VII. ACCESS AND ECONOMIC JUSTICE

Each of the local boards represented by the SJVAC RPU supports and promotes equal access to all services and activities of its local workforce system. As such, workforce leaders and system staff will continue to use and will improve upon messages that communicate commitment to equal access to career information, job readiness services, training, support in securing and maintaining a job, and career advancement.

Promoting Equal Access

The workforce system relies on required system partners, community-based organizations, local government, economic development, education and training providers, and local businesses to achieve the goals and performance objectives of WIOA and related programs. Working together effectively requires that stakeholders share common principles that guide their work. While local boards expect that all partners are fundamentally committed to providing equal access to opportunities for services, training, and employment, the WDBs seek to ensure such access exists. Clear and consistent information and messaging is key to increasing the shared commitment of all stakeholders to providing equal access for all job seekers. The Central Valley is home to people of different ethnicities, nationalities, religions, cultures, and languages. Therefore, local boards communicate to providers and businesses the importance of equal access in all transactions. Each local board has and will continue to adopt its own approaches to promoting access, leveraging ideals, values, and messages that resonate in the communities they serve.

Workforce System Commitment to Access

As expressed throughout the Regional Plan, the region's workforce leaders are committed to access in every aspect of their operations and programs. Efforts to ensure full access to workforce development programs and services for all individuals and communities exist throughout the region. Local boards engage in collaborative efforts such as the High Road Construction Initiative, which aims to support underserved, low-income communities. Partnerships include key stakeholders, such as economic development, community colleges, local education, agencies, and training providers. Local boards collaborate with the California Department of Rehabilitation to provide accommodations and remove barriers for individuals with disabilities. In addition, programs such as Student Training and Employment Program (STEP), which is jointly administered by the Department of Rehabilitation and the Foundation for California Community Colleges, assist students with disabilities in gaining valuable work experience and accessing information about career opportunities.

VIII. ALIGNING, COORDINATING, AND INTEGRATING PROGRAMS AND SERVICES

As described, the workforce development boards of the Central Valley have a long history of collaborating, regionally and sub-regionally, on sector strategies, initiatives serving key groups, and on the design, development, operation, and administration of successful workforce programs. Local boards within the region consistently strive to use limited resources as effectively as possible. The following is an overview of current and potential future efforts to achieve regional coordination and alignment of services, systems, and strategies.

A. Regional Service Strategies

Regional agreements, strategies, and initiatives include the following:

Central California Workforce Collaborative Regional Agreement

For more than a decade, the boards that comprise the SJVAC RPU have had a memorandum of understanding (MOU) in place that provides a framework for collaboration among the local boards and creates opportunities to coordinate, especially with regard to special projects and initiatives that cross local area boundaries. The purpose of the MOU is to maintain cooperative and mutually beneficial relationships. The MOU describe CCWC members as "a confederation of equals." The CCWC operates under a general working structure, rather than as an entity. Both the current and prior MOUs stress the importance of collaboration with regard to securing regional funding and leveraging of resources to strengthen the workforce system throughout the Central Valley. The MOU emphasizes the independence of the eight boards and the fact that all parties agree to respect one another's organizational practices and management structures in the execution of collaborative activities. The agreement empowers the boards to: develop and implement collaborative efforts at a regional and sub-regional level; conduct formal and informal meetings under the CCWC name to discuss best practices; utilize the CCWC name in sponsorship materials for third party organizations; and, on a project by project basis, designate local workforce development boards as the "lead agency" for regional and sub-regional initiatives. Furthermore, the CCWC MOU establishes a format for meetings, which may be held in person, via electronic media, or through conference calls, and for keeping minutes of scheduled meetings. Responsibilities for organizing meetings rotate among the boards. The agreement is periodically reviewed and updated, confirming the value that the boards place on cooperation and bringing greater capacity and resources to the region.

Central Valley Industry Engagement Roundtable

Supporting regional and local efforts to serve business is the Central Valley Industry Engagement Roundtable (CVIER), which includes participation by all eight local boards in the Central Valley along with Mother Lode WDB. Also participating in CVIER are the EDD, the Small Business Development Center, and the California Labor Federation.

CVIER members have identified and responded to the need to increase staff knowledge about labor market information, Incumbent Worker Training, rapid response services, and sector partnerships. The group originally met monthly to coordinate messaging, discuss rapid response strategies, and develop business-responsive approaches for the region. Given the progress that the region has made, the group now convenes quarterly.

Regional and Sub-Regional Grants

One of the longstanding benefits of collaboration among local boards in the Central Valley has been jointly securing competitive grants. Based on the focus of the projects, collaborative grants may include participation by WDBs throughout the region or as few as two local boards. Regional grants include, but are not limited to:

<u>Central Valley Forestry Corps</u>: Fresno (lead), Tulare, Kern, Madera, Motherlode Job Training – Forestry and Fire services management programs. Programs are in process.

<u>EMS Corp Grant</u>: Fresno, Kings, Tulare, Stanislaus - Youth Entry into Emergency Medical Technician as a pathway to Medical occupations. Planning and implementation phases of the grant are in process.

<u>Prison to Employment Grant (P2E)</u>: San Joaquin County (lead), Stanislaus County, Merced County, Madera County, Fresno County, Tulare County, Kings County, and Kern-Inyo-Mono Counties WDBs. The grant is in process.

<u>Student Training and Employment Program (STEP)</u>: Tulare, Stanislaus, Fresno. Targets In-School Youth 16-21 with disabilities. Grants are in progress.

<u>The Good Jobs Challenge</u>: Madera, Fresno, and Tulare WDBs serve as backbone leads for the Transportation, Construction, and Manufacturing industries to facilitate sector partnerships between industry and education partners. Grant is in progress.

<u>S2J2 Initiatives:</u> Included are three separate initiatives for the three California Jobs First regions in the Central Valley. Projects address strategies around climate and environmental sustainability. Grants are in preliminary stages of program implementation.

Regional Equity and Recovery Program (RERP): Stanislaus (lead) San Joaquin, Merced, Madera, Fresno, Tulare, Kern/Inyo/Mono. The grant is in process.

Regional Scaling of Local Models

As described in connection with regional sector strategies, bringing successful local models to scale throughout the region is an ongoing goal for the SJVAC RPU. An example of a local initiative that many local boards remain interested in replicating is the apprenticeship programs that have been developed by the San Joaquin County WDB in partnership with local high schools and county government.

The Regional Organizer Function

CWDB requires that each RPU assign one local board as the Regional Organizer entity, with the activities being assigned to a designated staff person from that agency. The role of the SJVAC RPU Regional Organizer includes the following responsibilities:

- Attend bi-monthly meeting with the State Workforce Development Board to receive direction and guidance on Regional Planning Units' Objectives.
- Maintain communication with local WDBs on state objectives and regional initiatives by attending the Central California Workforce Collaborative meetings.
- Maintain momentum toward accomplishing Regional Plan goals by working with RPU sub-committees and/or designees.
- Support collaboration of regional workforce leaders.
- Coordinate the implementation of the Regional Plan.
- Support industry sectors partnerships by attending the Central Valley Industry Engagement Roundtable.

