AGENDA ITEM: A7

MEETING DATE: June 4, 2025

ACTION: ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Fresno Regional Workforce Development Board

FROM:

**Adult Council** 

SUBJECT:

Providers of Services' Monitoring Report

#### **RECOMMENDATION:**

Accept the attached Providers of Services' Monitoring Report for the Third Quarter of Program Year (PY) 2024-2025.

The Adult Council approved this recommendation on May 22, 2025.

#### **REASON FOR RECOMMENDATION:**

Fresno Regional Workforce Development Board staff conducts monitoring of all contracts to ensure compliance with federal, state, and local regulations and policies specific to programmatic and fiscal systems under the authority of Workforce Innovation and Opportunity Act, Sections 183(a) and 184(a)(4).

The attached tables provide the status of the program and fiscal monitoring of the Third Quarter of PY 2024-2025.

#### **ATTACHMENT:**

Adult Providers of Services' Monitoring Report - Third Quarter, PY 2024-2025

#### Adult Providers of Services' Monitoring Report Third Quarter, Program Year 2024-2025

#### **Program Monitoring:**

Programmatic monitoring of the following sub-recipients was <u>completed</u> during the third quarter of Program Year (PY) 2024-2025:

Sub-Recipient	Grant	Results	
Kern County Employers' Training Resource PY 2024-2025	High Roads Construction     Careers: Resilient Workforce     Fund, Valley Build (HRCC: RWF)     Earmark Valley Build NOW	No Findings	
Centro La Familia Advocacy Services, Inc. PY 2024-2025	English Language Learner - Integrated Education and Training Grant (ELL-IET)	FRWDB Program staff are currently providing technical assistance. Observations remain open pending next review in Fall 2025.	

Programmatic monitoring of the following sub-recipient was <u>in process</u> at the end of the third quarter.

Sub-Recipient	Grant
Equus Workforce Solutions PY 2024-2025	Adult Services

#### Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was <u>completed</u> during the third quarter of Program Year (PY) 2024-2025.

Sub-Recipient	Sub-Recipient Grant	
Equus Workforce Solutions PY 2023-2024, Fiscal Closeout	<ul> <li>Adult Services</li> <li>Fatherhood Grant</li> <li>Quality Jobs, Equity, Strategy and Training (QUEST) National Dislocated Workers Grant</li> </ul>	Observation – Insufficient Income Statement to be completed by Initial Fiscal Review for PY 24-25
Central Labor Council-Partnership PY 2024-2025, Initial Fiscal Review	Dislocated Worker     Rapid Response/Layoff Aversion	No Findings

Fiscal monitoring of the following sub-recipients was **in process** at the end of the third quarter:

Sub-Recipient	Grant	Comment
Mother Lode Job Training Workforce Development PY 2023-2025, Initial Fiscal Review (September 2024)	<ul> <li>CalFIRE Round 2, Central Valley Forestry Corps (CVFC)</li> <li>High Roads Construction Careers:         <ul> <li>Resilient Workforce Fund, Valley Build (HRCC: RWF)</li> </ul> </li> <li>High Road Training Partnerships: Resilient Workforce Fund (HRTP: RWF)</li> </ul>	Still in process this quarter. A formal letter was mailed on 4/16/25 placing them on hold to receive payments until findings have been resolved; lack of single audit, time allocations, written cost allocation plan and submission of adjusted Invoices from July 24 — March 25 are received.

### Adult Providers of Services' Monitoring Report Second Quarter, Program Year 2024-2025

#### Fiscal Monitoring Continued:

Tradeswomen, Inc. PY 2024-2025, Initial Fiscal Review (July 2024)	<ul> <li>Good Jobs Challenge</li> <li>High Roads Construction Careers: Resilient Workforce Fund, Valley Build (HRCC: RWF)</li> <li>Earmark Valley Build Now</li> </ul>	Still in process this quarter. A formal letter was mailed on 12/13/24 placing them on hold until documentation was received; An initial determination letter was sent on 4/17/25 regarding findings; no time sheets, time allocations, insufficient general ledger and income statement. On 5/6/25 FRWDB staff received information and are currently in the process of reviewing.
Equus Workforce Solutions PY 2024-2025, Initial Fiscal Review	Adult Services	
Centro La Familia Advocacy Services, Inc. PY 2024-2025, Initial Fiscal Review	English Language Learner - Integrated Education & Training Grant (ELL-IET)	

AGENDA ITEM: A8

MEETING DATE: June 4, 2025

ACTION: ACCEPT

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TO:

Fresno Regional Workforce Development Board

FROM:

Adult Council

SUBJECT:

Job Seeker Customer Satisfaction Reports

#### **RECOMMENDATION:**

Accept the Job Seeker Customer Satisfaction Reports for the Third Quarter of Program Year (PY) 2024-2025.

The Adult Council approved this recommendation on May 22, 2025.

