

Adult Council January 25, 2024 @ 4:00 p.m.

Fresno Regional Workforce Development Board 3170 W. Shaw Avenue Room 105/106 Fresno, CA 93711

**Mission Statement**: To procure, oversee, evaluate, and continuously improve a One-Stop system that provides employers with qualified job seekers and a means by which job seekers are able to achieve self-sufficiency.

#### PLEASE TURN OFF CELL PHONE OR PUT IT ON VIBRATE

**ROLL CALL** 

AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS
ABSTENTIONS/RECUSALS/DISCLOSURE OF POTENTIAL CONFLICTS OF INTEREST

COUNCIL CHAIR/STAFF COMMENTS

**PUBLIC COMMENTS** 

Item	Description	Presenter	Enclosure	Action	Page #
1.	May 17, 2023, Adult Council Special Meeting Minutes	Konczal	Yes	Approve	4
2.	Adult Provider Spotlight	Watkins	No	Information	
3.	Adult Participant Success Story	M. Espinosa	Yes	Information	10
4.	Ratification of New Adult Council Member	Konczal	Yes	Recommend to Ratify	11
5.	Providers of Services' Monitoring Report	Beierschmitt	Yes	Recommend to Accept	12
6.	Job Seeker Customer Satisfaction Reports	Stogbauer	Yes	Recommend to Accept	14
7.	2024 Adult Council Fourth Quarter Meeting Schedule Revision	Konczal	Yes	Recommend to Approve	. 17
8.	Adult and Dislocated Worker Demographics Reports	Giles	Yes	Information	18
9.	America's Job Centers of California Usage Report	Giles	Yes	Information	25
10.	Agenda Items for April 25, 2024 Meeting	Konczal	No	Discussion	

#### ACCOMMODATIONS FOR PERSONS WITH DISABILITIES

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Item	Description	Presenter	Enclosure	Action	Page #
11.	Meeting Feedback	Konczal	No	Discussion	·

# Fresno Regional Workforce Development Board Adult Council Attendance Report 2023

	Canceled 1/26/2023	Canceled 4/27/2023	Special 5/17/2023	Canceled 7/27/2023	Canceled 10/26/2023
Meadows					
Operating Engineers Local 3				X	Х
Olivares					
TransAmerica	Χ	Χ	Р	X	Х
Riojas					
Fresno, Madera, Tulare, Kings					
Building Trades Council	Х	Х	Р	X	Х
Tarver					
Employment Development					
Department				Х	Х
Watkins				4	
State Center Adult Education					
Consortium	Х	Х	Р	Х	Х

P = Present

A = Absent

-- = Not a Member at Time of Meeting

AGENDA ITEM: 1

MEETING DATE: January 25, 2024

ACTION: APPROVE

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TO:

**Adult Council** 

FROM:

Blake Konczal, Executive Director

SUBJECT:

May 17, 2023, Adult Council Special Meeting Minutes

#### **RECOMMENDATION:**

Approve the minutes of the May 17, 2023, Adult Council Special Meeting.

#### **ATTACHMENT**:

May 17, 2023, Adult Council Special Meeting Minutes



Adult Council May 17, 2023 Special Meeting SUMMARY MINUTES

The meeting was called to order at 4:01 p.m.

ROLL CALL: PRESENT - Joe Olivares, Chuck Riojas, and Sherri Watkins

ABSENT - None

AGENDA CHANGES: None

ABSTENTIONS/RECUSALS/

DISCLOSURES OF

POTENTIAL CONFLICTS OF

**INTEREST:** 

Director Riojas, Items 5 and 6

COMMITTEE CHAIR/STAFF

COMMENTS:

None

**PUBLIC COMMENTS:** 

None

#### Item Description/Action Taken

#### 1. October 27, 2022, Adult Council Meeting Minutes

Blake Konczal, Executive Director, Fresno Regional Workforce Development Board (FRWDB) presented the October 27, 2022, Adult Council (Council) meeting minutes for the Council's approval.

OLIVARES/WATKINS – APPROVED THE OCTOBER 27, 2022, ADULT COUNCIL MEETING MINUTES. (UNANIMOUS)

#### 2. Ratification of Adult Council Members

Mr. Konczal presented for the Council's recommendation to the FRWDB, the ratification of Directors Wyatt Meadows and Shelly Tarver to the Adult Council.

OLIVARES/WATKINS - RECOMMENDED THAT THE FRWDB RATIFY DIRECTORS MEADOWS AND TARVER TO THE ADULT COUNCIL. (UNANIMOUS)

#### 3. Fresno Regional Workforce Development Board Outstanding Achievement Awards

Martha Espinosa, Marketing and Grants Manager, FRWDB, reported that the Fourth Quarter Outstanding Achievement Award was awarded to Manual Cassio Huerta, who obtained employment as a Security Guard. Ms. Espinosa showed a video highlighting Mr. Huerta's journey of training to employment through Workforce Connection. She indicated that the video presentation was available on YouTube and that a link to that video would be provided to the Council via email.