The Regional Organizer also serves as the "Regional Training Coordinator" for SJVAC Region. In this capacity, duties include:

- Conducting an assessment staff development needs and priorities to determine professional development activities.
- Procurement of trainers to meet regional staff development needs.
- Ensuring regional staff and partners receive necessary training and professional development to accomplish Regional Plan goals.

The role of the Regional Organizer is currently funded through discretionary grants from the CWDB and EDD.

B. Regional Administrative Cost Arrangements

While the region does not have formal administrative costs arrangements in place, local boards' collaborative efforts yield efficiencies. An example is a shared contract with a one-stop operator that benefits five local boards. Madera County WDB manages as master agreement with the vendor (Beaudette Consulting, Inc.), which separately invoices each local workforce area for the services it provides. Participating WDBs include Madera County (lead), Kings County, Merced County, San Joaquin County, and Stanislaus County.

Additional collaborative initiatives that may be of interest to the local boards include:

- A single local board to function as a regional Eligible Training Provider List Coordinator;
- A single local board to function as a multi-WDB Monitoring Coordinator;
- Joint marketing efforts benefiting multiple local boards; and
- Coordination by a local board of procurement of an AJCC Certification consultant.

IX. PROGRAM YEAR 2025-28 REGIONAL SYSTEM PRIORITIES

Based on the input that regional workforce leaders and stakeholders provided during discussions held throughout the process used to develop the PY 25-28 Plan, the following issues were identified as priorities for further examination, exploration, development, and/or enhancement over the four-year period covered by the Regional Plan. The Directors of the RPU's eight local boards will work with their WDB members, elected officials, business leaders, and local partners and stakeholders to set the agenda for review of these priorities and, following such review, determine where, when and how action should be taken.

The themes represented by the priorities that follow were identified through input from WDB leaders, system partners, and regional stakeholders at a series of discussion, including the three community forums that are described in Attachment 1.

1. Focus on Key Industries

Given the importance of targeted industry sectors and other significant industries to the economic vitality of the region and the finite availability of economic and workforce development resources, local boards, education partners, training providers, and other system stakeholders should focus on sectors of the economy that represent the greatest potential to create wealth and opportunities for businesses and residents throughout the Valley. The priority industries outlined in the SJVAC RPU Regional Plan coincide with business and community perceptions of sectors offering significant opportunities. Stakeholders note the strategic position of the Valley as a hub for logistics and transportation; the need for a stable healthcare infrastructure for the region's growing population; and the continued importance of agriculture as the economic foundation of the San Joaquin Valley.

2. Support Businesses in Managing Change

Businesses of all types and sizes face constant change and managing change is part of the normal course of business operations. However, many companies throughout the Valley were profoundly impacted by a range of disruptions to sales, supply chains, and operations that occurred in connection with the pandemic, and adjusted their business models to continue their operations. For a significant number of businesses, these adjustments included right-sizing their operations to remain viable. While such actions were necessary, some businesses, subsequently, have reduced capacity for change management. With rapid adoption of advanced technology in the marketplace, changing behaviors among workers, an insufficient pool of applicants for many essential positions, and rising costs of goods and services, commercial enterprises may require more support than ever before. The workforce development system is ideally positioned to consult with businesses and to develop solutions in the areas of sourcing, hiring, training, and managing talent. Local boards and partners should adopt a more consultative posture in supporting their business customers.

3. Engage Business in the Design and Delivery of Training

While businesses are a clear end-user of the full range of workforce development services provided by local boards and many system partners, too often career services, training, and even direct services for businesses are designed without their input. Business leaders should be the "managing partners" in the design of workforce services and, especially, programs that train candidates for employment in the skills companies need most. WDBs and system partners should consider opportunities to expand existing sector partnerships and to develop new ones as a structure for securing business intelligence and direction on services and training. At the same time, system partners should develop strategies that encourage businesses to become more active as trainers of new and current workers, using models such as customized training, on-the-job training, and apprenticeships.

4. Address Climate Impacts on Economy and Work

While approaches to addressing climate and environmental sustainability issues are a new element of Regional Plans, these challenges are not new concerns for workforce system stakeholders. Air pollution, a transition from fossil fuels, preemptive control of forest fires, and, especially, water management are areas in which stakeholders are providing training and are continuing to assess needs for new programs and curricula. The approaches outlined in Section VI of the Regional Plan aligns with priorities of system partners and local stakeholders.

5. Identify and Train the Workforce in Core Employability Skills

There are skills that are widely desired by businesses across many industries, and some skills are often considered universally needed for all jobs. System stakeholders call out foundational skills (i.e., so-called "soft skills," such as promptness, team work, acceptance of supervision, critical thinking, problem solving); basic skills (English and math skills); communication skills (verbal, written, and appropriate to the workplace); digital literacy (ability to use basic technology tools and systems); financial literacy; and job retention skills as among the general skills most valued by companies of all types and sizes. Business and industry leaders continue to stress that individuals with these skills are the most desirable, are the easiest to train, and are, generally, the best fit. Workforce system partners throughout the region should work to identify a full complement of core employability skills and devise strategies for assessing and training in these skills areas.

6. Prepare Youth and Young Adults for Careers

An array of strategies and approaches are needed to prepare youth and young adults for a lifetime of employment and for career advancement that enables self-

sufficiency, provides a family-supporting income, and creates opportunities for stability and prosperity. Information on jobs and careers should be available to children at an early age and more detailed information should be available to them as they progress through grade school, middle schools, and high school. WDBs and system partners should work closely with schools to provide information that supports career exploration and students' decisions on career-related programs and content available at the middle and high school levels. Opportunities for youth employment are critical, as first jobs, whether subsidized or not, provide important hands-on learning experiences that will stay with workers throughout their careers. Workforce programs should also continue to provide opportunities for disconnected youth and young adults to re-engage with education, training, and work.

7. Recognize Changes in Worker Priorities

Business leaders, educators, workforce development professionals, social services providers, and other stakeholders continue to describe shifts in attitudes, behaviors, preferences, and priorities among workers and candidates for employment. Many indicate that, while these changes have been evolving over the last decade or even longer, such shifts were accelerated by circumstances surrounding the pandemic. For many individuals, particularly younger workers with less experience and attachment to the workforce, factors such as work-life balance, "meaningful" or "purpose-driven" work, flexibility, and opportunity to be part of decision-making are more important than factors like pay, stability, and promotional opportunities. Many businesses describe workers' lack of punctuality, adherence to work schedules, and short tenure as challenges to business operations. System partners need to recognize and respond to changes in worker priorities by developing corresponding career services and training. Such services may acknowledge that employment and career decisions are individual choices, but highlight advantages of employment retention, including stability, wage increases, and opportunities for advancement. Support for businesses may include strategies that encourage worker retention.

8. Leverage Under-Resourced Workers

With the need for talent continuing to outstrip supply, local boards and system partners must develop strategies to expand the pool of available workers. Stakeholders cite individuals from various under-resourced populations as strong candidates for jobs, even in positions for which they have not traditionally been hired in large numbers. These populations include, but are not limited to, individuals with disabilities, older workers, justice-involved individuals, English language learners, and young workers. Business and workforce leaders should work together to identify the training and services that will best prepare such individuals to be strong candidates for in-demand jobs.

