



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Youth Council
February 16, 2023 @ 4:00 p.m.

Workforce Connection
3170 W. Shaw Avenue
Room 105/106
Fresno, CA 93711

Mission Statement: To design, procure, and oversee Workforce Innovation and Opportunity Act youth services to ensure all available resources serve the needs of Fresno County youth.

PLEASE TURN OFF CELL PHONE OR PUT IT ON VIBRATE

ROLL CALL

AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS

ABSTENTIONS/RECUSALS/DISCLOSURE OF POTENTIAL CONFLICTS OF INTEREST

COMMITTEE CHAIR/STAFF COMMENTS

PUBLIC COMMENTS

Item	Description	Presenter	Enclosure	Action	Page #
1.	February 17, 2022, Youth Council Meeting Minutes	Konczal	Yes	Approve	4
2.	Ratification of New Youth Council Member	Konczal	Yes	Recommend to Ratify	9
3.	Young Adult Participant Success Stories	Escareno	Yes	Information	10
4.	Youth Services RFP Rating Team	Stogbauer	No	Discussion	--
5.	Work Experience Expenditure Report	Escareno	Yes	Recommend to Accept	11
6.	Local Performance Results Reports	Escareno	Yes	Recommend to Accept	12
7.	Young Adult Satisfaction Reports	DeWitt	Yes	Recommend to Accept	20
8.	Providers of Services' Monitoring Reports	DeWitt	Yes	Recommend to Accept	23
9.	Local Area Youth Performance Results	Giles	Yes	Recommend to Accept	28
10.	Providers of Services' Customer Complaint Reports	DeWitt	Yes	Recommend to Accept	29
11.	Youth Demographics Report	Giles	Yes	Information	30

ACCOMMODATIONS FOR PERSONS WITH DISABILITIES

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Item	Description	Presenter	Enclosure	Action	Page #
12.	Youth Job Placement by Industry	Stogbauer	Yes	Information	36
13.	Agenda Items for May 18, 2023 Meeting	Konczal	No	Discussion	--
14.	Meeting Feedback	Konczal	No	Discussion	--

**Fresno Regional Workforce Development Board
Youth Council
Attendance Report 2022**

Canceled Canceled Canceled
2/17/2022 5/19/2022 8/18/2022 11/17/2022

Barnes State Center Federation of Teachers	P	X	X	X
Bauer Sagaser, Watkins & Wieland PC	A	X	X	X
Blunt IMAGO	P	X	X	X
Bumatay Association of California School Administrators	P	X	--	--
Martindale Dept. of Social Services, Administration	P	X	X	X
Sotiropulos Hyatt Real Estate	A	X	X	X
Tutunjian Fresno Economic Opportunities Commission	P	X	X	X
Vasquez Famous Rays	P	X	X	X
Watson CART	P	X	X	X

P = Present

A = Absent

-- = Not a Member at Time of Meeting

**FRESNO REGIONAL
WORKFORCE DEVELOPMENT BOARD**

AGENDA ITEM:	1
MEETING DATE:	February 16, 2023
ACTION:	APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Blake Konczal, Executive Director
SUBJECT: February 17, 2022, Youth Council Meeting Minutes

RECOMMENDATION:

Approve the minutes of the February 17, 2022, Youth Council Meeting Minutes.

ATTACHMENT:

February 17, 2022, Youth Council Meeting Minutes



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Youth Council
February 17, 2022

SUMMARY MINUTES

The meeting was called to order at 4:01 p.m. and was held in-person and via Zoom.

ROLL CALL: PRESENT – Lacy Barnes, Edgar Blunt, Raine Bumatay, Katherine Martindale, Michelle Tutunjian, Ricardo Vasquez (arrived at 4:08 pm), and Rick Watson

ABSENT – Paul Bauer and Vasili Sotiropulos

AGENDA CHANGES: None

ABSTENTIONS/RECUSALS/ Watson – Item 2

DISCLOSURES OF
POTENTIAL CONFLICTS OF
INTEREST: None

COMMITTEE None

CHAIR/STAFF

COMMENTS:

PUBLIC COMMENTS: None

Item	Description/Action Taken
1.	<p><u>Resolution to Allow for Electronic Board Meetings Pursuant to AB361 and Making Requisite Findings of State of Emergency Due to COVID-19</u></p> <p>Blake Konczal, Executive Director, Fresno Regional Workforce Development Board (FRWDB), stated that at the start of each meeting, it is required for the committee or board to adopt a resolution to allow for a hybrid meeting to be held.</p> <p>BARNES/BLUNT – ADOPTED THE RESOLUTION TO ALLOW FOR ELECTRONIC BOARD MEETINGS PURSUANT TO AB361 AND MAKING REQUISITE FINDINGS OF STATE OF EMERGENCY DUE TO COVID-19. VOTE: YES – 6, NO – 0 (UNANIMOUS)</p>
2.	<p><u>November 18, 2021, Youth Council Meeting Minutes</u></p> <p>Mr. Konczal presented the November 18, 2021, meeting minutes for the Council's approval, or correction and approval.</p> <p>TUTUNJIAN/BLUNT - APPROVED THE NOVEMBER 18, 2021, YOUTH COUNCIL MEETING MINUTES. VOTE: YES - 5, NO-0 (UNANIMOUS, WITH ABSTENTION NOTED ABOVE)</p>

3. **Fresno Regional Workforce Development Board Outstanding Achievement Awards**

Ana Escareno, Youth Program Coordinator, FRWDB, reported that the FRWDB Outstanding Achievement Award for the Second Quarter had been awarded to Sulema Cruz Rojas. Ms. Escareno showed a video highlighting Ms. Rojas' journey to becoming a machinist. Ms. Escareno shared that Ms. Rojas was working from the training she was provided through the program and was continuing her education to become a mechanical engineer.

This was an information item.

Councilmember Vasquez arrived at 4:08 pm

4. **West Hills Community College District Corrective Action**

Mr. Konczal reported that the FRWDB was contacted by the West Hills Community College District (WHCCD) Chancellor. WHCCD had a number of staff openings on the youth contract with the FRWDB and were notified that one (1) of their full-time employees was going to be leaving, significantly dropping their staff to a small number of part-time employees. The Chancellor indicated that it was not possible to hire the staff needed under the contract in a timely manner. In addition, WHCCD was already under a corrective action plan for enrollments and lack of staff. In light of these circumstances, the FRWDB terminated the contract with WHCCD and entered into a contract with Proteus, who could perform the contracted services. Proteus will serve young adults on the west side and in Coalinga for the remainder of the contract, and the contract will be re-bid when the current term expires.

Councilmember Martindale asked how Proteus was identified and when the contract ends. Mr. Konczal stated that the contract could be routed to Proteus because they could move quickly and had already taken part in a previous procurement in the geographic area in which they were needed. Phyllis Stogbauer, Senior Deputy Director, FRWDB, stated that the contract ends June 30, 2023, so Proteus would continue under the west side contract through that time period.

Director Barnes asked when Proteus started on the contract. Ms. Stogbauer stated that Proteus assumed the contract on February 1, 2022, and the contract termination date for WHCCD was February 11, 2022, so there was a little bit of an overlap. Director Barnes asked if the Council should expect to see a change in the March reports now that Proteus had taken over the contract. Ms. Stogbauer stated that because the previous numbers were very low and Proteus was just picking up the contract, FRWDB staff did not expect big changes on the March reports; however, they did expect numbers to go up as FRWDB staff works with Proteus to increase enrollments on the west side. Director Barnes asked if future reports would show two (2) different Proteus reports and Ms. Stogbauer stated yes, there would be two (2) reports for Proteus, as there were still two (2) separate contracts; one (1) for the east side and one (1) for the west side.

This was an information item.

5. **Second Quarter Workforce Innovation and Opportunity Act Young Adult Participant Work Experience Report for Program Year 2021-2022**

Ms. Escareno presented the Second Quarter Workforce Innovation and Opportunity Act Young Adult Participant Work Experience Report for Program Year (PY) 2021-2022 for the Council's recommendation to the FRWDB.

Ms. Escareno reported that the PY 2020-2021 expenditures had all been met by the required deadline of June 2022. She stated that the current funding allocations being used were for PY 2021-2022, and must be fully expended by June 30, 2023. Ms. Escareno reported that as of December 31, 2021, a total of \$471,608,48 had been expended through the end of the second quarter. This was approximately 45% of the current budget for PY 2021-2022. Ms. Escareno stated that, at this time, FRWDB staff had no concerns with meeting the 20% Work Experience expenditures.

TUTUNJIAN/BARNES – RECOMMENDED THAT THE FRWDB ACCEPT THE SECOND QUARTER WORKFORCE INNOVATION AND OPPORTUNITY ACT YOUNG ADULT PARTICIPANT WORK EXPERIENCE REPORT FOR PROGRAM YEAR 2021-2022. VOTE: YES – 7, NO – 0 (UNANIMOUS)

6. Second Quarter Local Performance Results Report for Program Year 2021-2022

Ms. Escareno presented the Second Quarter Local Performance Results Report for PY 2021-2022 for the Council's recommendation to the FRWDB. Ms. Escareno noted that there was an error on the Youth Placement in Employment or Education report. Fresno EOC, Out of School should be 40% instead of 0.4%.

Director Barnes asked if there had been any discussion with Proteus regarding hiring additional staff under the new contract. Ms. Stogbauer stated that yes, there were discussions and Proteus was in the process of hiring staff who will be dedicated to working on the west side.

BARNES/BLUNT – RECOMMENDED THAT THE FRWDB ACCEPT THE SECOND QUARTER LOCAL PERFORMANCE RESULTS REPORT FOR PROGRAM YEAR 2021-2022, AS CORRECTED. VOTE: YES – 7, NO – 0 (UNANIMOUS)

7. Second Quarter Young Adult Satisfaction Report for Program Year 2021-2022

Mr. DeWitt presented the Second Quarter Young Adult Satisfaction Report for PY 2021-2022 for the Council's recommendation to the FRWDB.

Mr. DeWitt stated that for PY 2021-2022, the response rate was at 41%, with just under 60% reported as extremely satisfied and 27% satisfied. Mr. DeWitt read some of the comments from the participants.

Director Blunt asked if job placement by type of sector was tracked in this report. Ms. Stogbauer reported that the sector information was not tracked on this report, but is in the work plan for each individual. She stated that FRWDB staff will include that information on the Young Adult Satisfaction Report at the next Youth Council meeting.

BARNES/BLUNT – RECOMMENDED THAT THE FRWDB ACCEPT THE SECOND QUARTER YOUNG ADULT SATISFACTION REPORT FOR PROGRAM YEAR 2021-2022. VOTE: YES – 7, NO – 0 (UNANIMOUS)

8. Second Quarter Providers of Services' Monitoring Report for Program Year 2021-2022

Mr. DeWitt presented the Second Quarter Providers of Services' Monitoring Report for PY 2021-2022 for the Council's recommendation to the FRWDB.

Mr. DeWitt reported that there were two (2) findings during the second quarter that were addressed and closed, and there were no other findings or concerns.