#### **REASON FOR RECOMMENDATION:**

The Fresno Regional Workforce Development Board (FRWDB) Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budget plans. Additional administrative responsibilities and authorities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

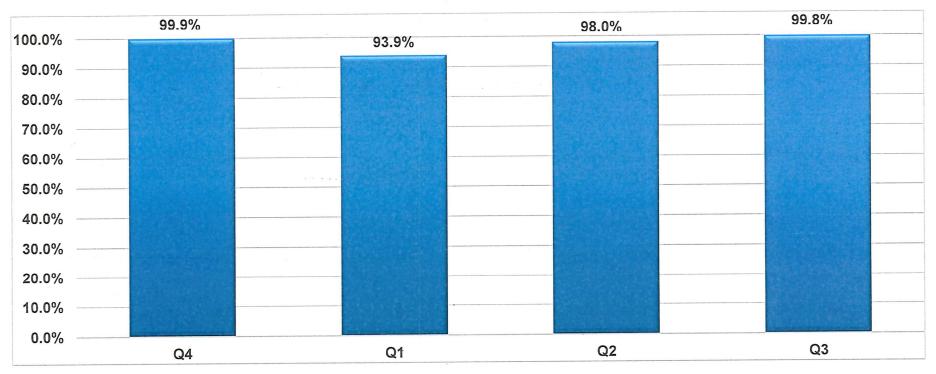
As part of this responsibility, FRWDB staff has implemented the Job Seeker Customer Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to staff on a monthly basis. The data is accumulated, analyzed and reviewed on a quarterly basis and reported to this Council.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level with its job seekers. These improvements are based on data collected through these satisfaction surveys, monitoring reviews, complaints and monthly operations meetings between provider and FRWDB staff.

#### **ATTACHMENTS:**

ATTACHMENT I: Basic Career Services Report for the Third Quarter of PY 2024-2025 ATTACHMENT II: Placement Satisfaction Report for the Third Quarter of PY 2024-2025

#### **Basic Career Services**



#### Staff Notes:

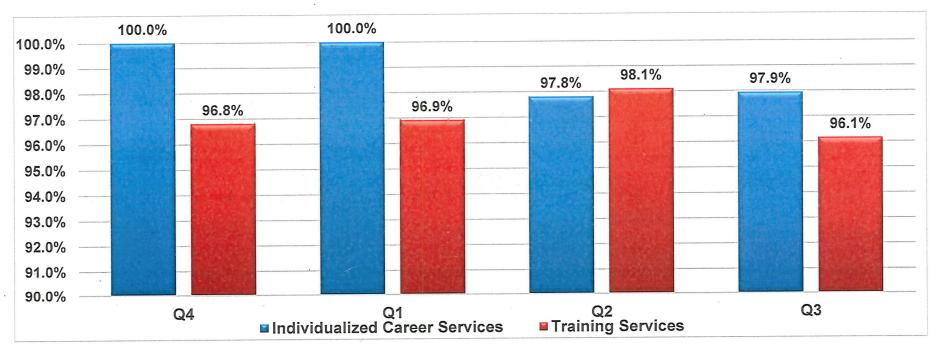
	PY 23-24	PY 24-25		
	Q4	Q1	Q2	Q3
Surveys Received	680	328	230	744
Number of Users	2,036	6,109	6,884	8,223
Survey Response Rate	33.4%	5.7%	3.3%	9.0%

#### Sample of User Comments:

Everyone is amazing. Great Services, just come here knowing what you want to do and give it your best shot, and you got! I really enjoyed the respect of the workers' staff, very helpful to me and very understanding. Great staff, very helpful and hands-on. Very clean and organized. Hire more people so appointments don't take months. Staff was friendly and courteous. The two young ladies who helped me were outstanding! Very knowledgeable and patient. Workforce is a very helpful place; they helped me look for services and get into training. I would recommend Workforce Connection to friends and family. All the resources and help available are literal life savers.

## ATTACHMENT II

#### **Placement Satisfaction**



#### Staff Notes:

	PY 23-24		PY 24-25					
	Q4		Q1		Q2		Q3	
	Non-		Non-		Non-		Non-	
	Training							
Surveys Received by Type	26	39	23	41	33	41	58	49
Clients Closed & Placed by Type	55	53	82	96	79	99	39	87
Survey Response Rate	47.3%	73.6%	28.0%	42.7%	41.7%	41.4%	67.2%	56.3%

#### Participant Feedback:

**Placement Services:** The staff was very helpful due to the fact that I was having trouble with my resume and job search process. People were very helpful and motivating. Helpful and provided hope in such a time when it feels like no one is there to help. The staff is very helpful they show that they really care about us. CalJOBs website is difficult to use, job search has to reload each time after applying for a job. I thought I was going to be a hard process, but it was actually pretty easy and quick. Thank you. I feel good about my future.