9. Bring Services to Communities

The Valley is expansive and, while most of its population is located in urban centers and adjacent suburban communities, many individuals live in rural areas where access to services is limited and transportation to brick-and-mortar facilities, such as AJCCs, is challenging. The workforce system partners should continue to collaborate on strategies to bring services to remote communities. Such strategies could include virtual service delivery, mobile services, pop-up locations, and parttime or periodic sharing of partner facilities.

10. Expand Collaboration

WIOA prescribes specific partner relationships for the public workforce system that include complementary federally funded programs. Local boards throughout the Valley have expanded their partnerships to include many state and locally funded programs and organizations, as well as community partners. Workforce systems may benefit from collaborations with a wide range of organizations that have not traditionally been viewed as partners. Stakeholders suggest that partnerships that could enhance the system and add significant value for customers include public health and behavioral health agencies, early childhood education providers, industry associations, organized labor, and various population-based service providers.

SJVAC RPU

X. ATTACHMENTS

The following items are Included as part of the Regional Plan.

Attachment 1: Stakeholder and Community Engagement Summary

Attachment 2: Public Comments Received that Disagree with the Local Plan

Attachment 3: Signature Page

Attachment 1

Stakeholder and Community Engagement Summary

To facilitate the engagement of stakeholders in regional planning for the workforce development delivery system and the development of the original PY 2021-24 Regional Plan, the SJVAC RPU hosted a series of ten community and stakeholder forums focused on topics affecting strategies and services across the system. These forums included:

Opportunities and Challenges for the Workforce Development System:

Questions/topics addressed include, but were not limited to:

- Considering the regional economy and industries that are contributing to growth and prosperity, what opportunities exist to help workers develop necessary skills and otherwise prepare for jobs with current and projected demand?
- What strategies should workforce system agencies employ to better understand generational and evolving needs of workers?
- What are the greatest obstacles for individuals looking to prepare for "good jobs?" Are there strategies that the workforce system could use to minimize or eliminate these obstacles?
- As businesses continue to face recruitment and hiring challenges, are there strategies that the workforce system could implement to lessen these difficulties?
- Other input on workforce development opportunities and challenges.

This forum was held in-person on two occasions:

- October 22, 2024.
- November 18, 2024.

The Changing landscape of Jobs and the Economy:

Questions/topics addressed include, but were not limited to:

- Compared to a decade ago or even more recently, what changes are most prevalent in the regional economy?
- How are changes in local industries and businesses affecting the types and availability of jobs?
- What impact are economic changes having on workers and individuals looking for work?
- What changes do economic trends suggest for workforce development and skills training programs?
- Other input on workforce development opportunities and challenges.

This forum was held via Zoom on December 5, 2024.

SJVAC RPU

Regional Plan Stakeholder and Community Engagement Outreach

Mode of Outreach	Target of Outreach	Summary of Attendance	Comments
Published on department website, email, and Social media posts on LinkedIn, Facebook, and Instagram.	General Public and regional primary points of contact.	A total of 13 attendees attended the South sub regional forum	
Published on department website, email, and Social media posts on LinkedIn, Facebook, and Instagram.	General Public and regional primary points of contact.	A total of 17 attendees attended the North sub regional forum. Attendees included the following businesses and agencies: Merced Worknet, Stanislaus County Workforce Development, West Modesto Community Collaborative, Modesto Junior College, Central Valley Opportunity Center, Merced College, Paradigm, OE3, Go Educate	
Published on department website, email, and Social media posts on LinkedIn, Facebook, and Instagram.	General Public and regional primary points of contact.	A total of 80 attendees attended the online forum that took place on Zoom. Attendees included the following businesses and agencies: San Joaquin County, Madera County Workforce Investment Corporation, CAPK, Proteus, Inc, Teamsters Local 87, Garden Pathways, EDD, Department of Rehabilitation, The Wonderful Company, Employers' Training Resource, Bakersfield College, Bakersfield Adult School, Kern Health Systems, Kern County Department of Human Services, Kern Workforce and Economic Development, SER SCSEP Project, Wasco, Union High School District, California Indian Manpower Consortium, Inc, PCL Industrial Services, Inc., Social Vocational Services.	

Attachment 2

PUBLIC COMMENTS THAT DISAGREE WITH THE Program Year 2025-28 REGIONAL PLAN

1. *From:* Alissa Reed *Date:* 3/11/2025

Comment: In a quick review of the completed Regional Plan, I do not see a reference to the Ca Jobs First Regional Plan 2 and the priority tradeable industry sectors which has been incorporated into the CA Economic Blueprint recently published. The only reference to targeted industry sectors appears to be in reference to the B3K report and some periphery data around layoffs. I strongly recommend that this be considered.

Attachment	3
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SIGNATURE PAGE	
The following signatures represent approval of the San Joaquin Valley Unit's Program Year 2025-28 Regional Plan by the eight Workforce De hat comprise the region.	
For the Fresno Regional Workforce Development Board:	
The Regional Plan is scheduled for review and approval at the FRWDB because 4, 2025. FRWDB staff will submit the signature pages for both the Replans, with all required signatures, by June 20, 2025.	
Edgar Blunt, Chair	Date
For the Kern, Inyo, Mono Workforce Development Board : .	
lan Journey, Chair For the Kings County Workforce Development Board:	
Nancy Silva, Chair	Date
For the Madera County Workforce Development Board:	
Brett Frazier, Chair	Date

PY 2025-28 Regional Plan

SJVAC RPU

•	Attachment 3
SIGNATURE PAGE	
The following signatures represent approval of the San Joaquin V Unit's Program Year 2025-28 Regional Plan by the eight Workford that comprise the region.	
For the Fresno Regional Workforce Development Board:	
Edgar Blunt, Chair	Date
For the Kern, Inyo, Mono Workforce Development Board:	
lan Journey Ian Journey, Chair	April 16, 2025 Date
For the Kings County Workforce Development Board:	25.00
Nancy Silva, Chair	Date
For the Madera County Workforce Development Board:	
Brett Frazier, Chair	Date

	Attachment 3
SIGNATURE PAGE	
The following signatures represent approval of the San Joaquin \Unit's Program Year 2025-28 Regional Plan by the eight workfor that comprise the region.	
For the Fresno Regional Workforce Development Board:	
Name, Chairperson	Date
For the Kern, Inyo, Mono Workforce Development Board:	
Name, Title	Date
For the Kings County Workforce Development Board:	
Nancy Silva	4/18/25
Nancy Silva, Chair	Date
For the Madera County Workforce Development Board:	
Name, Title	Date

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SIGNATURE PAGE	
The following signatures represent approval of the San Joaquin \Unit's Program Year 2025-28 Regional Plan by the eight Workfoothat comprise the region.	Valley Regional Planning rce Development Boards
For the Fresno Regional Workforce Development Board:	
Edgar Blunt, Chair	Date
For the Kern, Inyo, Mono Workforce Development Board :	
lan Journey, Chair	
For the Kings County Workforce Development Board:	
Nancy Silva, Chair	Date
For the Madera County Workforce Development Board:	
Brett Frazier, Chair	4/17/25 Date

