



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Youth Council
November 18, 2021 @ 4:00 p.m.

Fresno Regional Workforce Development Board
2125 Kern Street, Suite 207
Fresno, CA 93721

This will be a hybrid meeting with participation available in person and via Zoom.

Per Executive Order N-29-20, which allows local and state legislative bodies to hold meetings via teleconference and to make meetings accessible electronically, this meeting will be held via Zoom.

Use the information below to join this meeting:

Join Zoom Meeting

<https://us02web.zoom.us/j/87679365076?pwd=T2Yyb1RHZIE5SndRcmVDZlpLRnozQT09>

Meeting ID: 876 7936 5076

Passcode: 773063

Or join by phone:

669-900-6833

Mission Statement: To procure, oversee, evaluate, and continuously improve a One-Stop system that provides employers with qualified job seekers and a means by which job seekers are able to achieve self-sufficiency.

PLEASE TURN OFF CELL PHONE OR PUT IT ON VIBRATE

ROLL CALL

AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS

ABSTENTIONS/RECUSALS/DISCLOSURE OF POTENTIAL CONFLICTS OF INTEREST

COMMITTEE CHAIR/STAFF COMMENTS

PUBLIC COMMENTS

Item	Description	Presenter	Enclosure	Action	Page #
1.	Resolution to Allow for Electronic Board Meetings Pursuant to AB361 and Making Requisite Findings of State of Emergency Due to COVID-19	Konczal	Yes	Adopt	4
2.	May 20, 2021, Youth Council Meeting Minutes	Konczal	Yes	Approve	8
3.	Fresno Regional Workforce Development Board Outstanding Achievement Awards	Stogbauer	Yes	Information	13
4.	Fourth Quarter Program Year 2020-2021 and First Quarter Program Year 2021-2022 Workforce Innovation and Opportunity	Stogbauer	Yes	Recommend to Accept	14

ACCOMMODATIONS FOR PERSONS WITH DISABILITIES

Disabled individuals and individuals who are limited English proficient who need special assistance to attend or participate in this meeting may request assistance by contacting the Fresno Regional Workforce Development Board, at 2125 Kern Street, Suite 208, Fresno, California, or by calling (559) 490-7100. Every effort will be made to reasonably accommodate individuals with disabilities or who are limited English proficient by making meeting materials available in alternative formats. Requests for assistance should be made at least three (3) working days in advance of the meeting.

5.	Local Performance Results Reports	Stogbauer	Yes	Recommend to Accept	15
6.	Fourth Quarter Program Year 2020-2021 and First Quarter Program Year 2021-2022 Young Adult Satisfaction Reports	DeWitt	Yes	Recommend to Accept	29
7.	Fourth Quarter Program Year 2020-2021 and First Quarter Program Year 2021-2022 Providers of Services Monitoring Reports	DeWitt	Yes	Recommend to Accept	32
8.	Fourth Quarter Program Year 2020-2021 and First Quarter Program Year 2021-2022 Provider of Services Customer Complaint Reports	DeWitt	Yes	Recommend to Accept	35
9.	Fourth Quarter Program Year 2020-2021 and First Quarter Program Year 2021-2022 Youth Demographics Reports	Giles	Yes	Information	36
10.	Agenda Items for February 17, 2022, Meeting	Konczal	No	Discussion	--
11.	Meeting Feedback	Konczal	No	Discussion	--

**Fresno Regional Workforce Development Board
Youth Council
2021 Attendance Roster**

	2/18/2021	5/20/2021	Canceled 8/19/2021	11/18/2021
Barnes	P	P	XX	
Bauer	P	P	XX	
Blunt	P	P	XX	
Bumatay*	P	P	XX	
Chambers	P	A	XX	
Martindale	P	P	XX	
Sotiropulos	A	P	XX	
Tutunjian	P	P	XX	
Vasquez	A	P	XX	
Vuicich	P	P	--	
Watson	P	P	XX	

* = Chairperson

P = Present

A = Absent

-- = Not a Ratified Member at Time of Meeting

XX = Meeting Cancelled

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	1
MEETING DATE:	November 18, 2021
ACTION:	ADOPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Blake Konczal, Executive Director

SUBJECT: Resolution to Allow for Electronic Board Meetings Pursuant to AB361 and Making Requisite Findings of State of Emergency Due to COVID-19

RECOMMENDATION:

Adopt resolution authorizing the agency to allow the Youth Council to participate via teleconference so long as such actions comply with newly adopted AB 361.

REASON FOR RECOMMENDATION:

Governor Newsom's Executive Order No. N-29-20, which allows some or all Directors/Committee Members to participate in a public meeting via teleconference (phone or video) expired as of September 30, 2021.

On September 15, 2021, AB 361 was passed which includes the following:

Through December 31, 2023, AB 361 allows local agencies to continue to use COVID-19-era teleconferencing notice and meeting procedures as long as one (1) of the following specific types of emergency exists:

- A. The legislative body holds a meeting during a proclaimed state of emergency, and state or local officials have imposed or recommended measures to promote social distancing.
- B. The legislative body holds a meeting during a proclaimed state of emergency for the purpose of determining, by majority vote, whether as a result of the emergency, meeting in person would present imminent risks to the health or safety of attendees.
- C. The legislative body holds a meeting during a proclaimed state of emergency and has determined, by majority vote, pursuant to subparagraph (B), that, as a result of the emergency, meeting in person would present imminent risks to the health or safety of attendees.

The Council members must make specific findings every 30 days during the emergency when telephonic or virtual meetings are required. The Governor, through Order N-12-21, has extended the order declaring a State of Emergency due to the impacts of COVID-19 until the end of the year, so these findings must be made every 30 days beginning on October 1, 2021:

- A. The legislative body has reconsidered the circumstances of the state of emergency.
- B. Any of the following circumstances exist:
 - (i) The state of emergency continues to directly impact the ability of the members to meet safely in person; or
 - (ii) State or local officials continue to impose or recommend measures to promote social distancing.

The new law also prohibits local agencies from requiring public comments to be submitted prior to the meeting without *a/so* allowing real-time comment opportunities during the meeting. In addition, the new law allows third-party internet websites to collect names and other information from the public in order to participate in the meeting, but local agencies themselves are still prohibited from requiring the such information to participate. Finally, if there is an internet or telephonic service disruption that prevents the agency from broadcasting the meeting, the agency may take no action until the broadcast is restored. Normal posting timelines for agendas still apply, as well as the roll-call vote requirement.

Attached is a resolution authorizing meeting by teleconference. This resolution shall apply to the initial Board of Directors meeting and each standing committee meeting from November 18 through December 18, 2021.

ATTACHMENT:

A Resolution of the Members of the Youth Council

Agenda Item #1 2021 NOV 18

A RESOLUTION OF THE MEMBERS OF THE YOUTH COUNCIL OF THE FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD ("FRWDB") ACKNOWLEDGING A LOCAL EMERGENCY, RATIFYING THE PROCLAMATION OF A STATE OF EMERGENCY BY N-12-21 ISSUED ON AUGUST 16, 2021 AND AUTHORIZING REMOTE TELECONFERENCE MEETINGS OF THE YOUTH COUNCIL OF THE FRWDB FOR THE PERIOD FROM NOVEMBER 18, 2021 TO DECEMBER 18, 2021 PURSUANT TO BROWN ACT PROVISIONS.

WHEREAS, the Youth Council of the FRWDB (the "Council") is committed to preserving and nurturing public access and participation in meetings of the Council; and

WHEREAS, all meetings of the Council are open and public, as required by the Ralph M. Brown Act (Cal. Gov. Code 54950 – 54963), so that any member of the public may attend, participate, and watch the Council conduct its business; and

WHEREAS, the Brown Act, Government Code section 54953(e), makes provisions for remote teleconferencing participation in meetings by members of a legislative body, without compliance with the requirements of Government Code section 54953(b)(3), subject to the existence of certain conditions; and

WHEREAS, a required condition is that a state of emergency is declared by the Governor pursuant to Government Code section 8625, proclaiming the existence of conditions of disaster or of extreme peril to the safety of persons and property within the state caused by conditions as described in Government Code section 8558; and

WHEREAS, a proclamation is made when there is an actual incident, threat of disaster, or extreme peril to the safety of persons and property within the jurisdictions that are within FRWDB's boundaries, caused by natural, technological, or human-caused disasters; and

WHEREAS, it is further required that state or local officials have imposed or recommended measures to promote social distancing, or, the legislative body meeting in person would present imminent risks to the health and safety of attendees; and

WHEREAS, such conditions now exist, specifically, by the Governor's Order N-12-21, the Governor has extended the order declaring a State of Emergency due to the impacts of COVID-19; and

WHEREAS, the County of Fresno has recommended continued social distancing to combat the imminent risk to the public health and safety due to COVID-19; and

WHEREAS, the Council as a legislative body of FRWDB would normally be covered under any resolution adopted by the Board of Directors of FRWDB; however, the Council meets prior to the next meeting of the Board of Directors;

WHEREAS, the Council does hereby find that such conditions have caused, and will continue to cause, conditions of peril to the safety of persons within Fresno County that are likely to be beyond the control of agency services, personnel, equipment, and facilities, and desires to proclaim a local emergency and ratify the proclamation of state of emergency by the Governor of the State of California; and

WHEREAS, as a consequence of the local emergency, the Council does hereby find that the legislative bodies of the District shall conduct their meetings without compliance with paragraph (3) of subdivision (b) of Government Code section 54953, as authorized by subdivision (e) of section 54953, and that such legislative bodies shall comply with the requirements to provide the public with access to the meetings as prescribed in paragraph (2) of subdivision (e) of section 54953; and

WHEREAS, FRWDB shall ensure that the public has the opportunity to participate live in all electronic meetings of the Council during all public comment periods.

NOW, THEREFORE, THE YOUTH COUNCIL OF FRWDB DOES HEREBY RESOLVE AS FOLLOWS:

Section 1. Recitals. The Recitals set forth above are true and correct and are incorporated into this Resolution by this reference.

Section 2. Acknowledgment of Local Emergency. The Council hereby acknowledges that a local emergency now exists throughout Fresno County, and full in-person meetings could cause an imminent risk to the Council members, staff and public.

Section 3. Ratification of Governor's Proclamation of a State of Emergency. The Council hereby ratifies the Governor of the State of California's Proclamation of State of Emergency, effective as of its issuance date of August 16, 2021.

Section 4. Remote Teleconference Meetings. The agency staff is hereby authorized and directed to take all actions necessary to carry out the intent and purpose of this Resolution including, conducting open and public meetings in accordance with Government Code section 54953(e) and other applicable provisions of the Brown Act.

Section 5. Effective Date of Resolution. This Resolution shall take effect on October 28, 2021, and stay in effect at such time the FRWDB Directors or the Council adopts a subsequent resolution in accordance with Government Code section 54953(e)(3) to extend the time during which the legislative bodies of the District may continue to teleconference without compliance with paragraph (3) of subdivision (b) of section 54953.

PASSED AND ADOPTED by the Youth Council this 18th day of November, 2021 by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	2
MEETING DATE:	November 18, 2021
ACTION:	APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Blake Konczal, Executive Director
SUBJECT: May 20, 2021, Youth Council Meeting Minutes

RECOMMENDATION:

Approve the attached minutes of the May 20, 2021, Youth Council meeting.

ATTACHMENT:

May 20, 2021, Youth Council Meeting Minutes



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Youth Council
May 20, 2021

SUMMARY MINUTES

The meeting was called to order at 4:01 p.m. and was held via Zoom.

ROLL CALL: PRESENT – Lacy Barnes, Paul Bauer, Edgar Blunt, Raine Bumatay, Katherine Martindale, Vasili Sotiropulos, Michelle Tutunjian, Ricardo Vasquez, Valerie Vuicich, and Rick Watson

ABSENT – Brian Chambers

AGENDA CHANGES: None

ABSTENTIONS/RECUSALS/ Michelle Tutunjian – Item 3

DISCLOSURES OF
POTENTIAL CONFLICTS OF
INTEREST: None

COMMITTEE
CHAIR/STAFF
COMMENTS: Chair Bumatay shared that Councilmember Vuicich will be retiring at the end of June and that this was her last Youth Council meeting. She thanked Ms. Vuicich for her service to the Youth Council, and her leadership in the community.

PUBLIC COMMENTS: None

Item	Description/Action Taken
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1. **February 18, 2021, Youth Council Meeting Minutes**

Blake Konczal, Executive Director, Fresno Regional Workforce Development Board (FRWDB), requested approval of the February 18, 2021, Youth Council (Council) meeting minutes.

MARTINDALE/BARNES – APPROVED THE FEBRUARY 18, 2021, YOUTH COUNCIL MEETING MINUTES. VOTE: YES – 10, NO – 0 (UNANIMOUS)

2. **Fresno Regional Workforce Development Board Outstanding Achievement Awards**

Ana Escareno, Youth Program Coordinator, FRWDB, reported that the Outstanding Achievement Award for the Fourth Quarter of Program Year (PY) 2020-2021 had been awarded to David Cabrera. Ms. Escareno presented the video that highlighted Mr. Cabrera's journey to employment through Workforce Connection and noted that he completed his vocational training in May 2020, with Reedley College. She noted that due to the conditions with the COVID shut down, Mr. Cabrera was given the opportunity to drop the training without being penalized, but he continued on, completing the training from home. Mr. Cabrera completed a Work Experience and became fully employed with Selzi Enterprises in October 2020.

This was an information item.

3. **Workforce Innovation and Opportunity Act Youth Funding Recommendation for Program Year 2021-2022**

Mr. Konczal reported that the State of California Employment Development Department released the Workforce Innovation and Opportunity Act (WIOA) formula allocations for Program Year (PY) 2021-2022. He stated that while California's share of the federal workforce funding had increased for PY 2021-2022, the FRWDB received a 17.6% decrease in funding, making the FRWDB's youth funding allocation \$5.87 million. He explained that, fortunately, FRWDB had an estimated carryover of 32% going into PY 2021-2022, so that will help lessen the impact of the formula funding decrease. The recommendation included: Two percent (2%) for community outreach and marketing, one-time move costs for the relocation of the America's Job Centers of California (AJCC)/One-Stop, a three percent (3%) decrease in planned carryover to PY 2022-2023, maintaining the current Work Experience pool to be in compliance with federal and state law, maintaining the Clean Slate Program with the Fresno County Public Defender's Office, maintaining the supportive service pool, the participant workshop pool and soft skills training pool, and a decrease of 12% for the youth subcontractors.

Mr. Konczal briefly explained to the Council how formulas are calculated at the state level to determine how much each local area would receive, noting that formulas are based on population, unemployment rates, among other factors. Councilmember Vuicich asked at what point does an individuals' unemployment get affiliated with where they physically live, as opposed to where their job was located. She noted that individuals would be utilizing AJCC services in the county in which they live, not in the county in which they previously worked. Mr. Konczal indicated that he did not know, but that he would get that information.

VUICICH/BLUNT – RECOMMENDED THAT THE FRWDB APPROVE THE WIOA YOUTH FUNDING RECOMMENDATIONS FOR PY 2021-2022. VOTE: YES – 9, NO – 0, RECUSAL – 1 (UNANIMOUS, WITH RECUSAL NOTED ABOVE)

4. **Third Quarter Workforce Innovation and Opportunity Act Young Adult Work Experience Expenditure Report for Program Year 2020-2021**

Phyllis Stogbauer, Senior Deputy Director, FRWDB, presented the WIOA Young Adult Work Experience (WEX) Expenditure Report for the Council's recommendation to the FRWDB. She reported that the PY 2019-2020 allocations were required to be expended by June 30, 2021, and that FRWDB had fully expended those funds by December 31, 2020. She indicated that the FRWDB was on track to expend the PY 2020-2021 by the June 30, 2022, deadline, and that staff had no concerns with WEX expenditures.

