

Adult Council SPECIAL MEETING May 17, 2023 @ 4:00 p.m.

Fresno Regional Workforce Development Board 3170 W Shaw Avenue Fresno, CA 93711

**Mission Statement**: To procure, oversee, evaluate, and continuously improve a One-Stop system that provides employers with qualified job seekers and a means by which job seekers are able to achieve self-sufficiency.

#### PLEASE TURN OFF CELL PHONE OR PUT IT ON VIBRATE

**ROLL CALL** 

AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS

ABSTENTIONS/RECUSALS/DISCLOSURE OF POTENTIAL CONFLICTS OF INTEREST

COMMITTEE CHAIR/STAFF COMMENTS

**PUBLIC COMMENTS** 

Item	Description	Presenter	Enclosure	Action	Page #
1.	October 27, 2022, Adult Council Meeting Minutes	Konczal	Yes	Approve	4
2.	Ratification of Adult Council Members	Konczal	Yes	Recommend to Ratify	10
3.	Adult Participant Success Story	Espinosa	Yes	Information	11
4.	High Road Training Partnerships Resilient Workforce Fund Grant Allocations and Contract Awards	Xiong	Yes	Recommend to Approve	12
5.	High Road Construction Careers Resilient Workforce Fund Grant Allocations and Contract Awards	Xiong	Yes	Recommend to Approve	14
6.	Good Jobs Challenge Grant Allocations and Contract Awards	Xiong	Yes	Recommend to Approve	15
7.	Workforce Innovation and Opportunity Act Adult and Dislocated Worker Funding Recommendation for Program Year 2023-2024	Konczal	Yes	Recommend to Approve	16
8.	Third Quarter Local Performance Results Reports for Program Year 2022-2023	Stogbauer	Yes	Recommend to Accept	17
9.	Third Quarter Providers of Services' Monitoring Report for Program Year 2022-2023	DeWitt	Yes	Recommend to Accept	24
10.	Third Quarter Providers of Services' Customer Complaint Report for Program Year 2022-2023	DeWitt	Yes	Recommend to Accept	27

#### **ACCOMMODATIONS FOR PERSONS WITH DISABILITIES**

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Item	Description	Presenter	Enclosure	Action	Page #
11.	Third Quarter Job Seeker Customer Satisfaction Report for Program Year 2022-2023	DeWitt	Yes	Recommend to Accept	29
12.	Special Projects Report	Xiong	Yes	Information	32
13.	Third Quarter Adult and Dislocated Worker Demographics Reports for Program Year 2022-2023	Giles	Yes	Information	34
14.	America's Job Center of California Usage Report	Giles	Yes	Information	41
15.	Agenda Items for July 27, 2023, Meeting	Konczal	No	Discussion	
16.	Meeting Feedback	Konczal	No	Discussion	

## Fresno Regional Workforce Development Board Adult Council Attendance Report 2023

	Canceled	Canceled	Special		
	1/26/2023	4/27/2023	5/17/2023	7/27/2023	10/26/2023
Olivares					
TransAmerica	Χ.	Х			
Riojas					
Fresno, Madera, Tulare, Kings					
Building Trades Council	Х	Х			
Watkins					
State Center Adult Education					
Consortium	X	Х			

P = Present

A = Absent

-- = Not a Member at Time of Meeting

AGENDA ITEM: 1

MEETING DATE: May 17, 2023

ACTION: APPROVE

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TO:

**Adult Council** 

FROM:

Blake Konczal, Executive Director

SUBJECT:

October 27, 2022, Adult Council Meeting Minutes

### **INFORMATION**:

Approve the minutes of the October 27, 2022, Adult Council Meeting.

### **ATTACHMENT**:

October 27, 2022, Adult Council Meeting Minutes



### Adult Council October 27, 2022 SUMMARY MINUTES

The meeting was called to order at 4:00 p.m.

ROLL CALL: PRESENT – Joe Olivares, Chuck Riojas, and Sherri Watkins

ABSENT - None

AGENDA CHANGES: None

ABSTENTIONS/RECUSALS/DISCLOSURES OF

POTENTIAL CONFLICTS OF

INTEREST: None

COMMITTEE CHAIR/STAFF

COMMENTS: None

PUBLIC COMMENTS:

None

#### Item Description/Action Taken

### 1. May 18, 2022, Adult Council Special Meeting Minutes

Phyllis Stogbauer, Senior Deputy Director, Fresno Regional Workforce Development Board (FRWDB), presented the May 18, 2022, Adult Council (Council) special meeting minutes for the Council's approval.

OLIVARES/RIOJAS - APPROVED THE MAY 18, 2022, ADULT COUNCIL SPECIAL MEETING MINUTES. (UNANIMOUS)

#### 2. Adult Participant Success Stories

Ana Escareno, Program Coordinator, FRWDB, reported that the FRWDB Outstanding Achievement Award for the First Quarter had been awarded to Eduardo Camarillo. Ms. Escareno showed a video highlighting Mr. Camarillo's journey from the Dislocated Worker program to employment as a truck driver. Ms. Escareno explained that Mr. Camarillo accepted the job earning \$19 an hour, and went on to make approximately double his hourly wage.

Ms. Escareno reported that the FRWDB Outstanding Achievement Award for the Second Quarter had been awarded to David Cook. Ms. Escareno showed a video highlighting Mr. Cook's journey from the Adult program to employment as a security guard.

This was an information item.

### 3. 2021-2024 Two Year Regional and Local Plan Modifications

Ms. Stogbauer presented the 2021-2024 Two Year Regional and Local Plan Modifications for the Council's review. Ms. Stogbauer stated that the State released the draft Directive in June 2022. She noted that the FRWDB contracted with David Schinder to assist with drafting the two (2) year modification to the Local and Regional Plan, which is required by the Workforce Innovation and Opportunity Act (WIOA). Ms. Stogbauer went over the different steps and deadlines that were involved with completing the Two Year Regional and Local Plan Modification. She stated that the FRWDB hoped to have the final signed copy to the State no later than June 2023.

This was an information item.

### 4. Adult and Dislocated Worker Participant Training Report

Ms. Escareno presented the First Quarter Adult and Dislocated Worker Participant Training Report for Program Year (PY) 2022-2023 for the Council's recommendation to the FRWDB. Ms. Escareno reminded the Council that the training funds have a two (2) year life cycle and the FRWDB is required to spend the funds by the end of the second program year. Ms. Escareno stated that at this time, staff did not have any concerns with training expenditures, but would continue to monitor the reports to ensure the required 30% of the funding was fully expended by the due date of June 30, 2023.

Director Olivares asked why there was such a difference between the Adult percent expended and the Dislocated Worker percent expended, and if seven percent (7%) expended for PY 2022-2023 was the goal.

Ms. Stogbauer explained that the percentages looked small because it was seven percent (7%) of two (2) years' worth of money with only one (1) quarter that had been expended. Ms. Stogbauer stated that the ultimate goal was to meet the 30% of funding expended by the end of the two (2) years. She said that these reports were run to make sure that FRWDB was on track to meet that 30% requirement. Ms. Stogbauer noted that she and Ms. Escareno would look for a better way to show progress on this report.

Director Riojas asked if the pre-apprenticeship program was reflected in these numbers. Ms. Stogbauer indicated that the pre-apprenticeship program was reflected in these numbers whether the individuals were funded through special projects, supportive services, or Pell Grants.

### OLIVARES/WATKINS - RECOMMENDED THAT THE FRWDB ACCEPT THE ADULT AND DISLOCATED WORKER PARTICIPANT TRAINING REPORT. (UNANIMOUS)

### 5. <u>Local Performance Results Report</u>

Ms. Escareno presented the Fourth Quarter Local Performance Results Reports for PY 2021-2022 and the First Quarter Local Performance Results Reports for PY 2022-2023 for the Council's recommendation to the FRWDB.