Training Services: Did not obtain employment is the training field, job referrals did not meet expectations, would not recommend to others. I appreciate everything Workforce has to offer. I was lucky to receive a scholarship and found a job as soon as I received my Class A license. I am glad I came to Workforce, I received a scholarship and found a really good job, thank you for the support. I would not be in my dream job if not for Workforce Connection. Obtained full time employment field not related to training. Job referrals did not reflect my career goal. Job leads did not reflect the skill level.

# Consent Items Submitted by the

## Skills Development Council

AGENDA ITEM: B1

MEETING DATE: June 4, 2025

ACTION: RATIFY

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Fresno Regional Workforce Development Board

FROM:

Skills Development Council

SUBJECT:

Ratification of New Skills Development Council Member

#### **RECOMMENDATION:**

Ratify the appointment of Director Lenora Lacy Barnes to the Skills Development Council.

The Skills Development Council approved this recommendation on May 7, 2025.

#### **REASON FOR RECOMMENDATION:**

Director Barnes' term as an At-Large Executive Committee member has expired and she has expressed an interest in joining the Skills Development Council.

Article VI "Committees" of the Fresno Regional Workforce Development Board Bylaws indicates that appointments to standing committees shall be by majority vote of the Directors then in office.

AGENDA ITEM: B2

MEETING DATE: June 4, 2025

ACTION: ACCEPT

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TO:

Fresno Regional Workforce Development Board

FROM:

Skills Development Council

SUBJECT:

Eligible Training Provider List Monitoring Report

#### **RECOMMENDATION:**

Accept the following Eligible Training Provider List (ETPL) Monitoring Report for the Third Quarter of Program Year (PY) 2024 – 2025.

The Skills Development Council approved this recommendation on May 7, 2025.

#### **REASON FOR RECOMMENDATION:**

Fresno Regional Workforce Development Board staff conducts monitoring of all ETPL providers to ensure compliance with federal, state, and local regulations and/or policies.

The attached table is an overview of the ETPL monitoring during the period of January 1, 2025, through March 31, 2025.

#### **ATTACHMENT:**

Eligible Training Provider List Monitoring Report - Third Quarter, Program Year 2024-2025

#### **Eligible Training Provider List Monitoring Report**

#### Third Quarter, Program Year 2024-2025

Monitoring of the following school was **<u>completed</u>** during the third quarter of Program Year (PY) 2024-2025:

School	State ID	Results
Agape College of Business and Science	922	No Findings

Monitoring of the following schools was in **process** during the third quarter of PY 2024-2025:

School	State ID	Results
California Institute of Medical Science	65	In process
Clinical Training Institute	199	In process

# Consent Items Submitted by the

## Youth Council

#### **MISSION:**

To design, procure, and oversee Workforce Innovation and Opportunity Act youth services to ensure all available resources serve the needs of Fresno County youth.

AGENDA ITEM:	C1
MEETING DATE:	June 4, 2025
ACTION:	APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Fresno Regional Workforce Development Board

FROM:

Youth Council

SUBJECT:

Workforce Innovation and Opportunity Act Youth Provider Allocations for the First Half of

Program Year 2025-2026

#### **RECOMMENDATION:**

Approve Workforce Innovation and Opportunity Act (WIOA) Youth Provider allocations for the first half (July 2025 through December 2025) of Program Year (PY) 2025-2026 as outlined below.

The Youth Council approved this recommendation on May 15, 2025.

#### **REASON FOR RECOMMENDATION:**

On May 2, 2025, the White House released recommendations on federal discretionary funding levels for Fiscal Year 2026. The Make America Skilled Again (MASA) Grant Consolidation saw a funding reduction to the US Department of Labor in the amount of \$1,640,000,000.

On March 14, 2025, Congress passed a continuing resolution to extend current government funding through September 30, 2025. WIOA allotments for PY 2025-2026 are projected to be released after the start of the plan year.

In response to the anticipated reduction in funding and deferred funding notice, Fresno Regional Workforce Development Board (FRWDB) staff propose the following changes and allocations for the first half of PY 2025-2026:

- Five percent (5%) reduction from prior PY 2024-2025 Youth Provider allocations
- Non-renewal of Incarcerated Youth Program

	Youth	Estimated	Decrease	%	July	July
	Provider	Youth		Change	through	through
	Allocation	Provider			December	December
	2024-2025	Allocation 2025-2026			2025 Youth	2025 Youth
		2025-2026			Provider	Decrease
					Allocation	Decircase
Equus – Incarcerated Youth	\$ 278,528	\$ 0	(\$278,528)	100%		
Equus – Urban West	\$ 891,800	\$ 847,210	(\$ 44,590)	5%	\$ 423,605	(\$22,295)
Fresno EOC – Urban East	\$ 891,800	\$ 847,210	(\$ 44,590)	5%	\$ 423,605	(\$22,295)
Proteus – Rural East	\$ 441,982	\$ 419,883	(\$ 22,099)	5%	\$ 209,942	(\$11,050)
America Works- Rural West	\$ 433,160	\$ 411,502	(\$ 21,658)	5%	\$ 205,751	(\$10,829)
Totals	\$2,937,270	\$2,525,805	(\$411,465)		\$1,262,903	(\$66,469)