MARTINDALE/BARNES – RECOMMENDED THAT THE FRWDB ACCEPT THE SECOND QUARTER PROVIDERS OF SERVICES’ MONITORING REPORT FOR PROGRAM YEAR 2021-2022. VOTE: YES – 7, NO – 0 (UNANIMOUS)

9. **Second Quarter Provider of Services’ Customer Complaint Report for Program Year 2021-2022**

Mr. DeWitt presented the Second Quarter Provider of Services’ Customer Complaint Report for PY 2021-2022 for the Council’s recommendation to the FRWDB. Mr. DeWitt stated that there were no complaints filed with the FRWDB from the youth program.

BLUNT/TUTUNJIAN – RECOMMENDED THAT THE FRWDB ACCEPT THE SECOND QUARTER PROVIDER OF SERVICES’ CUSTOMER COMPLAINT REPORT FOR PROGRAM YEAR 2021-2022. VOTE: YES – 7, NO – 0 (UNANIMOUS)

10. **Second Quarter Youth Demographics Report for Program Year 2021-2022**

Tim Giles, Deputy Director Information and General Services, FRWDB, reviewed the Second Quarter Youth Demographics Report for PY 2021-2022. Director Barnes commented that with the difficulties over the last couple of years, she would have assumed the number of participants on food stamps would have gone up instead of down. She pointed out that the difference between PY 2020-2021 and 2021-2022 was pretty significant at approximately six percent (6%), and asked if Mr. Giles had any thoughts on the matter. Mr. Giles stated that he would think the number would go up as well, but it is a self-identified barrier and the FRWDB does not check with Social Services to see if a family or individual is receiving the services.

This was an information item.

11. **Agenda Items for May 19, 2022, Meeting**

There were no items suggested for the May 19, 2022, Youth Council Meeting.

12. **Meeting Feedback**

Councilmember Tutunjian agreed with Director Blunt that she would like to see job placement by type of sector on the Young Adult Satisfaction Report.

Councilmember Martindale asked if there were any updates on the new building. Mr. Konczal stated that because of supply chain issues, it was looking like the move will be in the summer of this year.

Meeting adjourned at 4:48 p.m.

**FRESNO REGIONAL
WORKFORCE DEVELOPMENT BOARD**

AGENDA ITEM: 2
MEETING DATE: February 16, 2023
ACTION: RECOMMEND TO RATIFY

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Blake Konczal, Executive Director
SUBJECT: Ratification of New Youth Council Member

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) ratify the appointment of FRWDB Director Terry Metters, Jr. to the Youth Council.

REASON FOR RECOMMENDATION:

Director Metters is the Division Supervisor – Service Planning & Design for Pacific Gas and Electric and has expressed interest in joining the Youth Council.

Article VI “Committees” of the FRWDB Bylaws indicates that appointments to standing committees shall be by majority vote of the Directors then in office.

**FRESNO REGIONAL
WORKFORCE DEVELOPMENT BOARD**

AGENDA ITEM:	3
MEETING DATE:	February 16, 2023
ACTION:	INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Ana Escareno, Program Coordinator
SUBJECT: Young Adult Participant Success Stories

INFORMATION:

Ana Escareno, Fresno Regional Workforce Development Board (FRWDB), Program Coordinator, will share the FRWDB's success stories for the Third and Fourth Quarter 2022 Young Adult Outstanding Achievement Award winners Delinah Rosas (Third Quarter) and Gabriela Sosa (Fourth Quarter). A link to the videos will be provided to the Youth Council via email.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	5
MEETING DATE:	Feb 16, 2023
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Ana Escareno, Program Coordinator

SUBJECT: Work Experience Expenditure Report

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Workforce Innovation and Opportunity Act (WIOA) Youth Participant Work Experience Report for the First and Second Quarters of Program Year (PY) 2022 - 2023.

REASON FOR RECOMMENDATION:

The WIOA places a priority on providing youth with occupational learning opportunities through Work Experience. These Work Experiences include: paid work experience, pre-apprenticeship programs, job shadowing, and on-the-job training activities. Beginning July 1, 2015, local boards were required to begin implementing new Work Experience requirements, which included a mandated minimum expenditure requirement of 20%.

The WIOA formula funding has a two (2) year life cycle, and local areas are mandated to fully expend the required Work Experience funding by June 30th of the last program year, e.g., work experience funds allocated in PY 2020 - 2021 were required to be fully expended by June 30, 2022.

The total work experience funds allocated to PY 2021 - 2022 was \$1, 057,726.44 and is required to be fully expended by June 30, 2023.

The total direct youth participant work experience expenditures as of December 31, 2022, was \$622,612.63.

The following table shows direct participant work experience expenditures for the First and Second Quarters of PY 2022 - 2023 by provider.

PY 2021/2022 Funds to be expended 6/30/23	\$435,113.81			
PY 22/23 DIRECT PARTICIPANT EXPENDITURES				
PROVIDER	In School	Out of School	TOTAL	%
Equus WFS	\$32,742.34	\$151,776.56	\$184,518.90	42.41%
FCEOC	\$14,976.06	\$86,516.21	\$101,492.27	23.33%
Proteus	\$18,207.03	\$29,792.94	\$47,999.97	11.03%
Expenditures as of 12/31/22	\$65,925.43	\$268,085.71	\$334,011.14	77%

Staff has no concerns regarding Work Experience expenditures at this time.

**FRESNO REGIONAL
WORKFORCE DEVELOPMENT
BOARD**

AGENDA ITEM:	6
MEETING DATE:	February 16, 2023
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Ana Escareno, Program Coordinator
SUBJECT: Local Performance Result Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Youth Program Providers of Services Local Performance Result Reports for the First and Second Quarters of Program Year (PY) 2022 – 2023.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

The attached worksheets provide local performance results for each of the Youth Provider of Services for the First and Second Quarters of PY 2022 – 2023.

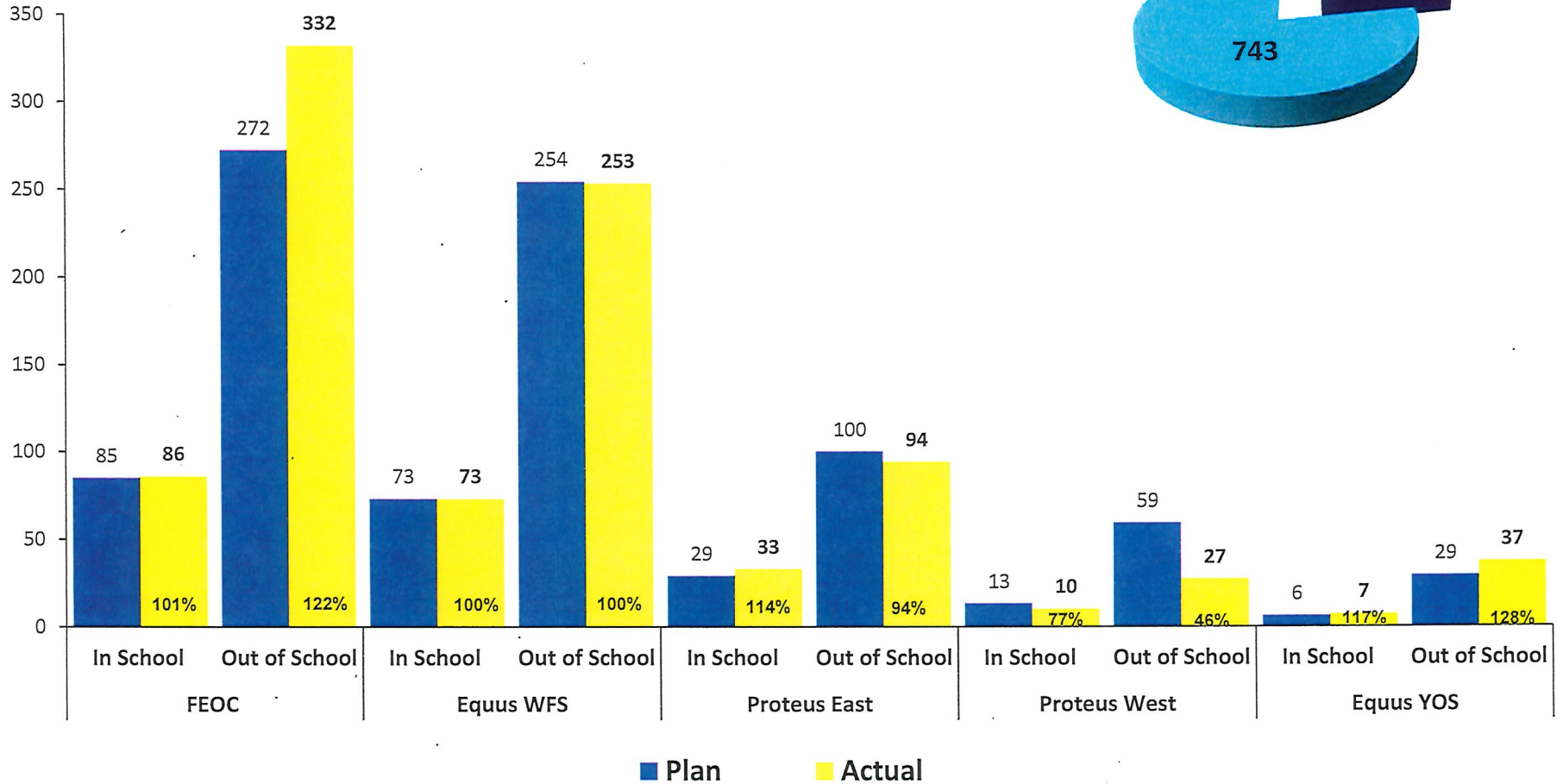
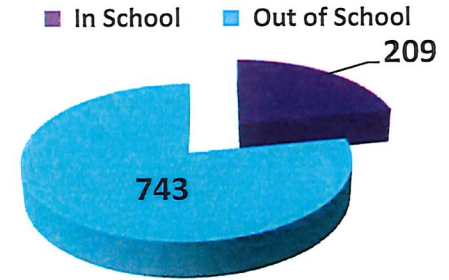
ATTACHMENT:

Youth Program Providers of Services Local Performance Results Reports for the First and Second Quarters of PY 2022 – 2023.

