



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Workforce Development Board

March 1, 2023 @ 4:00 p.m.
Workforce Connection
3170 West Shaw Avenue
Room 105
Fresno, CA 93711

Mission Statement: The Fresno Regional Workforce Development Board exists to oversee the optimal administration of Workforce Innovation and Opportunity Act funds in the Fresno region. In serving both the business community and the individual job seeker with the provision of human capital development services, we hope to foster the economic vitality of the Fresno region.

REMINDER: PLEASE TURN OFF CELL PHONES OR PUT ON VIBRATE

1. ROLL CALL
2. COMMENTS BY FRWDB CHAIR AND/OR EXECUTIVE STAFF
3. AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS
4. ABSTENTIONS/RECUSALS/DISCLOSURE OF POTENTIAL CONFLICTS OF INTEREST
5. PUBLIC COMMENT

Item #	Description	Presenter	Enclosure	Action	Page #
6.	Board Member Survey	Blunt	Yes	Information	--
7.	Committee Reports Executive Committee – Edgar Blunt Youth Council – Vasili Sotiropulos		No	Information	--
8.	Board Member Spot Light	Konczal	No	Information	--
9.	Committee/Council Composition	Konczal	No	Information	--
10.	In the Community – Marketing Update	Espinosa	No	Information	--
11.	Approval of the December 7, 2022, Meeting Minutes	Konczal	Yes	Approve	5
12.	January 2023 Financial Report	Konczal	Yes	Accept	11

ACCOMMODATIONS FOR PERSONS WITH DISABILITIES

Disabled individuals and individuals who are limited English proficient who need special assistance to attend or participate in this meeting may request assistance by contacting the Fresno Regional Workforce Development Board, at 2125 Kern Street, Suite 208, Fresno, California, or by calling (559) 490-7100. Every effort will be made to reasonably accommodate individuals with disabilities or who are limited English proficient by making meeting materials available in alternative formats. Requests for assistance should be made at least three (3) working days in advance of the meeting.

Item #	Description	Presenter	Enclosure	Action	Page #
--------	-------------	-----------	-----------	--------	--------

CONSENT ITEMS

13. Approve Consent Item (A1 – A6). *Items pulled from consent will be handled with the other regular items at the end of the agenda, including any information items that are pulled.* Approve

CONSENT ITEMS SUBMITTED BY YOUTH COUNCIL

A1	Ratification of New Youth Council Member	Konczal	Yes	Ratify	18
A2	Local Performance Results Reports	Escareno	Yes	Accept	19
A3	Young Adult Satisfaction Reports	DeWitt	Yes	Accept	27
A4	Providers of Services' Monitoring Reports	DeWitt	Yes	Accept	30
A5	Local Area Youth Performance Results	Giles	Yes	Accept	35
A6	Providers of Services' Customer Complaint Reports	DeWitt	Yes	Accept	36

NON-CONSENT ITEMS

14.	Recognition of Board Anniversaries	Montalbano	No	Information	--
15.	Information Sharing	WDB Members	No	Discussion	--
16.	Agenda Items for June 7, 2023, Meeting	Konczal	No	Discussion	--
17.	Meeting Feedback	Konczal	No	Discussion	--

**FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD
2022 ATTENDANCE RECORD**

DIRECTORS	3/2/2022	6/1/2022	Canceled 9/7/2022	Special 10/5/2022	12/7/2022
Stephen Avila Grundfos Pumps	P	P	xx	P	P
Lenora Lacy Barnes State Center Federation of Teachers	P	P	xx	A	P
Paul Bauer Sagaser, Watkins and Wieland, PC	P	A	xx	P	P
Edgar Blunt IMAGO	P	A	xx	P	P
Alysia Bonner SEIU 521	P	P	xx	P	P
Raine Bumafay Fresno Adult School	P	P	--	--	--
Fely Guzman LifeBRIDGE International	A	A	xx	A	A
Jeffrey Hensley Hensley Associates	P	P	xx	P	P
Mike Karbassi Fresno City Council	A	A	xx	A	P
Wyatt Meadows Operating Engineers Local 3	--	P	xx	P	P
Terry Metters, Jr. Pacific Gas & Electric Company	--	P	xx	P	A
Scott Miller Gazebo Gardens, Inc.	P	P	xx	A	P
Dennis Montalbano German Auto Repair	P	P	xx	P	P
Sherry Neil Fresno Economic Development Corporation	P	A	xx	A	P
Joe Olivares TransAmerica	P	P	xx	P	P
Sal Quintero Fresno County Board of Supervisors	P	P	xx	P	P
Chuck Riojas Fresno, Madera, Tulare, Kings Building Trades	P	P	xx	A	A
Michael Silveira Kaiser Permanente	P	P	--	--	--
Vasili Sotiropulos Hyatt Real Estate	P	A	xx	P	P
Shelly Tarver Employment Development Department	P	A	xx	A	A

**FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD
2022 ATTENDANCE RECORD**

DIRECTORS	3/2/2022	6/1/2022	Canceled 9/7/2022	Special 10/5/2022	12/7/2022
Sandra Vicente Union Bank	--	--	--	--	P
Lydia Zabrycki CAPTRUST	P	P	xx	A	P
Ken Price (Counsel) Baker, Manock & Jensen	P	P	xx	P	P

P = Present

A = Absent

-- = Not a Member at Time of Meeting

xx = Meeting Canceled

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	11
MEETING DATE:	March 1, 2023
ACTION:	APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Fresno Regional Workforce Development Board
FROM: Blake Konczal, Executive Director
SUBJECT: Approval of the December 7, 2022, Meeting Minutes

RECOMMENDATION:

Approve the minutes of the December 7, 2022; meeting of the Fresno Regional Workforce Development Board.

ATTACHMENT:

December 7, 2022, Meeting Minutes



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Workforce Development Board
December 7, 2022 @ 4:00 p.m.

SUMMARY MINUTES

The meeting was called to order at 4:10 p.m.

ROLL CALL: PRESENT – Stephen Avila, Lacey Barnes, Paul Bauer, Edgar Blunt, Alysia Bonner, Jeff Hensley, Mike Karbassi, Wyatt Meadows, Scott Miller (arrived at 4:32 p.m.), Dennis Montalbano (arrived at 4:39 p.m.), Sherry Neil, Joe Olivares, Sal Quintero, Vasili Sotiropoulos, Sandra Vicente, Lydia Zabrycki, and Legal Counsel Ken Price.

ABSENT – Fely Guzman, Terry Metters, Jr., Chuck Riojas, and Shelly Tarver.

COMMENTS BY FRWDB CHAIR AND/OR EXECUTIVE STAFF: None

AGENDA CHANGES REMOVAL OF ITEMS OR EMERGENCY ADDITIONS: None

ABSTENTIONS/ DISCLOSURES OF POTENTIAL CONFLICTS OF INTEREST/RECUSALS: None

PUBLIC COMMENTS: None

Item Description/Action Taken

6. Committee Reports

Business and Industry Committee: Director Zabrycki reported that the Business and Industry Committee (B&I) met on November 2nd. The B&I received the Rapid Response report for the First Quarter (Q1) of Program Year 2022-2023, which showed that the Rapid Response team met with four (4) businesses, two (2) of which allowed the team to conduct orientations for their staff. The report included information on the different strategies the team is using in an effort to reach businesses who may need assistance. Martha Espinosa, Marketing/Grants Manager, Fresno Regional Workforce Development Board (FRWDB), provided a report on the Q1 and Q2 Business of Excellence award winners. Ms. Espinosa also provided a final report on the Firebaugh Business Grant program, funded through the CARES Act, in which three (3) businesses received a grant. Due to the low success rate of the program, the City of Firebaugh chose to stop the program and will utilize the remaining grant funds elsewhere in the City of Firebaugh. Stephen Dacuyan, Business Outreach Coordinator, FRWDB, provided an update on the Rural Guided Pathways Project.

Executive Committee: Chair Hensley shared that the Executive Committee (Committee) met on October 19th, when they reviewed and accepted the August 2022 Financial Report and the August 2022 Agency Budget and Expenditures Report, with no concerns. The Committee approved funding allocations totaling \$749,999 for the Department of Health and Human Service's Fatherhood grant, and \$281,550 for the City of Fresno's Youth Job Corps program. There was a discussion regarding the creation of a new committee for the FRWDB, and that would be brought before the full FRWDB for discussion. There was a closed session of the Committee, and there was nothing to report out from the closed session.

This was an information item.

7. Board Member Spot Light

New FRWDB Director, Sandra Vicente, Regional Manager for Union Bank, shared about herself, personally and professionally. She indicated that she has over 20 years' experience in the banking industry and that she currently served as Chair for the Fresno Area Hispanic Foundation. She shared that she was looking forward to putting her experience to good use in her role as FRWDB Director.

This was an information item.

8. Creation of New Committee

Blake Konczal, Executive Director, FRWDB, shared that the FRWDB currently had four (4) standing Committees: The Executive Committee, Adult Council, Youth Council and Business and Industry Committee. He explained that the Executive Committee had purview to work with all of the Committees, but also was responsible for the annual evaluation of the FRWDB Executive Director. The Adult Council oversees the Adult program and spending on Adult clients. The Youth Council oversees the Youth program and spending on Young Adult clients. The Business and Industry Committee focused on a number of economic development topics, especially layoffs, but they had not overseen any portion of FRWDB funding. In discussions with Chair Hensley and Vice Chair Montalbano, Mr. Konczal indicated that it was thought that it would be good for all of the FRWDB's committees to be reflective and focused on where the work of the FRWDB was happening. He explained that the FRWDB received an annual formula allotment from the state for Adult, Dislocated Worker and Youth funding, which was a little over \$17 million for the current Program Year. In addition to the formula budget, the FRWDB had also received grants that almost exceeded the formula budget amount. It was proposed that the Business and Industry Committee be modified to become the Skills Development Council, which would have as its purview, the funds being spent on training, recruitment and outcomes for various trainings. Mr. Konczal indicated that membership on the Skills Development Council could also include individuals from public or private education.

Director Miller arrived (4:32 p.m.)

Chair Hensley shared that the FRWDB received some of the grants because of the confidence that has been built at the state level in regards to the FRWDB. Mr. Konczal agreed and noted that that confidence was based on the FRWDB's performance on other grants.

Director Quintero asked if the FRWDB's marketing efforts to reach individuals being laid off included utilization of the media. Mr. Konczal indicated that the FRWDB received notification of when businesses were conducting layoffs and that there was an aggressive marketing outreach to affected individuals. The FRWDB used a variety of outreach and marketing strategies, which did include the media.

This was an information item.

9. In the Community - Marketing Update

Martha Espinosa, Marketing and Grants Manager, FRWDB, provided highlights of the marketing activities and events that occurred in the second quarter of the Program Year.

Check Presentation: On October 12th, the FRWDB held a press event where Assembly Member Arambula's office presented the FRWDB with a \$3 million check; funds for which were to be used to assist in providing additional ValleyBuild NOW (Non-traditional Occupations for Women) cohorts in a 14-county region.

Open House at New Comprehensive Center: The FRWDB held an open house event at the new Comprehensive Center at The Winepress Shopping Center in Fresno on October 20th.

Focus Forward: Two (2) FRWDB construction training participants were highlighted in Focus Forward's Stories of Hope 2022 magazine.

Director Montalbano arrived (4:39 p.m.)

Forestry Program: On November 4th, Assembly Member Devon Mathis visited the FRWDB's Forestry Program at the Parlier site.

Parlier Open House: On November 9th, there was an open house event held for the new Workforce Connection site in Parlier.

Recruiting for Success: November 16th, the FRWDB partnered with the City of Fresno and conducted a workshop via Zoom called "Recruiting for Success", which covered equitable and inclusive recruitment strategies. Presenters for the workshop included Brenda Budke from Sierra HR Partners, Denice Recendez from T-Mobile, Anthony Cunha from State Center Community College, and Amy Fuentes from the Fresno Chamber of Commerce.

