



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Adult Council
July 24, 2025 @ 4:00 p.m.

Fresno Regional Workforce Development Board
3170 W Shaw Avenue
Fresno, CA 93711

Mission Statement: To procure, oversee, evaluate, and continuously improve a One-Stop system that provides employers with qualified job seekers and a means by which job seekers are able to achieve self-sufficiency.

PLEASE TURN OFF CELL PHONE OR PUT IT ON VIBRATE

ROLL CALL

AGENDA CHANGES: REMOVAL OF ITEMS OR EMERGENCY ADDITIONS

ABSTENTIONS/RECUSALS/DISCLOSURE OF POTENTIAL CONFLICTS OF INTEREST

COUNCIL CHAIR/STAFF COMMENTS

PUBLIC COMMENTS

Item	Description	Presenter	Enclosure	Action	Page #
1.	May 22, 2025, Adult Council Meeting Minutes	Konczal	Yes	Approve	3
2.	Adult Marketing Outreach Initiatives	M. Espinosa	Yes	Information	8
3.	Security Services Contract Award Modification	Xiong	Yes	Recommend to Approve	9
4.	High Road Training Partnerships – Resilient Workforce Fund Contract Modification	Lopez	Yes	Recommend to Approve	10
5.	Local Performance Results Reports	Xiong	Yes	Recommend to Accept	12
6.	Providers of Services' Monitoring Report	Moncivais	Yes	Recommend to Accept	19
7.	Job Seeker Customer Satisfaction Reports	Stogbauer	Yes	Recommend to Accept	23
8.	Adult and Dislocated Worker Demographics Reports	Stogbauer	Yes	Information	26
9.	America's Job Centers of California Usage Report	Stogbauer	Yes	Information	33
10.	Agenda Items for October 23, 2025, Meeting	Konczal	No	Discussion	--
11.	Meeting Feedback	Konczal	No	Discussion	--

ACCOMMODATIONS FOR PERSONS WITH DISABILITIES

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**Fresno Regional Workforce Development Board
Adult Council
Attendance Report 2025**

	1/23/2025	5/22/2025	7/24/2025	10/23/2025
Wyatt Meadows Operating Engineers Local 3	P	A		
Joe Olivares TransAmerica	P	P		
Chuck Riojas Fresno, Madera, Tulare, Kings Building Trades Council	P	P		
Sherri Watkins State Center Adult Education Consortium	P	P		

P = Present

A = Absent

-- = Not a Member at Time of Meeting

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	1
MEETING DATE:	July 24, 2025
ACTION:	APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council
FROM: Blake Konczal, Executive Director
SUBJECT: May 22, 2025, Adult Council Meeting Minutes

RECOMMENDATION:

Approve the minutes of the May 22, 2025, Adult Council Meeting.

ATTACHMENT:

May 22, 2025, Adult Council Meeting Minutes



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

Adult Council
May 22, 2025
SUMMARY MINUTES

The meeting was called to order at 4:00 p.m.

ROLL CALL: PRESENT – Joe Olivares, Chuck Riojas, and Sherri Watkins

ABSENT – Wyatt Meadows

AGENDA CHANGES: None

ABSTENTIONS/RECUSALS/
DISCLOSURES OF
POTENTIAL CONFLICTS OF
INTEREST: None

COUNCIL CHAIR/STAFF: None

COMMENTS:

PUBLIC COMMENTS: None

Item	Description/Action Taken
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1. January 23, 2025, Adult Council Meeting Minutes

Blake Konczal, Executive Director, Fresno Regional Workforce Development Board (FRWDB), presented the January 23, 2025, Adult Council (Council) meeting minutes for the Council's approval.

OLIVARES/WATKINS – APPROVED THE JANUARY 23, 2025, ADULT COUNCIL MEETING MINUTES. (UNANIMOUS)

2. ValleyBuild Women's Conference

Martha Espinosa, Deputy Director of Marketing, Grants and Business Initiatives, FRWDB, shared that on March 28, 2025, the FRWDB ValleyBuild program chartered a bus and took 30 ValleyBuild alumni to the State and Building Construction Trades Council of California and California Labor Federation's Annual Union Women's Stronger Together 2025 conference in Los Angeles. She shared a video of highlights from the conference. Ashley Matthews, Special Projects Manager, FRWDB, shared an inspiring story of a ValleyBuild alumni who was a veteran and was able to start her apprenticeship after making a connection with an Operating Engineers representative at the conference. Council Member Watkins asked if FRWDB would be attending this conference again in the future and Ms. Matthews indicated that FRWDB ValleyBuild wants to bring the conference to Fresno. Director Olivares acknowledged the FRWDB's work with the ValleyBuild program.

This was an information item.

3. **Workforce Innovation and Opportunity Act Adult and Dislocated Worker Provider Allocations for the First Half of Program Year 2025-2026**

Mr. Konczal presented for the Council's recommendation for FRWDB approval, the Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker Provider allocations for the first half of Program Year (PY) 2025-2026. He shared that although the federal government did not notify the states of their funding, the State of California has not notified the local areas of their allocations. He noted that in March 2025, Congress passed a Continuing Resolution to extend current government funding through September 30, 2025. In preparing for a possible decrease in funding, FRWDB staff recommended the FRWDB approve budget allocations for the first six (6) months of PY 2025-2026 with a five percent (5%) reduction to allocations. Allocations for providers were outlined in the agenda item.

OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB APPROVE THE WIOA ADULT AND DISLOCATED WORKER PROVIDER ALLOCATIONS FOR THE FIRST HALF OF PROGRAM YEAR 2025-2026. (UNANIMOUS)

4. **One-Stop Operator Contract Awards**

Phyllis Stogbauer, Senior Deputy Director, FRWDB, presented for the Council's recommendation for FRWDB approval, a contract award for One-Stop Operator (OSO) to ProPath, Inc. The contract award was for an initial term of July 1, 2025, to June 30, 2026, in the amount of \$49,950, with the option to renew for an additional three (3) years, based on performance and funding availability. Ms. Stogbauer shared that a Request for Proposals (RFP) for OSO services was released on January 23, 2025. Only one (1) proposal was received by the February 21, 2025, deadline, from ProPath, Inc. ProPath's proposal met all the required criteria as specified in the RFP and was recommended to be awarded the OSO contract for Fresno County.

WATKINS/OLIVARES – RECOMMENDED THAT THE FRWDB APPROVE THE ONE-STOP OPERATOR CONTRACT AWARD TO PROPATH, INC. (UNANIMOUS)

5. **Human Resource Development and Organizational Development Support Services Award Recommendation**

Ms. Stogbauer presented for the Council's recommendation for FRWDB approval, a contract award for Human Resource Development and Organizational Development Support Services (HRD-OD) to Sierra HR Partners, Inc. The contract would have an initial term from July 1, 2025, through June 30, 2026, in an amount not to exceed \$49,900, with an option to renew for an additional four (4) years based on performance and funding availability.

Ms. Stogbauer shared that the FRWDB released a Request for Quotes (RFQ) on February 26, 2025, to solicit quotes for HRD-OD services. As of the submission deadline, only one (1) quote was received. FRWDB procurement policy requires a minimum of three (3) response quotes are received for a competitive procurement. Despite the limited response, Sierra HR Partners' quote was reviewed and was determined to have met all the criteria set forth in the RFQ. Therefore, FRWDB staff recommended Sierra HR Partners be awarded the contract to perform HRD-OD services for the contract period above.

OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB APPROVE THE HUMAN RESOURCE DEVELOPMENT AND ORGANIZATIONAL DEVELOPMENT SUPPORT SERVICES AWARD TO SIERRA HR PARTNERS. (UNANIMOUS)

6. **Human Resources Hotline and Business Workshop Award Recommendation**

Ms. Stogbauer presented for the Council's recommendation for FRWDB approval, a contract award for Human Resources Hotline Services and Business Workshop to Sierra HR Partners, Inc. for an initial term from July 1, 2025, to June 30, 2026. The contract award should not exceed \$23,800, and would have the option to renew for an additional four (4) years based on performance and funding availability.

Ms. Stogbauer explained that only one (1) quote was received by the April 16, 2025, submission deadline from Sierra HR Partners, Inc. As outlined in the FRWDB Procurement Policy, a minimum of three (3) responsive quotes are required for a competitive procurement. The procurement was declared a failed competition. However, the quote received from Sierra HR Partners was evaluated and determined to have exceeded the minimum criteria set forth in the RFQ. Therefore, FRWDB staff recommended Sierra HR Partners be awarded the contract.

OLIVARES/WATKINS – RECOMMENDED THAT THE FRWDB APPROVE THE HUMAN RESOURCES DEVELOPMENT HOTLINE AND BUSINESS WORKSHOP AWARD TO SIERRA HR PARTNERS. (UNANIMOUS)

7. **Workforce Innovation and Opportunity Act 2025-2028 Local and Regional Plans**

Ms. Stogbauer presented the FRWDB's WIOA Local and Regional Plans for the Council's recommendation for FRWDB approval. She explained that local boards are required to submit a comprehensive four (4)-year Local and Regional Plan to the state board. The draft plan was released for a 30-day public comment period and FRWDB held public meetings for stakeholders to have the opportunity to participate and provide feedback on the Plan. No comments were received at the close of the public comment period. Upon approval by the FRWDB, Fresno City Council, and Fresno County Board of Supervisors, a fully signed plan will be submitted to the state, by June 30, 2025.

Chair Riojas asked if all eight (8) of the Workforce Development Boards in the region had to approve the Regional Plan, and Ms. Stogbauer stated that they did. The Chair of each Workforce Development Board are required to sign the Regional Plan.

OLIVARES/WATKINS – RECOMMEND THAT THE FRWDB APPROVE THE WORKFORCE INNOVATION AND OPPORTUNITY ACT 2025-2028 LOCAL AND REGIONAL PLANS. (UNANIMOUS)

8. **Local Performance Results Reports**

Va Xiong, Program Manager, FRWDB, presented the Adult and Dislocated Worker Program Providers of Services' Local Performance Results Reports for the Third Quarter of Program Year for the Council's recommendation for FRWDB acceptance. Ms. Xiong stated that all providers were performing well and FRWDB staff had no concerns.

WATKINS/OLIVARES – RECOMMEND THAT THE FRWDB ACCEPT THE LOCAL PERFORMANCE RESULTS REPORTS. (UNANIMOUS)

9. **Providers of Services Monitoring Report**

Cheryl Beierschmitt, Deputy Director Fiscal Services, FRWDB, presented for the Council's recommendation for FRWDB acceptance, the Third Quarter Monitoring Report for Adult Providers of Services. She noted that staff conducts a monitoring of all contracts to ensure that they are in compliance with Federal, State and local regulations. She reviewed the report, which showed the monitorings that were in process or completed during the Third Quarter of PY 2024-2025. There were no questions from the Council on the report.

