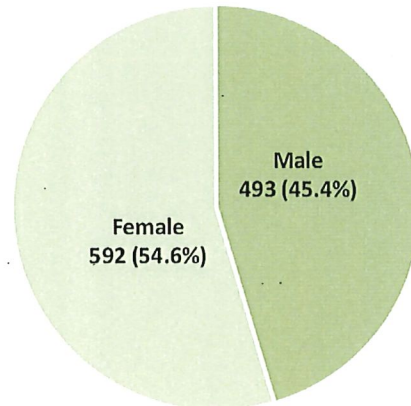
Per the Adult Council's direction, Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's Adult and Dislocated Worker enrollments. Attached is the demographics report for the Third Quarter of Program Year 2019-2020.

ATTACHMENTS:

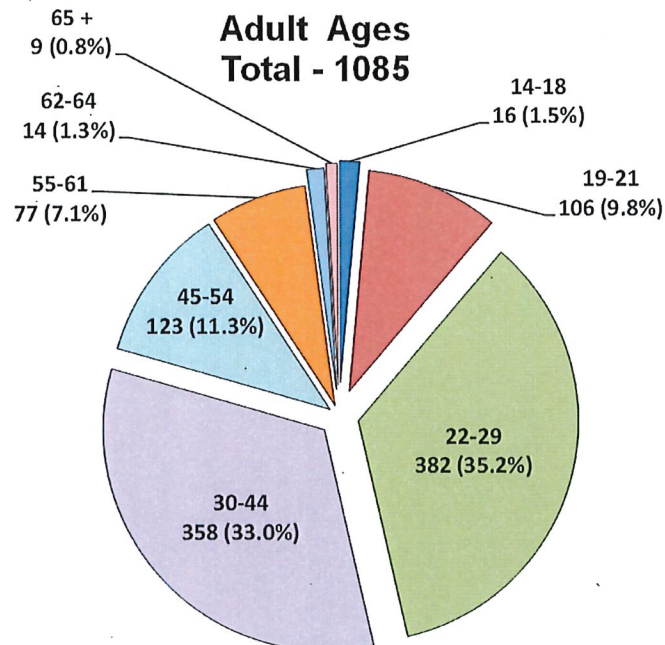
ATTACHMENT I: Adult Demographics Third Quarter, Program Year 2019-2020
ATTACHMENT II: Dislocated Worker Demographics Third Quarter, Program Year 2019-2020