Ms. Espinosa shared about a couple of events the FRWDB recently hosted. Govaganza, a government job fair, was held on May 3, 2023. There were over 42 employers and 312 job seekers in attendance and it was a very successful event. The FRWDB also hosted FRWDB Directors, staff and partners at a Fresno Grizzlies game on May 12, 2023. On May 15, 2023, Mr. Konczal and Ms. Espinosa traveled to Sonora for a check presentation to the Greater Sierra Forestry Corps in the amount of \$2.5 million, for the expansion of the Forestry Corps training at Columbia College.

Ms. Espinosa also shared about some upcoming events: The Central Valley Forestry Corps Graduation ceremony on May 25, 2023, and Father Fest, a community resource fair that will be primarily focused on fathers, on June 10, 2023.

This was an information item.

### 4. <u>High Road Training Partnerships Resilient Workforce Fund Grant Allocations and Contract Awards</u>

Ka Xiong, Special Projects Manager, FRWDB, presented for the Council's recommendation for FRWDB approval, the funding allocations for the High Road Training Partnerships Resilient Workforce Grant award, in the amount of \$2.5 million. These funds were awarded by the California Workforce Development Board for the period of June 1, 2023, through March 31, 2026, to support the expanding of the FRWDB's Forestry Corps program into Madera, Kern and Tulare counties.

Directors Olivares and Montalbano asked about the large difference in allocation amounts between Columbia College, whose allocation was listed at \$288,000, and the three (3) other training providers, College of the Sequoias (COS), Kern Community College District (KCCD), and Yosemite Adult School (YAS), whose allocations were \$25,000 or \$30,000. Mr. Konczal explained that at COS and KCCD, FRWDB would be doing one (1) test co-hort at each college. At YAS, FRWDB would be paying for the certifications for individuals who were already working in forestry and needed certification to maintain an existing job, get a better job, or to be in compliance with new regulations. There would be multiple cohorts with the Columbia College program, which is why the recommended allocation is so much higher than the others.

OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB APPROVE THE HIGH ROAD TRAINING PARTNERSHIPS RESILIENT WORKFORCE FUND GRANT ALLOCATIONS AND CONTRACT AWARDS. (UNANIMOUS)

### 5. <u>High Road Construction Careers Resilient Workforce Fund Grant Allocations and Contract Awards</u>

Ms. Xiong presented for the Council's recommendation for FRWDB approval, the funding allocations for the High Road Construction Careers Resilient Workforce Grant in the amount of \$8.8 million. These funds were awarded by the California Workforce Development Board for the period of May 1, 2023, through March 31, 2026, to support the expansion of the ValleyBuild Pre-Apprentice Training Program. Funding allocation details were included in the agenda item and the Council had no questions or comments regarding the recommendation.

OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB APPROVE THE HIGH ROAD CONSTRUCTION CAREERS RESILIENT WORKFORCE FUND GRANT ALLOCATIONS AND CONTRACT AWARDS. (WITH RECUSAL NOTED ABOVE)

#### 6. Good Jobs Challenge Grant Allocations and Contract Awards

Ms. Xiong presented for the Council's recommendation for FRWDB approval, the funding allocations and contract awards for the Good Jobs Challenge Grant in the amount of \$1,756,282. These funds were awarded by the Economic Development Agency for the period of June 1, 2023, through January 31, 2028.

Ms. Xiong explained that in the Spring of 2022, the Fresno Economic Development Corporation applied for funding in partnership with several organizations, including the FRWDB, to develop pathways to high quality jobs in the Central Valley in several different industries. The FRWDB would serve as the construction backbone for this project and would receive \$1.75 million to provide administrative and project oversight to support the continuing expansion of the Valley Build program. Further details of the recommended award allocations were included in the agenda item.

OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB APPROVE THE GOOD JOBS CHALLENGE GRANT ALLOCATIONS AND CONTRACT AWARDS. (WITH RECUSAL NOTED ABOVE)

### 7. <u>Workforce Innovation and Opportunity Act Adult and Dislocated Worker Funding Recommendation for Program Year 2023-2024</u>

Mr. Konczal presented the Workforce Innovation and Opportunity Act Adult and Dislocated Worker Funding Recommendation for PY 2023-2024 for the Council's recommendation to the FRWDB.

Mr. Konczal indicated that the state had not yet released the breakdown of funding for California's local areas. As done in prior years, FRWDB staff used the last year's funding allocation to calculate estimated funding allocation recommendations for the upcoming program year. Staff projected an annual award of \$10.2 million, which would be an overall decrease of \$3.57 million from the previous year.

OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB APPROVE THE WIOA ADULT AND DISLOCATED WORKER FUNDING RECOMMENDATION FOR PY 2023-2024. (UNANIMOUS)

#### 8. Third Quarter Local Performance Results Reports for Program Year 2022-2023

Ms. Stogbauer presented the Third Quarter Local Performance Results Report for PY 2022-2023, for the Council's recommendation to the FRWDB. Ms. Stogbauer reviewed the reports, which reflected the number of individuals served, expenditures, placement and credential rates, and median wage earnings at placement for Adult and Dislocated Worker clients, broken out by Provider. She noted that the number of individuals served was still below plan; however, with increased outreach and marketing efforts, those numbers had started to increase. On the median wage earnings, it was clarified that the earnings reflected base wages for a quarter. Mr. Konczal stated that FRWDB staff could begin notating on the report that those wages represented wages per quarter, for clarification.

Director Olivares commended the FRWDB on the numbers served being higher than the FRWDB's goal. Director Riojas noted that the numbers served were getting back to prepandemic numbers.

OLIVARES/WATKINS - RECOMMENDED THAT THE FRWDB ACCEPT THE THIRD QUARTER LOCAL PERFORMANCE RESULTS REPORTS FOR PY 2022-2023. (UNANIMOUS)

#### 9. Third Quarter Providers of Services' Monitoring Report for Program Year 2022-2023

Stephen DeWitt, Monitoring Department Manager, FRWDB, presented the Third Quarter Providers of Services' Monitoring Report for PY 2022-2023 for recommendation to the FRWDB. He reported that there was a lot of programmatic and fiscal monitoring activity during the report period. During this reporting period, almost three quarters (3/4) of the FRWDB's eligible training providers had been monitored. Only one (1) school had an issue and a corrective action had been provided. FRWDB staff will be following up on that corrective action in the next month.

OLIVARES/WATKINS - RECOMMENDED THAT THE FRWDB ACCEPT THE THIRD QUARTER PROVIDERS OF SERVICES' MONITORING REPORT FOR PY 2022-2023. (UNANIMOUS)

### 10. <u>Third Quarter Providers of Services' Customer Complaint Report for Program Year 2022-2023</u>

Mr. DeWitt presented for the Council's recommendation to the FRWDB, the Third Quarter Providers of Services' Customer Complaint Report for PY 2022-2023, which reflected two (2) complaints. The first complaint was related to truck driver training and had been closed. The complainant was able to receive truck driver training and was able to find employment as a truck driver. Director Olivares asked how this type of complaint could be avoided in the future. Ms. Stogbauer indicated that she worked with FRWDB administrative staff on a process to follow up with provider staff on individuals who had been on the truck driver training list for 30 days, but had not submitted a scholarship packet. This would help keep the list current.

The second complaint was filed by an individual whose enrollment into WIOA was delayed due to the individual possessing a two (2)-year degree. The FRWDB has a process in order to ensure training funds are spent on those individuals most in need. When an individual has a degree, they are required to spend a period of time job searching in that field. Then a Waiver would be reviewed by the FRWDB's Executive Director for a decision on whether or not to enroll the individual. FRWDB staff had tried numerous times to reach the complainant to assist with the job search process, but the complainant had been unresponsive to the FRWDB's efforts. The complaint will stay on the record for 90 days and then will be closed out.

Council Member Watkins asked if an individual would be enrolled after they perform the job search. Mr. DeWitt indicated that they would have to show evidence, via a log sheet, of the job search efforts. Mr. Konczal explained that the individual could still be served, but that the FRWDB would not pay for training for someone with a Baccalaureate Degree to get a vocational certificate if it is possible to help find them a job with their degree.

OLIVARES/WATKINS - RECOMMENDED THAT THE FRWDB ACCEPT THE THIRD QUARTER PROVIDERS OF SERVICES' CUSTOMER COMPLAINT REPORT FOR PY 2022-2023. (UNANIMOUS)

#### 11. Third Quarter Job Seeker Customer Satisfaction Report for Program Year 2022-2023

Mr. DeWitt presented the Job Seeker Customer Satisfaction Report for the Third Quarter of PY 2022-2023 for the Council's recommendation to the FRWDB. Mr. DeWitt reported that for Basic Career Services, the satisfaction rate was high at 99.8%. For Placement Satisfaction, the FRWDB maintained 100% satisfaction rate.

WATKINS/OLIVARES - RECOMMENDED THAT THE FRWDB ACCEPT THE THIRD QUARTER JOB SEEKER CUSTOMER SATISFACTION REPORT FOR PY 2022-2023. (UNANIMOUS)

#### 12. Special Projects Report

Ka Xiong, Special Projects Manager, FRWDB, provided progress updates on several of the FRWDB's special projects: Construction, Forestry, Fatherhood, and the National Dislocated Worker Grant. She noted that the FRWDB's strong focus on pursuing grant funding had brought additional programs and resources to Fresno and its surrounding communities for the development of a strong workforce, to provide services to job seekers, and assist job seekers in their professional and personal growth. She reviewed enrollments, the number of participants that completed training, the number of individuals placed into state approve apprenticeships, and the number of employment placements.