SJVAC RPU

PY 2025-28 Regional Plan

Attachment 3

SIGNATURE PAGE (cont.)	
For the Merced County Workforce Development Board:	
Lealie Abesta Cumminga Chair	4/15/25 Date
Leslie Abasta-Cummings, Chair	
For the San Joaquin County Workforce Development Board	d:
Diane Vigil, Chairperson	Date
For the Stanislaus County Workforce Development Board:	
Bill O'Brien, Chair	Date
For the Tulare County Workforce Development Board:	
Colby Wells, Chair	Date

PY 2025-28 Regional Plan

Attachment 3

SIGNATURE PAGE (cont.)		
For the Merced County Workforce Development Board:		
Leslie Abasta-Cummings, Chair	Date	
For the San Joaquin County Workforce Development Board	:	
•		
From Vigil	22/04/25	
Diane Vigil Chair	Date	
For the Stanislaus County Workforce Development Board :		
Bill O'Brien, Chair	Date	
For the Tulare County Workforce Development Board:		
Colby Wells, Chair	Date	

PY 2025-28 Regional Plan

·	Attachment 3
SIGNATURE PAGE (cont.)	,
For the Merced County Workforce Development Board:	
Leslie Abasta-Cummings, Chair	Date
For the San Joaquin County Workforce Development Board:	
Diane Vigil, Chairperson	Date
For the Stanislaus County Workforce Development Board:	
Villa an	4/25/25
Bill O'Brien, Chair	Date
For the Tulare County Workforce Development Board:	
Colby Wells, Chair	Date



April 21, 2025

California Workforce Development Board

Attn: Policy Unit 800 Capitol Mall, Suite 1022 Sacramento, CA 95814 PolicyUnit@cwdb.ca.gov

Subject:

Submission of the Workforce Investment Board of Tulare County Local Plan

and the SJVAC Regional Plan without Signatures

Dear California Workforce Development Board,

On behalf of the Workforce Investment Board of Tulare County (WIB), I am writing to provide an explanation of why the WIB's failure to obtain the required signatures on its Local Plan and the SJVAC Regional Plan will be delayed.

The WIB's local plan public comment period ended on April 4, 2025, and the Board was originally scheduled to review and approve the Local and Regional Plans during its meeting on April 9, 2025. Unfortunately, due to unforeseen circumstances, a quorum was not reached, and as a result, the plans could not be approved and signed at that time.

To remain in compliance with the submission timeline, we are submitting the WIB's Local Plan and SJVAC Regional Plan without the required WIB signatures. However, we have secured the placement of the plans on the agenda for the following meetings:

- May 14, 2025 WIB Meeting
- May 20, 2025 Tulare County Board of Supervisors Meeting

We anticipate submitting the signed plans to CWDB no later than May 23, 2025.

We appreciate your understanding and continued support throughout this process. If you have any questions or need additional information, please contact me directly at apeck@tularewib.org.

Sincerely

Adam Peck

Executive Director

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FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM: 8

MEETING DATE: May 22, 2025

ACTION: RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Adult Council

FROM:

Va Xiong, Program Manager

SUBJECT:

Local Performance Results Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Adult and Dislocated Worker Program Providers of Services' Local Performance Results Reports for the Third Quarter of Program Year (PY) 2024-2025.

REASON FOR RECOMMENDATION:

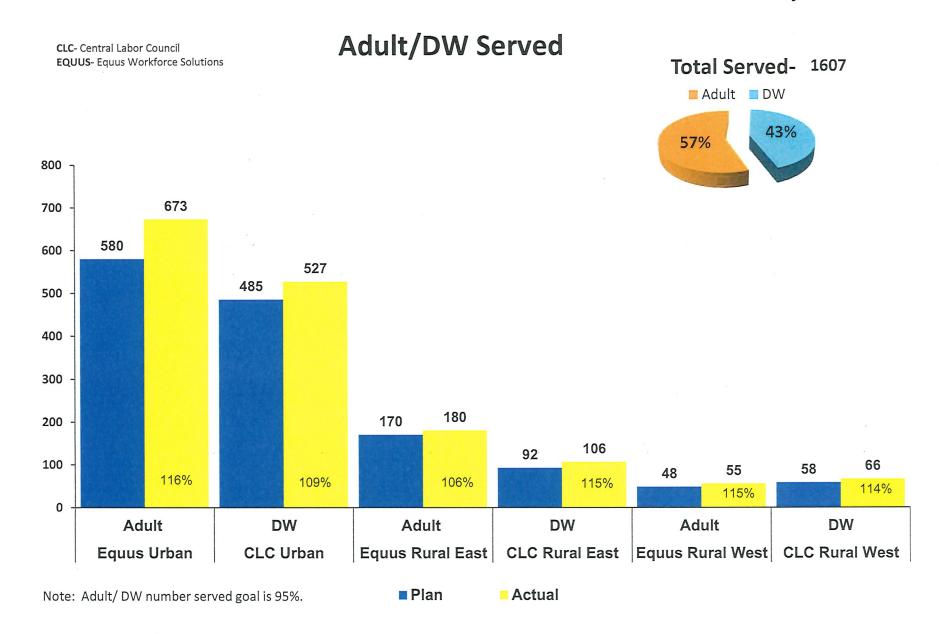
The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

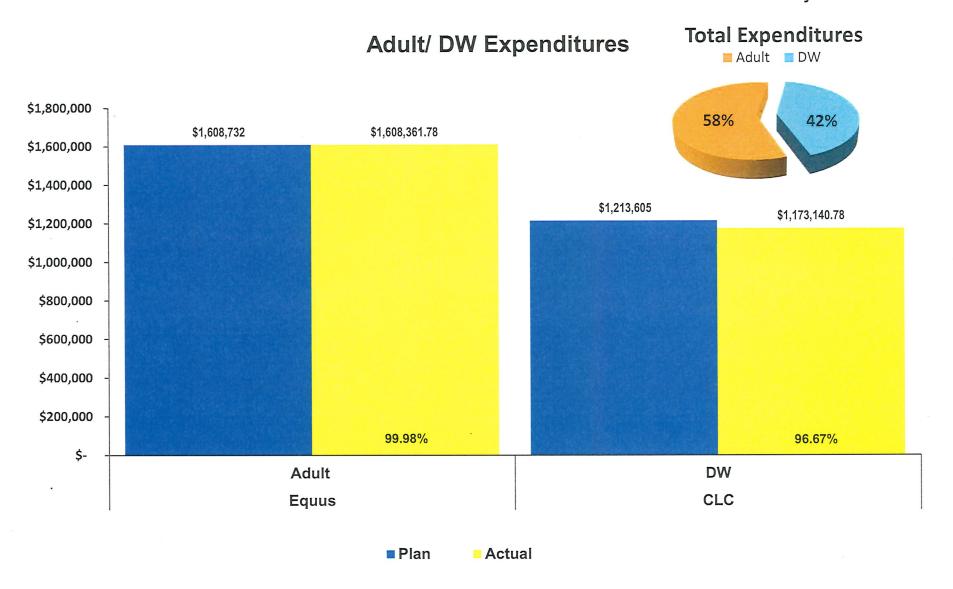
The attached worksheets provide local performance results for each of the Adult and Dislocated Worker Providers of Services for the Third Quarter of PY 2024-2025.