National Apprenticeship Week: The FRWDB worked with IBEW in Bakersfield to host a Women in Construction day and to kick off the all-women's ValleyBuild NOW cohort in Bakersfield.

CalFIRE Check Presentation: On December 7th, CalFIRE presented the FRWDB with a \$1.9 million check for the Forestry Program. Channels 26 and 30 were present to cover the event.

Ms. Espinosa shared a video clip that had been aired on Telemundo to market the ValleyBuild program. She also shared videos highlighting the Business of Excellence award winners for the Adult and the Young Adult employers. Hotel Piccadilly was selected as the Youth Adult Services Business of Excellence Award winner, and California Building Products was selected as the Adult Business of Excellence Award winner.

Mr. Konczal recognized Ms. Espinosa and her team at the FRWDB for the quality and quantity of coverage the FRWDB has been receiving through the news and social media.

Chair Hensley added that the communications that occur reflected the FRWDB's commitment to impacting the community. Director Blunt asked Ms. Espinosa if she could tag FRWDB Directors on social media so they would be able to easily share the events to raise awareness of what is happening with the FRWDB.

This was an information item.

10. **Workforce Innovation and Opportunity Act Youth Program Request for Proposals Draft Scope of Work**

Phyllis Stogbauer, Senior Deputy Director, FRWDB, presented for approval the final draft Youth Services Request for Proposals (RFP) Scope of Work and requested that the FRWDB authorize FRWDB staff to release the RFP in January 2023.

Ms. Stogbauer explained that, under the Workforce Innovation and Opportunity Act, the FRWDB is required to competitively procure for contractors to provide services to young adults every five (5) years and that new contracts must be in place by June 30, 2023. Ms. Stogbauer reported that on September 6, 2022, the draft Scope of Work was released for a 30-day public comment period to solicit comments and input from the community. The FRWDB held two (2) public comment meetings for this purpose. Upon approval of this item, FRWDB staff would be authorized to release the RFP in January 2023, for a 30-day period, with proposals due in February. A rating team would conduct evaluations of the proposals received by the due date, and those results would be brought back to the FRWDB for approval, in order to award contracts.

OLIVARES/QUINTERO – APPROVED THE WORKFORCE INNOVATION AND OPPORTUNITY ACT YOUTH PROGRAM REQUEST FOR PROPOSALS DRAFT SCOPE OF WORK. (UNANIMOUS)

11. **Approval of the October 5, 2022, Special Meeting Minutes**

BONNER/QUINTERO – APPROVED THE OCTOBER 5, 2022, SPECIAL MEETING MINUTES. (UNANIMOUS)

12. **October 2022 Financial Report**

Mr. Konczal presented the October 2022, Financial Report for the FRWDB's acceptance. He noted that the 2020 September Wildfire grant did have a slow start up due to the pandemic, but that the FRWDB received a 12-month, no cost extension from the state. FRWDB staff believed this additional time would help get the grant on track. He reported that the Fatherhood grant, which started in September 2020, received a third year of funding, though September 2023. He indicated that staff had no concerns with grant expenditures, and he opened the floor for questions. There were no questions from the FRWDB or the public.

AVILA/QUINTERO – ACCEPTED THE OCTOBER 2022 FINANCIAL REPORT. (UNANIMOUS)

13. **Consent Items (A1 – A5)**

KARBASSI/MILLER – APPROVED THE CONSENT ITEMS A1 – A5. (UNANIMOUS)

14. Election of Fresno Regional Workforce Development Board Chair, First Vice Chair, Second Vice Chair, and Two At-Large Members for the Executive Committee

Director Bauer reported on behalf of the Ad Hoc Nominating Committee, its nominations for the FRWDB positions up for election. Those nominations were: Director Montalbano for FRWDB Chair, Director Blunt for First Vice Chair, Director Avila for Second Vice Chair and Directors Barnes and Bauer for the two (2) At-Large Executive Committee members.

Director Bauer presented an opportunity for other nominations from the FRWDB and there were none.

MEADOWS/OLIVARES – ELECTED THE AD HOC COMMITTEE’S RECOMMENDATIONS FOR CHAIR, FIRST VICE CHAIR, SECOND VICE CHAIR AND TWO (2) AT-LARGE MEMBERS OF THE EXECUTIVE COMMITTEE. (UNANIMOUS)

15. Recognition of Board Anniversaries

Chair Hensley recognized Directors for their years of service on the FRWDB with a presentation of certificates. He recognized Directors whose service anniversaries occurred in the months of October through December: Sherry Neil – Two (2) years; Edgar Blunt – Three (3) years; Scott Miller – Eight (8) years; and Fely Guzman - 13 years.

This was an information item.

16. Information Sharing

Director Quintero thanked Chair Hensley for his hard work serving as FRWDB Chair, stating that he had done a great job running the meetings and taking care of FRWDB business. Director Quintero added that, of many boards, the FRWDB is one (1) of the more rewarding boards on which he serves.

Directors Bonner and Montalbano stated how rewarding it was for them to hear from FRWDB clients about how the services or training they received impacted their lives. Director Montalbano added that it is what motivates him to serve on the FRWDB.

Chair Hensley stated that it was a pleasure serving as FRWDB Chair.

This was an information item.

17. Agenda Items for March 1, 2023, Meeting

There were no items recommended for the December 7, 2022, FRWDB meeting agenda.

18. Meeting Feedback

Director Blunt suggested that there be an opportunity for FRWDB members to provide feedback and/or direction for FRWDB staff on various issues and asked if that would be valuable for FRWDB staff. Mr. Konczal stated that was a great idea and indicated that he and FRWDB staff would think about how to implement that, adding that in 2023, a board retreat would be scheduled.

The meeting was adjourned at 5:15 p.m.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	12
MEETING DATE:	March 1, 2023
ACTION:	ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Fresno Regional Workforce Development Board
FROM: Blake Konczal, Executive Director
SUBJECT: January 2023 Financial Report

RECOMMENDATION:

Accept the Fresno Regional Workforce Development Board (FRWDB) January 2023 Financial Report.

REASON FOR RECOMMENDATION:

The attached summary financial report and charts display year-to-date financial information through January 31, 2023.

- High Roads Construction Careers: California Climate Investments - Low Carbon Economy Workforce Program. This grant had a slow start-up since June 1, 2021. It is 35.18% expended at \$420,207 with an unspent amount of \$774,193 and is scheduled to end on March 31, 2023.
- High Roads Construction Careers: Reimagine Workforce Preparation Grant. FRWDB staff received approval on February 3, 2023, of a six (6) month extension to September 30, 2023. It is 30.13% expended at \$605,711 with an unspent amount of \$1,404,897 and is scheduled to end on March 31, 2023.
- Staff has no concerns with grant expenditures at this time.

ATTACHMENT:

January 2023 Financial Report

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD
Summary Financial Report
January 2023

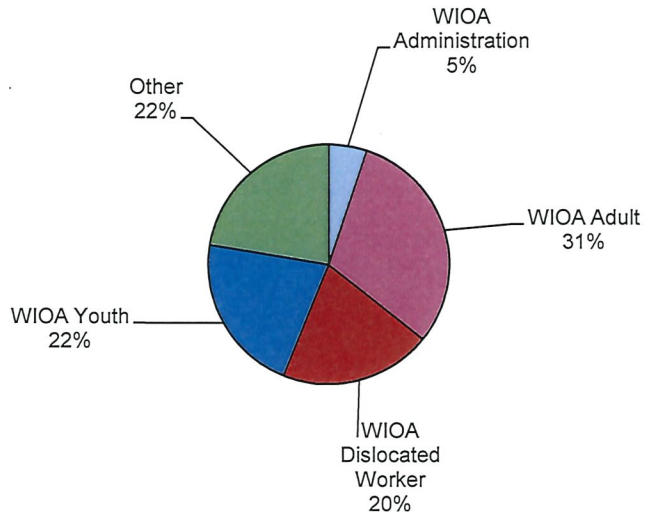
GRANT	TERM	Total Grant Amount	Prior Year(s) Expended	Current Year to Date Expenditures	Percent Expended	Unspent Committed Funds
WIOA ADMINISTRATION	07/01/2022 - 06/30/2023	1,703,998		674,120	39.56%	1,029,878
* WIOA ADULT	07/01/2022 - 06/30/2023	10,246,894		2,912,270	28.42%	7,334,623
* WIOA DISLOCATED WORKER	07/01/2022 - 06/30/2023	6,802,500		2,401,826	35.31%	4,400,674
* WIOA YOUTH	07/01/2022 - 06/30/2023	7,188,913		3,649,693	50.77%	3,539,220
*WIOA RAPID RESPONSE & Layoff Aversion	07/01/2022 - 06/30/2023	445,880		120,359	26.99%	325,521
TCC - Transformative Climate Communities	02/01/2020 - 03/31/2024	1,249,432	319,174	79,071	31.87%	851,187
CAL FIRE	03/01/2020 - 06/01/2023	1,675,200	1,309,570	63,862	81.99%	301,768
COVID-19 Employment Recovery NDWG	04/01/2020 - 03/31/2023	450,000	326,264	96,356	93.92%	27,380
High Road Construction Careers (HRCC): SB1 Valley Build	11/01/2020 - 02/28/2023	1,499,818	1,003,762	343,387	89.82%	152,669
Fatherhood - HHS	09/30/2022 - 09/29/2023	749,999	-	327,718	43.70%	422,281
HRCC: CCI: Low Carbon Economy Workforce Program	06/01/2021 - 03/31/2023	1,194,400	183,594	236,613	35.18%	774,193
2020 September Wildfires - 1st Increment	01/01/2021 - 12/31/2023	975,000	28,992	37,948	6.87%	908,061
Pathway Home Grant - GRID Alternatives	07/01/2020 - 12/31/2023	73,630	2,348	242	3.52%	71,040
HRCC: Reimagine Workforce Preparation Grant (RWPG)	04/01/2021 - 09/30/2023	2,010,608	419,035	186,676	30.13%	1,404,897
Equity & Special Populations (ESP)	02/01/2022 - 06/30/2023	750,000		165,978	22.13%	584,022
HRCC: Pathway Additional Education (Foundations)	02/02/2022 - 06/30/2023	258,500		157,803	61.05%	100,697
City of Fresno - One Youth Job Corps	08/10/2022 - 05/01/2024	281,550		15,812	5.62%	265,738
QUEST - Quality Jobs, Equity, Strategy and Training - (NDWG)	10/01/2022 - 9/30/2024	750,000		-	0.00%	750,000
TOTAL FUNDING		37,556,322	3,592,739	11,469,733	40.11%	22,493,849

* Total Grant Amount includes ACTUAL carryover from Prior Plan Year 21 - 22
Due to spreadsheet formula rounding calculations, totals may be off by \$1 or \$2

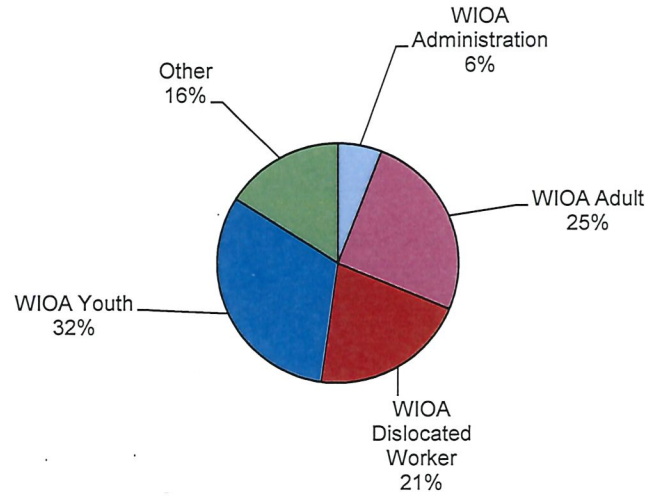
Prepared by: C. Beierschmitt

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD
FINANCIAL REPORTS
January 2023

