

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Youth Council
February 18, 2021 @ 4:00 p.m.

Per Executive Order N-29-20, which allows local and state legislative bodies to hold meetings via teleconference and to make meetings accessible electronically, this regularly scheduled meeting will be held via WebEx.

Join Zoom Meeting
<https://us02web.zoom.us/j/84930779348?pwd=MDU5cHNoREl5QjMzWmJtem1yZGk1dz09>

Or Join By Phone
1 669 900 6833
Meeting ID: 849 3077 9348
Passcode: 116327

**The public may participate in the meeting
as otherwise permitted under the Brown Act.**

Mission Statement: To design, procure, and oversee Workforce Innovation and Opportunity Act youth services to ensure all available resources serve the needs of Fresno County youth.

ROLL CALL

AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS

ABSTENTIONS/RECUSALS/DISCLOSURE OF POTENTIAL CONFLICTS OF INTEREST

COMMITTEE CHAIR/STAFF COMMENTS

PUBLIC COMMENTS

| Item | Description | Presenter | Enclosure | Action | Page # |
|------|---|-----------|-----------|---------------------|--------|
| 1. | November 19, 2020, Youth Council Meeting Minutes | Konczal | Yes | Approve | 4 |
| 2. | Fresno Regional Workforce Development Board Outstanding Achievement Awards | Escareno | Yes | Information | 11 |
| 3. | Workforce Innovation and Opportunity Act Young Adult Work Experience Expenditure Report | Stogbauer | Yes | Recommend to Accept | 12 |
| 4. | Second Quarter Local Performance Results Report for Program Year 2020-2021 | Stogbauer | Yes | Recommend to Accept | 13 |
| 5. | Second Quarter Young Adult Satisfaction Report for Program Year 2020-2021 | DeWitt | Yes | Recommend to Accept | 20 |
| 6. | Second Quarter Providers of Services' Monitoring Report for Program Year 2020-2021 | DeWitt | Yes | Recommend to Accept | 22 |

ACCOMMODATIONS FOR PERSONS WITH DISABILITIES

Disabled individuals and individuals who are limited English proficient who need special assistance to attend or participate in this meeting may request assistance by contacting the Fresno Regional Workforce Development Board, at 2125 Kern Street, Suite 208, Fresno, California, or by calling (559) 490-7100. Every effort will be made to reasonably accommodate individuals with disabilities or who are limited English proficient by making meeting materials available in alternative formats. Requests for assistance should be made at least three (3) working days in advance of the meeting.

| Item | Description | Presenter | Enclosure | Action | Page # |
|-------------|---|------------------|------------------|---------------------|---------------|
| 7. | Second Quarter Provider of Services' Customer Complaint Report for Program Year 2020-2021 | DeWitt | Yes | Recommend to Accept | 24 |
| 8. | Second Quarter Youth Demographics Reports for Program Year 2020-2021 | Giles | Yes | Information | 25 |
| 9. | Agenda Items for May 20, 2021, Meeting | Konczal | No | Discussion | -- |
| 10. | Meeting Feedback | Konczal | No | Discussion | -- |

**Fresno Regional Workforce Development Board
Youth Council
2020 Attendance Roster**

| | 2/22/2020 | 5/21/2020 | Cancelled 8/20/2020 | 11/19/2020 |
|-------------|-----------|-----------|------------------------|------------|
| Barnes | P | P | XX | P |
| Bauer | A | P | XX | P |
| Blunt | -- | P | XX | P |
| Chambers | A | P | XX | P |
| Martindale | P | P | XX | P |
| Montalbano* | P | P | XX | P |
| Sotiropulos | P | P | XX | P |
| Tutunjian | P | P | XX | P |
| Vasquez | P | A | XX | P |
| Vuicich | P | P | XX | P |
| Watson | A | P | XX | P |

* = Chairperson

P = Present

A = Absent

-- = Not a Ratified Member at Time of Meeting

XX = Meeting Cancelled

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

| | |
|---------------|-------------------|
| AGENDA ITEM: | 1 |
| MEETING DATE: | February 18, 2021 |
| ACTION: | APPROVE |

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Blake Konczal, Executive Director

SUBJECT: November 19, 2020, Youth Council Meeting Minutes

RECOMMENDATION:

Approve the attached minutes of the November 19, 2020, Youth Council meeting.

ATTACHMENT:

November 19, 2020, Youth Council Meeting Minutes

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Youth Council Meeting November 19, 2020 SUMMARY MINUTES

The meeting was called to order at 4:00 p.m. and was held via Zoom.

ROLL CALL: PRESENT - Lacy Barnes, Paul Bauer, Edgar Blunt, Brian Chambers, Katherine Martindale, Dennis Montalbano, Vasili Sotiropoulos, Michelle Tutunjian, Ricardo Vasquez, Valerie Vuicich and Rick Watson

ABSENT - None

AGENDA CHANGES: None

ABSTENTIONS/RECUSALS/
DISCLOSURES OF POTENTIAL
CONFLICTS OF INTEREST: None

CHAIR/STAFF REPORT: Blake Konczal, Executive Director, Fresno Regional Workforce Development Board (FRWDB), thanked Director Montalbano for his service as Youth Council Chair and acknowledged his new position as Vice Chair of the FRWDB.

Director Raine Bumatay was appointed as Chair of the Council and her appointment will be ratified at the December 2, 2020, FRWDB meeting.

PUBLIC COMMENTS: None

| Item | Description/Action Taken |
|------|--|
| 1. | <p><u>May 21, 2020, Youth Council Meeting Minutes</u></p> <p>Mr. Konczal presented the May 21, 2020, meeting minutes for correction and/or approval.</p> <p>BAUER/MARTINDALE – RECOMMENDED THAT THE FRWDB ACCEPT THE MAY 21, 2020, YOUTH COUNCIL MEETING MINUTES. VOTE: YES – 11, NO – 0 (UNANIMOUS)</p> |
| 2. | <p><u>Fresno Regional Workforce Development Board Outstanding Achievement Awards</u></p> <p>Ana Escareno, Youth Program Coordinator, FRWDB, reported that the FRWDB Outstanding Achievement Award for the First Quarter of Program Year (PY) 2020-2021 was awarded to Saul Godinez. Mr. Godinez is a Call Taker for American Ambulance. The Outstanding Achievement Award winner for the Second Quarter of PY 2020-2021 was Clifton Young. Mr. Young is pursuing a career as a fire fighter.</p> <p>This was an information item.</p> |

3. **Youth Services Delivery and COVID-19**

Phyllis Stogbauer, Senior Deputy Director, FRWDB, provided an update on the delivery of youth services under COVID-19. She explained that after determining that the FRWDB was an essential business, FRWDB staff began drafting operational guidelines to ensure continuation of critical services in Fresno County. Those guidelines included operational guidelines as well as safety protocols for all Workforce Connection offices. Ms. Stogbauer noted that the Workforce Connection offices remained open during the pandemic.

This was an information item.

4. **Workforce Innovation and Opportunity Act Young Adult Work Experience Expenditures Report**

Ms. Stogbauer reported that Workforce Innovation and Opportunity Act (WIOA) formula funding has a two (2) year life cycle and that local areas are mandated to fully expend the required Work Experience funding by June 30th of the following Program Year (PY). The total Work Experience allocation for PY 2018-2019 was \$997,704.54 and was required to be fully expended by June 30, 2020, but was fully expended by December 2019.

The total Work Experience allocation for PY 2019 – 2020 was \$1,106.526, which is required to be fully expended by June 30, 2021. The total expenditures through June 30, 2020, were at \$978,090.62, and staff had no concerns regarding expending the PY 2019-2020 funds by the June 30, 2021, mandated date.

VUICICH/BLUNT – RECOMMENDED THAT THE FRWDB ACCEPT THE WORKFORCE INNOVATION AND OPPORTUNITY ACT YOUNG ADULT WORK EXPERIENCE EXPENDITURE REPORT. VOTE: YES – 11, NO - 0 (UNANIMOUS)

5. **Fourth Quarter Local Performance Results Report for Program Year 2019-2020**

Ms. Stogbauer presented the Fourth Quarter Local Performance Results for PY 2019-2020 for the Council's recommendation to the FRWDB. Ms. Stogbauer reviewed the report with the Council and indicated that the majority of providers did fairly well. West Hills Community College District (WHCCD) results were below their performance goals, and Proteus was slightly below on their Out-of-School Youth performance goals. She stated that performance goals this quarter were impacted by the COVID-19, especially in the rural areas, as it was more difficult to recruit participants and obtain new enrollments during the pandemic.