ATTACHMENT:

Adult/DW Year-to-Date Local Performance Results Reports - Third Quarter of Program Year 2024-2025





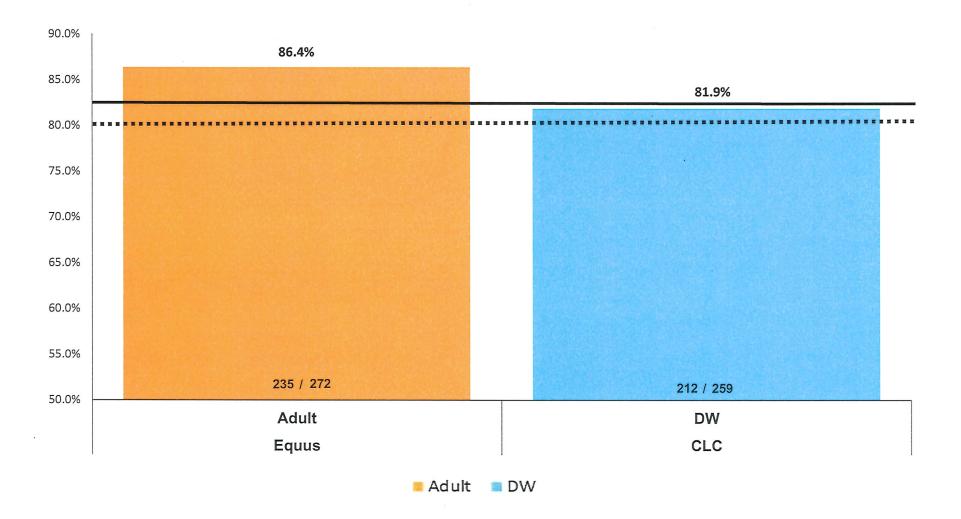


Note: Adult/DW Expenditures goal is 95% to 100%.

Adult/DW Placement

Placement Goals

DW 83.0% Adult 80.0%

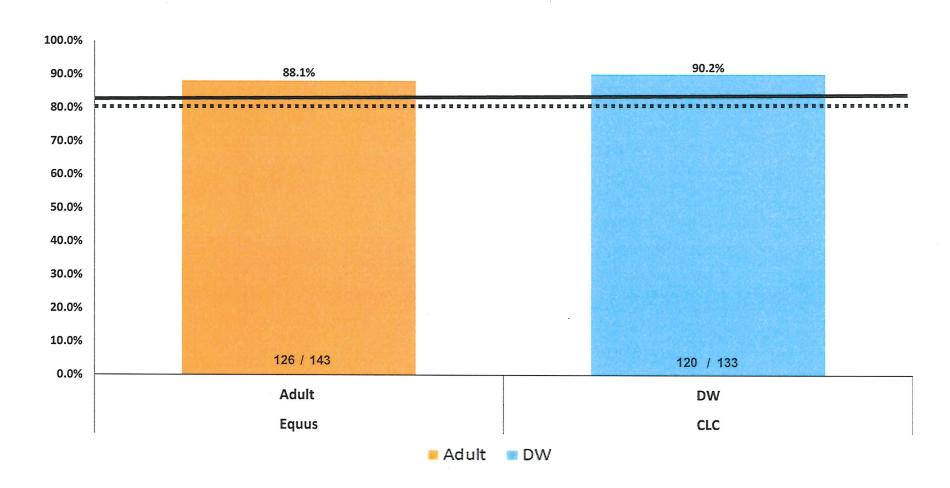


Certificate of Attainment Goal

DW 82.0%

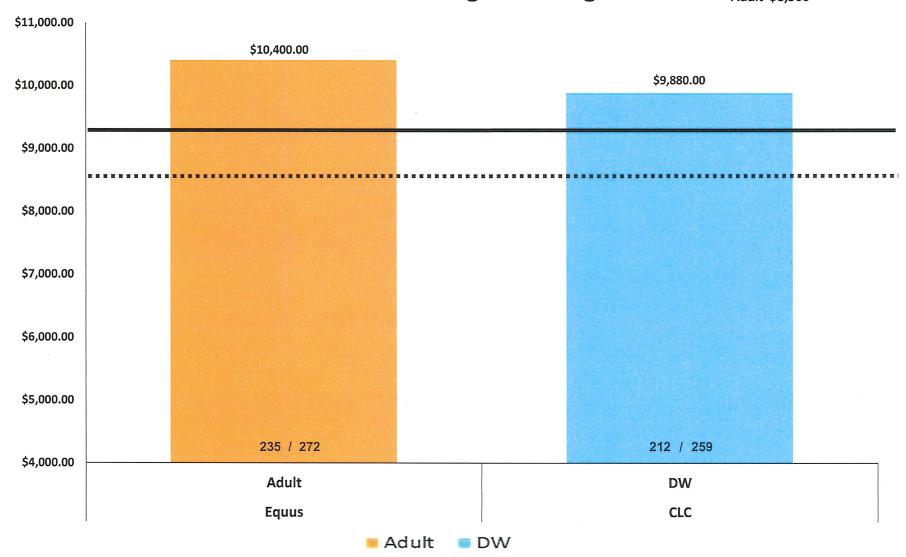
Adult 80.0%

Adult/DW Credential Rate



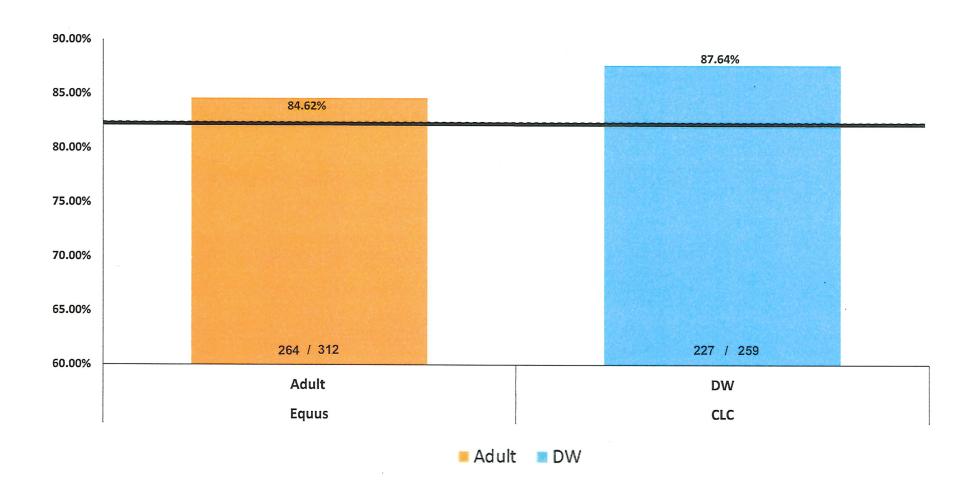
Placement Median Wage Earnings

Goals
DW \$9,200
Adult \$8,500



Measurable Skills Gain

Goals DW 83.0% Adult 83.0%



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM: 9

MEETING DATE: May 22, 2025

ACTION: RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Adult Council

FROM:

Cheryl Beierschmitt, Deputy Director of Fiscal Services

SUBJECT:

Providers of Services' Monitoring Report

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Providers of Services' Monitoring Report for the Third Quarter of Program Year (PY) 2024-2025.