**FRWDB Committed Funds
Fiscal Year 2022-2023**

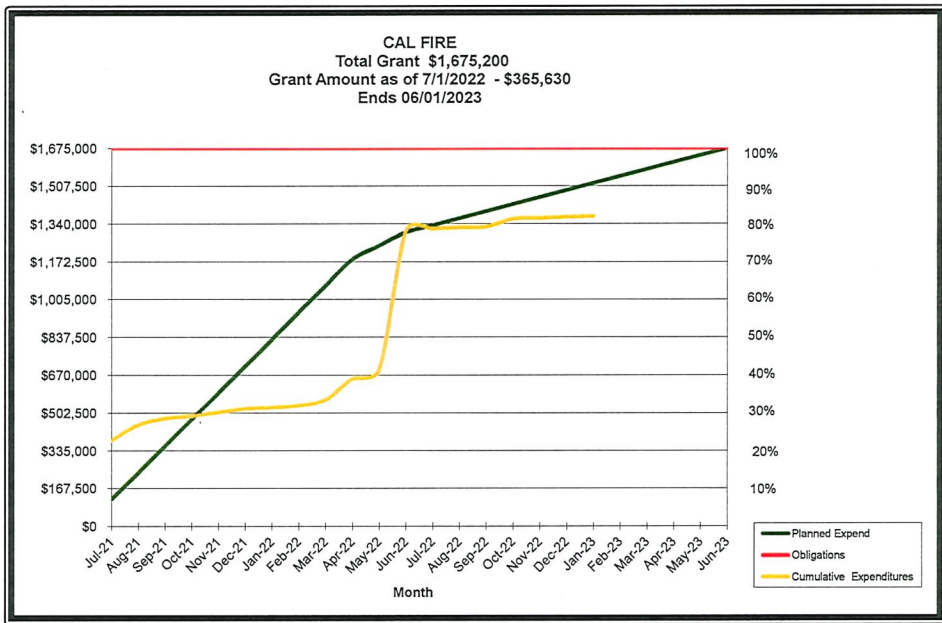
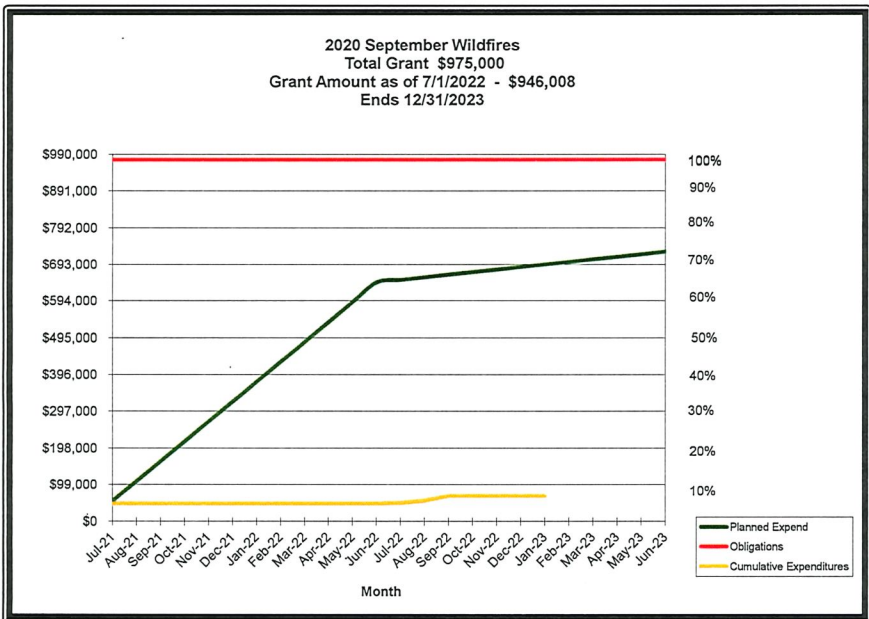
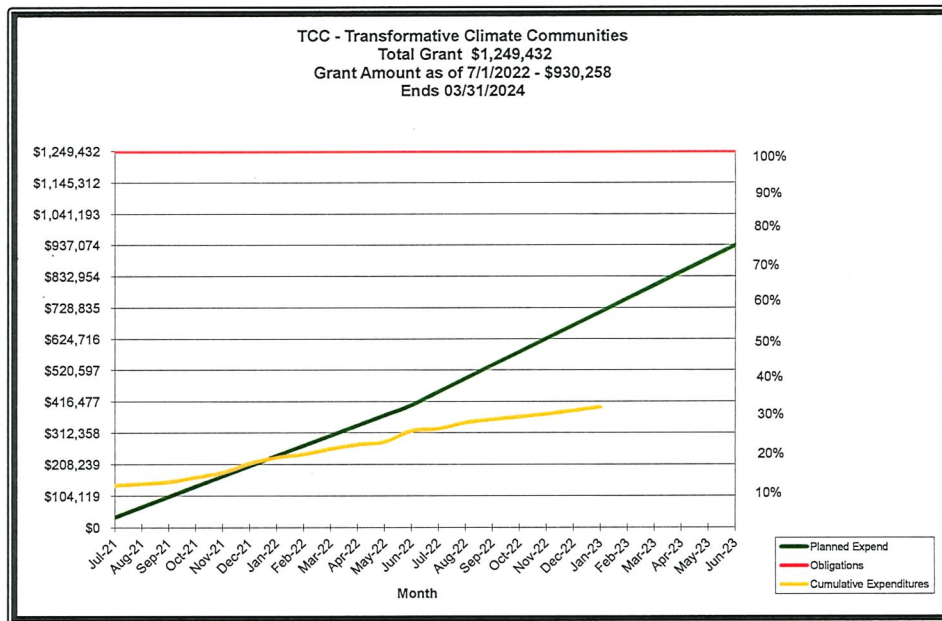
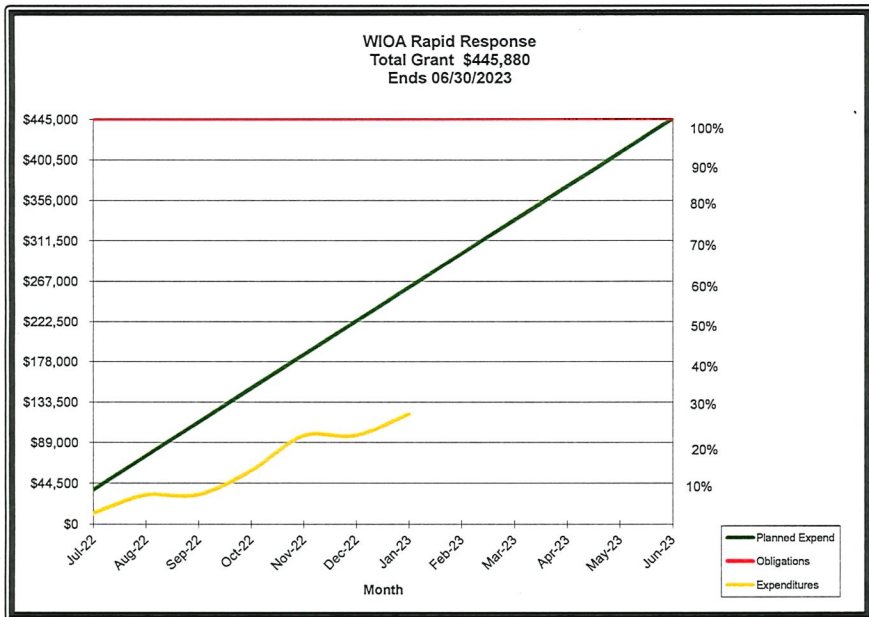


**FRWDB Expenditures
Fiscal Year 2022-2023**



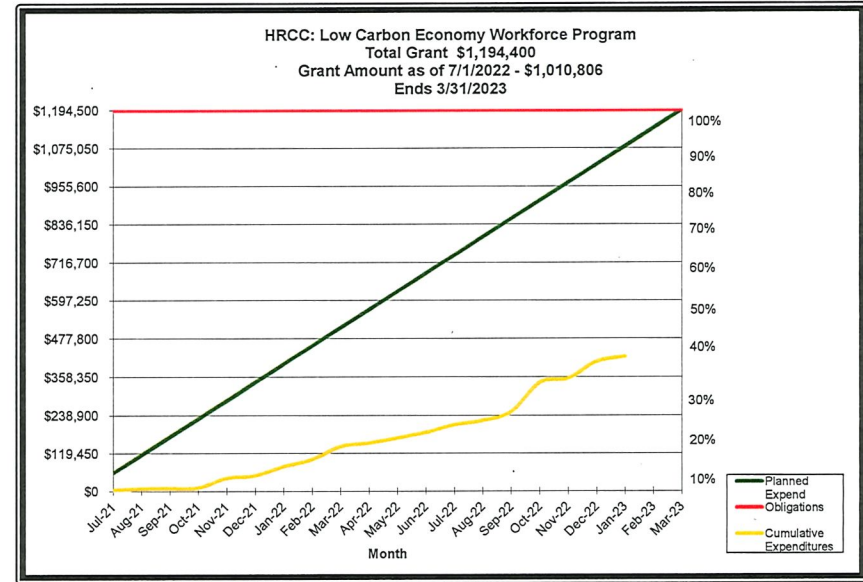
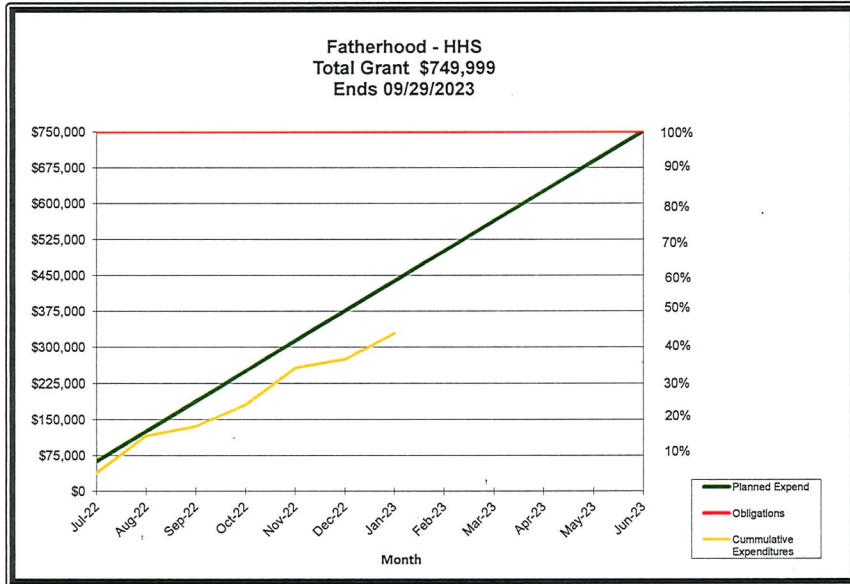
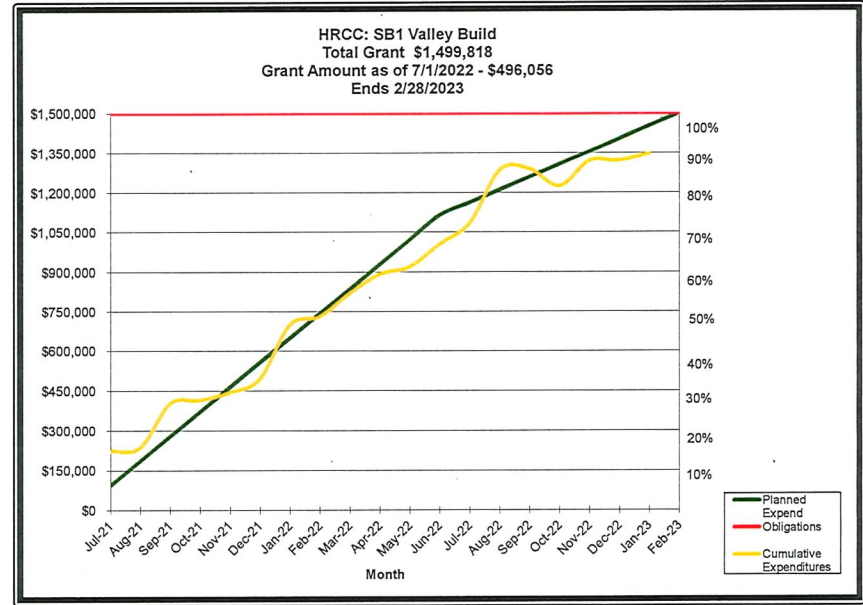
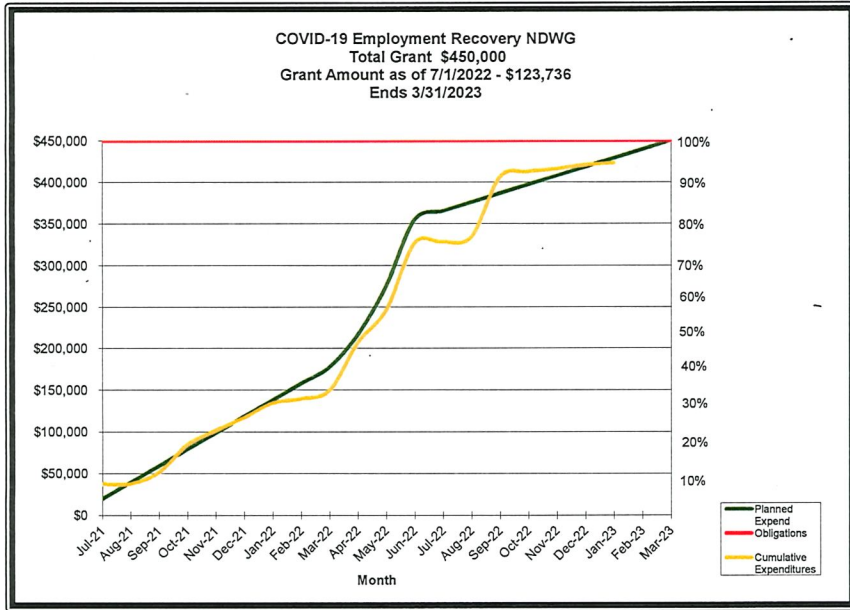
FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD FINANCIAL REPORTS