FEOC - Fresno Economic Opportunities Commission
 Equus WFS - Equus Workforce Solutions
 Proteus - Proteus, Inc.
 Equus YOS - Youth Offender Services

Youth Served

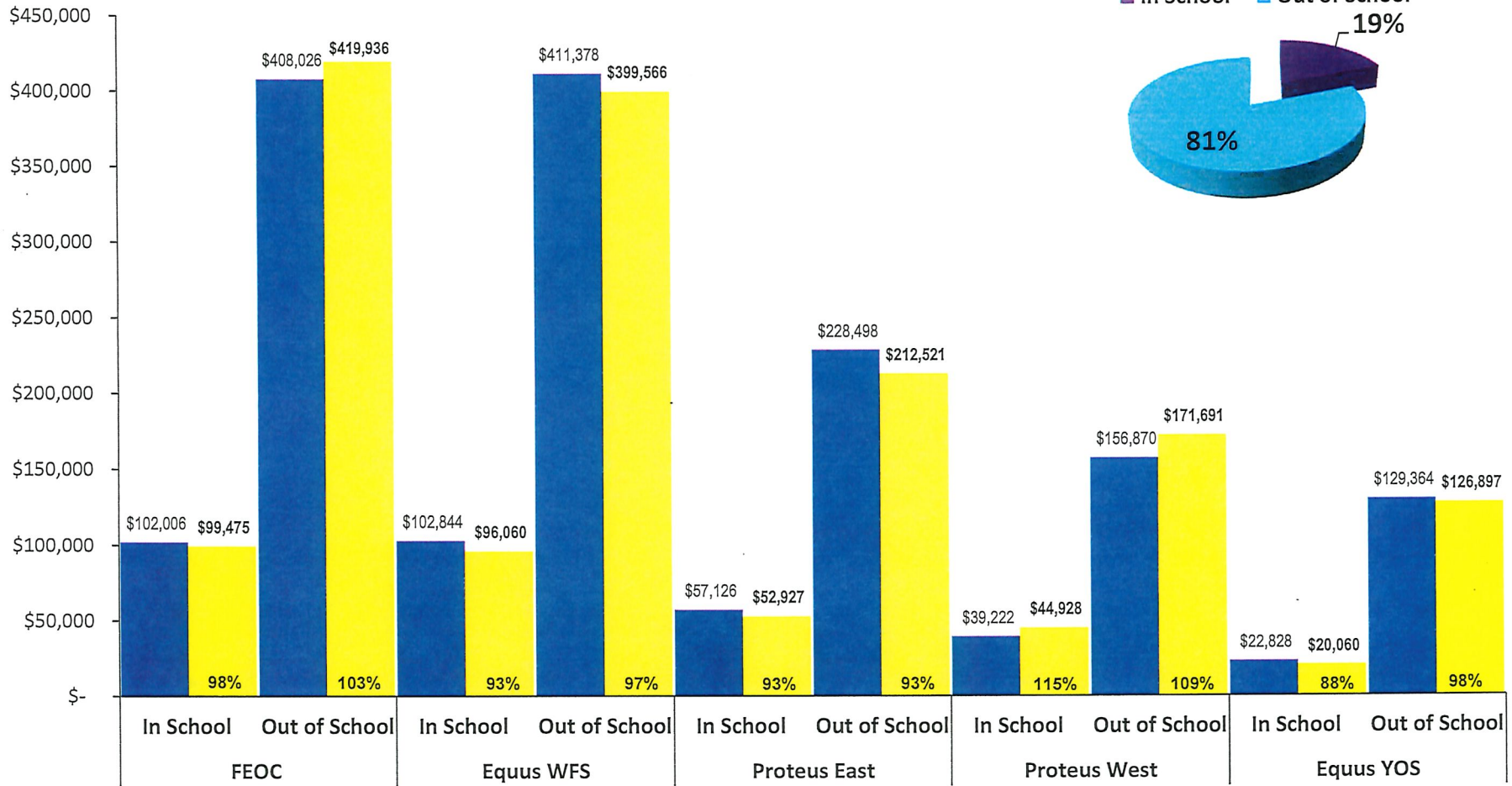
Total Served- 952



Note: Number served goal is 95%

ATTACHMENT

Youth Expenditures



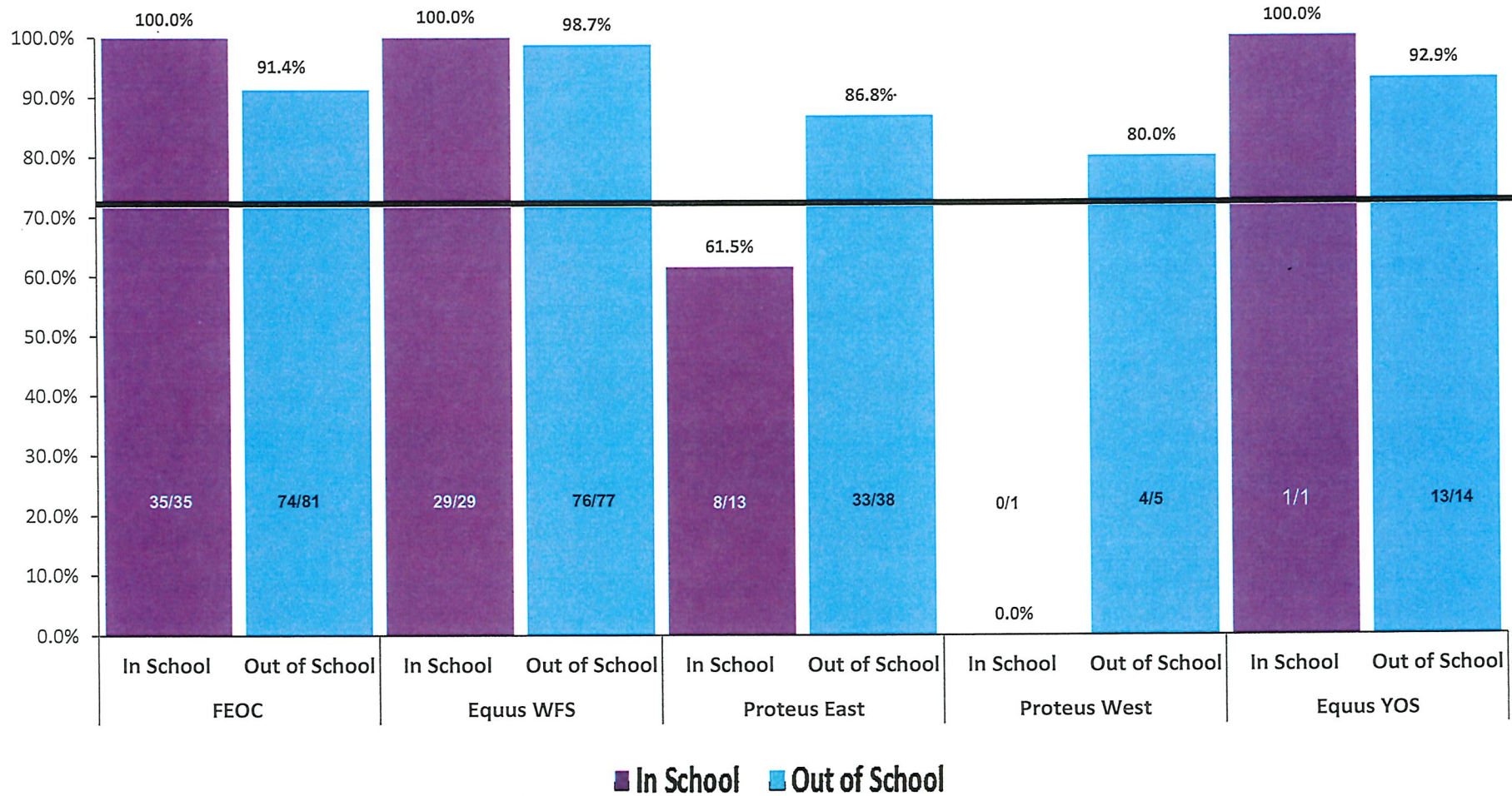
Note: WIOA mandates a minimum of 75% Out-of-School Expenditures and a maximum of 25% In-school Expenditures. The expenditures goal range is 95% to 100%.

■ Plan ■ Actual

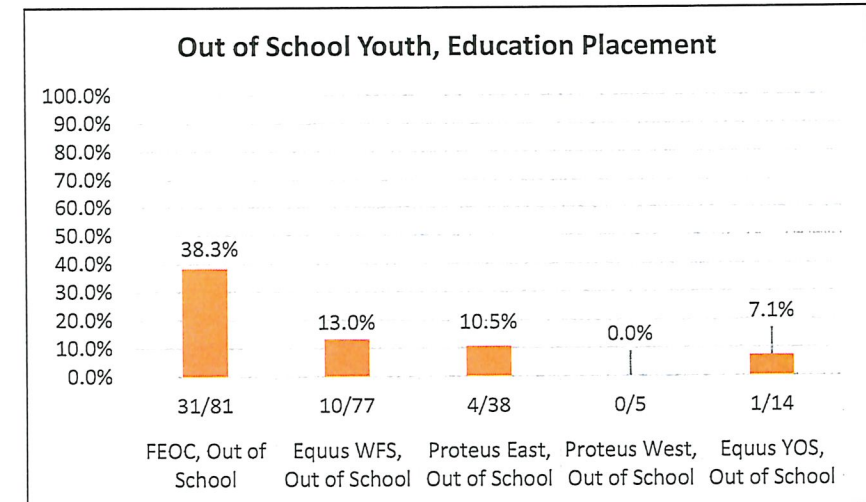
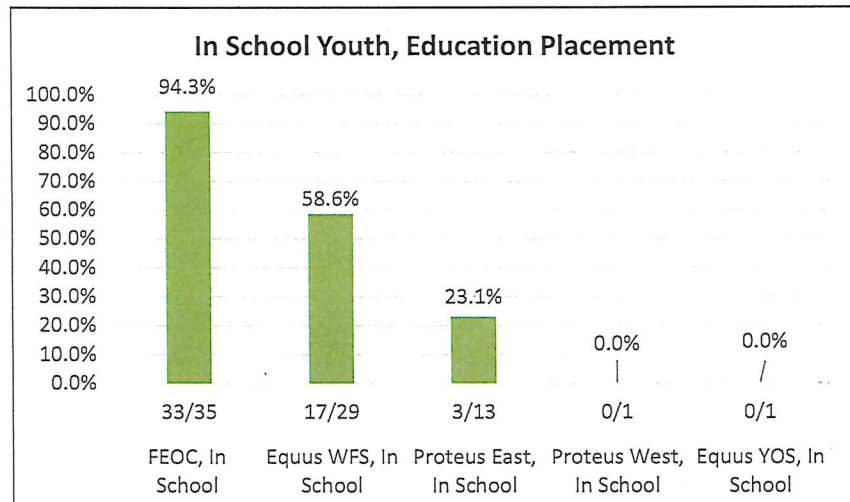
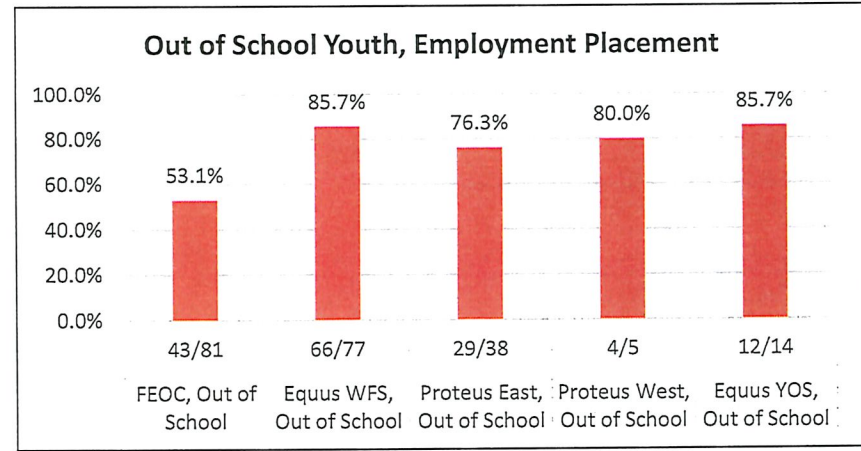
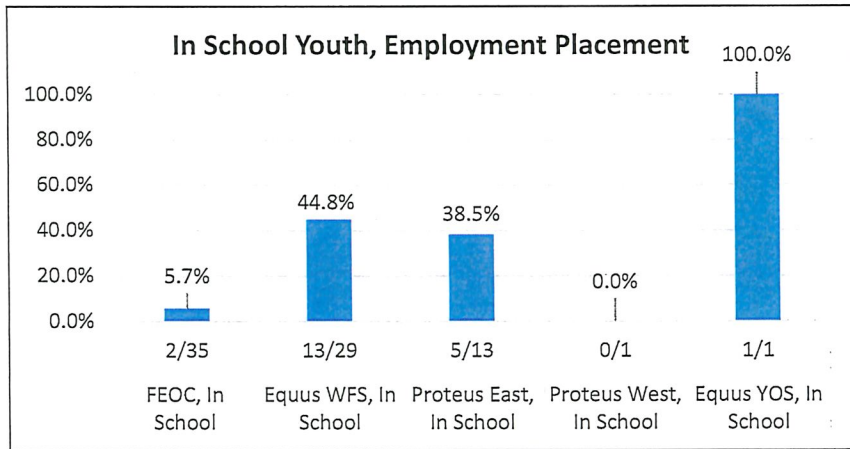
Youth Placement in Employment or Education