WATKINS/OLIVARES – RECOMMENDED THAT THE FRWDB ACCEPT THE PROVIDERS OF SERVICE' MONITORING REPORT FOR THE THIRD QUARTER. (UNANIMOUS)

10. **Job Seekers Customer Satisfaction Reports**

Ms. Stogbauer presented the Job Seekers Customer Satisfaction Reports for Third Quarter of PY 2024-2025 for the Council's review and recommendation for FRWDB approval. She reviewed some of the comments received from the Customer Satisfaction Surveys and noted there were many comments about how great provider staff was.

Ms. Stogbauer informed the Council that FRWDB was working with a vendor to create an online survey for participants and that currently, the survey was done via a paper process. Chair Riojas asked if completing the survey was a requirement, or was it just for feedback. Ms. Stogbauer explained that it is not a requirement, but FRWDB staff does take the comments and responses into consideration for local planning. She added, however, that it is required by Federal law that FRWDB conducts a survey of participants' satisfaction.

WATKINS/OLIVARES – RECOMMENDED THAT THE FRWDB ACCEPT THE JOB SEEKERS CUSTOMER SATISFACTION REPORTS. (UNANIMOUS)

11. **Adult and Dislocated Worker Demographics Reports**

Ms. Stogbauer presented the Adult and Dislocated Worker Demographics Report for the Third Quarter of PY 2024-2025. She indicated that there were no major changes to the report from the previous quarter.

This was an information item.

12. **America Job Centers of California Usage Reports**

Ms. Stogbauer presented the America's Job Centers of California (AJCC) Usage Report for the Council's review. The report showed data per month, over a 12-month period, for unique client visits and total visits to the AJCCs.

This was an information item.

13. **Agenda Items for July 24, 2025, Meeting**

There were no items suggested for the July 24, 2025, Adult Council meeting.

14. **Meeting Feedback**

No feedback was provided.

Meeting adjourned at 4:47 p.m.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	2
MEETING DATE:	July 24, 2025
ACTION:	INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Martha Espinosa, Deputy Director Marketing, Grants and Business Initiatives

SUBJECT: Adult Marketing Outreach Initiatives

INFORMATION:

Martha Espinosa, Fresno Regional Workforce Development Board (FRWDB) Deputy Director Marketing, Grants and Business Initiatives, will share an Introduction of new innovative platforms to enhance outreach initiatives.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	3
MEETING DATE:	July 24, 2025
ACTION:	RECOMMEND TO APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council
FROM: Ka Xiong, Contracting Manager
SUBJECT: Security Services Contract Award Modification

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) approve a contract modification to Fresno County Private Security to increase the hourly rate for security guard services from \$35.00 per hour to \$37.00 per hour for the period of January 1, 2026, to June 30, 2026.

REASON FOR RECOMMENDATION:

Fresno County Private Security provides security services at three (3) Workforce Connection service locations. The current contract is approved for the period of July 1, 2025, through December 31, 2025, at a rate of \$35 per hour and is based on an estimated 203.5 hours of service per month for sites one (1) and two (2), and 176 hours of service per month for site three (3).

Due to the cost of living and minimum wage increases, Fresno County Private Security has raised their rates to keep up with the need of their clients.

To ensure sufficient funding is available for rate increases, staff recommends the approval of a contract modification to increase the total contract amount by \$50,256, for a total contract amount of \$251,856. This modification adjusts the hourly rate per site from \$35.00 to \$37.00 per hour for the last six (6) months of the contract from January 1, 2026, to June 30, 2026. This modification does not change any other provisions of the contract.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	4
MEETING DATE:	July 24, 2025
ACTION:	RECOMMEND TO APPROVE

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council
FROM: Beatriz Lopez, Interim Forestry Manager
SUBJECT: High Road Training Partnerships - Resilient Workforce Fund Contract Modification

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) approve a modification to the High Road Training Partnership (HRTTP)-Resilient Workforce Fund contract.

A total of \$244,304.41 will be reduced from line items, as follows:

- \$5,520.00 from the Consumables/Testing line item, as these costs have already been covered.
- \$30,000.00 from the Subrecipient line item to remove Tulare Workforce Development Board and reduce participant goals by 20.
- \$30,000.00 from the Contractual Services line item to remove College of the Sequoias and reduce participant goals by 20.
- \$178,784.41 from the Supportive Services line item:
 - Workforce Development Board of Madera County is contracted for \$85,055 in Supportive Services; move to Contractual line item.
 - Mother Lode Job Training is contracted for \$93,729.41 in Supportive Services; move to Contractual line item.

The reductions will be reallocated as follows:

- \$7,500.00 for Staff Travel, to support cohorts in the Mother Lode and Madera regions.
- A total of \$58,020.00 will be reallocated to the Contractual line as follows:
 - \$6,000.00 to Columbia College for additional supportive services.
 - \$52,020.00 to Yosemite Adult School to support a cohort of 20 participants in the Fall of 2025.

REASON FOR RECOMMENDATION:

The Fresno Area Workforce Investment Corporation Greater Sierra Forestry Corps (GSFC), through this modification, will revise costs and partners to successfully meet the deliverables of the grant. It will also revise costs for proper billing and update internal record keeping.

Specifically, to address partnership realignment that will support rural clients, GSFC requests moving funding from College of the Sequoias and Tulare Workforce Investment Board to Yosemite Adult School. After speaking with the Tulare Workforce Investment Board, FRWDB staff determined they did not have the capacity to meet the contracting goals at this time. Yosemite Adult School has agreed to host another short-term training in place of College of the Sequoias. The Workforce Development Board of Madera County has reviewed their current contract amount and has also agreed to support this cohort. The cohort will have 20 participants and take place in the Fall of 2025.

Additionally, staff requests moving Supportive Service funding to the Contractual Services line item. When the grant was originally written, all supportive services were grouped instead of being assigned to each individual contractor. By reallocating this, it will come into line with fiscal and contracting internal processes.

Finally, staff would like to request a reduction on the Consumable/Testing line item, as those costs have been paid for with braided funding; and increase Staff Travel. With expansion into the Mother Lode and Madera regions, there has been an increased amount of travel, as a new coordinator was hired with braided funding to support that area.

FISCAL IMPACT:

None.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	5
MEETING DATE:	July 24, 2025
ACTION:	RECOMMEND TO ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council

FROM: Ka Xiong, Contracting Manager

SUBJECT: Local Performance Results Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Adult and Dislocated Worker Program Providers of Services' Local Performance Results Reports for the Fourth Quarter of Program Year (PY) 2024-2025.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budgets and administrative plans. Additional administrative responsibilities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports. FRWDB staff will submit both upon request, but not less often than every quarter.

The attached worksheets provide local performance results for each of the Adult and Dislocated Worker Providers of Services for the Fourth Quarter of PY 2024-2025.

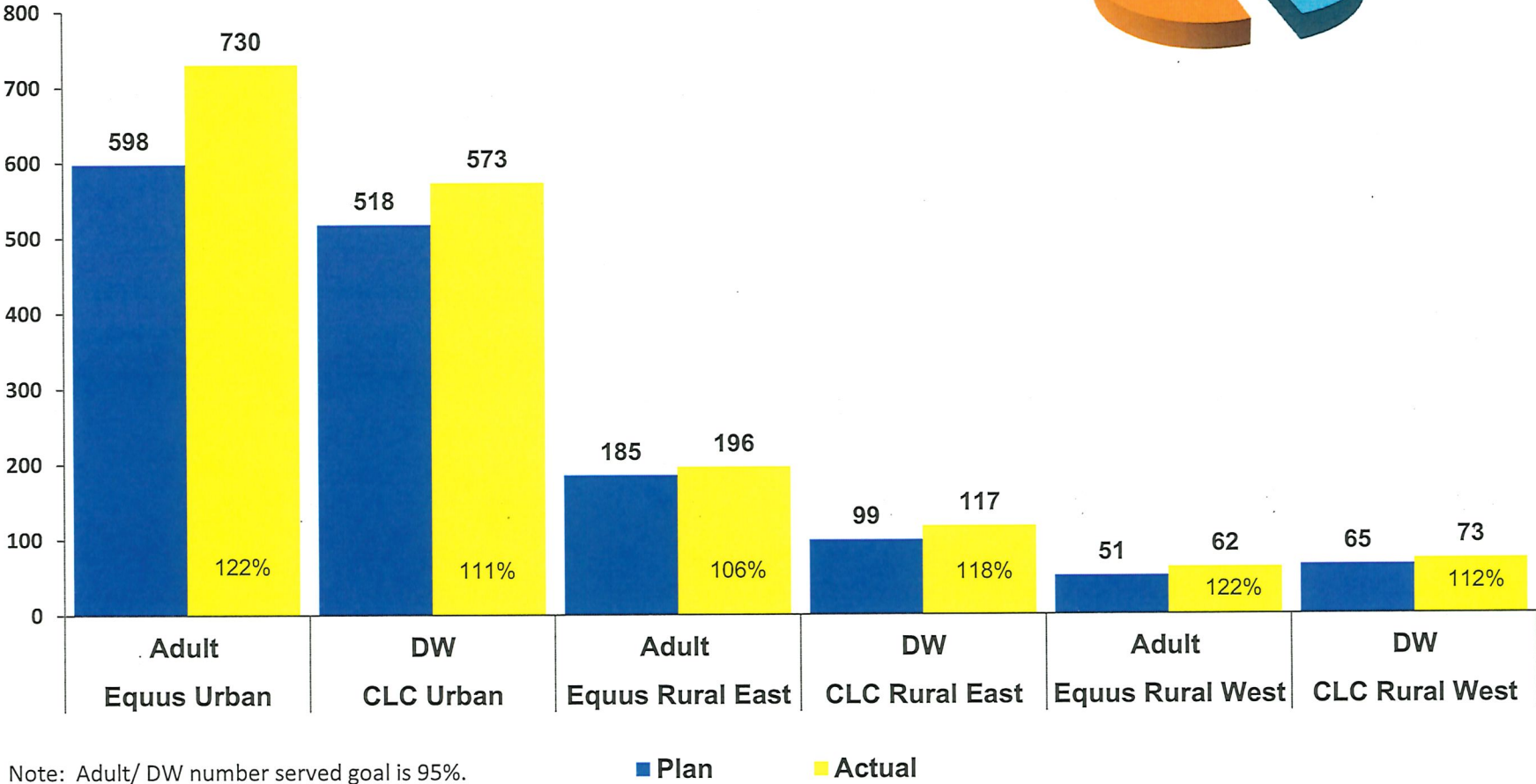
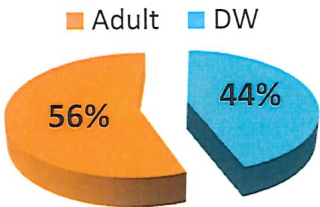
ATTACHMENTS:

Adult/DW Year-to-Date Local Performance Results Reports - Fourth Quarter of Program Year 2024-2025

CLC- Central Labor Council
EQUUS- Equus Workforce Solutions

Adult/DW Served

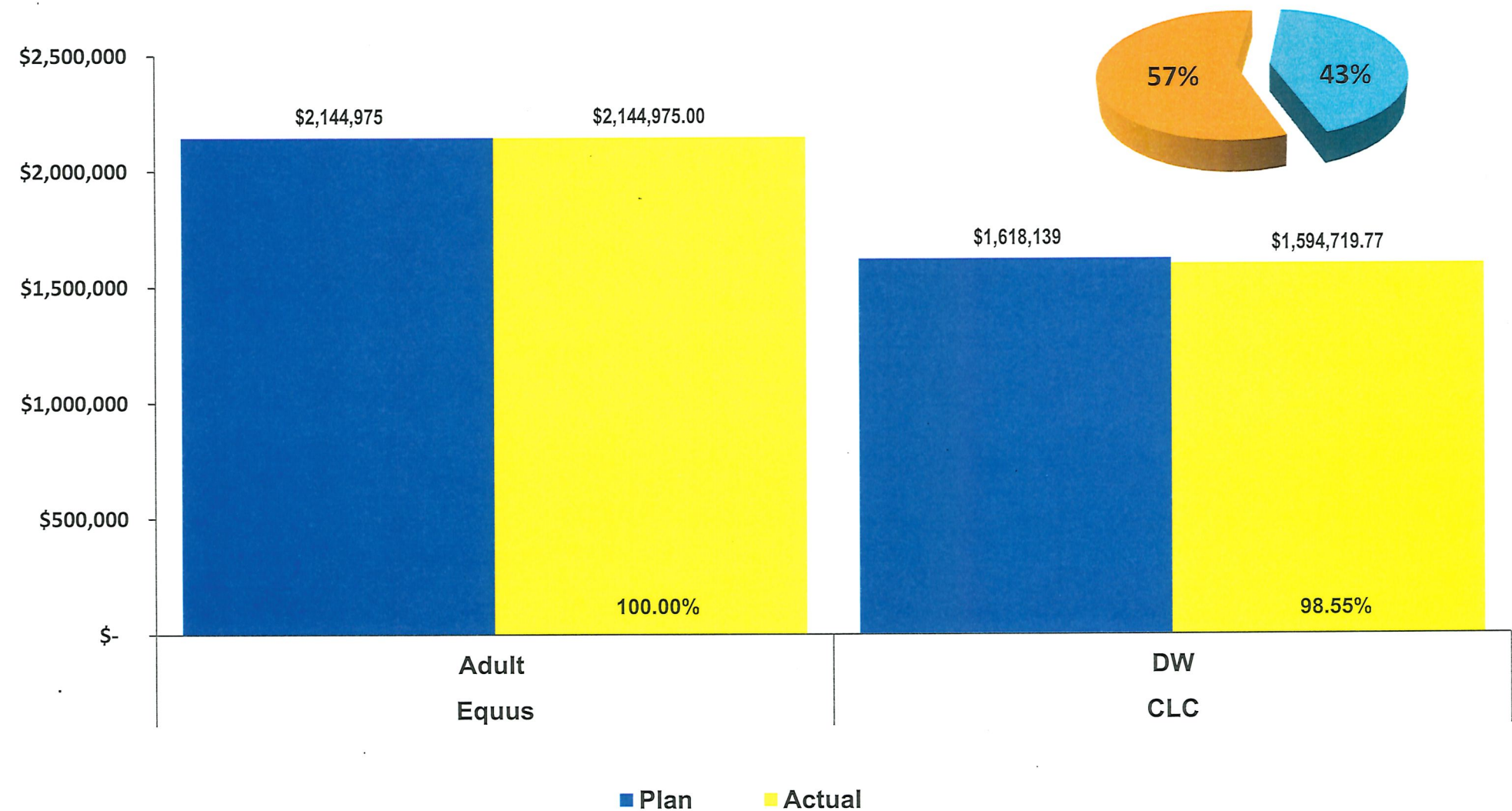
Total Served- 1751



Adult/ DW Expenditures

Total Expenditures

Adult DW

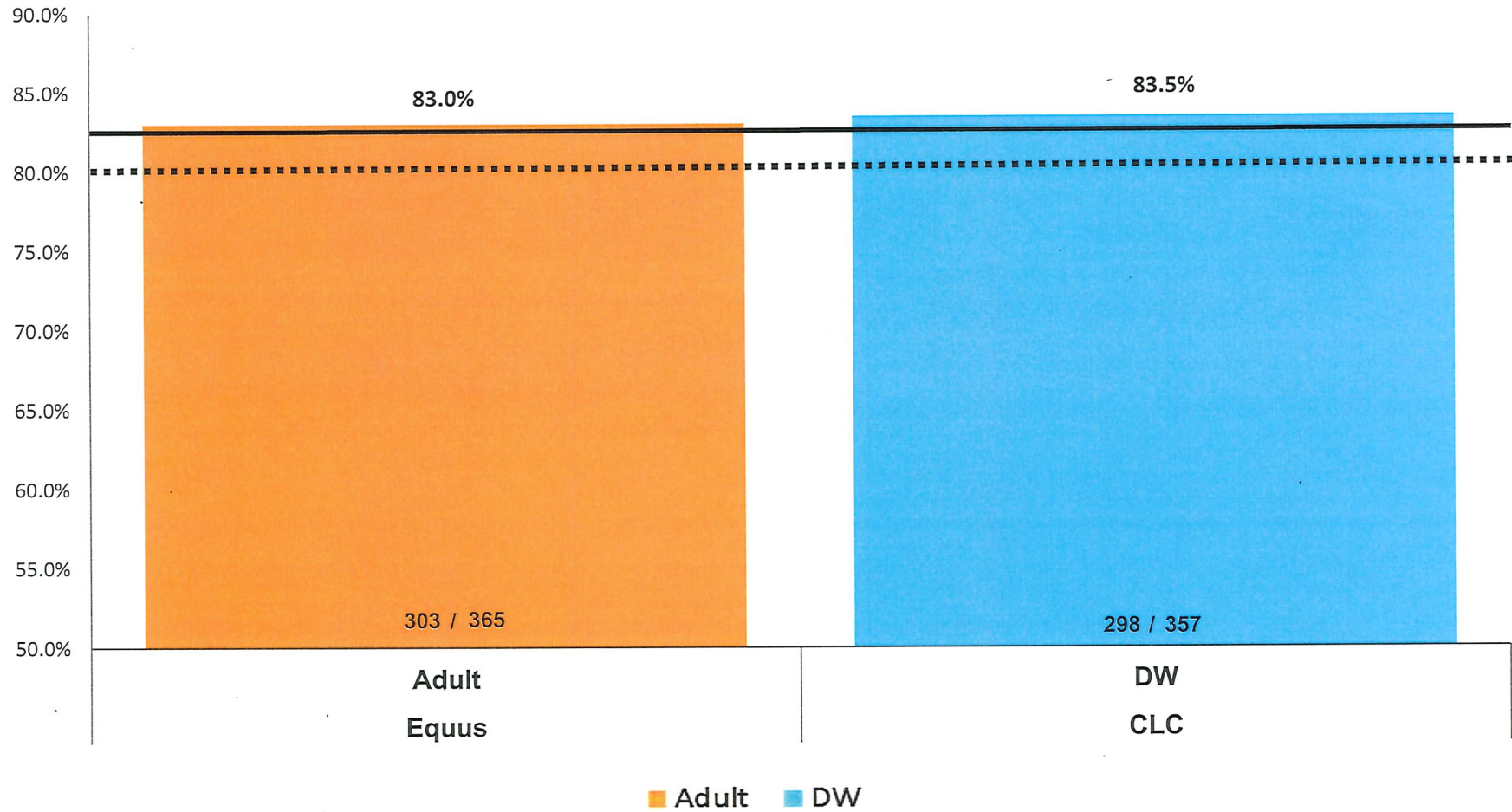


Note: Adult/DW Expenditures goal is 95% to 100%.

