

# **Fresno Regional Workforce Development Board**

*A proud member of America's Job Center of California<sup>SM</sup> Network*

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## **OPERATIONAL DIRECTIVE**

**FRWDB OD # 28-04, Revision E**

**Date Released: December 6, 2021**

**To: All Fresno Regional Workforce Development Board Providers of Services**

**From: Blake Konczal, Executive Director**

**Effective Date: December 6, 2021**

**Subject: Reactive Rapid Response Services Process Flow**

**Applicable Program: Dislocated Worker**

**Revision History: Initial Release – 10/6/04; Rev B – 10/7/15; Rev C – 10/11/17; Rev D – 3/2/20**

This Revision E updates guidance and process. This revision obsoletes OD 51-08, Rapid Response Dislocated Worker Eligibility.

This Operational Directive (OD) references OD 12-15, WIOA Adult Customer Flow and OD 51-08, Rapid Response Dislocated Worker Eligibility.

Under certain conditions, FRWDB providers of services staff and AJCC partner staff will be asked to provide temporary assistance to facilitate this activity, under the leadership of FRWDB Rapid Response staff. This includes providing job leads, training opportunities, and re-employment event support. The goal of the program is to place individuals into new employment within 45 days from their last day of employment through Rapid Reemployment efforts. Activities can include job development workshops and job fairs, either in person or virtual.

Rapid Response is a business-focused and flexible strategy designed to respond to layoffs and plant closings by quickly coordinating services and providing immediate aid to companies and their affected workers. Rapid Response teams will work with employers and any employee representative(s) to quickly maximize public and private resources to minimize disruptions associated with job loss. Rapid Response can provide customized services on-site at an affected company, accommodate any work schedules, and assist companies and workers through the painful transitions associated with job loss.

If a dislocated worker attended a rapid response orientation, they do not have to attend another orientation. If a dislocated worker did not attend an orientation during a Rapid Response event, they will be required to attend one in order to enroll in WIOA services. Orientations can be offered to dislocated workers either in-person or virtually.

The FRWDB Rapid Response Coordinator (RRC) will track Rapid Response activities using EDD Form 121 and 122.

The process flow is depicted on Page 2.

If any questions, please contact the FRWDB RRC.

**Process Flow:**