Goals

Placement 74.5%




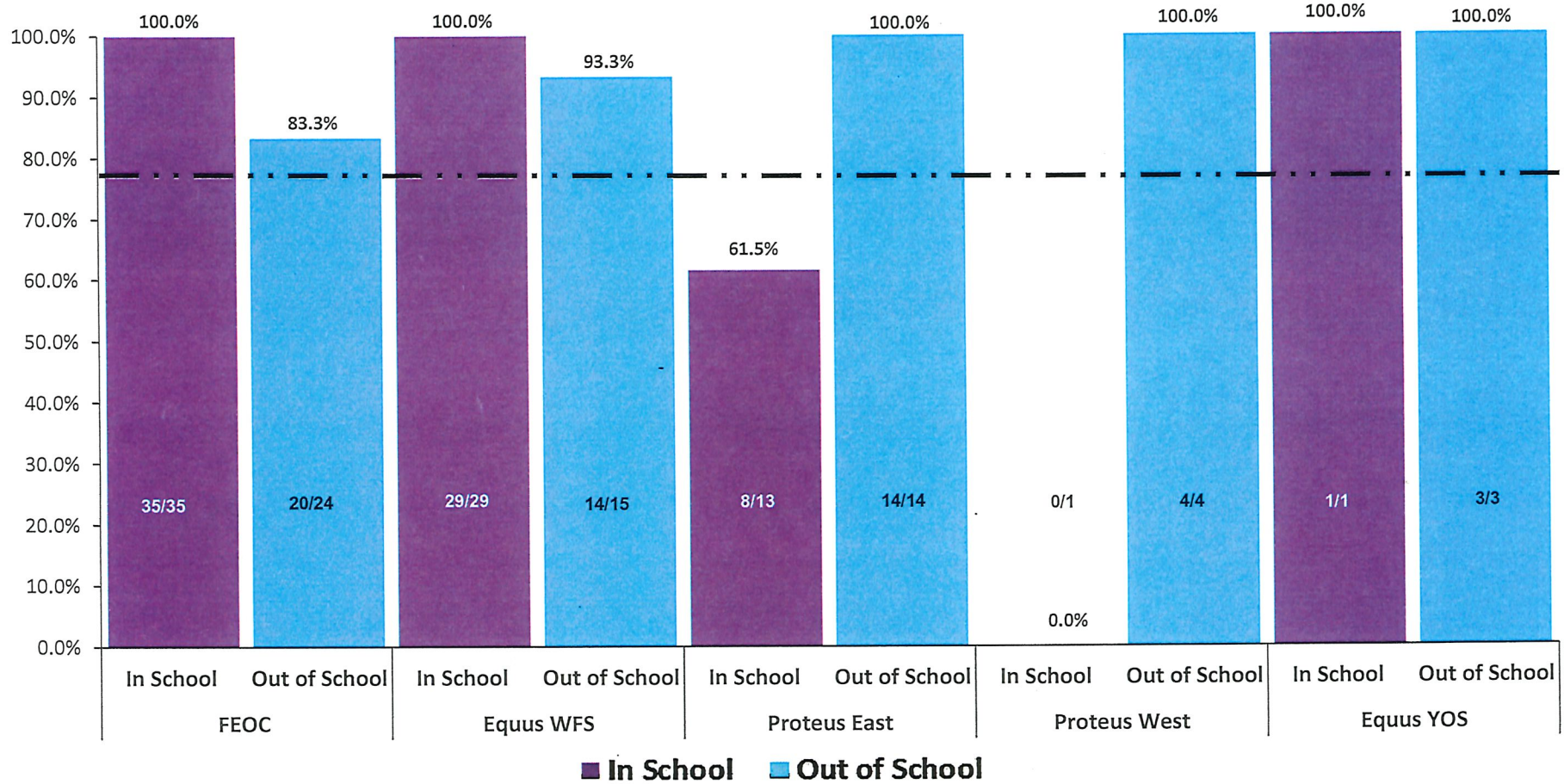
Youth Placement in Employment or Education