Adult/DW Placement

Placement Goals

DW 83.0%
Adult 80.0%

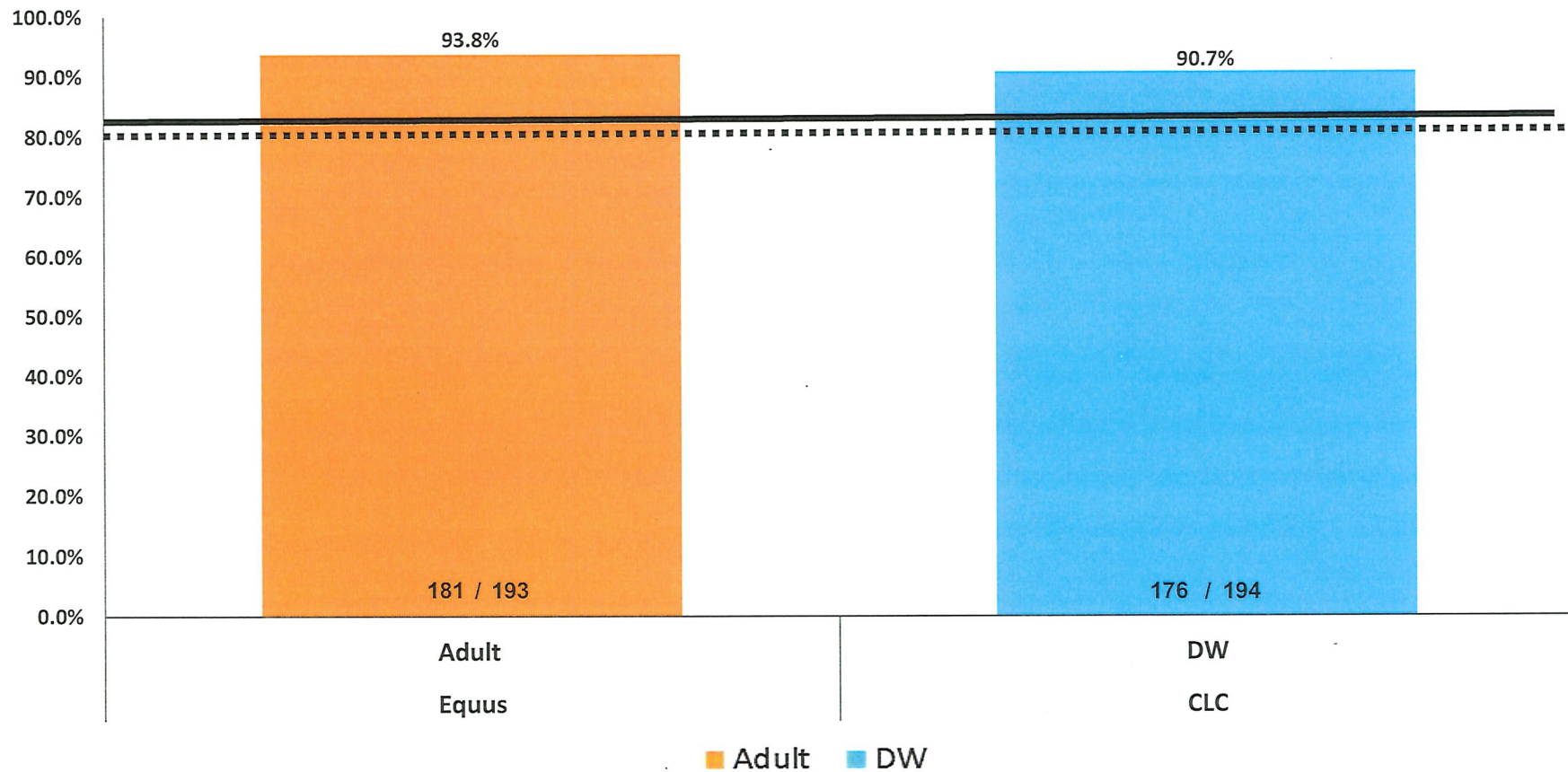


Certificate of Attainment Goal

DW 82.0%

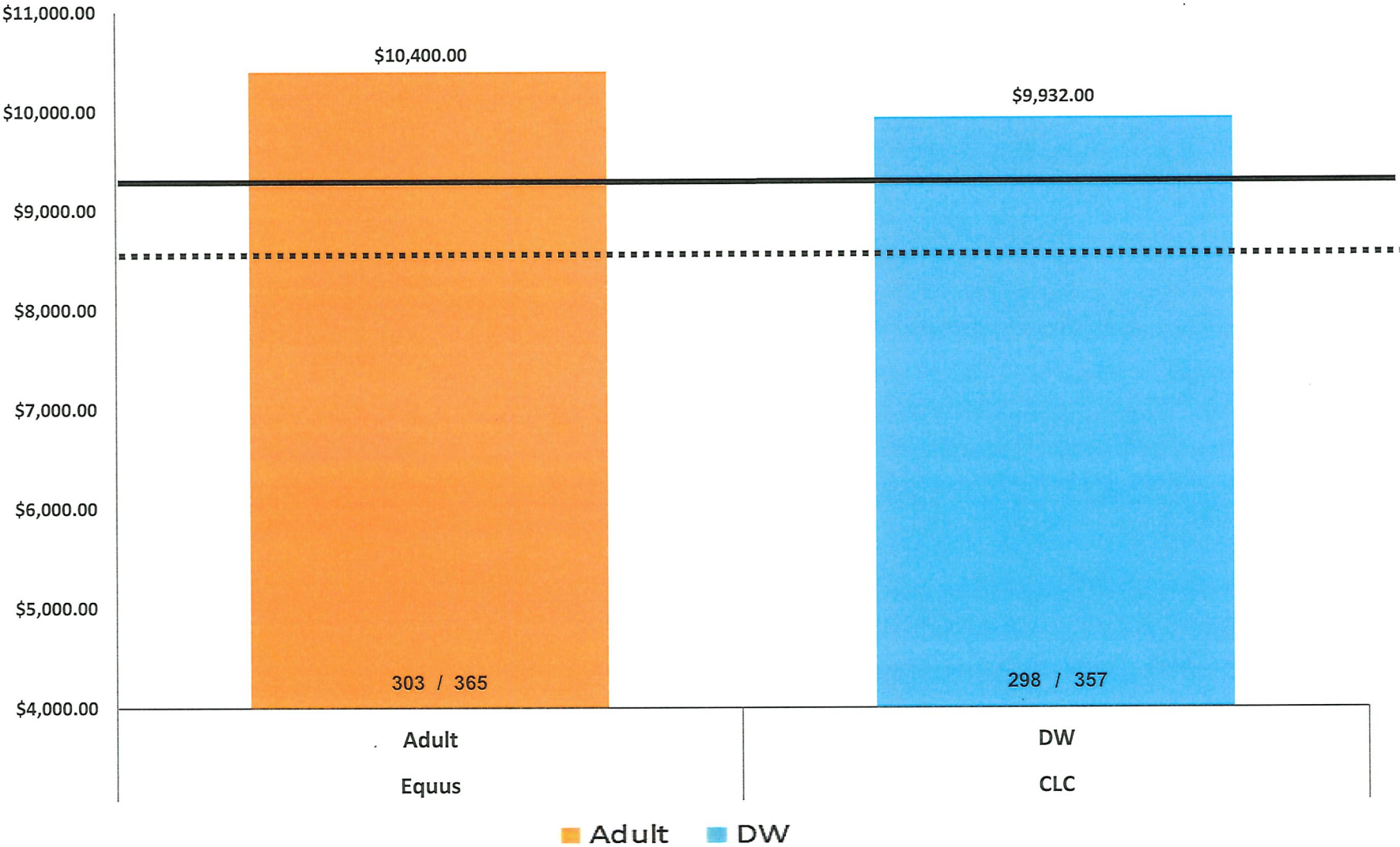
Adult 80.0%

Adult/DW Credential Rate



Placement Median Wage Earnings

Goals
DW \$9,200 —————
Adult \$8,500

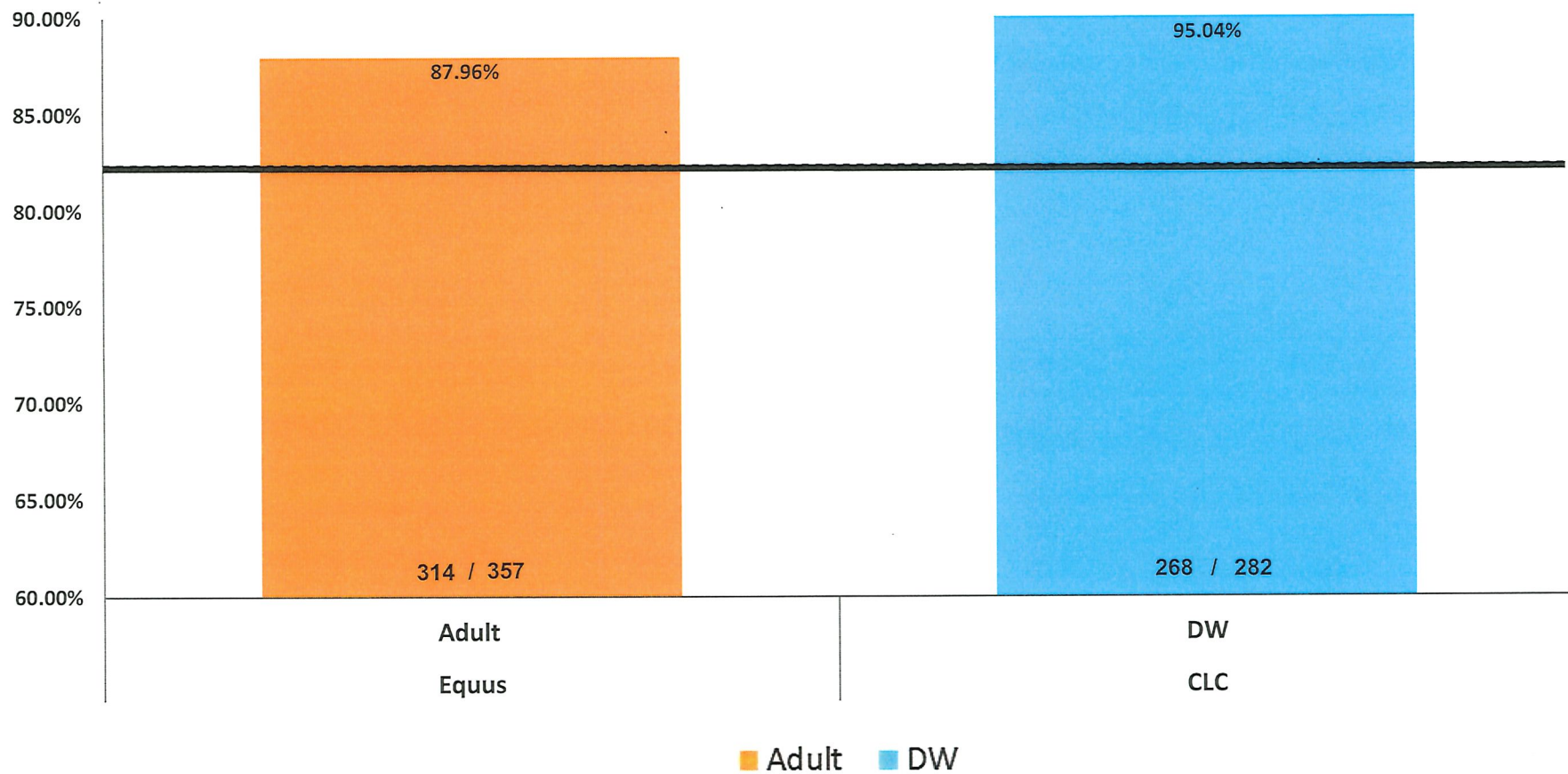


Measurable Skills Gain

Goals

DW 83.0%

Adult 83.0%



FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM: 6

MEETING DATE: July 24, 2025

ACTION: RECOMMEND TO
ACCEPT

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council
FROM: Rebecca Moncivais, Monitoring Manager
SUBJECT: Providers of Services' Monitoring Report

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the attached Providers of Services' Monitoring Report for the Fourth Quarter of Program Year (PY) 2024-2025.

REASON FOR RECOMMENDATION:

FRWDB staff conducts monitoring of all contracts to ensure compliance with federal, state, and local regulations and policies specific to programmatic and fiscal systems under the authority of Workforce Innovation and Opportunity Act, Sections 183(a) and 184(a)(4).

The attached tables provide the status of the program and fiscal monitoring of the Fourth Quarter of PY 2024-2025.