This was an information item.

### 13. <u>Third Quarter Adult and Dislocated Worker Demographics Report for Program Year 2020-</u> 2021

Ms. Stogbauer presented the Third Quarter Adult and Dislocated Worker Demographics Report for the Council's review. Ms. Stogbauer reviewed each of the components of the report. Director Montalbano noted that on the Adult Ethnicity chart, ethnicities were not listed, but rather races. Ms. Stogbauer explained that the terms used for this demographic were from the US Department of Labor and the FRWDB was unable to change them.

Council Member Watkins asked if clients were provided a place to answer what native language they speak. Ms. Stogbauer indicated that the FRWDB only collects the data on whether or not an individual reports that they are limited English, but said that the FRWDB could look into gathering the data on individuals' native languages.

This was an information item.

#### 14. America's Job Centers of California Usage Report

Ms. Stogbauer presented the AJCC Usage Report, which is a 13-month trend report that shows the client usage at the AJCC, broken out by unique clients receiving AJCC services and then the number of client visits to the AJCC by month. She noted that visits to the AJCCs had been increasing. Director Olivares asked if the report reflected the rural area. Ms. Stogbauer indicated, yes, it did. She added that FRWDB staff was working to break the performance report out by rural and urban areas and could look at doing the same for the AJCC Usage Report.

This was an information item.

#### 15. <u>July 27, 2023, Agenda Items</u>

There were no items recommended for the July 27, 2023, Adult Council meeting agenda.

#### 16. Meeting Feedback

There was no meeting feedback provided.

Meeting adjourned at 5:21 p.m.

AGENDA ITEM: 3

MEETING DATE: January 25, 2024

ACTION: INFORMATION

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TO:

Adult Council

FROM:

Martha Espinosa, Marketing and Grants Manager

SUBJECT:

Adult Participant Success Story

#### **INFORMATION:**

Martha Espinosa, Fresno Regional Workforce Development Board (FRWDB), Marketing and Grants Manager, will share the success story of the First Quarter Adult Achievement Award winner, Myesha Moutra. A link to the video will be provided to the Adult Council via email.

AGENDA ITEM: 4

MEETING DATE: January 25, 2024

ACTION:

RECOMMEND TO

RATIFY

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TO:

**Adult Council** 

FROM:

Blake Konczal, Executive Director

SUBJECT:

Ratification of Adult Council Member

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) ratify the appointment of FRWDB Director Rodney Branch to the Adult Council.

#### **REASON FOR RECOMMENDATION:**

Director Branch is the Principal for Fresno Adult School and has expressed interest in joining the Adult Council.

Article VI "Committees" of the FRWDB Bylaws indicates that appointments to standing committees shall be by majority vote of the Directors then in office.

AGENDA ITEM:	5
MEETING DATE:	January 25, 2024
ACTION:	RECOMMEND TO ACCEPT

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TO:

**Adult Council** 

FROM:

Cheryl Beierschmitt, Deputy Director of Fiscal Services

SUBJECT:

Providers of Services' Monitoring Report

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the following Providers of Services' Monitoring Report for the Second Quarter of Program Year (PY) 2023-2024.

#### **REASON FOR RECOMMENDATION:**

FRWDB staff conducts programmatic and fiscal monitoring of all contracts to ensure compliance with federal, state, and local regulations and/or policies.

#### **ATTACHMENT:**

Adult Providers of Services' Monitoring Report - Second Quarter, Program Year 2023-2024

#### Adult Providers of Services' and Eligible Training Provider Monitoring Report

#### Second Quarter, Program Year 2023-2024

#### **Program Monitoring Results:**

Programmatic monitoring of the following sub-recipients was <u>completed</u> during the second quarter of Program Year (PY) 2023-2024:

Sub-Recipient	Contract # (s)	Results
Equus Workforce Solutions PY 2022-2023 Fatherhood Year Three	320-0845	No Findings

Programmatic monitoring of the following sub-recipients was <u>in process</u> during the second quarter of Program Year (PY) 2023-2024: **NONE** 

#### Fiscal Monitoring Results:

Fiscal monitoring of the following sub-recipients was **completed** during the first quarter:

Sub-Recipient	Contract # (s)	Results
Equus Workforce Solutions-Adult PY 2022-2023, Fiscal Closeout	321-201	No Findings
Central Labor Council Partnership-Dislocated Worker PY 2022-2023, Fiscal Closeout	213-501	No Findings
Motherlode Workforce Development Board – High Roads Construction Careers: California Climate Investments Valley Build PY 2022-2023, Fiscal Closeout	630-0819	No Findings

Fiscal monitoring of the following sub-recipients was <u>in process</u> as of the end of the second quarter:

Sub-Recipient	Contract # (s)	Status
Equus Workforce Solutions PY 2023-2024, Initial Fiscal Review;	321-201	
Equus Workforce Solutions PY 2023-2024, Workforce Innovation and Opportunity Act National Dislocated Workers Grant (QUEST), Special	321-1262	Initiated fieldwork and requested additional documentation for analysis.
Project; Equus Workforce Solutions PY 2022-2023 Fatherhood Year Three Fiscal Closeout	320-0845	analysis.