Youth Certificate of Attainment

Goals

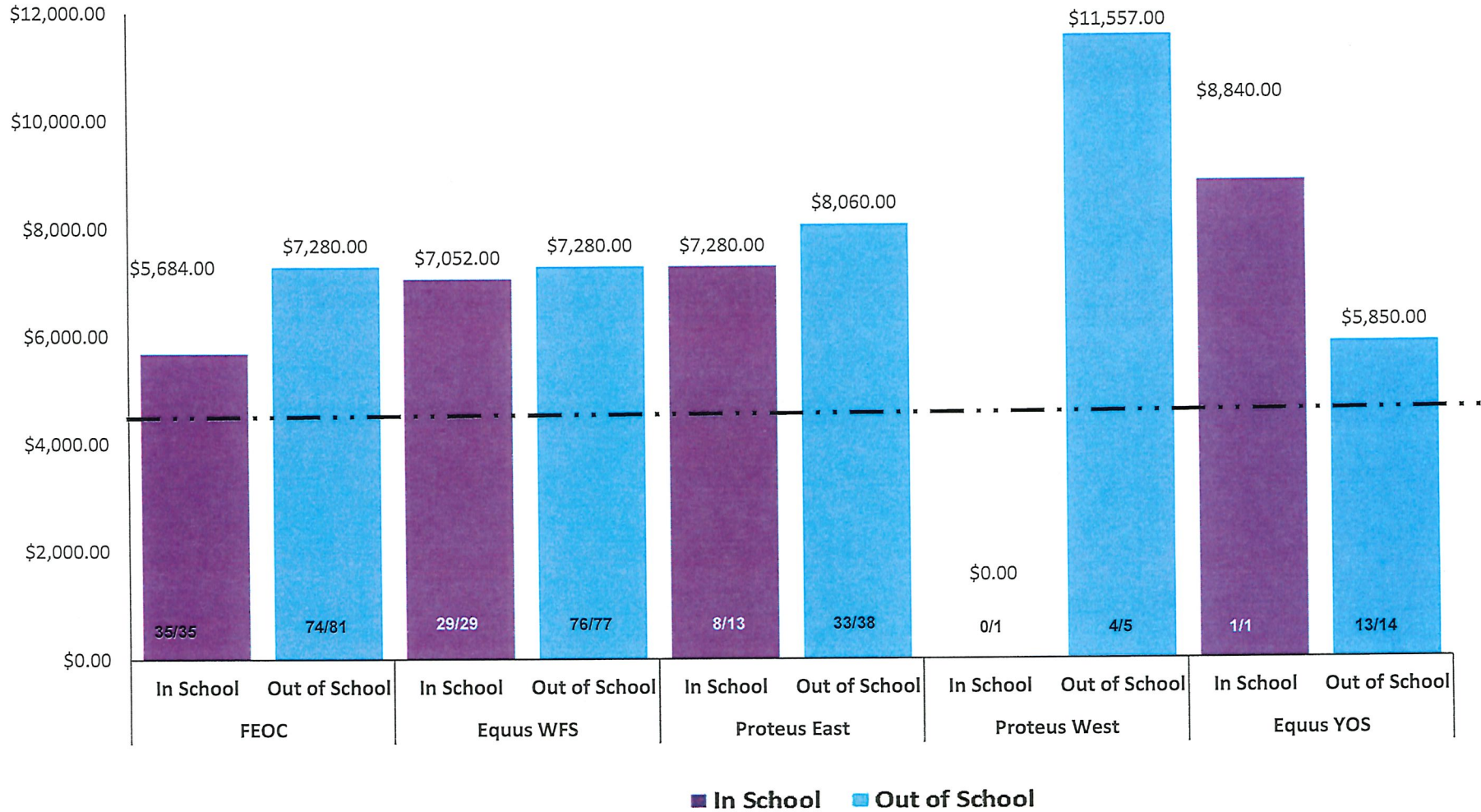
Certificate of Attainment 78% 



Youth Median Wage

PY 2022-2023

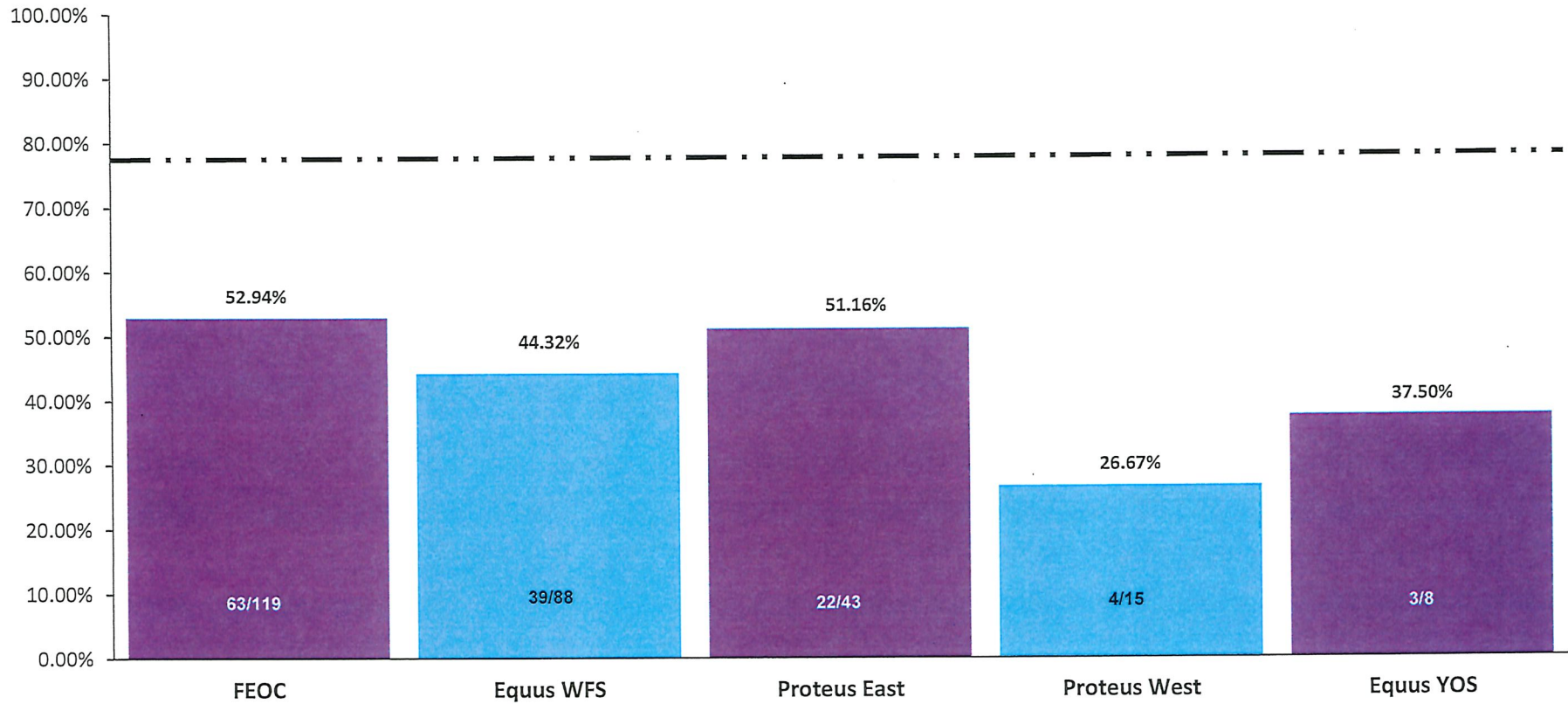
Median Wage is \$ 4,500



Youth Measurable Skills Gain (MSG)

Goals

Measurable Skills Gain 78%



Note: MSG Includes In-School & Out of School Youth

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	7
MEETING DATE:	February 16, 2023
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Stephen DeWitt, Monitoring Department Manager
SUBJECT: Young Adult Satisfaction Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Third and Fourth Quarters Youth Program Satisfaction Report for Program Year (PY) 2021 - 2022 and the First and Second Quarters Youth Program Satisfaction Report for PY 2022 – 2023.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

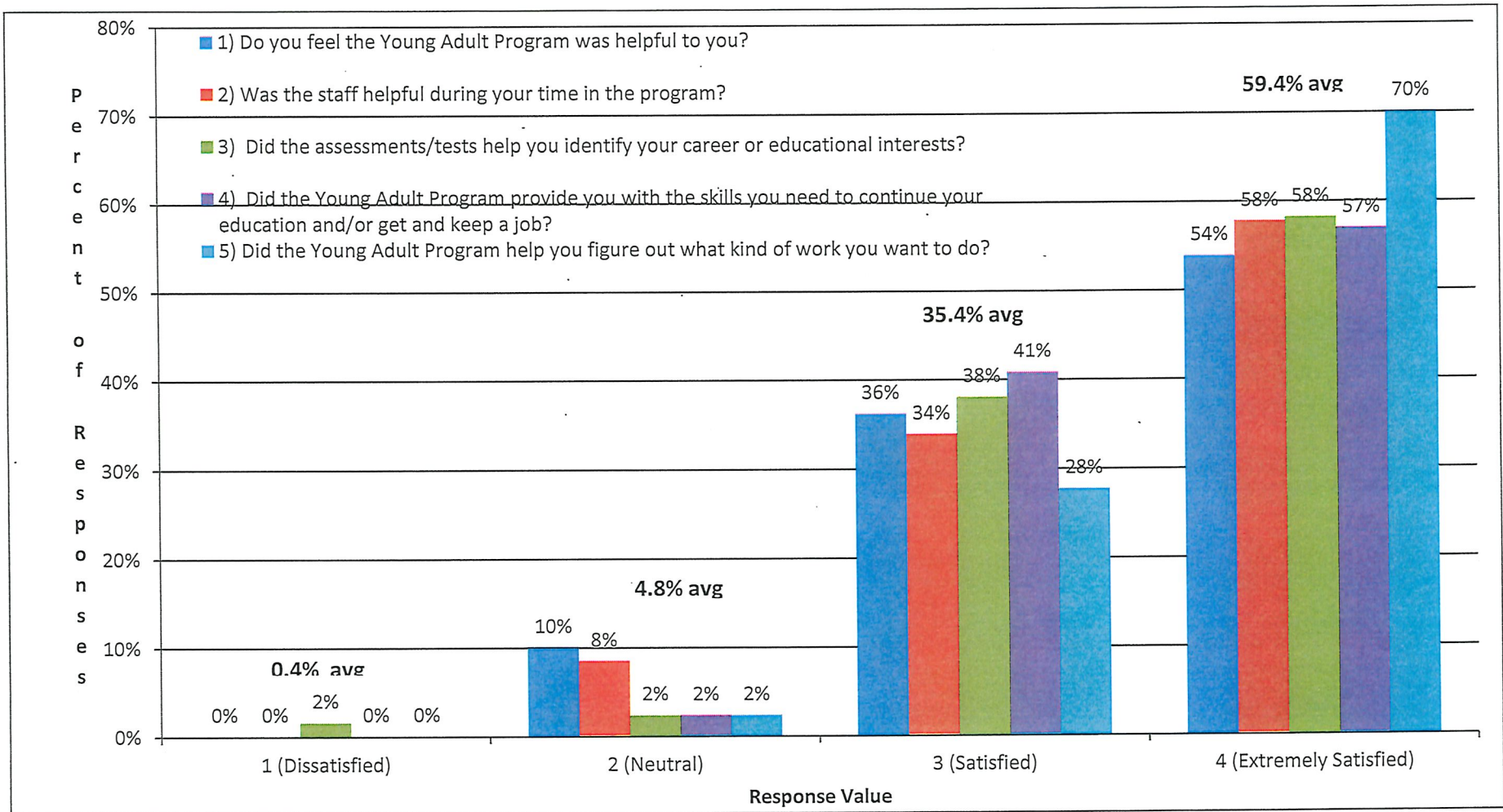
As part of this responsibility, FRWDB staff has implemented the Youth Program Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to staff on a monthly basis. The data is aggregated, analyzed and reviewed on a quarterly basis and reported to this Council.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level of youth and young adult participants. These improvements are based on data collected through satisfaction surveys, monitoring reviews, complaints, and monthly operations meetings between providers and FRWDB staff.

ATTACHMENTS:

- ATTACHMENT I: Third and Fourth Quarters Young Adult Customer Satisfaction Reports for Program Year 2021- 2022
- ATTACHMENT II: First and Second Quarters Young Adult Customer Satisfaction Report for Program Year 2022 - 2023

Third and Fourth Quarters Young Adult Customer Satisfaction Report for Program Year 2021-2022

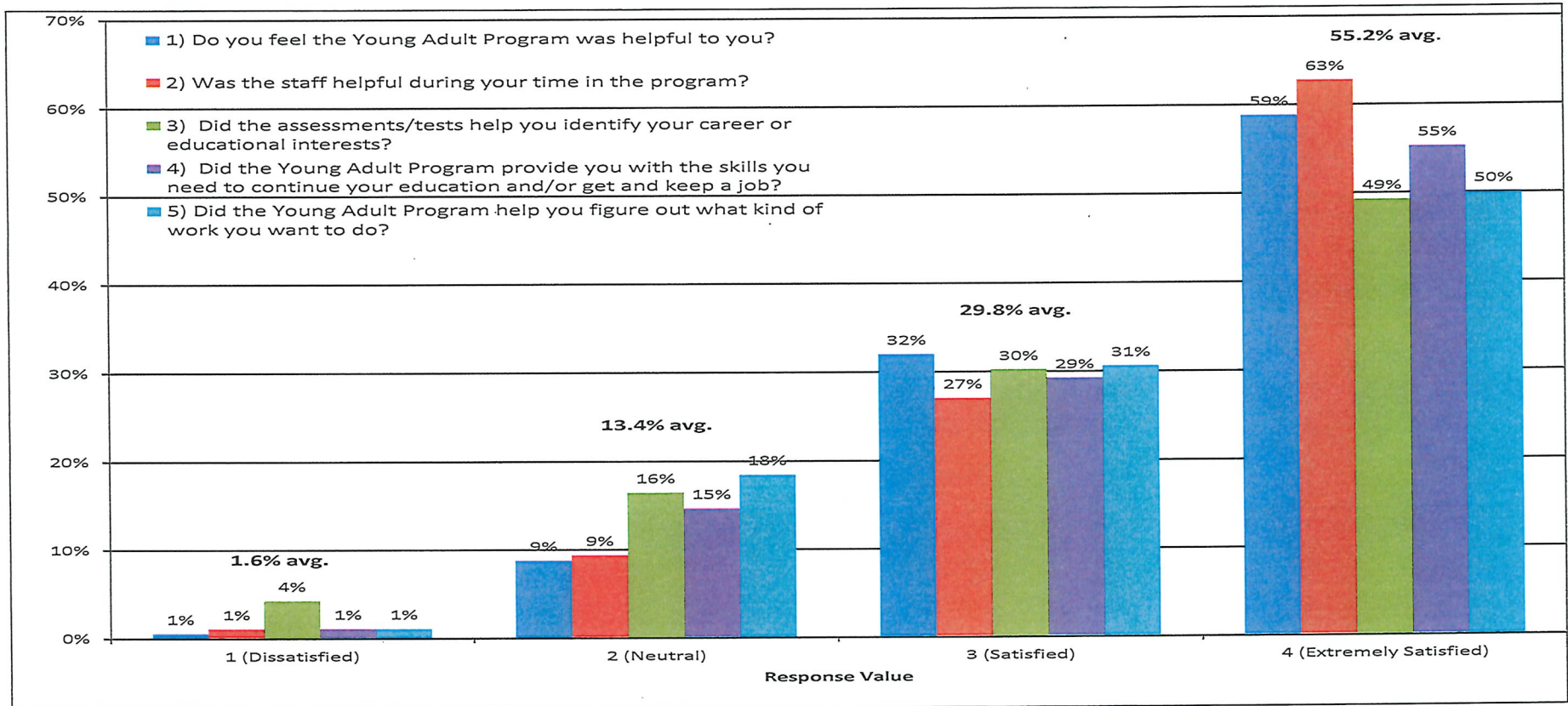


Surveys Received	130
Participants Closed	206
Survey Response Rate	63.1%

Participant Comments:

I was well treated; staff very helpful; Thank you for being encouraging through out the program; I initially enrolled to get my HSD, but all the additional support kept me encouraged to complete school; Don't change a thing; would like to see updated questions on the assessments (more relevant to younger population); would have like to have more contact with ACA; Everything was great; Training at American Ambulance was great.