REASON FOR RECOMMENDATION:

FRWDB staff conducts monitoring of all contracts to ensure compliance with federal, state, and local regulations and policies specific to programmatic and fiscal systems under the authority of Workforce Innovation and Opportunity Act, Sections 183(a) and 184(a)(4).

The attached tables provide the status of the program and fiscal monitoring of the Third Quarter of PY 2024-2025.

ATTACHMENT:

Adult Providers of Services' Monitoring Report - Third Quarter, PY 2024-2025

Adult Providers of Services' Monitoring Report Third Quarter, Program Year 2024-2025

Program Monitoring:

Programmatic monitoring of the following sub-recipients was <u>completed</u> during the third quarter of Program Year (PY) 2024-2025:

Sub-Recipient	Grant	Results No Findings	
Kern County Employers' Training Resource PY 2024-2025	High Roads Construction Careers: Resilient Workforce Fund, Valley Build (HRCC: RWF) Earmark Valley Build NOW		
Centro La Familia Advocacy Services, Inc. PY 2024-2025	English Language Learner - Integrated Education and Training Grant (ELL-IET)	FRWDB Program staff are currently providing technical assistance. Observations remain open pending next review in Fall 2025.	

Programmatic monitoring of the following sub-recipient was <u>in process</u> at the end of the third quarter.

Sub-Recipient	Grant
Equus Workforce Solutions PY 2024-2025	Adult Services

Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was <u>completed</u> during the third quarter of Program Year (PY) 2024-2025.

Sub-Recipient	Grant	Results		
Equus Workforce Solutions PY 2023-2024, Fiscal Closeout	 Adult Services Fatherhood Grant Quality Jobs, Equity, Strategy and Training (QUEST) National Dislocated Workers Grant 	Observation – Insufficient Income Statement to be completed by Initial Fiscal Review for PY 24-25		
Central Labor Council-Partnership PY 2024-2025, Initial Fiscal Review	Dislocated WorkerRapid Response/Layoff Aversion	No Findings		

Fiscal monitoring of the following sub-recipients was in process at the end of the third quarter:

Sub-Recipient	Grant	Comment
Mother Lode Job Training Workforce Development PY 2023-2025, Initial Fiscal Review (September 2024)	 CalFIRE Round 2, Central Valley Forestry Corps (CVFC) High Roads Construction Careers: Resilient Workforce Fund, Valley Build (HRCC: RWF) High Road Training Partnerships: Resilient Workforce Fund (HRTP: RWF) 	Still in process this quarter. A formal letter was mailed on 4/16/25 placing them on hold to receive payments until findings have been resolved; lack of single audit, time allocations, written cost allocation plan and submission of adjusted Invoices from July 24 – March 25 are received.

Adult Providers of Services' Monitoring Report Second Quarter, Program Year 2024-2025

Fiscal Monitoring Continued:

Tradeswomen, Inc. PY 2024-2025, Initial Fiscal Review (July 2024)	 Good Jobs Challenge High Roads Construction Careers: Resilient Workforce Fund, Valley Build (HRCC: RWF) Earmark Valley Build Now 	Still in process this quarter. A formal letter was mailed on 12/13/24 placing them on hold until documentation was received; An initial determination letter was sent on 4/17/25 regarding findings; no time sheets, time allocations, insufficient general ledger and income statement. On 5/6/25 FRWDB staff received information and are currently in the process of reviewing.
Equus Workforce Solutions PY 2024-2025, Initial Fiscal Review	Adult Services	
Centro La Familia Advocacy Services, Inc. PY 2024-2025, Initial Fiscal Review	English Language Learner - Integrated Education & Training Grant (ELL-IET)	

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM: 10

MEETING DATE: May 22, 2025

ACTION: RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Adult Council

FROM:

Phyllis Stogbauer, Senior Deputy Director

SUBJECT:

Job Seeker Customer Satisfaction Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Job Seeker Customer Satisfaction Reports for the Third Quarter of Program Year (PY) 2024-2025.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budget plans. Additional administrative responsibilities and authorities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

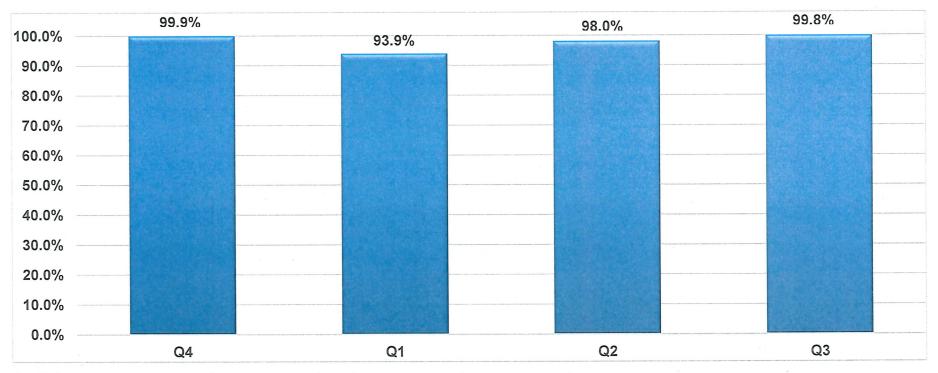
As part of this responsibility, FRWDB staff has implemented the Job Seeker Customer Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to staff on a monthly basis. The data is accumulated, analyzed and reviewed on a quarterly basis and reported to this Council.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level with its job seekers. These improvements are based on data collected through these satisfaction surveys, monitoring reviews, complaints and monthly operations meetings between provider and FRWDB staff.