MARTINDALE/BAUER – RECOMMENDED THAT THE FRWDB ACCEPT THE THIRD QUARTER WIOA YOUNG ADULT WORK EXPERIENCE EXPENDITURE REPORT. VOTE: YES – 10, NO – 0 (UNANIMOUS)

5. **Third Quarter Local Performance Results Report for Program Year 2020-2021**

Ms. Stogbauer presented for the Council's recommendation to the FRWDB, the Third Quarter Local Performance Results Report for PY 2020-2021. She reported that as of March 31, 2021, 991 Youth had been served, and of those 991, 211 were in-school and 780 were out-of-school,

and that this exceeded the FRWDB's 75% out-of-school requirement. She noted that expenditures were low and FRWDB did a de-obligation of funds from the Providers and that those funds would be placed into carryover going in to PY 2021-2022. Ms. Stogbauer pointed out that even though expenditures and enrollments were down, youth placement into education or employment continued to do very well and the placement goal was exceeded for the Third Quarter. Councilmember Barnes asked if the Council could be provided a breakdown of youth placed into employment and education separately. Ms. Stogbauer indicated that staff would bring that information back to the Council at its next meeting.

Ms. Stogbauer reviewed the remaining reports, noting on the Measurable Skills Gains, that there is a specific list of requirements that are measured when a youth enters training. Director Blunt asked if FRWDB staff could provide the list of requirements and Ms. Stogbauer indicated that she would bring that information back at the next Council meeting.

BARNES/BLUNT – RECOMMENDED THAT THE FRWDB ACCEPT THE THIRD QUARTER LOCAL PERFORMANCE RESULTS REPORT FOR PROGRAM YEAR 2020-2021. VOTE: YES – 10, NO – 0 (UNANIMOUS)

6. Third Quarter Young Adult Satisfaction Report for Program Year 2020-2021

Stephen DeWitt, Quality Systems Manager, FRWDB, presented the Third Quarter Young Adult Satisfaction Reports for PY 2020-2021 for the Council's recommendation to the FRWDB. Mr. DeWitt indicated that the responses showed 56.4% as extremely satisfied and 30.2% as satisfied. He reviewed some of the comments received and indicated that, overall, responses were positive and that it appeared that the Young Adult clients were engaged in the program.

BARNES/MARTINDALE – RECOMMENDED THAT THE FRWDB ACCEPT THE THIRD QUARTER YOUNG ADULT SATISFACTION REPORT FOR PROGRAM YEAR 2020-2021. VOTE: YES – 10, NO – 0 (UNANIMOUS)

7. Third Quarter Providers of Services' Monitoring Report for Program Year 2020-2021

Mr. DeWitt presented the Third Quarter Providers of Services' Monitoring Report for PY 2020-2021 for the Council's recommendation to the FRWDB. Mr. DeWitt indicated that while there were findings, they had all been addressed adequately and closed.

TUTUNJIAN/VASQUEZ – RECOMMENDED THAT THE FRWDB ACCEPT THE THIRD QUARTER PROVIDERS OF SERVICES' MONITORING REPORT FOR PROGRAM YEAR 2020-2021. VOTE: YES – 10, NO – 0 (UNANIMOUS)

8. Third Quarter Providers of Services' Customer Complaint Report for Program Year 2020-2021

Mr. DeWitt presented the Third Quarter Youth Customer Complaint Report for PY 2020-2021 for the Council's recommendation to the FRWDB. Mr. DeWitt reported that no youth program complaints were received during the third quarter.

MARTINDALE/BLUNT – RECOMMENDED THAT THE FRWDB ACCEPT THE THIRD QUARTER PROVIDERS OF SERVICES CUSTOMER COMPLAINT REPORT FOR PROGRAM YEAR 2020-2021. VOTE: YES – 10, NO – 0 (UNANIMOUS)

9. **Workforce Innovation and Opportunity Act Local Area Youth Performance Results for Program Year 2019-2020**

Ms. Stogbauer presented the WIOA Local Area Youth Performance Results for PY 2019-2020 for the Council's recommendation to the FRWDB. Ms. Stogbauer noted that the report showed the final results from the state on all of the FRWDB's measurable goals: Employment Rate at Second Quarter, Employment Rate at Fourth Quarter, Median Earnings, Credential Rate, and Measurable Skills Gains (MSG). The report indicated that the FRWDB exceeded all of its performance goals, with the exception of MSG, as FRWDB was working on a baseline for PY 2019-2020. With the FRWDB exceeding its goals, Director Barnes asked when do the goals get recalibrated and possibly changed. Ms. Stogbauer indicated that renegotiation of goals takes place every one (1) or two (2) years, and that if the FRWDB is exceeding a goal, that goal will generally be increased.

TUTUNJIAN/VUICICH – RECOMMENDED THAT THE FRWDB ACCEPT THE WIOA LOCAL AREA YOUTH PERFORMANCE RESULTS FOR PY 2019-2020. VOTE: YES – 10, NO – 0 (UNANIMOUS)

10. **Third Quarter Youth Demographics Reports for Program Year 2020-2021**

Ms. Stogbauer reviewed the Third Quarter Youth Demographics Reports for PY 2020-2021, with the Council. She indicated that total enrollments were lower than normal, most likely due to the COVID shutdown. Other than that, most of the demographics had not changed significantly. She did note that the highest barriers for Youth continued to be Needs Additional Assistance, Basic Skills Deficient, and Low Income. Director Barnes asked if FRWDB staff was aware of why there was a decrease in enrollments of Black/African Americans from PY 2019-2020 to PY 2020-2021. Ms. Stogbauer was not aware of anything to which this decrease could be attributed. Management from Youth Services Providers also indicated that they were not aware of anything that contributed to the lower number of Black/African American youth enrolling in the program. Jeff Davis from Fresno Economic Opportunities Commission indicated that he believes enrollment stayed consistent, but that the lower number had to do with individual youth responses to the ethnicity question.

Councilmember Martindale asked what the "High School Graduate and Out of School" notation on the Report described. Ms. Stogbauer explained that this means Youth have either obtained a High School Diploma and were no longer in school, or that they had dropped out of school.

This was an information item.

11. **Agenda Items for August 19, 2021, Meeting**

There were no items recommended for the August 19, 2021, Youth Council meeting agenda.

12. **Meeting Feedback**

Chair Bumatay expressed her appreciation to the Council for their attendance and participation in the meeting.

Meeting adjourned at 5:04 p.m.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	3
MEETING DATE:	November 18, 2021
ACTION:	INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Phyllis Stogbauer/Senior Deputy Director

SUBJECT: Fresno Regional Workforce Development Board Outstanding Achievement Awards

INFORMATION:

The Fresno Regional Workforce Development Board's 2021 Outstanding Achievement Award for the First Quarter has been awarded to Marissa Oliveras. The video presentation can be viewed on YouTube: <https://youtube.be/gfiXDckaDyk>.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	4
MEETING DATE:	November 18, 2021
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Phyllis Stogbauer, Senior Deputy Director

SUBJECT: Fourth Quarter Program Year 2020 - 2021 and First Quarter Program Year 2021 - 2022
Workforce Innovation and Opportunity Act Young Adult Participant Work Experience Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Workforce Innovation and Opportunity Act (WIOA) Young Adult Participant Work Experience Report for the Fourth Quarter of Program Year (PY) 2020 - 2021 and the First Quarter of PY 2021 - 2022.

REASON FOR RECOMMENDATION:

The WIOA places a priority on providing youth with occupational learning opportunities through Work Experience. These Work Experiences include: paid work experience, pre-apprenticeship programs, job shadowing, and on-the-job training activities. Beginning July 1, 2015, local boards were required to begin implementing new Work Experience requirements, which included a mandated minimum expenditure requirement of 20%.

The WIOA formula funding has a two (2) year life cycle, and local areas are mandated to fully expend the required Work Experience funding by June 30th of the last program year. e.g., Work Experience funds allocated in PY 2018 - 2019 were required to be fully expended by June 30, 2020.

The total Work Experience allocation for PY 2019 - 2020 was \$1,106,526 and was required to be fully expended by June 30, 2021, and the total allocation was expended by the deadline.

Work Experience funds allocated to PY 2020 - 2021 is \$1,284,131.52 and must be expended by June 30, 2022. The total Work Experience expenditures as of September 30, 2021 is \$1,392,933.12, which exceed the mandated expenditure requirement by \$108,801.60. Staff has no concerns regarding Work Experience expenditures at this time.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	5
MEETING DATE:	November 18, 2021
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Phyllis Stogbauer, Senior Deputy Director
SUBJECT: Local Performance Result Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Young Adult Services (YAS) Providers of Services Local Performance Result Reports for the Fourth Quarter of Program Year (PY) 2020 – 2021 and the First Quarter of PY 2021 – 2022.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

The attached worksheets provide local performance results for each of the YAS Providers of Services for the Fourth Quarter of PY 2020 – 2021 and the First Quarter of PY 2021 – 2022.

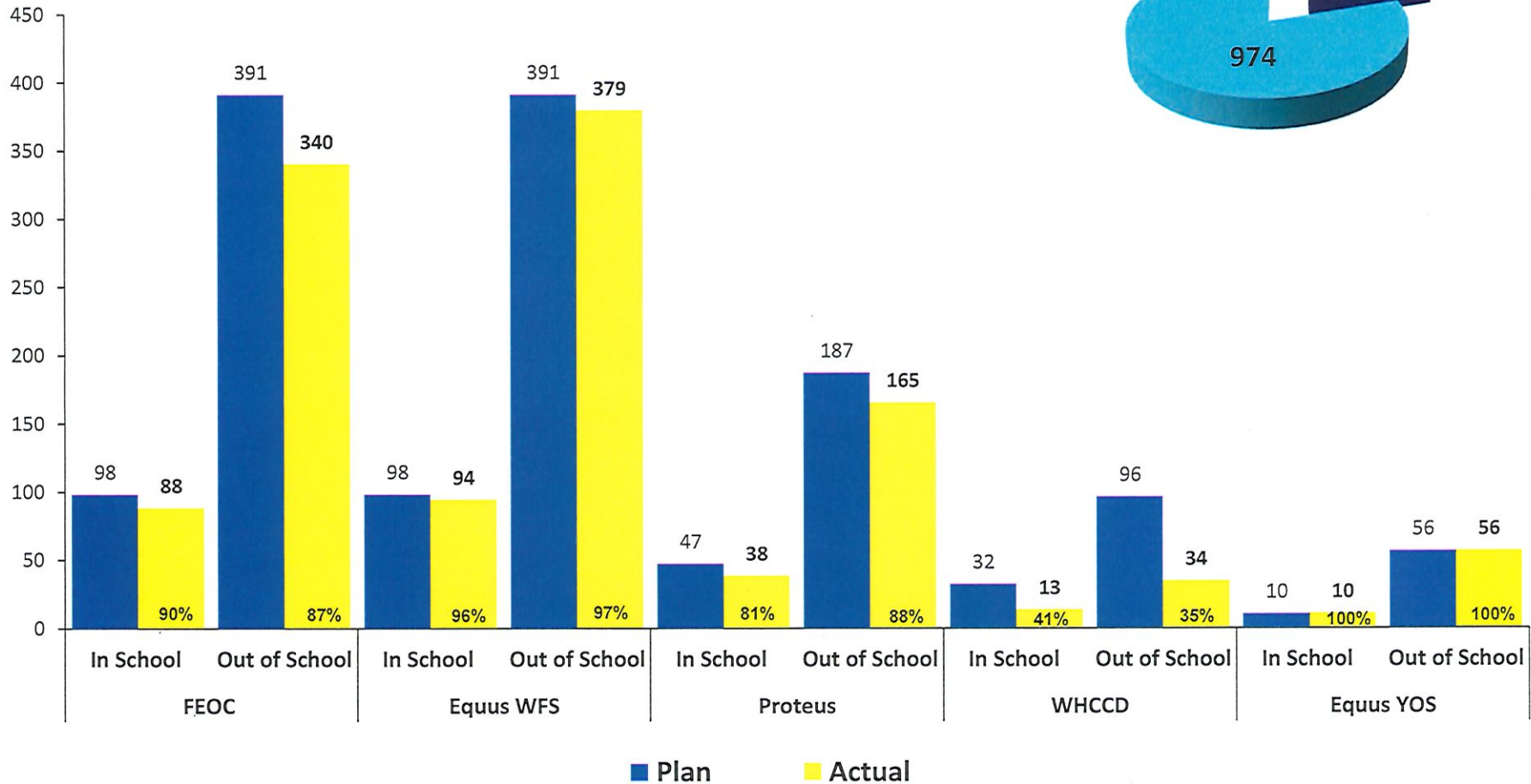
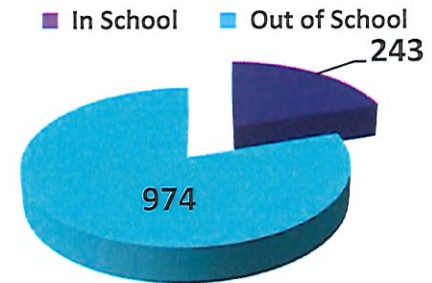
ATTACHMENTS:

ATTACHMENT I: Young Adult Services Local Performance Results for Program Year 2020 – 2021
Fourth Quarter
ATTACHMENT II: Young Adult Services Local Performance Results for Program Year 2021 – 2022
First Quarter

Youth Served

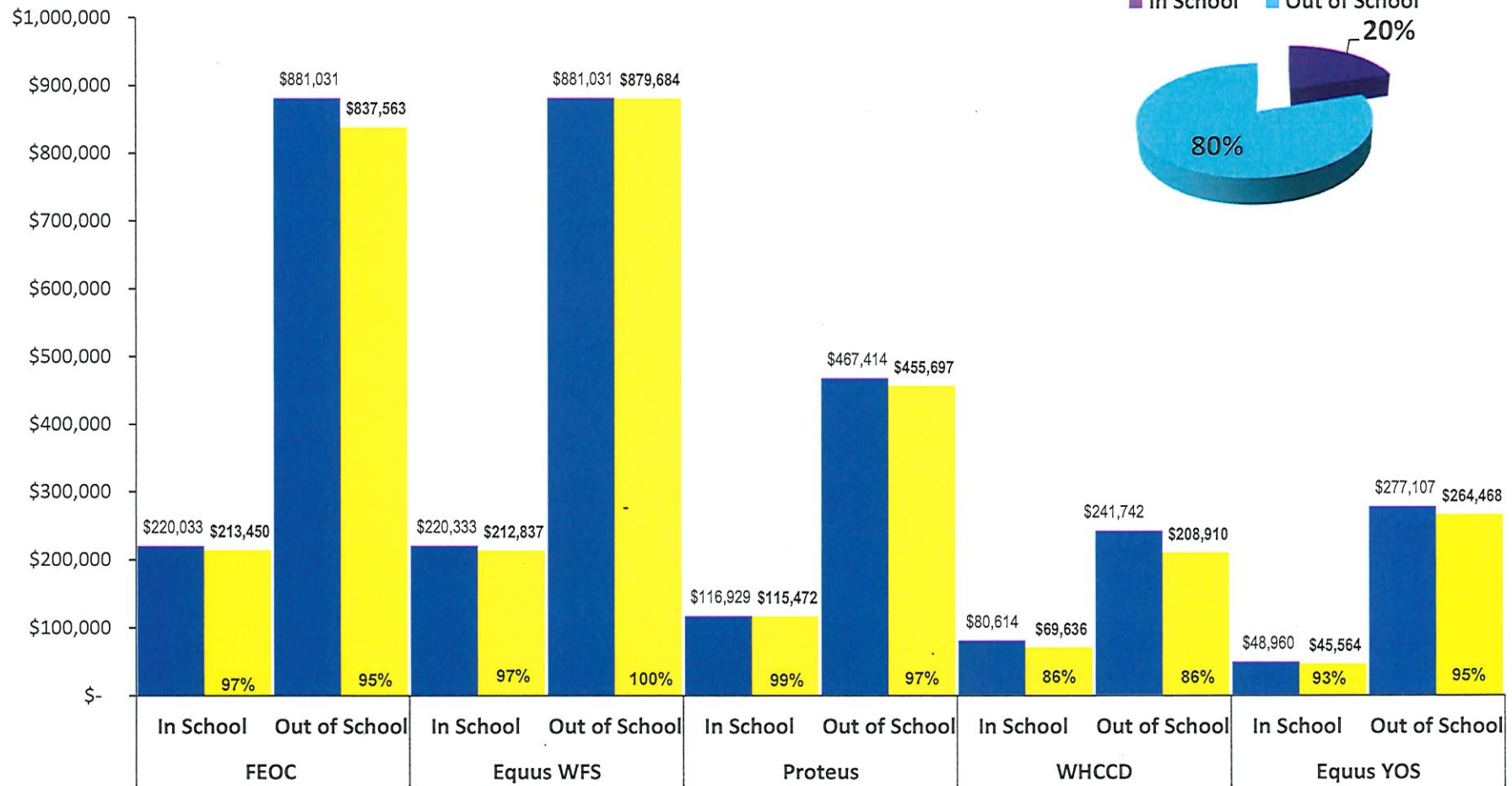
FEOC - Fresno Economic Opportunities Commission
Equus WFS - Equus Workforce Solutions
Proteus - Proteus, Inc.
WHCCD - West Hills Community College District
Equus YOS - Youth Offender Services