Adult Demographics Third Quarter, Program Year 2019-2020

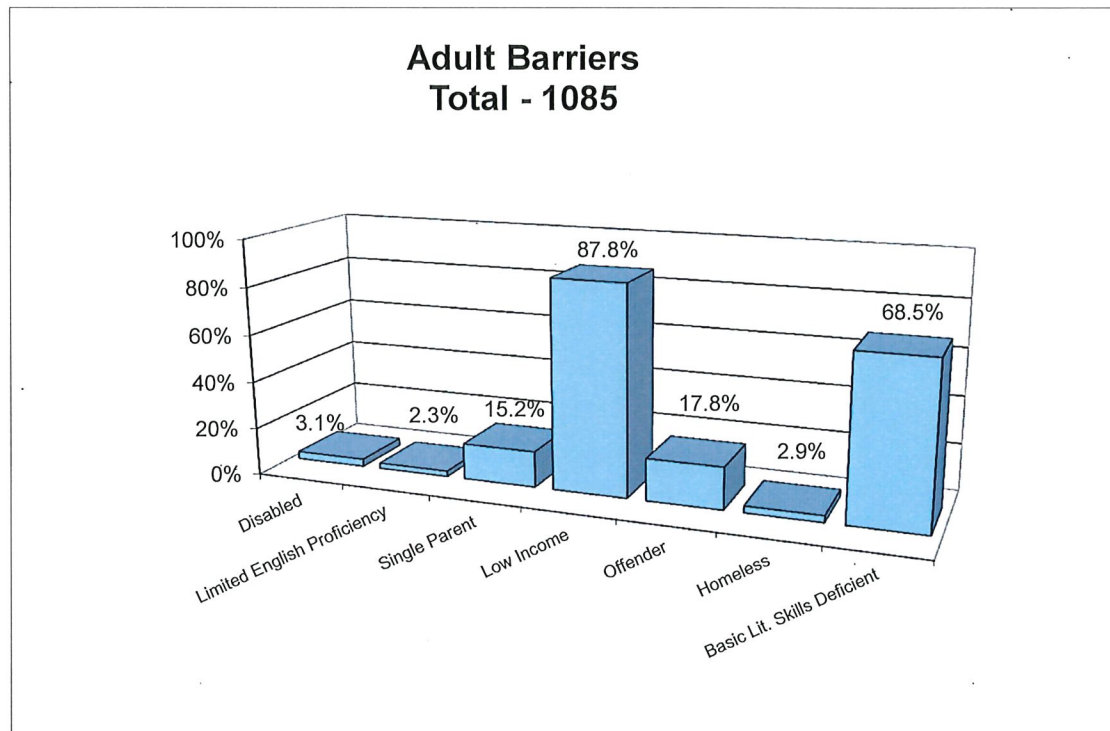
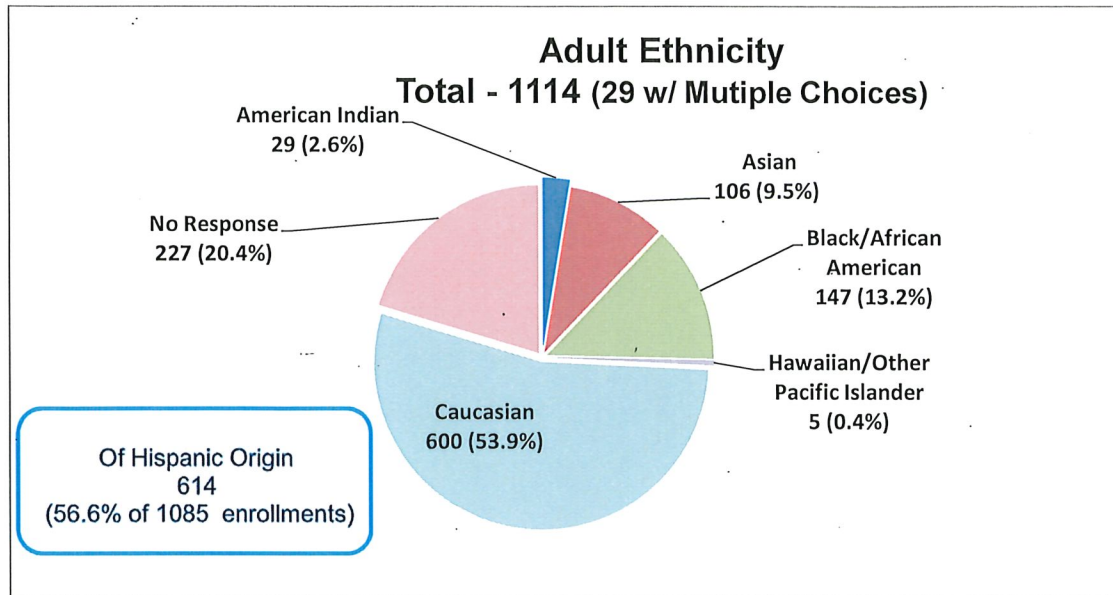
**Adult Enrollments
Total - 1085**