ATTACHMENTS:

ATTACHMENT I: Basic Career Services Report for the Third Quarter of PY 2024-2025 ATTACHMENT II: Placement Satisfaction Report for the Third Quarter of PY 2024-2025

Basic Career Services



Staff Notes:

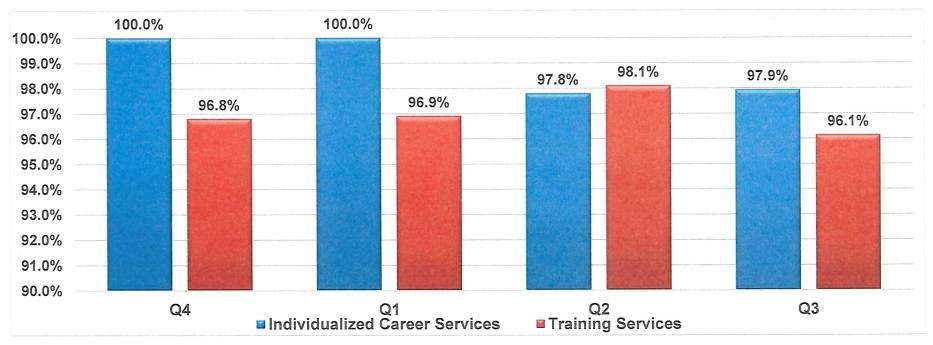
	PY 23-24	PY 24-25				
-	Q4	Q1	Q2	Q3		
Surveys Received	680	328	230	744		
Number of Users	2,036	6,109	6,884	8,223		
Survey Response Rate	33.4%	5.7%	3.3%	9.0%		

Sample of User Comments:

Everyone is amazing. Great Services, just come here knowing what you want to do and give it your best shot! I really enjoyed the respect of the workers' staff, very helpful to me and very understanding. Great staff, very helpful and hands-on. Very clean and organized. Hire more people so appointments don't take months. Staff was friendly and courteous. The two young ladies who helped me were outstanding! Very knowledgeable and patient. Workforce is a very helpful place; they helped me look for services and get into training. I would recommend Workforce Connection to friends and family. All the resources and help available are literal life savers.

ATTACHMENT II

Placement Satisfaction



Staff Notes:

	PY 2	3-24	PY 24-25					
	Q4		Q1		Q2		Q3	
	Non-		Non-		Non-		Non-	
	Training							
Surveys Received by Type	26	39	23	41	33	41	58	49
Clients Closed & Placed by Type	55	53	82	96	79	99	39	87
Survey Response Rate	47.3%	73.6%	28.0%	42.7%	41.7%	41.4%	67.2%	56.3%

Participant Feedback:

Placement Services: The staff was very helpful due to the fact that I was having trouble with my resume and job search process. People were very helpful and motivating. Helpful and provided hope in such a time when it feels like no one is there to help. The staff is very helpful they show that they really care about us. CalJOBs website is difficult to use, job search has to reload each time after applying for a job. I thought I was going to be a hard process, but it was actually pretty easy and quick. Thank you. I feel good about my future.

Training Services: Did not obtain employment is the training field, job referrals did not meet expectations, would not recommend to others. I appreciate everything Workforce has to offer. I was lucky to receive a scholarship and found a job as soon as I received my Class A license. I am glad I came to Workforce, I received a scholarship and found a really good job, thank you for the support. I would not be in my dream job if not for Workforce Connection. Obtained full time employment field not related to training. Job referrals did not reflect my career goal. Job leads did not reflect the skill level.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM: 11

MEETING DATE: May 22, 2025

ACTION: INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Adult Council

FROM:

Phyllis Stogbauer, Senior Deputy Director

SUBJECT:

Adult and Dislocated Worker Demographics Reports

INFORMATION:

Per the Adult Council's direction, Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's Adult and Dislocated Worker enrollments. Attached are the demographics reports for the Third Quarter of Program Year 2024-2025.

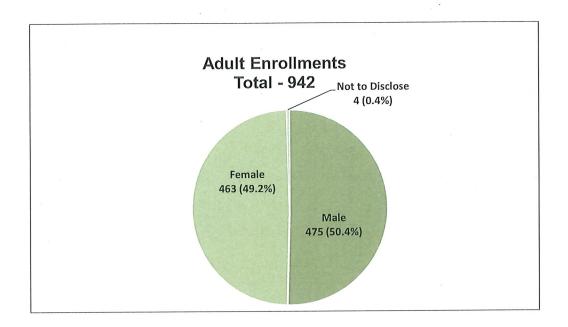
ATTACHMENTS:

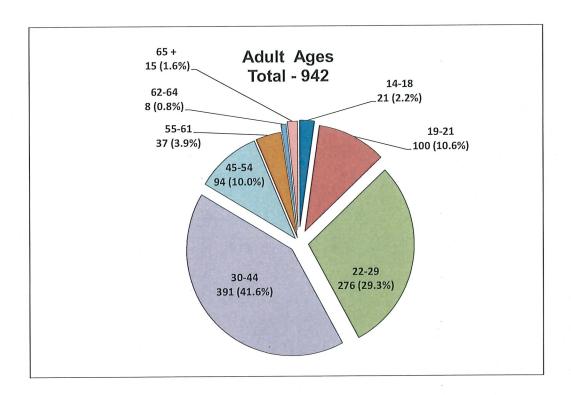
ATTACHMENT I: Adult Demographics Third Quarter, Program Year 2024-2025

ATTACHMENT II: Dislocated Worker Demographics Third Quarter, Program Year 2024-2025



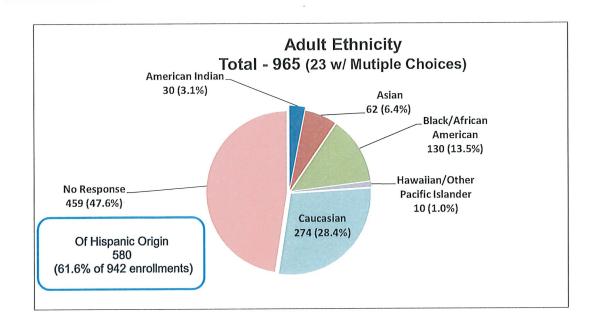
Adult Demographics Third Quarter, Program Year 2024-2025

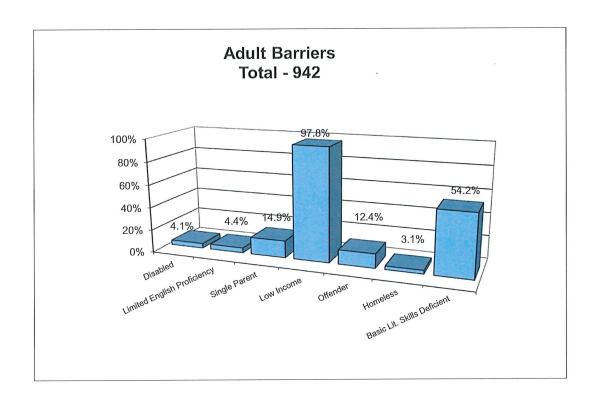






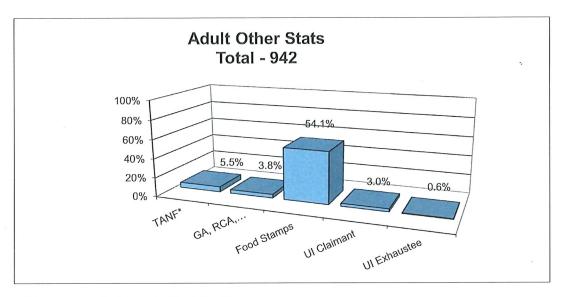
Adult Demographics Third Quarter, Program Year 2024-2025