January 2023



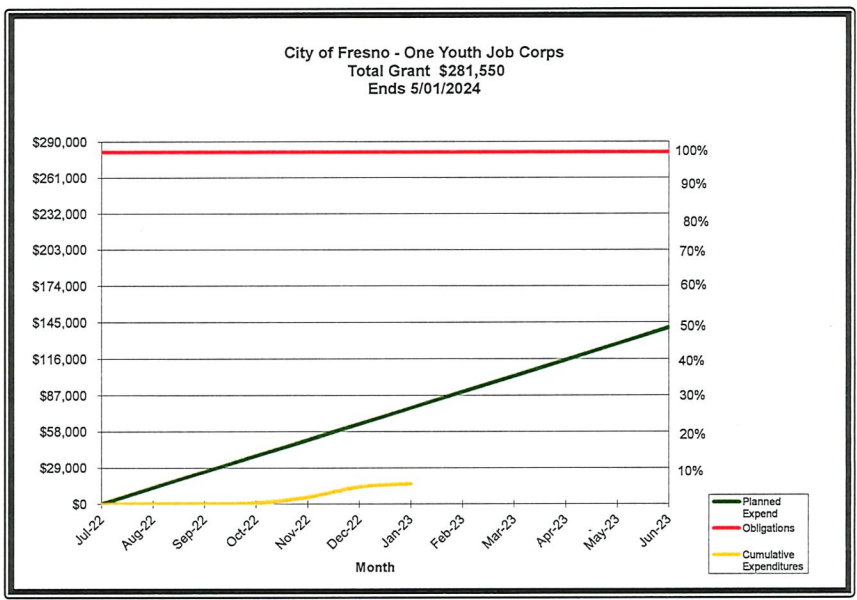
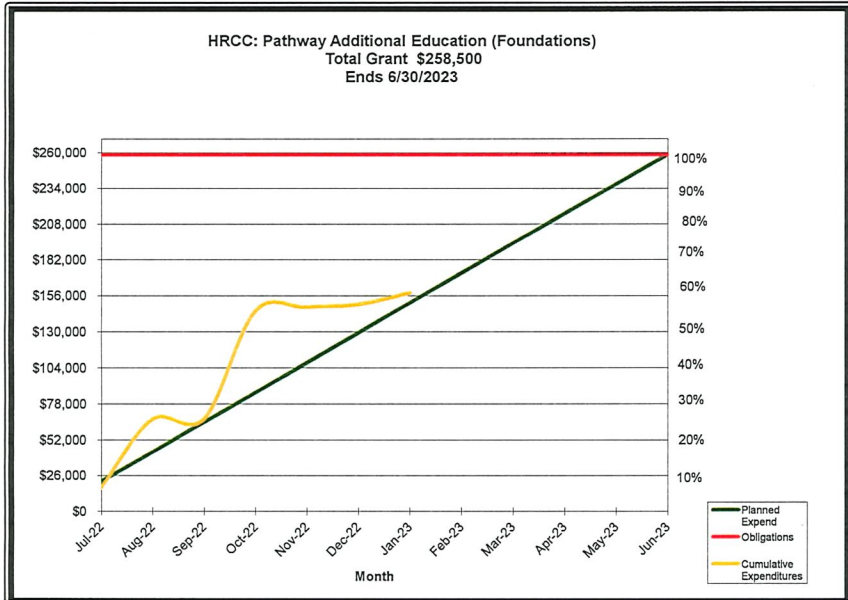
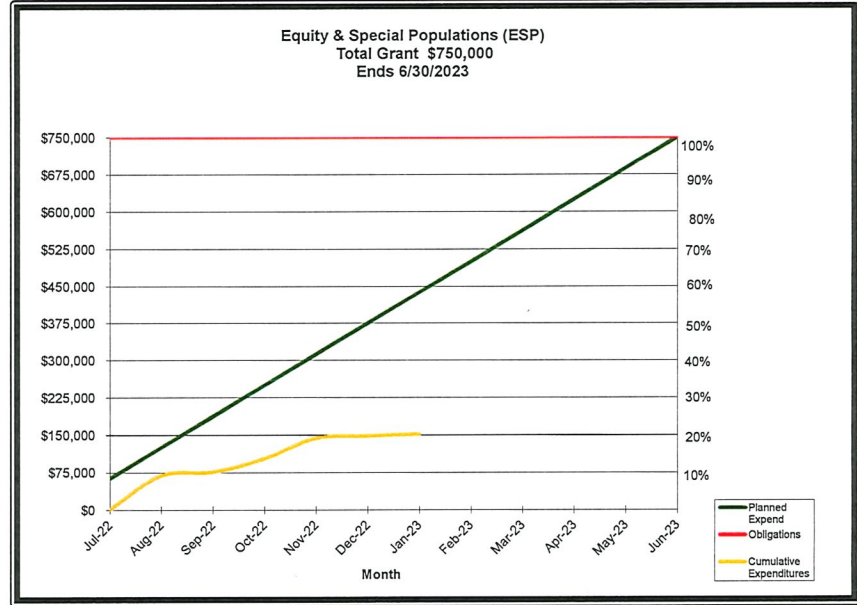
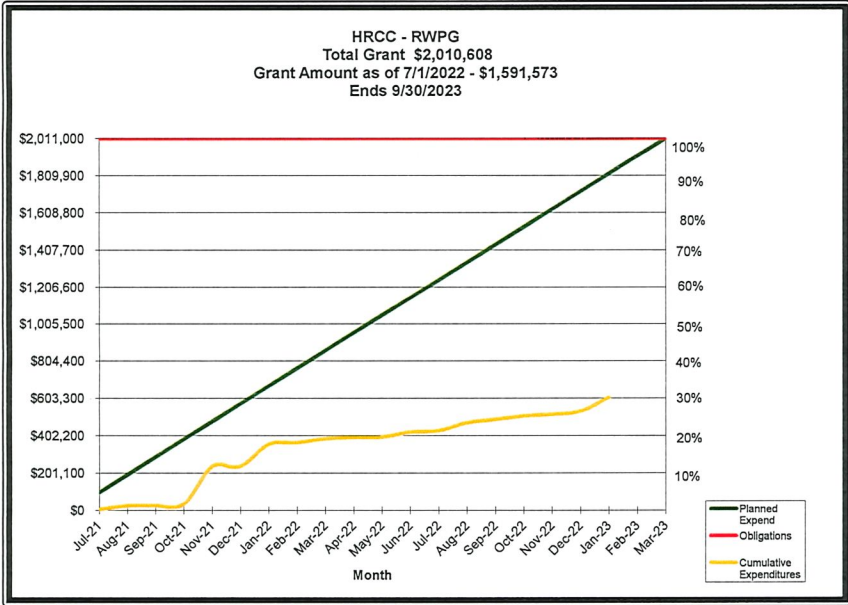
FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD FINANCIAL REPORTS

January 2023



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD FINANCIAL REPORTS

January 2023



Consent Items Submitted by the Youth Council

MISSION:

To design, procure, and oversee Workforce Innovation and Opportunity Act youth services to ensure all available resources serve the needs of Fresno County youth.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	A1
MEETING DATE:	March 1, 2023
ACTION:	RATIFY

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Fresno Regional Workforce Development Board

FROM: Youth Council

SUBJECT: Ratification of New Youth Council Member

RECOMMENDATION:

Ratify the appointment of FRWDB Director Terry Metters, Jr. to the Youth Council.

The Youth Council approved this recommendation on February 16, 2023.

REASON FOR RECOMMENDATION:

Director Metters is the Division Supervisor – Service Planning & Design for Pacific Gas and Electric and has expressed interest in joining the Youth Council.

Article VI “Committees” of the FRWDB Bylaws indicates that appointments to standing committees shall be by majority vote of the Directors then in office.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	A2
MEETING DATE:	March 1, 2023
ACTION:	ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Fresno Regional Workforce Development Board
FROM: Youth Council
SUBJECT: Local Performance Result Reports

RECOMMENDATION:

Accept the attached Youth Program Providers of Services Local Performance Result Reports for the First and Second Quarters of Program Year (PY) 2022 – 2023.

The Youth Council approved this recommendation on February 16, 2023.

REASON FOR RECOMMENDATION:

The Fresno Regional Workforce Development Board (FRWDB) Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

The attached worksheets provide local performance results for each of the Youth Provider of Services for the First and Second Quarters of PY 2022 – 2023.