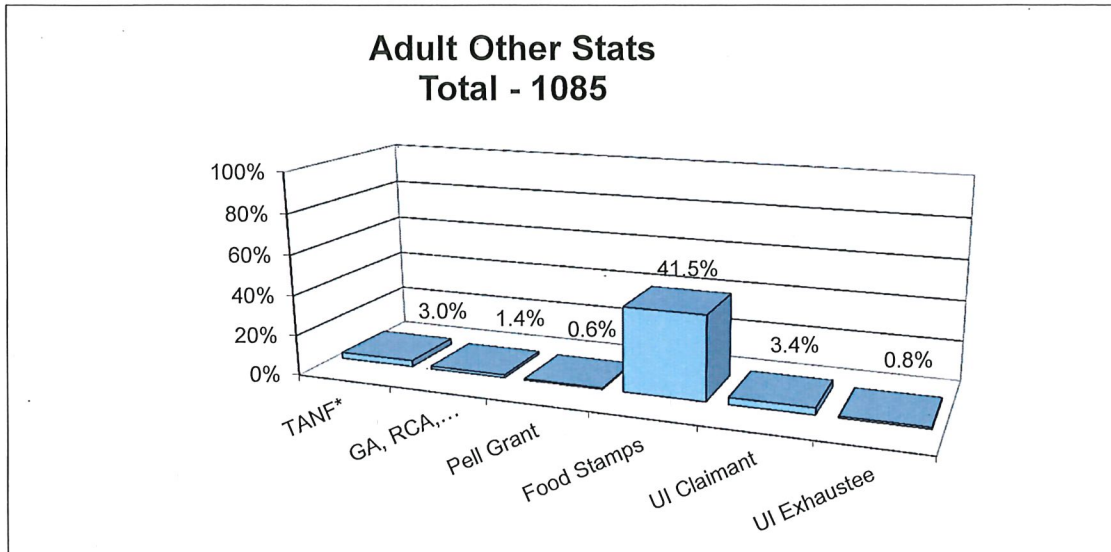
**Adult Ages
Total - 1085**



Adult Demographics Third Quarter, Program Year 2019-2020



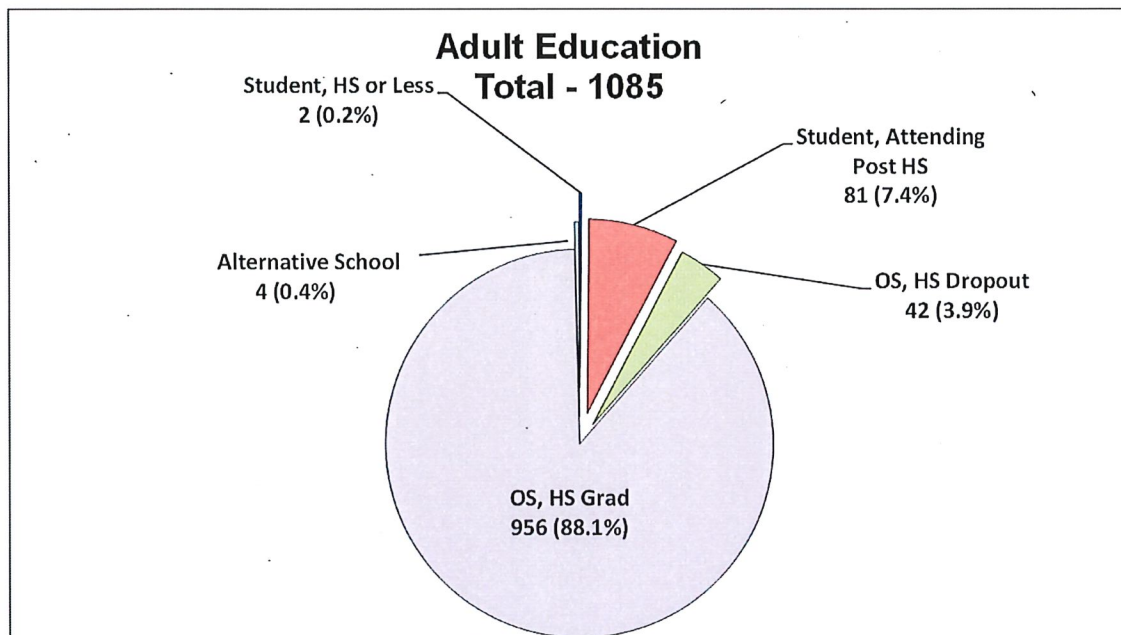
Adult Demographics Third Quarter, Program Year 2019-2020