BAUER/MARTINDALE – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER LOCAL PERFORMANCE RESULTS REPORT FOR PY 2019-2020. VOTE: YES – 11, NO - 0 (UNANIMOUS)

6. **First Quarter Local Performance Results Report for Program Year 2020-2021**

Ms. Stogbauer presented the First Quarter Local Performance Results for PY 2020-2021 for the Council's recommendation to the FRWDB. Ms. Stogbauer noted there were no major issues, and performance results were impacted by the COVID-19 pandemic. She mentioned

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This was an information item.

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VUICICH/BLUNT – RECOMMENDED THAT THE FRWDB ACCEPT THE WORKFORCE INNOVATION AND OPPORTUNITY ACT YOUNG ADULT WORK EXPERIENCE EXPENDITURE REPORT. VOTE: YES – 11, NO - 0 (UNANIMOUS)

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BAUER/MARTINDALE – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER LOCAL PERFORMANCE RESULTS REPORT FOR PY 2019-2020. VOTE: YES – 11, NO - 0 (UNANIMOUS)

6. **First Quarter Local Performance Results Report for Program Year 2020-2021**

Ms. Stogbauer presented the First Quarter Local Performance Results for PY 2020-2021 for the Council's recommendation to the FRWDB. Ms. Stogbauer noted there were no major issues, and performance results were impacted by the COVID-19 pandemic. She mentioned

that the new performance goals were released on October, but they were retroactive to July. She noted that even though the goal increased from 65.5% to 73.5%, the majority, with the exception of WHCCD's In-School Youth program, met or exceeded their numbers. She also mentioned that two (2) youth participants were co-enrolled using an adult code in error. FRWDB staff corrected the Out of School attainment rate for the Youth Offender Services on the report by changing to 75% from 50%. FRWDB staff had no concerns with the results at this time.

VUICICH/BARNES - RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER LOCAL PERFORMANCE RESULTS REPORT FOR PROGRAM YEAR 2020-2021. VOTE: YES – 11, NO – 0 (UNANIMOUS)

7. Fourth Quarter Young Adult Satisfaction Report for Program Year 2019-2020

Stephen DeWitt, Quality Systems and Procurement Manager, FRWDB, presented the Fourth Quarter Young Adult Satisfaction Report for PY 2019-2020 for the Council's recommendation to the FRWDB. Mr. DeWitt indicated that the survey response rate for this reporting period was at 100%. He indicated that survey results averaged 42.6% in the Extremely Satisfied category, 30.14% in the Satisfied category, Neutral at 26.8% and Dissatisfied at .4%.

TUTUNJIAN/BARNES – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER YOUNG ADULT SATISFACTION REPORT FOR PROGRAM YEAR 2019-2020. VOTE YES – 11, NO - 0 (UNANIMOUS)

8. Young Adult Program Exit Survey Update

Mr. DeWitt reminded the Council that at the May 21, 2020, Youth Council meeting, there was a discussion regarding the Neutral category on the Youth Satisfaction Survey conducted upon exit. He reported that in collaboration with providers and FRWDB staff, the question was revised and that question was implemented on July 1, 2020, as a pilot question.

This was an information item.

9. First Quarter Young Adult Satisfaction Report for Program Year 2020-2021

Mr. DeWitt presented the First Quarter Young Adult Satisfaction Report for PY 2020-2021 for the Council's recommendation to the FRWDB. He reported that the survey tool was updated as discussed in the previous agenda item, and as a result of that change to the scoring for the Neutral category, he believed the report more accurately reflected the experiences of the Young Adults. Mr. DeWitt noted that the FRWDB received a number of positive comments from participants.

BAUER/MARTINDALE – RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER YOUNG ADULT SATISFACTION REPORT FOR PY 2020-2021. VOTE YES – 11, NO - 0 (UNANIMOUS)

10. Fourth Quarter Provider of Services' Monitoring Report for Program Year 2019-2020

Mr. DeWitt presented the Fourth Quarter Provider of Services' Monitoring Report for PY 2019-2020 for the Council's recommendation to the FRWDB. Mr. DeWitt reported that WHCCD had

a total of six (6) findings during this period, five (5) of which were conditionally closed. He noted that FRWDB staff will review those same areas closely until the next review. The Fresno Economic Opportunities Commission had three (3) issues: One (1) issue was conditionally closed and the other two (2) were closed.

BARNES/WATSON – RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER PROVIDER OF SERVICES’ MONITORING REPORT FOR PY 2019-2020. VOTE YES – 11, NO - 0 (UNANIMOUS)

11. First Quarter Providers of Services’ Monitoring Report for Program Year 2020-2021

Mr. DeWitt presented the First Quarter Provider of Services’ Monitoring Report for PY 2020-2021 for the Council’s recommendation to the FRWDB. He reported that the FRWDB did not complete any program monitoring during this period, but were currently in the process of monitoring ResCare (now known as Equus). Director Barnes noted that there was a typo in the PY date in the report title. Mr. DeWitt confirmed that the date was incorrect and stated it would be corrected.

BARNES/MARTINDALE– RECOMMENDED THAT THE FRWDB ACCEPT THE CORRECTED FIRST QUARTER PROVIDER OF SERVICES’ MONITORING REPORT FOR PY 2020-2021. VOTE YES – 11, NO - 0 (UNANIMOUS)

12. Fourth Quarter Provider of Services’ Customer Complaint Report for Program Year 2019-2020

Mr. DeWitt presented the Fourth Quarter Provider of Services’ Customer Complaint Report for PY 2019-2020 for the Council’s recommendation to the FRWDB. Mr. DeWitt reported that there were no complaints received during the Fourth Quarter of PY 2019-2020.

BAUER/BLUNT - RECOMMENDED THAT THE FRWDB ACCEPT THE FOURTH QUARTER PROVIDER OF SERVICES COMPLAINT REPORT FOR PY 2019-2020. VOTE YES – 11, NO - 0 (UNANIMOUS)

13. First Quarter Provider of Services’ Customer Complaint Report for Program Year 2020-2021

Mr. DeWitt presented the First Quarter Provider of Services’ Customer Complaint Report for PY 2020-2021 for the Council’s recommendation to the FRWDB. Mr. DeWitt reported that there were no complaints received during the First Quarter of PY 2020-2021.

BARNES/BLUNT- RECOMMENDED THAT THE FRWDB ACCEPT THE FIRST QUARTER PROVIDER OF SERVICES COMPLAINT REPORT FOR PY 2020-2021. VOTE YES – 11, NO - 0 (UNANIMOUS)

14. Fourth Quarter Youth Demographics Reports for Program Year 2019-2020

Tim Giles, Deputy Director Information Systems, FRWDB, presented the Fourth Quarter Youth Demographics Reports for PY 2019-2020. Mr. Giles stated that pursuant to the Council’s direction, staff included a comparison to the same quarter of the prior year on the report. Mr. Giles indicated that there were a significant number of no responses. He also noted there was an error on the barriers graph, and presented the Council with the corrected information.

This was an information item.

15. First Quarter Youth Demographics Reports for Program Year 2020-2021

Mr. Giles presented the First Quarter Youth Demographics Reports for PY 2020-2021. He reported the numbers did drop significantly in the first quarter, and the comparison on the first quarter to last year's first quarter was significantly different in total enrollments.

This was an information item.

16. Agenda Items for February 18, 2021, Meeting

There were no items suggested for the February 18, 2021, meeting.

17. Meeting Feedback

Mr. Montalbano congratulated Ms. Bumatay on chairing her first Youth Council meeting.

The meeting was adjourned at 5:11 p.m.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

| | |
|---------------|-------------------|
| AGENDA ITEM: | 2 |
| MEETING DATE: | February 18, 2021 |
| ACTION: | INFORMATION |

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Ana Escareno/Youth Program Coordinator

SUBJECT: Fresno Regional Workforce Development Board Outstanding Achievement Awards

INFORMATION:

The Fresno Regional Workforce Development Board Outstanding Achievement Award for the Third Quarter of Program Year 2020-2021 has been awarded to Andrew Vue. The video presentation can be viewed on YouTube: <https://www.youtube.com/watch?v=-0YHEepj2ik>.