ATTACHMENT:

Adult Providers of Services' Monitoring Report – Fourth Quarter, Program Year 2024-2025

**Adult Providers of Services' Monitoring Report
Fourth Quarter, Program Year 2024-2025**

ATTACHMENT

Program Monitoring

Programmatic monitoring of the following sub-recipients was **completed** during the fourth quarter of Program Year (PY) 2024-2025: **None**

Programmatic monitoring of the following sub-recipient was **in process** at the end of the fourth quarter:

Sub-Recipient	Grant
Equus Workforce Solutions PY 2024-2025 (March 2025)	Adult Services
Central Labor Council-Partnership PY 2024-2025 (May 2025)	<ul style="list-style-type: none">• Dislocated Worker• Rapid Response/Layoff Aversion• Additional Assistance

**Adult Providers of Services' Monitoring Report
Fourth Quarter, Program Year 2024-2025**

Fiscal Monitoring

Fiscal monitoring of the following sub-recipients was **completed** during the fourth quarter of Program Year (PY) 2024-2025:

Sub-Recipient	Grant	Results
Centro La Familia Advocacy Services, Inc. PY 2024-2025, Initial Fiscal Review	English Language Learner - Integrated Education & Training Grant (ELL-IET)	Finding: 1) Incorrectly applying equipment cost to both direct and indirect line items. Finding closed 4/23/2025
Central Valley Pipe Trades PY 2024-2025, Initial Fiscal Review	High Roads Construction Careers: Resilient Workforce Fund, Valley Build (HRCC: RWF)	No Findings
IMAGO PY 2024-2025, Fiscal Closeout Review	Earmark Valley Build NOW	No Findings
Madera County Workforce Investment Corporation PY 2024-2025, Initial Fiscal Review	High Road Training Partnerships: Resilient Workforce Fund (HRTF: RWF)	No Findings
Kern, Inyo, Mono Building & Construction Trades Council PY 2024-2025, Initial Fiscal Review	High Roads Construction Careers: Resilient Workforce Fund, Valley Build (HRCC: RWF)	No Findings

Fiscal monitoring of the following sub-recipients was **in process** at the end of the fourth quarter:

Sub-Recipient	Grant	Comment
Mother Lode Job Training Workforce Development PY 2023-2025, Initial Fiscal Review (September 2024)	<ul style="list-style-type: none"> • CalFIRE Round 2, Central Valley Forestry Corps (CVFC) • High Roads Construction Careers: Resilient Workforce Fund, Valley Build (HRCC: RWF) • High Road Training Partnerships: Resilient Workforce Fund (HRTF: RWF) 	<ul style="list-style-type: none"> • A formal letter was mailed on 4/16/25, placing them on hold to receive payments until findings have been resolved (due to lack of single audit, time allocations, written cost allocation plan and submission of adjusted invoices for July 24 through March 25). • As of 7/7/2025, Mother Lode has submitted Invoice adjustments for July 2024 - November 2024 and they are currently being reviewed.

**Adult Providers of Services' Monitoring Report
Fourth Quarter, Program Year 2024-2025**

Fiscal Monitoring Continued

Tradeswomen, Inc. PY 2024-2025, Initial Fiscal Review (July 2024)	<ul style="list-style-type: none"> • Good Jobs Challenge • High Roads Construction Careers: Resilient Workforce Fund, Valley Build (HRCC: RWF) • Earmark Valley Build Now 	<ul style="list-style-type: none"> • A formal letter was mailed on 12/13/24 placing them on hold until documentation was received. • An initial determination letter was sent on 4/17/25 regarding findings - no time sheets, time allocations, insufficient general ledger and income statement. • On 5/6/25 FRWDB staff received documentation and requested revised first quarter PY 24-25 (July-Sept 2024) invoices. • On 7/7/2025, Tradeswomen submitted the invoices, and they are currently being reviewed.
Equus Workforce Solutions PY 2024-2025, Initial Fiscal Review (March 2025)	Adult Services	<ul style="list-style-type: none"> • FRWDB was waiting on supporting documentation for cost allocation methodology. • On 7/1/2025, FRWDB staff received the supporting documentation, and it is currently being reviewed.
San Joaquin County Employment and Economic Development Department PY 2024-2025, Initial Fiscal Review (April 2025)	High Roads Construction Careers: Resilient Workforce Fund, Valley Build (HRCC: RWF)	
Fresno Economic Opportunities Commission PY 2024-2025, Initial Fiscal Review (May 2025)	Good Jobs Challenge	
Valley Regional Occupational Program PY 2024-2025, Fiscal Closeout (June 2025)	High Road Training Partnerships: Resilient Workforce Fund (HRTF: RWF)	

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	7
MEETING DATE:	July 24, 2025
ACTION:	RECOMMEND TO ACCEPT

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TO: Adult Council
FROM: Phyllis Stogbauer, Senior Deputy Director
SUBJECT: Job Seeker Customer Satisfaction Reports

RECOMMENDATION:

Recommend that the Fresno Regional Workforce Development Board (FRWDB) accept the Job Seeker Customer Satisfaction Reports for the Fourth Quarter of Program Year (PY) 2024-2025.

REASON FOR RECOMMENDATION:

The FRWDB Joint Powers Agreement states, in part, that FRWDB staff shall fulfill administrative responsibilities as set forth in the Workforce Innovation and Opportunity Act (WIOA), including the administering of programs as described in the WIOA, as well as developing budget plans. Additional administrative responsibilities and authorities shall include assessing the performance and evaluating the benefit, productivity, and impact of all programs funded under the WIOA, as amended or superseded, and submitting progress reports.

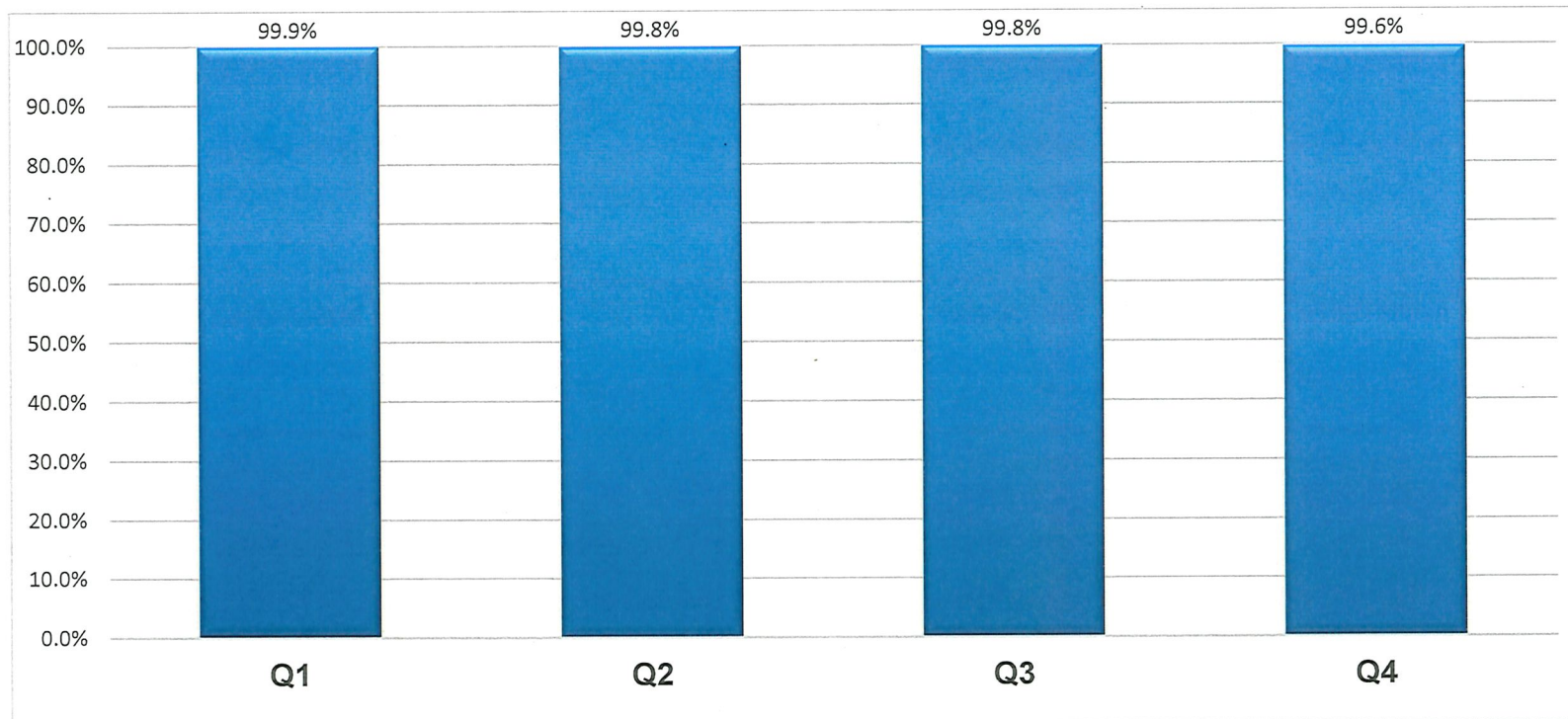
As part of this responsibility, FRWDB staff has implemented the Job Seeker Customer Satisfaction process and data collection system. The FRWDB's sub-contracted providers of services submit their data to staff on a monthly basis. The data is accumulated, analyzed and reviewed on a quarterly basis and reported to this Council.

FRWDB staff work with service providers to improve the processes used to increase the satisfaction level with its job seekers. These improvements are based on data collected through these satisfaction surveys, monitoring reviews, complaints and monthly operations meetings between provider and FRWDB staff.