Total Served- 1217



Note: Number served goal is 95%

Youth Expenditures



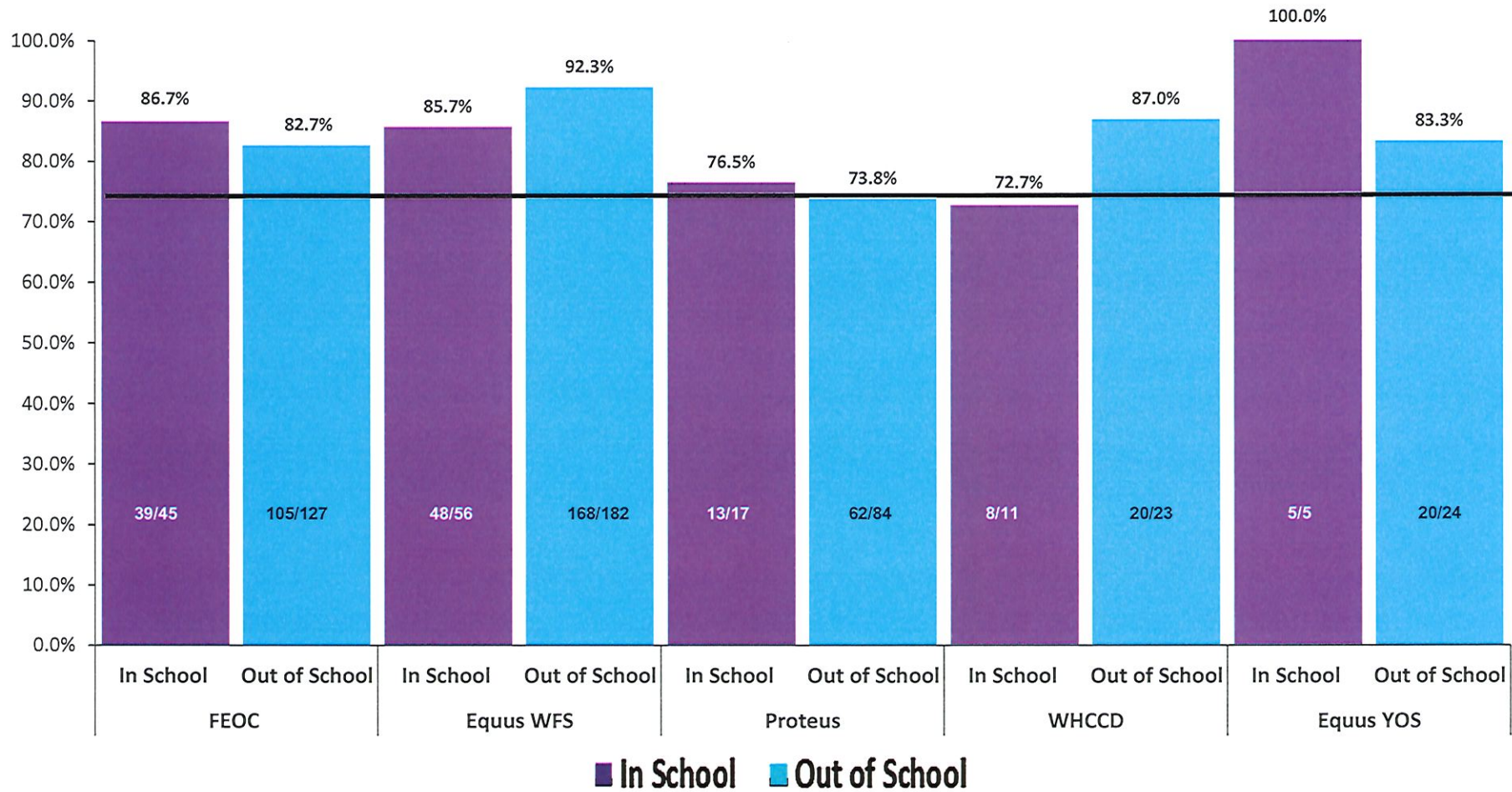
Note: WIOA mandates a minimum of 75% Out-of-School Expenditures and a maximum of 25% In-school Expenditures. The expenditures goal range is 95% to 100%.

■ Plan ■ Actual

Youth Placement in Employment or Education

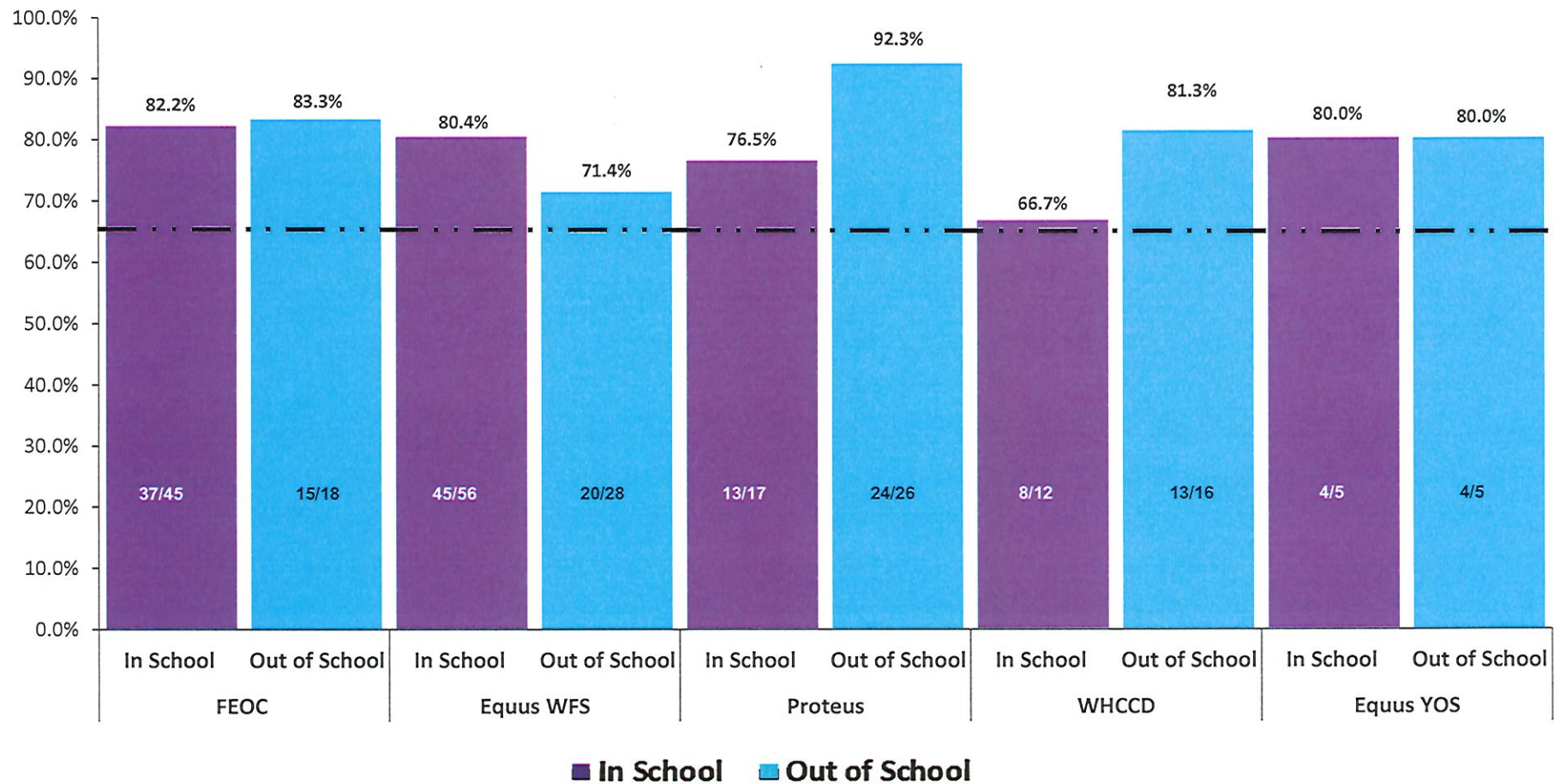

Goals

Placement 73.5%



Youth Certificate of Attainment

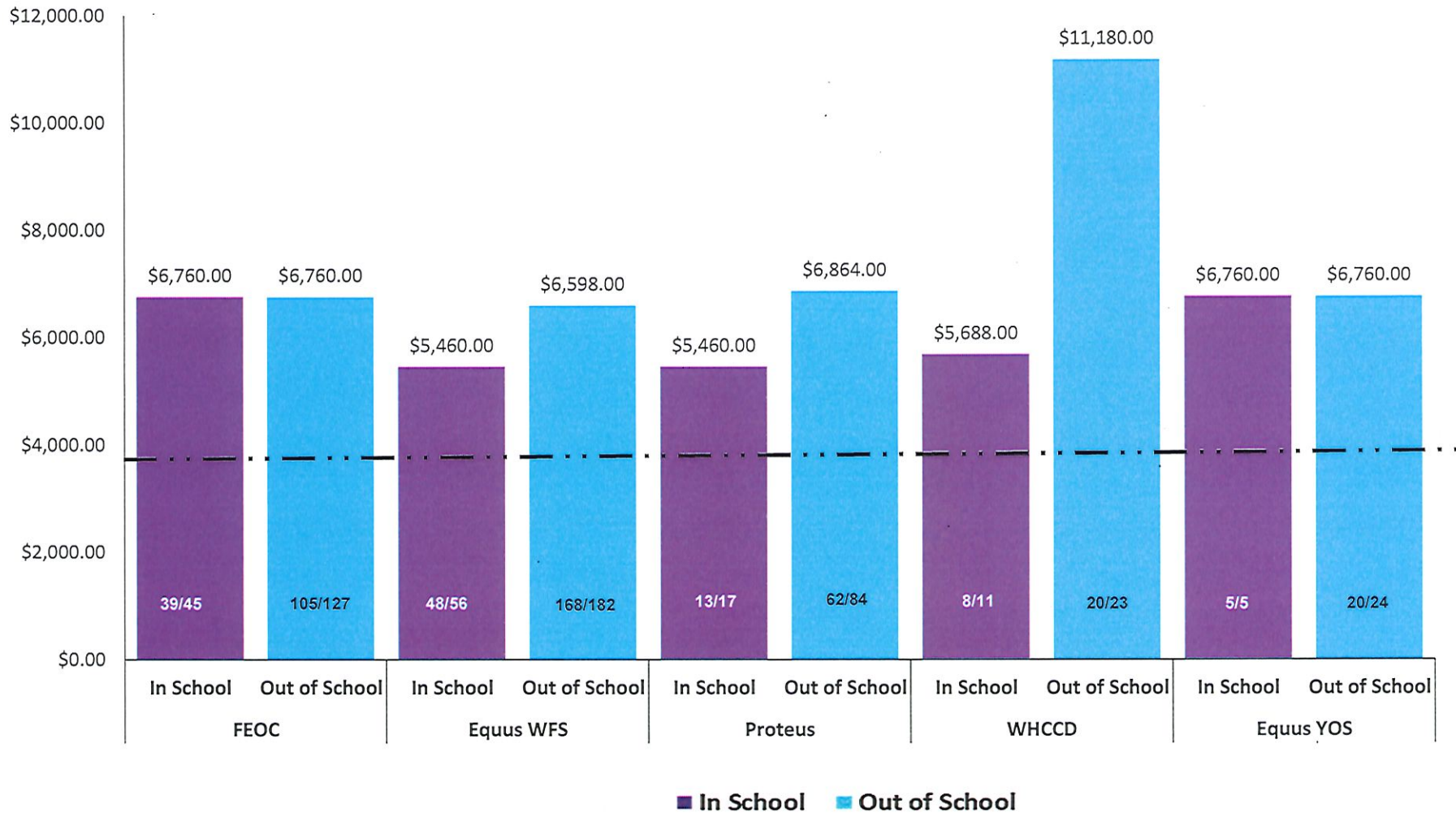
Goals

Certificate of Attainment 66.5% 

Youth Median Wage

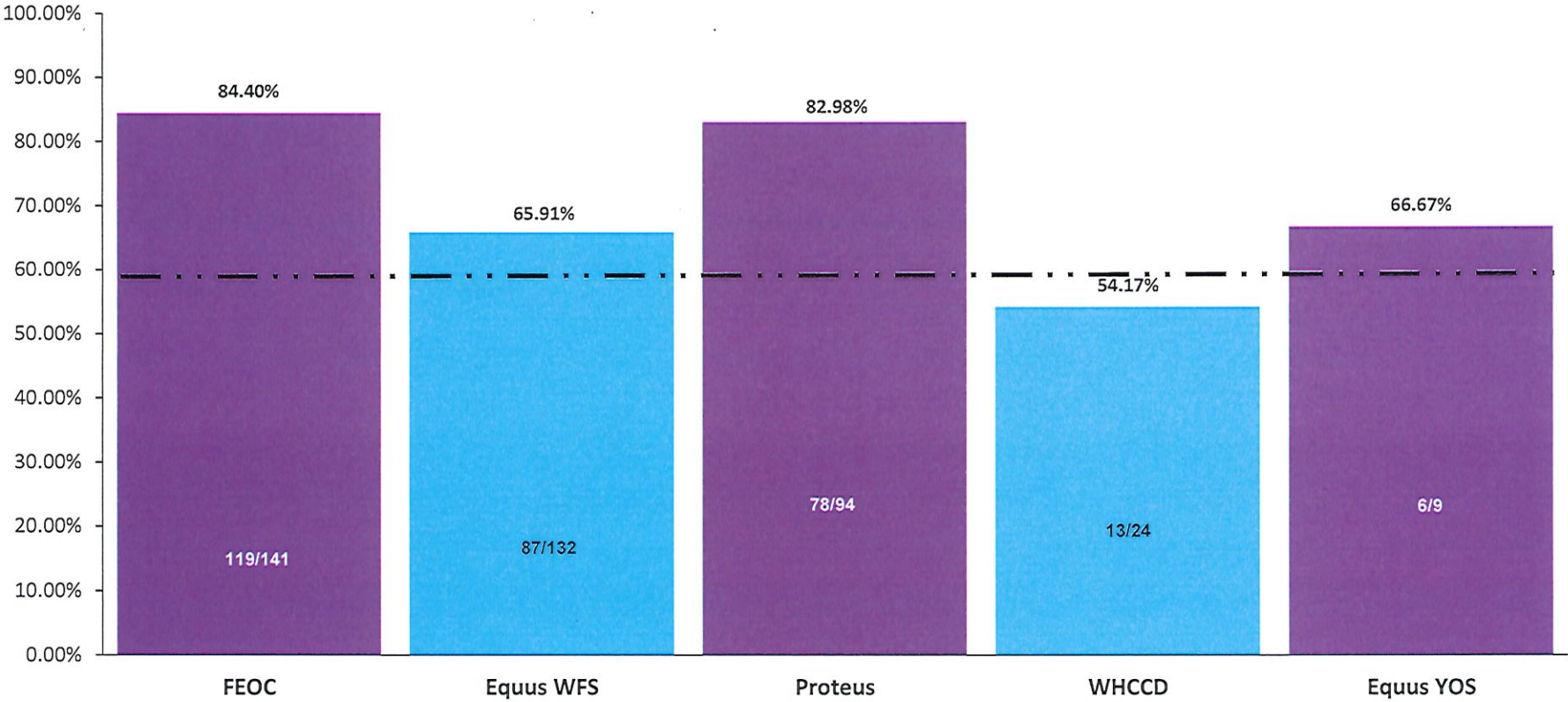
PY 2020-2021

Median Wage is \$ 3,700 — . . — .