Ms. Escareno reviewed the reports, which reflected the numbers served, expenditures, placement and credential rates, and median wage earnings at placement for Adult and Dislocated Worker clients, by Provider. Ms. Escareno stated that while Central Labor Council (CLC) was under their goal in PY 2021-2022, they had already improved their numbers for PY 2022-2023. Ms. Escareno pointed out that PY 2021-2022 was the first year with a different model using two (2) separate Service Providers: one (1) serving only the Adult population and one (1) serving only the Dislocated Worker population. Ms. Escareno stated that because CLC's numbers continued to improve, staff had no concerns.

Ms. Stogbauer noted that it was a big change in PY 2021-2022 that Ms. Escareno mentioned, as the FRWDB went from having four (4) Service Providers, each serving both Adult and Dislocated Workers, to two (2) Service Providers having to work with all of Fresno County. Ms. Stogbauer also noted that the FRWDB was doing a county-wide branding so that the program was recognized as Workforce Connection, and that every participant received the same type of service.

### OLIVARES/WATKINS - RECOMMENDED THAT THE FRWDB ACCEPT THE LOCAL PERFORMANCE RESULTS REPORTS. (UNANIMOUS)

### 6. <u>Providers of Services' Monitoring Report</u>

Stephen DeWitt, Monitoring Department Manager, FRWDB, presented the First Quarter Providers of Services' Monitoring Report for PY 2022-2023 for recommendation to the FRWDB.

Mr. DeWitt reported that the Monitoring Department was able to close out two (2) of the four (4) of Equus' findings immediately. He stated that monitoring staff was conducting monthly reviews on the first finding and expected to have it closed out in the next year.

### OLIVARES/WATKINS - RECOMMENDED THAT THE FRWDB ACCEPT THE PROVIDERS OF SERVICES' MONITORING REPORT. (UNANIMOUS)

### 7. Providers of Services' Customer Complaint Report

Mr. DeWitt presented the quarterly Customer Complaint Report for the First Quarter of PY 2022-2023 for the Council's recommendation to the FRWDB. Mr. DeWitt stated that the FRWDB received no complaints during the First Quarter. Mr. DeWitt announced that moving forward, if there are no complaint activities to report, FRWDB staff would not bring a Report to the Council.

Ms. Stogbauer reiterated that there will not be an item on the agenda if there are no complaints.

### OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB ACCEPT THE PROVIDERS OF SERVICES' CUSTOMER COMPLAINT REPORT. (UNANIMOUS)

### 8. <u>Job Seeker Customer Satisfaction Report</u>

Mr. DeWitt presented the First Quarter Job Seeker Customer Satisfaction Report for PY 2022-2023 for the Council's recommendation to the FRWDB.

Mr. DeWitt reviewed the report, noting that the placement satisfaction was split up between non-training and training related services. He also noted both an increase in survey response rate and satisfaction rate over previous quarters.

### OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB ACCEPT THE JOB SEEKER CUSTOMER SATISFACTION REPORT. (UNANIMOUS)

### 9. Adult and Dislocated Worker Demographics Report

Tim Giles, Deputy Director of Information and General Services, FRWDB, presented the Adult and Dislocated Worker Demographics Report for the First Quarter of PY 2022-2023.

Councilmember Watkins asked if Mr. Giles ever went back and compared time periods and number of participants served each quarter. She explained that in adult education, enrollments went down when the economy was great, and vice versa, and she wondered if it was the same with Adult and Dislocated Workers.

Mr. Giles stated that he had gone back and looked to see if there have been changes in enrollments out of interest, but he had not done an intense analysis. Mr. Giles noted that while the enrollments were monitored, he did not do a lot of comparisons. He said that the trends he typically observed at the America's Job Center of California (AJCC) had been a little less predictable, which he thought was indicative of the current economy and workforce.

This was an information item.

### 10. <u>America's Job Center of California Usage Report</u>

Mr. Giles presented the America's Job Center of California Usage Report, which is a 13-month trend report that shows the client usage at the AJCC broken out by unique clients receiving AJCC services, and then number of client visits to the AJCC by month.

Mr. Giles noted that the dip in numbers from February to March and into July did not seem normal, and he was going to go back and take a look at those months. Mr. Giles noted an increase in visits in August and September, due to moving to a new building at the end of July. He reported that he anticipated those numbers to continue to go up at the new site as people find the location.

This was an information item.

#### 11. Special Projects Report

Ka Xiong, Special Projects Manager, FRWDB, gave an overview and update on the special projects for the Council's review. Ms. Xiong spoke about the Multi-Craft Core Curriculum (MC3) Pre-Apprenticeship Training Program, the Central Valley Forestry Corps Project, the Fatherhood Program, and the National Dislocated Worker Grant. She gave an update on number of enrollments, number of participants that completed training, number of cohorts, and employment placements.

Director Olivares stated he could not tell if staff was on target to meet enrollment goals, as the update did not tell him what the numbers were compared to.

Ms. Xiong noted that the Special Projects Report can be presented differently next time in order to show whether or not staff is on target to meet enrollment goals.

This was an information item.

### 12. Agenda Items for January 26, 2023, Meeting

There were no items suggested for the January 26, 2023, Adult Council meeting.

#### 13. Meeting Feedback

Director Riojas inquired about the location of future meetings, as he thought Winepress was a great facility. Director Riojas asked how big the Adult Council was supposed to be. He asked how one got to be on the Adult Council and if they got approved by the supervisors. Director Riojas also asked if there was anything the existing Adult Council members could do to help recruit, and if word had gone out to the other board members.

Ms. Stogbauer stated that all meetings would be at Winepress going forward. She expressed that the FRWDB wanted to have at least six (6) to eight (8) people on the Council, if not more.

Ms. Stogbauer noted that one does not have to be a Director on the FRWDB in order to be a member on the Council. Ms. Stogbauer pointed out that the councils are where all the work is done. She said if the Councilmembers know anyone who is interested in serving on the Adult Council, they can contact Marle Workmon.

Meeting adjourned at 5:02 p.m.

AGENDA ITEM: 2

MEETING DATE: May 17, 2023

**ACTION:** 

**RECOMMEND TO** 

**RATIFY** 

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TO:

**Adult Council** 

FROM:

Blake Konczal, Executive Director

SUBJECT:

Ratification of Adult Council Members

### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) ratify the appointment of FRWDB Directors Wyatt Meadows and Shelly Tarver to the Adult Council.

### **REASON FOR RECOMMENDATION:**

Director Meadows is the District Representative for Operating Engineers Local 3 and Director Tarver is the Deputy Division Chief for Employment Development Department; both have expressed interest in joining the Adult Council.

Article VI "Committees" of the FRWDB Bylaws indicates that appointments to standing committees shall be by majority vote of the Directors then in office.

AGENDA ITEM: 3

MEETING DATE: May 17, 2023

ACTION: INFORMATION

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TO:

**Adult Council** 

FROM:

Martha Espinosa, Marketing and Grants Manager

SUBJECT:

Adult Participant Success Story

### **INFORMATION:**

Martha Espinosa, Fresno Regional Workforce Development Board (FRWDB) Marketing and Grants Manager, will share the success story of the FRWDB's Program Year 2022-2023 Fourth Quarter Adult Outstanding Achievement Award winner, Manuel Cassio Huerta. A link to the YouTube video will be provided to the Adult Council via email.

AGENDA ITEM: 4

MEETING DATE: May 17, 2023

ACTION: RECOMMEND TO APPROVE

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TO:

**Adult Council** 

FROM:

Ka Xiong, Special Projects Manager

SUBJECT:

High Road Training Partnerships Resilient Workforce Fund Grant Allocations and Contract

**Awards** 

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) approve the allocation of \$2,500,000 of High Road Training Partnerships Resilient Workforce Fund (HRTP RWF) funding, awarded by the California Workforce Development Board for the period of June 1, 2023, to March 31, 2026.

### **REASON FOR RECOMMENDATION:**

The FRWDB was awarded \$2,500,000 of HRTP funding, which supports the development of skilled workforce necessary to mitigate or adapt to climate disruption and environmental threat. Specifically, this funding will support the expansion of the Central Valley Forestry Corps program, a best practice model developed to recruit, train, provide work experience, and link local residents to quality entry-level jobs in the forestry sector.