Once the actual PY 2025-2026 WIOA Youth funding allocations from the State of California Employment Development Department have been received and FRWDB staff has completed the reconciliation of the PY 2024-2025 carryover, FRWDB staff will bring the revised funding recommendations to the November 20, 2025, Youth Council meeting for their review and recommendation to the FRWDB, for their approval on December 3, 2025.

#### **FISCAL IMPACT:**

Approval of this item will allocate \$1,262,903 of WIOA Youth funds to FRWDB Youth Providers for the first half (Quarters 1 and 2) of PY 2025-2026.

AGENDA ITEM:	C2
MEETING DATE:	June 4, 2025
ACTION:	APPROVE

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TO:

Fresno Regional Workforce Development Board

FROM:

Youth Council

SUBJECT:

**Emergency Medical Services Contract Awards** 

#### **RECOMMENDATION:**

Approve the allocation of \$1,270,000 of the State of California Employment Development Department's Emergency Medical Services (EMS) Corps grant funding as outlined below. The grant term is May 29, 2024, to January 31, 2027.

The Youth Council approved this recommendation on May 15, 2025.

#### **REASON FOR RECOMMENDATION:**

With this award, Fresno Regional Workforce Development Board (FRWDB) will implement a program modeled after the Alameda EMS Corps, providing training for young people who have been historically underrepresented in allied health careers. The program will focus on individuals facing barriers such as unemployment, housing instability, economic insecurity, and involvement in the justice system, preparing them for careers in EMS. Participants will receive comprehensive support, including training, wraparound services, bi-weekly case management, group and one-on-one counseling, job readiness preparation, and post-program job placement.

Fresno's EMS Corps will train a minimum of 60 Fresno County youth through four (4) cohorts, each lasting five (5) months.

#### **FISCAL IMPACT:**

FRWDB Staff - Project Oversight	\$	302,415
FRWDB Staff - Travel	\$	19,778
FRWDB Operating Expenses	\$	52,875
Participant Supportive Services Pools	\$	539,532
Valley ROP - Training Services	\$	335,400
The Rios Company - Equity Study	<u>\$</u>	20,000
	\$1	,270,000

AGENDA ITEM: C3

MEETING DATE: June 4, 2025

ACTION: APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO:

Fresno Regional Workforce Development Board

FROM:

Youth Council

SUBJECT:

Workforce Accelerator Fund Contract Awards

#### **RECOMMENDATION:**

Approve the allocation of \$500,000 of the California Workforce Development Board Workforce Accelerator Fund (WAF) 13 grant funding, as outlined below. The grant term is May 1, 2025, to March 31, 2027.

The Youth Council approved this recommendation on May 15, 2025.

#### **REASON FOR RECOMMENDATION:**

The Valley Build Tribal and Veterans' Initiative aims to enhance union-based apprenticeship training for Tribal communities and veterans, building on over a decade of successful Multi-Craft Core Curriculum (MC3) training programs. By providing tailored outreach, holistic support services, and mentorship, this initiative seeks to address employment and equity gaps in the union construction sector, ultimately securing stable, well-paying careers for our participants.

#### **FISCAL IMPACT:**

FRWDB Staff - Project Oversight	\$137,520
FRWDB Staff - Travel	\$ 3,480
Participant Pools - Supportive Services	\$209,000
San Joaquin Building Trades Council	\$150,000
	\$500,000

AGENDA ITEM: C4

MEETING DATE: June 4, 2025

ACTION: ACCEPT

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TO:

Fresno Regional Workforce Development Board

FROM:

Youth Council

SUBJECT:

Youth Satisfaction Report

#### **RECOMMENDATION:**

Accept the Youth Program Satisfaction Report for the Third Quarter of Program Year 2024-2025.

The Youth Council approved this recommendation on May 15, 2025.