TANF - Temporary Assistance for Needy Families

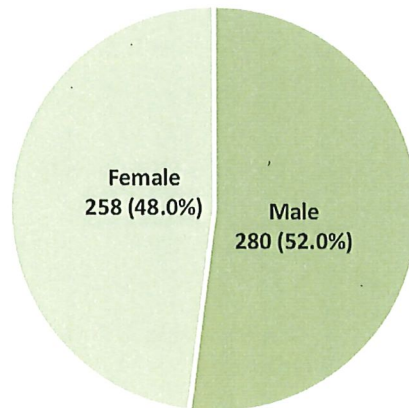
GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income

UI - Unemployment Insurance

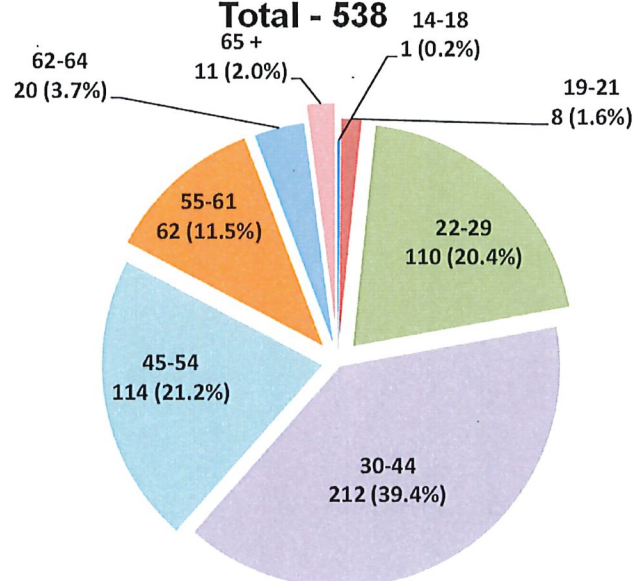