Item 3

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

| | |
|---------------|------------------------|
| AGENDA ITEM: | 4 |
| MEETING DATE: | February 18, 2021 |
| ACTION: | RECOMMEND TO ACCEPT |

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Phyllis Stogbauer, Senior Deputy Director of Program Services

SUBJECT: Second Quarter Local Performance Results Report for Program Year 2020-2021

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Young Adult Program Providers of Services Local Performance Results Report for the Second Quarter of Program Year (PY) 2020 – 2021.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

Performance issues for each provider are provided below:

The attached worksheets provide local performance results for each of the Young Adult Provider of Services through December 31, 2020.

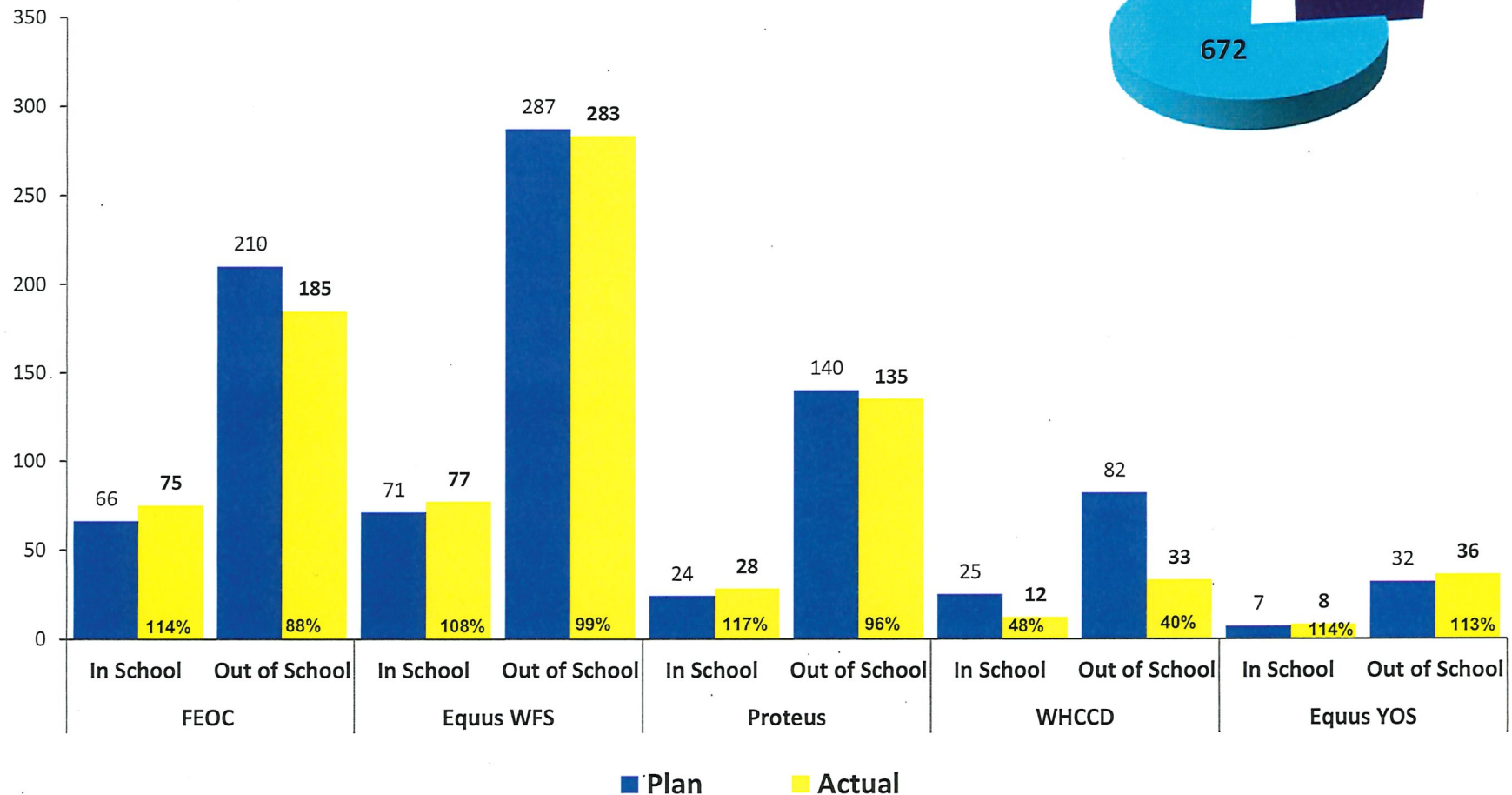
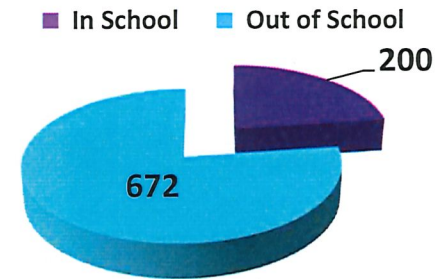
ATTACHMENT:

Young Adult Services, Year-to-Date Local Performance Results Report for the Second Quarter of Program Year 2020 – 2021.

FEOC - Fresno Economic Opportunities Commission
Equus WFS - Equus Workforce Solutions
Proteus - Proteus, Inc.
WHCCD - West Hills Community College District
Equus YOS - Youth Offender Services

Youth Served

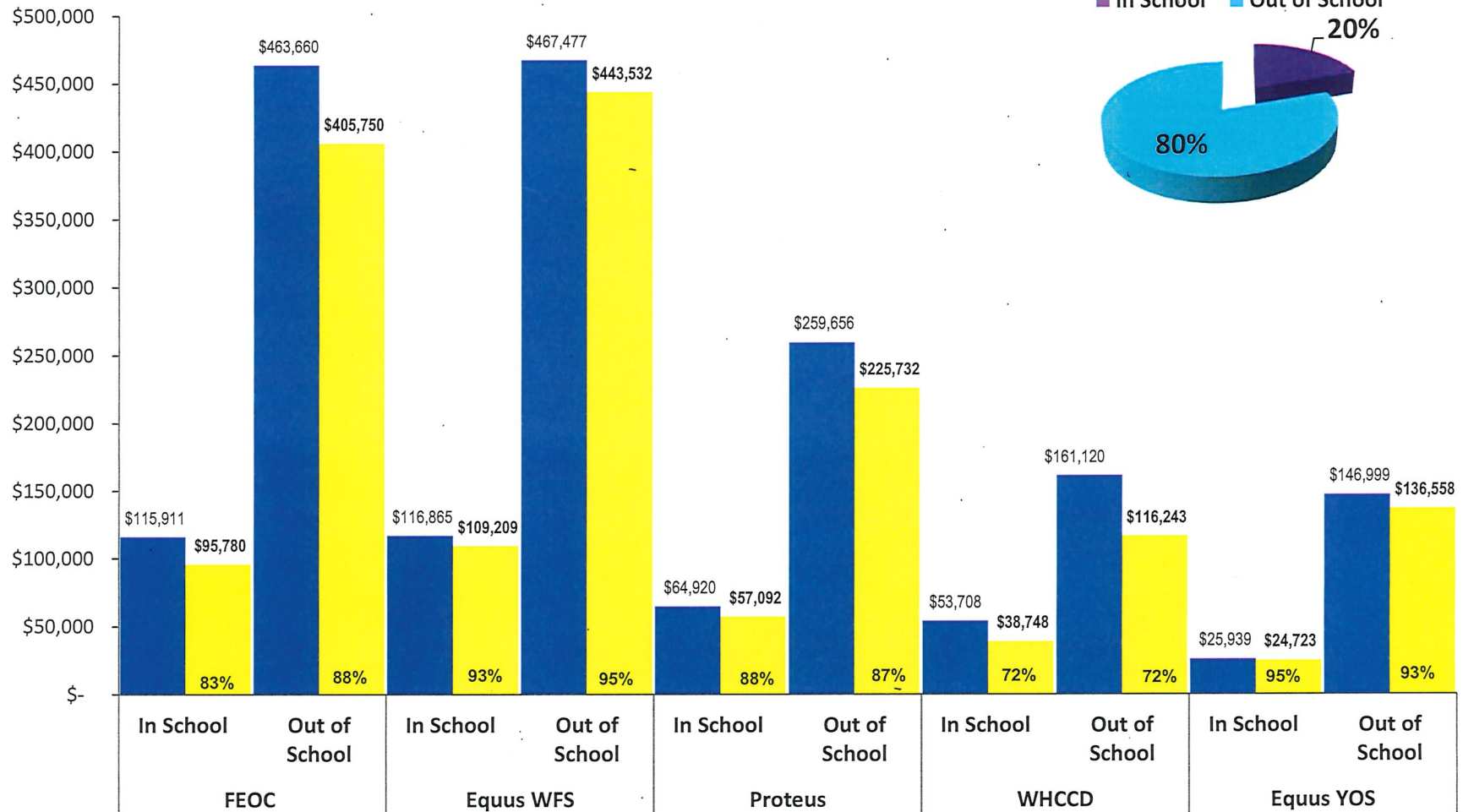
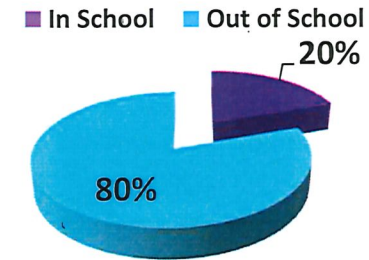
Total Served- 872