#### **Eligible Training Provider Monitoring Results:**

Eligible Training Provider monitoring completed during the second quarter:

School	State ID	Results
Dental Assisting Institute	40	No Findings
Institute of Technology	430	No Findings

AGENDA ITEM: 6

MEETING DATE: January 25, 2024

ACTION: RECOMMEND TO ACCEPT

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TO:

**Adult Council** 

FROM:

Phyllis Stogbauer, Senior Deputy Director

SUBJECT:

Job Seeker Customer Satisfaction Reports

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Job Seeker Customer Satisfaction Reports for the Second Quarter of Program Year (PY) 2023-2024

#### **REASON FOR RECOMMENDATION:**

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets plans. Additional administrative responsibilities and authorities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

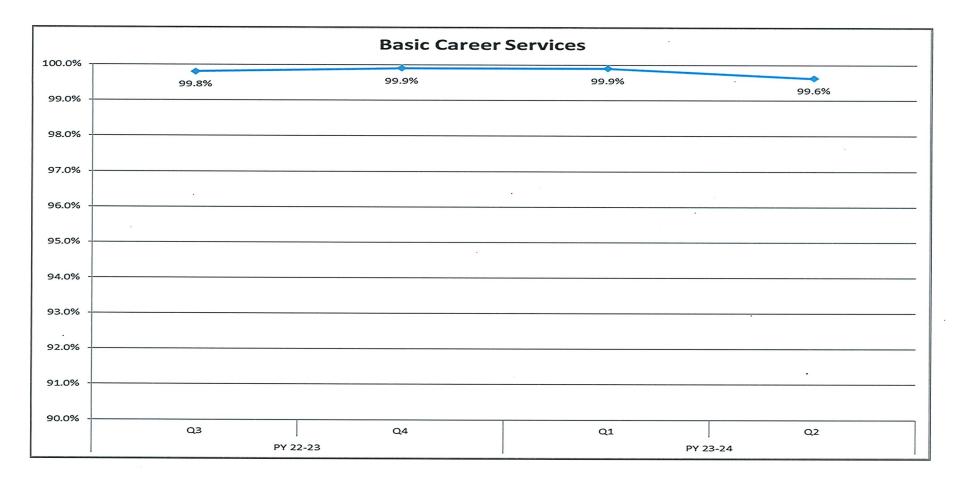
As part of this responsibility, FRWDB staff has implemented the Job Seeker Customer Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to staff on a monthly basis. The data is accumulated, analyzed and reviewed on a quarterly basis and reported to this Council.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level with its job seekers. These improvements are based on data collected through these satisfaction surveys, monitoring reviews, complaints and monthly operations meetings between provider and FRWDB staff.

#### **ATTACHMENTS:**

ATTACHMENT I: Basic Career Services Report for the Second Quarter of PY 2023-2024 ATTACHMENT II: Placement Satisfaction Report for the Second Quarter of PY 2023-2024



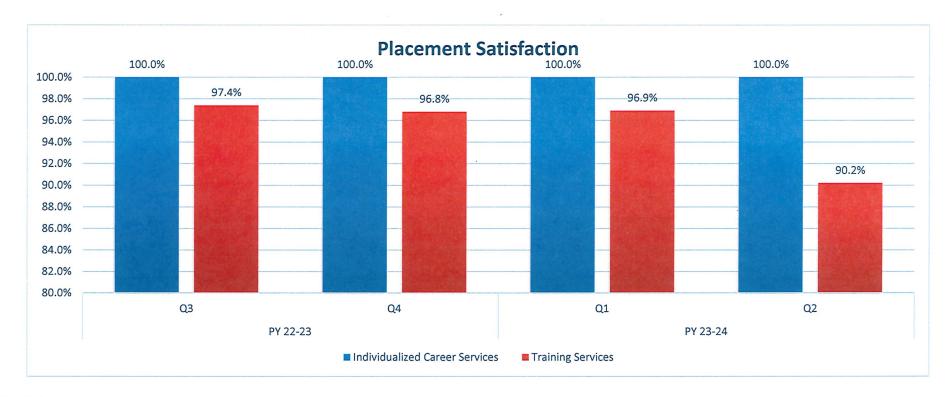


#### Staff Notes:

	PY 2	2-23	PY 23-24		
	Q3	Q4	Q1	Q2	
Surveys Received	460	485	512	383	
Number of Users	4,017	3,437	4,875	5,923	
Survey Response Rate 12%		15%	11%	6.5%	

#### **Sample of User Comments:**

One of the best establishments to get employed: This has been a very helpful experience that has motivated me to do better; Professional, I will be telling my friends; Miss Patricia and Cole went above and beyond to help me with my resume issues; They were real patient and professional and I really appreciated their help; Customer service is excellent! The staff was really professional and knowledgeable; Very helpful. I'm lost in life right now staff helped me very much; Thank you! It is a very good opportunity to get a job a good future; Very helpful, positive energy; I appreciate all the help and information, I hope to find a job soon.