#### **REASON FOR RECOMMENDATION:**

The Fresno Regional Workforce Development Board (FRWDB) Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

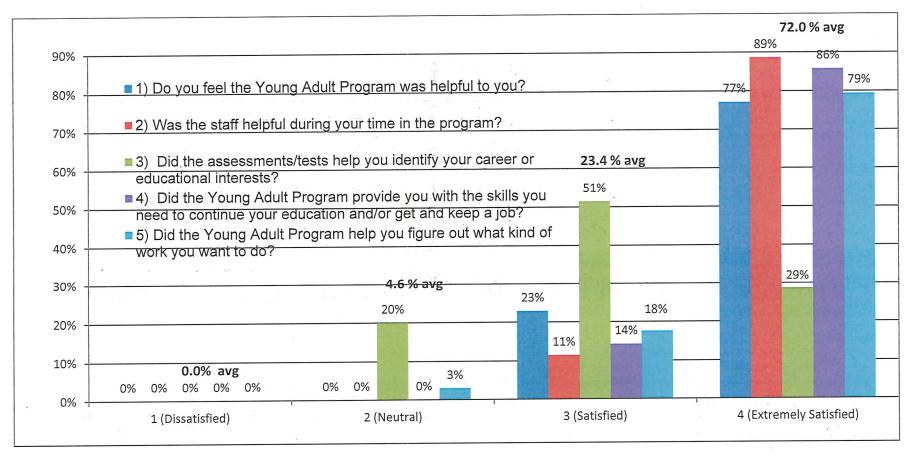
As part of this responsibility, FRWDB staff have implemented the Youth Program Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to staff monthly. The data is aggregated, analyzed and reviewed on a quarterly basis and reported to the FRWDB.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level of youth participants. These improvements are based on data collected through satisfaction surveys, monitoring reviews, complaints, and monthly operations meetings between providers and FRWDB staff.

#### **ATTACHMENT:**

Third Quarter Young Adult Customer Satisfaction Report for Program Year 2024-2025

#### Third Quarter Young Adult Customer Satisfaction Report for Program Year 2024-2025



#### Response Value

Surveys Received	35
Participants Closed	91
Survey Response Rate	38.4%

#### **Participant Comments:**

I am so grateful for these services. I have never had anyone walk with me step by step with me to get a job before. Helped me a lot with job referrals and encouraged me not to give up on job searching. Need to have more computer space. I appreciate the training and at first I could not believe that the training would be paid for, and my parents did not have to pay for me. Workforce is a great place to start when you have no work history. I appreciate the encouragement to push me towards school. It's nice to know that I will continue to receive support after exit. I really appreciated the work experience. I have a Medical Assistant Certificate and all I needed was the hands on experience.

AGENDA ITEM: C5

MEETING DATE: June 4, 2025

ACTION: ACCEPT

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TO:

Fresno Regional Workforce Development Board

FROM:

Youth Council

**SUBJECT:** 

Youth Providers of Services' Monitoring Report

#### **RECOMMENDATION:**

Accept the following Youth Providers of Services' Monitoring Report for the Third Quarter of Program Year (PY) 2024-2025.

The Youth Council approved this recommendation on May 15, 2025.

#### **REASON FOR RECOMMENDATION:**

Fresno Regional Workforce Development Board staff conducts monitoring of all contracts to ensure compliance with federal, state, and local regulations and policies specific to programmatic and fiscal systems under the authority of Workforce Innovation and Opportunity Act, Sections 183(a) and 184(a)(4).

The attached tables provide the status of the fiscal and program monitoring for the Third Quarter of PY 2024-2025.

#### ATTACHMENT:

Youth Providers of Services' Monitoring Report - Third Quarter, Program Year 2024-2025

#### Youth Providers of Services' Monitoring Report Third Quarter, Program Year 2024-2025

#### **Program Monitoring:**

Programmatic monitoring of the following sub-recipients was <u>completed</u> during the third quarter of Program Year (PY) 2024-2025:

Sub-Recipient	Grant	Results
Fresno Economic Opportunities Commission PY 2024-2025	Urban East Youth Services	Findings:  1) Youth service codes issue 2) Youth program flow issue 3) Eligibility issues resulting in unbillable cost: \$5,830.19 was returned to FRWDB on 3/14/25  All PY 24-25 Findings have been closed.  All outstanding corrective actions have been closed from PY 21-22, PY 22-23, and PY 23-24.

Programmatic monitoring of the following sub-recipients was <u>in process</u> at the end of the third quarter:

Sub-Recipient	Grant	Results
America Works of California, Inc PY 2024-2025	Rural West Youth Services	Review in process
Proteus, Inc. PY 2024-2025	Rural East Youth Services	Review in process
Equus Workforce Solutions PY 2024-2025	Urban West Youth Services	Review in process
Equus Workforce Solutions PY 2024-2025	Youth Offender Services	Review in process

#### Youth Providers of Services' Monitoring Report Third Quarter, Program Year 2024-2025

#### Fiscal Monitoring:

Fiscal monitoring of the following sub-recipients was **completed** during the third quarter of Program Year (PY) 2024-2025:

Sub-Recipient	Grant	Results
Equus Workforce Solutions PY 2023-2024, Fiscal Closeout	Urban West Youth Services	Observation:  1) Income statement insufficient
Equus Workforce Solutions PY 2023-2024, Fiscal Closeout	Youth Offender Services	Observation:  1) Income statement insufficient
Proteus, Inc. PY 2023-2024, Fiscal Closeout	Rural East Youth Services	Observations:  1) Timesheets missing signatures 2) Staff time allocation sheet missing 3) Cost Allocation Plan insufficient
America Works of California, Inc. PY 2024-2025, Initial Fiscal Review	Rural West Youth Services	Observations:  1) General Ledger Detail insufficient  2) Cost Allocation Plan insufficient

Fiscal monitoring of the following sub-recipients was <u>in process</u> at the end of the third quarter:

Sub-Recipient	Grant	Comment
Proteus, Inc. PY 2024-2025, Initial Fiscal Review	Rural East Youth Services	Review in process
Fresno Economic Opportunities Commission PY 2024-2025, Initial Fiscal Review	Urban East Youth Services	Review in process
Equus Workforce Solutions PY 2024-2025, Initial Fiscal Review	Urban West Youth Services	Review in process
Equus Workforce Solutions PY 2024-2025, Initial Fiscal Review	Youth Offender Services	Review in process

AGENDA ITEM: C6

MEETING DATE: June 4, 2025

ACTION: ACCEPT

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TO:

Fresno Regional Workforce Development Board

FROM:

Youth Council

SUBJECT:

Local Performance Results Report

#### **RECOMMENDATION:**

Accept the attached Youth Program Providers of Services Local Performance Results Reports for the Third Quarter of Program Year (PY) 2024-2025.

The Youth Council approved this recommendation on May 15, 2025.

#### **REASON FOR RECOMMENDATION:**

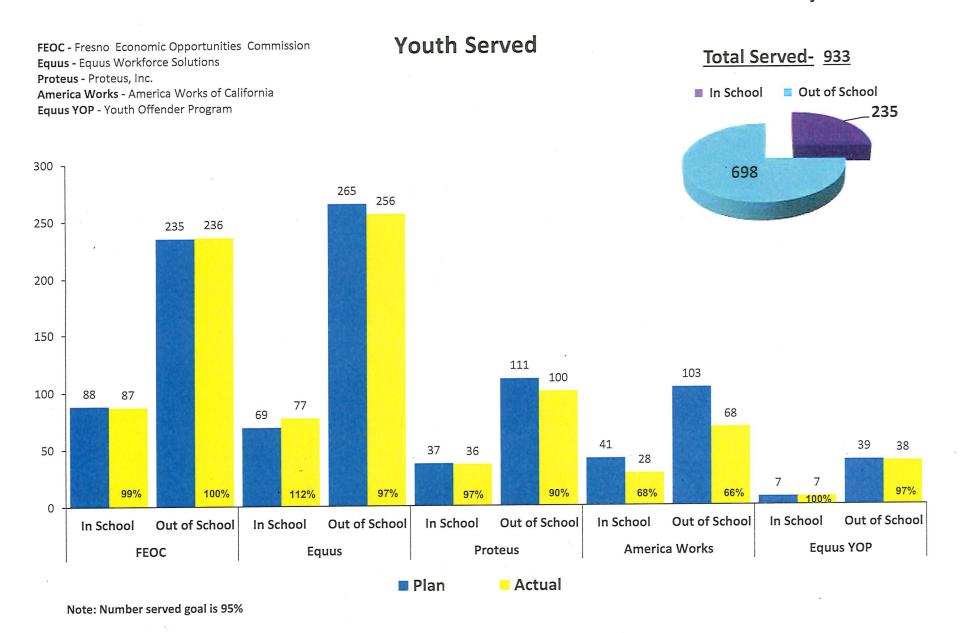
The Fresno Regional Workforce Development Board (FRWDB) Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

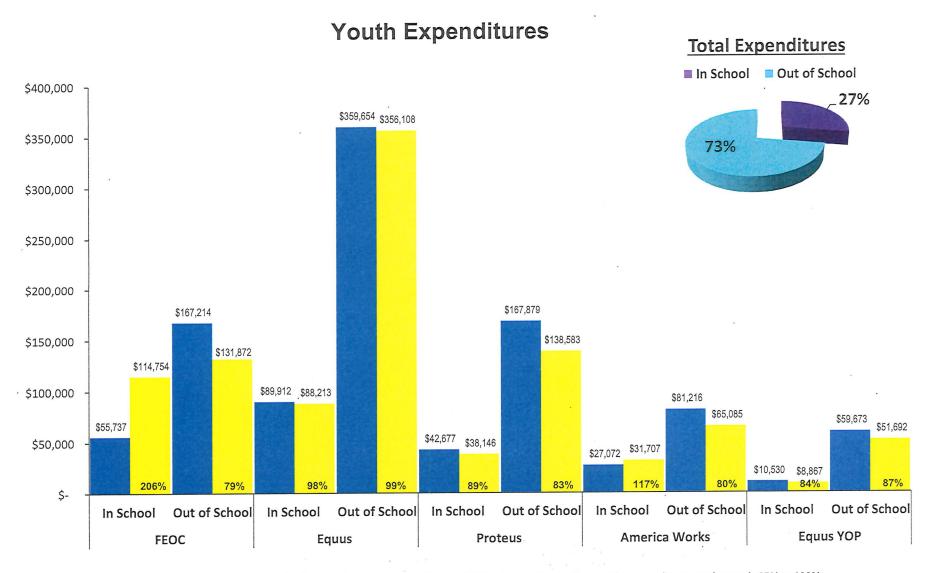
The attached worksheets provide local performance results for each of the Youth Provider of Services for the Third Quarter of PY 2024-2025.