FRWDB staff is requesting that the Adult Council recommend the approval of the following funding allocations and contract awards:

FRWDB Administrative/Project Oversight	\$625,000
Outreach, Marketing and Participant and Public Events	\$113,343
Fresno Madera Kings Tulare Central Labor Council: Support Development of Worker	
Advisory Group	\$45,000
Valley Regional Occupational Program: Vocational Training and Equipment	\$152,890
College of the Sequoias: Short Term Vocational Training	\$30,000
Kern Community College District: Short Term Vocational Training	\$30,000
Yosemite Adult School: Short Term Vocational Training	\$25,000
Columbia College: Intro to Forestry and Vocational Training	\$288,000
Sierra Resource Management: Intro to Heavy Equipment Training	\$52,920
Laborers' Training Foundation: HAZWOPER 40 Training	\$14,000
Fresno Economic Opportunities Commission Local Conservation Corps: Intro to	
Forestry Training	\$45,000
TBD: Case Management and Participant Oversight for Tulare and Kern Counties	\$60,000
Madera County Workforce Development Board: Case Management and Participant	
Oversight	\$52,500
Mother Lode Workforce Development Board: Case Management and Participant	
Oversight	\$152,911

Participant Training Pools	\$22,500
Participant Pools: Assessments	\$34,560
Participant Work Experience Pools	\$345,216
Participant Supportive Services Pools	\$411,160
Total	\$2,500,000

### FISCAL IMPACT:

Approval of this item will allocate \$2,500,000 of grant funding as outlined above.

AGENDA ITEM: 5

MEETING DATE: May 17, 2023

ACTION: RECOMMEND TO APPROVE

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TO:

**Adult Council** 

FROM:

Ka Xiong, Special Projects Manager

SUBJECT:

High Road Construction Careers Resilient Workforce Fund Grant Allocations and Contract

**Awards** 

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) approve the allocation of \$8,825,127 of High Road Construction Careers Resilient Workforce Fund (HRCC RWF) funding, awarded by the California Workforce Development Board for the period of May 1, 2023, to March 31, 2026.

### **REASON FOR RECOMMENDATION:**

The FRWDB was awarded \$8,825,127 of HRCC funding to support the creation of structured pathways to state-approved apprenticeship programs. Specifically, this funding will support the expansion of the Valley Build model to serve women, English Language Learners, justice-Involved individuals, youth and other under-resourced individuals through specialized pre-apprenticeship training that will prepare them for careers in the building and construction trades.

FRWDB staff is requesting that the Adult Council recommend approval of the following funding allocations and contract awards:

FRWDB Administrative/Project Oversight	\$1,745,605
Outreach, Marketing and Participant and Public Events	\$684,000
Tradeswomen Inc.: Outreach, Mentoring Services and Workshops for Women	\$300,000
Community On-Ramps: Outreach, Prescreening and Referrals	\$210,000
Community Based Organizations: Outreach and Resources to Black, Indigenous and People of Color	\$155,000
Michael Bernick: Local Hiring Provisions for Public Construction Contracts	\$210,000
Fresno Economic Opportunities Commission: Employer of Record Supervision and Payroll Processing	\$37,500
Workforce Development Boards (TBD): Case Management and Participant Oversight	\$1,142,500
Participant Pools: Assessments	\$45,750
Participant Training Pools	\$1,922,985
Participant Work Experience Pools	\$1,155,787
Participant Supportive Services Pools	\$1,216,000
Total	\$8,825,127

### **FISCAL IMPACT:**

Approval of this item will allocate \$8,825,127 of grant funding as outlined above.

AGENDA ITEM: 6

MEETING DATE: May 17, 2023

ACTION: RECOMMEND TO APPROVE

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TO:

**Adult Council** 

FROM:

Ka Xiong, Special Projects Manager

SUBJECT:

Good Jobs Challenge Grant Allocations and Contract Awards

### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) approve the allocation of \$1,756,282 of the American Rescue Plan Good Jobs Challenge funding for the period of June 1, 2023, to January 31, 2028.

### **REASON FOR RECOMMENDATION:**

The Fresno County Economic Development Corporation submitted an application for funding in partnership with the Fresno K-16 Collaborative, San Joaquin Valley Manufacturing Alliance, Generation USA, Madera Workforce Development Board, and FRWDB under the Economic Development Administration's American Rescue Plan Good Jobs Challenge. \$23,015,216 was awarded to Fresno County EDC to fund the project in the Central Valley. Serving as the construction backbone of the project, the FRWDB was awarded \$1,756,282 in grant funds to expand career opportunities for Americans to reach their full potential and secure good-paying jobs. Specifically, this funding will support the expansion of the Valley Build program and will prepare jobseekers for careers in the building and construction trades.

FRWDB staff is requesting that the Adult Council recommend approval of the following funding allocations and contract awards:

FRWDB Administrative/Project Oversight	\$734,491
Fresno Economic Opportunities Commission: Employer of Record, Workshops,	
Transportation	\$288,000
Fresno Economic Opportunities Commission: Transportation	\$45,600
Habitat for Humanity: Blueprint Reading Training	\$58,295
Fresno Madera Kings Tulare Building Trades Council	\$319,896
Tradeswomen Inc.: Outreach, Recruitment, Referrals, Community Events and	
Retention Support	\$210,000
TBD Consultant: Expertise in Developing, Writing, and Implementing Local Hire	
Agreements	\$100,000
Total	\$1,756,282

In addition, FRWDB staff is requesting the Adult Council recommend the approval of funding for a contractor in an amount not to exceed \$56,000, to provide HAZWOPER 40 training, \$1,125,076 for training, work experience, supportive services, assessments, and marketing.

### **FISCAL IMPACT:**

Approval of this item will allocate \$1,756,282 of grant funding as outlined above.

AGENDA ITEM: 7

MEETING DATE: May 17, 2023

ACTION: RECOMMEND TO APPROVE

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TO:

**Adult Council** 

FROM:

Blake Konczal, Executive Director

SUBJECT:

Workforce Innovation and Opportunity Act Adult and Dislocated Worker Funding

Recommendations for Program Year 2023-2024

### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) approve Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker estimated funding allocations for Program Year (PY) 2023-2024.

### **REASON FOR RECOMMENDATION:**

To date, the Employment Development Department (EDD), Workforce Services Division, has not released WIOA Adult and Dislocated Worker funding allocations for PY 2023-2024. Therefore, FRWDB staff is recommending estimated allocations and projected carryover for PY 2023-2024.

Once the actual PY 2023-2024 WIOA Adult and Dislocated Worker funding allocations from EDD have been received and FRWDB staff has completed the reconciliation of the PY 2022-2023 carryover, FRWDB staff will bring the revised funding recommendations to the October 2023 Adult Council meeting.

The FRWDB projects an estimated award of \$10,296,658 for Adult and Dislocated Worker funds, an overall decrease of 3.57% compared to last year's allocation of \$10,677,525. The projected carryover for the WIOA Adult program is estimated at \$6,367,555, which is a 14.41% decrease compared to \$7,439,622 for PY 2022-2023. This brings the total estimated funding to \$16,664,213, which results in an overall estimated net decrease of 8.02%, for PY 2023–2024.

FRWDB staff recommends that the Adult Council approve the proposed estimated budget allocations as outlined in the attachment. Approval of the recommended estimated funding allocations will result in the following:

- Maintain a 3% carryover to PY 2024-2025;
- Allocate 30% of the total estimated award for training, as mandated by the State of California in SB734. All training funds are allocated to the current plan year Training and Incument Worker Training pools;
- Decrease \$436,793 for AJCC Facilities due to Youth providers being located to AJCC sites;
- Decrease \$2,029,282 in One-Time Costs (prior plan year moving costs);
- Decrease \$65,901 in FRWDB Program Support;

- Increase \$55,514 in Program Income for PY 2023-2024;
- Decrease \$114,260 in Current Plan Year Training Pool;
- Increase \$1,298,531 in Prior Plan Year Training Reserve.

### **FISCAL IMPACT**:

Approval of this item will allocate \$16,664,213 of WIOA Adult and Dislocated Worker funds, which will be allocated to FRWDB operational, sub-contracts and participant pools.