First and Second Quarters Young Adult Customer Satisfaction Report for Program Year 2022-2023



Surveys Received	193
Participants Closed	294
Survey Response Rate	65.6%

Participant Comments:

Learned a lot from the Job Readiness Workshop; program is great; staff is great; secured full time employment from work experience opportunity; more work experience hours; less testing, more work experience; more options for training programs (no suggestions given); secured training related employment; more enrollment opportunities for persons who are not low income; for those who know what they want to do, the assessments do not seem applicable; would have preferred to complete the workshop via zoom; thank you for the encouragement and help; I appreciate the monthly follow up by my Academic Career Advisor; too many lessons to complete; the program is great and helped me get my career; I am grateful for the resources provided; assessment results too vague to identify career interests; I really enjoyed the Job Ready Workshop; I was able to get a job right away; Thank you for helping me with a step by step 3 year plan; I appreciate the support; thank you for helping me secure employment; more options for Zoom; the program would be better if the requirements were not so extensive and time consuming; thank you for keeping me motivated; thank you for the constant support.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	8
MEETING DATE:	February 16, 2023
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Stephen DeWitt, Monitoring Department Manager
SUBJECT: Providers of Services' Monitoring Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Providers of Services' Monitoring Reports for the Third and Fourth Quarters of Program Year (PY) 2021-2022 and the First and Second Quarters of PY 2022 – 2023.

REASON FOR RECOMMENDATION:

FRWDB staff conducts programmatic and fiscal monitoring of all contracts to ensure compliance with federal, state and local regulations and/or policies. The attached is an overview of the Youth contracts that were monitored during the period of January 1, 2022, through December 31, 2022.

ATTACHMENTS:

ATTACHMENT I: Youth Providers of Services' Monitoring Report Third and Fourth Quarters, Program Year 2021 - 2022
ATTACHMENT II: Youth Providers of Services' Monitoring Report First and Second Quarters, Program Year 2022 - 2023

**Youth Providers of Services' Monitoring Report
Third and Fourth Quarters, Program Year 2021-2022**

Program Monitoring:

Program monitoring of the following sub-recipients was completed during the third and fourth quarters of Program Year (PY) 2021-2022:

Sub-Recipient	Contract #(s)	Results
Proteus, Inc. PY 2021-2022	333	1) Documentation compliance issues with Work Experience process. 2) Closure/Exit and Follow-up process issues. 3) Documentation compliance issues with Supportive Services process. 4) Documentation compliance issues with Eligibility process. Closed findings 1 and 4. Conditionally closed Findings 2 and 3, pending next review.
West Hills Community College District PY 2021-2022	390	1) Closure/Exit and Follow-up process issues. 2) Skills Training process issues. 3) Participant Contact issues. 4) Digital Case File compliance issues. All findings closed. Prior Years' Findings (PY 2019-2020, 2020-2021) could not be closed. New Provider informed of issues and working to address.
Fresno Economic Opportunities Commission	310	1) Eligibility issues 2) Youth Work Experience Issues 3) Young Adult Service Code usage issues Finding 1: Conditionally closed, implemented monthly review. Finding 2: Closed. Finding 3: Conditionally closed pending next regular review. All PY 2021-2021 findings closed.

Program monitoring of the following sub-recipients was in process at the end of the fourth quarter: **None**

Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was completed during the third and fourth quarters of PY 2021-2022:

Sub-Recipient	Contract #(s)	Results
West Hills Community College District PY 2021-2022 Fiscal Annual	390	No Findings
Equus Workforce Services PY 2021-2022 Fiscal Annual	320, 321, 324	No Findings
West Hills Community College District PY 2021-2022 Fiscal Closeout	390	No Findings
Fresno Economic Opportunities Commission PY 2021-2022 Fiscal Annual Review	310	No Findings
Proteus, Inc PY 2021-2022 Fiscal Annual Review	333	No Findings

*Fiscal monitoring of the following sub-recipients was in process at the end of the fourth quarter: **None***

**Youth Providers of Services' Monitoring Report
First and Second Quarters, Program Year 2022-2023**

Program Monitoring:

Program monitoring of the following sub-recipients was completed during the first and second quarters of Program Year (PY) 2022-2023:

Sub-Recipient	Contract #(s)	Results
Equus Workforce Services – Young Adult Services	320	1) Non-compliance with Youth Work-based Learning process. 2) Non-compliance with Service Codes usage. 3) Non-compliance with Supportive Services process. 4) Non-compliance with Orientation process. All findings closed.
Equus Workforce Services – Youth Offender Services	324	1) Non-compliance with Youth Work-based Learning process. 2) Non-compliance with Service Codes usage. 3) Non-compliance with Supportive Services process. 4) Non-compliance with Orientation process. All findings closed.
Proteus, Inc. – Rural Westside	584	1) Non-compliance with Orientation process. 2) Non-compliance with Entrance Interview process. 3) Non-compliance with Assessments process. All findings closed.
Proteus, Inc. – Rural Eastside	333	1) Non-compliance with Youth Work-based Learning process. 2) Non-compliance with Participant Plan process. 3) Non-compliance with Health/Medical Information Protocols. 4) Non-compliance with Job Ready Preparation process. All findings closed. All PY 2021-2022 findings closed.

Program monitoring of the following sub-recipients was in process at the end of the second quarter:

Sub-Recipient	Contract #(s)
Fresno Economic Opportunities Commission	301
Equus Workforce Services – Fatherhood FIRE	320-0845

Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was completed during the first and second quarters of PY 2022-2023:

Sub-Recipient	Contract #(s)	Results
Equus Workforce Services PY 2021-2022 Fiscal Close Out	320, 324	No Findings

Fiscal monitoring of the following sub-recipients was in process at the end of the second quarter:

Sub-Recipient	Contract #(s)
Proteus, Inc. PY 2021-2022 Fiscal Closeout	333, 584
Fresno Economic Opportunities Commission PY 2021-2022 Fiscal Closeout	301

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	9
MEETING DATE:	February 16, 2023
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council

FROM: Timothy Giles, Deputy Director of Information and General Services

SUBJECT: Local Area Youth Performance Results

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Youth Local Area Performance Results for Program Year (PY) 2020 – 2021.

REASON FOR RECOMMENDATION:

The Workforce Innovation and Opportunity Act (WIOA) has six (6) primary indicators of performance: Employment Rate 2nd Quarter (Q2) after Exit, Employment Rate 4th Quarter (Q4) after Exit, Median Earnings, Credential Attainment, Measurable Skill Gains, and Effectiveness in Serving Employers. Currently, Effectiveness in Serving Employers is being phased in at the state level only.

For PY 2020 - 2021, Local Areas are only required to meet a performance score of 50% or higher for:

- Employment Rate 2nd Quarter after Exit
- Median Earnings

The cohort periods for the various indicators are as follows:

Employment Rate Q2: 07/01/2019 - 06/30/2020
 Employment Rate Q4: 01/01/2019 - 12/31/2019
 Median Earnings: 07/01/2019 - 06/30/2020
 Credential Rate: 01/01/2019 - 12/31/2019
 Measurable Skill Gains (MSG): 07/01/2020 - 06/30/2021

Youth Local Area WIOA performance results for PY 2020 - 2021 are as follows:

Youth	2020 Final Goals	2020 Final Results	Performance Score
Employment/Education Q2	64.1%*	64.0%	99.9%
Employment/Education Q4	69.8%	74.4%	106.6%
Median Earnings Q2	\$2,767*	\$2,767	100.0%
Credential Rate	62.0%	78.1%	126.0%
MSG	36.0%*	79.3%	220.5%

* These goals are "Adjusted Level of Performance" utilizing the Statistical Adjustment Model of performance calculations
 Final negotiated goals for these were;
 Employment/Education Q2 – 71.0%
 Median Earnings Q2 - \$3,490
 MSG – 55.0%

The FRWDB has exceeded all required performance score levels for PY 2020 - 2021.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	10
MEETING DATE:	February 16, 2023
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Stephen DeWitt, Monitoring Department Manager
SUBJECT: Providers of Services' Customer Complaint Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Youth Customer Complaint Report for the Third and Fourth Quarters of Program Year (PY) 2021 - 2022 and the First and Second Quarters of Program Year (PY) 2022 – 2023.

REASON FOR RECOMMENDATION:

Under the FRWDB Joint Powers Agreement, the FRWDB develops and manages systems to hear and resolve grievances brought by participants, vendors, or other interested parties, and to provide quarterly reports to the FRWDB regarding such grievances.

No Youth program complaints were received during the Third or Fourth Quarters of PY 2021 - 2022 or the First and Second Quarters of PY 2022 - 2023.

In the future, there will not be a quarterly Customer Complaint Report agenda item when no complaints have been received by FRWDB staff.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	11
MEETING DATE:	February 16, 2023
ACTION:	INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Tim Giles, Deputy Director of Information and General Services
SUBJECT: Youth Demographics Reports

INFORMATION:

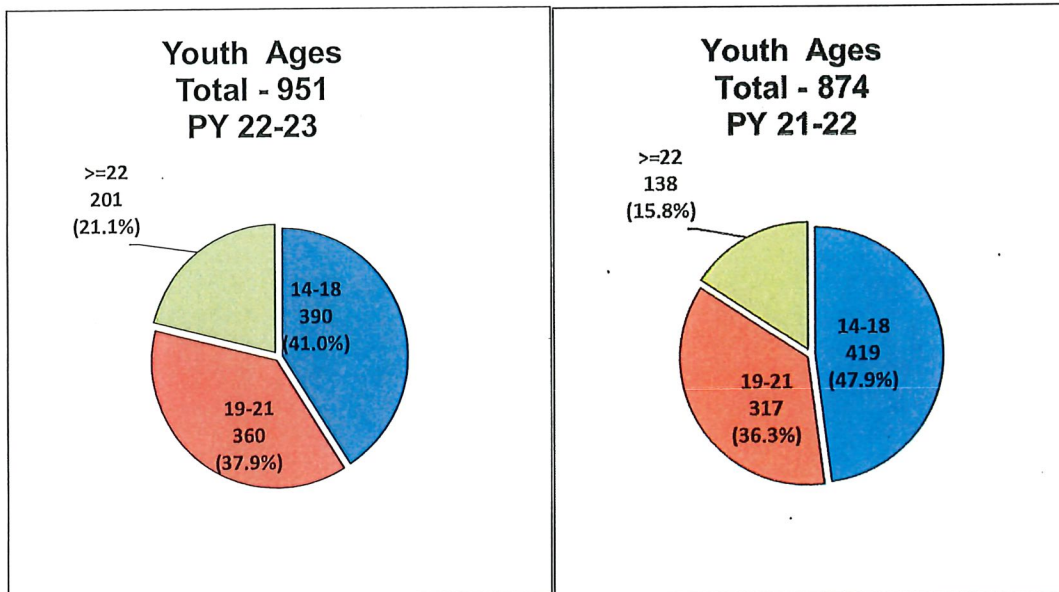
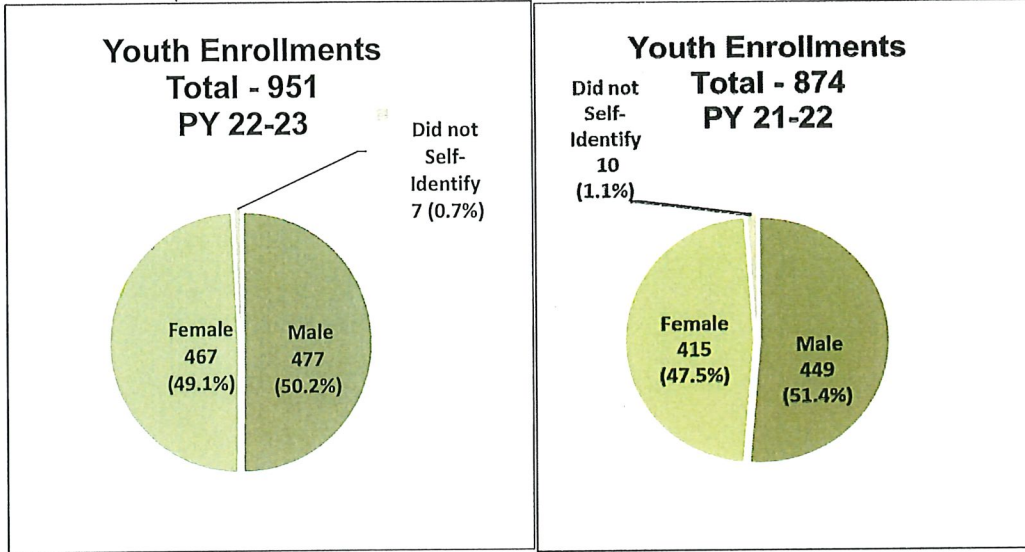
Per the Youth Council's direction, Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's youth enrollments. Attached are the reports for the Second Quarter of Program Year 2022 – 2023.