Youth
Measurable Skills Gain (MSG)

Goals
Measurable Skills Gain 58% 



Note: MSG Includes In-School & Out of School Youth

Youth Served

FEOC - Fresno Economic Opportunities Commission

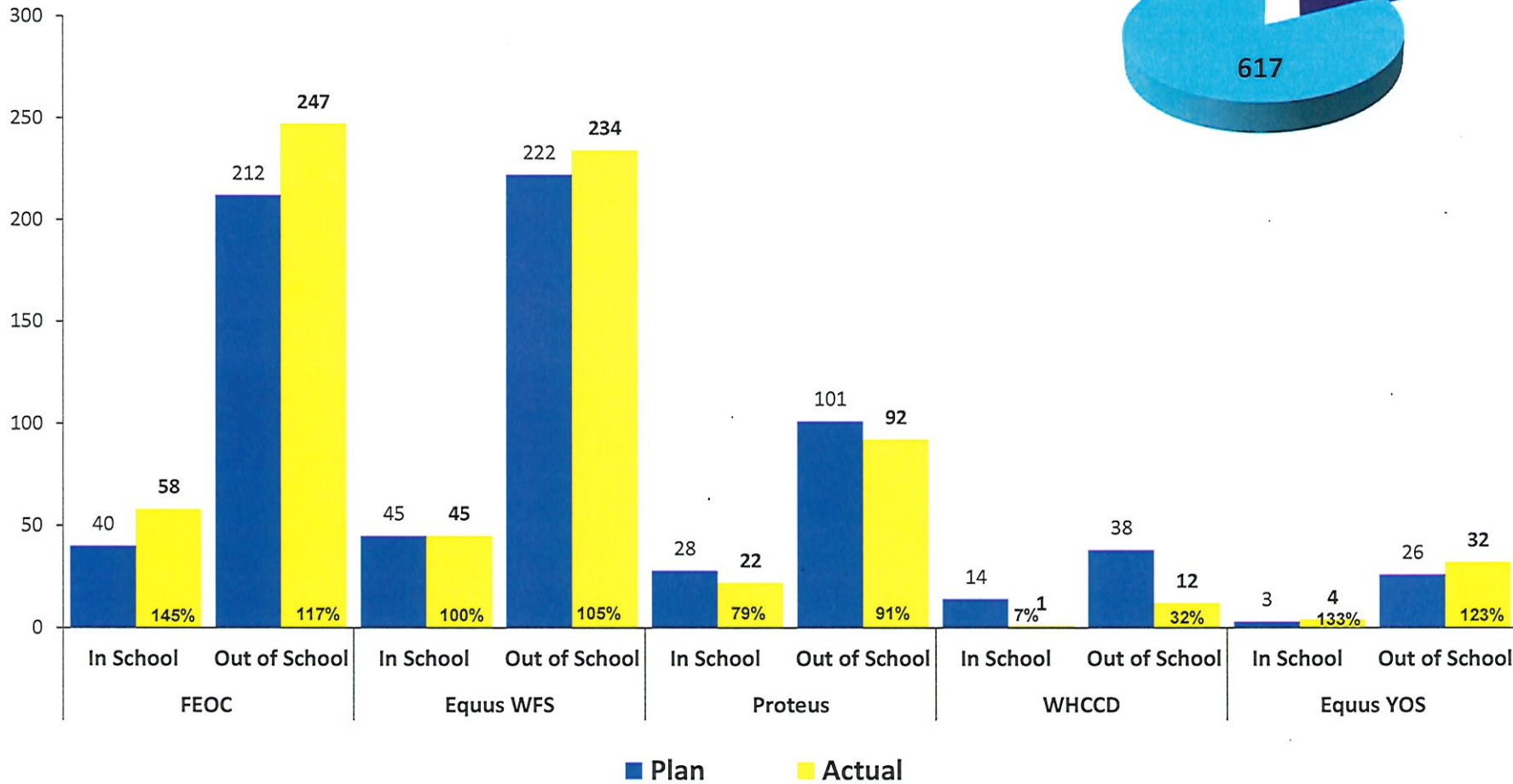
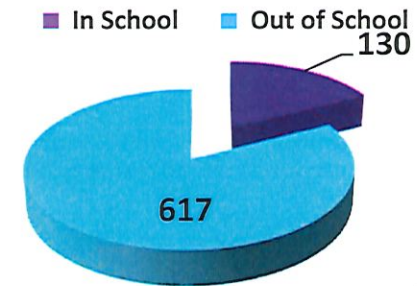
Equus WFS - Equus Workforce Solutions

Proteus - Proteus, Inc.

WHCCD - West Hills Community College District

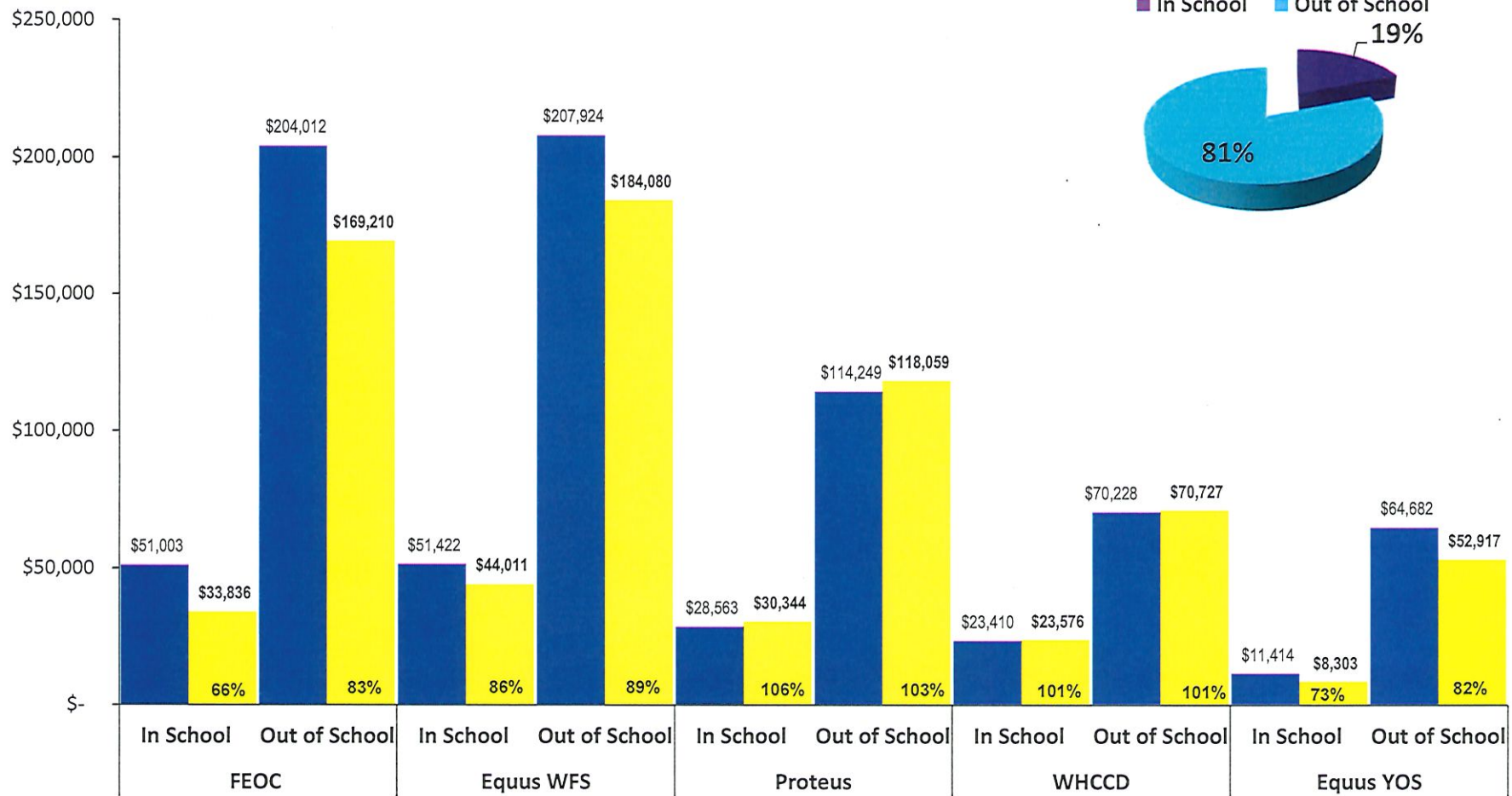
Equus YOS - Youth Offender Services

Total Served- 747



Note: Number served goal is 95%

Youth Expenditures



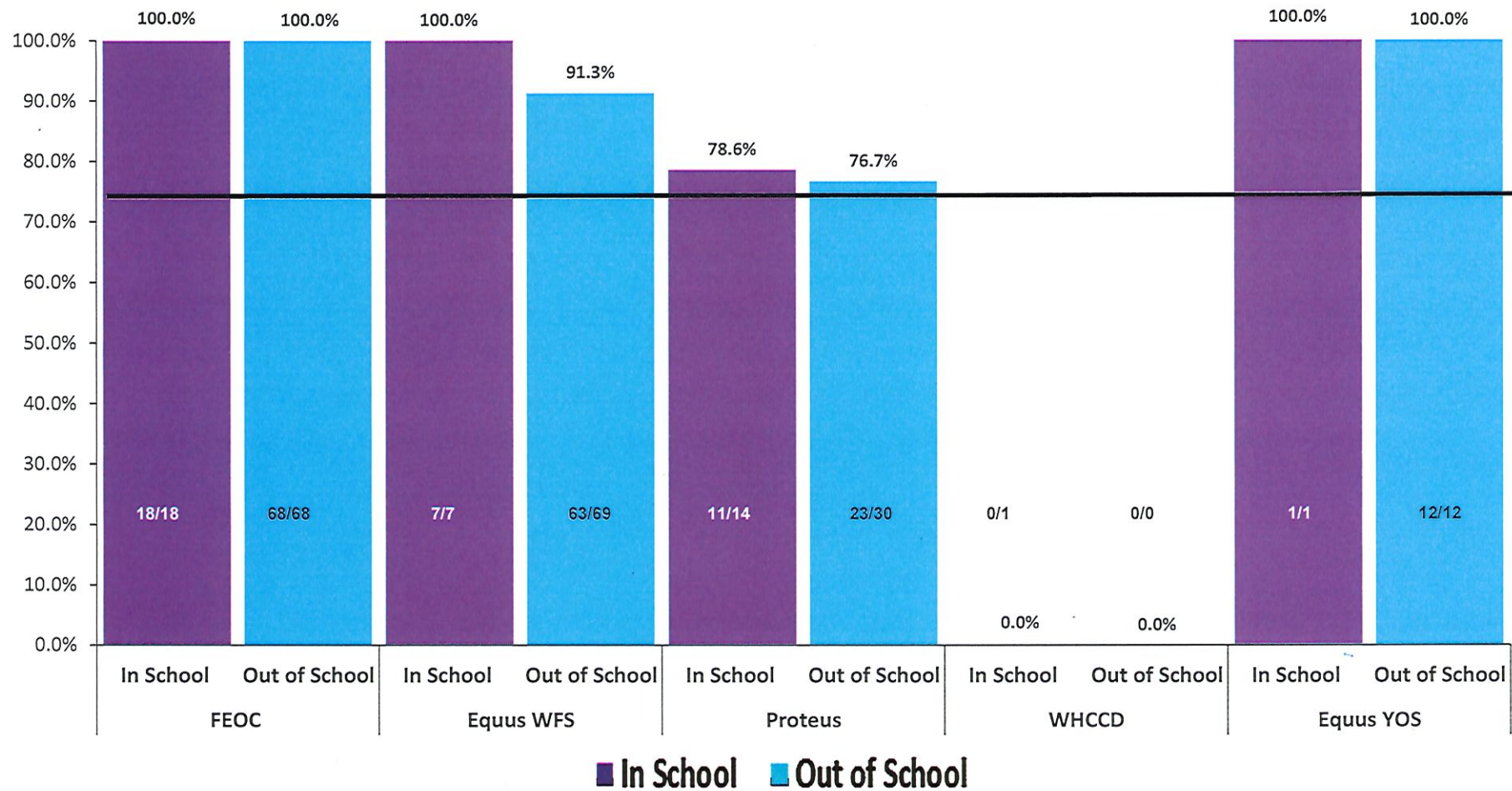
Note: WIOA mandates a minimum of 75% Out-of-School Expenditures and a maximum of 25% In-school Expenditures. The expenditures goal range is 95% to 100%.