**ATTACHMENT: WIOA Adult and Dislocated Worker Allocations Worksheet for PY 2023-2024** 

	A	В	С	D	E	F
1	WIOA ADL	JLT AND	DISLOCATED W	ORKER		
2	ALLOCATION	IS FOR P	ROGRAM YEAR	2023-2024		
3						1
4						
5			Adult/DW	Adult/DW		
6	·		Allocation	Allocation	Increase/	%
7			2022-23	2023-24	(Decrease)	Change
8						,
9				ESTIMATED		•
_	Actual/Estimated Carryover		7,439,622	6,367,555	(1,072,067)	-14.41%
11	Award		10,677,525	10,296,658	(380,867)	-3.57%
12	Total Available		18,117,147	16,664,213	(1,452,934)	-8.02%
13						
	Operational Costs					
	AJCC Facility/Site Budgets		2,920,262	2,483,469	(436,793)	-15%
	Community Outreach/OS Marketing Budget	3.50%	373,713	373,713	0	0%
	One Time Costs PY 22-23 and PY 23-24		2,473,432	444,150	(2,029,282)	-82%
	FRWDB Admin Support		1,364,586	1,314,871	0	0%
	FRWDB Program Support		1,808,870	1,742,969	(65,901)	-4%
20	Assessment Materials		42,630	42,630	0	0%
21	Employment Study		10,500	10,500	0	0%
22	Program Income		(593,033)	(648,547)	(55,514)	9%
23	Carryover to Following Year	3.00%	320,326	320,326	0	0%
24	Total Operational Costs		8,721,287	6,084,081	(2,587,490)	-30%
25						
26	Contractors & Participant Pools					
27	CLC - DW		1,618,139	1,618,139	0	0%
28	EQUUS - Adult		2,144,975	2,144,975	0	0%
29	Current Plan Year Training Pool		3,203,258	3,088,997	(114,260)	-4%
30	Prior Plan Year Training Reserve		1,809,968	3,108,499	1,298,531	72%
31	Incumbent Worker Training (IWT) Pool		253,475	253,475	0	0%
32	Supportive Services		107,128	107,128	0	0%
	Participant Soft Skills Workshop Pool		138,918	138,918	0	0%
34	Pilot Public Defenders Project		30,000	30,000	0	0%
35	VRTS Programming & Maintenance		90,000	90,000	0	0%
36	Total Contractors & Participant Pools		9,395,861	10,580,131	1,184,271	13%
37						
38						
39	Total Allocations		18,117,147	16,664,213		
40			, O	0		
41			}			
42			3,203,258	3,088,997		
43	Training Percentage		30%	30%		
44						
45						
46	Note: Due to spreadsheet formula rounding c	alculation	s, total(s) may be	\$1.00 off.		
	Prepared By: C. Beierschmitt					
48						
49						

AGENDA ITEM: 8

MEETING DATE: May 17, 2023

ACTION: RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

**Adult Council** 

FROM:

Phyllis Stogbauer, Senior Deputy Director

SUBJECT:

Third Quarter Local Performance Results Reports for Program Year 2022-2023

### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Adult and Dislocated Worker Program Providers of Services Local Performance Results Reports for the Third Quarter of Program Year (PY) 2022-2023.

### **REASON FOR RECOMMENDATION:**

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

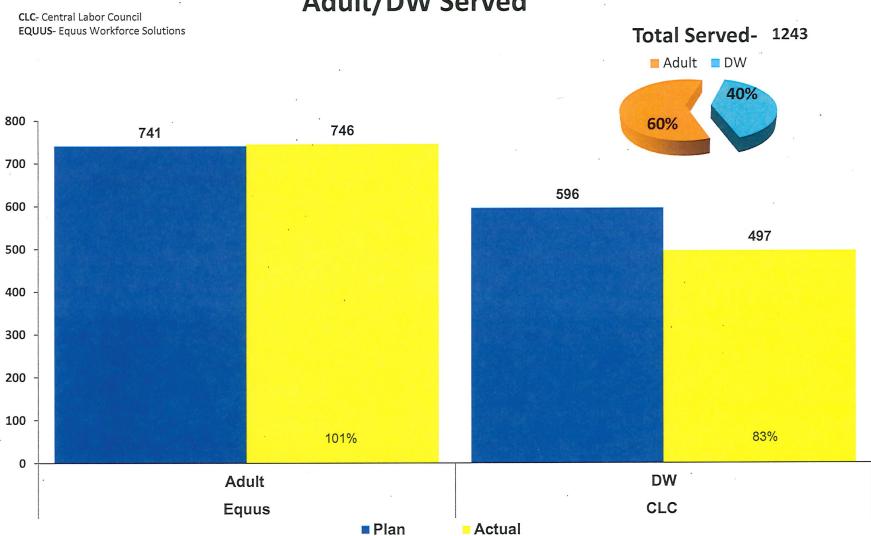
The attached worksheets provide local performance results for each of the Adult and Dislocated Provider of Services for Third Quarter of PY 2022-2023.

#### **ATTACHMENT:**

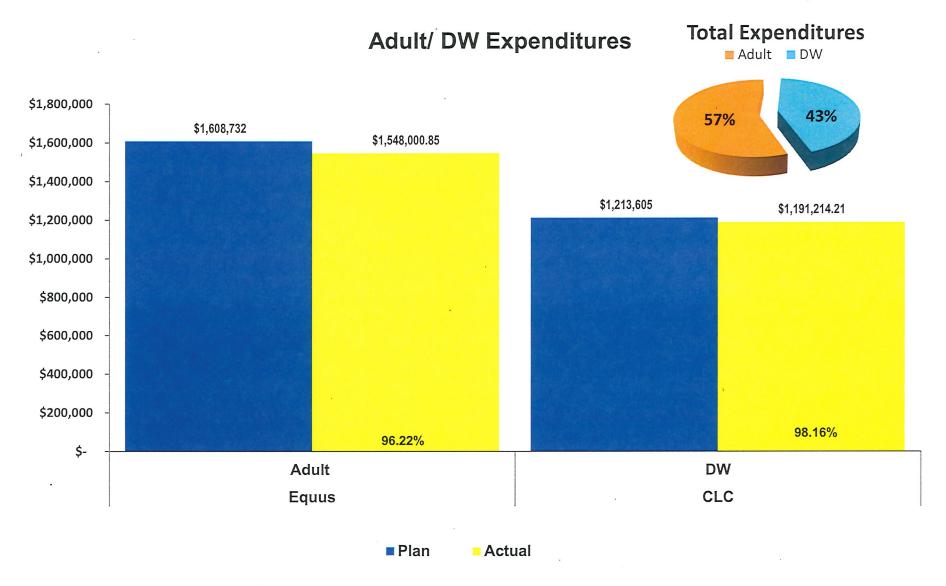
Adult/DW Year-to-Date Local Performance Results Reports - Third Quarter of Program Year 2022-2023

# ATTACHMENT

### Adult/DW Served



Note: Adult/ DW number served goal is 95%.



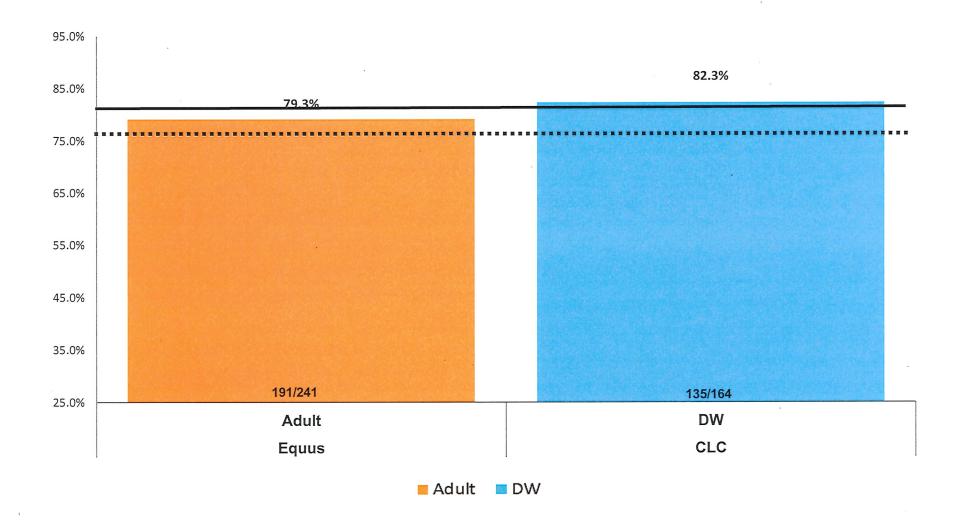
Note: Adult/DW Expenditures goal is 95% to 100%.