#### Staff Notes:

	PY 22-23			PY 23-24				
	Q3			Q4	Q1		Q2	
	Training Non-Training		Training	Non-Training	Training	Non-Training	Training	Non-Training
Surveys Received by Type	45	25	68	20	44	36	39	32
Clients Closed & Placed by Type	70	49	68	20	66	37	53	39
Survey Response Rate	65%	51%	100%	100%	67%	98%	74%	82%

#### Participant Feedback:

Individualized Career Services: I am so thankful for all the help, encouragement, knowledge and support that I received from Workforce; Thank you for all the support I appreciated everything you do for the community; Training Services: The school, classroom training and staff were great, the drive wait time and employment assistance was horrible. There were too many students and not enough trucks and instructors. Received job leads that didn't coincide with desired stipulations; Thanks to WFC, I was able to compete my goal and get my license to be an RN; I would recommend Workforce to all my friends and family; I thank Workforce for helping in my career without their assistance financially I don't think I could have done this on my own; Instructor was not knowledgeable about program. Students had to teach themselves a lot of the time; Would have liked to receive more job leads.

AGENDA ITEM: 7

MEETING DATE: January 25, 2024

ACTION: RECOMMEND TO APPROVE

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TO:

**Adult Council** 

FROM:

Blake Konczal, Executive Director

SUBJECT:

2024 Adult Council Fourth Quarter Meeting Schedule Revision

#### **RECOMMENDATION:**

Recommend that the Fresno Regional Workforce Development Board (FRWDB) approve a revision to the Adult Council meeting schedule, from April 25, 2024, to a date in May to be determined by a poll of Adult Council members.

#### **REASON FOR RECOMMENDATION:**

Every year, due to the timing of Workforce Innovation and Opportunity Act funding notification from the California Employment Development Department, it has been necessary for FRWDB staff to reschedule the Adult Council's Fourth Quarter meeting. FRWDB staff recommends moving the Fourth Quarter meeting to a date in May.

FRWDB staff will poll Adult Council members to find a date in May that works for everyone for the Fourth Quarter Adult Council meeting.

AGENDA ITEM: 8

MEETING DATE: January 25, 2024

ACTION: INFORMATION

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TO:

**Adult Council** 

FROM:

Tim Giles, Deputy Director of Information and General Services

SUBJECT:

Adult and Dislocated Worker Demographics Reports

#### **INFORMATION:**

Per the Adult Council's direction, Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's Adult and Dislocated Worker enrollments. Attached are the demographics reports for the Second Quarter of Program Year 2023-2024.

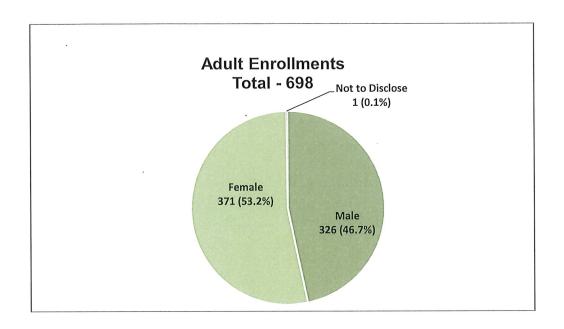
#### **ATTACHMENTS:**

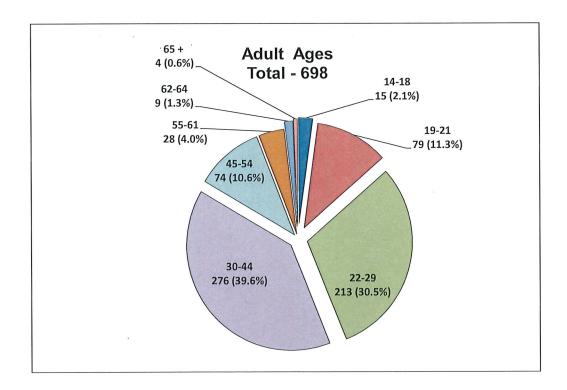
ATTACHMENT I: Adult Demographics Second Quarter, Program Year 2023-2024

ATTACHMENT II: Dislocated Worker Demographics Second Quarter, Program Year 2023-2024