ATTACHMENT:

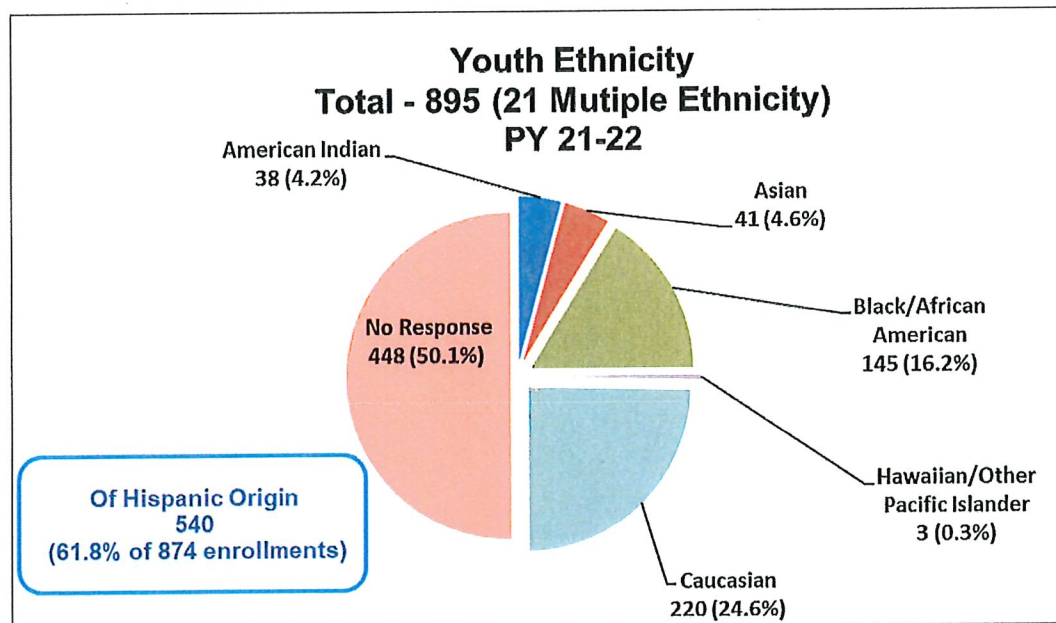
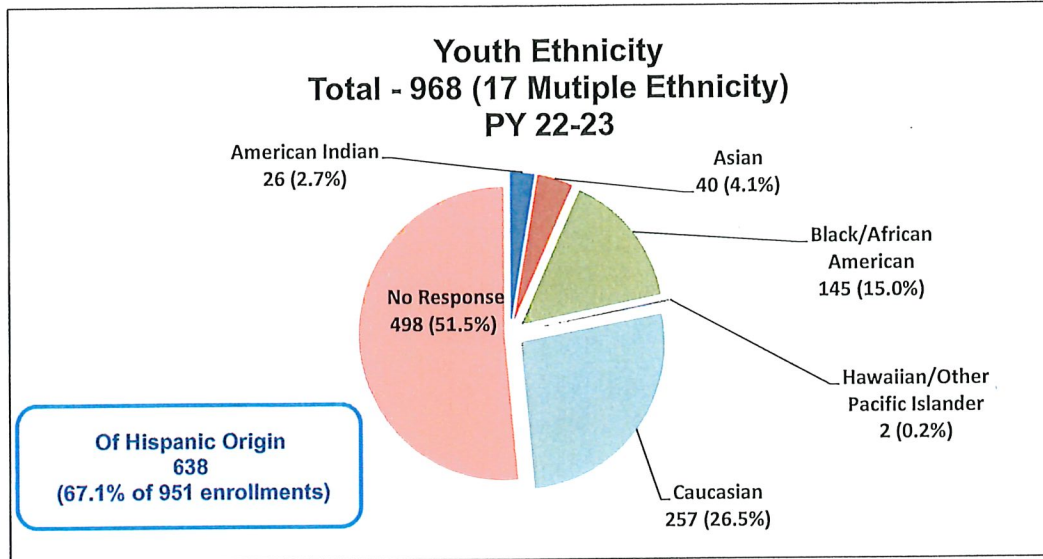
Youth Demographics Second Quarter, Program Year 2022 - 2023



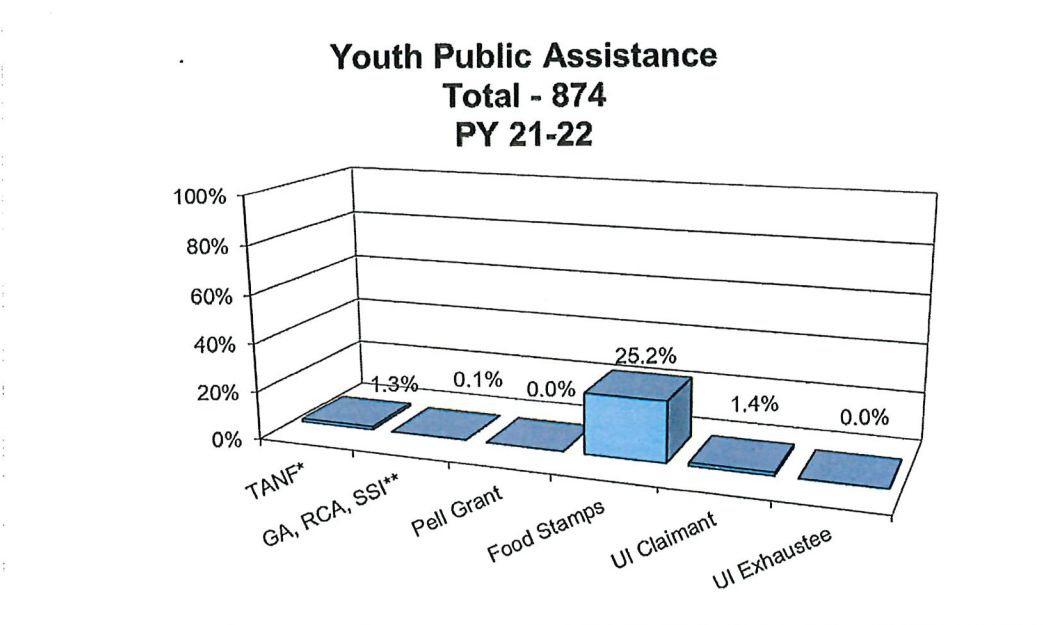
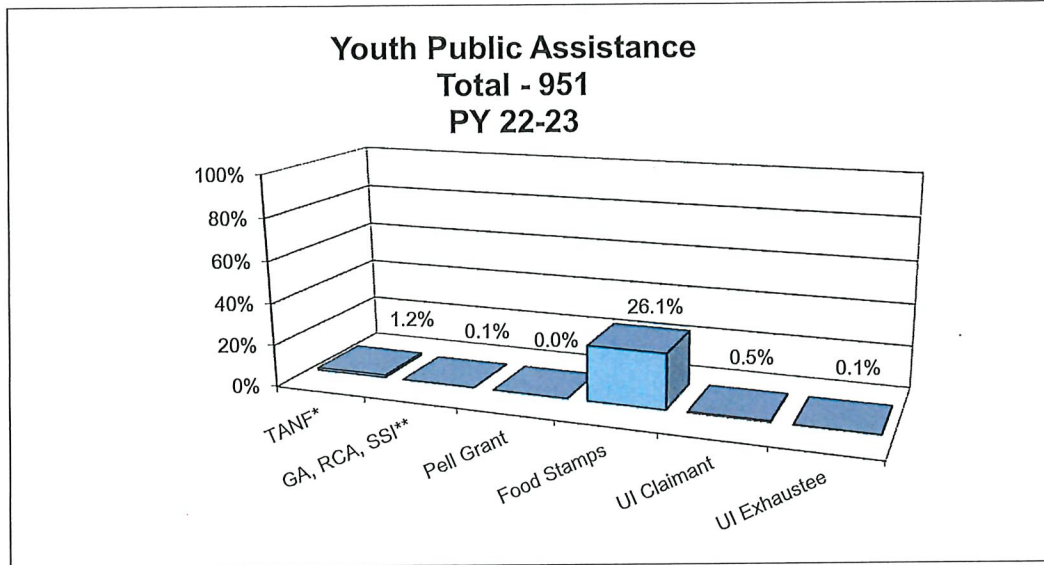
Youth Demographics
Second Quarter, Program Year 2022-2023