### Adult/DW Placement

**Placement Goals** 

DW 81 % Adult 76.5%

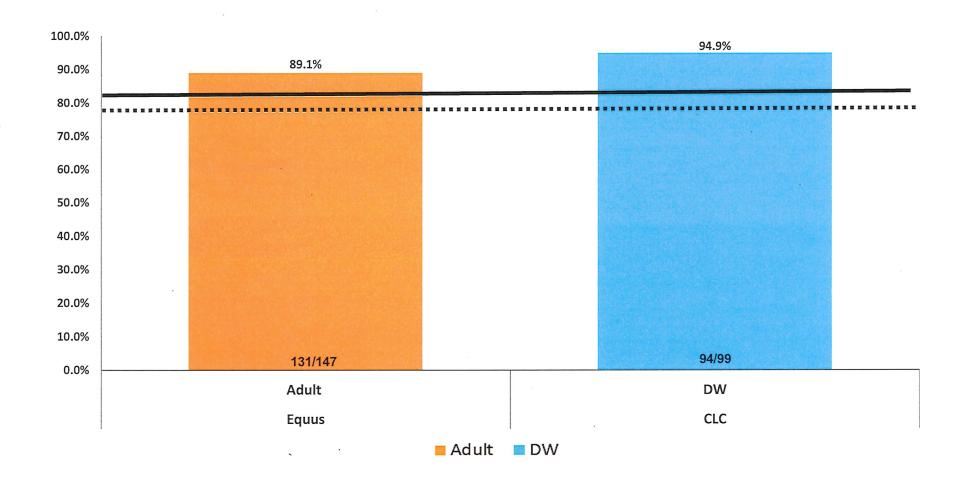
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**Certificate of Attainment Goal** 

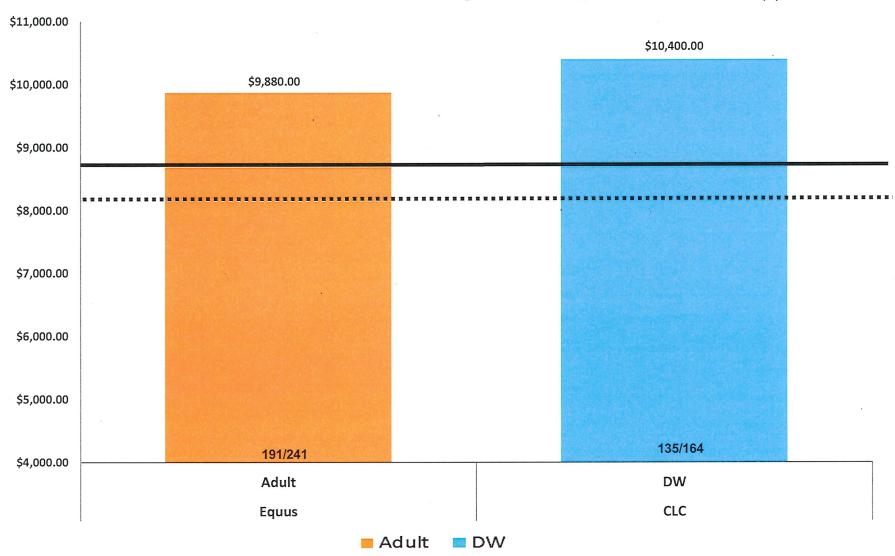
DW 81.0% Adult 77.0%

### **Adult/DW Credential Rate**



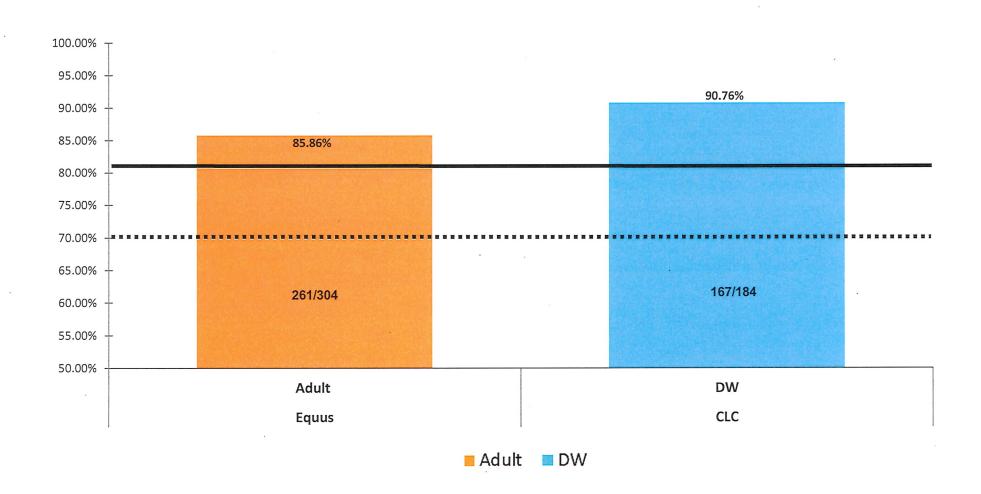
### **Placement Median Wage Earnings**





### Measurable Skills Gain

Goals
DW 81%
Adult 70%



AGENDA ITEM: 9

MEETING DATE: May 17, 2023

ACTION: RECOMMEND TO ACCEPT

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TO:

**Adult Council** 

FROM:

Stephen DeWitt, Monitoring Department Manager

SUBJECT:

Third Quarter Providers of Services' Monitoring Report for Program Year 2022-2023.

### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Providers of Services' Monitoring Report for the Third Quarter of Program Year 2022-2023.

### **REASON FOR RECOMMENDATION:**

FRWDB staff conducts programmatic and fiscal monitoring of all contracts to ensure compliance with federal, state, and local regulations and/or policies.

### **ATTACHMENT:**

Adult Providers of Services Monitoring Report – Second and Third Quarter, Program Year 2022-2023

### Adult Providers of Services and Eligible Training Provider Monitoring Report

### Second and Third Quarter, Program Year 2022-2023

### **Program Monitoring Results:**

Programmatic monitoring of the following sub-recipients was **completed** during the second and third quarters:

Sub-Recipient	Contract # (s)	Results
America Works Equity and Special Populations (ESP)	647-1245	No Findings
Central Labor Council Partnership COVID 19 National Dislocated Worker Grant (NDWG)	213	No Findings
San Joaquin Workforce Development Board High Road Construction Careers (HRCC) SB1	638-0817	No Findings
Kern, Inyo, Mono Workforce Development Board HRCC SB1	693-0817	No Findings

Programmatic monitoring of the following sub-recipients was in process as of the end of the third quarter:

Sub-Recipient	Contract # (s)	Status
Equus Workforce Solutions	321	Completing field work and CalJOBS casefile reviews
Fresno Economic Opportunities Commission Local Conservation Corp. CalFIRE	646-0844	Completing field work and CalJOBS casefile reviews

### **Fiscal Monitoring Results:**

Fiscal monitoring of the following sub-recipients was **completed** during the second and third quarters:

Sub-Recipient	Contract # (s)	Results
Equus Workforce Solutions PY 22-23 Fiscal Annual Review	320, 321, 324, 0845	No Findings
Central Labor Council Partnership PY 22-23 Fiscal Annual Review	213	No Findings
San Joaquin Workforce Development Board HRCC SB1 PY 22-23 Fiscal Annual Review	638-0817	No Findings
Kern, Inyo, Mono Workforce Development Board HRCC SB1 PY 22-23 Fiscal Annual Review	693-0817	No Findings

Fiscal monitoring of the following sub-recipients was in process as of the end of the third quarter:

Sub-Recipient	Contract # (s)	Status
America Works (ESP) PY 22-23 Fiscal Annual Review	647-1245	Finalizing Workpapers, preparing for Exit Conference.
The Rios Co. Multiple HRCC projects PY 22-23 Fiscal Annual Review	627-0817, 627- 0818, 627-0819, 627-0820	Initiated fieldwork and requested additional documentation for analysis.