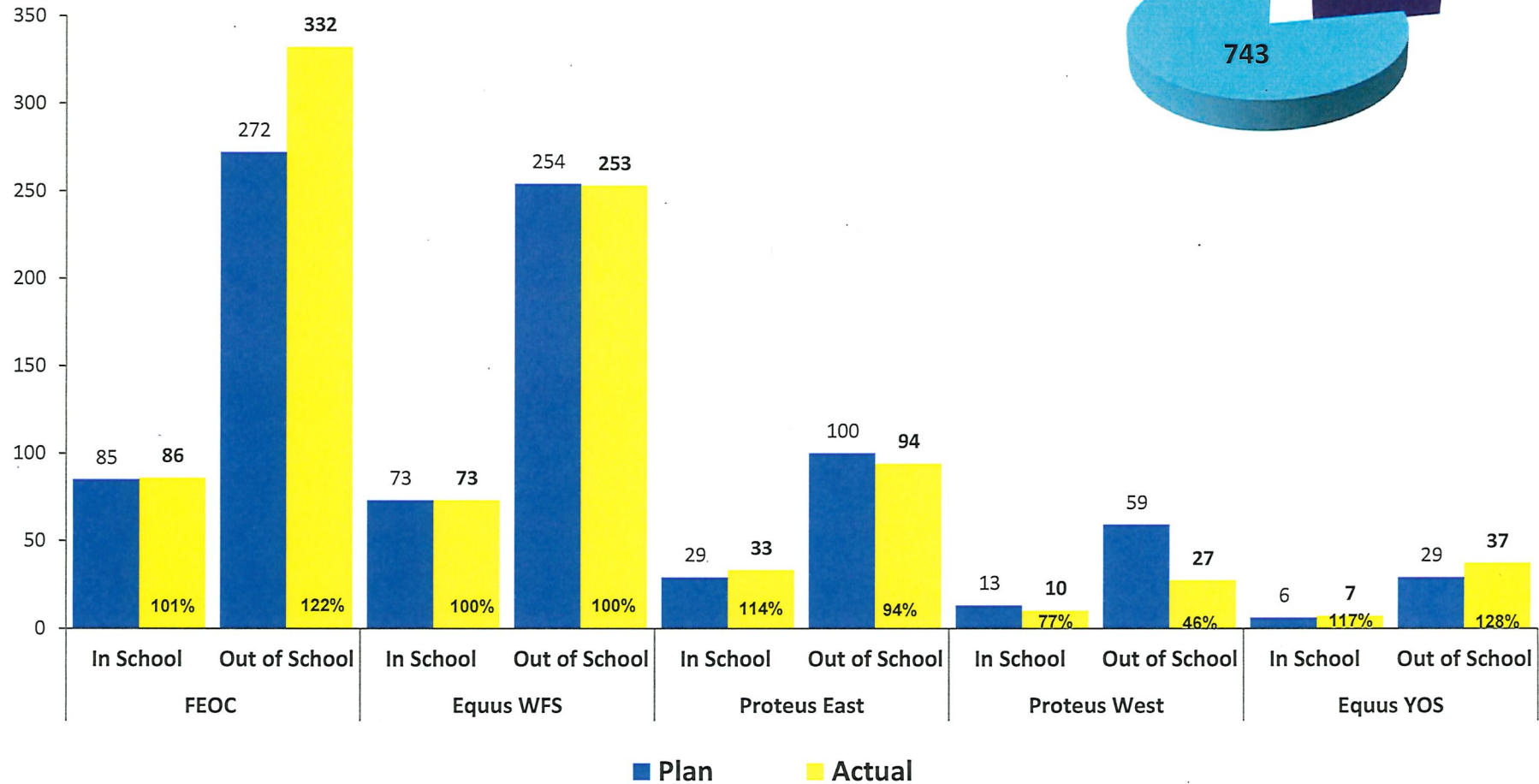
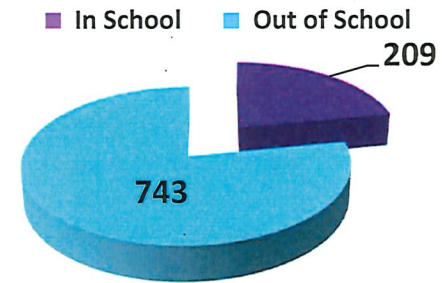
ATTACHMENT:

Youth Program Providers of Services Local Performance Results Reports for the First and Second Quarters of PY 2022 – 2023.

FEOC - Fresno Economic Opportunities Commission
 Equus WFS - Equus Workforce Solutions
 Proteus - Proteus, Inc.
 Equus YOS - Youth Offender Services

Youth Served

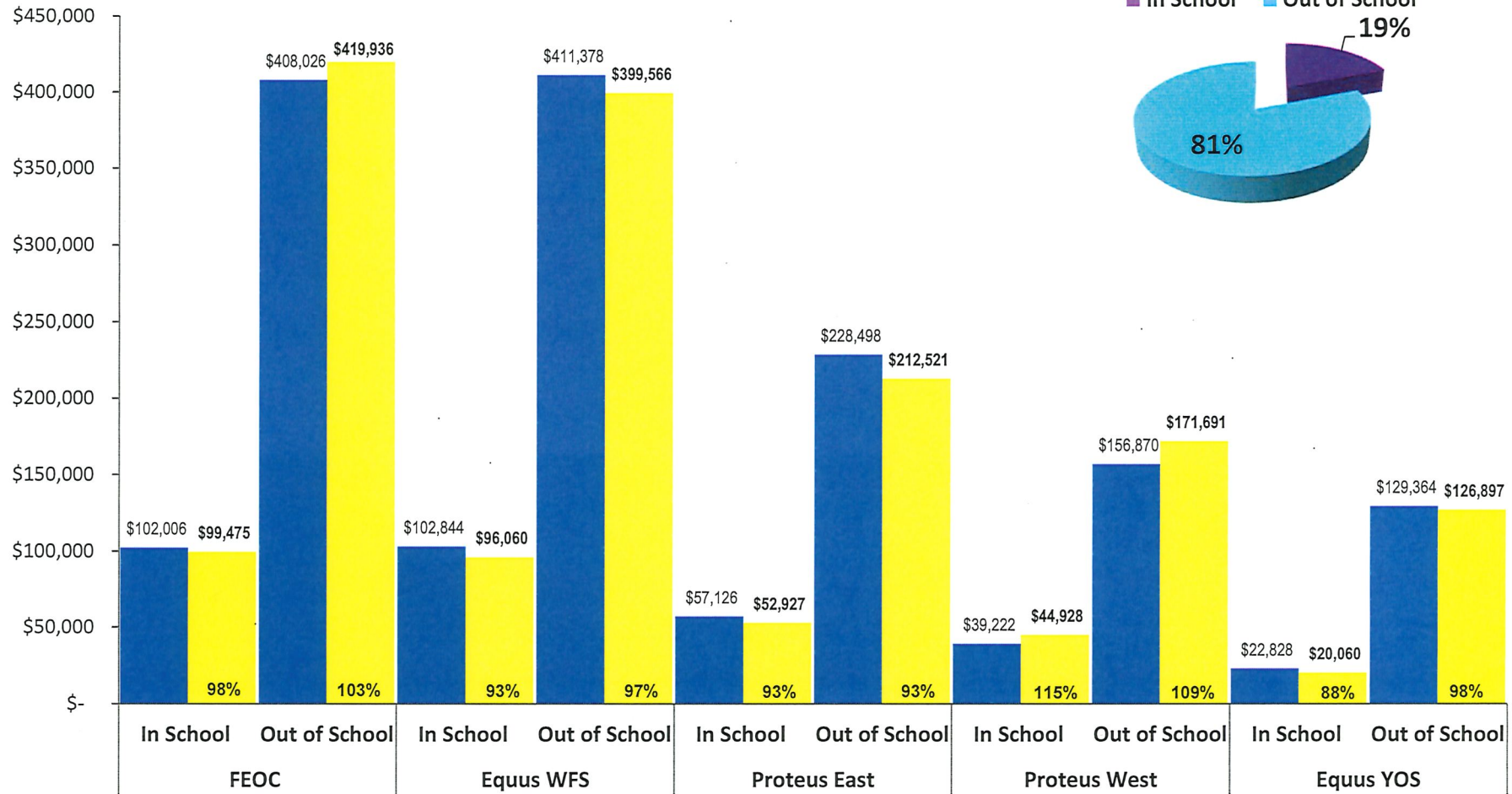
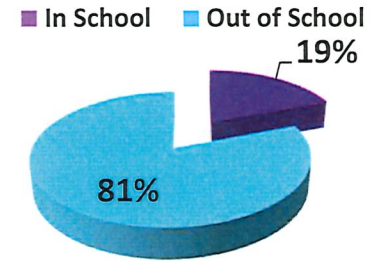
Total Served- 952



Note: Number served goal is 95%

Youth Expenditures

Total Expenditures



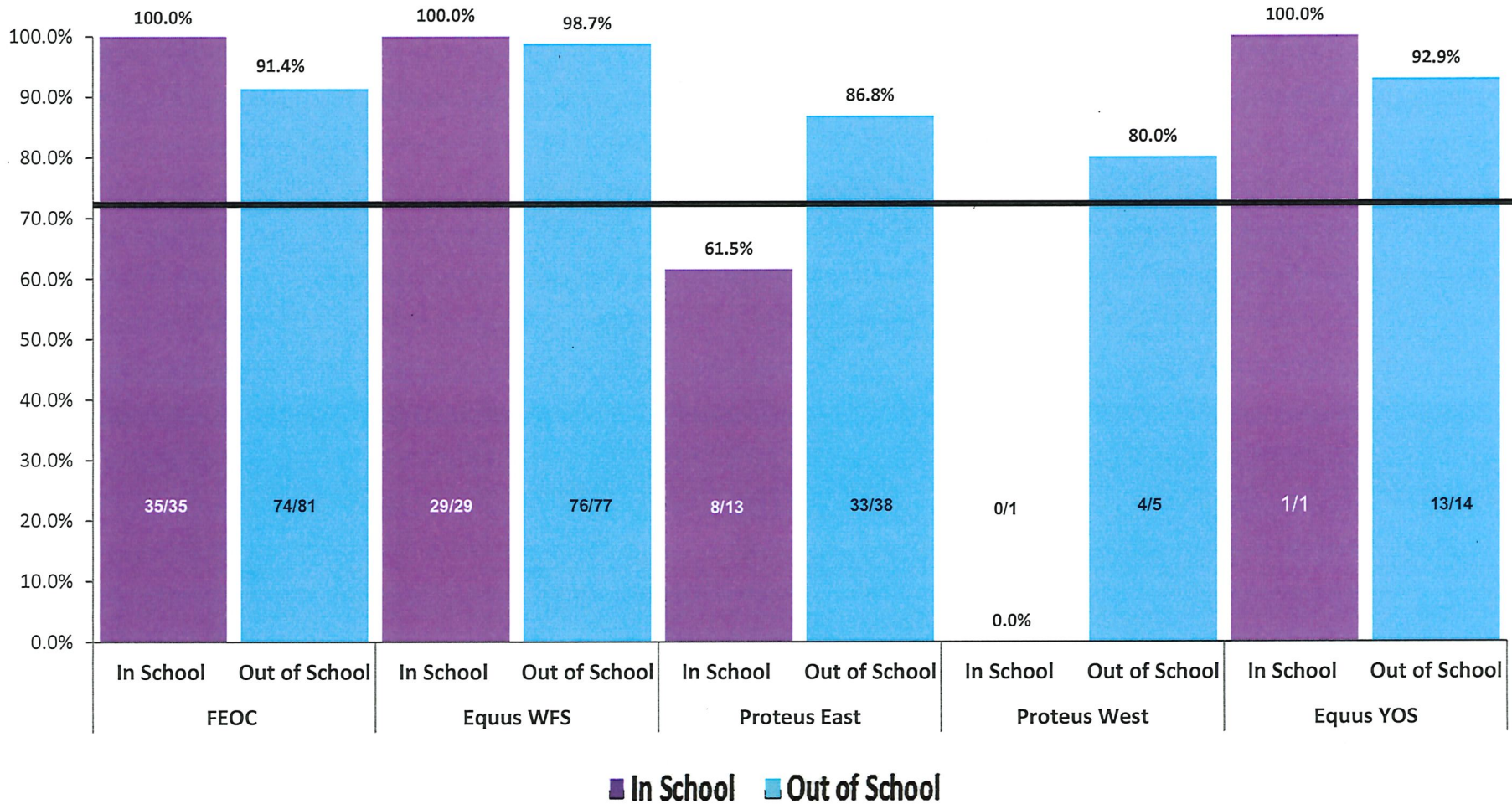
Note: WIOA mandates a minimum of 75% Out-of-School Expenditures and a maximum of 25% In-school Expenditures. The expenditures goal range is 95% to 100%.