Note: Number served goal is 95%

Youth Expenditures

Total Expenditures



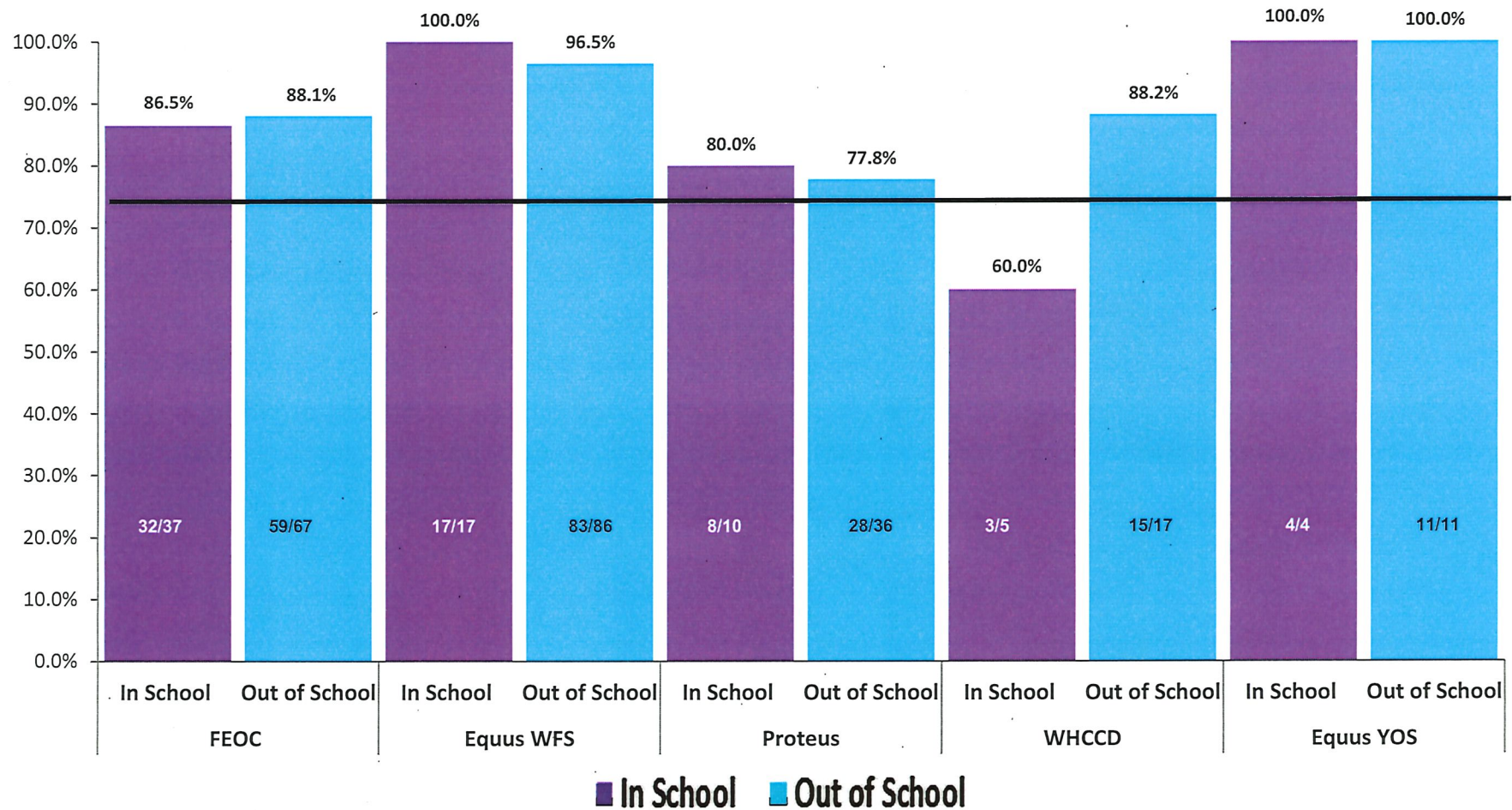
Note: WIOA mandates a minimum of 75% Out-of-School Expenditures and a maximum of 25% In-school Expenditures. The expenditures goal range is 95% to 100%.