#### **ATTACHMENT:**

Year-to-Date Local Performance Results - Third Quarter of Program Year 2024-2025

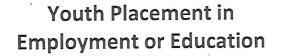




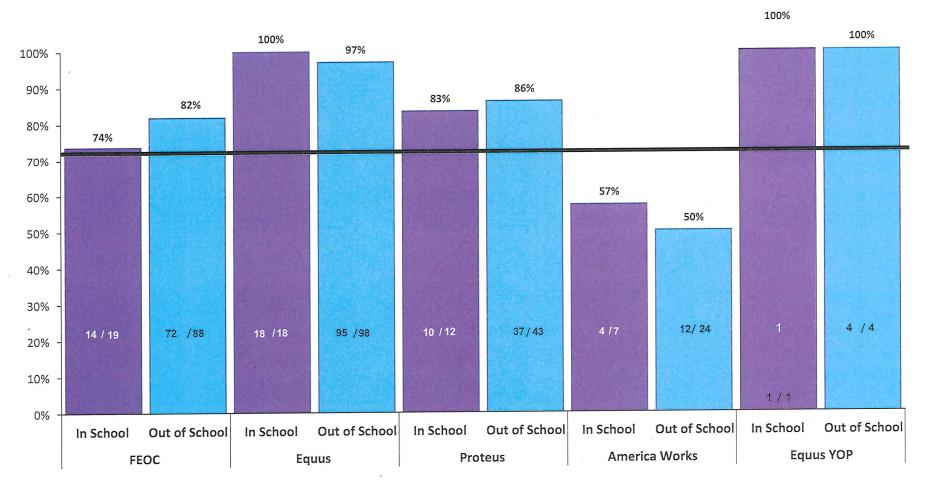


Note: WIOA mandates a minimum of 75% Out-of-School Expenditures and a maximum of 25% In-school Expenditures. The expenditures goal range is 95% to 100%.