■ Plan ■ Actual

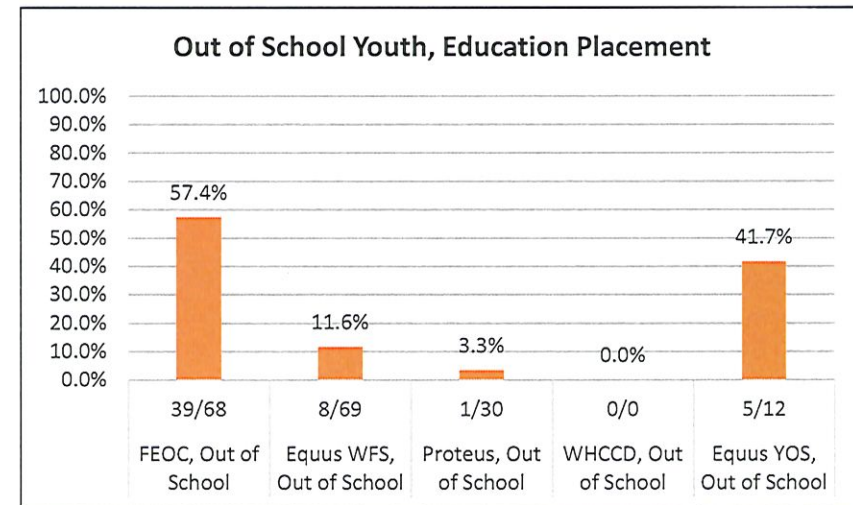
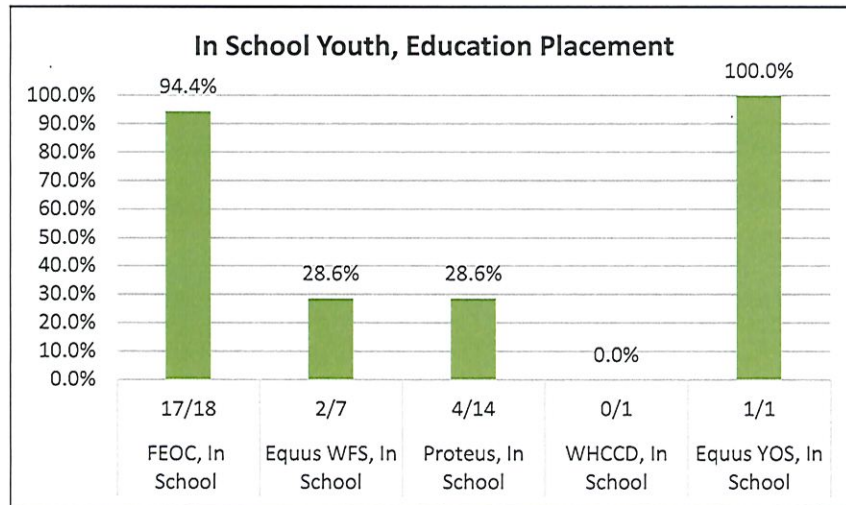
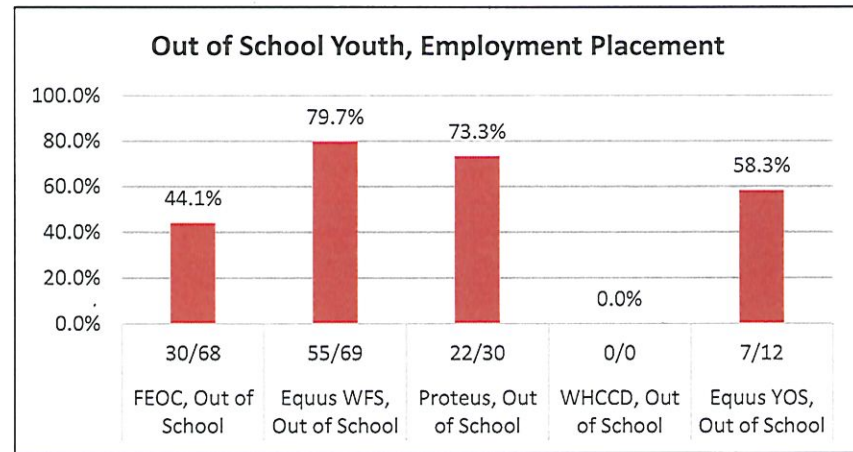
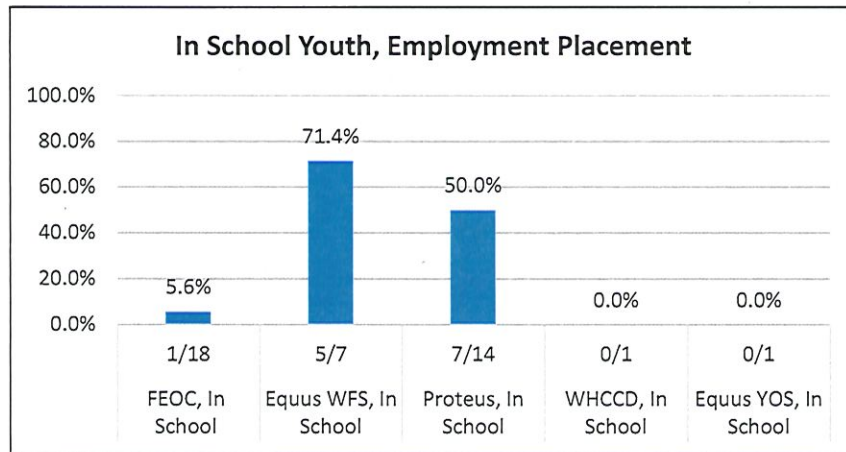
Youth Placement in Employment or Education

Goals

Placement 73.5%



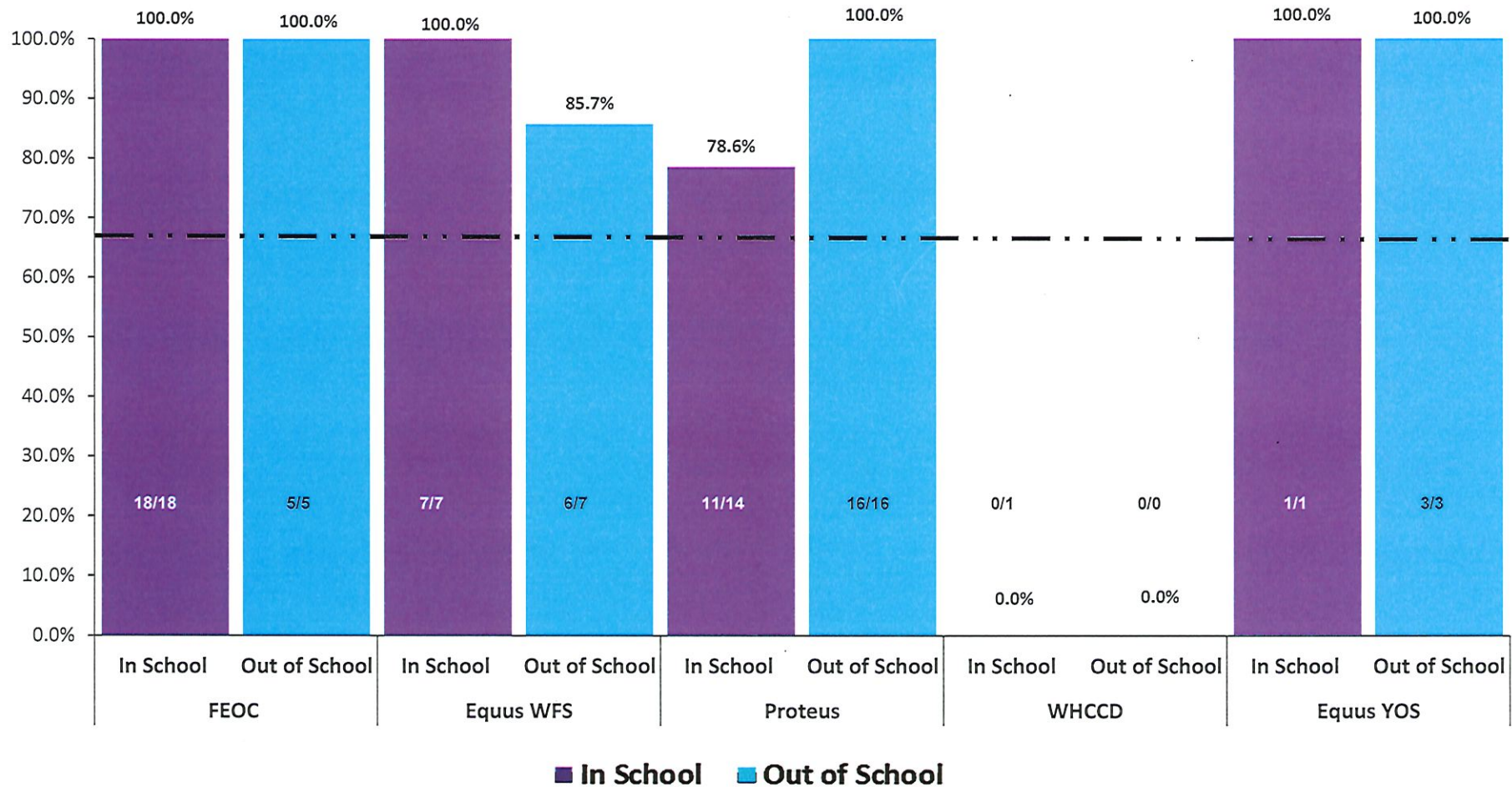
Youth Placement in Employment or Education



Youth Certificate of Attainment

Goals

Certificate of Attainment 66.5% — ■ ■ —



Youth Median Wage

PY 2020-2021

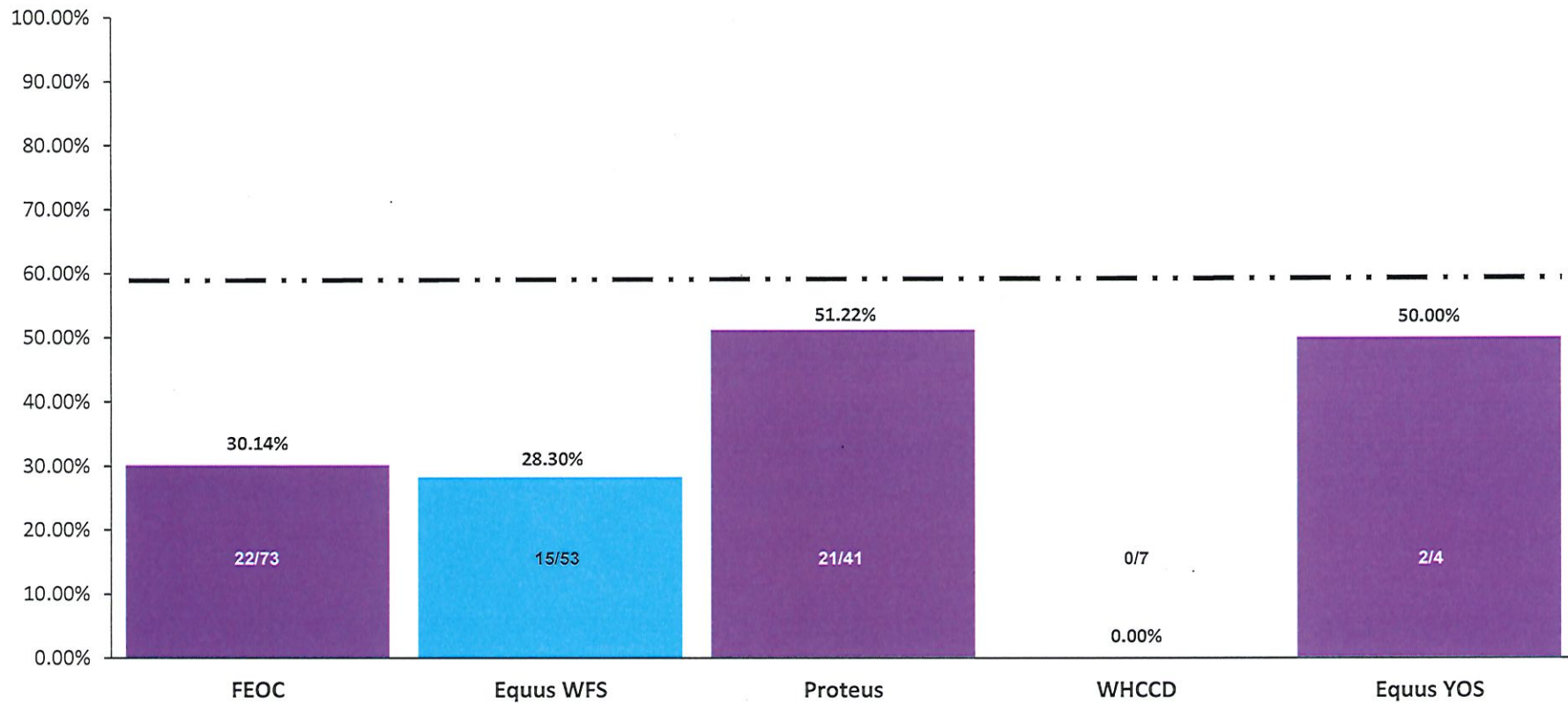
Median Wage is \$ 3,700 — . . — .



Youth Measurable Skills Gain (MSG)

Goals

Measurable Skills Gain 58%



Note: MSG Includes In-School & Out of School Youth

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	6
MEETING DATE:	November 18, 2021
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Stephen DeWitt, Monitoring Department Manager

SUBJECT: Fourth Quarter Program Year 2020-2021 and First Quarter Program Year 2021-2022 Young Adult Satisfaction Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Youth Program Satisfaction Report for the Fourth Quarter of Program Year 2020-2021 and First Quarter of Program Year 2021-2022.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

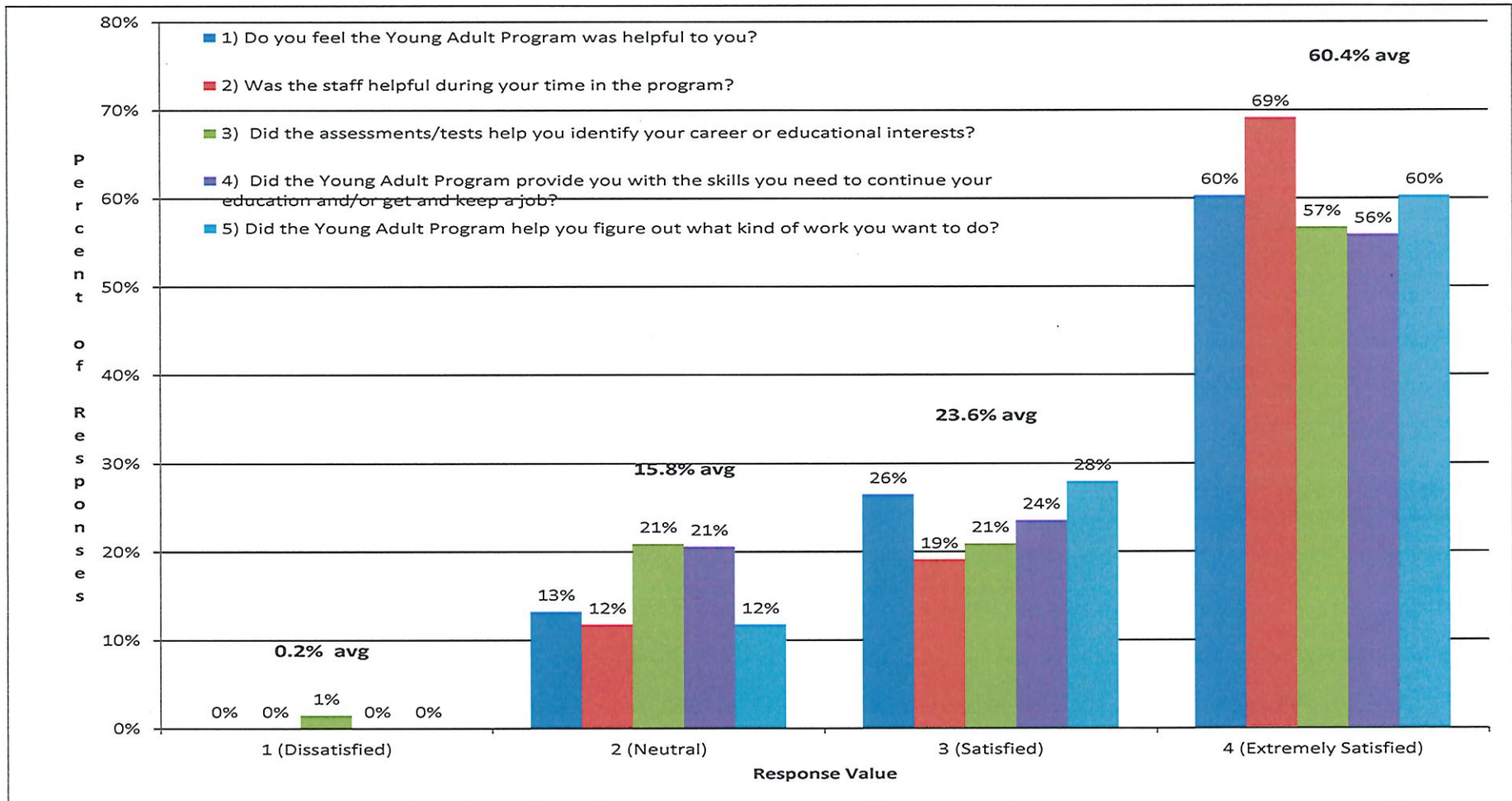
As part of this responsibility, FRWDB staff has implemented the Youth Program Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to staff on a monthly basis. The data is aggregated, analyzed and reviewed on a quarterly basis and reported to this Council.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level with our youth and young adult participants. These improvements are based on data collected through these satisfaction surveys, monitoring reviews, complaints and monthly operations meetings between providers and FRWDB staff.