ATTACHMENTS:

ATTACHMENT I: Basic Career Services Report for the Fourth Quarter of PY 2024-2025
ATTACHMENT II: Placement Satisfaction Report for the Fourth Quarter of PY 2024-2025

Basic Career Services



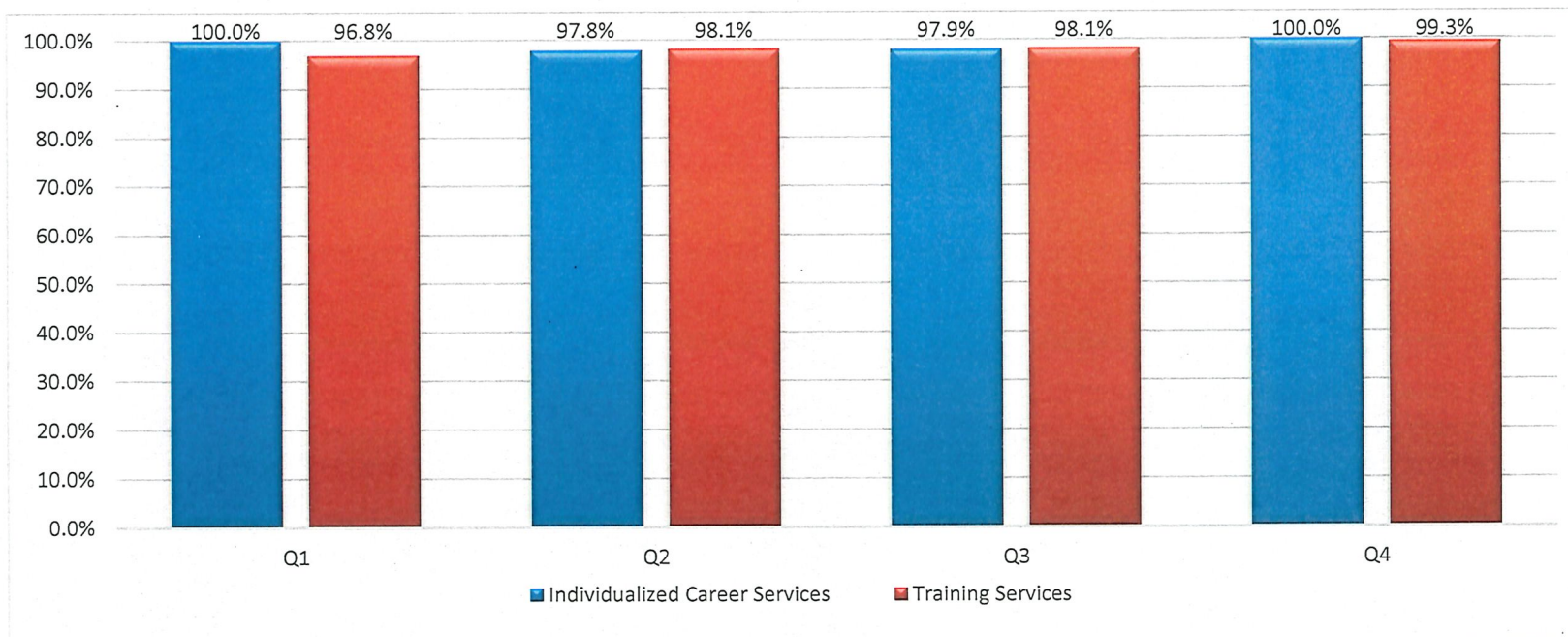
Staff Notes:

	PY 24-25			
	Q1	Q2	Q3	Q4
Surveys Received	328	230	744	187
Number of Users	6,109	6,884	8,223	6,693
Survey Response Rate	5.7%	3.3%	9.0%	2.8%

Sample of User Comments:

Excellent service thank you for all your help. I think this is a program many people would benefit from. Lost phone, front desk person and security very helpful. Thank you!! Appreciate the help. Nicole was very helpful and polite and professional. Omar, very helpful and patient and explaining. Yes, you guys are life savers. Professional and courteous. Thank you so much Claudia for walking me through the process. I was lost when I walked in, but now I have direction because of you. Workforce Connection aims to provide help and successes for our community. Thank you! I am very pleased! Thanks for all your help. Wish my appointment could be sooner than later based on the timeline of the program start date. Very helpful and quiet resource room. I already told some friends to come here or any Workforce. Gigi was very helpful with everything and very patient with us.

Placement Satisfaction



Staff Notes:

	PY 23-24		PY 24-25					
	Q1		Q2		Q3		Q4	
	Non-Training	Training	Non-Training	Training	Non-Training	Training	Non-Training	Training
Surveys Received by Type	23	41	33	41	58	49	26	55
Clients Closed & Placed by Type	82	96	79	99	39	87	51	108
Survey Response Rate	28.0%	42.7%	41.7%	41.4%	67.2%	56.3%	50.9%	50.9

Participant Feedback:

Thank you WFC for the training and support I received while in the program and believing in me. Because of the training and support from my ERS I secured employment as an LVN. I will share my experience with friends and family. My case manager was amazing, and I could not have completed the training and found employment without her assistance. I am very happy. My training was in HVAC and I obtained employment as a Maintenance Supervisor because I needed a job that pays really good. I am very thankful for the scholarship that was awarded to me. I appreciate all the support that I received from everyone at Workforce Connection. Unfortunately, due to financial circumstances I accepted a job that's not training related. However, I plan to continue to study and take the exams and become certified in CompTIA A+, and Security+. I'm very happy with all the help and support that I received at Workforce Connection. I was able to go through Truck Driver Training. I received my Class A with all the endorsements. Thank you so much for the support that I received.

FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	8
MEETING DATE:	July 24, 2025
ACTION:	INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council
FROM: Phyllis Stogbauer, Senior Deputy Director
SUBJECT: Adult and Dislocated Worker Demographics Reports

INFORMATION:

Per the Adult Council's direction, Fresno Regional Workforce Development Board (FRWDB) staff provides cumulative quarterly reports of various demographics for the FRWDB's Adult and Dislocated Worker enrollments. Attached are the demographics reports for the Fourth Quarter of Program Year 2024-2025.

ATTACHMENTS:

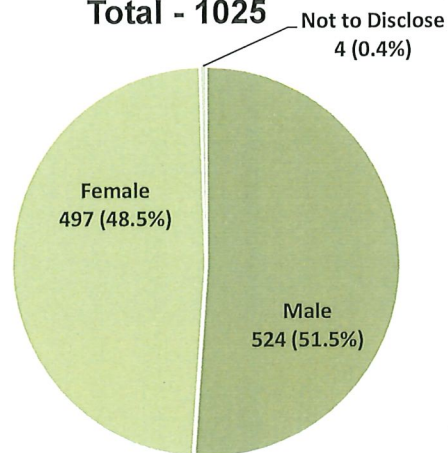
ATTACHMENT I: Adult Demographics Fourth Quarter, Program Year 2024-2025
ATTACHMENT II: Dislocated Worker Demographics Fourth Quarter, Program Year 2024-2025



Adult Demographics Fourth Quarter, Program Year 2024-2025

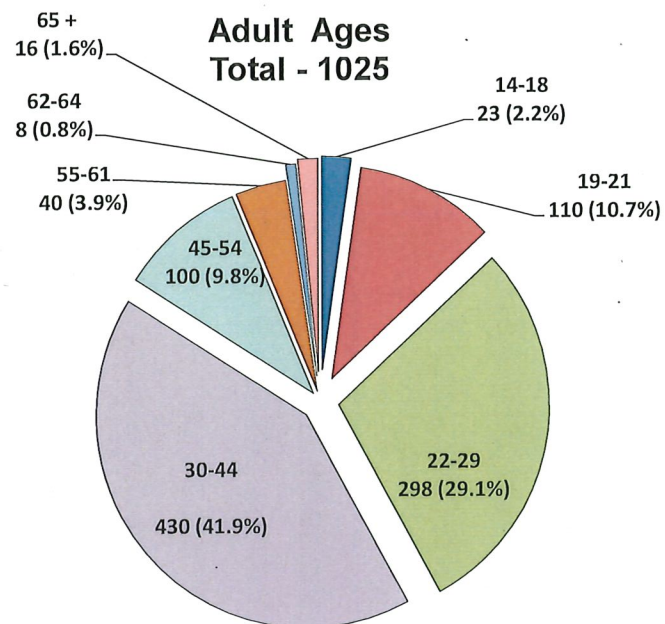
Adult Enrollments

Total - 1025

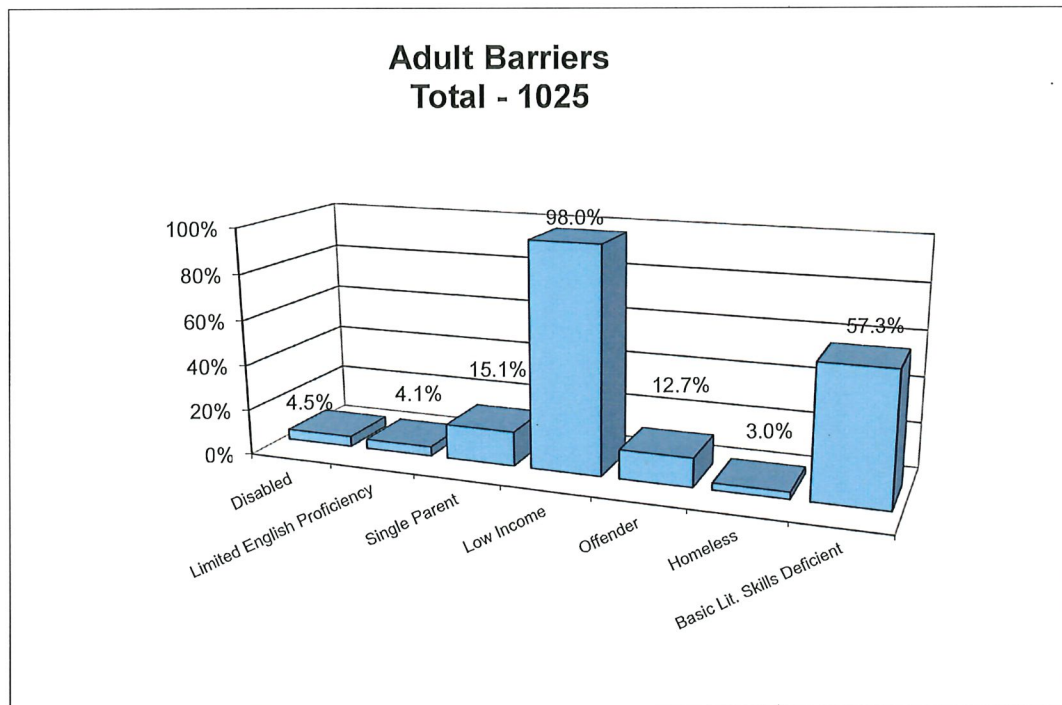
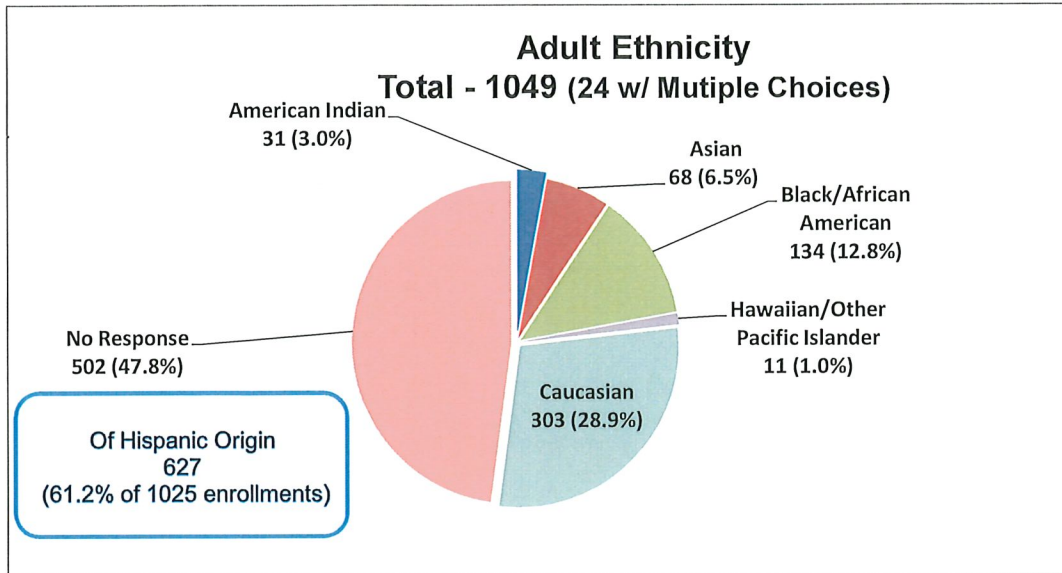