■ Plan ■ Actual

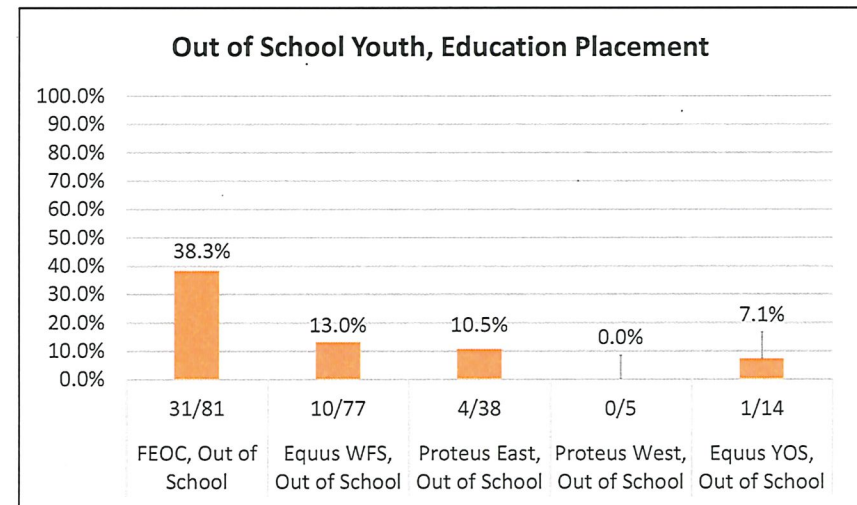
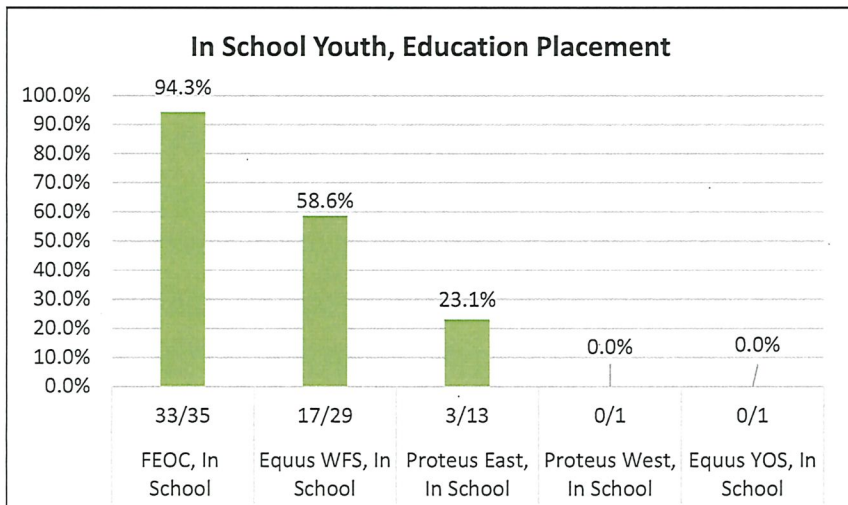
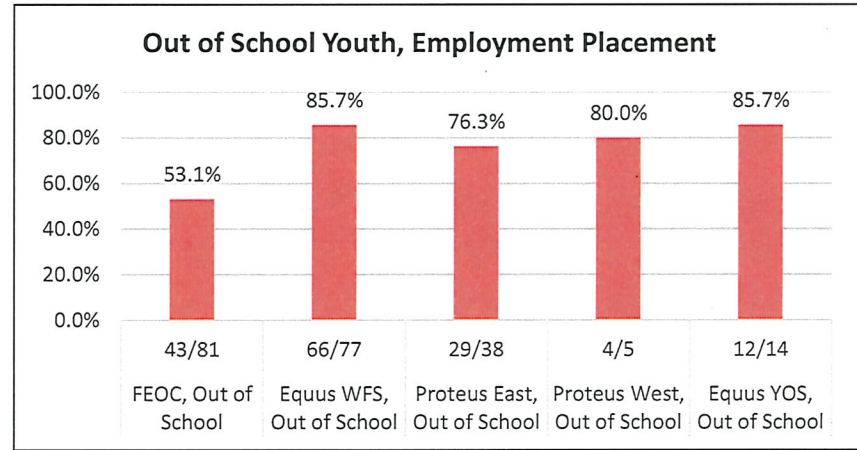
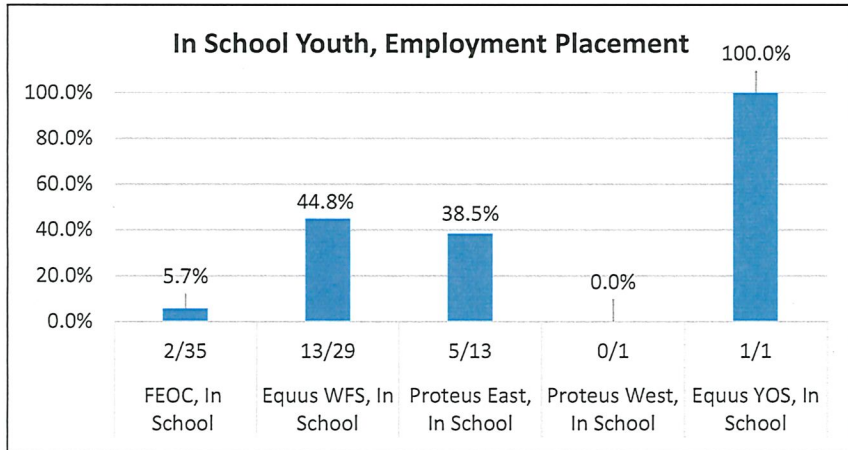
Youth Placement in Employment or Education

Goals

Placement 74.5%



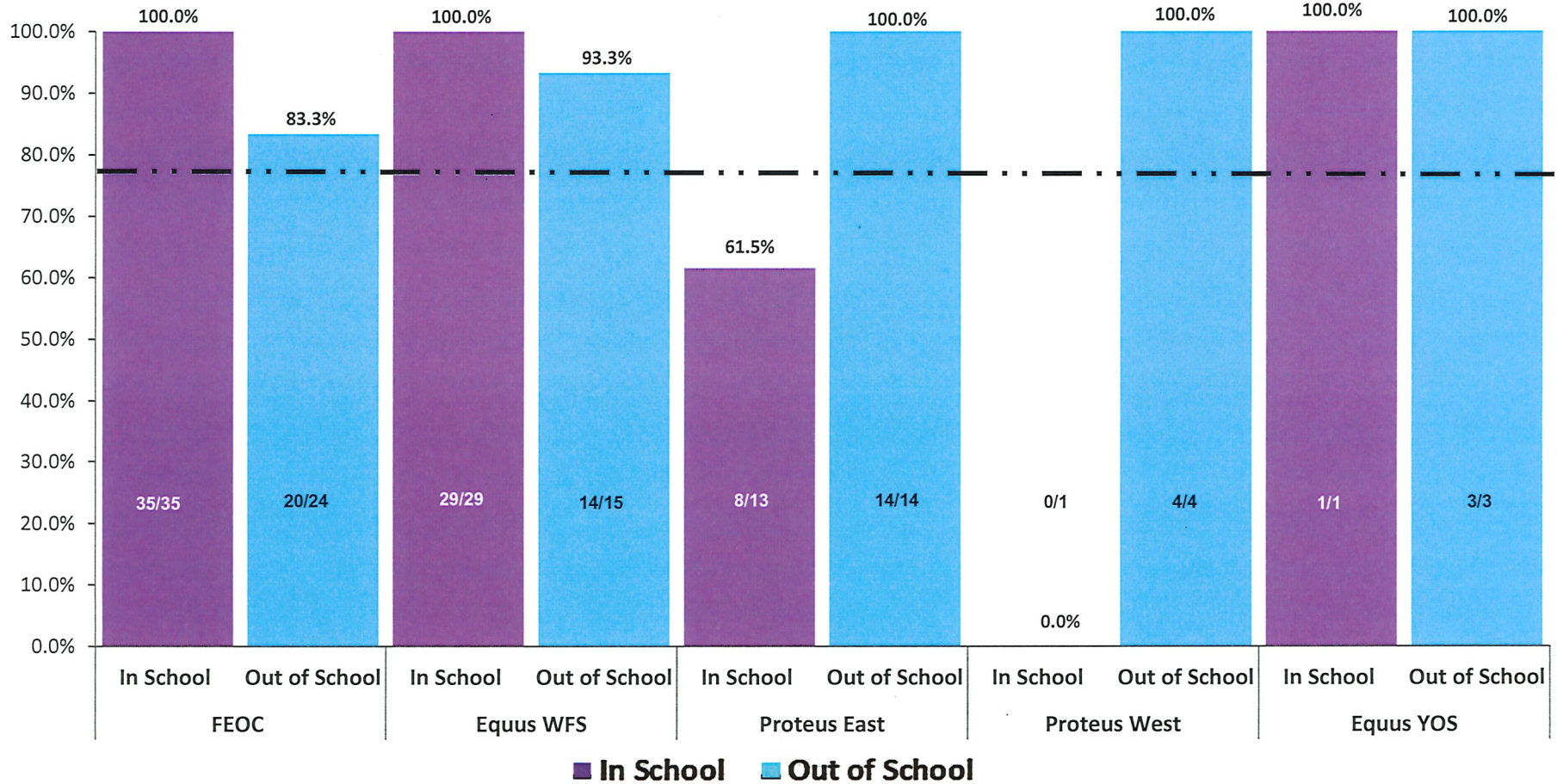
Youth Placement in Employment or Education