### **Eligible Training Provider Monitoring Results**

Reviews of the following Training Providers was **completed** during the second and third quarters:

School	State ID	Results
Advanced Career Institute	13	No Findings
Agape School of Business and Science	922	No Findings
California Institute of Medical Sciences	65	No Findings
Clovis Adult Education	493	No Findings
Dental Assisting Institute	40	No Findings
Fresno Adult School	529	No Findings
Fresno Economic Opportunities Commission	6869	No Findings
Grid Alternatives	7512	No Findings
Central Unified Adult Education	6092	No Findings
Fresno City College	8660	Performance data not entered into CalJOBS; corrective action verification scheduled for May/June
Institute of Technology	430	No Findings
P. Steve Ramirez Vocational Training Centers	4942	No Findings
Police Science Institute	855	No Findings
Sanger Adult Schools	5201	No Findings
UEI College	5736	No Findings
United Truck Driving School	1078	No Findings
Valley Regional Occupation Program	7591	No Findings

Eligible Training Provider monitoring of the following schools is in process as of the end of the third quarter: NONE

AGENDA ITEM: 10

MEETING DATE: May 17, 2023

ACTION: RECOMMEND TO ACCEPT

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TO:

**Adult Council** 

FROM:

Stephen DeWitt, Monitoring Department Manager

SUBJECT:

Third Quarter Providers of Services' Customer Complaint Report for Program Year 2022-

2023

### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Adult and Dislocated Worker Customer Complaint Report for the Third Quarter of Program Year (PY) 2022-2023.

### **REASON FOR RECOMMENDATION:**

Under the FRWDB Joint Powers Agreement, the FRWDB develops and manages systems to hear and resolve grievances brought by participants, vendors, or other interested parties, and to provide quarterly reports to the FRWDB regarding such grievances.

### **ATTACHMENT:**

Adult/Dislocated Worker Customer Complaint Report – Second and Third Quarter, Program Year 2022-2023

## Adult/Dislocated Worker Customer Complaint Report

### Second and Third Quarter, Program Year 2022-2023

Date	Sub-Recipient	Summary of Customer Complaint	Action Taken	Closure Date
12/9/2022	Equus/FRWDB	Complainant enrolled to receive truck driver training. While working to complete the process and submit the training scholarship, she was informed there were no more slots for this type of training.	FRWDB staff reviewed truck driver training list and determined there were several slot reservations that had not moved forward in the process for over 90 days. Reservations were cancelled, ERSs notified. Reserved training slot for complainant.	12/14/2022
3/23/2023	Central Labor Council- Partnership	Delayed enrollment into WIOA due to 2-year degree.	3/24/2023: investigation began; assigned WDB staff to assist with job search in area of degree.	

AGENDA ITEM: 11

MEETING DATE: May 17, 2023

ACTION: RECOMMEND TO ACCEPT

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TO:

**Adult Council** 

FROM:

Stephen DeWitt, Monitoring Department Manager

SUBJECT:

Third Quarter Job Seeker Customer Satisfaction Report for Program Year 2022-2023

### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Third Quarter Job Seeker Customer Satisfaction Reports for Program Year (PY) 2022-2023.

### **REASON FOR RECOMMENDATION:**

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets plans. Additional administrative responsibilities and authorities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

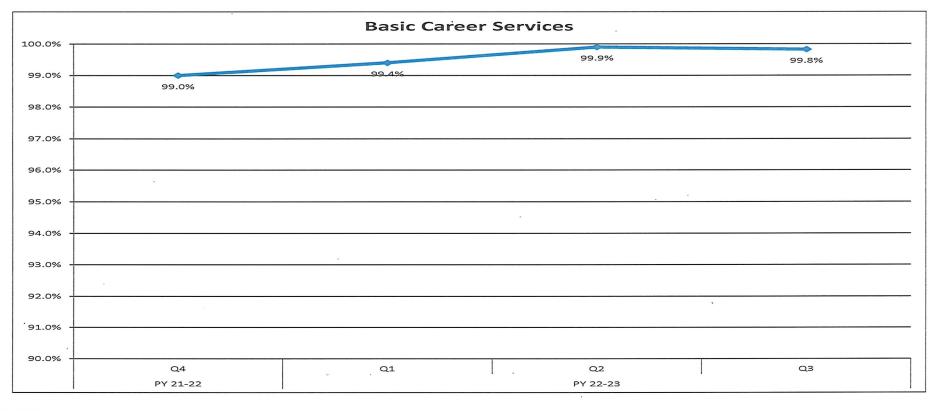
As part of this responsibility, FRWDB staff has implemented the Job Seeker Customer Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to FRWDB staff on a monthly basis. The data is accumulated, analyzed and reviewed on a quarterly basis and reported to this Council.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level with its job seekers. These improvements are based on data collected through these satisfaction surveys, monitoring reviews, complaints, and monthly operations meetings between provider and FRWDB staff.

#### **ATTACHMENTS:**

ATTACHMENT I: Basic Career Services Report for the Third Quarter of PY 2022-2023 ATTACHMENT II: Placement Satisfaction Report for the Third Quarter of PY 2022-2023



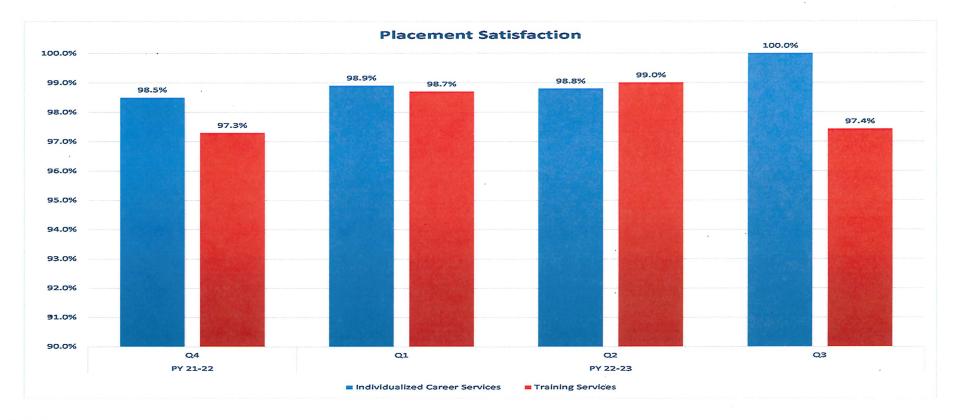


### **Staff Notes:**

	PY 21-22	PY 22-23			
	Q4	Q1 Q2 Q3			
Surveys Received	208	306	408	460	
Number of Users	2,410	2,028	3,015	4,017	
Survey Response Rate	8.6%	15.0%	13.5%	12.0%	

### **Sample of User Comments:**

Helpful staff; great service; communication was easy; polite, pleasant and knowledgeable staff; computer lab was helpful; very good resources, needs to be advertised more; we are very lucky to have this place to get help; excellent services; accessibility to job postings was easier at the previous location; new things in Parlier...finally; needs job postings; I'm happy I came in; the lounge area was perfect, a quiet place to fill out paperwork; suggest there be more school program brochures available; need a place like this near Squaw Valley; love the new building; suggest you post hours on entrance windows; suggest a computer literacy class; All questions answered; did not know training was available; Very nice employees; Staff has given me hope and a positive outlook; The orientation was very helpful; The process was easy with staff.



### Staff Notes:

	PY 21-22			PY 22-23				
	Q4		Q1		Q2		Q3	
	Non-Training	Training	Training	Non-Training	Training	Non-Training	Training	Non-Training
Surveys Received by Type	15	49	23	44	41	20	45	25
Clients Closed & Placed by Type	38	69	23	44	90	30	70	49
Survey Response Rate	40%	71%	100%	100%	46%	67%	65%	51%

### Participant Feedback:

Individualized Career Services: Process is lengthy and discouraging at time; Workshop facilitator was extremely motivating and helpful; process took too long; I learned a lot in this process, thank you; Very happy with the services received; Staff is amazing; All services provided were beneficial; The workshops were excellent refreshers for someone who has been out of the workforce for a long time.