Adult Ages

Total - 1025

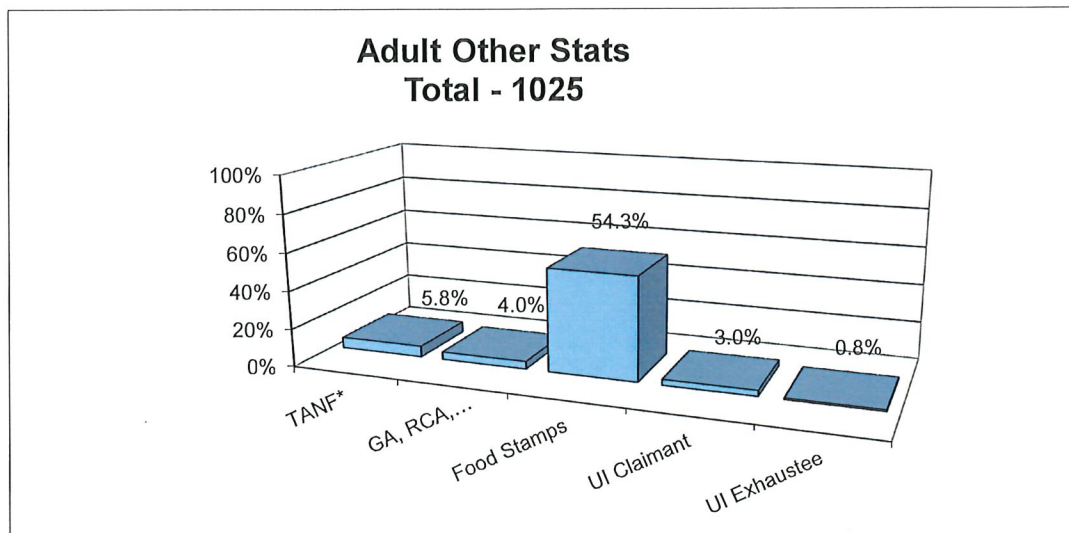


Adult Demographics Fourth Quarter, Program Year 2024-2025



Adult Demographics

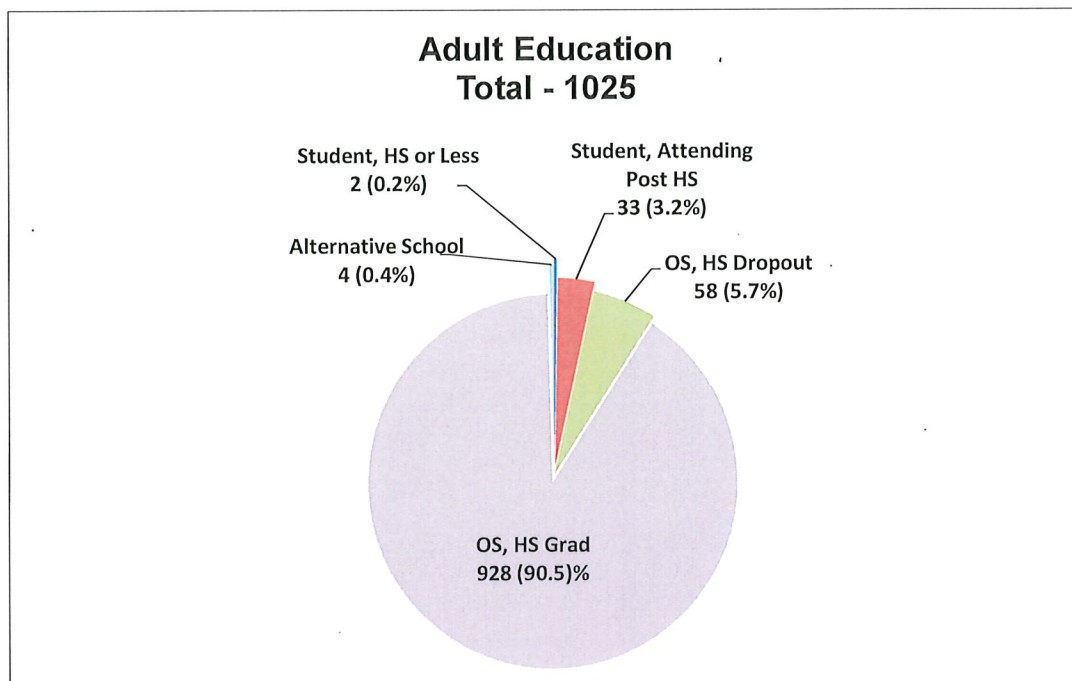
Fourth Quarter, Program Year 2024-2025



TANF - Temporary Assistance for Needy Families

GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income

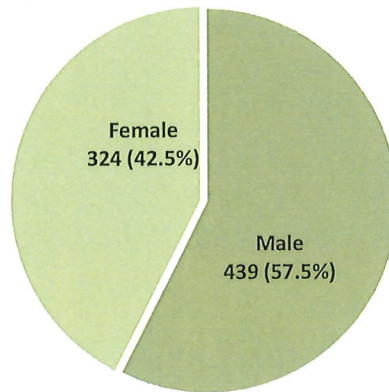
UI - Unemployment Insurance



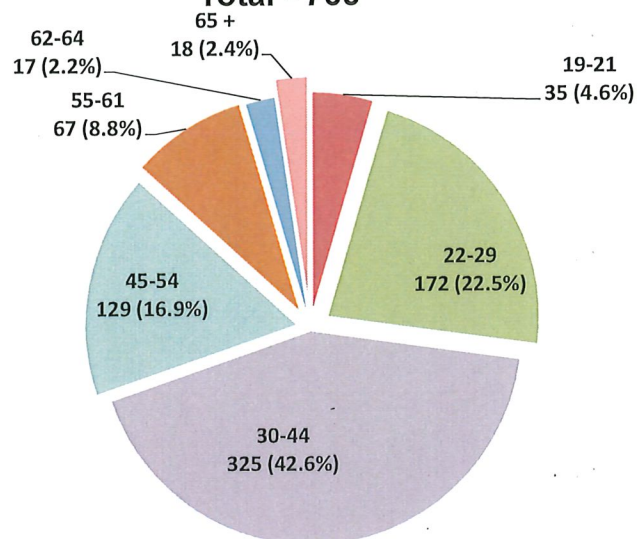


Dislocated Worker Demographics Fourth Quarter, Program Year 2024-2025

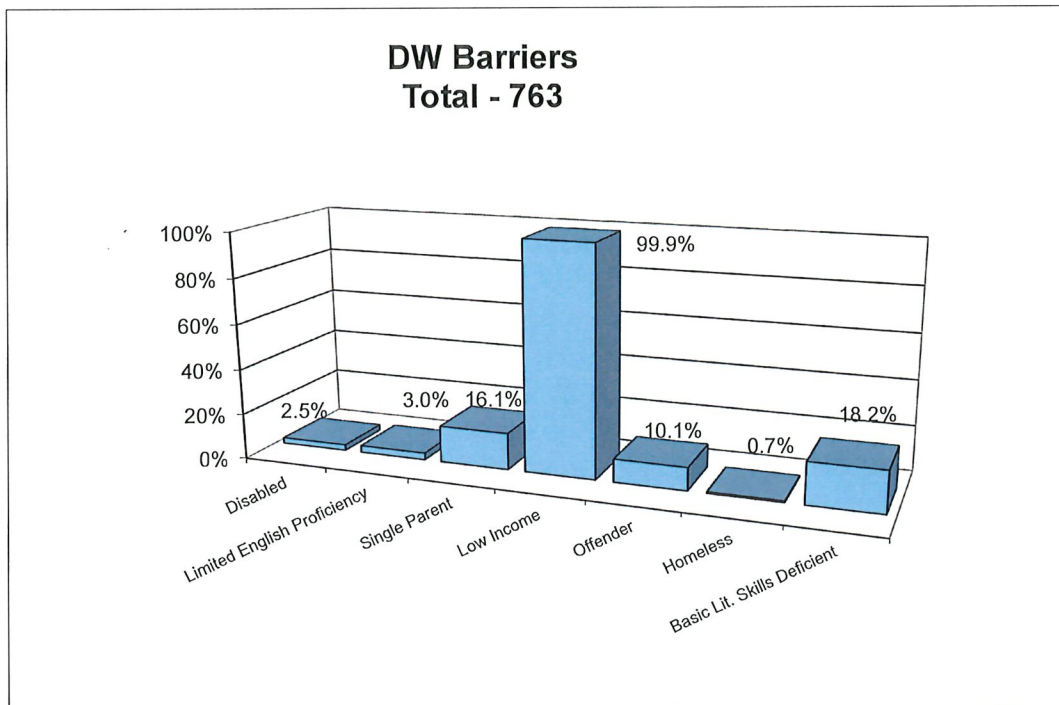
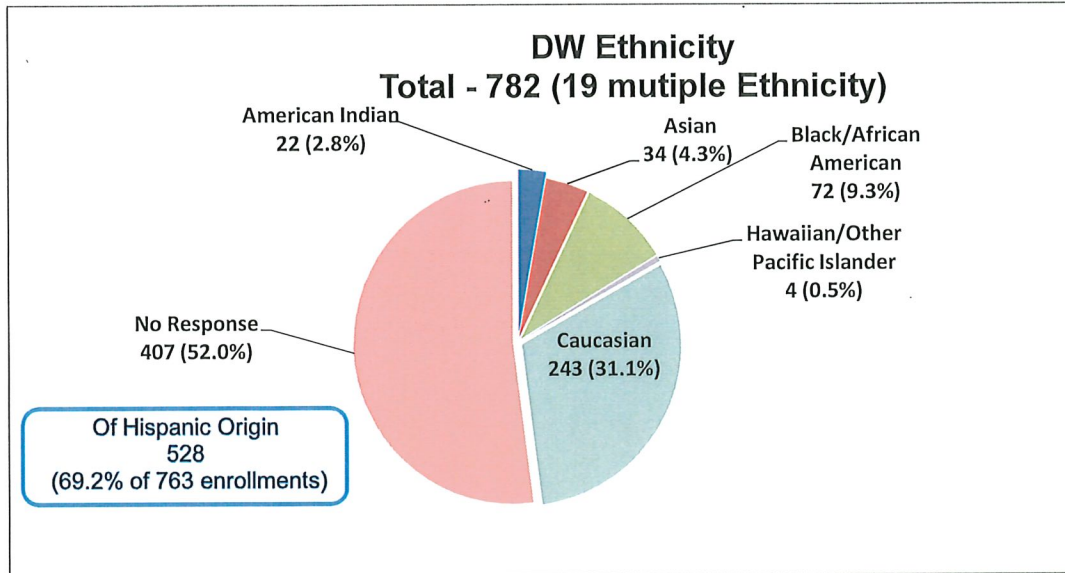
**DW Enrollments
Total - 763**