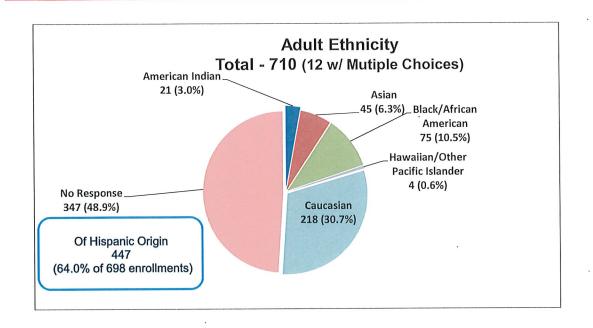
#### Adult Demographics Second Quarter, Program Year 2023-2024

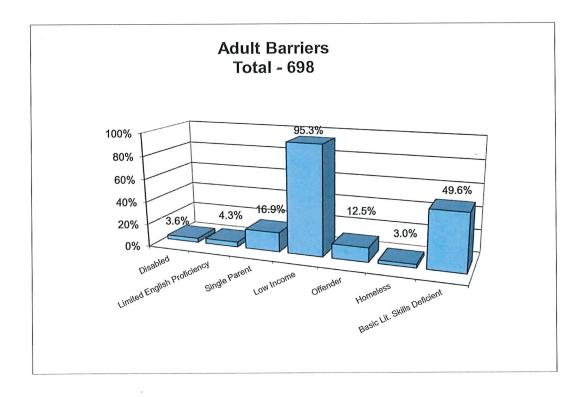






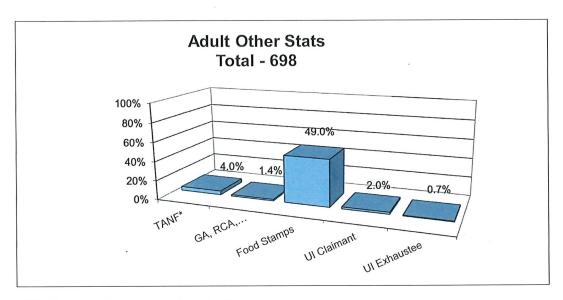
### Adult Demographics Second Quarter, Program Year 2023-2024







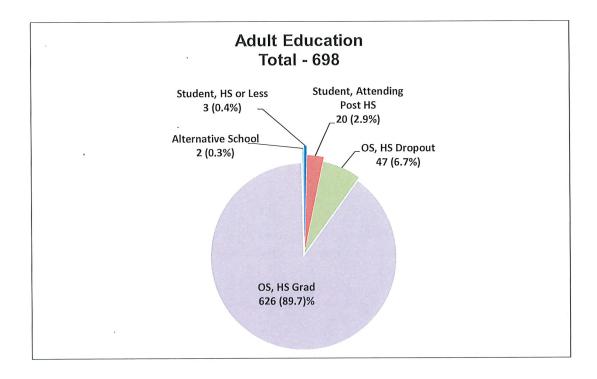
#### Adult Demographics Second Quarter, Program Year 2023-2024



TANF - Temporary Assistance for Needy Families

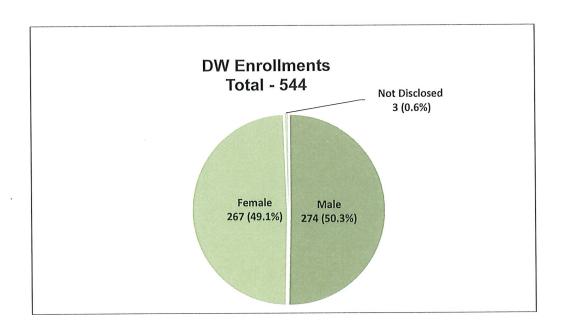
GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income

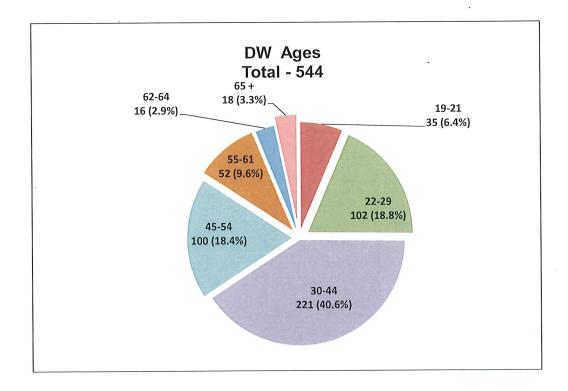
UI - Unemployment Insurance





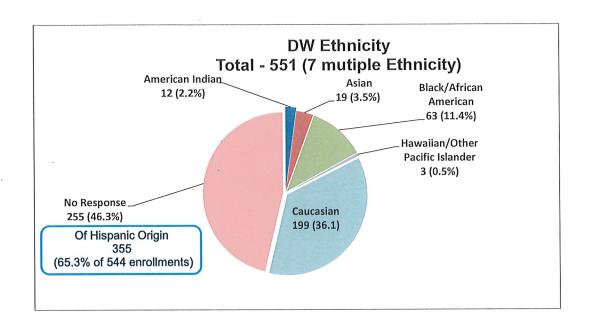
#### Dislocated Worker Demographics Second Quarter, Program Year 2023-2024