**Training Services:** Thank you to all of the Workforce Staff and found the overall experience outstanding; The OJT helped me secure fulltime employment; Happy to be a truck driver thanks to Workforce Connection; Very appreciative of the Clean Slate process; Coming to Workforce Connection was one of the best decisions I have made; Very thankful for all the services provided; thank you for the services provided, after training, was able to secure employment in the Lab department; completed training and secured fulltime training related employment; Did not secure employment in field of training; Excited to be starting my new career; Both WFC and the school exceeded my expectations; I am very blessed to have found WFC, working in the field of training; The workshops were very helpful in giving me skills to secure training related employment.

AGENDA ITEM: 12

MEETING DATE: May 17, 2023

ACTION: INFORMATION

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TO:

**Adult Council** 

FROM:

Ka Xiong, Special Projects Manager

SUBJECT:

Special Projects Report

### **INFORMATION:**

Competitive grant funding opportunities enable the Fresno Regional Workforce Development Board (FRWDB) to bring additional workforce development resources to Fresno and surrounding counties. Through various funding sources, these projects aim to establish pathways to employment in a variety of sectors and support the development of a resilient workforce.

The following tables provide cumulative updates of each project. Per the Adult Council's direction, additional data was added to provide clarity on cumulative progress.

#### High Road Construction Careers: SB1

Purpose: The program aims to advance careers in the building and construction trades as a reliable pathway to the middle class for disadvantaged Californians via multi-craft pre-apprenticeship training.

Target Population: Women, Formerly Incarcerated, Underserved Racial/Ethnic Minorities, and Disadvantaged Youth

Period of Performance: 09/01/2020 -02/28/2023

Updates through 02/28/2023:

	Proposed	Actual	Percentage
Enrollment	275	266	97%
Completed Training	234	246	105%
Placed into State	47	79	168%
Approved Apprenticeships			
Placed into Employment	140	105	75%

Placement into Painters Local 294, Bergs Drywall, Cement Masons Union, New England Sheet Metal,
 Plumbers & Steam Fitters Union, IBEW and other Union and private construction companies

#### Central Valley Forestry Corps

Purpose: Recruit and train the next generation of forestry workers to manage forest health through fuel reduction efforts.

Target Population: Adult, Dislocated Workers, and Youth

Period of Performance: 02/24/2020 - 03/01/2025

Updates through 03/31/2023:

	Proposed	Actual	Percentage
Enrollment	100	85	85%
Completed Training	N/A	57	N/A
Placed into Employment	N/A	41	N/A

- Fifteen individuals currently in training
- Placement with Forest Service, Cal Fire, and other tree utility companies

### Fresno Fatherhood Grant

Purpose: Provide broad array of services to promote or sustain healthy marriage and relationships, strengthen positive father-child engagement, and improve employment and economic stability opportunities for adult fathers in Fresno County.

Target Population: Community fathers who have children ages 24 and younger

Period of Performance: 09/30/2022 - 09/29/2023

Updates through 03/31/2023:

	Proposed	Actual	Percentage
Enrollment	125	70	56%
Completed 90% or More of	100	46	46%
Fatherhood Workshops			
Completed Economic	100	46	46%
Stability Workshops			

• Twenty-two individuals currently attending Fatherhood Workshops

### COVID-19 Employment Recovery National Dislocated Worker Grant

Purpose: Augment Dislocated Worker formula funds after large-scale layoff as a result of the pandemic through workforce development services. Target occupations included: Custodians, Commercial Truck Drivers, Security Guards, Certified Nursing Assistants, Computerized Accounting, Solar Installation, and Pre-Apprenticeship

Target Population: Dislocated Workers

Period of Performance: 04/01/2019 - 03/31/2023

Updates through 03/31/2023:

	Proposed	Actual	Percentage		
Enrollment	100	114	114%		
Completed Training	100	114	114%		
Placed into Employment	74	68	92%		

 Placement with Fresno Unified School District, Werner Enterprises, Young Commercial Transport, Veterans Hospital, Ameriguard Security Services, Jim's AC and various other employers

AGENDA ITEM: 13

MEETING DATE: May 17, 2023

ACTION: INFORMATION

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TO:

**Adult Council** 

FROM:

Tim Giles, Deputy Director of Information and General Services

SUBJECT:

Third Quarter Adult and Dislocated Worker Demographics Reports for Program Year 2022-

2023

### **INFORMATION:**

Per the Adult Council's direction, Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's Adult and Dislocated Worker enrollments. Attached are the demographics reports for the Third Quarter of Program Year 2022-2023.

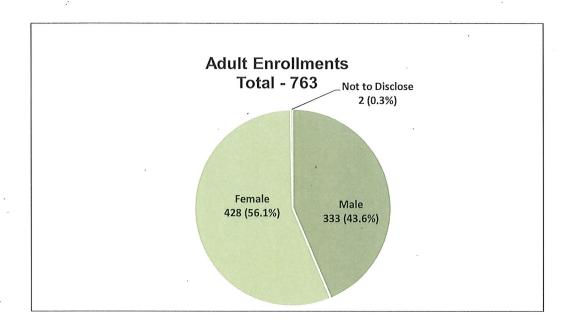
### **ATTACHMENTS:**

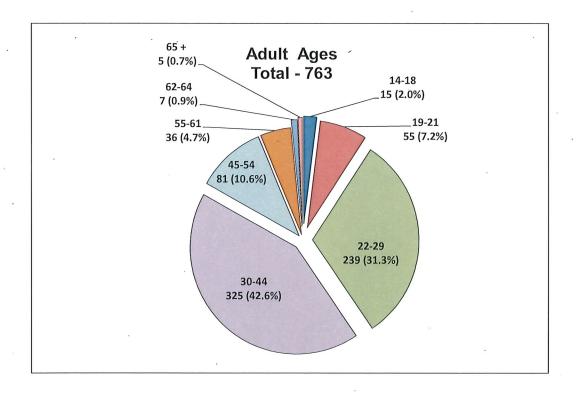
ATTACHMENT I: Adult Demographics Third Quarter, Program Year 2022-2023

ATTACHMENT II: Dislocated Worker Demographics Third Quarter, Program Year 2022-2023



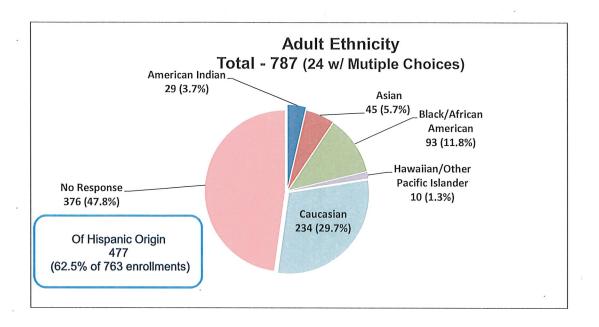
### Adult Demographics Third Quarter, Program Year 2022-2023

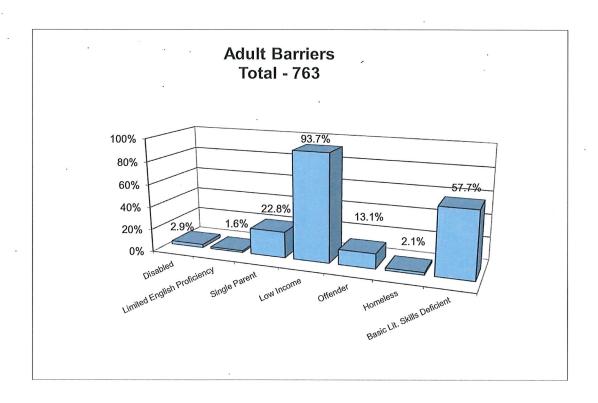






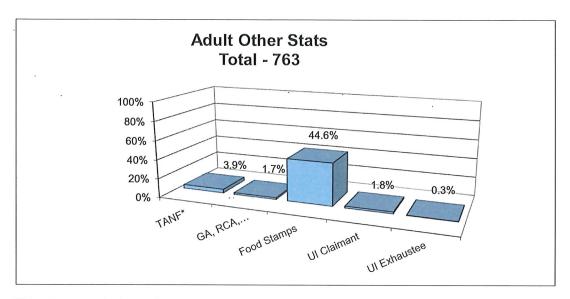
### Adult Demographics Third Quarter, Program Year 2022-2023