**DW Ages
Total - 763**

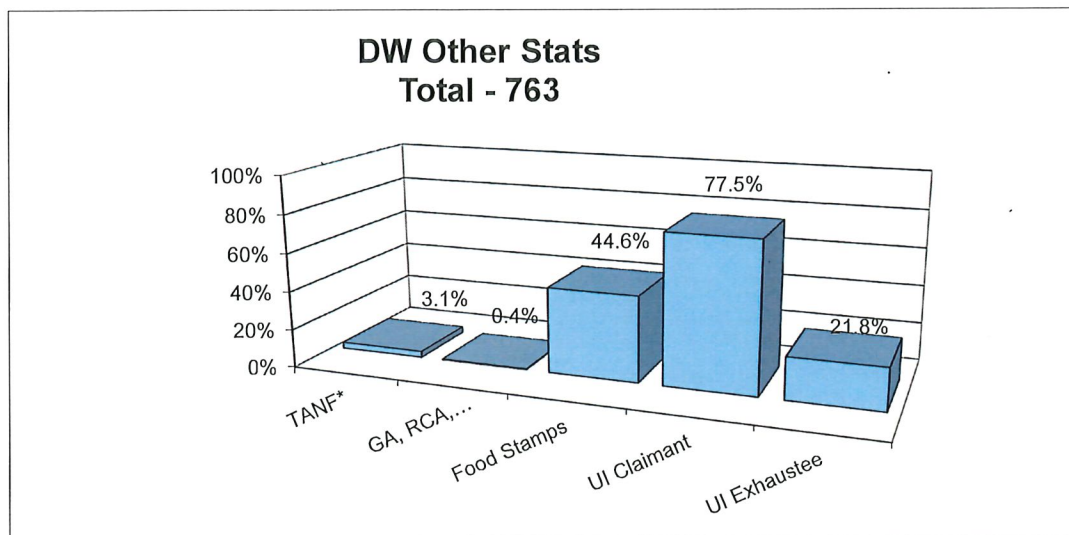


Dislocated Worker Demographics Fourth Quarter, Program Year 2024-2025



Dislocated Worker Demographics

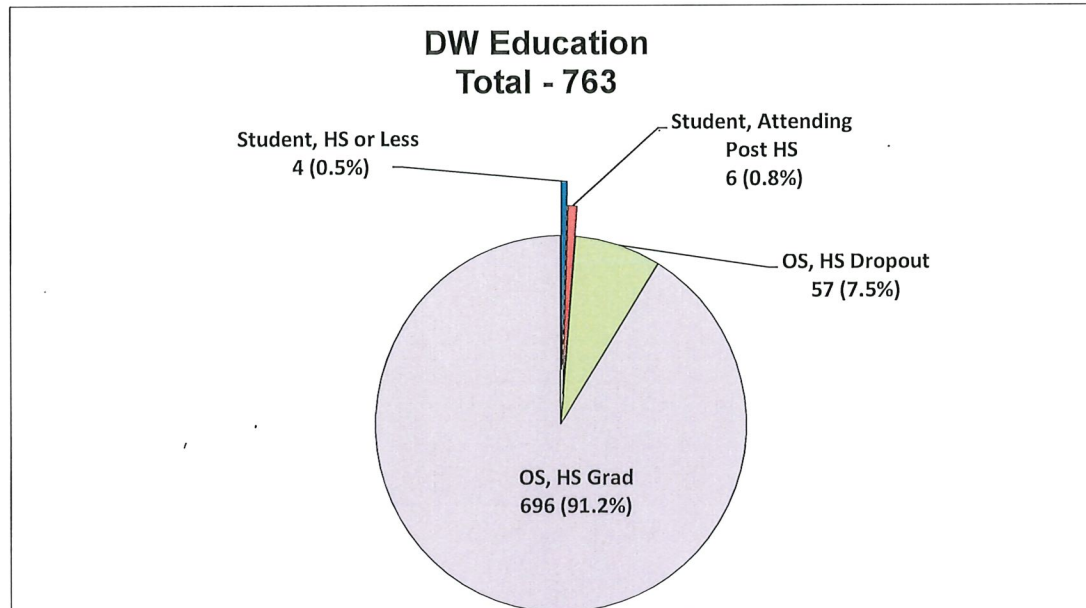
Fourth Quarter, Program Year 2024-2025



TANF - Temporary Assistance for Needy Families

GA - General Assistance, RCA - Refugee Cash Assistance, SSI - Supplemental Security Income

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FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD

AGENDA ITEM:	9
MEETING DATE:	July 24, 2025
ACTION:	INFORMATION

2125 Kern Street, Suite 208 • Fresno, CA 93721 • (559) 490-7100 • Fax (559) 490-7199 • www.frwdb.net

TO: Adult Council
FROM: Phyllis Stogbauer, Senior Deputy Director
SUBJECT: America's Job Centers of California Usage Report

INFORMATION:

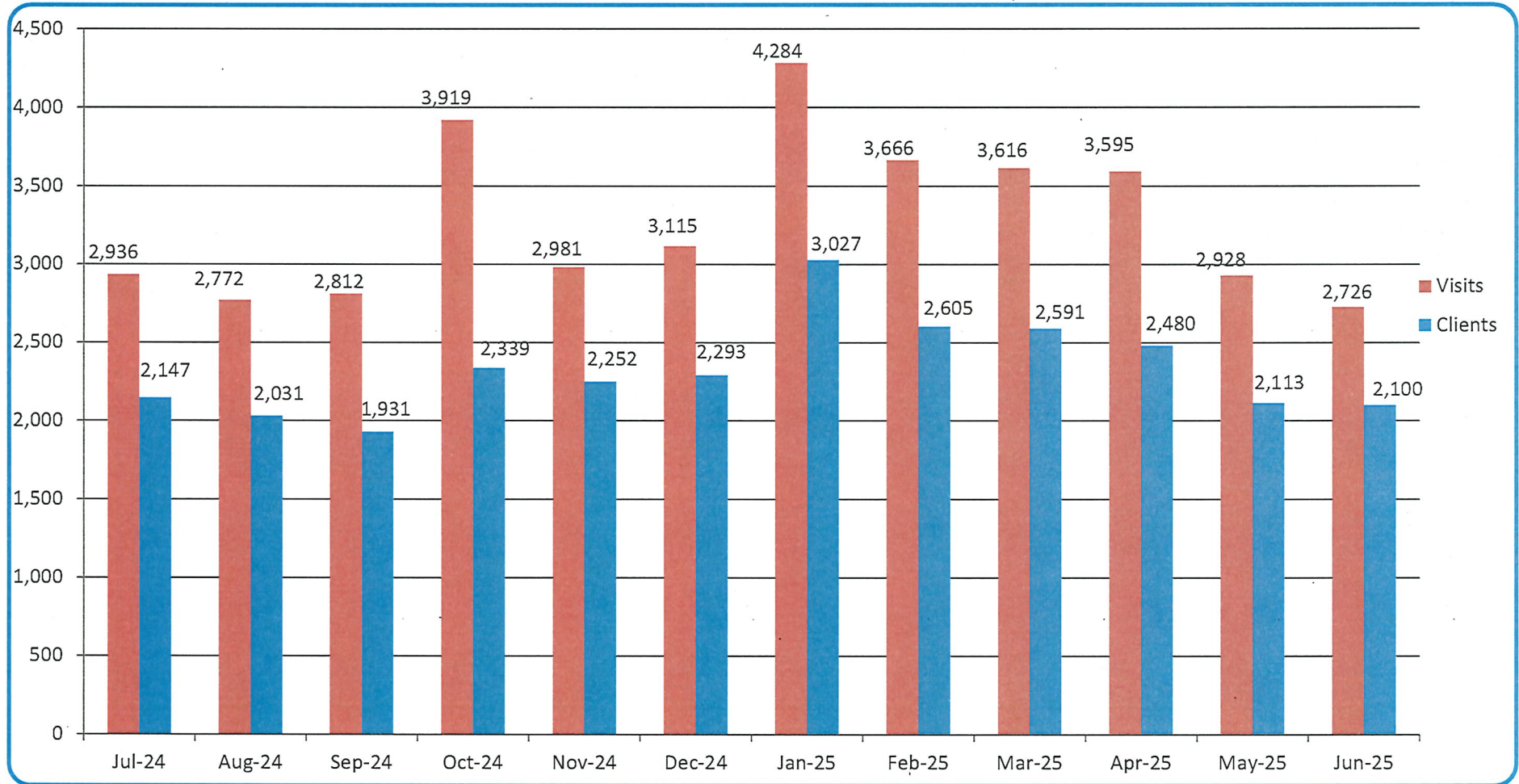
The Adult Council requested that Fresno Regional Workforce Development Board staff provide periodic reports of client usage at the America's Job Centers of California (AJCCs).

ATTACHMENT:

AJCC Clients and Visits Trend Report – June 2025

AJCC Clients and Visits Trend Report

June 2025



Clients are unique clients receiving AJCC services in-person or online each period. Clients may be duplicated across periods.

Visits are clients visiting AJCCs. Can be multiple visits for each client per month.