Dislocated Worker Demographics Third Quarter, Program Year 2019-2020

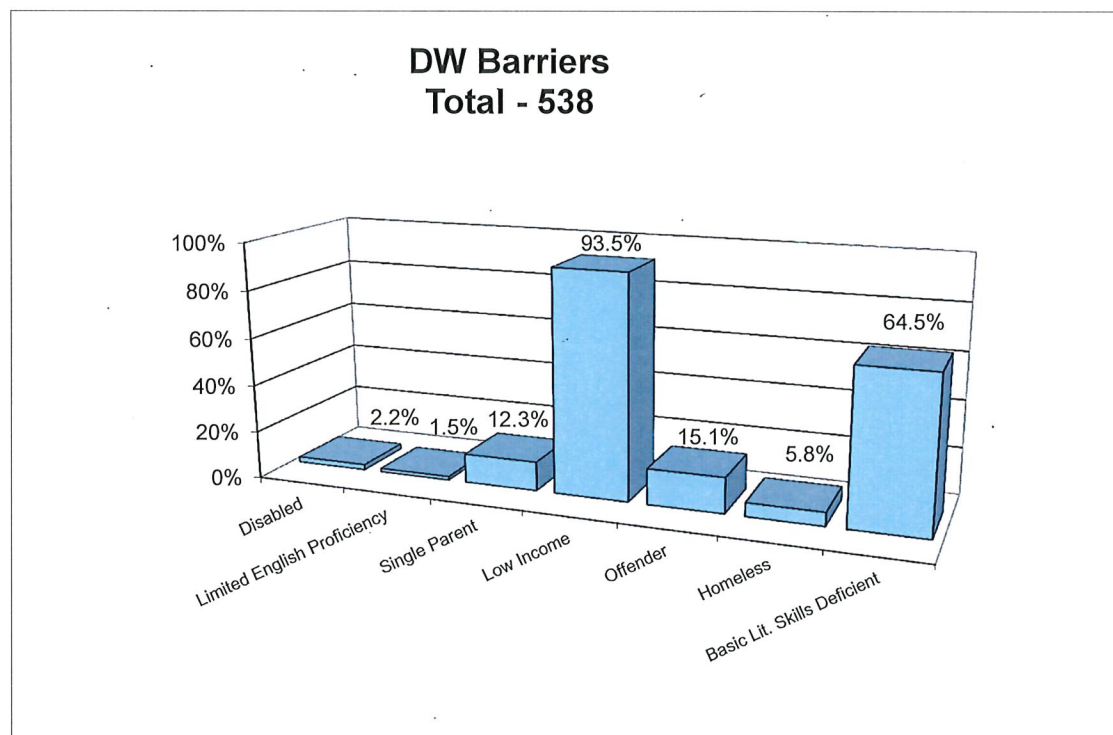
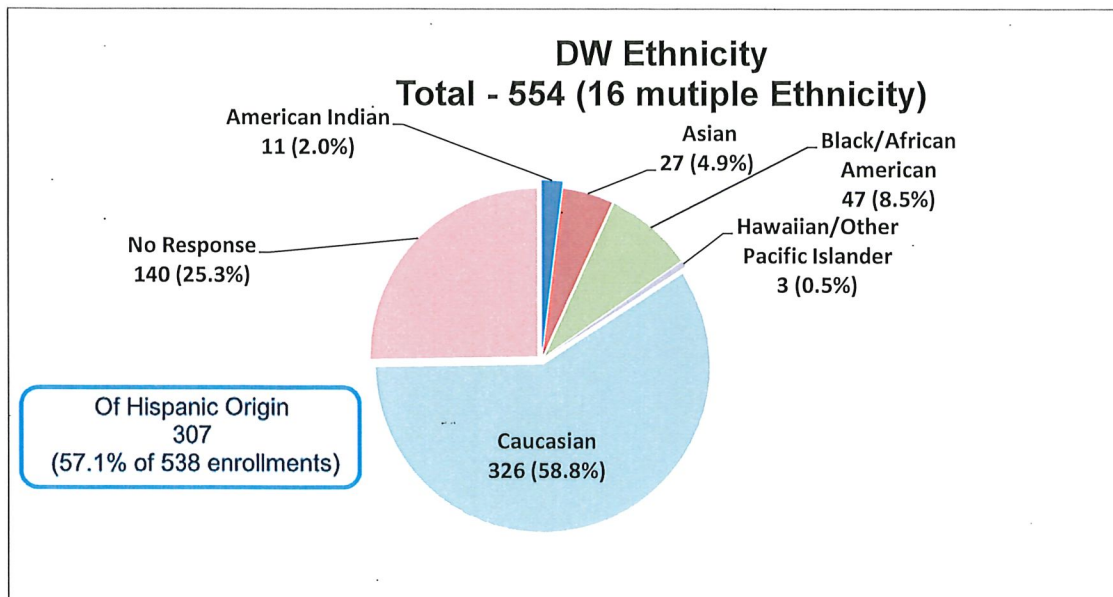
**DW Enrollments
Total - 538**