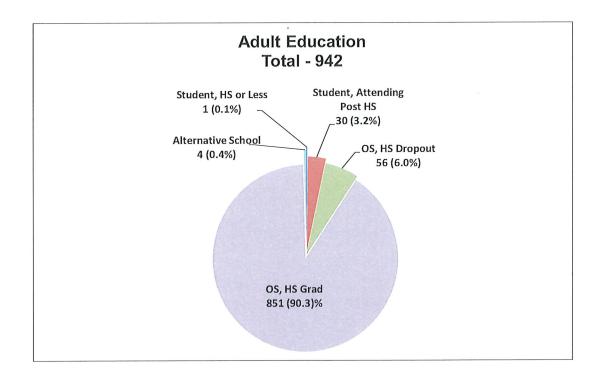




Adult Demographics Third Quarter, Program Year 2024-2025

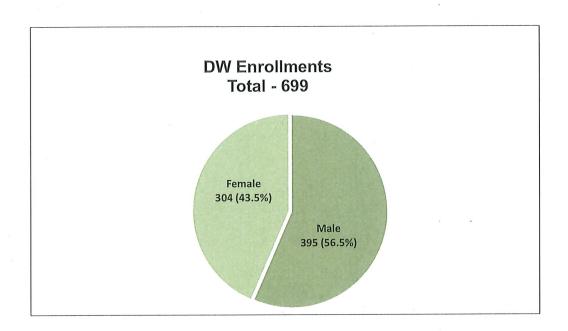


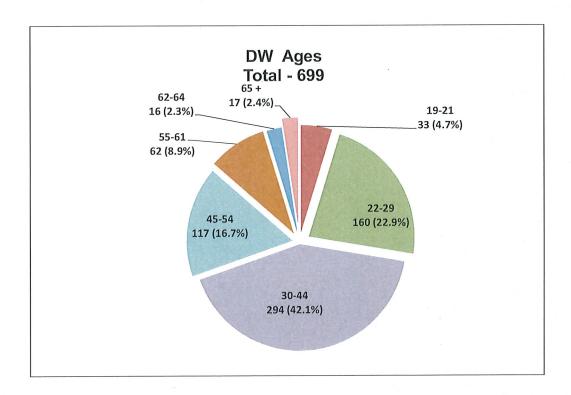
TANF - Temporary Assistance for Needy Families GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income UI - Unemployment Insurance





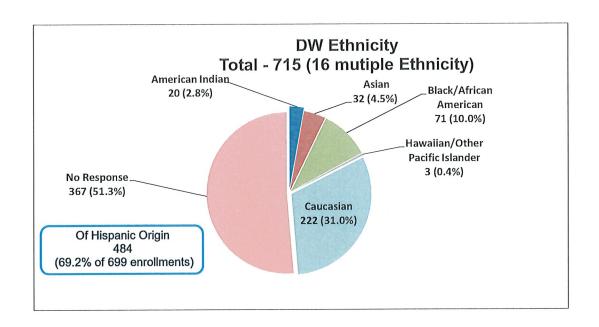
Dislocated Worker Demographics Third Quarter, Program Year 2024-2025

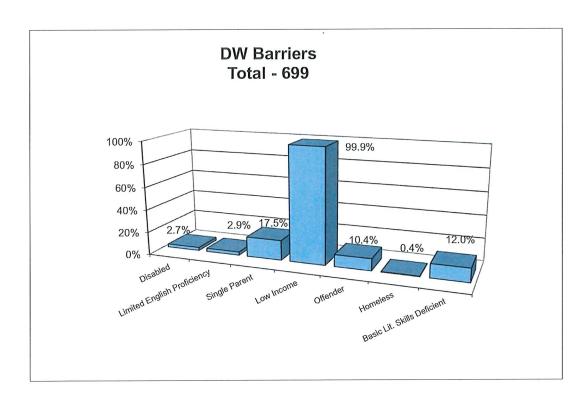




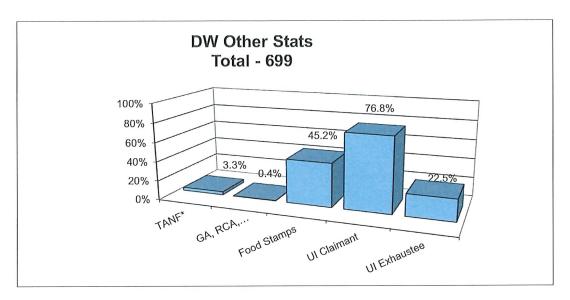


Dislocated Worker Demographics Third Quarter, Program Year 2024-2025

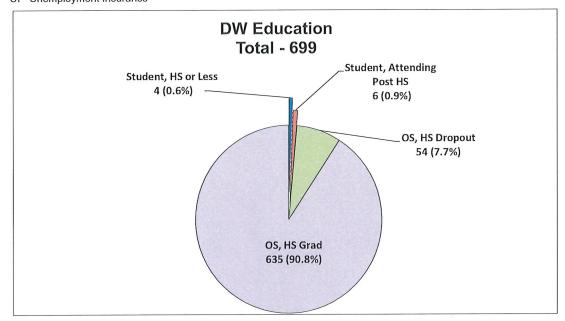




Dislocated Worker Demographics Third Quarter, Program Year 2024-2025



TANF - Temporary Assistance for Needy Families GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income UI - Unemployment Insurance



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM: 12

MEETING DATE: May 22, 2025

ACTION: INFORMATION

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TO:

Adult Council

FROM:

Phyllis Stogbauer, Senior Deputy Director

SUBJECT:

America's Job Centers of California Usage Report

INFORMATION:

The Adult Council requested that Fresno Regional Workforce Development Board staff provide periodic reports of client usage at the America's Job Centers of California (AJCCs).

ATTACHMENT:

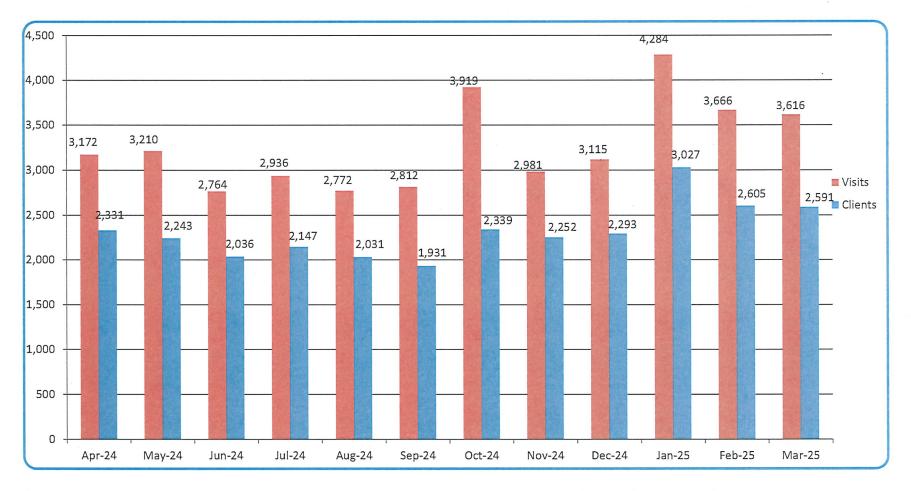
AJCC Clients and Visits Trend Report - March 2025





AJCC Clients and Visits Trend Report March 2025





Clients are unique clients receiving AJCC services in-person or online each period. Clients may be duplicated across periods.

Visits are clients visiting AJCCs. Can be multiple visits for each client per month.