Youth Certificate of Attainment

Goals

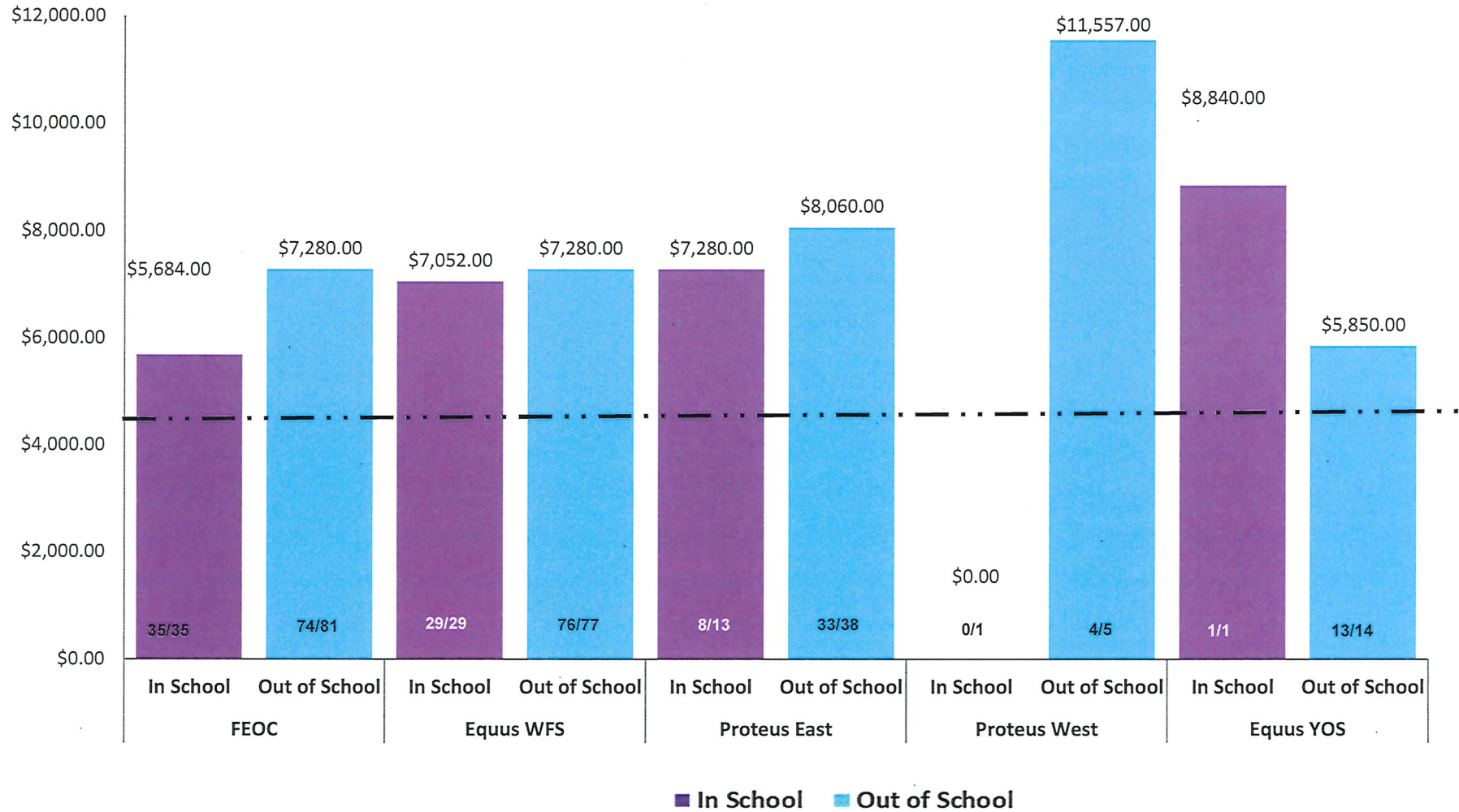
Certificate of Attainment 78% 



Youth Median Wage

PY 2022-2023

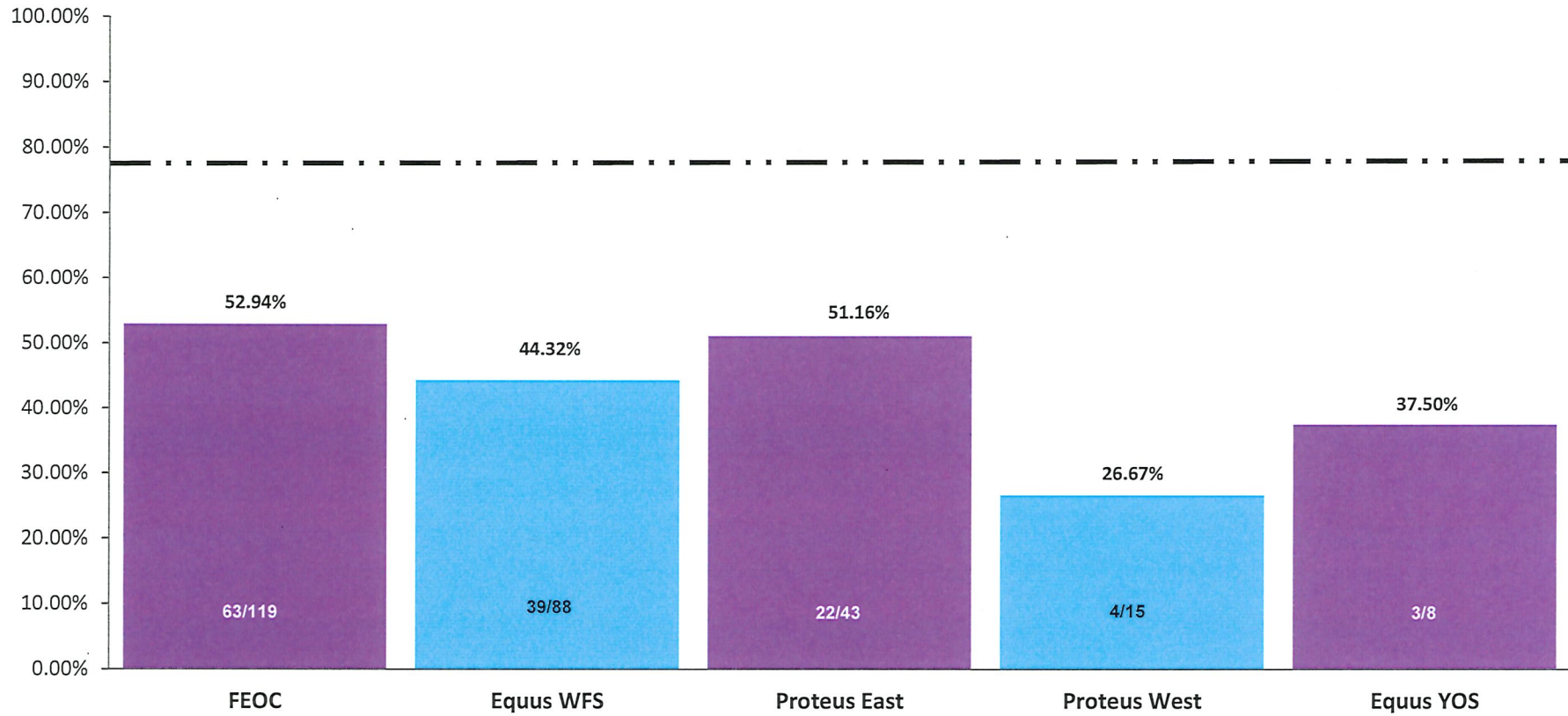
Median Wage is \$ 4,500 — . . . — .



Youth Measurable Skills Gain (MSG)

Goals

Measurable Skills Gain 78%



Note: MSG Includes In-School & Out of School Youth

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	A3
MEETING DATE:	March 1, 2023
ACTION:	ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Fresno Regional Workforce Development Board
FROM: Youth Council
SUBJECT: Young Adult Satisfaction Reports

RECOMMENDATION:

Accept the Third and Fourth Quarters Youth Program Satisfaction Report for Program Year (PY) 2021 - 2022 and the First and Second Quarters Youth Program Satisfaction Report for PY 2022 – 2023.

The Youth Council approved this recommendation on February 16, 2023.

REASON FOR RECOMMENDATION:

The Fresno Regional Workforce Development Board (FRWDB) Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

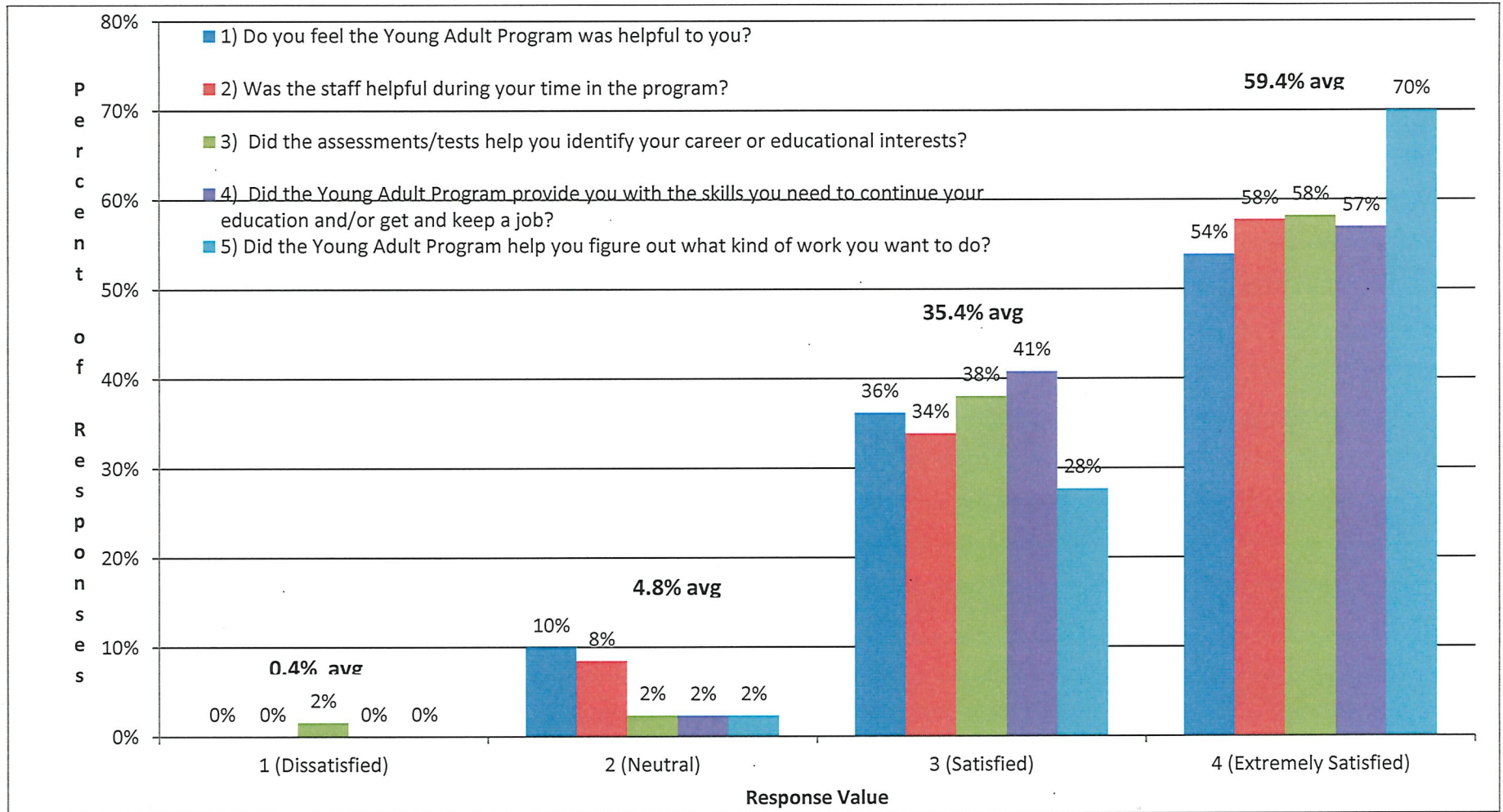
As part of this responsibility, FRWDB staff has implemented the Youth Program Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to staff on a monthly basis. The data is aggregated, analyzed and reviewed on a quarterly basis and reported to this Council.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level of youth and young adult participants. These improvements are based on data collected through satisfaction surveys, monitoring reviews, complaints, and monthly operations meetings between providers and FRWDB staff.