ATTACHMENTS:

ATTACHMENT I: Fourth Quarter Young Adult Customer Satisfaction Report for Program Year 2020-2021
ATTACHMENT II: First Quarter Young Adult Customer Satisfaction Report for Program Year 2021-2022

Fourth Quarter Young Adult Customer Satisfaction Report for Program Year 2020-2021

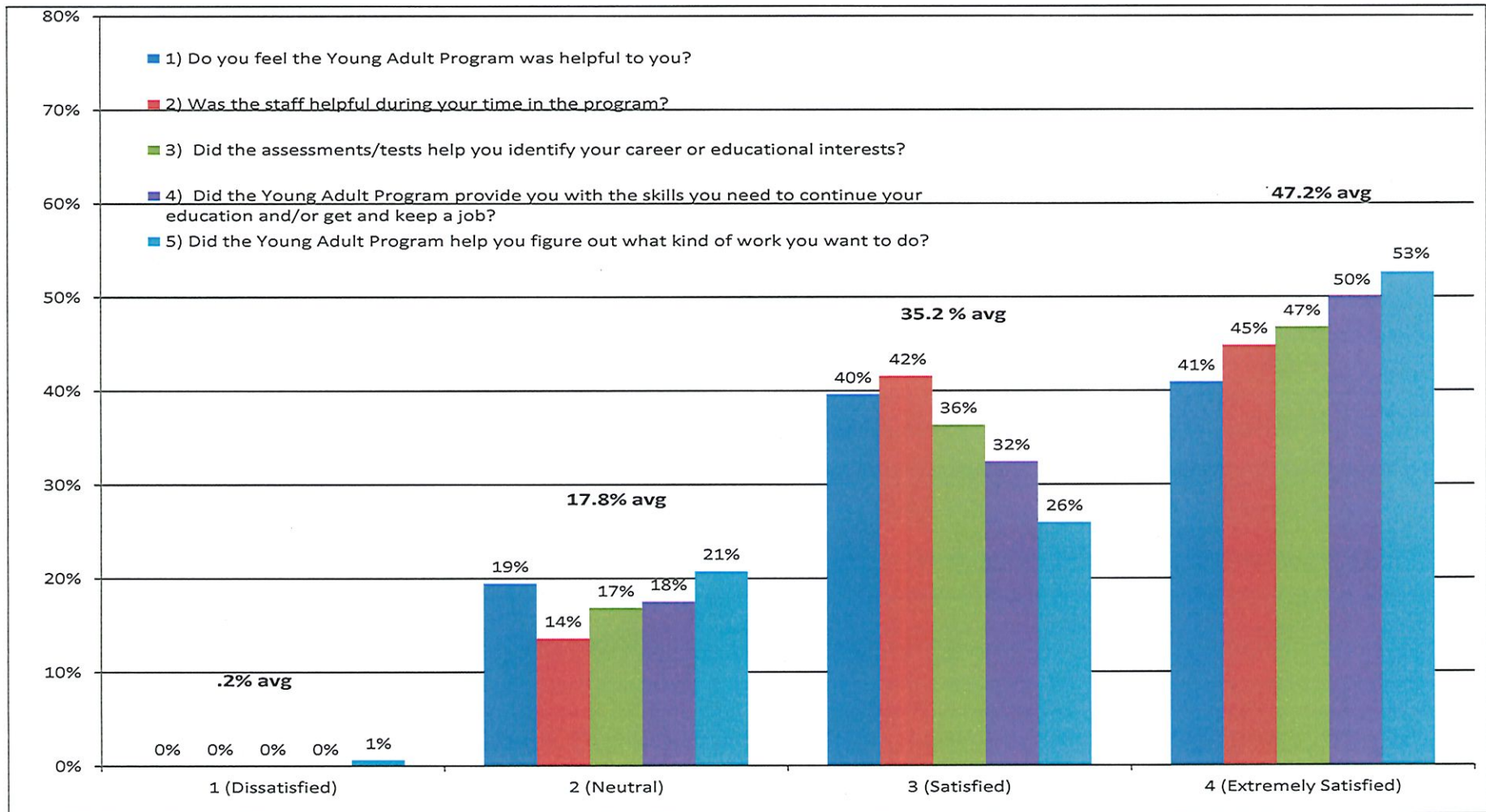


Surveys Received	68
Participants Closed	131
Survey Response Rate	51.9%

Participant Comments:

I really like the Job Ready Workshop; I like the follow-up with the counselors every week; I was looking for a fast way to temporary employment, but pleased to learn about and receive all these free services; Thank you for support and patience; Too much testing; Don't change anything, worked great for me; Thank you for the assistance in getting employed; I love my new job; No changes needed, the program helped me with training and secure employment.

First Quarter Young Adult Customer Satisfaction Report for Program Year 2021-2022



Surveys Received	154
Participants Closed	220
Survey Response Rate	70%

Participant Comments:

Staff very professional, learned a great deal about soft skills during my time in the program; Would like to see more technology-based work experiences; Thank you for the support and the "push" to do better; Staff followed through on their agreements; The staff kept me motivated; The program gave me the skills I needed to secure employment.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	7
MEETING DATE:	November 18, 2021
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Stephen DeWitt, Monitoring Department Manager

SUBJECT: Fourth Quarter Program Year 2020-2021 and First Quarter Program Year 2021-2022
Providers of Services' Monitoring Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Providers of Services' Monitoring Report for the Fourth Quarter of Program Year 2020-2021 and the First Quarter of Program Year 2021-2022.

REASON FOR RECOMMENDATION:

FRWDB staff conducts programmatic and fiscal monitoring of all contracts to ensure compliance with federal, state and local regulations and/or policies. The attached is an overview of the Youth contracts that were monitored during the period of April 1, 2021, through June 30, 2021, and during the period of July 1, 2021, through September 30, 2021.

ATTACHMENTS:

ATTACHMENT I: Youth Providers of Services Monitoring Report - Fourth Quarter, Program Year 2020-2021

ATTACHMENT II: Youth Providers of Services Monitoring Report - First Quarter, Program Year 2021-2022

**Youth Providers of Services Monitoring Report
Fourth Quarter, Program Year 2020-2021**

Program Monitoring:

Program monitoring of the following sub-recipients was completed during the Fourth Quarter of Program Year (PY) 2020-2021

Sub-Recipient	Contract #(s)	Results
West Hills Community College District PY 2018-2019, PY 2019-2020, PY 2020-2021	390	1) Assessment Process Issues 2) Job Readiness Workshop Process Issues 3) Individual Service Strategy Process Issues 4) Job Ready Preparation Process Issues 5) COVID-19 Process Change Issues 6) Service Code Process Issues 7) Participant Contact Issues All findings conditionally closed monthly monitoring will continue.
Fresno Economic Opportunities Commission – Local Conservation Corps PY 2020-2021	646/WAF 7.0	No Findings

Program monitoring of the following sub-recipients was in process at the end of the Fourth Quarter:

Sub-Recipient	Contract #(s)
Fresno Economic Opportunities Commission PY 2020-2021	310

Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was completed during the Fourth Quarter:

Sub-Recipient	Contract #(s)	Results
Equus Works (Rescare) PY 2020-2021 Fiscal Review	320, 324, 320-0845	No Findings
Proteus, Inc. PY 2020-2021 Fiscal Review	330	No Findings
Fresno Economic Opportunities Commission – Local Conservation Corps PY 2020-2021 Fiscal Review	646/WAF 7.0	No Findings

Fiscal monitoring of the following sub-recipients was in process at the end of the Fourth Quarter:

Sub-Recipient	Contract #(s)
Fresno Economic Opportunities Commission PY 2020-2021	310

**Youth Providers of Services Monitoring Report
First Quarter, Program Year 2021-2022**

Program Monitoring:

Program monitoring of the following sub-recipients was completed during the First Quarter of Program Year (PY) 2021-2022:

Sub-Recipient	Contract #(s)	Results
Fresno Economic Opportunities Commission PY 20-21	310	1) Eligibility Documentation Issues 2) Standalone Service Codes Issues 3) COVID-19 Process Changes Issues 4) Youth Work Based Learning Issues 5) Job Readiness Workshop Issues 6) Youth Program Assessment Requirements 7) Measurable Skills Gains Issues Six of seven findings closed; Implemented quarterly compliance checks for Finding #4.

Program monitoring of the following sub-recipients was in process at the end of the first quarter:

Sub-Recipient	Contract #(s)
Equus Workforce Services PY 21-22	320, 324

Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was completed during the first quarter of PY 21-22:

Sub-Recipient	Contract #(s)	Results
Fresno Economic Opportunities Commission PY 20-21 Fiscal Annual Review	310, 812	No Findings
Proteus, Inc. PY 20-21 Fiscal Close-out	333	No Findings
West Hills Community College District PY 20-21 Fiscal Close-out	390	No Findings

Fiscal monitoring of the following sub-recipients was in process at the end of the first quarter:

Sub-Recipient	Contract #(s)
Equus Workforce Services PY 20-21 Fiscal Close-out	320, 324

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	8
MEETING DATE:	November 18, 2021
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Stephen DeWitt, Monitoring Department Manager

SUBJECT: Fourth Quarter Program Year 2020-2021 and First Quarter Program Year 2021-2022
Providers of Services' Customer Complaint Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Youth Customer Complaint Report for the Fourth Quarter of Program Year 2020-2021 and First Quarter of Program Year 2021-2022.

REASON FOR RECOMMENDATION:

Under the FRWDB Joint Powers Agreement, the FRWDB develops and manages systems to hear and resolve grievances brought by participants, vendors, or other interested parties, and to provide quarterly reports to the FRWDB regarding such grievances.

No Youth program complaints were received during the Fourth Quarter of Program Year 2020-2021 or the First Quarter of Program Year 2021-2022.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	9
MEETING DATE:	November 18, 2021
ACTION:	INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Tim Giles, Deputy Director Information and General Services

SUBJECT: Fourth Quarter Program Year 2020-2021 and First Quarter Program Year 2021-2022
Youth Demographics Reports

INFORMATION:

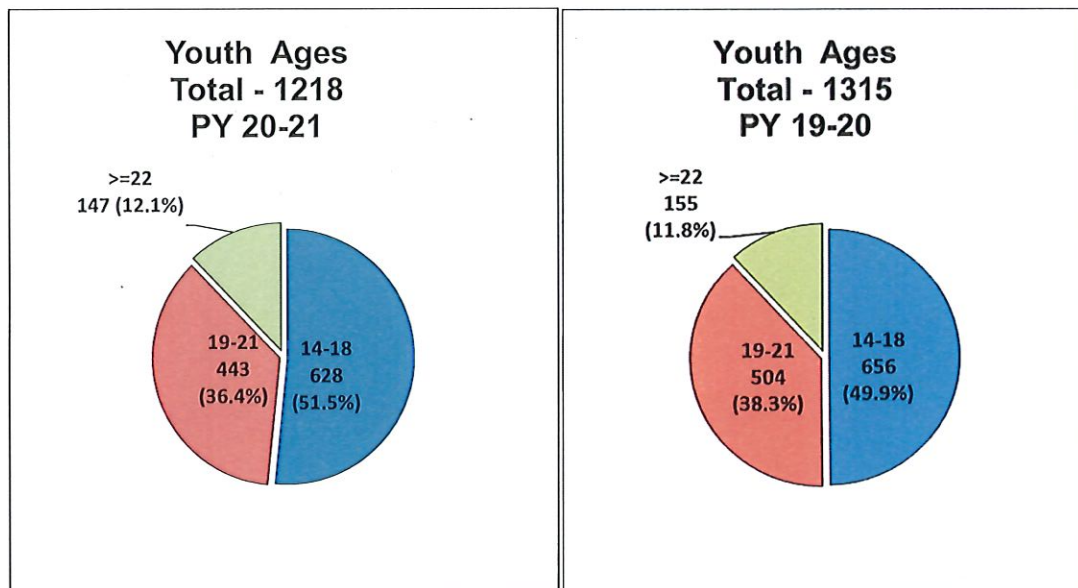
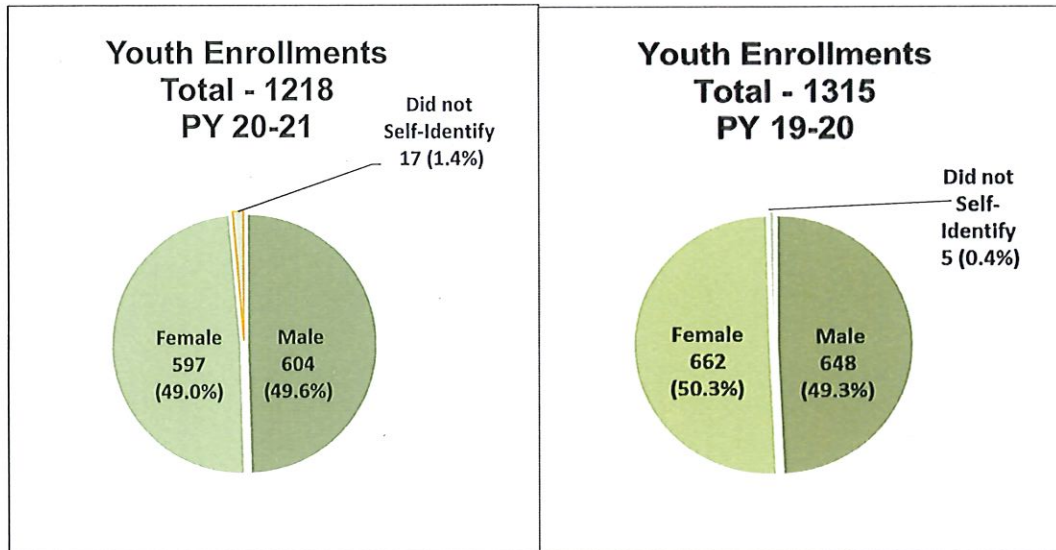
Per the Youth Council's direction, the Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's youth enrollments. Attached are the reports for the Fourth Quarter of Program Year 2020-2021 and the First Quarter of Program Year 2021-2022.