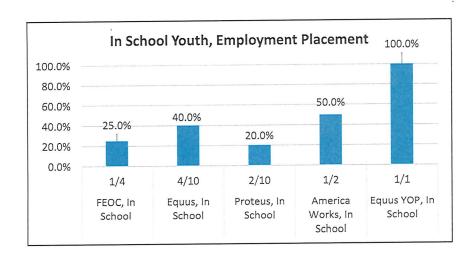
■ Plan Actual

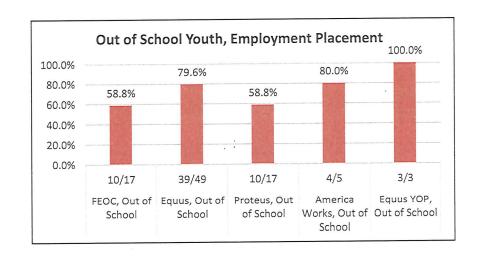


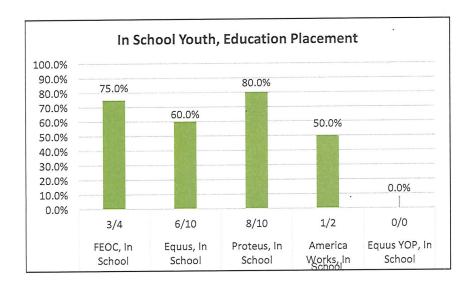


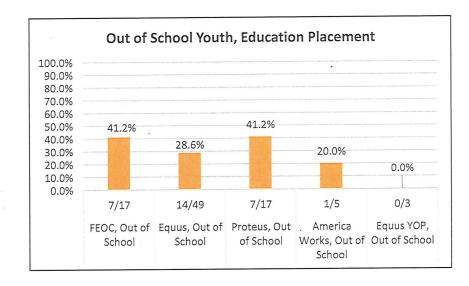


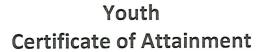
■ In School ■ Out of School





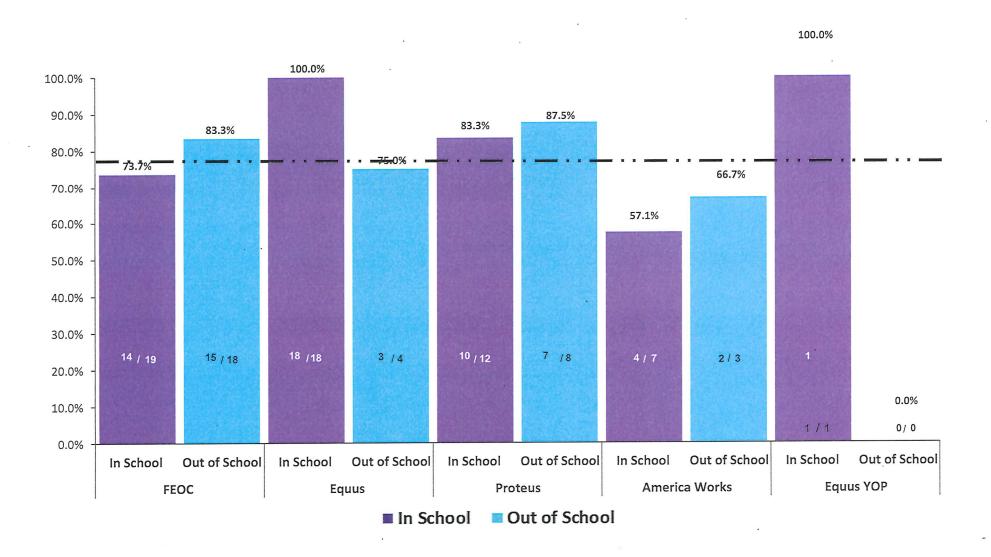






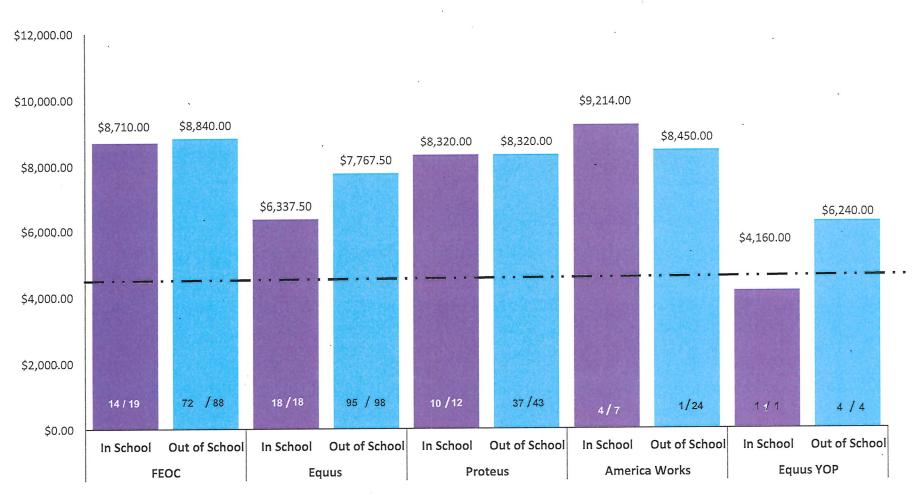
Goals

Certificate of Attainment 78%





PY 2022-2023
Median Wage is \$ 4,500 — . . . — .

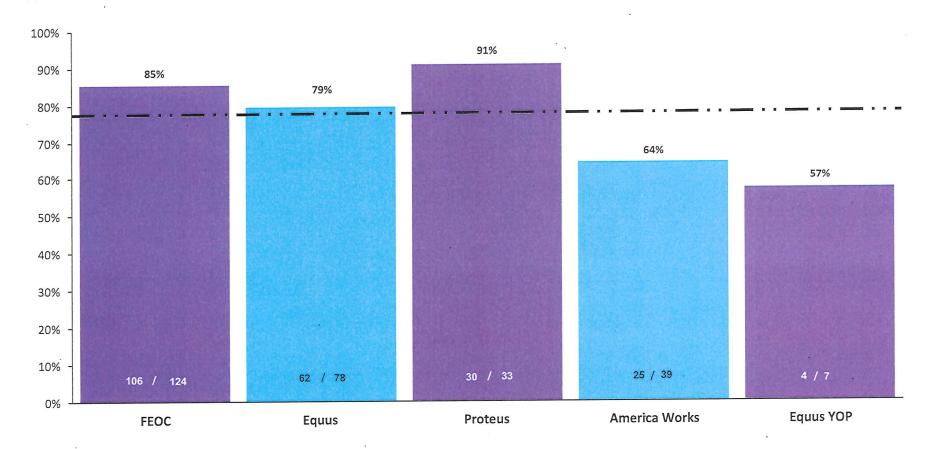


■ In School ■ Out of School

Youth
Measurable Skills Gain (MSG)

Goals

Measurable Skills Gain 78%



Note: MSG Includes In-School & Out of School Youth

## Non-Consent

## Agenda Items