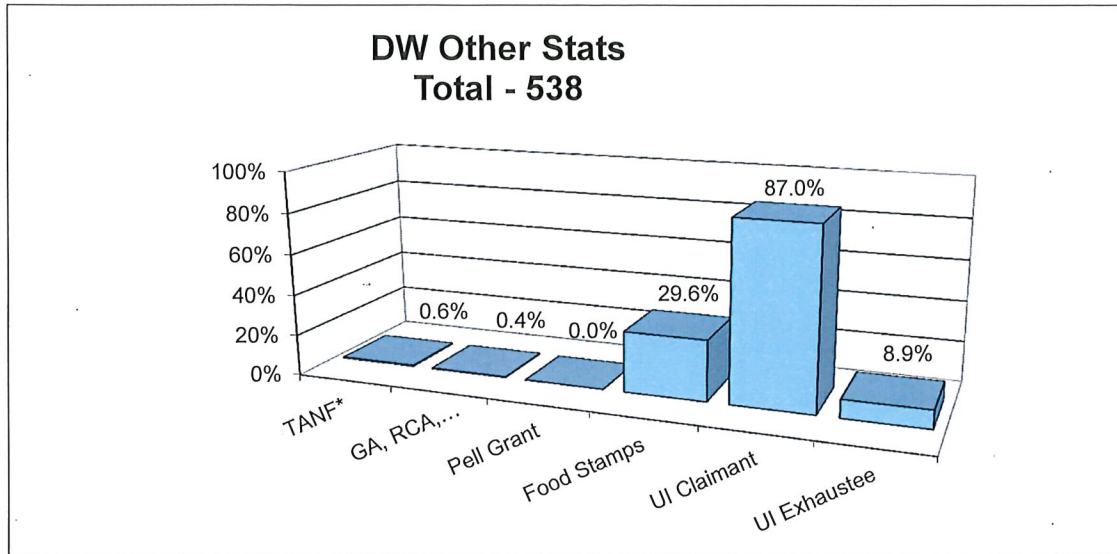
**DW Ages
Total - 538**



Dislocated Worker Demographics Third Quarter, Program Year 2019-2020



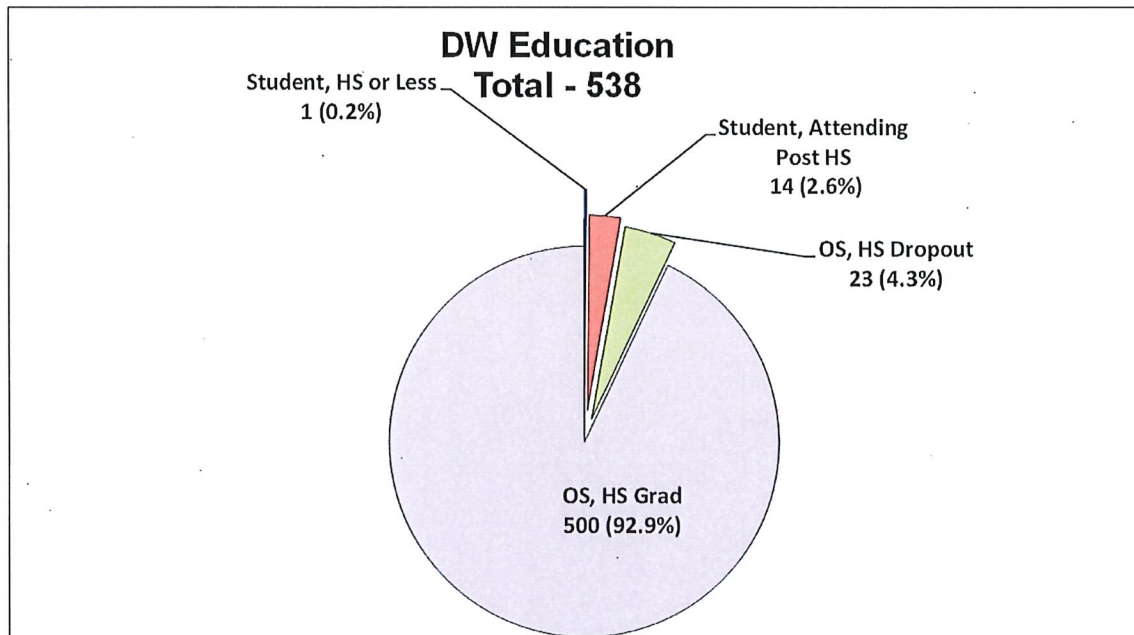
Dislocated Worker Demographics Third Quarter, Program Year 2019-2020



TANF - Temporary Assistance for Needy Families

GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income

UI - Unemployment Insurance



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	12
MEETING DATE:	May 21, 2020
ACTION:	INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council
FROM: Tim Giles, Deputy Director of Information Systems
SUBJECT: America's Job Centers of California Usage Report