ATTACHMENTS:

ATTACHMENT I: Youth Demographics Fourth Quarter, Program Year 2020-2021
ATTACHMENT II: Youth Demographics First Quarter, Program Year 2021-2022

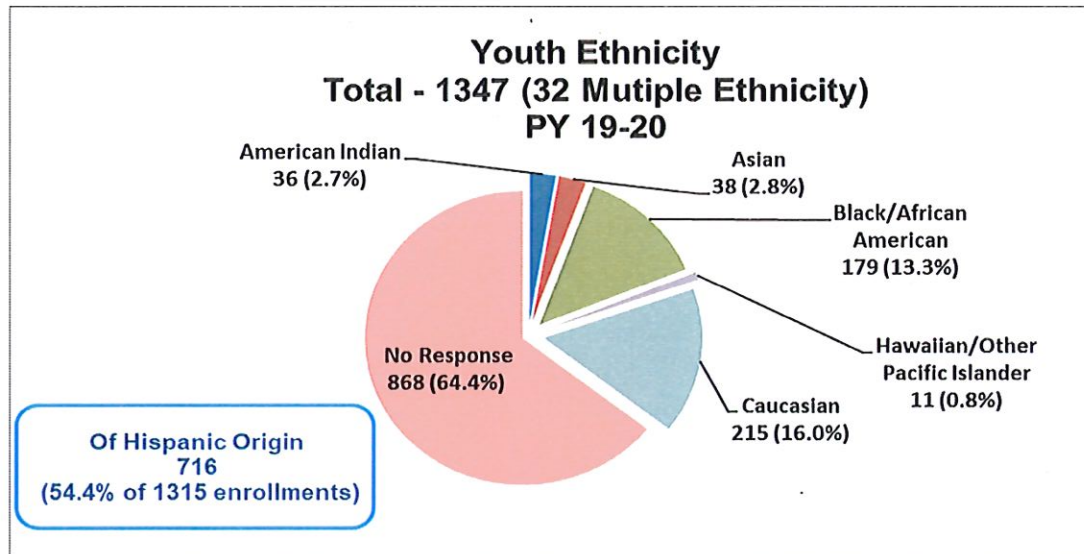
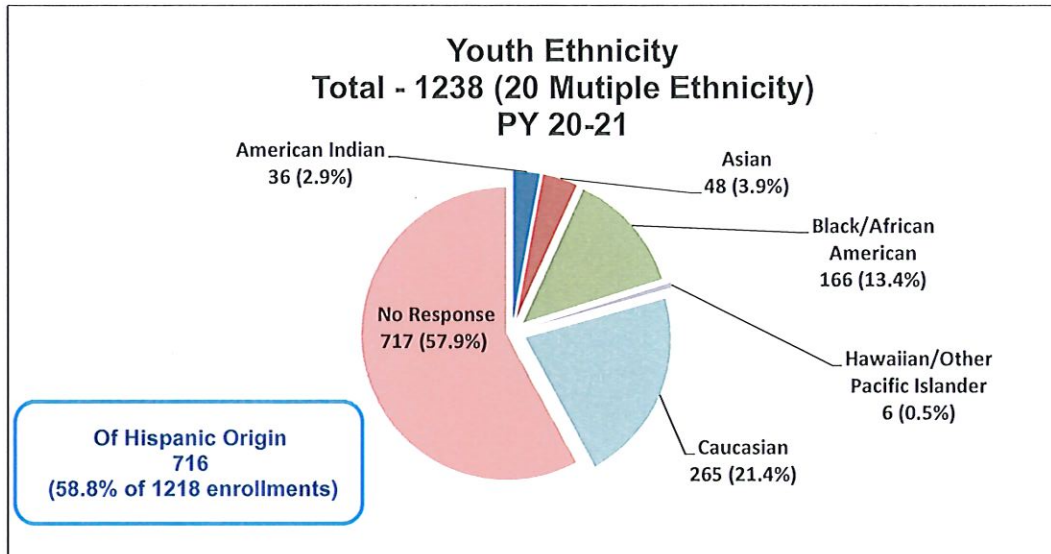


Youth Demographics Fourth Quarter, Program Year 2020-2021



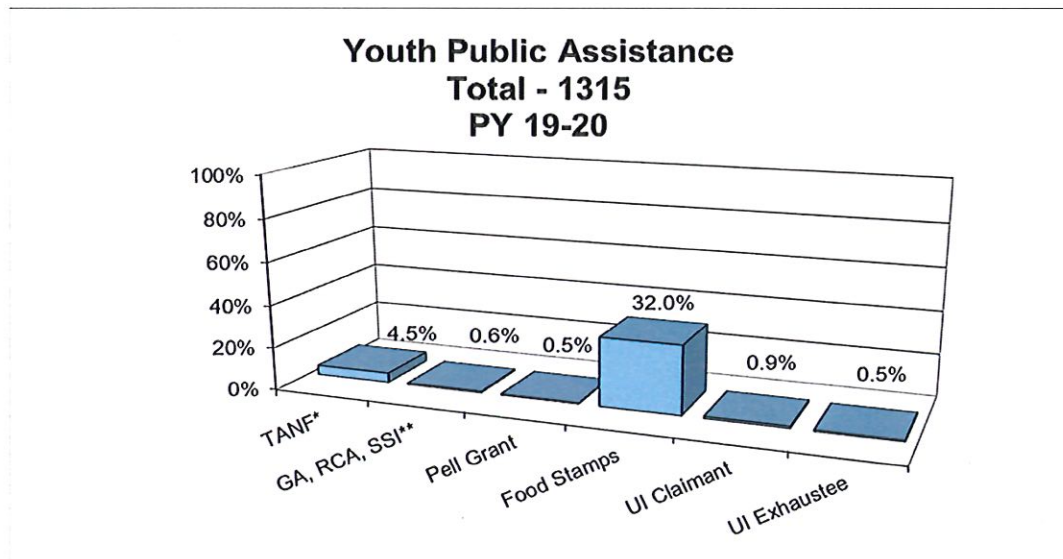
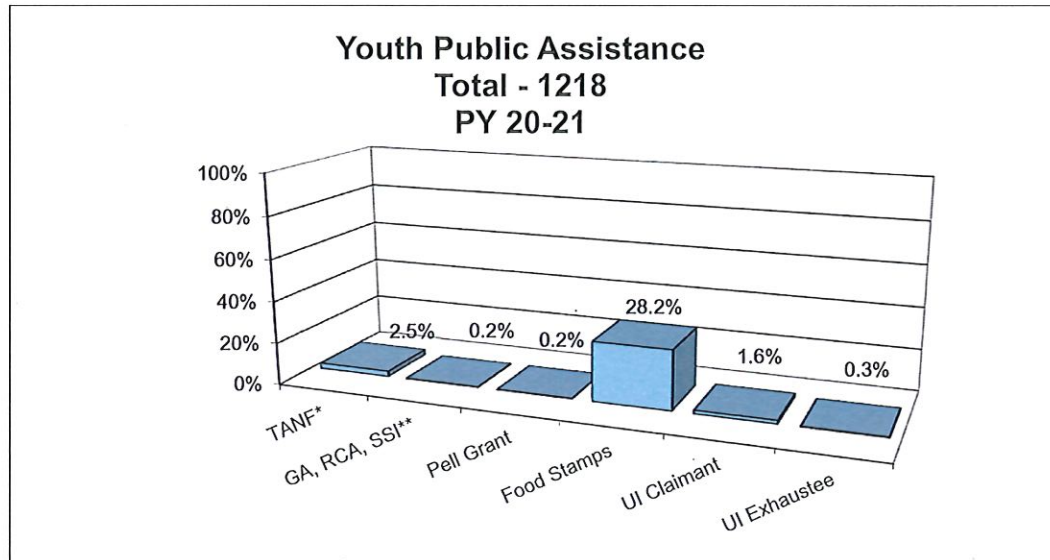
Youth Demographics

Fourth Quarter, Program Year 2020-2021



Youth Demographics

Fourth Quarter, Program Year 2020-2021



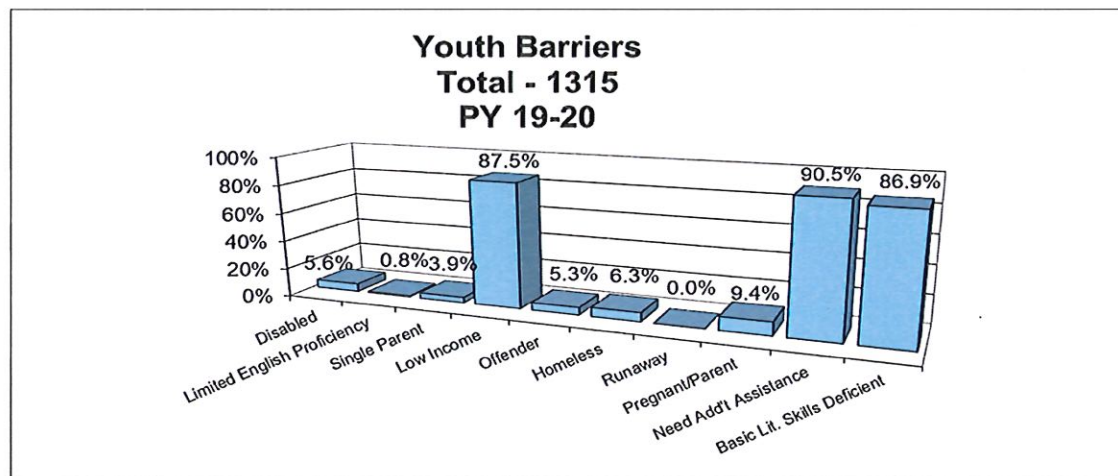
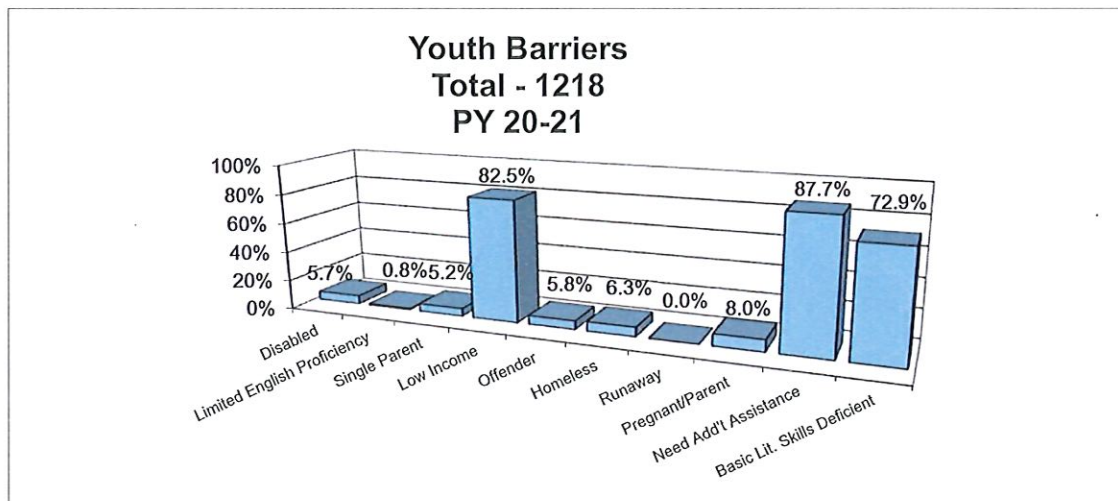
TANF - Temporary Assistance for Needy Families

GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income

UI - Unemployment Insurance

Youth Demographics

Fourth Quarter, Program Year 2020-2021

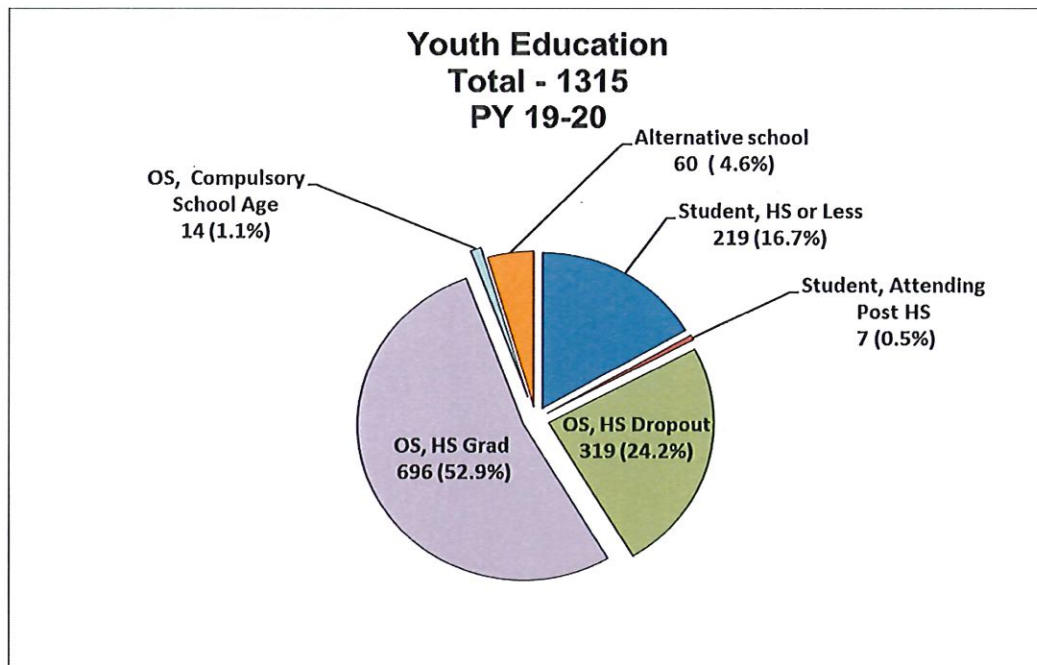
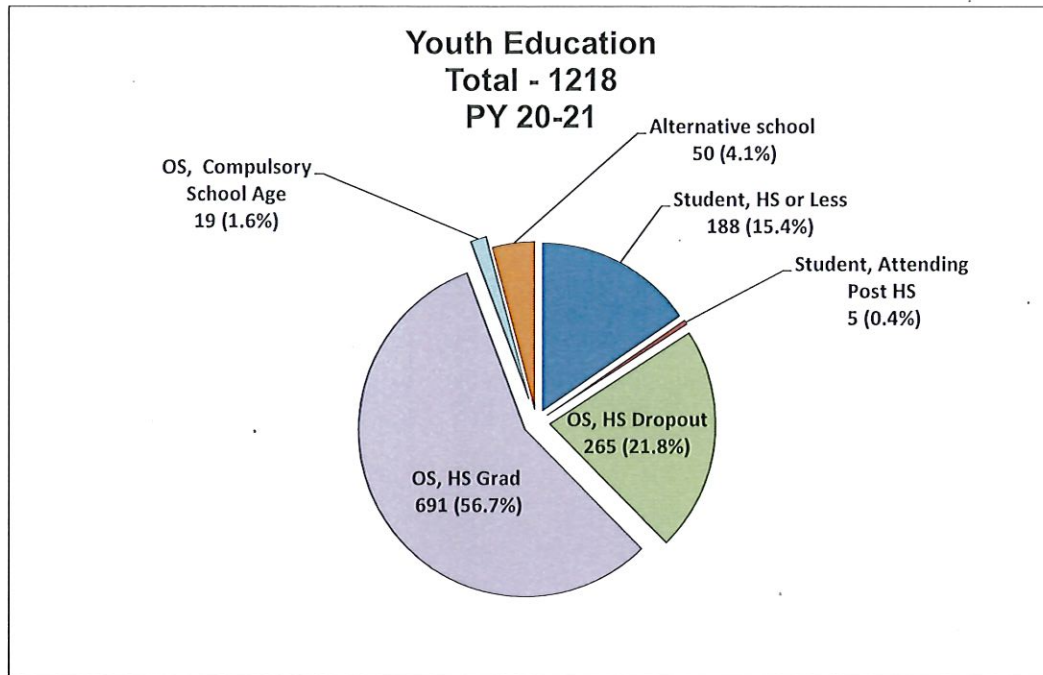


Additional Assistance Barriers

1. Is at risk of dropping out of school
2. Gang Involved
3. Has experienced recent traumatic events, is a victim of abuse, or resides in an abusive environment
4. Has completed a substance abuse program
5. Poor Employment History (Older Youth ONLY)
6. Family Barriers (any one of the following):
 - a. Has a family history of long term unemployment;
 - b. During the past two years, parents/guardians have been unable to find and maintain full time stable employment;
 - c. Has a family history of long-term public assistance
7. Resides in a non-traditional family setting (any one of the following):
 - a. Being raised in a single parent household, without access to the financial and parenting support of another adult in the home;
 - b. Being raised by a guardian, relative or non-parent responsible for youth's care;
 - c. Parent is currently in jail or in prison or has been in jail or in prison for six months of the past two years