■ Plan ■ Actual

Youth Placement in Employment or Education

Goals

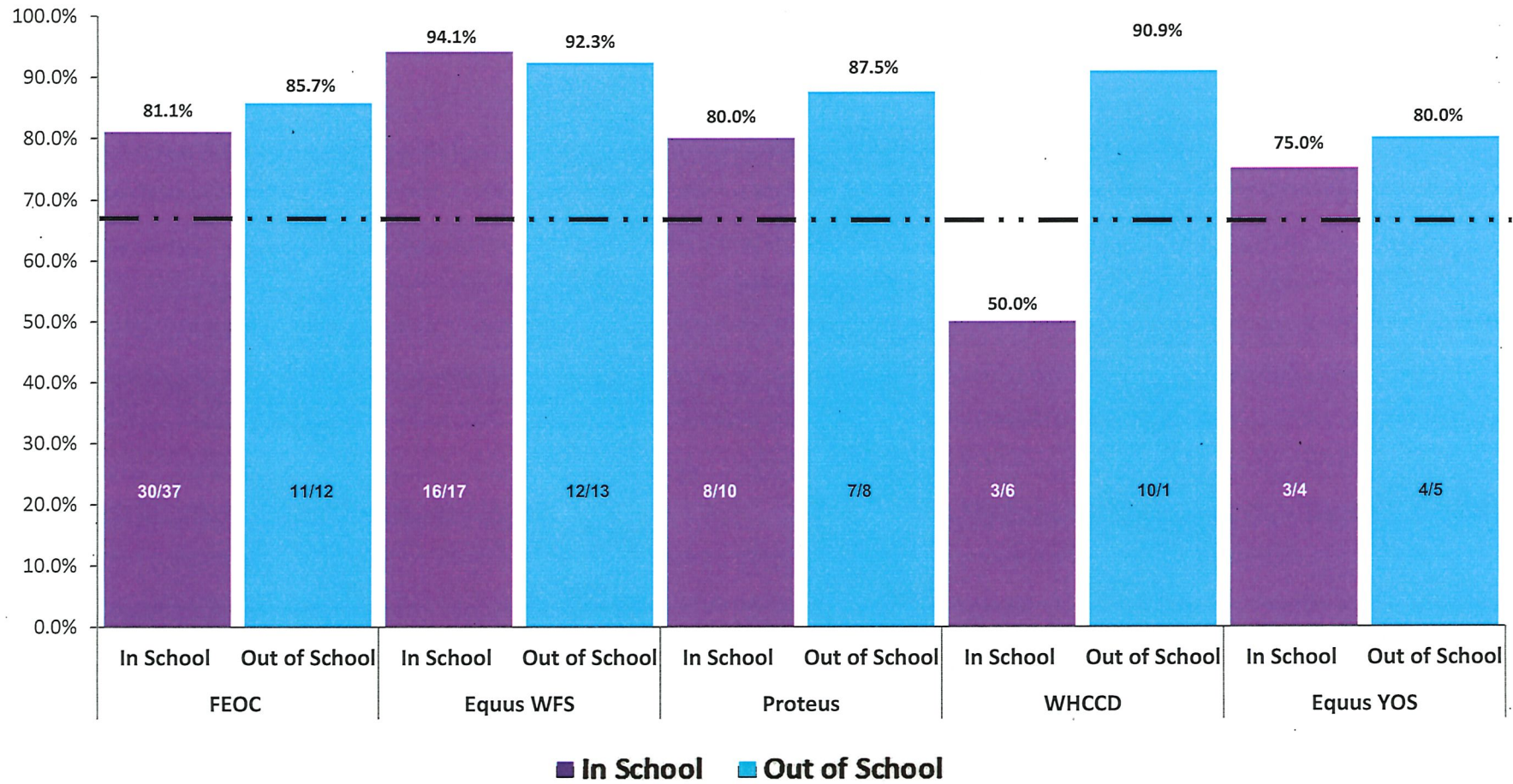
Placement 73.5%



Youth Certificate of Attainment

Goals

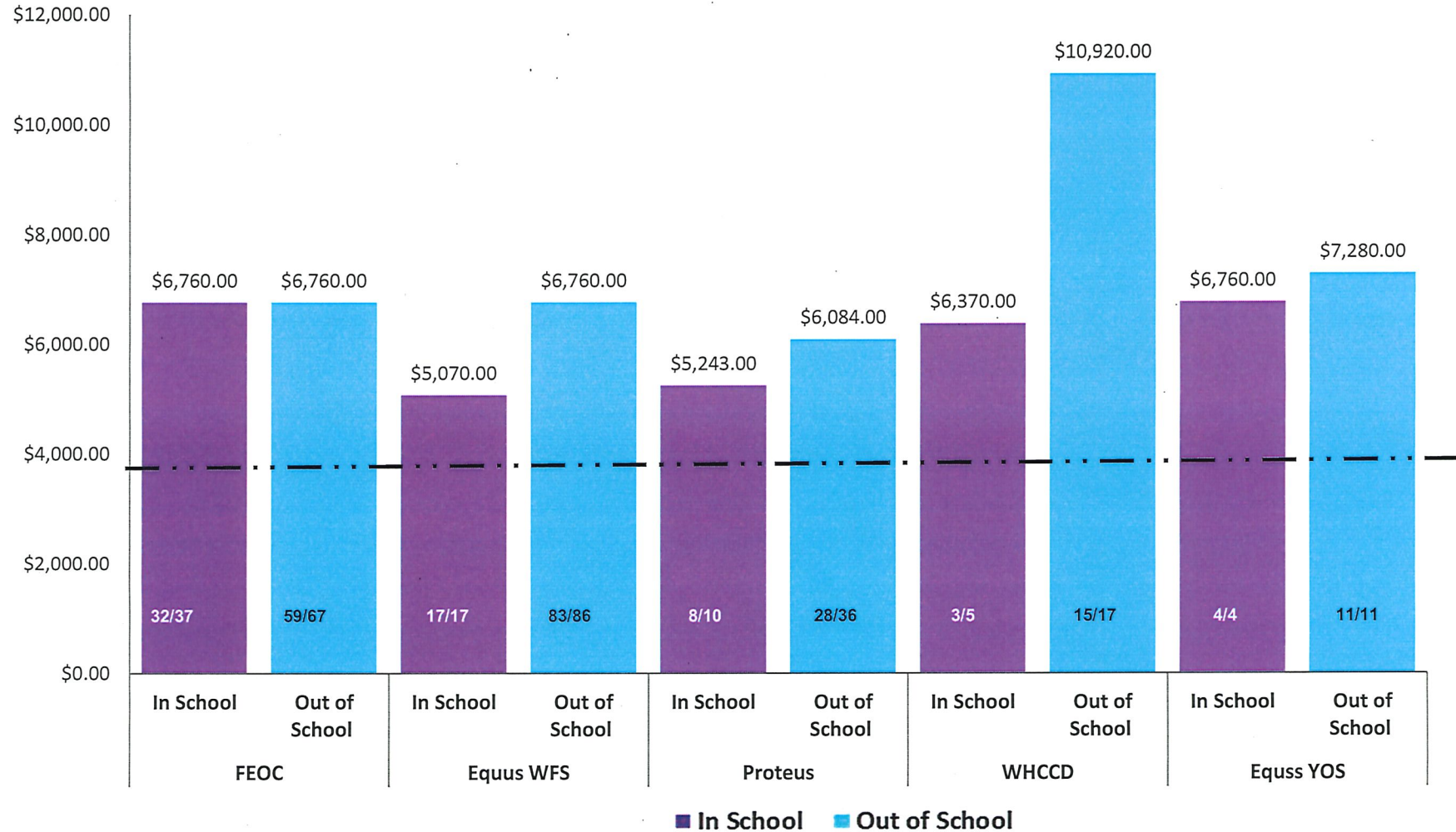
Certificate of Attainment 66.5% 



Youth Median Wage

PY 2020-2021

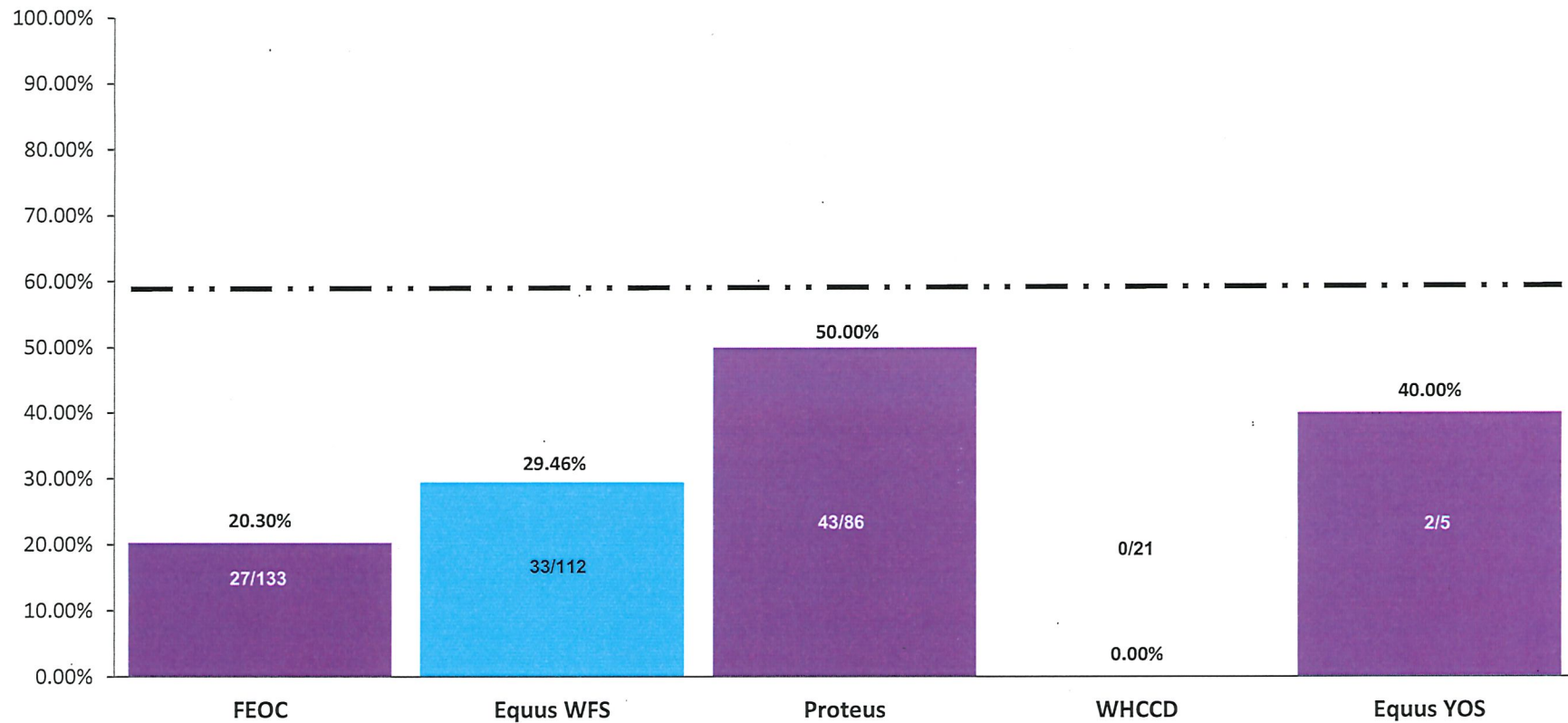
Median Wage is \$ 3,700 — . . —



Youth Measurable Skills Gain (MSG)

Goals

Measurable Skills Gain 58%



Note: MSG Includes In-School & Out of School Youth

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

| | |
|---------------|------------------------|
| AGENDA ITEM: | 5 |
| MEETING DATE: | February 18, 2021 |
| ACTION: | RECOMMEND TO ACCEPT |

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TO: Youth Council

FROM: Stephen DeWitt, Quality Systems Manager and Procurement Manager

SUBJECT: Second Quarter Young Adult Satisfaction Report for Program Year 2020-2021

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Second Quarter Youth Program Satisfaction Report for Program Year (PY) 2020-2021.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

As part of this responsibility, FRWDB staff has implemented the Youth Program Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to staff on a monthly basis. The data is aggregated, analyzed and reviewed on a quarterly basis and reported to this Council.