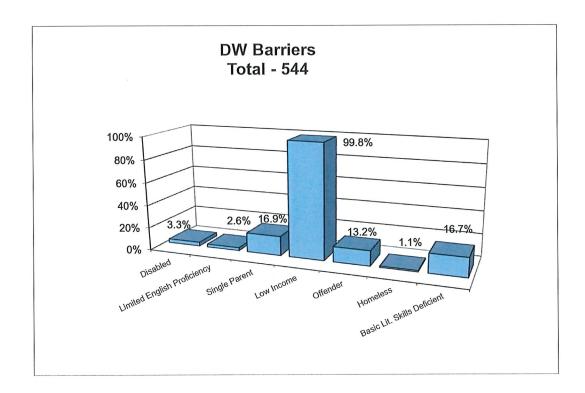






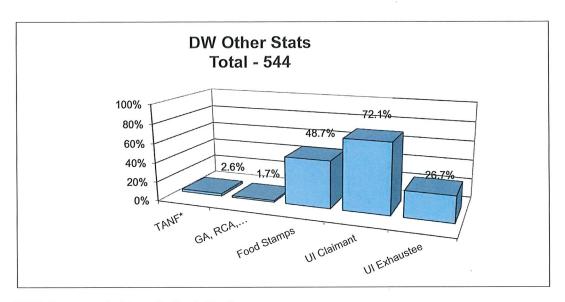
#### Dislocated Worker Demographics Second Quarter, Program Year 2023-2024



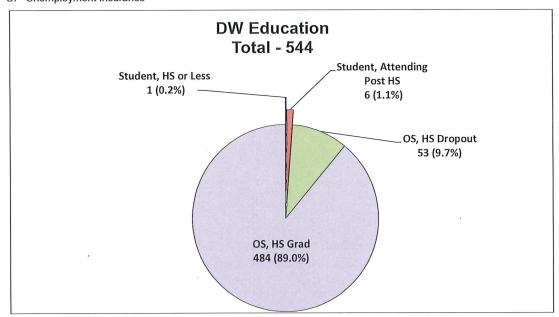




#### Dislocated Worker Demographics Second Quarter, Program Year 2023-2024



TANF - Temporary Assistance for Needy Families GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income UI - Unemployment Insurance



AGENDA ITEM: 9

MEETING DATE: January 25, 2024

ACTION: INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

**Adult Council** 

FROM:

Tim Giles, Deputy Director of Information and General Services

**SUBJECT:** 

America's Job Centers of California Usage Report

#### **INFORMATION:**

The Adult Council requested that Fresno Regional Workforce Development Board staff provide periodic reports of client usage at the America's Job Centers of California (AJCCs).

#### **ATTACHMENT**:

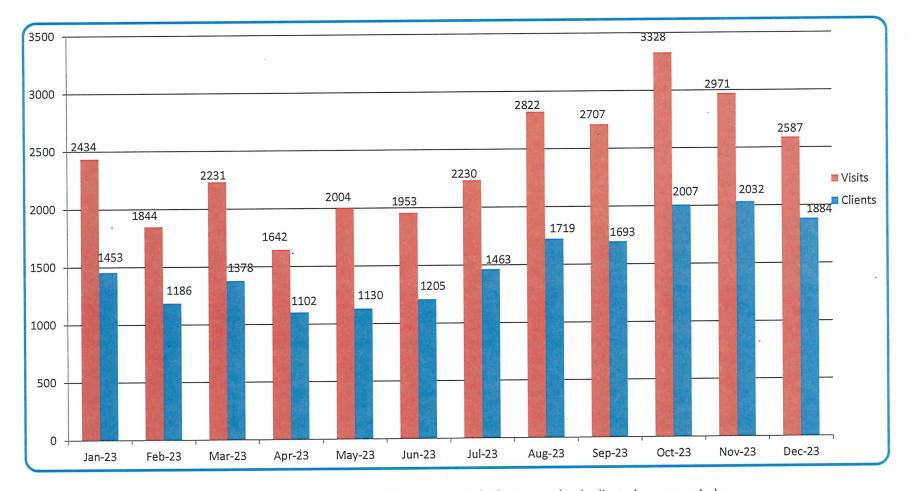
AJCC Clients and Visits Trend Report - December 2023





### AJCC Clients and Visits Trend Report December 2023





Clients are unique clients receiving AJCC services in-person or online each period. Clients may be duplicated across periods.

Visits are clients visiting AJCCs. Can be multiple visits for each client per month.