Youth Demographics Second Quarter, Program Year 2022-2023



Youth Demographics Second Quarter, Program Year 2022-2023

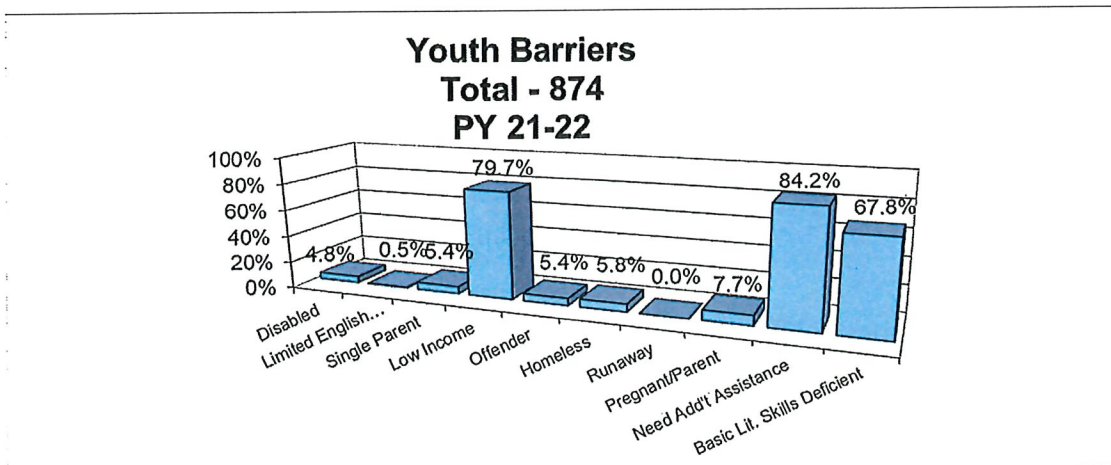
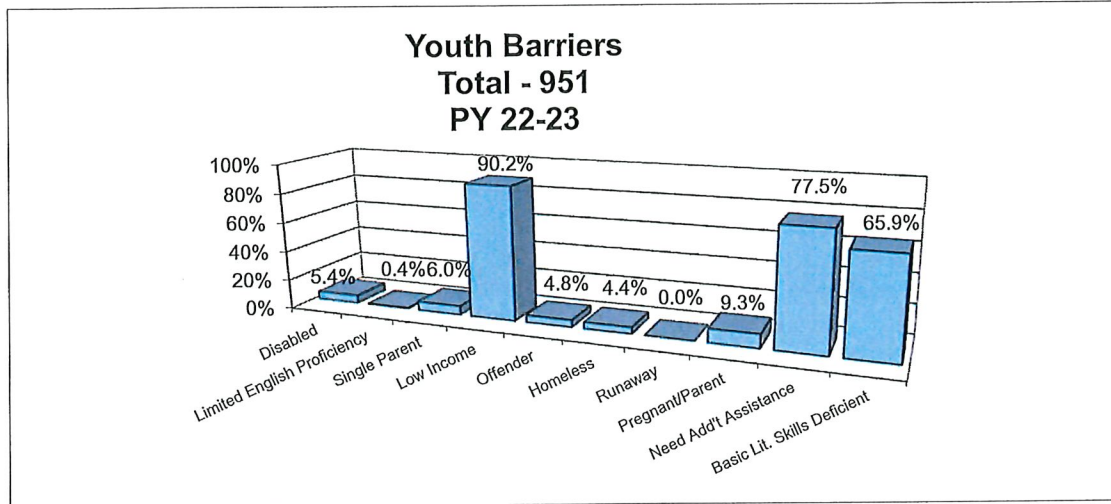


TANF - Temporary Assistance for Needy Families

GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income

UI - Unemployment Insurance

Youth Demographics Second Quarter, Program Year 2022-2023

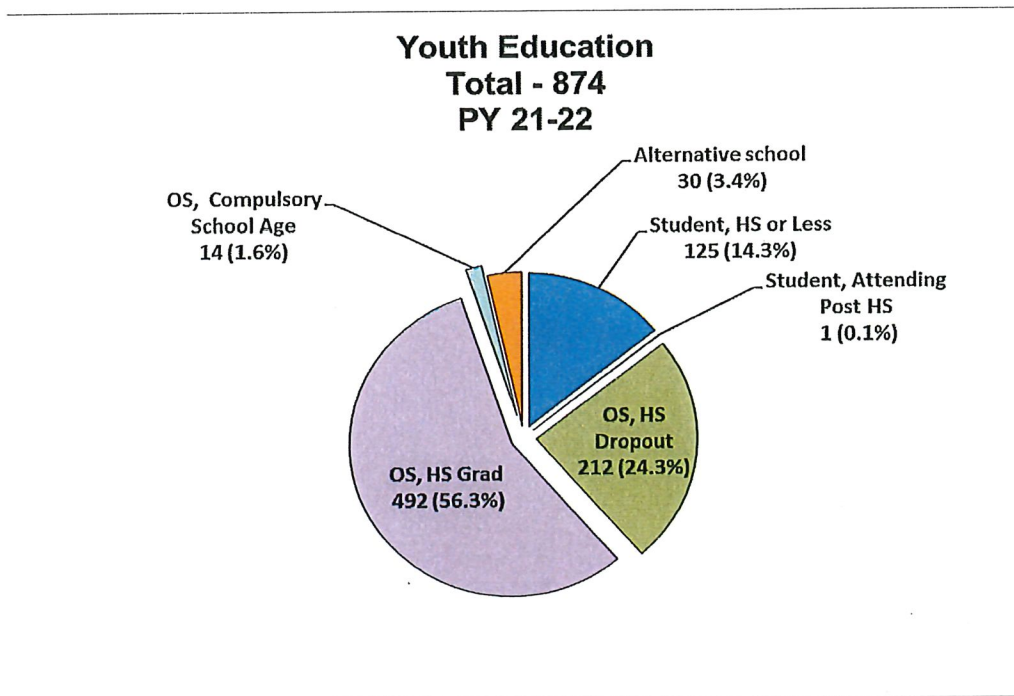
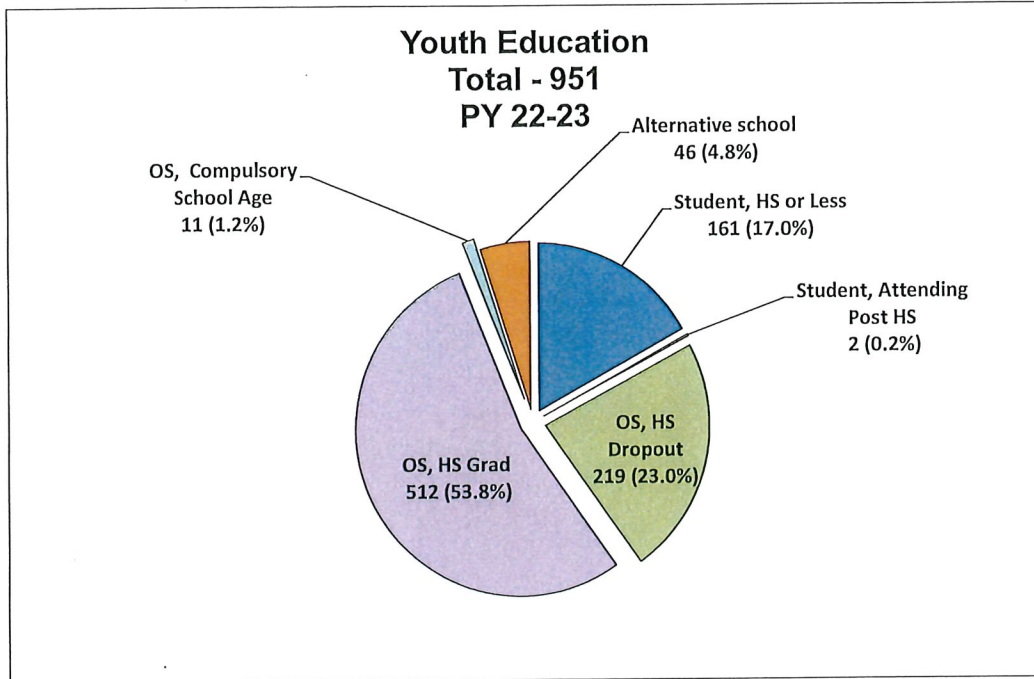


Additional Assistance Barriers

1. Is at risk of dropping out of school
2. Gang Involved
3. Has experienced recent traumatic events, is a victim of abuse, or resides in an abusive environment
4. Has completed a substance abuse program
5. Poor Employment History (Older Youth ONLY)
6. Family Barriers (any one of the following):
 - a. Has a family history of long term unemployment;
 - b. During the past two years, parents/guardians have been unable to find and maintain full time stable employment;
 - c. Has a family history of long-term public assistance
7. Resides in a non-traditional family setting (any one of the following):
 - a. Being raised in a single parent household, without access to the financial and parenting support of another adult in the home;
 - b. Being raised by a guardian, relative or non-parent responsible for youth's care;
 - c. Parent is currently in jail or in prison or has been in jail or in prison for six months of the past two years

Youth Demographics

Second Quarter, Program Year 2022-2023



**FRESNO REGIONAL
WORKFORCE DEVELOPMENT BOARD**

AGENDA ITEM:	12
MEETING DATE:	February 16, 2023
ACTION:	INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Phyllis Stogbauer, Senior Deputy Director
SUBJECT: Youth Job Placement by Industry

INFORMATION:

The attached report reflects youth job placements by industry for closure period July 01, 2022 through December 31, 2022.

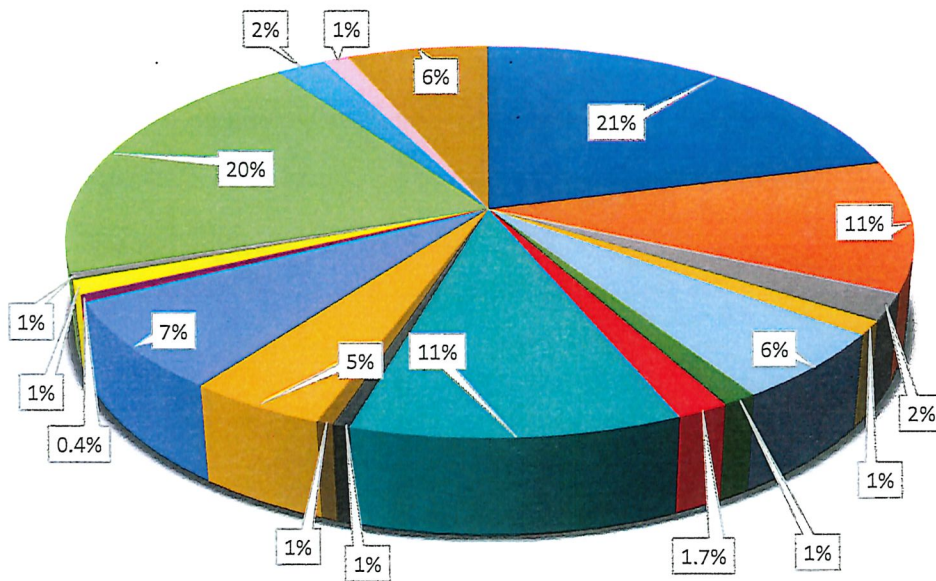
ATTACHMENT:

Youth Job Placement by Industry, July 2022 - December 2022, Program Year (PY) 2022 – 2023.



Program Year 22-23 Youth Job Placement by Industry

- Accommodations and Food Services -37
- Administrative and Support Work - 19
- Agriculture, Forestry, Fishing and Hunting - 4
- Art, Entertainment, and Recreation - 2
- Construction - 10
- Educational Services - 2
- Finance and Insurance - 3
- Health Care and Social Assistance - 19
- Information - 1
- Management of Companies and Enterprises -1
- Manufacturing - 8
- Other Services (except Public Administration) - 13
- Professional, Scientific, and Technical Services - 1
- Public Administration - 2
- Real Estate and Rental and Leasing - 1
- Retail Trade - 36
- Transportation and Warehousing - 4
- Unknown - 2
- Wholesale Trade - 11



Total Job Placements: 176