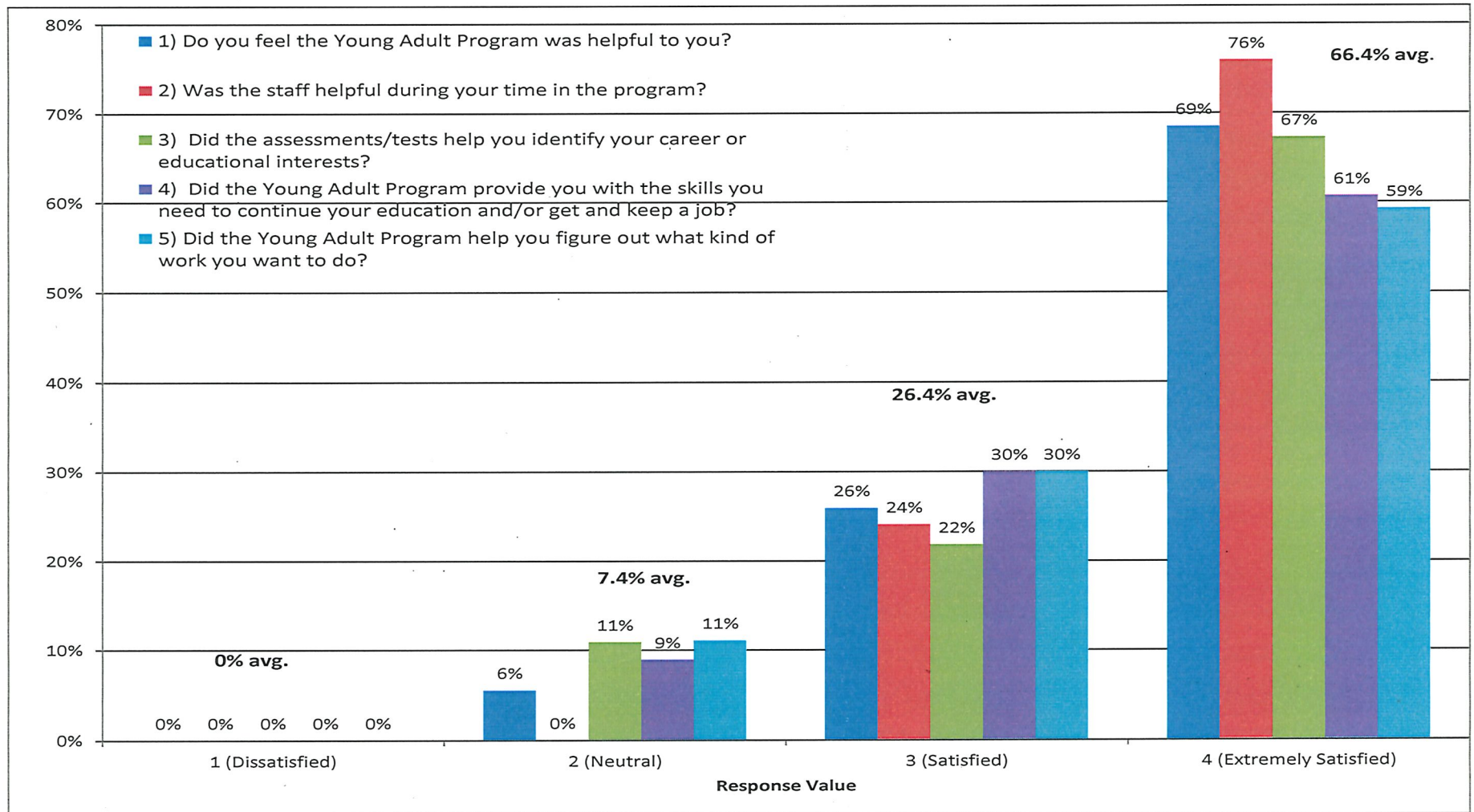
FRWDB staff work with service providers to improve the processes used to increase the satisfaction level with our youth and young adult participants. These improvements are based on data collected through these satisfaction surveys, monitoring reviews, complaints and monthly operations meetings between providers and FRWDB staff.

This report represents the completion of a six (6) month pilot with a revised question relating to the experience with the assessments. This change has resulted in more accurate responses and has resulted in high satisfaction scores. Staff seeks approval to formalize the change.

ATTACHMENT:

Youth Program Satisfaction Report for the Second Quarter of PY 2020-2021

Second Quarter Young Adult Customer Satisfaction Report for Program Year 2020-2021



| | |
|----------------------|-------|
| Surveys Received | 56 |
| Participants Closed | 83 |
| Survey Response Rate | 67.5% |

Participant Comments:

The program and staff have been great. Completed training and now employed; Program very helpful to get job ready; The program helped me get my High School diploma so that I could pursue military career– I am now serving in the Air Force; Do not change anything about the program; Really thankful for the Job Ready workshop; My time in the program resulted in me securing employment.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

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| AGENDA ITEM: | 6 |
| MEETING DATE: | February 18, 2021 |
| ACTION: | RECOMMEND TO ACCEPT |

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TO: Youth Council

FROM: Stephen DeWitt, Quality Systems Manager and Procurement Manager

SUBJECT: Second Quarter Providers of Services' Monitoring Report for Program Year 2020-2021

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Providers of Services' Monitoring Report for the Second Quarter of Program Year 2020-2021.

REASON FOR RECOMMENDATION:

FRWDB staff conducts programmatic and fiscal monitoring of all contracts to ensure compliance with federal, state and local regulations and/or policies. The attached is an overview of the Youth contracts that were monitored during the period of October 1, 2020, through December 31, 2020.

ATTACHMENT:

Youth Providers of Services' Monitoring Report Second Quarter, Program Year 2020-2021

**Youth Providers of Services Monitoring Report
Second Quarter, Program Year 2020-2021**

Program Monitoring:

Program monitoring of the following sub-recipients was completed during the second quarter:

| Sub-Recipient | Contract #(s) | Results |
|---|----------------------|---|
| Rescare/Equus Program Year (PY) 2020-2021 | 320 | 1) Work Experience Process Issues 2) Service Codes Issues Finding #1 Conditionally Closed; Finding #2 Closed |
| Rescare/Equus – Youth Offender Services PY 2020-2021 | 324 | 1) Post Closure Process Issues Finding Closed |

Program monitoring of the following sub-recipients was in process at the end of the second quarter:

| Sub-Recipient | Contract #(s) |
|-------------------------------|----------------------|
| Proteus, Inc. PY 2020-2021 | 333 |

Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was completed during the second quarter:

| Sub-Recipient | Contract #(s) | Results |
|---|-------------------------|---|
| Rescare/Equus PY 2019-2020 Fiscal Closeout | 320, 324 | No Findings |
| Central Labor Council Partnership PY 2019-2020 Fiscal Closeout | 213, 213-0816, 213-1115 | No Findings |
| West Hills Community College District PY 2019-2020 Fiscal Annual | 290 | 1) Personnel Paperwork Error Finding Closed |

*Fiscal monitoring of the following sub-recipients was in process at the end of the second quarter: **NONE***

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

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| AGENDA ITEM: | 7 |
| MEETING DATE: | February 18, 2021 |
| ACTION: | RECOMMEND TO ACCEPT |

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TO: Youth Council

FROM: Stephen DeWitt, Quality Systems Manager and Procurement Manager

SUBJECT: Second Quarter Providers of Services' Customer Complaint Report for Program Year 2020-2021

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Youth Customer Complaint Report for the Second Quarter of Program Year (PY) 2020-2021.

REASON FOR RECOMMENDATION:

Under the FRWDB Joint Powers Agreement, the FRWDB develops and manages systems to hear and resolve grievances brought by participants, vendors, or other interested parties, and to provide quarterly reports to the FRWDB regarding such grievances.