ATTACHMENTS:

- ATTACHMENT I: Third and Fourth Quarters Young Adult Customer Satisfaction Reports for Program Year 2021- 2022
- ATTACHMENT II: First and Second Quarters Young Adult Customer Satisfaction Report for Program Year 2022 - 2023

Third and Fourth Quarters Young Adult Customer Satisfaction Report for Program Year 2021-2022

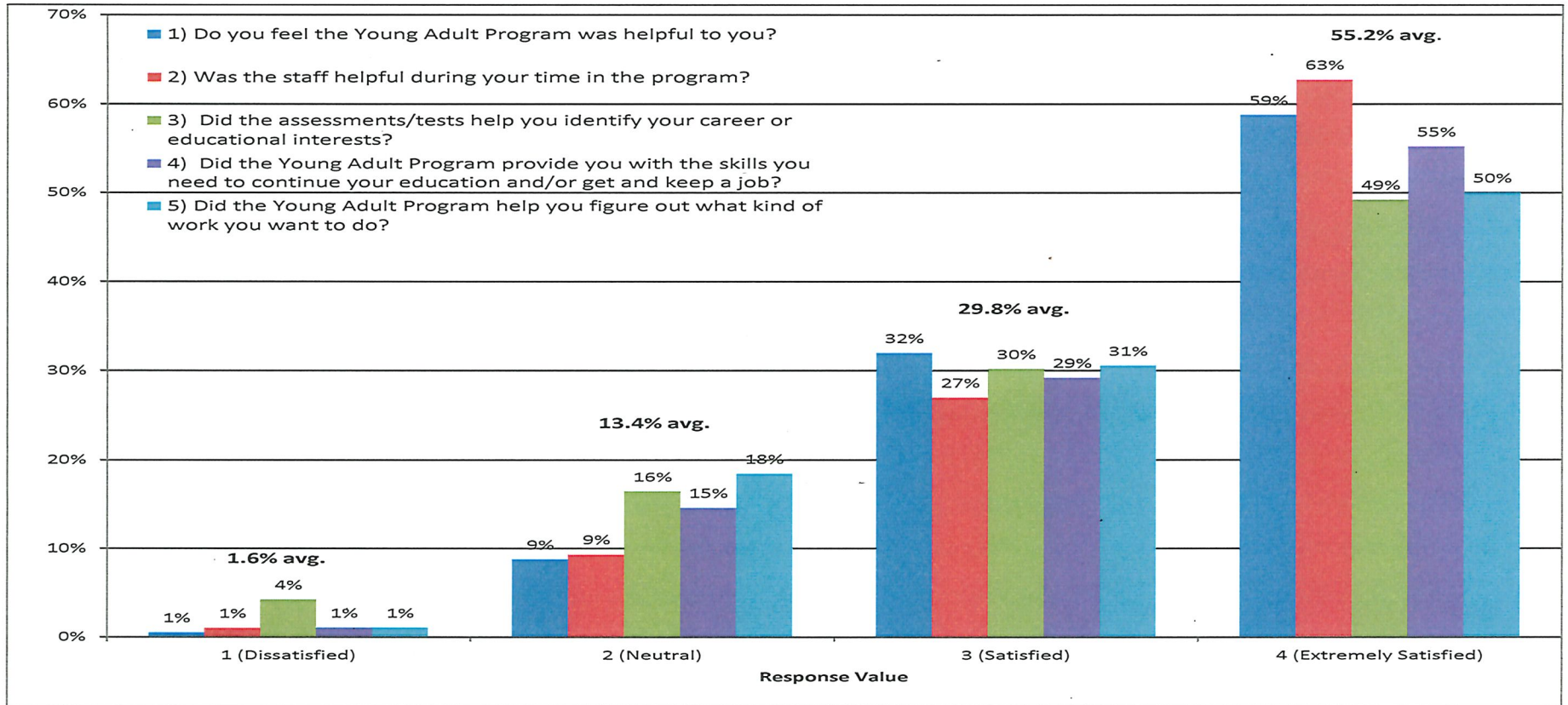


Surveys Received	130
Participants Closed	206
Survey Response Rate	63.1%

Participant Comments:

I was well treated; staff very helpful; Thank you for being encouraging through out the program; I initially enrolled to get my HSD, but all the additional support kept me encouraged to complete school; Don't change a thing; would like to see updated questions on the assessments (more relevant to younger population); would have like to have more contact with ACA; Everything was great; Training at American Ambulance was great.

First and Second Quarters Young Adult Customer Satisfaction Report for Program Year 2022-2023



Surveys Received	193
Participants Closed	294
Survey Response Rate	65.6%

Participant Comments:

Learned a lot from the Job Readiness Workshop; program is great; staff is great; secured full time employment from work experience opportunity; more work experience hours; less testing, more work experience; more options for training programs (no suggestions given); secured training related employment; more enrollment opportunities for persons who are not low income; for those who know what they want to do, the assessments do not seem applicable; would have preferred to complete the workshop via zoom; thank you for the encouragement and help; I appreciate the monthly follow up by my Academic Career Advisor; too many lessons to complete; the program is great and helped me get my career; I am grateful for the resources provided; assessment results too vague to identify career interests; I really enjoyed the Job Ready Workshop; I was able to get a job right away; Thank you for helping me with a step by step 3 year plan; I appreciate the support; thank you for helping me secure employment; more options for Zoom; the program would be better if the requirements were not so extensive and time consuming; thank you for keeping me motivated; thank you for the constant support.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	A4
MEETING DATE:	March 1, 2023
ACTION:	ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Fresno Regional Workforce Development Board
FROM: Youth Council
SUBJECT: Providers of Services' Monitoring Reports

RECOMMENDATION:

Accept the following Providers of Services' Monitoring Reports for the Third and Fourth Quarters of Program Year (PY) 2021-2022 and the First and Second Quarters of PY 2022 – 2023.

The Youth Council approved this recommendation on February 16, 2023.

REASON FOR RECOMMENDATION:

Fresno Regional Workforce Development Board staff conducts programmatic and fiscal monitoring of all contracts to ensure compliance with federal, state and local regulations and/or policies. The attached is an overview of the Youth contracts that were monitored during the period of January 1, 2022, through December 31, 2022.

ATTACHMENTS:

- ATTACHMENT I: Youth Providers of Services' Monitoring Report Third and Fourth Quarters, Program Year 2021 - 2022
- ATTACHMENT II: Youth Providers of Services' Monitoring Report First and Second Quarters, Program Year 2022 - 2023

**Youth Providers of Services' Monitoring Report
Third and Fourth Quarters, Program Year 2021-2022**

Program Monitoring:

Program monitoring of the following sub-recipients was completed during the third and fourth quarters of Program Year (PY) 2021-2022:

Sub-Recipient	Contract #(s)	Results
Proteus, Inc. PY 2021-2022	333	1) Documentation compliance issues with Work Experience process. 2) Closure/Exit and Follow-up process issues. 3) Documentation compliance issues with Supportive Services process. 4) Documentation compliance issues with Eligibility process. Closed findings 1 and 4. Conditionally closed findings 2 and 3, pending next review.
West Hills Community College District PY 2021-2022	390	1) Closure/Exit and Follow-up process issues. 2) Skills Training process issues. 3) Participant Contact issues. 4) Digital Case File compliance issues. All findings closed. Prior years' findings (PY 2019-2020, 2020-2021) could not be closed. New Provider informed of issues and working to address.
Fresno Economic Opportunities Commission	310	1) Eligibility issues 2) Youth Work Experience Issues 3) Young Adult Service Code usage issues Finding 1: Conditionally closed, implemented monthly review. Finding 2: Closed. Finding 3: Conditionally closed pending next regular review. All PY 2020-2021 findings closed.

*Program monitoring of the following sub-recipients was in process at the end of the fourth quarter: **None***

Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was completed during the third and fourth quarters of PY 2021-2022:

Sub-Recipient	Contract #(s)	Results
West Hills Community College District PY 2021-2022 Fiscal Annual	390	No Findings
Equus Workforce Services PY 2021-2022 Fiscal Annual	320, 321, 324	No Findings
West Hills Community College District PY 2021-2022 Fiscal Closeout	390	No Findings
Fresno Economic Opportunities Commission PY 2021-2022 Fiscal Annual Review	310	No Findings
Proteus, Inc PY 2021-2022 Fiscal Annual Review	333	No Findings

*Fiscal monitoring of the following sub-recipients was in process at the end of the fourth quarter: **None***

Youth Providers of Services' Monitoring Report
First and Second Quarters, Program Year 2022-2023

Program Monitoring:

Program monitoring of the following sub-recipients was completed during the first and second quarters of Program Year (PY) 2022-2023:

Sub-Recipient	Contract #(s)	Results
Equus Workforce Services – Young Adult Services	320	1) Non-compliance with Youth Work-based Learning process. 2) Non-compliance with Service Codes usage. 3) Non-compliance with Supportive Services process. 4) Non-compliance with Orientation process. All findings closed.
Equus Workforce Services – Youth Offender Services	324	1) Non-compliance with Youth Work-based Learning process. 2) Non-compliance with Service Codes usage. 3) Non-compliance with Supportive Services process. 4) Non-compliance with Orientation process. All findings closed.
Proteus, Inc. – Rural Westside	584	1) Non-compliance with Orientation process. 2) Non-compliance with Entrance Interview process. 3) Non-compliance with Assessments process. All findings closed.
Proteus, Inc. – Rural Eastside	333	1) Non-compliance with Youth Work-based Learning process. 2) Non-compliance with Participant Plan process. 3) Non-compliance with Health/Medical Information Protocols. 4) Non-compliance with Job Ready Preparation process. All findings closed. All PY 2021-2022 findings closed.

Program monitoring of the following sub-recipients was in process at the end of the second quarter:

Sub-Recipient	Contract #(s)
Fresno Economic Opportunities Commission	301
Equus Workforce Services – Fatherhood FIRE	320-0845

Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was completed during the first and second quarters of PY 2022-2023:

Sub-Recipient	Contract #(s)	Results
Equus Workforce Services PY 2021-2022 Fiscal Closeout	320, 324	No Findings

Fiscal monitoring of the following sub-recipients was in process at the end of the second quarter:

Sub-Recipient	Contract #(s)
Proteus, Inc. PY 2021-2022 Fiscal Closeout	333, 584
Fresno Economic Opportunities Commission PY 2021-2022 Fiscal Closeout	301

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	A5
MEETING DATE:	March 1, 2023
ACTION:	ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Fresno Regional Workforce Development Board

FROM: Youth Council

SUBJECT: Local Area Youth Performance Results

RECOMMENDATION:

Accept the Youth Local Area Performance Results for Program Year (PY) 2020 – 2021.

The Youth Council approved this recommendation on February 16, 2023.

REASON FOR RECOMMENDATION:

The Workforce Innovation and Opportunity Act (WIOA) has six (6) primary indicators of performance: Employment Rate 2nd Quarter (Q2) after Exit, Employment Rate 4th Quarter (Q4) after Exit, Median Earnings, Credential Attainment, Measurable Skill Gains, and Effectiveness in Serving Employers. Currently, Effectiveness in Serving Employers is being phased in at the state level only.

For PY 2020 - 2021, Local Areas are only required to meet a performance score of 50% or higher for:

- Employment Rate 2nd Quarter after Exit
- Median Earnings

The cohort periods for the various indicators are as follows:

Employment Rate Q2: 07/01/2019 - 06/30/2020
 Employment Rate Q4: 01/01/2019 - 12/31/2019
 Median Earnings: 07/01/2019 - 06/30/2020
 Credential Rate: 01/01/2019 - 12/31/2019
 Measurable Skill Gains (MSG): 07/01/2020 - 06/30/2021

Youth Local Area WIOA performance results for PY 2020 - 2021 are as follows:

Youth	2020 Final Goals	2020 Final Results	Performance Score
Employment/Education Q2	64.1%*	64.0%	99.9%
Employment/Education Q4	69.8%	74.4%	106.6%
Median Earnings Q2	\$2,767*	\$2,767	100.0%
Credential Rate	62.0%	78.1%	126.0%
MSG	36.0%*	79.3%	220.5%

* These goals are "Adjusted Level of Performance" utilizing the Statistical Adjustment Model of performance calculations
 Final negotiated goals for these were;
 Employment/Education Q2 – 71.0%
 Median Earnings Q2 - \$3,490
 MSG – 55.0%

The FRWDB has exceeded all required performance score levels for PY 2020 - 2021.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	A6
MEETING DATE:	February 16, 2023
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Youth Council
FROM: Stephen DeWitt, Monitoring Department Manager
SUBJECT: Providers of Services' Customer Complaint Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Youth Customer Complaint Report for the Third and Fourth Quarters of Program Year (PY) 2021 - 2022 and the First and Second Quarters of Program Year (PY) 2022 – 2023.

REASON FOR RECOMMENDATION:

Under the FRWDB Joint Powers Agreement, the FRWDB develops and manages systems to hear and resolve grievances brought by participants, vendors, or other interested parties, and to provide quarterly reports to the FRWDB regarding such grievances.

No Youth program complaints were received during the Third or Fourth Quarters of PY 2021 - 2022 or the First and Second Quarters of PY 2022 - 2023.

In the future, there will not be a quarterly Customer Complaint Report agenda item when no complaints have been received by FRWDB staff.

Non-Consent

Agenda Items