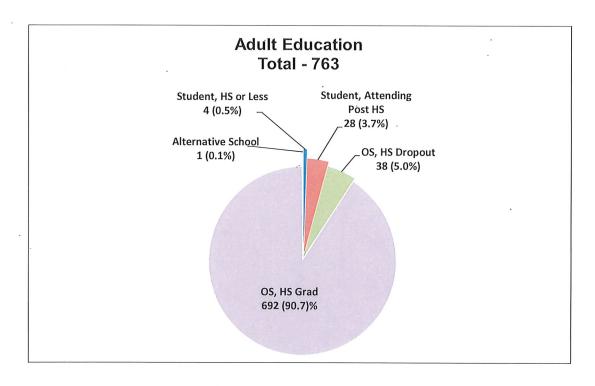
### Adult Demographics Third Quarter, Program Year 2022-2023



TANF - Temporary Assistance for Needy Families

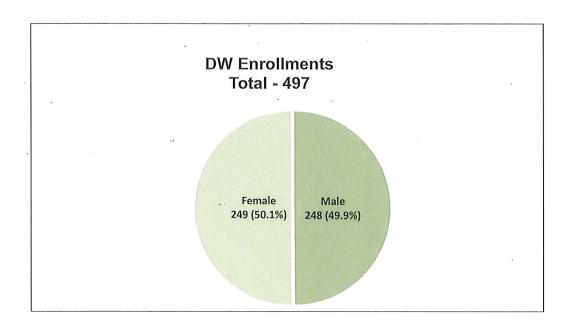
GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income

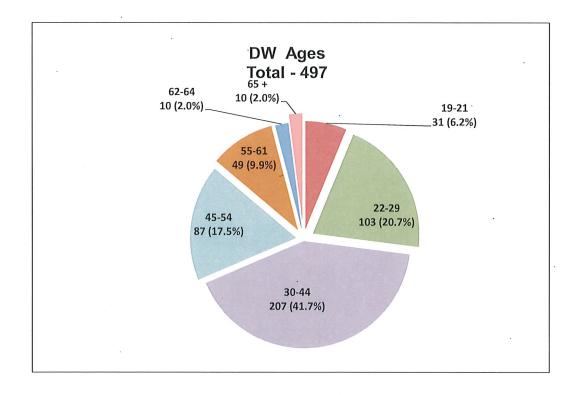
UI - Unemployment Insurance





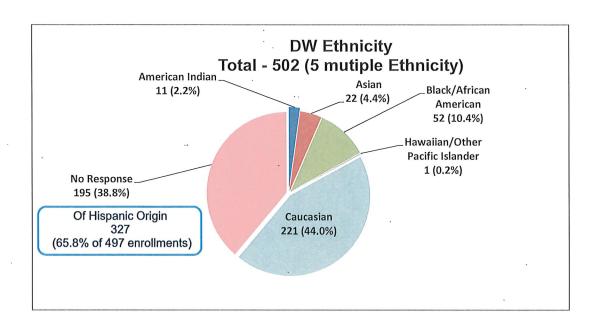
### Dislocated Worker Demographics Third Quarter, Program Year 2022-2023

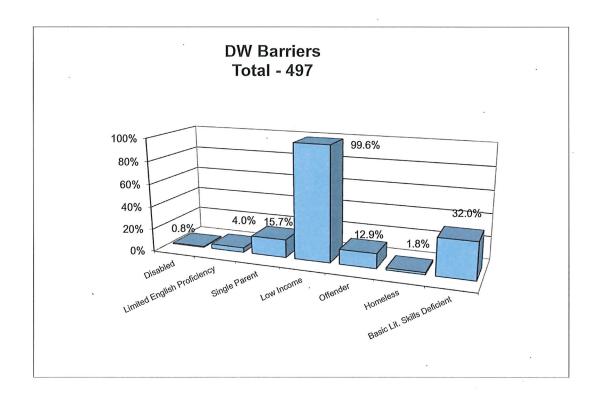




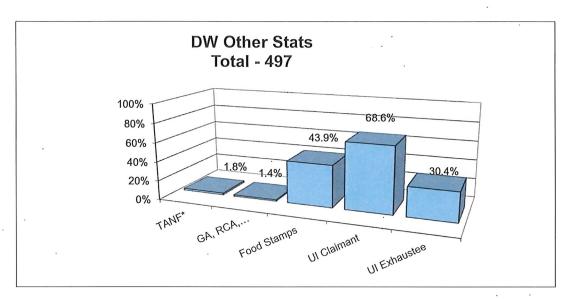


### Dislocated Worker Demographics Third Quarter, Program Year 2022-2023



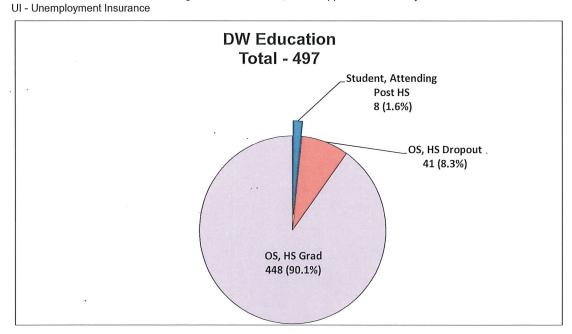


### Dislocated Worker Demographics Third Quarter, Program Year 2022-2023



TANF - Temporary Assistance for Needy Families
GA - General Assistance, RCA - Refugee Cash Assistance, SSI - S

GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income



AGENDA ITEM: 14

MEETING DATE: May 17, 2023

ACTION: INFORMATION

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TO:

**Adult Council** 

FROM:

Tim Giles, Deputy Director of Information and General Services

SUBJECT:

America's Job Center of California Usage Report

### **INFORMATION:**

The Adult Council requested that Fresno Regional Workforce Development Board staff provide periodic reports of client usage at the One-Stop Centers America's Job Center of California (AJCCs).

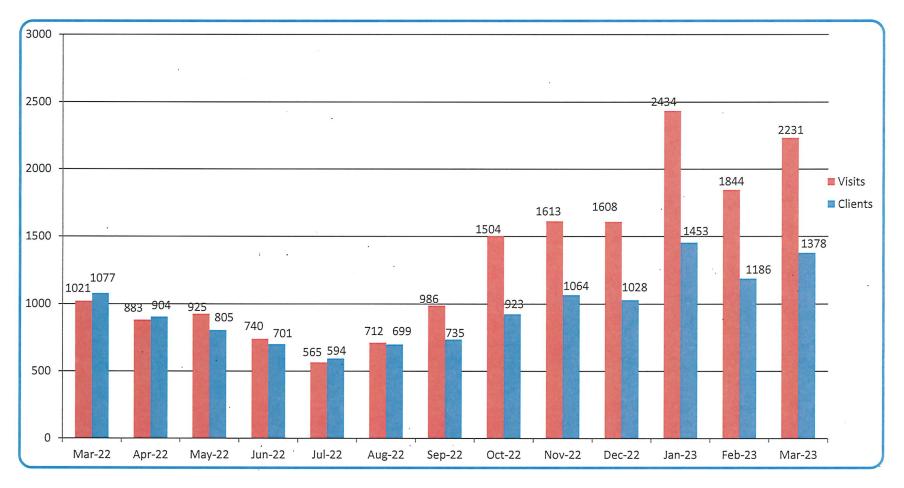
### **ATTACHMENT**:

AJCC Clients and Visits Trend Report - March 2023



### AJCC Clients and Visits Trend Report March 2023





Clients are unique clients receiving AJCC services in-person or online each period. Clients may be duplicated across periods.

Visits are clients visiting AJCCs. Can be multiple visits for each client per month.