No Youth program complaints were received during the Second Quarter of PY 2020-2021.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

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| AGENDA ITEM: | 8 |
| MEETING DATE: | February 18, 2021 |
| ACTION: | INFORMATION |

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TO: Youth Council
FROM: Tim Giles, Deputy Director of Information Technology
SUBJECT: Second Quarter Youth Demographics Reports for Program Year 2020-2021

INFORMATION:

Per the Youth Council's direction, the Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's youth enrollments. Attached are the reports for the Second Quarter of Program Year 2020-2021.

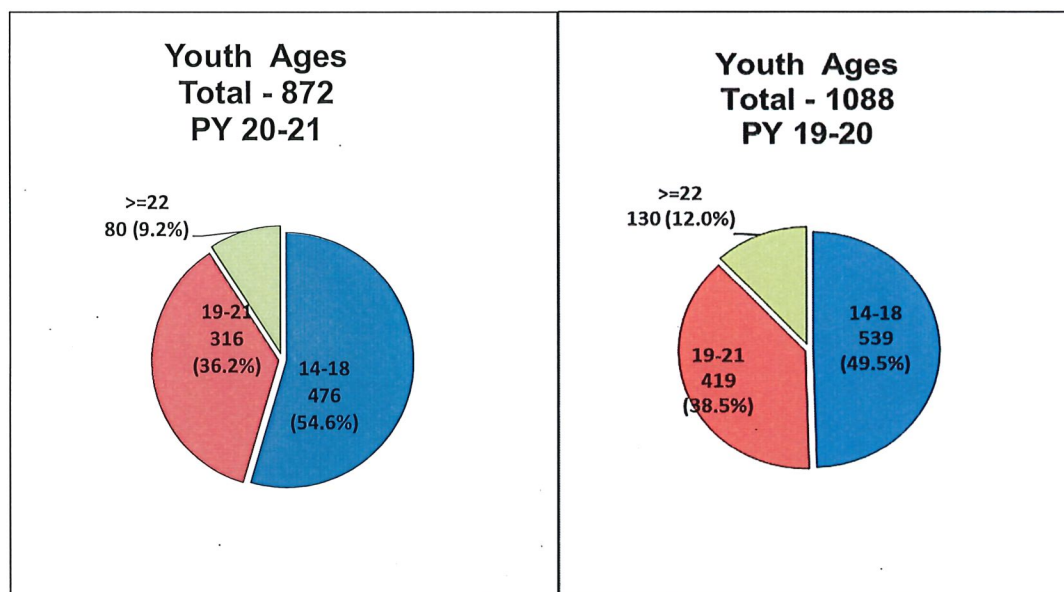
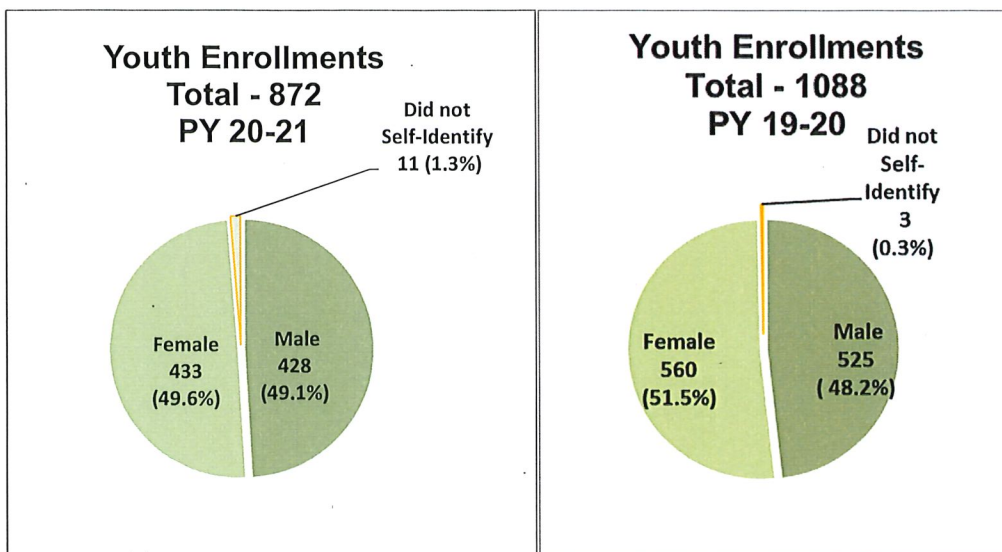
ATTACHMENT:

Youth Demographics Second Quarter, Program Year 2020-2021



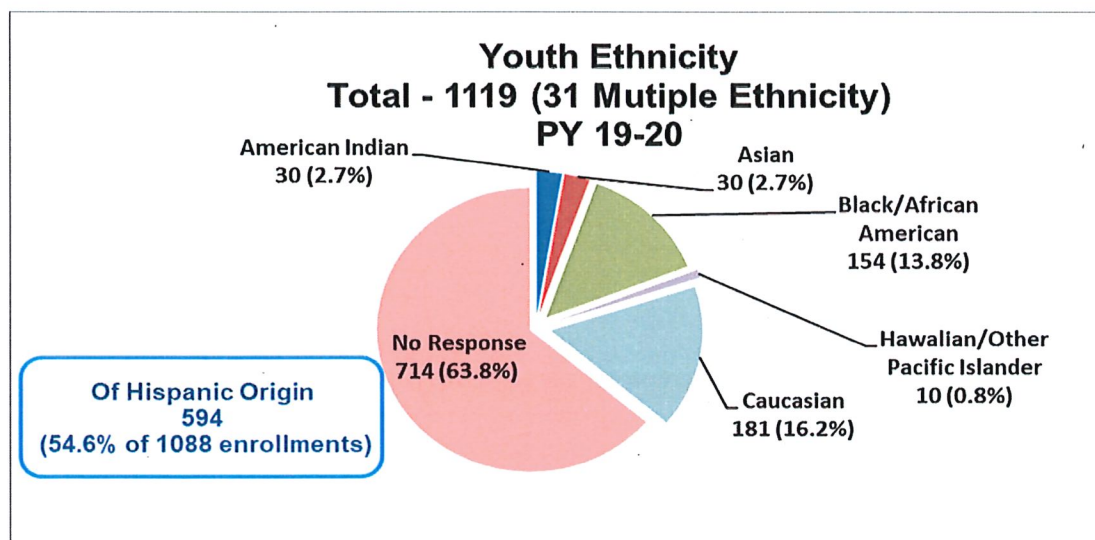
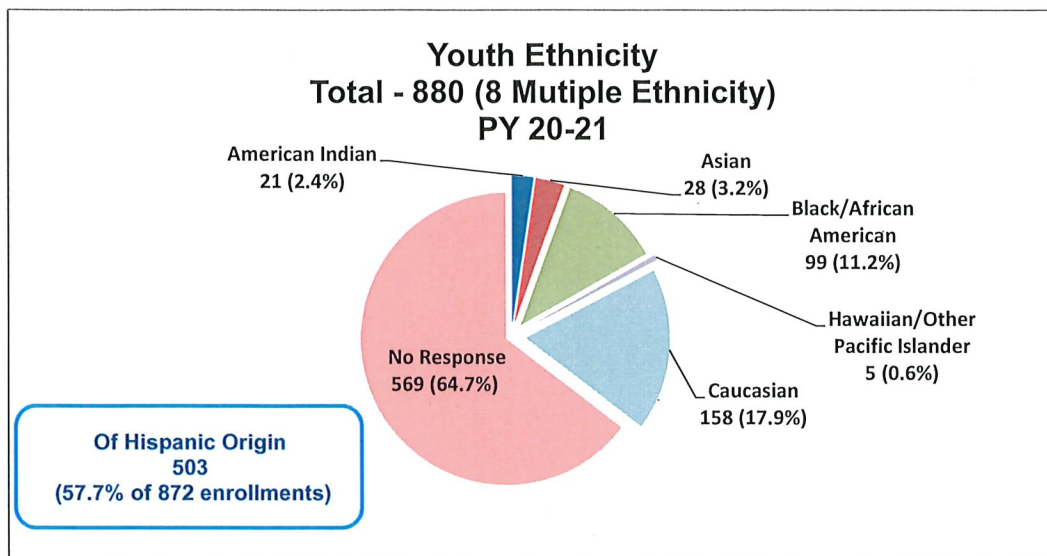
Youth Demographics