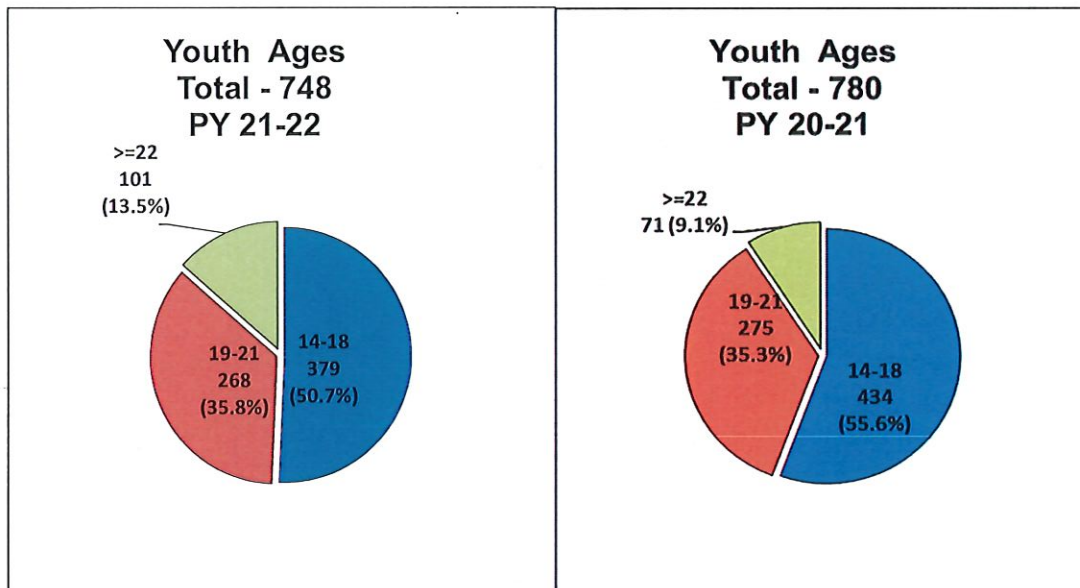
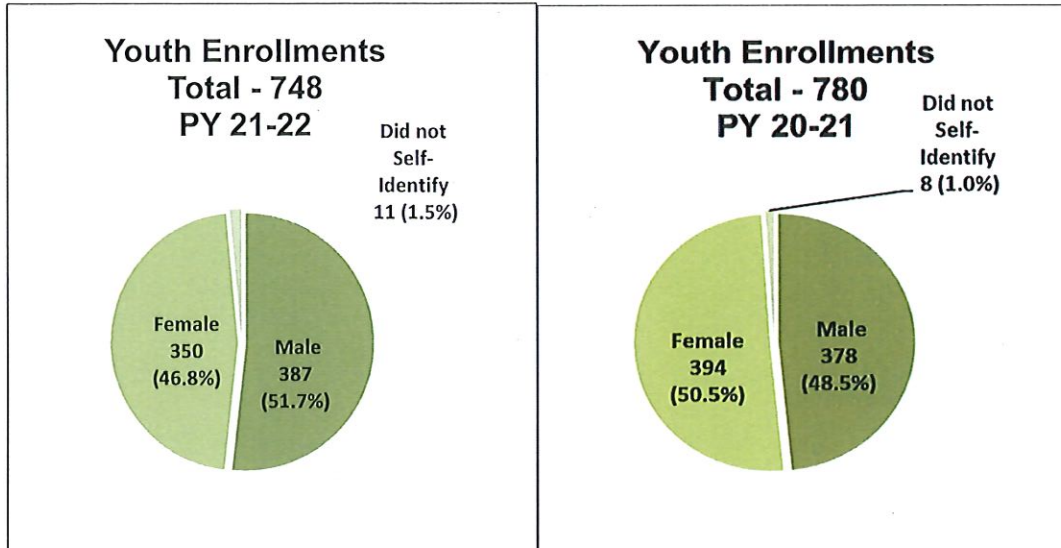
Youth Demographics

Fourth Quarter, Program Year 2020-2021



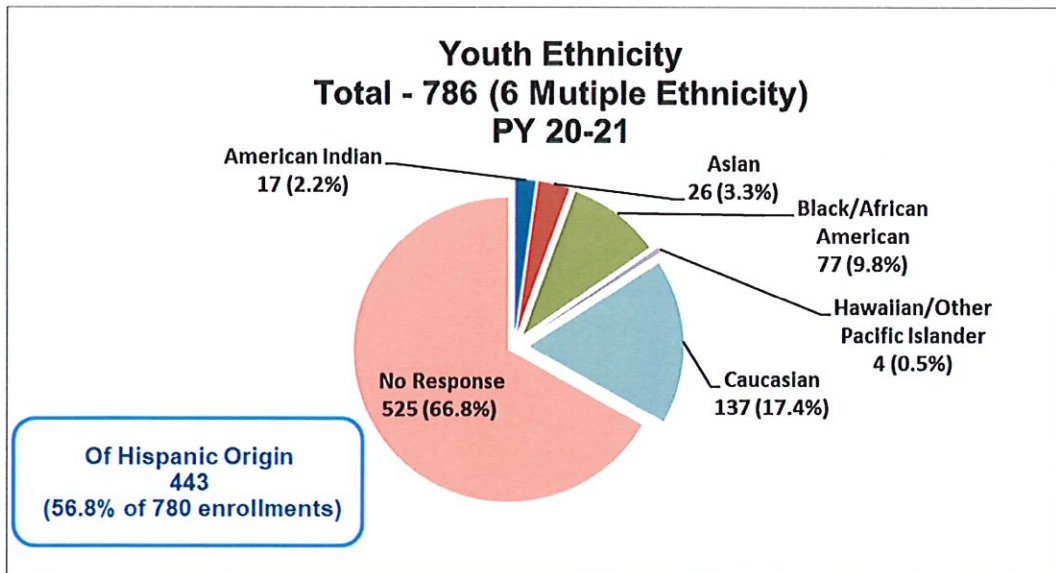
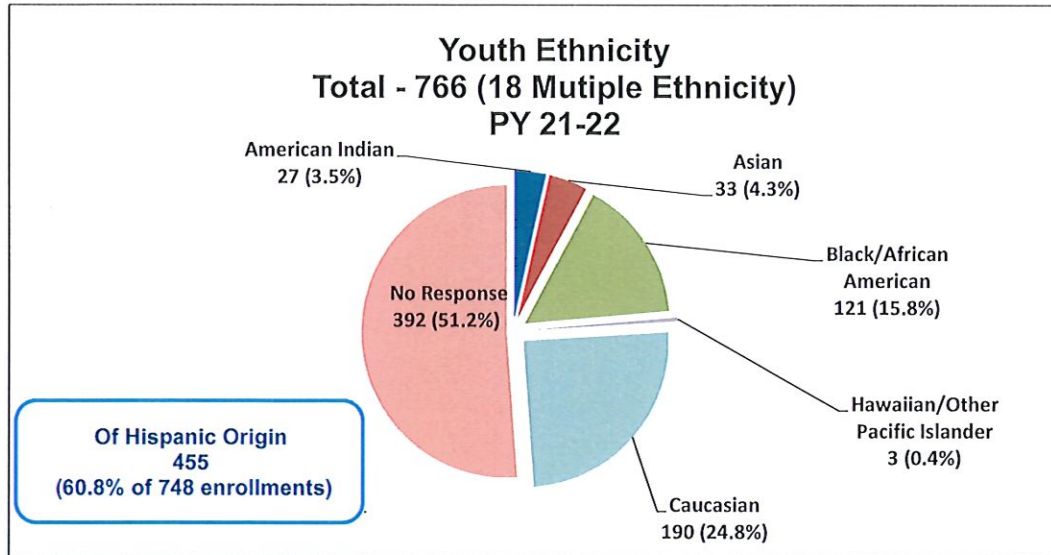


Youth Demographics First Quarter, Program Year 2021-2022

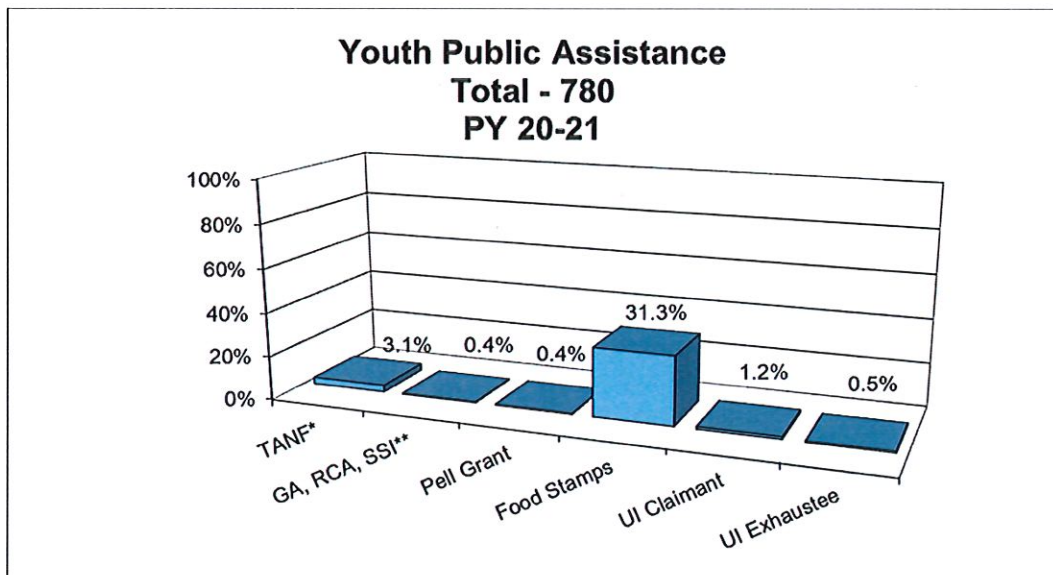
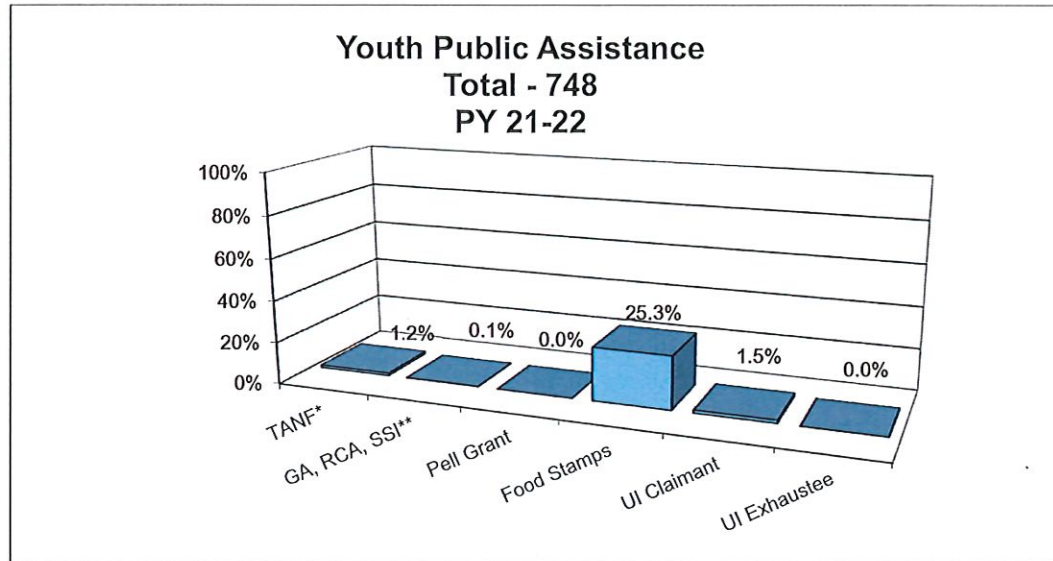


Youth Demographics

First Quarter, Program Year 2021-2022



Youth Demographics First Quarter, Program Year 2021-2022



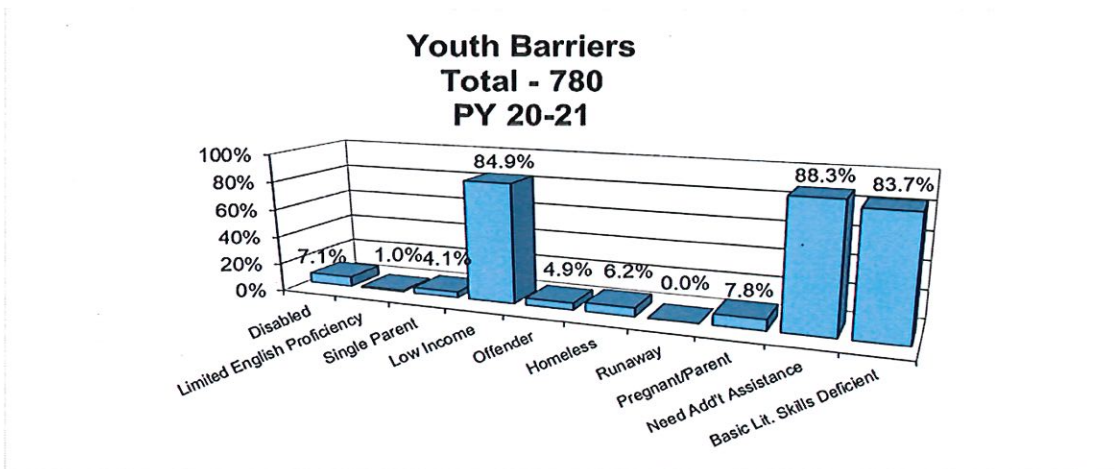
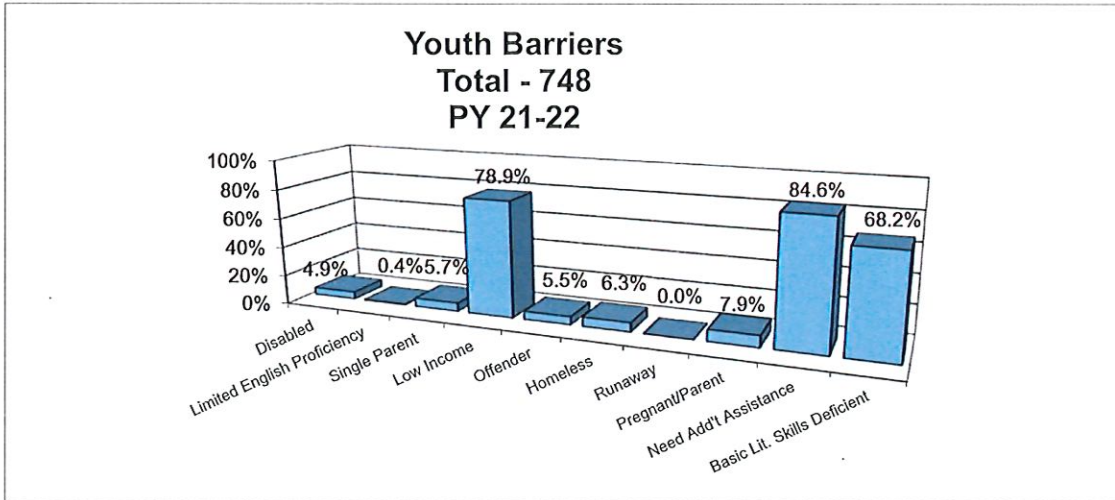
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Youth Demographics

First Quarter, Program Year 2021-2022



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1. Is at risk of dropping out of school
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Youth Demographics

First Quarter, Program Year 2021-2022