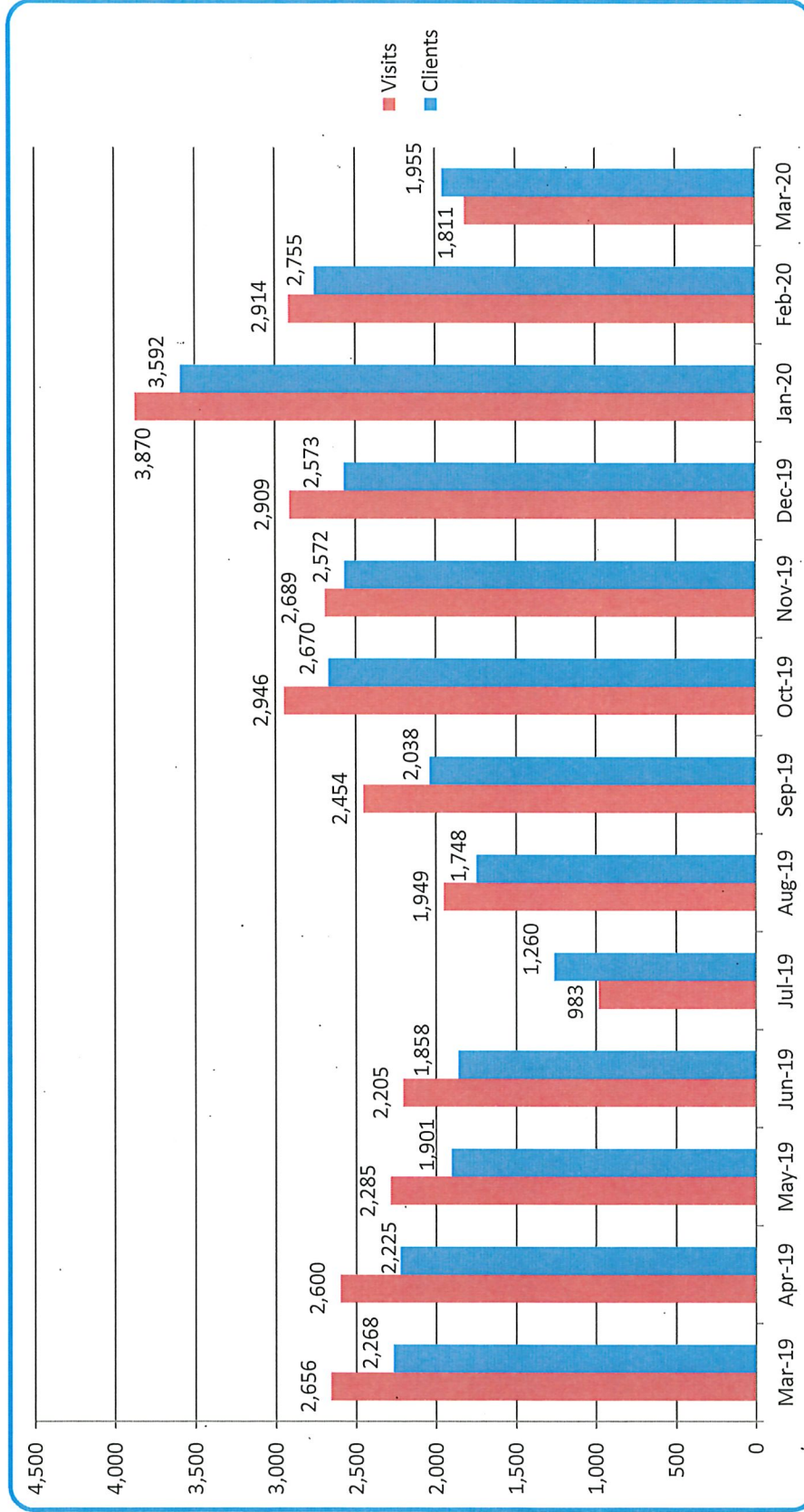
INFORMATION:

The Adult Council requested that Fresno Regional Workforce Development Board staff provide periodic reports of client usage at the One-Stop Centers America's Job Centers of California (AJCCs).

ATTACHMENT:

AJCC Clients and Visits Trend Report – March 2020

AJCC Clients and Visits Trend Report March 2020



Clients are unique clients receiving AJCC services each period. Clients may be duplicated across periods.

Visits are clients visiting AJCCs. Can be multiple visits for each client per month.