Second Quarter, Program Year 2020-2021



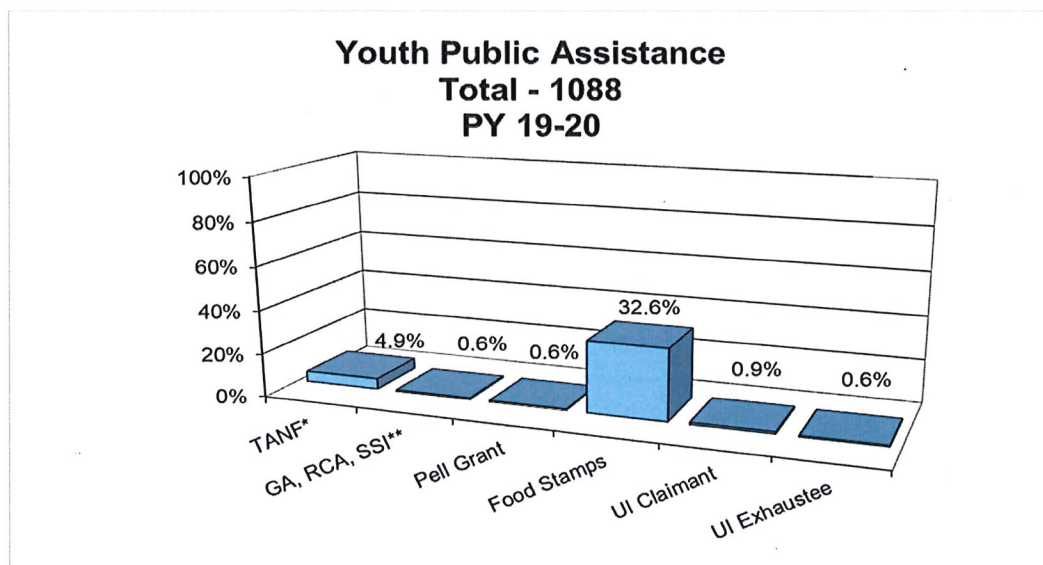
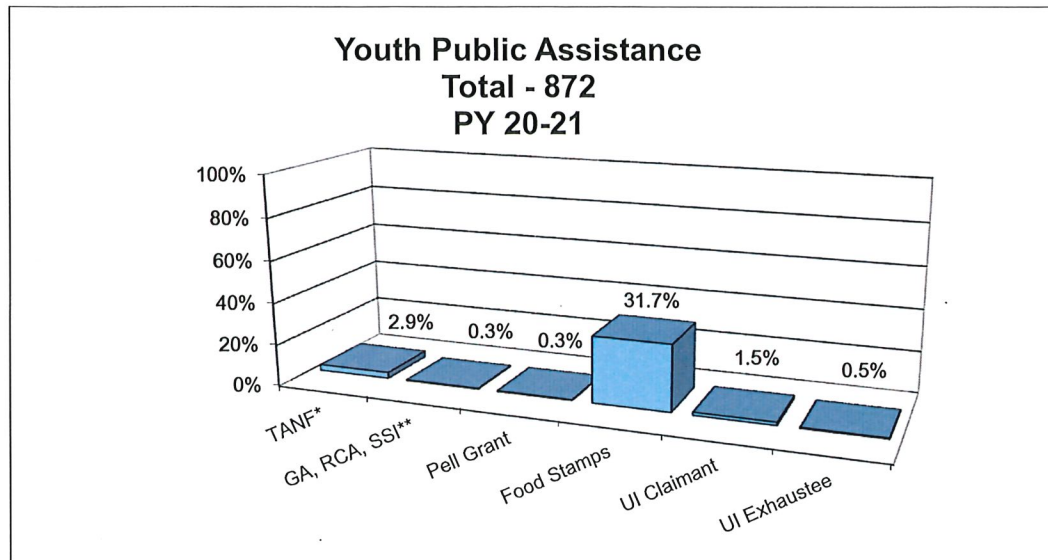
Youth Demographics

Second Quarter, Program Year 2020-2021



Youth Demographics

Second Quarter, Program Year 2020-2021



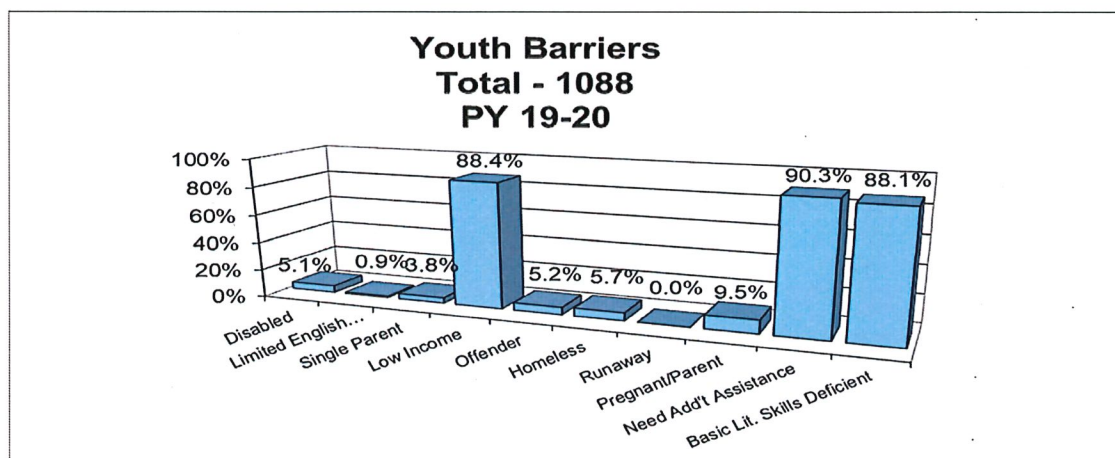
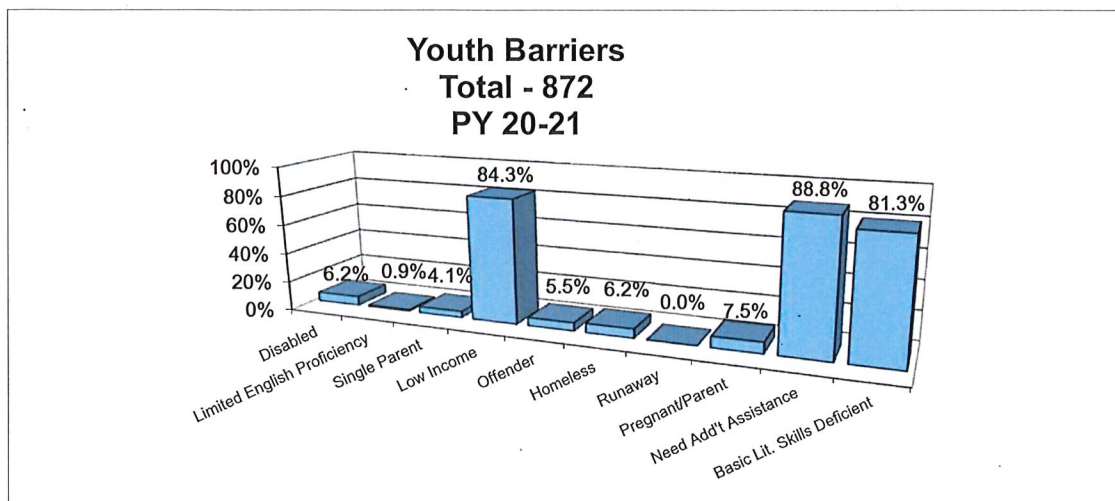
TANF - Temporary Assistance for Needy Families

GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income

UI - Unemployment Insurance

Youth Demographics

Second Quarter, Program Year 2020-2021



Additional Assistance Barriers

1. Is at risk of dropping out of school
2. Gang Involved
3. Has experienced recent traumatic events, is a victim of abuse, or resides in an abusive environment
4. Has completed a substance abuse program
5. Poor Employment History (Older Youth ONLY)
6. Family Barriers (any one of the following):
 - a. Has a family history of long term unemployment;
 - b. During the past two years, parents/guardians have been unable to find and maintain full time stable employment;
 - c. Has a family history of long-term public assistance
7. Resides in a non-traditional family setting (any one of the following):
 - a. Being raised in a single parent household, without access to the financial and parenting support of another adult in the home;
 - b. Being raised by a guardian, relative or non-parent responsible for youth's care;
 - c. Parent is currently in jail or in prison or has been in jail or in prison for six months of the past two years

Youth Demographics

Second Quarter, Program Year 2020-2021

